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Regina M. Guyton,  
v.  
Philadelphia Gas Works  
Initial Call-In  
Telephonic Hearing  
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Docket No.: F-2022-3030775

Pages 1 - 123

Judge's Chambers  
Keystone Building  
400 North Street  
Harrisburg, PA 17120

June 2, 2022  
Commencing at 10:03 a.m.

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Docket No. F-2022-3030775

Hearing Date: June 2, 2022

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 4 Philadelphia Gas Works  
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Regina M. Guyton,  
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Philadelphia Gas Works  
Initial Call-In  
Telephonic Hearing  
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Docket No.: F-2022-3030775

Pages 1 - 123

Judge's Chambers  
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June 2, 2022  
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## Pennsylvania – Accord and Satisfaction

According to Pennsylvania courts, where there is a dispute or disagreement between the debtor and creditor as to their respective rights, a payment tendered in full satisfaction of the other's claim operates as an accord and satisfaction if the payment is accepted and retained.[i] An accord and satisfaction is the result of an agreement between the parties that may be and usually does result from an implied agreement arising from the circumstances. If an agreement stems from a disputed claim, the acceptance of an amount less than the creditor claims to be due becomes a completed accord and satisfaction, when tendered by the debtor in full satisfaction of the creditor's claim.

When a claim is disputed or unliquidated and the tender of a check or draft in settlement thereof is of such character as to give the creditor notice that it must be accepted in full satisfaction of the claim, or not at all, the retention and use thereof by the creditor constitutes an accord and satisfaction.[ii] Thus, to establish accord and satisfaction, payment should be offered in full satisfaction of the demand and be accompanied by acts and declarations amounting to express notice that the payment is conditional and if accepted must be received in full satisfaction of the claim.

[i] Law v. Mackie, 373 Pa. 212 (Pa. 1953)

[ii] Barron Co. v. Fox & Co., 84 Pa. Super. 46 (Pa. Super. Ct. 1924)

Showing Private messages  
that one is not  
circulating fraudulent documents!

We're responding to your concerns

From: lineofbusinessexecutiveoffice@wellsfargo.com

To: moderngent1515@yahoo.com

Date: Tuesday, January 18, 2022, 03:49 PM EST

Copy Ex. 2  
P.1



Case number: 06202201115018101

Account number ending in: 3003

Dear Regina Guyton:

Thank you for your patience while we looked into your concerns. We've completed our research and are ready to share our findings.

We have determined our internal Bank by Mail department received the information to have the deposit for \$5,000,000.00 processed on October 20, 2021. They have confirmed the item was returned to you on October 27, 2021, as the documents provided could not be processed in Bank by Mail and would need to be transacted in a branch. In the event you have not received these documents, it is our recommendation you reach out to the maker and have the item reissued for processing.

We apologize for any inconvenience this may have caused, and appreciate the opportunity to assist you with this matter.

#### How to contact us

We appreciate your time and effort you took to contact us. If you have questions, please contact us at 1-844-819-4748 . We're ready to help you Monday through Friday from 9:00 a.m. to 5:30 p.m. Eastern Time . We accept telecommunications relay service calls.

Sincerely,

Lona F.

Executive Office Case Specialist

Enterprise Complaints Management Office

For security reasons, please do not respond to this email with any personal or account information.

This message may contain confidential and/or privileged information. If you are not the addressee or authorized to receive this for the addressee, you must not use, copy, disclose, or take any action based on this message or any information herein. If you have received this message in error, please advise the sender immediately by reply email and delete this message. Thank you for your cooperation.

We may collect personal data as part of the complaint resolution process. For the categories of personal data that Wells Fargo may collect and how we use it, see the Wells Fargo California Consumer Privacy Act Notice at Collection at <https://www.wellsfargo.com/privacy-security/notice-of-data-collection/>. See additional Wells Fargo privacy notices at <https://www.wellsfargo.com/privacy-security/>.

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ECMO-BT133\_Res\_D\_E\_122021

## Payment acceptance

From: regina guyton (moderngent1515@yahoo.com)

To: ptburns@pa.gov

Date: Saturday, December 11, 2021, 10:05 PM EST

#2  
P. 2

P113



December 2, 2021

Subject: Money Order Serial Number: 2755056612  
Inquiry ID: 13012780  
Inquiry Date: 12/01/2021  
Inquiry Amount: \$1.00

regina M guyton  
3880 GLENDALE ST  
PHILADELPHIA PA 191245508

Dear regina M guyton

This is an acknowledgement of the receipt of your inquiry and our records indicate that this money order was cashed on 11/26/2021. You should receive a copy of your cashed money order from the Federal Reserve Bank. No replacement check will be issued.

Sincerely,

Manager, General Accounting Branch





# 3



December 02, 2021

*Received on 12/11/21  
Ripped in Triangle Shaped.  
Trust*



regina M guyton  
3880 GLENDALE ST  
PHILADELPHIA, PA 19124-5508

ILN: F1333324977183

Dear Postal Customer:

A copy of the money order per your PS Form 6401 Money Order Inquiry is below.

**UNITED STATES POSTAL SERVICE**

**POSTAL MONEY ORDER**

27550566123

U.S. Dollar and Cents

**\$1.00**

One Dollar and 00/100

*PLUS I accept your order for the amount of 9.120.14  
as a valuable consideration and under this payment  
to the computer system as a record and verification  
up in recording. Due to the amount*

1:00000800 2: 27550566123

66W1170

9429358823 088

Philadelphia Gas Works

092 1234567

092E 0911063 088 24

to BOFA

2671 998620

POSTAGE WILL BE PAID BY ADDRESSEE

POSTAGE WILL BE PAID BY ADDRESSEE

If you have any additional concerns or questions, write to us at the address indicated below and enclose a copy of your customer receipt and this letter.

ACCOUNTING SERVICE CENTER  
GENERAL ACCOUNTING BRANCH  
PO BOX 88428  
ST. LOUIS, MO 63182-2428

1-866-674-2793



December 02, 2021

*Received on 12/11/21  
Applied to Trust  
Trust*



regina M guyton  
3880 GLENDALE ST  
PHILADELPHIA, PA 19124-5508

ILN: F1333334977183

Dear Postal Customer:

A copy of the money order per your PS Form 6401 Money Order Inquiry is below.

UNITED STATES POSTAL SERVICE		POSTAL MONEY ORDER	
27550566123	27550566123	01/01/21	\$1.00
One Dollar and 00/100			
<p><i>Please complete this form to the amount of \$1,122.14</i>  <i>Be valuable and send under this payment</i>  <i>via the computer system record and satisfaction</i>  <i>1400000800 21</i></p>			
1000000800 21		27550566123	

9429368823 088 Philadelphia Gas Works 032 129467 00	25.0911853 088 29 to BOFA 1/26/21 998620
---	--

If you have any additional concerns or questions, write to us at the address indicated below and enclose a copy of your customer receipt and this letter.

ACCOUNTING SERVICE CENTER  
GENERAL ACCOUNTING BRANCH  
PO BOX 48428  
ST. LOUIS, MO 63162-2428



[Sent from Yahoo Mail for iPhone](#)



IMG\_2092.MOV  
292.8kB

W8 +  
in  
Acad

Confirmation

*Copy # 4*

From: regina guyton (moderngent1515@yahoo.com)  
To: moderngent1515@yahoo.com  
Date: Wednesday, May 19, 2021, 05:54 PM EDT

 Boost Mobile 

5:53 PM  
tools.usps.com



Remove X

**Tracking Number:**  
RR307328289US

Your item was delivered at 3:28 am on May 11, 2021 in WASHINGTON, DC 20220.



 **Delivered**

May 11, 2021 at 3:28 am  
WASHINGTON, DC 20220

**Get Updates** 

---

**Text & Email Updates**



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**Tracking History**



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**Product Information**



[Sent from Yahoo Mail for iPhone](#)

**PRIVATE REGISTERED BONDED PROMISSORY NOTE**

**\$2,000,000.00**

NEGOTIABLE

NEGOTIABLE

*Unsigned  
For Exhibits  
Only.*

**NOTE NUMBER RTF8484**

**USPO REGISTERED MAIL # RR307328289US**

**Pay To The Order Of:** PGW

**In The Amount Of:** Two million 00/100 United States Dollars

**For Credit To:** PGW  
**REGINA MERCEDES GUYTON**  
Two Million - 00/100 USD \$2,000,000.00

**COPY**

**Routing Through:** Private Prepaid Treasury Account # 181783004  
c/o SECRETARY OF THE TREASURY, STEVEN MNUCHIN

This negotiable instrument, tendered lawfully by **Tyrone J Flemmings**, ("Maker") in good faith shall evidence as a debt to the Payee pursuant to the following terms: This is an unconditional promise to pay.

1. This Note shall be posted in full dollar for dollar pursuant to the Credit order noted above and presented to the Payor, THE UNITED STATES DEPARTMENT OF THE TREASURY, c/o TRUSTEE OF THE US BANKRUPTCY, STEVEN MNUCHIN. After discharge of the debt, the balance of the funds is to be credited to TYRONE J FLEMMINGS to be used for the benefit of the same.
2. Payor shall, upon receipt of this instrument, charge account 181-78-3004 via Pass-Through Private Prepaid Treasury Account # 181783004 for the purpose of terminating any past, present, or future liabilities expressed or implied, attached or attributed to 181783004 This is a public debt obligation of the United States.
3. Payor shall ledger this Note for a period of six months commencing the start of business on **May 10, 2021**, until close of business **October 10, 2021**, not to exceed 180 days, at an interest rate equal to the current rate per annum.
4. Upon maturity, this Note shall be due and payable in full with interest and any associated fees. Payment shall be ledgered against Private Registered Offset and Discharge Bond Number **RTFGSSB00001**. USPO Registered Mail Tracking Number, **RB002592487US** held and secured by STEVEN MNUCHIN, SECRETARY OF THE US TREASURY. Void where prohibited by law.

TYRONE J FLEMMINGS  
3880 GLENDALE ST  
PHILA. PA. 19124  
**COPY**

Tyrone Jameir Flemmings "As good As Aval"  
c/o 3880 Glendale St  
Philadelphia, Pa: near [19124]  
Non-Domestic without the US  
Present to Federal Work for payment

**COPY**

Date of Issue

Signature

U.S. POSTAGE PAID  
FROM GREEN  
PHILADELPHIA, PA  
19107  
MAR 11-22  
AMOUNT

\$1.76

R2305K143081-70



19122



1000

7

GRACIELA CHRISTLIER ESQUIVE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVENUE  
PHILADELPHIA PA. 19122

145. 2650 JMD



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

---

**Laureto Farinas, Senior Attorney  
Legal Department**

Telephone: (215) 684-6982

Facsimile: (215) 684-6798

E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

**May 25, 2022**

**Via Electronic Mail**

Administrative Law Judge Arlene Ashton  
Pennsylvania Public Utility Commission  
801 Market Street, Suite 4063  
Philadelphia, PA 19107

**Re: Regina Guyton v. PGW, Docket No. F- 2022 – 3030775**

Dear Judge Ashton:

In preparation for the telephonic hearing in the above captioned matter scheduled for 10:00 a.m., June 2, 2022, please find enclosed originals of documents that PGW may introduce into evidence. For convenience of use at the hearing, I have marked these as follows:

- PGW Exhibit – 1- Statement of Account 914536238 (2 pages)
- PGW Exhibit – 1a- Bankruptcy (1 page)
- PGW Exhibit – 2- Statement of Account 937694771 (4 pages)
- PGW Exhibit – 3- Contacts for Account (11 pages)
- PGW Exhibit – 4- Payment Arrangement (2 pages)
- PGW Exhibit – 5- Credit and Collection Events (4 pages)
- PGW Exhibit – 6- Shut Off Notices (5 pages)
- PGW Exhibit – 7- Credit Denial Letter (2 pages)
- PGW Exhibit – 8- BCS Decision (4 pages)
- PGW Exhibit – 9- Correspondence June 4, 2021, and December 13, 2021 (5 pages)
- PGW Exhibit – Documents December 2021 (4 pages)

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

**/S/ Laureto Farinas**  
Laureto Farinas

cc: Regina Guyton (MODERNGENT1515@YAHOO.COM)

---



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

---

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

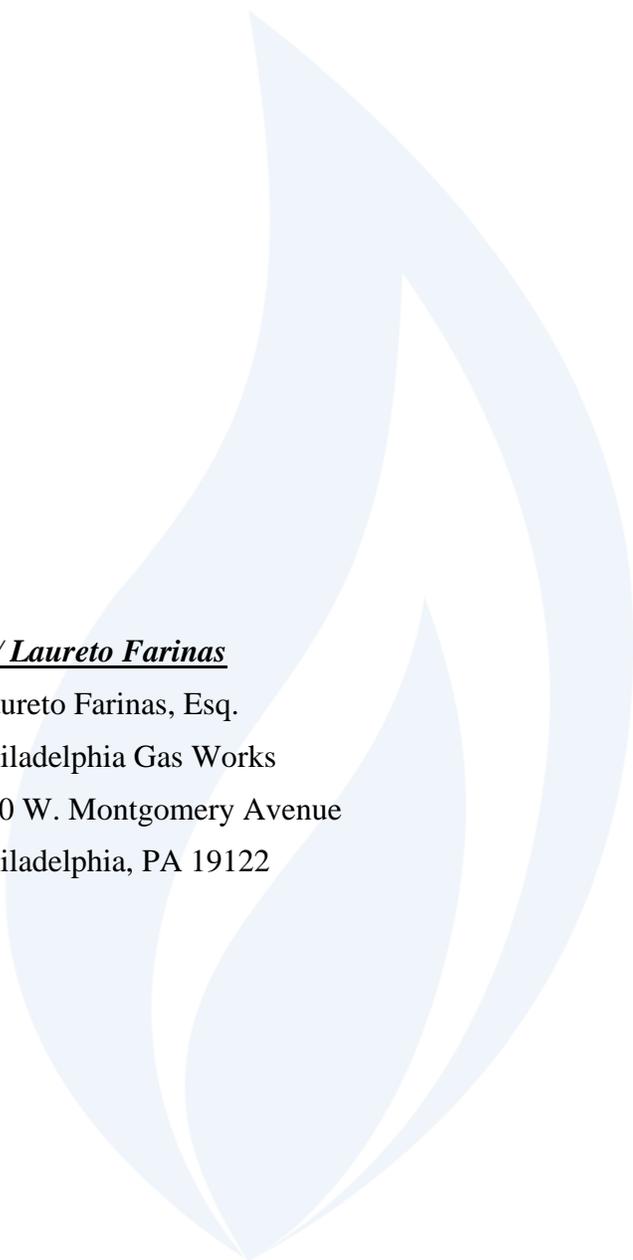
For Complainant:

(E-Serve Only)  
Regina M Guyton  
3880 Glendale Street  
Philadelphia PA 19124

May 25, 2022

*/S/ Laureto Farinas*

Laureto Farinas, Esq.  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122

A large, light blue, stylized flame graphic is positioned on the right side of the page, partially overlapping the signature block. It has a soft, ethereal appearance with multiple layers of flame shapes.

