



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET, HARRISBURG, PA 17120

BUREAU OF
INVESTIGATION
&
ENFORCEMENT

July 28, 2022

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Pennsylvania Public Utility Commission,
Bureau of Investigation and Enforcement v.
Centurion Movers, LLC
Docket No. C-2022-
Formal Complaint

Dear Secretary Chiavetta:

Enclosed for electronic filing please find the Bureau of Investigation and Enforcement's Formal Complaint in the above-referenced proceeding. Copies have been served on the parties of record in accordance with the Certificate of Service.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads 'Alphonso Arnold III'.

Alphonso Arnold III
Prosecutor
Bureau of Investigation and Enforcement
PA Attorney ID No. 318487
(717) 787-3836
alphonarno@pa.gov

AA/ac
Enclosures

cc: Per Certificate of Service

NOTICE

A. You must file an Answer within 20 days of the date of service of this Complaint.

The date of service is the mailing date as indicated at the top of the Secretarial Letter. See 52 Pa. Code § 1.56(a). The Answer must raise all factual and legal arguments that you wish to claim in your defense, include the docket number of this Complaint, and be verified. You may file your Answer by mailing an original to:

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Or, you may eFile your Answer using the Commission's website at www.puc.pa.gov. The link to eFiling is located under the Filing & Resources tab on the homepage. If your Answer is 250 pages or less, you are not required to file a paper copy. If your Answer exceeds 250 pages, you must file a paper copy with the Secretary's Bureau.

Additionally, a copy should either be mailed to:

Alphonso Arnold III, Prosecutor
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
400 North Street
Harrisburg, PA 17120

Or, emailed to Attorney Arnold: alphonarno@pa.gov

B. If you fail to answer this Complaint within 20 days, the Bureau of Investigation and Enforcement will request that the Commission issue an Order imposing the requested relief.

C. You may elect not to contest this Complaint by paying the civil penalty within 20 days. Send only a certified check or money order made payable to the "Commonwealth of Pennsylvania," with the docket number indicated, and mail to:

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

D. If you file an Answer which either admits or fails to deny the allegations of the Complaint, the Bureau of Investigation and Enforcement will request the Commission to issue an Order imposing the requested relief set forth in this Complaint.

E. If you file an Answer which contests the Complaint, the matter will be assigned to an Administrative Law Judge for hearing and decision. The Judge is not bound by the penalty set forth in the Complaint and may impose additional and/or alternative penalties as appropriate.

F. If you are a corporation, you must be represented by legal counsel. 52 Pa. Code § 1.21.

G. Alternative formats of this material are available for persons with disabilities by contacting the Commission's ADA Coordinator at 717-787-8714.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission,	:	
Bureau of Investigation and Enforcement	:	
	:	
v.	:	Docket No. C-2022-
	:	
Centurion Movers, LLC	:	

FORMAL COMPLAINT

NOW COMES the Bureau of Investigation and Enforcement (“I&E”) of the Pennsylvania Public Utility Commission (“Commission” or “PUC”), by its prosecuting attorneys, and files this Complaint against Centurion Movers, LLC (“Respondent” or “the Company”), pursuant to Section 701 of the Public Utility Code, 66 Pa.C.S. § 701. In support of its Complaint, I&E respectfully represents the following:

Parties and Jurisdiction

1. The Pennsylvania Public Utility Commission, with a mailing address of 400 North Street, Harrisburg, PA, 17120, is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate public utilities within the Commonwealth pursuant to the Public Utility Code, 66 Pa.C.S. §§ 101, *et seq* (“Code”).

2. Complainant is the Commission’s Bureau of Investigation and Enforcement and is the entity established to prosecute complaints against public utilities pursuant to 66

Pa.C.S. § 308.2(a)(11). Complainant's counsel is as follows:

Alphonso Arnold III
Prosecutor
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
400 North Street
Harrisburg, PA 17120
(717) 787-3836
alphonarno@pa.gov

Michael L. Swindler
Deputy Chief Prosecutor
Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
400 North Street
Harrisburg, PA 17120

3. Respondent is Centurion (or, "Centurions") Movers, LLC, with its principal place of business located at 359 York Road, Willow Grove, PA 19090.

4. Respondent holds itself out to be a household property carrier, but it lacks Commission authority to provide or furnish transportation of household property by motor vehicle for compensation within the Commonwealth as a common carrier pursuant to Section 102 of the Code, or as a contract carrier pursuant to Section 2501(b) of the Code. 66 Pa.C.S. § 102 and 66 Pa.C.S. § 2501(b).

5. Section 501(a) of the Code, 66 Pa.C.S. § 501(a), authorizes and obligates the Commission to execute and enforce the provisions of the Code.

6. Section 701 of the Code, 66 Pa.C.S. § 701, authorizes the Commission, *inter alia*, to hear and determine complaints against public utilities or companies holding themselves out to be a public utility for violations of any law or regulation that the Commission has jurisdiction to administer or enforce.

