

RESPONSE TO COMPLAINT BY THE PA PUC BUREAU OF INVESTIGATION & ENFORCEMENT

(Ref: C-2022-3029938)

The commission's complaint was received by me and I respond as follows:

- Complaint #3 of the commission – The PUC Enforcement Officer, Freda Culvert, spoke on the phone with me about setting up a meeting for a Safety Fitness Review. I told the officer that my PUC operating authority had been suspended. The officer asked if I have a copy of the suspension letter, and I said that I did. The officer then asked me to send a copy of it to her email, which she gave as ([fculver@pa.gov](mailto:fculver@pa.gov)). The suspension letter was then sent to officer Culver on Tuesday May 3, 2022 at 10:20 PM.
- I am not aware of officer Culver trying to reach out to me as referred in the Complaint # 3. It should be noted here that I did not receive any Abandonment Form via email, surface mail or by any other means. I also will want to know the mode by which the Abandonment Form was presumably sent to me.
- I do not recall any other encounter with officer Culver after I emailed her the PUC Letter of Suspension of my Operating Authority.

Note: I never operated/rendered any Non-Emergency Medical Transportation services since my authorization; and I believe, this was due in part to Covid-19. The financial loss has been significant and that is why, I needed to break from further losses, by discontinuing with the business.

Thank you,

Kenechukwu E. Ilonze.

(Ilonze Transportation Services)

June 24, 2022.