Specific Service Agreement Statement of Account SA- 7997268665

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>			
REGINA GUYTON	11/3/2016	5/25/2022			
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>	
3880 GLENDALE ST PHIL, PA 191245508	914536238	7997268665	1588909	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/6/2016	BILL	7652	R	29	97	3.34	452		12/30/2016	\$159.31	\$159.31	\$159.31
1/7/2017	BILL	7841	R	34	189	5.56	896		2/1/2017	\$282.19	\$441.50	\$441.50
2/6/2017	LPC									\$6.62	\$448.12	\$448.12
2/6/2017	BILL	8004	R	29	163	5.62	769		3/2/2017	\$260.37	\$708.49	\$708.49
3/7/2017	LPC									\$10.52	\$719.01	\$719.01
3/7/2017	BILL	8164	R	31	160	5.16	644		3/30/2017	\$274.98	\$993.99	\$993.99
4/5/2017	LPC									\$14.65	\$1,008.64	\$1,008.64
4/5/2017	BILL	8314	R	29	150	5.17	600		5/1/2017	\$234.37	\$1,243.01	\$1,243.01
5/4/2017	LPC									\$18.16	\$1,261.17	\$1,261.17
5/4/2017	BILL	8349	R	29	35	1.21	163		5/30/2017	\$77.59	\$1,338.76	\$1,338.76
6/6/2017	LPC									\$19.33	\$1,358.09	\$1,358.09
6/6/2017	BILL	8385	R	30	36	1.2	116		6/28/2017	\$64.83	\$1,422.92	\$1,422.92
7/5/2017	LPC									\$20.30	\$1,443.22	\$1,443.22
7/5/2017	BILL	8427	R	31	42	1.35	8		7/28/2017	\$74.87	\$1,518.09	\$1,518.09
8/3/2017	LPC									\$21.42	\$1,539.51	\$1,539.51
8/3/2017	BILL	8487	R	30	60	2	0		8/28/2017	\$100.92	\$1,640.43	\$1,640.43
9/5/2017	LPC									\$22.94	\$1,663.37	\$1,663.37
9/5/2017	BILL	8513	R	30	26	0.87	2		9/28/2017	\$51.66	\$1,715.03	\$1,715.03
10/4/2017	LPC									\$23.71	\$1,738.74	\$1,738.74
10/4/2017	BILL	8542	R	32	29	0.91	21		10/27/2017	\$54.35	\$1,793.09	\$1,793.09
11/2/2017	LPC									\$24.53	\$1,817.62	\$1,817.62
11/2/2017	BILL	8581	R	29	39	1.34	109		11/29/2017	\$68.24	\$1,885.86	\$1,885.86
12/5/2017	LPC									\$25.55	\$1,911.41	\$1,911.41
12/5/2017	BILL	8710	R	33	129	3.91	586		1/2/2018	\$196.07	\$2,107.48	\$2,107.48
12/6/2017	PAY							Check		(\$828.00)	\$1,279.48	\$1,279.48
12/12/2017	PAY							Check		(\$27.00)	\$1,252.48	\$1,252.48
1/8/2018	LPC									\$18.78	\$1,271.26	\$1,271.26

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/8/2018	BILL	8936	R	32	226	7.06	1042		2/1/2018	\$341.56	\$1,612.82	\$1,612.82
2/6/2018	LPC									\$23.91	\$1,636.73	\$1,636.73
2/6/2018	BILL	9145	R	31	209	6.74	924		3/2/2018	\$341.55	\$1,978.28	\$1,978.28
3/7/2018	LPC									\$29.03	\$2,007.31	\$2,007.31
3/7/2018	BILL	9305	R	29	160	5.52	618		4/2/2018	\$286.01	\$2,293.32	\$2,293.32
4/7/2018	LPC									\$33.32	\$2,326.64	\$2,326.64
4/7/2018	BILL	9465	R	30	160	5.33	714		5/1/2018	\$234.00	\$2,560.64	\$2,560.64
5/8/2018	LPC									\$36.83	\$2,597.47	\$2,597.47
5/8/2018	BILL	9545	R	29	80	2.76	348		6/1/2018	\$129.18	\$2,726.65	\$2,726.65
6/7/2018	LPC									\$38.77	\$2,765.42	\$2,765.42
6/7/2018	BILL	9573	R	32	28	0.88	39		6/29/2018	\$57.26	\$2,822.68	\$2,822.68
7/10/2018	BILL	9591	R	24	18	0.75	2		8/2/2018	\$42.00	\$2,864.68	\$2,864.68
12/3/2018	WO									(\$2,864.68)	\$0.00	\$0.00
12/7/2018	PAY							Check		(\$5.00)	\$2,859.68	\$2,859.68
12/14/2018	PAY							Check		(\$5.00)	\$2,854.68	\$2,854.68
6/20/2019	PAY							Check		(\$12.00)	\$2,842.68	\$2,842.68
7/25/2019	PAY							Check		(\$12.00)	\$2,830.68	\$2,830.68
8/8/2019	PAY							Check		(\$12.00)	\$2,818.68	\$2,818.68
9/12/2019	PAY							Check		(\$12.00)	\$2,806.68	\$2,806.68
12/28/2021	REACT									\$2,806.68	\$2,806.68	\$2,806.68
12/28/2021	REXFER									(\$2,806.68)	\$0.00	\$0.00

**PGW Exhibit 1**

**2 of 2**

Account: Guyton, Regina

Action Launch

Account... 0008 8626 7251 Name: Guyton, Regina ID: 886267251

Bankrupt

Bankruptcy Information

New Account...

Type of Bankruptcy: 7 - Chapter 7 Bankrupt Filing Date: 06/29/2018

Bankruptcy Status: 2 - Dismissed Date of status: 08/02/2018

Count Docket Number: 1814369

Name on Docket: Guyton, Regina

Source of Notice: 1 - Bankruptcy Court

Chapter:  Date of Conversion:

Final Bill Amount: 0.00

Main

Address

Billing

Bill Print

Intercept

Misc Pers

Misc

**Bankruptcy**

CRP Agreement

CRP Credit Limit

Forgiveness Events

Blocker Code

WO Reactivation

PGW Exhibit 1a

1 of 1

All Service Agreement(s) Summary Statement of Account - Acct 937694772

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>
REGINA GUYTON	6/29/2018	5/25/2022
<b>Service Address</b>	<b>Account Number</b>	
3880 GLENDALE ST PHIL, PA 191245508	937694772	

SA	Address	Type	Meter	Rate/Class	Total Amount Due	Other Balance
7212435183	3880 GLENDALE ST/PHILA,PA	G2-GS	1588909	GS	\$0.00	\$0.00
5085800621	3880 GLENDALE ST/PHILA,PA	G2-GS	1588909	GS	\$10,343.74	\$0.00
4821074152	3880 GLENDALE ST/PHILA,PA	G2-GS	1588909	GS	\$882.49	\$0.00

NSA	Address	Type	Total Amount Due	Other Balance
9353086856		NR-RE	\$2,677.45	\$0.00

STATEMENT

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
7/7/2018	BILL	\$5.74	\$5.74	\$5.74
8/7/2018	BILL	\$54.93	\$60.67	\$60.67
9/7/2018	LPC	\$0.91	\$61.58	\$61.58
9/7/2018	BILL	\$60.65	\$122.23	\$122.23
10/5/2018	LPC	\$1.81	\$124.04	\$124.04
10/8/2018	BILL	\$59.27	\$183.31	\$183.31
11/6/2018	LPC	\$2.70	\$186.01	\$186.01
11/6/2018	BILL	\$123.79	\$309.80	\$309.80
12/5/2018	LPC	\$4.56	\$314.36	\$314.36
12/5/2018	BILL	\$241.39	\$555.75	\$555.75
1/8/2019	LPC	\$8.18	\$563.93	\$563.93
1/8/2019	BILL	\$266.74	\$830.67	\$830.67
2/6/2019	LPC	\$12.18	\$842.85	\$842.85
2/6/2019	BILL	\$377.93	\$1,220.78	\$1,220.78
3/7/2019	LPC	\$5.66	\$1,226.44	\$1,226.44
3/7/2019	LPC	\$12.18	\$1,238.62	\$1,238.62
3/7/2019	BILL	\$324.30	\$1,562.92	\$1,562.92
4/6/2019	LPC	\$10.53	\$1,573.45	\$1,573.45
4/6/2019	LPC	\$12.18	\$1,585.63	\$1,585.63
4/6/2019	BILL	\$228.81	\$1,814.44	\$1,814.44

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
4/24/2019	PAY	(\$600.00)	\$1,214.44	\$1,214.44
5/1/2019	PAY	(\$500.00)	\$714.44	\$714.44
5/7/2019	LPC	\$10.29	\$724.73	\$724.73
5/7/2019	LPC	\$0.42	\$725.15	\$725.15
5/7/2019	BILL	\$195.27	\$920.42	\$920.42
6/6/2019	LPC	\$13.22	\$933.64	\$933.64
6/6/2019	LPC	\$0.42	\$934.06	\$934.06
6/6/2019	BILL	\$106.34	\$1,040.40	\$1,040.40
7/9/2019	LPC	\$14.81	\$1,055.21	\$1,055.21
7/9/2019	LPC	\$0.42	\$1,055.63	\$1,055.63
7/9/2019	BILL	\$67.15	\$1,122.78	\$1,122.78
8/7/2019	LPC	\$15.82	\$1,138.60	\$1,138.60
8/7/2019	LPC	\$0.42	\$1,139.02	\$1,139.02
8/7/2019	BILL	\$93.48	\$1,232.50	\$1,232.50
9/7/2019	LPC	\$17.22	\$1,249.72	\$1,249.72
9/7/2019	LPC	\$0.42	\$1,250.14	\$1,250.14
9/7/2019	BILL	\$90.76	\$1,340.90	\$1,340.90
10/1/2019	PAY	(\$616.25)	\$724.65	\$724.65
10/1/2019	PAY	(\$616.25)	\$108.40	\$108.40
10/8/2019	LPC	\$1.61	\$110.01	\$110.01
10/8/2019	LPC	\$0.00	\$110.01	\$110.01
10/8/2019	BILL	\$80.82	\$190.83	\$190.83
11/6/2019	LPC	\$2.83	\$193.66	\$193.66
11/6/2019	LPC	\$0.00	\$193.66	\$193.66
11/6/2019	BILL	\$263.36	\$457.02	\$457.02
12/6/2019	LPC	\$6.78	\$463.80	\$463.80
12/6/2019	LPC	\$0.00	\$463.80	\$463.80
12/6/2019	BILL	\$814.65	\$1,278.45	\$1,278.45
1/9/2020	LPC	\$19.00	\$1,297.45	\$1,297.45
1/9/2020	LPC	\$0.00	\$1,297.45	\$1,297.45
1/9/2020	BILL	\$896.41	\$2,193.86	\$2,193.86
2/8/2020	LPC	\$32.44	\$2,226.30	\$2,226.30
2/8/2020	LPC	\$0.00	\$2,226.30	\$2,226.30
2/8/2020	BILL	\$578.81	\$2,805.11	\$2,805.11
3/10/2020	LPC	\$41.13	\$2,846.24	\$2,846.24
3/10/2020	LPC	\$0.00	\$2,846.24	\$2,846.24