7. Section 3310(b) of the Code, 66 Pa.C.S. § 3310(b), authorizes the Commission to impose administrative penalties on any person or corporation operating as a common carrier or contract carrier by motor vehicle without a certificate of public convenience, permit, or license authorizing the service performed.

8. Section 3310(c) of the Code, 66 Pa.C.S. § 3310(c), provides that an administrative penalty of Five Thousand Dollars (\$5,000) be imposed for a first violation of Section 3310(b) while an administrative penalty of Ten Thousand Dollars (\$10,000) be imposed for a second or subsequent violation.

9. Section 3310(c) further provides that a person or corporation in violation of Section 3310(b) may also be subject to registration suspension and the confiscation and impoundment of vehicles.

10. Respondent, by providing or furnishing the transportation of household property between points within the Commonwealth by motor vehicle for compensation is subject to the power and authority of this Commission pursuant to Section 501(c) of the Public Utility Code, 66 Pa.C.S. § 501(c), which requires a public utility to comply with Commission regulations and orders.

Factual Background

11. On August 17, 2017, the Respondent was issued a certificate of public convenience authorizing the transportation of household property in use between points in Pennsylvania, at Pa. PUC utility code No. 8919614.

12. On March 5, 2020, the Respondent's certificate of public convenience issued at A-8919614 was cancelled, due to the failure of the Respondent to maintain

evidence of liability insurance on file with the Commission.

13. In March 2022, the Commission's Motor Carrier Enforcement Division received information that Respondent was operating illegally as a household property carrier within the Commonwealth. The Motor Carrier Enforcement Division initiated an investigation of the Respondent and its operations following the receipt of this information.

14. According to the Company's website (<https://www.centurionmovers.com>), Respondent provides or furnishes the transportation of household property between points within the Commonwealth by motor vehicle for compensation. See I&E Exhibit 1.

15. As part of the investigation, Motor Carrier Enforcement Officer Jeffrey Ryan, posing as a potential customer, contacted the Respondent on June 2, 2022. Officer Ryan and the Respondent agreed to utilize the Respondent's services for the movement of household property on June 24, 2022, at 10:00 a.m. The agreement concerned the movement of household property from a location in Bristol, PA, to a location in Dresher, PA. See I&E Exhibit 2.

16. Officer Ryan submitted a \$200 deposit per the agreement with the Respondent. See I&E Exhibit 3.

17. Officer Ryan received from the Respondent an estimate for the agreed upon move. See I&E Exhibit 4.

18. On June 23, 2022, Officer Ryan received an email from Respondent confirming the June 24, 2022, move.

19. The Respondent did not arrive at the agreed upon location for the move on

June 24, 2022, at 10:00 a.m. When contacted, at phone number 215-740-5961, the Respondent informed Officer Ryan that they would be at the location by 11:00 a.m. The Respondent did not arrive at the agreed upon location by 11:00 a.m. Officer Ryan left the location at approximately 12:30 p.m. without the Respondent ever having showed for the move.

20. Following leaving the agreed upon location for the move, Officer Ryan left a text message at phone number 215-740-5961, identifying himself as a Motor Carrier Enforcement Officer and informing the Respondent that it must immediately cease operations due to not having the authority to operate.

21. It is noted that Respondent refunded the \$200 deposit payment.

Violation

22. All allegations in Paragraphs 1-21 are incorporated as if fully set forth herein.

23. Section 3310(b) of the Public Utility Code states that any person or corporation that operates as a common carrier or contract carrier by motor vehicle (as defined in 66 Pa.C.S. §§ 102 and 2501(b)) without a certificate of public convenience, permit, or license issued by the Commission authorizing such service performed, “*shall* be ordered to pay an administrative penalty as prescribed in subsection (c).” 66 Pa.C.S. § 3310(b) (emphasis added).

24. Respondent violated Section 3310(a) and (b) of the Public Utility Code, 66 Pa.C.S. §§ 3310(a)-(b), by operating as a common carrier and/or contract carrier by motor vehicle without a certificate of public convenience, permit, or license issued by the

Commission when it agreed to transport household property between points within the Commonwealth for compensation.

25. Section 3310(c)(1) of the Public Utility Code requires that “[t]he amount of the administrative penalty under subsection (b) *shall* be \$5,000 for a first violation and \$10,000 for a second or subsequent violation.” 66 Pa.C.S. § 3310(c)(1) (emphasis added).¹ As such, I&E’s requested administrative penalty is \$5,000 for this violation.

26. In addition to the requested administrative penalty above, a person or corporation under subsection (b) may also be subject to the following:

(i) Suspension of registration under 75 Pa.C.S. § 1375 (relating to suspension of registration of unapproved carriers).

(ii) Confiscation and impoundment of vehicle. A sheriff, upon an order issued by the court and having jurisdiction over the property, is empowered to confiscate and impound vehicles which have been used to provide common carrier by motor vehicle service or contract carrier by motor vehicle service in violation of subsection (b) or commission regulations. The process for the disposition of impounded vehicles shall be as set forth under 75 Pa.C.S. § 6310 (relating to disposition of impounded vehicles, combinations and loads).

