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July 13, 2022

Rosemary Chiavetta
Secretary Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: Wanda Walker v. PECO Energy Company
PUC Docket No. C-2020-3023220

Dear Ms. Chiavetta:

As required by the Public Utility Commission's Final Order entered on June 16, 2022, in the above-referenced matter, PECO Energy has reviewed the charges transferred to the Complainant, Wanda Walker, from 6801 N. 17th Street, 3 Mid 7, Philadelphia, PA 19126 totaling \$2,3901.03. PECO hereby provides the following summary of the results of its review:

- On January 26, 2017, the Complainant, Wanda Walker, began service in her name at 6801 N. 17th Street, 3 Mid 7, Philadelphia, PA 19126 under account number ending in 33069;
- Monthly billings were mailed to the Complainant in her name at P.O. Box 502, Glenside, PA 19038;
- The Complainant's last payment to the account was made on October 23, 2018;
- On April 1, 2019, a new applicant, Arletha Kashmir Jenkins, applied for service and began service in her name until August 8, 2020, under account number ending in 33078;
- The Complainant, Wanda Walker, did not contact PECO Energy to have service removed from her name during this time frame;
- On July 2, 2019, the Complainant's account was forced out of her name by PECO Energy's Customer Information Management System (CIMS), due to the new applicant, Arletha Kashmir Jenkins, obtaining service at the property on April 1, 2019;
- On July 2, 2019, the Complainant's account finalized and a final bill was rendered for \$2,391.03;
- As of March 14, 2019, the last bill rendered prior to the new applicant taking occupancy, Complainant's total balance due was \$1,669.06 with a due date of April 5, 2019;

- As of July 2, 2019, the date that the account finalized, Complainant's total balance due was \$2,391.03;
- Thus, a balance of \$721.97 accrued between the dates of March 14, 2019 and July 2, 2019;
- The accrued balance of \$721.97 includes a balance transfer that accrued in the name of Wanda Walker, in the amount of \$92.41 from 6801 N. 17th Street, Rear 1st, Philadelphia, PA 19126, that occurred on April 9, 2019;
- The accrued balance of \$721.97 includes a balance transfer that accrued in the name of Wanda Walker, in the amount of \$536.89 from 6801 N. 17th Street, Rear 2nd, Philadelphia, PA 19126 that occurred on June 20, 2019;
- The remaining difference from the accrued balance of \$721.97 minus the two (2) balance transfers is \$92.67.

Accordingly, the Complainant, Wanda Walker, will be credited \$92.67 which includes all service charges and late payment fees billed from March 14, 2019 to July 2, 2019. The credit will be placed on the Complainant, Wanda Walker's active account, located at 452 Twickenham Rd., Glenside, PA 19038, under account number ending in 01103.

Very truly yours,



Khadijah Scott, Esquire
Assistant General Counsel, PECO Energy

cc: Alexis Bechtel, Bureau of Consumer Services (*via email*)
George Gossett, Jr., Esquire (*via email*)
Wanda Walker (*via email*)