**PGW Exhibit 2**

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Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
3/10/2020	BILL	\$668.88	\$3,515.12	\$3,515.12
4/8/2020	BILL	\$526.08	\$4,041.20	\$4,041.20
5/8/2020	BILL	\$337.94	\$4,379.14	\$4,379.14
6/9/2020	BILL	\$191.50	\$4,570.64	\$4,570.64
7/9/2020	BILL	\$89.11	\$4,659.75	\$4,659.75
8/7/2020	BILL	\$83.03	\$4,742.78	\$4,742.78
9/9/2020	BILL	\$42.76	\$4,785.54	\$4,785.54
10/8/2020	BILL	\$44.68	\$4,830.22	\$4,830.22
11/6/2020	BILL	\$187.18	\$5,017.40	\$5,017.40
12/9/2020	BILL	\$508.58	\$5,525.98	\$5,525.98
1/9/2021	LPC	\$81.32	\$5,607.30	\$5,607.30
1/9/2021	LPC	\$0.00	\$5,607.30	\$5,607.30
1/9/2021	BILL	\$597.46	\$6,204.76	\$6,204.76
2/7/2021	WNC2&5	(\$0.26)	\$6,204.50	\$6,204.50
2/10/2021	LPC	\$90.28	\$6,294.78	\$6,294.78
2/10/2021	LPC	\$0.00	\$6,294.78	\$6,294.78
2/10/2021	BILL	\$610.78	\$6,905.56	\$6,905.56
3/11/2021	LPC	\$99.45	\$7,005.01	\$7,005.01
3/11/2021	LPC	\$0.00	\$7,005.01	\$7,005.01
3/11/2021	BILL	\$529.34	\$7,534.35	\$7,534.35
4/10/2021	LPC	\$107.39	\$7,641.74	\$7,641.74
4/10/2021	LPC	\$0.00	\$7,641.74	\$7,641.74
4/10/2021	BILL	\$366.12	\$8,007.86	\$8,007.86
5/11/2021	LPC	\$112.88	\$8,120.74	\$8,120.74
5/11/2021	LPC	\$0.00	\$8,120.74	\$8,120.74
5/11/2021	BILL	\$213.67	\$8,334.41	\$8,334.41
6/9/2021	LPC	\$116.08	\$8,450.49	\$8,450.49
6/9/2021	LPC	\$0.00	\$8,450.49	\$8,450.49
6/9/2021	BILL	\$209.69	\$8,660.18	\$8,660.18
7/9/2021	LPC	\$119.23	\$8,779.41	\$8,779.41
7/9/2021	LPC	\$0.00	\$8,779.41	\$8,779.41
7/9/2021	BILL	\$82.36	\$8,861.77	\$8,861.77
8/3/2021	PAY	(\$1.00)	\$8,860.77	\$8,860.77
8/7/2021	LPC	\$120.45	\$8,981.22	\$8,981.22
8/7/2021	BILL	\$38.91	\$9,020.13	\$9,020.13
8/19/2021	BPTOCG	\$123.23	\$9,143.36	\$9,143.36

PGW Exhibit 2

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Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
8/19/2021	PAY	(\$277.00)	\$8,866.36	\$8,866.36
9/9/2021	BILL	\$35.75	\$8,902.11	\$8,902.11
9/22/2021	PAY	(\$1.00)	\$8,901.11	\$8,901.11
10/8/2021	BILL	\$44.90	\$8,946.01	\$8,946.01
10/22/2021	PAY	(\$1.00)	\$8,945.01	\$8,945.01
11/6/2021	LPC	\$119.95	\$9,064.96	\$9,064.96
11/6/2021	BILL	\$55.18	\$9,120.14	\$9,120.14
11/26/2021	PAY	(\$1.00)	\$9,119.14	\$9,119.14
12/9/2021	BILL	\$179.16	\$9,298.30	\$9,298.30
12/17/2021	BPTOCG	\$123.23	\$9,421.53	\$9,421.53
12/28/2021	REXFER	\$2,806.68	\$12,228.21	\$12,228.21
12/28/2021	CANP	\$277.00	\$12,505.21	\$12,505.21
1/4/2022	PAY	(\$1.00)	\$12,504.21	\$12,504.21
1/5/2022	PAY	(\$123.23)	\$12,380.98	\$12,380.98
1/11/2022	LPC	\$127.57	\$12,508.55	\$12,508.55
1/11/2022	BILL	\$116.17	\$12,624.72	\$12,624.72
1/27/2022	PAY	(\$1.00)	\$12,623.72	\$12,623.72
2/9/2022	LPC	\$129.41	\$12,753.13	\$12,753.13
2/9/2022	BILL	\$292.96	\$13,046.09	\$13,046.09
2/22/2022	PAY	(\$1.00)	\$13,045.09	\$13,045.09
3/11/2022	LPC	\$129.41	\$13,174.50	\$13,174.50
3/11/2022	BILL	\$215.14	\$13,389.64	\$13,389.64
3/28/2022	PAY	(\$1.00)	\$13,388.64	\$13,388.64
4/9/2022	LPC	\$129.41	\$13,518.05	\$13,518.05
4/9/2022	BILL	\$165.11	\$13,683.16	\$13,683.16
4/28/2022	PAY	(\$1.00)	\$13,682.16	\$13,682.16
5/10/2022	LPC	\$129.41	\$13,811.57	\$13,811.57
5/10/2022	BILL	\$93.11	\$13,904.68	\$13,904.68
5/19/2022	PAY	(\$1.00)	\$13,903.68	\$13,903.68

* Contacts for Account: Guyton, Regina				
Account...		0009 3769 4772	Guyton, Regina	
				<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fd
04/27/2022	SHER	Request for Mortgage Foreclosure Sale \$12727.77 Owner acct ... Lien docjet# 170930122,, 180330263,, 170530205,, 180430901,, 180630458,, 200230164,, 200330407,, 200931286 ,, 210230183 & 210430928 ( LPC'S \$954.39)	Guyton, Regina	
03/18/2022	SETT	INCLUDED BAL = **TOTAL \$12,435.25* FOR SHERIFF SALE LIST (Mortgage Sale) ON 04/05/2022..**Premise 3880 GLENDALE ST** ---owner acct#0009 3769 4772 ALREADY LIENED ( \$954.39 lpcs waived in total -\$641.62 from acct#0009 1453 6238 then liened bal transferred and \$312.77 IN LPCS WAIVED on current acct# 009 37694772)	Guyton, Regina	
02/25/2022	SHER	Request for Mortgage Foreclosure Sale \$12769.28 ( 275.81 LPC'S )	Guyton, Regina	
02/23/2022	CRU	__CRU__ -- Formal investigation report for Docket #F-2022-3030775 has been sent to Legal. --	Guyton, Regina	
02/08/2022	CRU	PUC Formal Complaint Docket # F2022-3030775 filed on 2/8/2022 12:00:00 AM.	Guyton, Regina	
01/28/2022	BILL	cor called for number to company who installed hh gave number to FMG 215-910-2574 cor satisfied	Guyton, Regina	
01/12/2022	CRPI	USD RECVD CRP APPL/ NO INCOME SUBMITTED/INCOMPLETE		
12/28/2021	PAY	Per kubra refund list amt of\$277.00-no nsf chrg-per list-12/21/21	Guyton, Regina	
12/28/2021	BILL	per cust contact rexfel bal \$2806.68 from acct#0009 1453 6238	Guyton, Regina	
12/27/2021	CRU	ION IS UPHOLDING THE COMPANY'S POSITION ON WHAT YOU MUST PAY TO HAVE YOUR SERVICE RESTORED: PAY THE CATCH-UP AMOUNT OF \$1305.99 TO RESTORE SERVICE AND ENTER INTO A PAR STARTING AT \$477.00 PER MONTH (BB OF \$300.00 + \$177.00) FOR 60 MONTHS ONCE SERVICE IS RESTORED. OR YOU COULD RESTORE SERVICE WITH A PAYMENT OF \$496.91 FOR 1/24TH OF THE TOTAL ACCOUNT BALANCE AND ONCE THE SERVICE WAS RESTORED, YOU WOULD BE ENTERED INTO A PAR STARTING AT \$777.00 PER MONTH (BB OF \$300.00 + \$477.0	Guyton, Regina	
12/27/2021	CRU	Received Closing/Decision from TODD BURNS of PUC/BCS regarding BCS# 3815221 on 12/22/2021 12:00:00 AM. The BCS stated the following: DECISION ISSUED - YOU PROVIDED THE PUC WITH PICTURES OF A POSTAL MONEY ORDER, SERIAL #27550566123, FOR \$1.00, DATED ON OR ABOUT 10/26/2021. THE COMPANY CREDITED YOUR ACCOUNT \$1.00 ON 11/26/2021. BASED ON THE PAYMENT HISTORY STATED ABOVE, YOU HAVE NOT MADE A GOOD FAITH EFFORT TO PAY YOUR OUTSTANDING BALANCE THROUGH THIS DECISION	Guyton, Regina	

PGW Exhibit 3

* Contacts for Account: Guyton, Regina				
Account...		0009 3769 4772	Guyton, Regina	
				<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fd
		ABOVE, YOU HAVE NOT MADE A GOOD FAITH EFFORT TO PAY YOUR OUTSTANDING BALANCE. THROUGH THIS DECISION, THE COMMISS		
12/27/2021	CRU	0) FOR 24 MONTHS. CASE DISMISSED. and . Customer must pay: 1305.99 plus 0 for a total of 0 beginning with	Guyton, Regina	
12/18/2021	SERV	Michael Murrin was here on a Bill Paid Turn On order with Order # 12658127 , with a result of Completed Found Gas OFF, Left Gas ON , with activities of ( Meter and Connections - Turn On ) , with comments of "Completed turn on....Piping test passed....made checks....left safe"	Guyton, Regina	
12/17/2021	GRT1	OK TO RESTORE SERVICE. CUSTOMER MUST APPLY FOR CRP. Customer needed \$123.23. Approved for \$123.23 CRISIS, which covers amount needed to restore service under CRP restoration terms. Bill reconnect and reactivate write-offs as required.	Guyton, Regina	
12/17/2021	CRPA	Mailed CRP application also advised to apply online.	Guyton, Regina	
12/17/2021	SERO	Bill Paid Turn On, 12/18/2021, 800 - 1200 please call prior to arrival.	Guyton, Regina	
12/17/2021	SERO	jcollin1 overrode the Write Off Reactivation warning while creating a turn on order for GUYTON REGINA under account #937694772 with a reason -Manual Reactivation Sent to AMD and comment of SEND TO AMD..	Guyton, Regina	
12/17/2021	DCN	Tran: ACCT, Account 937694772 (Customer: 589443976) added Opt out Status is: Full Opt Out. (Premise: 9994836150 )	Guyton, Regina	
12/17/2021	GRT2	Ms. Lewis @ Liheap called for account status, no active service, provided balance \$9298.30 + \$123,23 and CRP term \$123.23 customer would need to submit an application to determine eligibility.	Guyton, Regina	
12/09/2021	BILL	Completed final bill for acct.....Unbilled Report	Guyton, Regina	
12/06/2021	CRU	-CRU- Gave PUC update.	Guyton, Regina	
12/03/2021	CRU	Response sent to BCS on 12/3/2021 9:35:10 AM for BCS Case Number 3815221. It is PGW?s final position that PGW has no record of receiving a money order. Ms. Guyton will need to contact the vendor and have a trace on the money order payment. She will also need to provide a front and back copy of the cashed money order. The customer may fax her documentation to 215-684-6996 or email to pgw.correspondence@pgworks.com. PGW?s position remains the same with regard to the Commission	Guyton, Regina	
12/03/2021	CRU	?s Public Utility Service Termination Moratorium Proclamation of Disaster Emergency COVID-19 at Docket No. M-2020-3019244 (Emergency Order revised and ratified on March 18, 2021, effective April 1, 2021). The Order provided customers with a no down	Guyton, Regina	

**PGW Exhibit 3**

* Contacts for Account: Guyton, Regina				
Account... 0009 3769 4772		Guyton, Regina		<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fd
		April 1, 2021). The Order provided customers with no down payment required, payment agreement in response to the COVID-19 global pandemic. In the event that the customer defaults or breaks this special agreement, there would be no additional or subsequent reinstatement(s) granted. Howe		
12/03/2021	CRU	ver, in the interest of good customer relations, PGW/ will permit the customer to pay the catch-up amount in order to have this agreement reinstated and waive the reconnection fee and security deposit requirements if applicable. Ms. Guyton may pay the PAR21 catch up amount of \$1,305.99 and enter into a PAR21 payment agreement starting at \$477.00/month (BB \$300.00 + \$177.00) for 60 months once service is restored. The budget amount is subject to a quarterly adjustment based on	Guyton, Regina	
12/03/2021	CRU	the customer's usage and the cost of gas. The customer can also enter into a company payment agreement by paying \$496.91 for 1/24th of the total account balance. Once the service is restored, the customer would be entered into a budget/agreement starting at \$777.00/month (BB \$300.00 + \$477.00) for 24 months. The budget amount is subject to a quarterly adjustment based on the customer's usage and the cost of gas. Collection Activity: 11/14/2021 ? 56.91 - 10-day shut off no	Guyton, Regina	
12/03/2021	CRU	tice 11/16/2021 ? 56.93 - Phone call 10:06 A.M. 11/17/2021 ? 56.93 - Phone call 06:03 P.M. 11/29/2021 ? 56.96 - Post termination notice  -Report sent to PUC-	Guyton, Regina	
12/02/2021	GRT3	Mary Harper @ Urban League of Philadelphia emailed to verify the account, gave balance of \$11925.82 and a CRP cure amount of \$00.00 , ACCOUNT NOT FLAGGED.	Guyton, Regina	
12/02/2021	COLL	Cor called to see what was needed to have the services restored from her conversation with a sup that called her back per CC told cor that \$503.19 down (\$379.96 1/24+ \$123.23 RCF) at \$665 monthly (\$364.13 repayment + \$300 ASB). COR is alsoeligible for Medical as well. Also told her that she can apply for crp at pgworks.com register account and upload gmi of last 30 days photo id and ssc or numbers	Guyton, Regina	
12/02/2021	COLL	from everyone in HH or mail docs in and that 123.23 RCF would be needed to restore services sent crp app no close	Guyton, Regina	

