

From: Bowie, Rick on behalf of PucHelpDesk
Sent: Wednesday, July 20, 2022 4:41 PM
To: Burdy, Shelly L.
Subject: [EXT] RE: [External] e-filing issue with PUC site

Your ticket # is 12046

From: Burdy, Shelly L. <sburdy@foxrothschild.com>
Sent: Wednesday, July 20, 2022 4:32 PM
To: PucHelpDesk <PCSVCPUCHelpDesk@pa.gov>
Cc: Beach, Ashley L. <abeach@foxrothschild.com>; Cortes, Samuel W. <SCortes@foxrothschild.com>
Subject: [External] e-filing issue with PUC site

ATTENTION: This email message is from an external sender. Do not open links or attachments from unknown senders. To report suspicious email, use the [Report Phishing button in Outlook](#).

efiling.puc.pa.gov says

```
<head>
  <meta name="referrer" content="no-referrer">
</head>
<script>
window.onload = function() {
  // modal style
var css = '\
.ns-template-wrap { \
  z-index: 2; \
  font-size: 12px; \
  background: #ffffff; \
  line-height: 16px; \
```

OK

Above and attached is the error message we are getting when we have attempted to e-file a document into an existing case under Username "scortes". We have attempted to complete the filing on different computers and have tried changing browsers. The pdf document is well below size requirements.

Shelly Burdy

Legal Administrative Assistant to John J. Miravich,
Stephanie Nolan Deviney, Alicia S. Luke and Christopher C. Popper
Fox Rothschild LLP

747 Constitution Drive, Suite 100
Exton, PA 19341-0673
(610) 458-4975 - direct
(610) 458-7337 - fax
sburdy@foxrothschild.com
www.foxrothschild.com

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