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Ms. Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
HARRISBURG; PA 17120

F-2022-3032572

Dated: May 27, 2022

Ref: BCS Case: 382311, Billing practices of Pittsburgh Water and Sewer Authority (PWSA)

Dear Madam Secretary,

I implore you to revisit the inequity of the following two billing provisions,

- (1) PWSA bills in blocks of thousands of gallons;
- (2) billing period can vary from 26 to 35 days.

Question: What is to stop PWSA from waiting till the usage tips over into next thousand gallon block.

My electric company bills in 1/1000th KWH; with all the computing power why is PWSA not able to bill in gallons, specially since meter reading is in gallons. And, if for some reason, not apparent, PWSA is limited to bill in thousand gallon blocks - why the standard concept of rounding off is not applicable; whereby up to 1,499 gallons will be billed as one thousand gallons, anything between 1,500-2,499 gallons will be billed as two thousand gallons, and so on.

Since daily consumption is **logged** and not lost why a varying (26-35) days billing period is necessary. The logged readings can be used to maintain a constant calendar date billing period, and PWSA can still spread the work load as much as necessary. To boot, I suspect the coding for constant calendar date will be much simpler.

Sincerely,

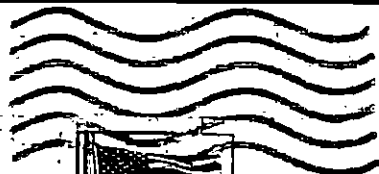


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