PGW Exhibit 3

* Contacts for Account: Guyton, Regina				
Account...	0009 3769 4772	Guyton, Regina	<input type="checkbox"/> Transaction History	
			<input checked="" type="checkbox"/> Full Comments	
Date	Type	Comment	Person	Fd
12/02/2021	COLL	COR stated she was returning a call. Advised no notes on acct. that PGW recently contacted her. Advised liheap did reach out for info re her acct. and provided number to liheap. Asked if medical condition in home but COR hung up before a response or VOC could be obtained.	Guyton, Regina	
12/01/2021	GRT2	MS LEWIS FROM LIHEAP CALL TO SEE IF GAS IS OFF	Guyton, Regina	
12/01/2021	MISC	C/c stated she received call wanted to know if we were calling to turn gas on, nothing noted on the account about anyone calling today and informed no turn on scheduled cor stated she will call back.	Guyton, Regina	
11/30/2021	QCDL	mailed cdl	Guyton, Regina	
11/30/2021	QSUP	SUP CALL - HIGH BALANCE- CONT... COR did not allow me to offer all options. Advised to apply for CRP, based on income provided. Could also offer PAR to COR \$503.19 down (\$379.96 1/24+ \$123.23 RCF) at \$665 monthly (\$364.13 repayment + \$300 ASB). COR is also eligible for Medical as well. Sent CDL.	Guyton, Regina	
11/30/2021	QSUP	SUP CALL BACK - HIGH BALANCE - GMI \$0, 2 in HH. Advised CRP is most beneficial at this time, would need to contact Indra energy, provided COR number, have them dropped as alt supplier. Advised will need to apply for CRP online, fastest option or mail, and pay RCF \$123.23 if approved. Based on zero income CRP monthly rate would be \$25, COR never on CRP before, would not have a cure at this time. COR stated on her way to Liheap, and completed	Guyton, Regina	
11/30/2021	CRU	PUC Complaint BCS# 3815221 filed on 11/30/2021 12:00:00 AM (CRU 787-1250) regarding OFF - SERVICE IS TERMINATED/SUSPENDED - DISPUTE (# 76), by sm. # of Adults in Household: 2. # and Ages of Children in Household: 0. Gross Income: STUDENT 0 STUDENT 0	Guyton, Regina	
11/30/2021	COLL	cor called for restoration terms high bill account informed they will be called back by a specialist...cor wanted number to PUC...informed cor of number to PUC...cs	Guyton, Regina	
11/29/2021	SERV	Joseph Borelli was here on a 96 C & C Field Shut Off order with Order # 12624254 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of ( Field Collections - NPSO Completed ) , with comments of "Shutoff at CV"	Guyton, Regina	
11/05/2021	MISC	Cusotmer called to state that heater was not turning on. Upon review, FMG Weatherization installed a new heater for customer. Provided customer with their contact number, 215-910-2574. XX	Guyton, Regina	

PGW Exhibit 3



* Contacts for Account: Guyton, Regina				
Account... 0009 3769 4772		Guyton, Regina		<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fd
08/19/2021	COLL	cor called stating that she paid the full account balance, and she wanted her service restored. The customer stated that there are 2 people in the household and the monthly income is \$1536. explained that the account only shows \$1. explained that she would need to put a trace on the money order. advised that she can pay \$645.56 (372. dig fee, \$123.23 reconnect fee, and \$150.33 repay) to have the service restored and get on par21. cust not sat. cdl sent	Guyton, Regina	
08/18/2021	QSUP	call customer back with any updates from money order	Guyton, Regina	08/23/20
08/18/2021	QSUP	is a cap on the amount people will get. then she stated its federal aid. advised cor we cannot turn on gas because the money order only posted for 1.00 and that is not enough to turn on the gas and she was not shut off in error she was shut off we did street work and turned her on in error then we shut her off. advised will call her back on monday with any updates.	Guyton, Regina	
08/18/2021	QSUP	pay bills. she stated she was communicating with someone from the legal department but was advised not to anymore because she emailed the privacy contract to them and she was not supposed to. she did not provide the name of the person in legal she also stated she was notified that she was to get a grant from dhs for covid relief and there is not cap on the amount she can get. advised i have not heard of this grant the crisis relief grant advsd pa crisis just opened and ther	Guyton, Regina	
08/18/2021	QSUP	sup call back// high balance account// spoke to cor who stated she purchased from the USPS a money order for 8660.00 she stated that the money order is for 1.00 and there is a barcode on the money that pgw needs to use to get the remainingmoney. she stated that pgw sent her a privacy contract and also confirmation of receiving the money order. she stated she mailed it to the payment processing center she stated any united states citizen can purchase money orders this way and	Guyton, Regina	
08/18/2021	SERO	CDR caller regarding shut off. Sent high bill call back since acct is over \$7500.	Guyton, Regina	
08/18/2021	BILL	Cor called because of NPSO. Believes it was disco in error. She stated that she sent in money order for 8660.18. which should have posted on 8/3. Payment on 8/3 shows for 1.00. Spoke with Tina, she will need to contact money order provide and get proof of payment showing it was cashed by pgw. Came back from hold and call was silent. Tried calling back and no answer.	Guyton, Regina	
08/18/2021	SERV	Rishon Haynes was here on a 96 C & C Field Shut Off order with	Guyton, Regina	

PGW Exhibit 3

* Contacts for Account: Guyton, Regina				
Account...		0009 3769 4772	Guyton, Regina	
				<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fd
08/18/2021	SERV	Rishon Haynes was here on a 96 C & C Field Shut Off order with Order # 12375501 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of ( Field Collections - NPSO Completed ) , with comments of "shut off at cb with expander, n/a to premise, left PTN, per RPU Supervisor Rich L."	Guyton, Regina	
08/18/2021	SERV	96 C & C Field Shut Off, 8/18/2021, 1200 - 1600 96 C & C Field Shut Off	Guyton, Regina	
08/11/2021	SERV	Alexander Tsafos was here on a 96 C & C Field Shut Off order with Order # 12347888 , with a result of Completed , with activities of ( Field Collections - NPSO CGI ) , with comments of "Motorcycle parked on CB. Cor came out and said she made a payment 2 days ago."	Guyton, Regina	
08/07/2021	DMLT	Opt-out solicitation mailer sent with monthly bill (located as last page of bill archive).		
08/05/2021	SERV	AIMS Order#: 12330448 Cancelled -Order Cancelled	Guyton, Regina	
07/28/2021	BILL	cor called for account number and balance told cor the balance 8861.77	Guyton, Regina	
07/27/2021	QSUP	HBA call bak cor just wanted to discuss her pavement being recemented provided paving tel#, cor stated that she submitted a payment to pgw to pay her bill in full already advised payment has not been credit to account yeet..call back closed.	Guyton, Regina	
07/27/2021	BILL	high balance - wrote it up	Guyton, Regina	
07/01/2021	SERV	Kenneth Pollins was here on a Rebuild Meter Set order with Order # 12267613 , with a result of Completed Found Gas OFF, Left Gas ON , with activities of ( Meter and Connections - Rebuild Connections ) , with comments of "rebuild complete.turned on gas. lit appliances. made checks. "	Guyton, Regina	
07/01/2021	SERV	Christopher Coles was here on a 96 C & C Field Shut Off order with Order # 12261366 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of ( Completed, NPSO - Dig ) , with comments of "renewed service left off"	Guyton, Regina	
07/01/2021	PREM	Updated By tsulliv2 : Dist is on location , FSD tech was refused access yesterday for NPSO. Cust will allow them access to renew service line and install a curb valve, the gas will be left off for NPSO until cust makes payment & agreement . Dig Fee can be waived .	Guyton, Regina	
07/01/2021	PREM	Updated By tsulliv2 : Dist is on location , FSD tech was refused access yesterday for NPSO. Cust will allow them access to renew service line and insytall a curb valve, the gas will be left off for NPSO until cust makes payment & agreement. Dig Fee can be waived .	Guyton, Regina	

* Contacts for Account: Guyton, Regina				
Account...	0009 3769 4772	Guyton, Regina	<input type="checkbox"/> Transaction History	
			<input checked="" type="checkbox"/> Full Comments	
Date	Type	Comment	Person	Fd
07/01/2021	PREM	Added By tsulliv2 : Dist is on location , FSD tech was refused access yeaterday for NPSO. Cust will allow them access to renew service line and insytall a curb valve, the gas will be left off for NPSO until cust makes payment & agreement .Dig Fee can be waived .	Guyton, Regina	
07/01/2021	PREM	Updated By tsulliv2 : C & C order has been assigned to Distribution.	Guyton, Regina	
06/29/2021	SERV	Matthew Lauck was here on a 96 C & C Field Shut Off order with Order # 12256115 , with a result of Completed , with activities of ( Field Collections - NPSO CGI ) , with comments of "spoke with cor - refused access and stated she handled the bill"	Guyton, Regina	
06/28/2021	SERV	AIMS Order#: 12256115 Cancelled -Order Cancelled	Guyton, Regina	
04/13/2021	CRCP	Pending Lien; Original Lien Amount: \$628.79; Selection Type:Normal Selection.	Guyton, Regina	
03/12/2021	CRCP	Pending Lien; Original Lien Amount: \$1379.58; Selection Type:Normal Selection.	Guyton, Regina	
03/02/2021	GRT1	Cust may be eligible for Crisis grant. Refer to the Universal Services 2020-2021 manual for guidance.	Guyton, Regina	
02/18/2021	1099	c/c about AWH stated leaking no plp sent letter informed that they will have to get contractor for appliance	Guyton, Regina	
02/17/2021	LET	Customer identified as in danger of shut off. Letter sent.	Guyton, Regina	
02/12/2021	CRCL	Lien Filed; Docket#:210230183; Original Lien Amount:\$866.23; Current Lien Amount:\$866.23; Selection Type:Normal Selection.	Guyton, Regina	
02/02/2021	LHPN	Customer potentially eligible for LIHEAP. Mailed cover letter and LIHEAP application. For reference, copy of cover letter is stored in Online Bill.	Guyton, Regina	
01/12/2021	CRCP	Pending Lien; Original Lien Amount: \$866.23; Selection Type:Normal Selection.	Guyton, Regina	
01/04/2021	HCT	RECEIVED HOME COMFORT WEATHERIZATION TREATMENT FROM FMG,215-910-2574, CLOSED ON 04-JAN-21.	Guyton, Regina	
12/29/2020	HCT	RECEIVED HOME COMFORT WEATHERIZATION TREATMENT FROM FMG,215-910-2574, CLOSED ON 29-DEC-20.	Guyton, Regina	
12/09/2020	DRU	DRU Correspondnece received 2020 IRS cancellation of debt form. .... Sent to Legal department for response letter. This is outdated law that is not applicable for debt to be erased. Legal will respond.	Guyton, Regina	
11/20/2020	HCT	RECEIVED HOME COMFORT WEATHERIZATION TREATMENT FROM FMG,215-910-2574, CLOSED ON 20-NOV-20.	Guyton, Regina	
11/10/2020	LHPN	Customer potentially eligible for LIHEAP. Mailed cover letter and LIHEAP application. For reference, copy of cover letter is stored in Online Bill.	Guyton, Regina	
11/03/2020	LET	Customer identified as in danger of shut off. Letter sent.	Guyton, Regina	

Change Customer Contact...    Launch Related Transaction...

* Contacts for Account: Guyton, Regina				
Account...	0009 3769 4772	Guyton, Regina	<input type="checkbox"/> Transaction History	
			<input checked="" type="checkbox"/> Full Comments	
Date	Type	Comment	Person	Fd
10/16/2020	HCLN	Letter sent for Home Comfort weatherization, assigned to contractor FMG,215-910-2574.	Guyton, Regina	
10/16/2020	HCLN	Letter sent for Home Comfort weatherization, assigned to contractor FMG,215-910-2574.	Guyton, Regina	
10/16/2020	HCLN	Letter sent for Home Comfort weatherization, assigned to contractor FMG,215-910-2574.	Guyton, Regina	
10/15/2020	HCW	SELECTED FOR POTENTIAL HOME COMFORT WEATHERIZATION, ASSIGNED TO CONTRACTOR FMG, 215-910-2574	Guyton, Regina	
08/08/2020	CRCP	Pending Lien; Original Lien Amount: \$2465.89; Selection Type:Normal Selection.	Guyton, Regina	
06/26/2020	LHPX	Customer may qualify for the LIHEAP Recovery Crisis Program. Please refer to training document for talking points.	Guyton, Regina	
05/27/2020	LHPX	Customer may qualify for the LIHEAP Recovery Crisis Program. Please refer to training document for talking points.	Guyton, Regina	
03/13/2020	CRCL	Lien Filed; Docket#:200330407; Original Lien Amount:\$915.41; Current Lien Amount:\$915.41; Selection Type:Normal Selection.	Guyton, Regina	
02/26/2020	SERV	Marc Colflesh was here on a Turn On After Temp S/O order with Order # 11331757 , with a result of Completed Found Gas OFF , Left Gas ON , with activities of ( Meter and Connections - Relight ) , with comments of "relight complete.. made checks.. left ok"	Guyton, Regina	
02/26/2020	SERO	Turn On After Temp S/O, 2/26/2020, 1200 - 1600 cor called because she had a gas leak earlier and she stated that the hazzards have been fixed. made turn on after temp shut off app today 02/0612-4 (now-4).cor sat	Guyton, Regina	
02/26/2020	SERV	Dwight Saunders was here on a Gas Leak Inside order with Order # 11330997 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of ( General - Appliance Leak ) , with comments of "s/o valve above meter is bypassing gas. couldn't stop leak. issued tag and s/o @ meter."	Guyton, Regina	
02/26/2020	TO	cust called in odor of gas in living room	Guyton, Regina	
02/11/2020	CRCP	Pending Lien; Original Lien Amount: \$915.41; Selection Type:Normal Selection.	Guyton, Regina	
02/08/2020	CRCL	Lien Filed; Docket#:200230164; Original Lien Amount:\$1278.03; Current Lien Amount:\$1278.03; Selection Type:Normal Selection.	Guyton, Regina	
02/05/2020	GRT1	Cust may be eligible for Crisis grant. Refer to FY20 Grants manual for guidance.	Guyton, Regina	
01/31/2020	LHPG	Customer potentially eligible for LIHEAP. Mailed cover letter and LIHEAP application. For reference, copy of cover letter is stored in	Guyton, Regina	

Change Customer Contact... Launch Related Transaction...

* Contacts for Account: Guyton, Regina				
Account... 0009 3769 4772		Guyton, Regina		<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fd
01/31/2020	LHPG	Customer potentially eligible for LIHEAP. Mailed cover letter and LIHEAP application. For reference, copy of cover letter is stored in Online Bill.	Guyton, Regina	
01/10/2020	CRCP	Pending Lien; Original Lien Amount: \$2193.44; Selection Type:Normal Selection.	Guyton, Regina	
11/12/2019	LHPN	Customer potentially eligible for LIHEAP. Mailed cover letter and LIHEAP application. For reference, copy of cover letter is stored in Online Bill.	Guyton, Regina	
10/19/2019	CRCS	Lien Satisfied; Docket#:190630571; Original Lien Amount:\$686.31; Current Lien Amount:\$0; Selection Type:Normal Selection.	Guyton, Regina	
10/03/2019	GRT2	Customer potentially eligible for LIHEAP. Mailed LIHEAP early application letter.	Guyton, Regina	
08/29/2019	HCW	SELECTED FOR POTENTIAL HOME COMFORT WEATHERIZATION, ASSIGNED TO CONTRACTOR CMC, 888-749-5211	Guyton, Regina	
08/13/2019	GRT3	Mary Harper @ Urban League of Philadelphia emailed to verify the account, gave balance of \$1232.50 and a CRP cure amount of \$00.00 , ACCOUNT FLAGGED FOR \$1232.50 BY UESF.	Guyton, Regina	
06/13/2019	BILL	Customer in CCDO to get onto CRP, customer did not have proof of income with her, needs to cancel alternate supplier. Offered her a PAR. GMi is 771.00 (word of mouth) with 2 people in the household. Customer would need to pay 208.08 within 7 days and then monthly bill will be 186.00 (172.00 budget + 14.00 arrears). Customer did not want PAR. Said she will cancel supplier and bring back info for CRP. Customer was satisfied.	Guyton, Regina	
06/08/2019	CRCL	Lien Filed; Docket#:190630571; Original Lien Amount:\$686.31; Current Lien Amount:\$686.31; Selection Type:Normal Selection.	Guyton, Regina	
05/09/2019	CRCP	Pending Lien; Original Lien Amount: \$891.87; Selection Type:Normal Selection.	Guyton, Regina	
04/02/2019	COLL	recieved insufficient Funds mailed postal money orders # 25654904706 \$ 1.00 25677947880 \$ 1.00 back to COR 3880 Glendale Street Phila Pa 19124	Guyton, Regina	
04/01/2019	GRT1	Recvd verification from state that COR authorized for Crisis grant. Placed hold on account until 05/01/2019.	Guyton, Regina	
03/28/2019	COLL	cor visited ccdo w/ photo id and passport to request assistance in [preventing s/o, states already applied for liheap and awaiting a response, gmi; \$0 hh; 1 Lvl 1, alternate supplier PLM /Indria, cpr system not allowing acces to start crp,adv cpor must contact alternate supplier to obtain drop date so that she may then apply for	Guyton, Regina	

**PGW Exhibit 3**

* Contacts for Account: Guyton, Regina				
Account... 0009 3769 4772		Guyton, Regina		<input type="checkbox"/> Transaction History <input checked="" type="checkbox"/> Full Comments
Date	Type	Comment	Person	Fc
08/29/2019	HCW	SELECTED FOR POTENTIAL HOME COMFORT WEATHERIZATION, ASSIGNED TO CONTRACTOR CMC, 888-749-5211	Guyton, Regina	
08/13/2019	GRT3	Mary Harper @ Urban League of Philadelphia emailed to verify the account, gave balance of \$1232.50 and a CRP cure amount of \$00.00 , ACCOUNT FLAGGED FOR \$1232.50 BY UESF.	Guyton, Regina	
06/13/2019	BILL	Customer in CCDO to get onto CRP, customer did not have proof of income with her, needs to cancel alternate supplier. Offered her a PAR, GMI is 771.00 (word of mouth) with 2 people in the household. Customer would need to pay 208.08 within 7 days and then monthly bill will be 186.00 (172.00 budget + 14.00 arrears). Customer did not want PAR. Said she will cancel supplier and bring back info for CRP. Customer was satisfied.	Guyton, Regina	
06/08/2019	CRCL	Lien Filed; Docket#:190630571; Original Lien Amount:\$686.31; Current Lien Amount:\$686.31; Selection Type:Normal Selection.	Guyton, Regina	
05/09/2019	CRCP	Pending Lien; Original Lien Amount: \$891.87; Selection Type:Normal Selection.	Guyton, Regina	
04/02/2019	COLL	received insufficient Funds mailed postal money orders # 25654904706 \$ 1.00 25677947880 \$ 1.00 back to COR 3880 Glendale Street Phila Pa 19124	Guyton, Regina	
04/01/2019	GRT1	Recvd verification from state that COR authorized for Crisis grant. Placed hold on account until 05/01/2019.	Guyton, Regina	
03/28/2019	COLL	cor visited ccdo w/ photo id and passport to request assistance in [preventing s/o, states already applied for liheap and awaiting a response, gmi; \$0 hh; 1 Lvl 1, alternate supplier PLM /Indria, cpr system not allowing acces to start crp,adv cpor must contact alternate supplier to obtain drop date so that she may then apply for crp, , also referred cor to crisis and usef for addtl assistance in preventing s/o, adv cor will need compass ltr to enroll into crp, c/s	Guyton, Regina	
03/09/2019	CRCP	Pending Lien; Original Lien Amount: \$707.89; Selection Type:Normal Selection.	Guyton, Regina	
11/20/2018	CENR	Customer enrolled in Choice Consolidated billing; CB ENROLL letter sent	Guyton, Regina	
11/07/2018	LHPN	Customer potentially eligible for LIHEAP. Mailed cover letter and LIHEAP application. For reference, copy of cover letter is stored in Online Bill.	Guyton, Regina	
10/12/2018	DSN	Non Response - Reset. Applies to all SAs on Account.	Guyton, Regina	
08/07/2018	DMLT	Opt-out solicitation mailer sent with monthly bill (located as last page of bill archive).		

**PGW Exhibit 3**

**Negotiated Payment Arrangement**

Action

Negotiated Payment Arrangement...

**Account Information**

Account ID: 0009 3769 4772      Name: Guyton, Regina

Arrangement Date: 08/19/2021      Monthly Payment: 436.33

Status: Broken      Broken Count: 1

Broken Date: 11/05/2021      Catch-Up Amount: 0.00      Remain Number Months: 0

**Background Information**

Household Income: 1,400.00      Source of Income: UNEM - Unemp

**Expenses**

Rent/Mortgage: 0.00      Arrangement Type: T - Par21

Second Mortgage: 0.00      PUC Investigator:

Food: 0.00      Level of Payment:

Food Stamps: 0.00      Phone number: 267 780 4807

Electric: 0.00

Gas: 0.00      Total Number in Household: 2

Water/Sewer: 0.00      65 years or older: 0

Total Other Expense: 0.00      5 years or younger: 0

Arrangement Exception Explanation:

**Main**

Arrangement/Budget

Scheduled Payments

**PGW Exhibit 4**

**1 of 2**

**Negotiated Payment Arrangement** [Action]

Negotiated Payment Arrangement...

**Down Payment Arrangement**  
 Due Date:  Down Payment:  Status: Broken

**Utility Arrears Arrangement**  
 Due Date: 10/06/2021 Total Amount: 9,020.13  
 Monthly Repayment:  Repay Months:   
 Billing Method: U - Budget Tot React Amt: 2,677.45

**Non Utility Arrears Arrangement**  
 Due Date:  Total Amount: 0.00  
 Monthly Repayment:  Repay Months:

**Budget**  
 First Scheduled Pay Date: 10/06/2021  
 Suggested Budget Amount:   
 Pay By EFT: No

**Calculate NPAR Terms**  
 \_\_\_\_\_

Main  
**Arrangement/Budget**  
 Scheduled Payments

**C & C Event: H5691 - 11/12/2021**

Action

C&C Event... 437465593 C\_C Event Siblings...

Status	Date	By
Created	11/12/2021	System
Authorized	11/12/2021	System

Status: Authorized

Trigger Date: 11/12/2021

Due Date: 11/12/2021

Event Type... H5691  High Risk - 10 Day Notice, Utility, Office

Premise... 3880 Glendale St/Philadelphia,Pa  9994836150

Account: 0009 3769 4772 Guyton, Regina Letter Text...

Print at Area Office Counts Against CR:  3rd Party Text...

Mark Easy Way Budget Plan As Broken

Break CRP Agreement

Adj Code...

Charge Amount: 0.00

Fld Order: No order control exists

MUP Status:

Service Agreements

SA Type	Description
G2-GS	5085800621, No SP, GSRTC, UB \$10,343.74

Insert Remove Clear

SA...

Event Comments:

Person/Arrangement Comments:

Pay Arrangements:

Permanent Info:  
No person info

Activity Result:

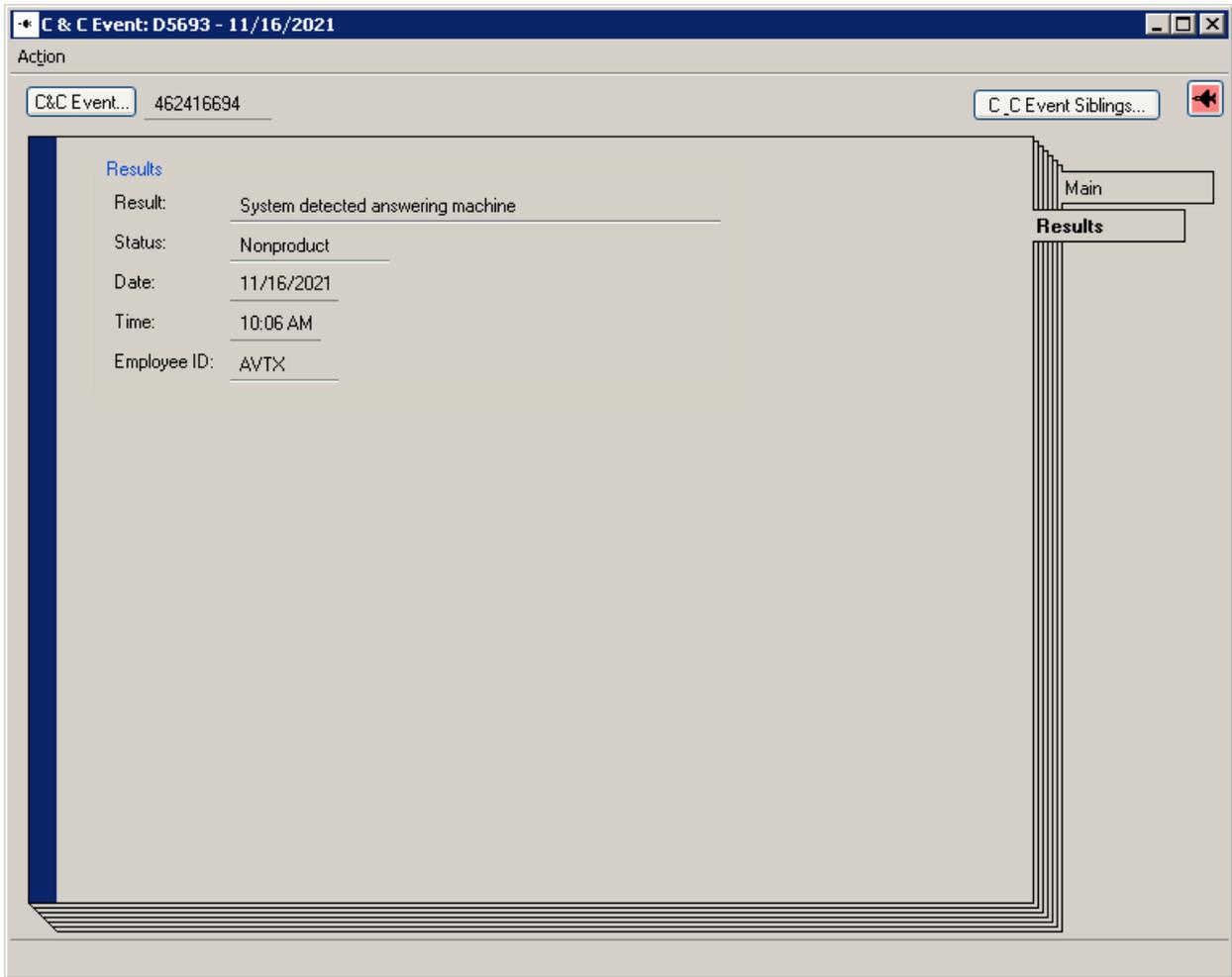
Req'd Dep Amt: 600.00

Orig 5691 Arrears: 8,945.01 CC Balance Amt: 0.00 Total Past Due Amt: 0.00

Main

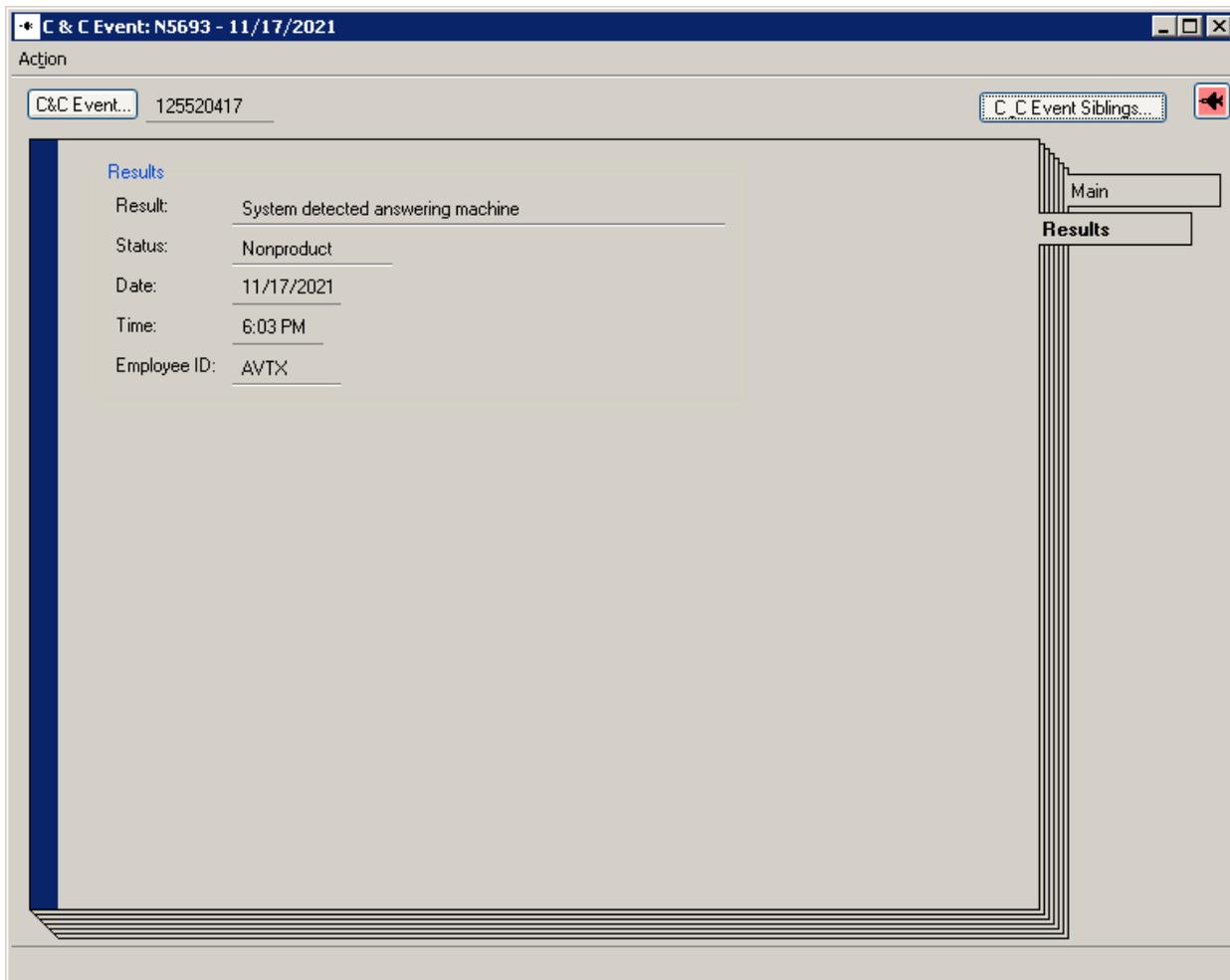
Results

**PGW Exhibit 5**



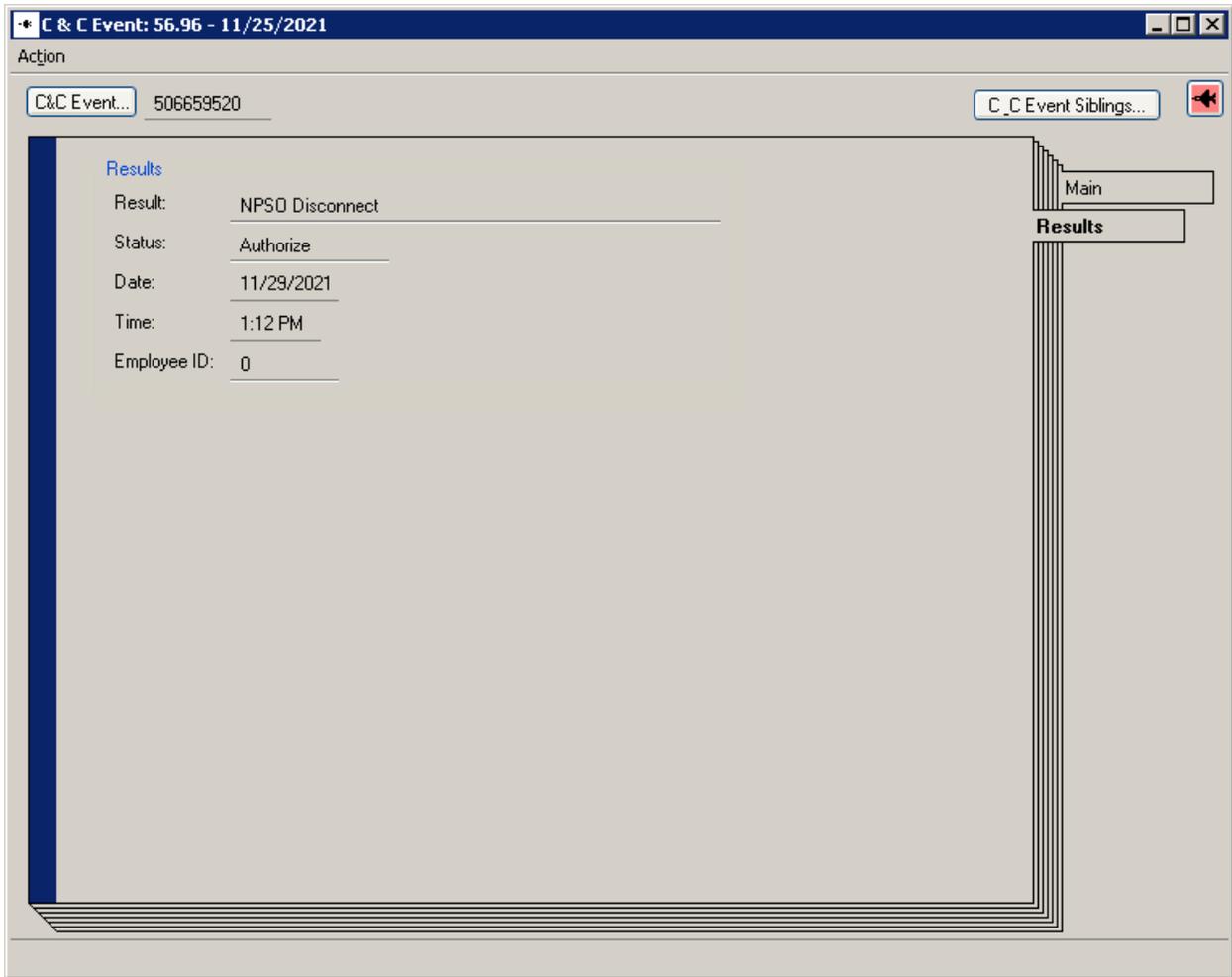
**PGW Exhibit 5**

**2 of 4**



**PGW Exhibit 5**

**3 of 4**



**PGW Exhibit 5**

**4 of 4**

PHILADELPHIA GAS WORKS
800 W. MONTGOMERY AVENUE, PHILADELPHIA, PA 19122-0050

Notice Date: Mar 02, 2021
Account Number: 0937694772

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 3880 GLENDALE ST on or after 8 a.m. on Apr 01, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Arrange to pay your past due amount of \$6,204.50.
• Pay the amount you owe on your payment plan.
• Show us a payment receipt for the past due amount.
• Make a payment arrangement (you may be eligible for a special assistance program).
• Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Table with 2 columns: Item, Amount. Rows include Past Due Amount (\$6,204.50), Security Deposit (\$682.00), Turn On Charge (\$123.23), Total (\$7,009.73).

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

- 1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW - BEFORE WE SHUT OFF

YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
• If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
• If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
• If you have trouble understanding or speaking English call us for free interpretation.
• Please contact us if you are disabled and need assistance.
• All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
• If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
• If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
• If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
• If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
o Someone in your household is 12 or younger or 65 or older; or
o You have paid at least one-half of your last two monthly gas bills; or
o If over the last two months you have paid at least 15% of your household income toward the gas bills.
• If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2020

Table with 3 columns: Household Size, Your income is 150% of the FPG or below if your monthly gross is, Your income is between 151% - 250% of the FPG if your monthly gross is. Rows include Household Size 1-4 and Each add/person add.

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Please return this portion with your payment. Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0937694772
Notice Date: Mar 02, 2021
Please Pay: \$6,204.50

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

007570 000004781

REGINA GUYTON
3880 GLENDALE ST
PHILA PA 19124-5508



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 3880 GLENDALE ST on or after 8 a.m. on May 11, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Arrange to pay your past due amount of \$7,534.35.
• Pay the amount you owe on your payment plan.
• Show us a payment receipt for the past due amount.
• Make a payment arrangement (you may be eligible for a special assistance program).
• Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Table with 2 columns: Item, Amount. Rows include Past Due Amount (\$7,534.35), Security Deposit (\$592.00), Turn On Charge (\$123.23), Total (\$8,249.58).

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

- 1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW - BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
• If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
• If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
• If you have trouble understanding or speaking English call us for free interpretation.
• Please contact us if you are disabled and need assistance.
• All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
• If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- Contact us before the shut off date to give us household and occupant information to see if you qualify for any assistance programs.
• If you are low income there are special rules about whether we may shut off your gas in the winter. Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
• If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service. We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
• If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:
o Someone in your household is 12 or younger or 65 or older; or
o You have paid at least one-half of your last two monthly gas bills; or
o If over the last two months you have paid at least 15% of your household income toward the gas bills.
• If we reconnect your service during the winter months (between December 1st and March 31st) we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2021

Table with 3 columns: Household Size, Your income is 150% of the FPG or below if your monthly gross is, Your income is between 151% - 250% of the FPG if your monthly gross is. Rows include 1, 2, 3, 4, Each add., person add.

PL\_20210429180002.dat-29505-000014502

Please return this portion with your payment. Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: 0937694772
Notice Date: Apr 29, 2021
Please Pay: \$7,534.35

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

014753 000014502

REGINA GUYTON
3880 GLENDALE ST
PHILA PA 19124-5508



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700



**10-DAY SHUT OFF NOTICE**  
**Your Gas Service May Be Shut Off**

**Your bill is past due. As a result, PGW will shut off gas to 3880 GLENDALE ST on or after 8 a.m. on May 25, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.**

**We will not shut off gas if you do ONE of the following:**

- Arrange to pay your past due amount of \$8,007.86.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

**At a minimum, you may have to pay all of the following before we turn your service on:**

Past Due Amount	\$8,007.86
Security Deposit	\$570.00
Turn On Charge	\$123.23
Total	\$8,701.09

**(Plus \$372.00 if we must dig up the street to shut off gas).**

**You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.**

**MEDICAL EMERGENCY NOTICE**

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

**IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE**

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

**WINTER SHUT OFF PROVISIONS Dec. 1-March 31**

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
  - o Someone in your household is 12 or younger or 65 or older; or
  - o You have paid at least one-half of your last two monthly gas bills; or
  - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

**Federal Poverty Guidelines (FPG) 2021**

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,610 or less	\$1,611-\$2,683
2	\$2,178 or less	\$2,179-\$3,629
3	\$2,745 or less	\$2,746-\$4,575
4	\$3,313 or less	\$3,314-\$5,521
Each add. person add	\$568	\$569-\$946

PL\_20210513180001.dat-5813-000003856

**Please return this portion with your payment.**  
**Write your account number on your check or money order made payable to Philadelphia Gas Works**

**Account Number: 0937694772**  
**Notice Date: May 13, 2021**  
**Please Pay: \$8,007.86**

Place "X" in box for address corrections. Print corrections on reverse side.

**Amount Enclosed:**

002907 000003856

REGINA GUYTON  
3880 GLENDALE ST  
PHILA PA 19124-5508



**Philadelphia Gas Works**  
**P.O. Box 11700**  
**Newark, NJ 07101-4700**



**10-DAY SHUT OFF NOTICE**  
**Your Gas Service May Be Shut Off**

**Your bill is past due. As a result, PGW will shut off gas to 3880 GLENDALE ST on or after 8 a.m. on Aug 02, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.**

**We will not shut off gas if you do ONE of the following:**

- Arrange to pay your past due amount of \$8,660.18.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

**At a minimum, you may have to pay all of the following before we turn your service on:**

Past Due Amount	\$8,660.18
Security Deposit	\$582.00
Turn On Charge	\$123.23
Total	\$9,365.41

**(Plus \$372.00 if we must dig up the street to shut off gas).**

**You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.**

**MEDICAL EMERGENCY NOTICE**

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

**IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE**

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

**WINTER SHUT OFF PROVISIONS Dec. 1-March 31**

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
  - o Someone in your household is 12 or younger or 65 or older; or
  - o You have paid at least one-half of your last two monthly gas bills; or
  - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

**Federal Poverty Guidelines (FPG) 2021**

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,610 or less	\$1,611-\$2,683
2	\$2,178 or less	\$2,179-\$3,629
3	\$2,745 or less	\$2,746-\$4,575
4	\$3,313 or less	\$3,314-\$5,521
Each add. person add	\$568	\$569-\$946

PL\_20210721180001.dat-6599-000004777

**Please return this portion with your payment.**  
**Write your account number on your check or money order made payable to Philadelphia Gas Works**

**Account Number: 0937694772**  
**Notice Date: Jul 21, 2021**  
**Please Pay: \$8,660.18**

Place "X" in box for address corrections. Print corrections on reverse side.

**Amount Enclosed:**

003300 000004777



REGINA GUYTON  
3880 GLENDALE ST  
PHILA PA 19124-5508



**Philadelphia Gas Works**  
**P.O. Box 11700**  
**Newark, NJ 07101-4700**



## 10-DAY SHUT OFF NOTICE

### Your Gas Service May Be Shut Off

**Your bill is past due. As a result, PGW will shut off gas to 3880 GLENDALE ST on or after 8 a.m. on Nov 24, 2021. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.**

**We will not shut off gas if you do ONE of the following:**

- Arrange to pay your past due amount of \$8,945.01.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

**At a minimum, you may have to pay all of the following before we turn your service on:**

Past Due Amount	\$8,945.01
Security Deposit	\$600.00
Turn On Charge	\$123.23
Total	\$9,668.24

**(Plus \$372.00 if we must dig up the street to shut off gas).**

**You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.**

**MEDICAL EMERGENCY NOTICE**

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

**IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE**

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

**WINTER SHUT OFF PROVISIONS Dec. 1-March 31**

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
  - o Someone in your household is 12 or younger or 65 or older; or
  - o You have paid at least one-half of your last two monthly gas bills; or
  - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

**Federal Poverty Guidelines (FPG) 2021**

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,610 or less	\$1,611-\$2,683
2	\$2,178 or less	\$2,179-\$3,629
3	\$2,745 or less	\$2,746-\$4,575
4	\$3,313 or less	\$3,314-\$5,521
Each add. person add	\$568	\$569-\$946

PL\_20211112180001.dat-115-000000178

**Please return this portion with your payment.  
Write your account number on your check or money order made payable to Philadelphia Gas Works**

**Account Number: 0937694772**  
**Notice Date: Nov 14, 2021**  
**Please Pay: \$8,945.01**

Place "X" in box for address corrections. Print corrections on reverse side.

**Amount Enclosed:**

000058 000000178

REGINA GUYTON  
3880 GLENDALE ST  
PHILA PA 19124-5508



**Philadelphia Gas Works**  
**P.O. Box 11700**  
**Newark, NJ 07101-4700**





Philadelphia Gas Works  
Credit Denial Letter

Date: Nov 30, 2021

Account Number: 0009-3769-4772

Name: Regina Guyton

Address: 3880 Glendale St, Philadelphia PA 19124

**After reviewing your application for service, PGW is unable to provide you with gas service because you have failed to satisfy one or more of the following conditions:**

- 1.  You owe PGW a total balance of \$9,119.14 .
  - a) This amount represents service provided at 3880 Glendale St, from 06/29/2018 to 11/04/2021 under the name of Regina Guyton .  
- and -
  - b) This amount represents service provided at \_\_\_\_\_ from \_\_\_\_\_ to \_\_\_\_\_ under the name of \_\_\_\_\_ .
- 2.  To provide satisfactory personal identification by showing at least two of the following: a government issued photo ID, social security card, driver's license, medical assistance card, public welfare card, or similar items.
- 3.  To provide documentation showing ownership, tenancy or residency at the service address.
- 4.  Based on the credit score obtained from Experian, a national credit reporting agency, you failed to meet our credit guidelines.\* **(See disclaimer on the next page)**
- 5.  PGW records indicate the service at the property \_\_\_\_\_ was terminated due to unauthorized usage.

**In order to establish your account you must do the following:**

- 6.  Pay 1/24th \_\_\_\_\_ in the amount of \$379.96 to enter into an agreement + pay 50% of a deposit (if applicable) + a reconnection charge of \$123.23 + a dig charge of \_\_\_\_\_ (if applicable). **Total amount needed to restore the service** \$503.19 .
- 7.  Pay your total outstanding debt of \_\_\_\_\_ + pay 50% of a deposit \_\_\_\_\_ (if applicable) + a reconnection charge of \_\_\_\_\_ + a dig charge of \_\_\_\_\_ (if applicable). **Total amount needed to restore the service** \_\_\_\_\_ .
- 8.  Pay total outstanding theft charges of \_\_\_\_\_ + outstanding balance of \_\_\_\_\_ + pay 50% of a deposit \_\_\_\_\_ (if applicable) + a reconnection charge of \_\_\_\_\_ + a dig charge of \_\_\_\_\_ (if applicable). **Total amount needed to restore the service** \_\_\_\_\_ .
- 9.  Pay total outstanding theft charges of \_\_\_\_\_ + \_\_\_\_\_ in the amount of \_\_\_\_\_ to enter into an agreement + pay 50% of a deposit \_\_\_\_\_ (if applicable) + a reconnection charge of \_\_\_\_\_ + a dig charge of \_\_\_\_\_ (if applicable). **Total amount needed to restore the service** \_\_\_\_\_ .
- 10.  The security deposit of \_\_\_\_\_ which can be paid in the following installments: 50% or \$0.00 due immediately to establish service then 25% or \$0.00 due in 60 days and 25% or \$0.00 due in 90 days. You have the right to provide a guarantor. A guarantor is an individual in good credit standing who will be willing to pay your gas bills if you fail to do so.
- 11.  Based on the income provided, you may qualify for PGW's Customer Responsibility Program (CRP). To determine eligibility, you must provide your monthly household income for the last 30 days and occupancy information. You must also pay \_\_\_\_\_ + theft charges \_\_\_\_\_ (if applicable) + a reconnection charge of \$123.23 + a dig charge of \_\_\_\_\_ (if applicable) totaling \$123.23 . Deposit not required. If it is determined by PGW that you do not qualify for CRP the terms noted above will be required for restoration.
- 12.  Provide proof of residency for this premise.
- 13.  Provide positive identification with at least two of the following: a government issued photo ID, driver's license, welfare card, medical assistance card or social security card.

Representative Initials: AM

PGW reserves the right to modify these terms and conditions if the company determines that an amendment is required. If you are not satisfied with the terms and conditions provided above, you can contact the Pennsylvania Public Utility Commission (PUC) at 1-800-692-7380 or write them at: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265. Please contact us at (215) 235-1000 if you have an active Protection From Abuse (PFA) or other order indicating you are a victim of domestic violence. Please notify a PGW representative as you may qualify for more lenient terms. Documentation may be required.



Philadelphia Gas Works  
Credit Denial Letter

Date: Aug 19, 2021

Account Number: 0009-3769-4772

Name: Regina Guyton

Address: 3880 Glendale St

**After reviewing your application for service, PGW is unable to provide you with gas service because you have failed to satisfy one or more of the following conditions:**

- 1.  You owe PGW a total balance of \$9,020.13.
  - a) This amount represents service provided at 3380 Glendale St from Jun 29, 2018 to Aug 18, 2021 under the name of Regina Guyton - and -
  - b) This amount represents service provided at \_\_\_\_\_ from \_\_\_\_\_ to \_\_\_\_\_ under the name of \_\_\_\_\_.
- 2.  To provide satisfactory personal identification by showing at least two of the following: a government issued photo ID, social security card, driver's license, medical assistance card, public welfare card, or similar items.
- 3.  To provide documentation showing ownership, tenancy or residency at the service address.
- 4.  Based on the credit score obtained from Experian, a national credit reporting agency, you failed to meet our credit guidelines.\* **(See disclaimer on the next page)**
- 5.  PGW records indicate the service at the property \_\_\_\_\_ was terminated due to unauthorized usage.

**In order to establish your account you must do the following:**

- 6.  Pay \_\_\_\_\_ in the amount of \$150.33 to enter into an agreement + pay 50% of a deposit \_\_\_\_\_ (if applicable) + a reconnection charge of \$123.23 + a dig charge of \$372.00 (if applicable).  
**Total amount needed to restore the service** \$645.56.
- 7.  Pay your total outstanding debt of \_\_\_\_\_ + pay 50% of a deposit \_\_\_\_\_ (if applicable) + a reconnection fee of \_\_\_\_\_ + a dig charge of \_\_\_\_\_ (if applicable).  
**Total amount needed to restore the service** \_\_\_\_\_.
- 8.  Pay total outstanding theft charges of \_\_\_\_\_ + \_\_\_\_\_ + deposit (if applicable) of \_\_\_\_\_ + reconnection fee of \_\_\_\_\_ + a dig charge of \_\_\_\_\_ (if applicable).  
**Total amount needed to restore the service** \_\_\_\_\_.
- 9.  Pay a cash deposit of \_\_\_\_\_ which you can pay in the following installment: 50% or \$0.00 due immediately to establish service then 25% or \$0.00 due in 60 days and 25% or \$0.00 due in 90 days. You have the right to provide a guarantor. A guarantor is an individual in good credit standing who will be willing to pay your gas bills if you fail to do so.
- 10.  Provide positive identification with at least two of the following: a government issued photo ID, driver's license, welfare card, medical assistance card or social security card.
- 11.  Provide proof of residency for this premise.
- 12.  Based on the income provided, you may qualify for PGW's Customer Responsibility Program (CRP). To determine eligibility, you must provide your monthly household income for the last 30 days and occupancy information. You must also pay \_\_\_\_\_ + a reconnection fee of \_\_\_\_\_ (if applicable) + a dig charge of \_\_\_\_\_ (if applicable) totaling \_\_\_\_\_. If it is determined by PGW that you do not qualify for CRP, the terms noted above will be required for restoration.

Representative Initials: TF

**PGW reserves the right to modify these terms and conditions if the company determines that an amendment is required. If you are not satisfied with the terms and conditions provided above, you can contact the Pennsylvania Public Utility Commission (PUC) at 1-800-692-7380 or write them at: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265. Please contact us at (215) 235-1000 if you have an active Protection From Abuse (PFA) order, as you may qualify for more lenient terms. Documentation may be required.**

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

PGW Exhibit 8

1 of 4

**Case Number:** 3815221

**Company Name:** PGW (PHILA. GAS WORKS (NGDC))

**Company Code:** 0766

**Company Type:** GAS TRANSPORTER

**Customer First Name:** REGINA

**Customer Middle Initial:**

**Customer Last Name:** GUYTON

**Customer Account Number:** 0937694772

**Customer Home Phone w/ Area Code:**

**Customer Work Phone w/ Area Code:**

**Customer Service Class:** RESIDENTIAL

**Customer Mail Address 1:**

**Customer Mail Address 2:**

**Customer Mail Address City:**

**Customer Mail Address State:**

**Customer Mail Address Zip:**

**Customer Mail Address 4-Zip:**

**Customer Service Address 1:** 3880 GLENDALE STREET

**Customer Service Address 2:**

**Customer Service Address City:** PHILADELPHIA

**Customer Service Address State:** PA

**Customer Service Address Zip:** 19124

**Customer Service Address 4-Zip:**

**Customer Family Adults:** 2

**Customer Family Children:** 0

**Customer Family Age:**

**Gross Income**

Source	Income Amount
STUDENT	0
STUDENT	0

**Date Open:** 2021-11-30

**Reason For Contact:** OFF - SERVICE IS TERMINATED/SUSPENDED - DISPUTE (# 76)

**Term Date:** 2021-11-29

**Business Name:**

**Case Problem:**

**Company Position:** 11/29/2021 PGW STATED SOMEONE ELSE CONTACT BACK ABOUT THE MATTER WITH THE MONEY ORDER.

**Related Information:** OFF WITH DISPUTE CUSTOMER IS DISPUTING WHY THE SERVICES WERE TERMINATED AFTER THE MONEY ORDER OF 8944 WAS MADE. CUSTOMER MADE THE MONEY ORDER FOR 8944 WAS MADE ON NOVEMBER 14 AND 15. CUSTOMER HAS CONFIRMATION THAT THE PAYMENT WAS MADE. CUSTOMER WOULD LIKE THE SERVICES THE RESTORED AS POSSIBLE AND THE PAYMENT OF 8944 TO BE POSTED THE ACCOUNT. CUSTOMER DOES NOT WANT THE PAYMENT ARRANGEMENT OPTION ON THE CASE. THE CELL PHONE NUMBER (267) 780 - 4847

HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS  
MODERNGENT1515@YAHOO.COM HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:**

<b>Hot Issue:</b>		<b>PGW Exhibit 8</b>
<b>Case Origin:</b>	TELEPHONE	
<b>Prior Case Number:</b>		<b>2 of 4</b>
<b>Universal Service:</b>	Y	
<b>Arrearage:</b>	0	
<b>BCS Investigator First Name:</b>	BCS	
<b>BCS Investigator Last Name:</b>	CASE POOL	
<b>BCS Investigator Phone w/ Area Code:</b>	7177875468	
<b>BCSIntaker First Name:</b>	STEFANIA	
<b>BCSIntaker Last Name:</b>	MICOLUCCI	
<b>Number Of Time Send:</b>	1	
<b>Number Of Time Faxed:</b>	0	
<b>Number Of Time Faxed:</b>	7177876641	

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

PGW Exhibit 8

3 of 4

**Case Number:** 3815221  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** REGINA  
**Customer Middle Initial:**  
**Customer Last Name:** GUYTON  
**Account Number:** 937694772  
**Service Address 1:** 3880 GLENDALE STREET  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19124  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 9421.53  
**Date Closed:** 2021-12-22  
**Resolution:** DECISION ISSUED - YOU PROVIDED THE PUC WITH PICTURES OF A POSTAL MONEY ORDER, SERIAL #27550566123, FOR \$1.00, DATED ON OR ABOUT 10/26/2021. THE COMPANY CREDITED YOUR ACCOUNT \$1.00 ON 11/26/2021. BASED ON THE PAYMENT HISTORY STATED ABOVE, YOU HAVE NOT MADE A GOOD FAITH EFFORT TO PAY YOUR OUTSTANDING BALANCE. THROUGH THIS DECISION, THE COMMISSION IS UPHOLDING THE COMPANY'S POSITION ON WHAT YOU MUST PAY TO HAVE YOUR SERVICE RESTORED: PAY THE CATCH-UP AMOUNT OF \$1305.99 TO RESTORE SERVICE AND ENTER INTO A PAR STARTING AT \$477.00 PER MONTH (BB OF \$300.00 + \$177.00) FOR 60 MONTHS ONCE SERVICE IS RESTORED. OR YOU COULD RESTORE SERVICE WITH A PAYMENT OF \$496.91 FOR 1/24TH OF THE TOTAL ACCOUNT BALANCE AND ONCE THE SERVICE WAS RESTORED, YOU WOULD BE ENTERED INTO A PAR STARTING AT \$777.00 PER MONTH (BB OF \$300.00 + \$477.00) FOR 24 MONTHS. CASE DISMISSED.  
**Balance Date:** 2021-12-22  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 1305.99  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 300.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00

**LetterDescription:**

**HeadDate:** 2021-12-22

**Paragraph:**

**Bill Date:**

**Reconnect Amount:** 0

**Pay Amount:** 0.00

**BCS Investigator First Name:** TODD

**BCS Investigator Last Name:** BURNS

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**PUC Fax:** 7177876641

**PGW Exhibit 8**

**4 of 4**

**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

June 4, 2021

Ms. Regina M. Guyton  
3880 Glendale Street  
Philadelphia, PA 19124 – 5508

**RE: PGW Acct. No. 0914536238 – Service to 3880 Glendale Street**

Dear Ms. Guyton:

This is to confirm that PGW is once again in receipt of another combination of documents dated May 2021, with an additional document, entitled "Private Registered Bonded Promissory Note" showing an ambiguous amount "\$2,000,000.00" purporting to be an instrument to "Cancel Debt" due and owing to PGW (together as "Documents").

By the Documents, I understand that you want PGW to satisfy the payment due on your PGW account. From the Documents, I assume that the basis of your request is your misinterpretation of *inter alia*, Article 1 of the U.S. Constitution, the generic Uniform Commercial Code, Art. 1, 1-308 (not that of the Commonwealth of Pennsylvania), the U.S. Federal Statute which affected United States currency with respect to the gold standard and other case law, which have no bearing on the payment of your gas bill.

Please be advised that PGW does not consider the tender of your Documents a reasonable form of payment. The Documents as you have marked them cannot be redeemed for any value from the U.S. Department of Treasury, the Internal Revenue Service or any bank or government office. The Documents are not money orders nor are they any form of "Consideration." As such, PGW rejects the tender of your Documents as satisfaction of your debt. Please do not send any more of your Documents. You are responsible to pay your gas bill in cash or valid money order by the due date.

The Pennsylvania Public Utility Commission (PUC) has dismissed similar claims for satisfaction of debt requested under UCC and HJR-192. **Please consult your attorney on the validity and legality of the submission of your Documents.** I invite you to contact PGW to learn how you may bring your PGW account into good standing, properly.

If you are dissatisfied with our position regarding your Documents, you have the right to file an informal complaint with the PUC. You may file a complaint with the PUC through the Bureau of Consumer Services (BCS). To file an informal complaint, call the BCS complaint hotline toll free number at 1-800-692-7380. You may also write to the PUC, Bureau of Consumer Services, and P.O. Box 3265, Harrisburg, PA 17105-3265, and explain the problem. Complaints against utilities are confidential and not available for public inspection.

Sincerely,



Laureto Farinas

**PRIVATE REGISTERED BONDED PROMISSORY NOTE**

**\$2,000,000,00**

**NEGOTIABLE**

**NEGOTIABLE**

**NOTE NUMBER RTF8484**

**USPO REGISTERED MAIL # RR307328289US**

**Pay To The Order Of: PGW**

**In The Amount Of: Two million 00/100 United States Dollars**

**For Credit To: PGW  
REGINA MERCEDES GUYTON  
Two Million - 00/100 USD \$2,000,000,00**

**Routing Through: Private Prepaid Treasury Account # 181783004  
c/o SECRETARY OF THE TREASURY, STEVEN MNUCHIN**

This negotiable instrument, tendered lawfully by **Tyrone J Flemmings**, ("Maker") in good faith shall evidence as a debt to the Payee pursuant to the following terms: This is an unconditional promise to pay.

1. This Note shall be posted in full dollar for dollar pursuant to the Credit order noted above and presented to the Payor, THE UNITED STATES DEPARTMENT OF THE TREASURY, c/o TRUSTEE OF THE US BANKRUPTCY, STEVEN MNUCHIN. After discharge of the debt, the balance of the funds is to be credited to TYRONE J FLEMMINGS to be used for the benefit of the same.
2. Payor shall, upon receipt of this instrument, charge account **181-78-3004** via Pass-Through Private Prepaid Treasury Account # **181783004** for the purpose of terminating any past, present, or future liabilities expressed or implied, attached or attributed to **181783004** This is a public debt obligation of the United States.
3. Payor shall ledger this Note for a period of six months commencing the start of business on **May 10, 2021**, until close of business **October 10, 2021**, not to exceed 180 days, at an interest rate equal to the current rate per annum.
4. Upon maturity, this Note shall be due and payable in full with interest and any associated fees. Payment shall be ledged against Private Registered Offset and Discharge Bond Number **RTFGSSB00001**, USPO Registered Mail Tracking Number, **RB002592487US** held and secured by **STEVEN MNUCHIN**, SECRETARY OF THE US TREASURY. Void where prohibited by law.

**TYRONE J FLEMMINGS  
3880 GLENDALE ST  
PHILA, PA, 19124**

**Tyrone Jameir Flemmings "As good As Aval"  
c/o 3880 Glendale St  
Philadelphia, Pa; near [19124]  
Non-Domestic without the US  
Present to Federal Window for payment**

Date of Issue

Signature

CORRECTED (if checked)

**Cancellation  
of Debt**

CREDITOR'S name, street address, city or town, state or province, country, ZIP or foreign postal code, and telephone no. <i>Regina Mercedes Guyton 40 3000 Glendale St Philadelphia PA 19124</i>	1 Date of identifiable event <i>5/13/21</i>	OMB No. 1545-1424  <b>2021</b>  Form <b>1099-C</b>
	2 Amount of debt discharged <i>\$ 8,007.86</i>	
	3 Interest, if included in box 2 \$	

CREDITOR'S TIN <i>XXX XX 8792</i>	DEBTOR'S TIN
DEBTOR'S name <i>PGW GAS works</i>	
Street address (including apt. no.) <i>P.O Box 11700</i>	
City or town, state or province, country, and ZIP or foreign postal code <i>Newark NJ 07101-4700</i>	
Account number (see instructions) <i>0937694772</i>	

4 Debt description <i>Candle Debt</i>
5 If checked, the debtor was personally liable for repayment of the debt . . . . . <input type="checkbox"/>
6 Identifiable event code
7 Fair market value of property \$

**Copy B  
For Debtor**

This is important tax information and is being furnished to the IRS. If you are required to file a return, a negligence penalty or other sanction may be imposed on you if taxable income results from this transaction and the IRS determines that it has not been reported.

RR307328289US

PGW Exhibit 5

4 of 5

Your item was delivered at 3:28 am on May 11, 2021 in WASHINGTON, DC 20220.

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 **Delivered**

May 11, 2021 at 3:28 am  
WASHINGTON, DC 20220

**Get Updates** 

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**Text & Email Updates** 

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**Tracking History** 

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**Product Information** 

**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

**Laureto A. Farinas, Senior Attorney**  
**Legal Department**  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

December 13, 2021

Ms. Regina M. Guyton  
3880 Glendale Street  
Philadelphia, PA 19124 – 5508

**RE: PGW Acct. Nos. 0914536238 and 09-3769-4772 – Service to 3880 Glendale Street**

Dear Ms. Guyton:

This is to confirm that PGW has received is your money order issued by the U.S. Postal Service in the amount of \$1.00. As of this date the outstanding balances of your PGW Accounts are as follows:

PGW Acct. No. 09-3769-4772 – Balance \$9,298.30

PGW Acct. No. 09-1453-6238 – Balance \$2,806.68

(This amount was the subject of a bankruptcy matter that was dismissed on August 2, 2018. Thus, the amount became due and owing to PGW.)

From what I can understand of the notations that you have hand written on the money order, you interpret PGW's cashing of the money order for the amount of \$1.00 as payment in satisfaction of the account balance of \$9,120.14 by "accord and satisfaction."

PGW rejects your assertion that the amount of \$9,120.14 is satisfied with your payment of \$1 made about 17 days ago. This is to notify you that PGW considers your \$1.00 payment as a partial payment of your outstanding balances indicated above. PGW has credited your account with your \$1 payment.

Please note that you will continue to receive PGW bills that seek payment in full of your outstanding balances. PGW does not consider the tender of your \$1 payment as satisfaction of your debt under "accord and satisfaction" as a reasonable form of payment.

If you are dissatisfied with our position regarding your Documents, you have the right to file an informal complaint with the PUC. You may file a complaint with the PUC through the Bureau of Consumer Services (BCS). To file an informal complaint, call the BCS complaint hotline toll free number at 1-800-692-7380. You may also write to the PUC, Bureau of Consumer Services, and P.O. Box 3265, Harrisburg, PA 17105-3265, and explain the problem. Complaints against utilities are confidential and not available for public inspection.

Sincerely,

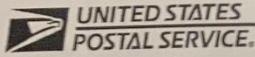
A handwritten signature in blue ink, appearing to read 'L. Farinas', is written over a blue ink scribble.

Laureto Farinas

cc: Jessica Glace

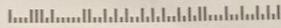
3815221

1 of 4



December 02, 2021

*Received on 12/11/21  
Ripped in Triangle Shaped.  
Trust*



regina M guyton  
3880 GLENDALE ST  
PHILADELPHIA, PA 19124-5508

ILN: F1333324977183

Dear Postal Customer:

A copy of the money order per your PS Form 6401 Money Order Inquiry is below.

UNITED STATES POSTAL SERVICE		POSTAL MONEY ORDER	
Serial Number <b>27550566123</b>	Amount <b>\$1.00</b>	U.S. Dollars and Cents	
One Dollar and 00/100			
Pay to the order of <i>Regina M Guyton</i>			
For the value of <i>9,130.14</i>			
Payable to the order of <i>BOFA</i>			
Date <i>12/11/21</i>			
Signature <i>Regina M Guyton</i>			
MICR: ⑆000008002⑆ 27550566123⑆			

9425 8911863 088 29	to BOFA
26/21 998620	
9429358823 088	
Philadelphia Gas Works	
032 1234567	

If you have any additional concerns or questions, write to us at the address indicated below and enclose a copy of your customer receipt and this letter.

ACCOUNTING SERVICE CENTER  
GENERAL ACCOUNTING BRANCH  
PO BOX 82428  
ST. LOUIS, MO 63182-2428

1-866-974-2733

3815221

2 of 4



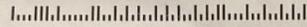
3815221

3 of 4



December 02, 2021

*Received on 12/11/21  
Ripped in Triangle Shaped.  
Trust*



regina M guyton  
3880 GLENDALE ST  
PHILADELPHIA, PA 19124-5508

ILN: F1333324977183

Dear Postal Customer:

A copy of the money order per your PS Form 6401 Money Order Inquiry is below.

**UNITED STATES POSTAL SERVICE** **POSTAL MONEY ORDER**

Serial Number: 27550566123      U.S. Dollars and Cents: \$1.00  
 Amount: One Dollar and 00/100

*Please accept your order for the amount of 9,120.14 for valuable consideration and tender this payment for the complete amount in cash and lot of order upon receiving this instrument.*

SEE REVERSE WARNING • NEGOTIABLE ONLY IN THE U.S. AND POSSESSIONS

2755056612311

11 PGW1170 9429358823 088 Philadelphia Gas Works 032 1234567

425 0911063 088 29 to BOFA 11/26/21 998620

REQUIRE POSTNET IDENTIFICATION

MAXIMUM VALUE OF ONE THOUSAND DOLLARS

If you have any additional concerns or questions, write to us at the address indicated below and enclose a copy of your customer receipt and this letter.

ACCOUNTING SERVICE CENTER  
GENERAL ACCOUNTING BRANCH  
PO BOX 82428  
ST. LOUIS, MO 63182-2428

1-866-974-2733

Batch: 30000150408931

Print Date: 20211202

Page: 194

3815221

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December 2, 2021

Subject: Money Order Serial Number: 2755056612  
Inquiry ID: 13012780  
Inquiry Date: 12/01/2021  
Inquiry Amount: \$1.00

regina M guyton  
3880 GLENDALE ST  
PHILADELPHIA PA 191245508

Dear regina M guyton

This is an acknowledgement of the receipt of your inquiry and our records indicate that this money order was cashed on 11/26/2021. You should receive a copy of your cashed money order from the Federal Reserve Bank. No replacement check will be issued.

Sincerely,

Manager, General Accounting Branch