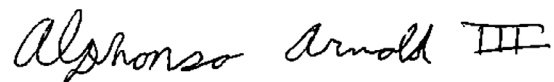
66 Pa.C.S. § 3310(c)(2).

27. I&E is not requesting suspension of registration or confiscation and impoundment of Respondent’s vehicles used to provide common carrier or contract carrier by motor vehicle service without Commission approval as permitted pursuant to 66 Pa.C.S. § 3310(c)(2)(ii), as I&E has concluded that this is Respondent’s first violation under Section 3310 of the Public Utility Code, 66 Pa.C.S. § 3310.

¹ I&E researched the Respondent’s history and record with the Commission and concluded that this is Respondent’s first known violation in Pennsylvania under 66 Pa.C.S. § 3310.

WHEREFORE, for all the foregoing reasons, the Bureau of Investigation and Enforcement of the Pennsylvania Public Utility Commission respectfully requests that the Commission find the Respondent in violation of the only count as set forth herein, and that Respondent be assessed the statutorily mandated administrative penalty of Five Thousand Dollars (\$5,000). Should the Respondent fail to pay the statutorily mandated administrative penalty of Five Thousand Dollars (\$5,000) upon Order of the Commission, the Bureau of Investigation and Enforcement requests that this matter be referred to the Pennsylvania Office of Attorney General for appropriate action.

Respectfully submitted,

A handwritten signature in black ink that reads "Alphonso Arnold III". The signature is written in a cursive style with a distinct "III" at the end.

Alphonso Arnold II
Prosecutor
PA Attorney ID No. 318487

Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120
(717) 787-3836
alphonarno@pa.gov

Date: July 28, 2022

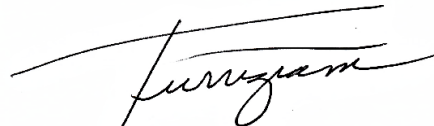
**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission,	:	
Bureau of Investigation and Enforcement	:	
	:	
v.	:	Docket No. C-2022-
	:	
Centurion Movers, LLC	:	

VERIFICATION

I, Andrew Turriziani, Chief of Motor Carrier Enforcement, Bureau of Investigation and Enforcement, hereby state that the facts above set forth are true and correct to the best of my knowledge, information, and belief and that I expect the Bureau will be able to prove the same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 relating to unsworn falsification to authorities.

Date: July 28, 2022



Andrew Turriziani, Chief
Motor Carrier Enforcement
Bureau of Investigation and Enforcement
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

I&E
Exhibit 1



Log In 215-740-5961

- HOME
- GET A QUOTE
- ABOUT US
- GALLERY
- SERVICES
- More



LOCAL MOVING
Centurion Movers provide FULL Local Moving services, including

LONG DISTANCE
Centurion Movers is one of the only moving companies in the country that

PACKING/CRATING SERVICES
Full PACKING services, call us TODAY and request a quote for your packing

 **CALL US**
Tel: 215-740-5961

 **EMAIL US**
office@centurionmovers.com

 **OPENING HOURS**
Mon - Fri: 8am - 10pm
Sat: 8am - 8pm
Sun: 9am - 5pm

OVER 8 YEARS EXPERIENCE

All our experience now at your disposal to satisfy your moving needs.

Call Centurion Movers Today !!!
215-740-5961

OUR SERVICES

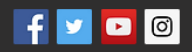
- Local Moving
- Long Distance Moving
- Storage
- Packing and Crating
- Pool Table Moving
- Baby Grand/Upright Piano Moving
- Staging

LOCATIONS:

Pennsylvania
359 York Rd.
Willow Grove, PA 19090

225 Wilmington - West Chester Pike
Chadds Ford, PA 19317

New Jersey
-coming soon-





Log In 215-740-5961

- HOME
- GET A QUOTE
- ABOUT US
- GALLERY
- SERVICES
- More

OVER 11 YEARS EXPERIENCE

We are a Pennsylvania based moving company started in 2015 by a team of professional movers that decided to create this moving company after working for about 9 years in this business as owner operators. We realized that with all our experience that we accumulated we may offer our services to the people around the USA in order to eliminate this stress represented by the moving process. After years of experience we finally understand exactly what moving means and what the people that request moving services expect from a moving crew.

Our moving crews are specially trained and qualified for moving baby grand pianos, grand pianos, upright pianos, pool tables, arcade games, air mattresses, antique furniture and any other house goods. Also we can build any type and dimension wooden crates for all the high value paintings, statues, TV's. Our moving crews are specially trained and qualified for commercial and office moves, heavy duty equipment, cars and light trucks.

REQUEST A QUOTE

Schedule an FREE Onsite Estimate

I&E
Exhibit 2



JR Ryan <jryanemail1@gmail.com>

You are Scheduled Jeffrey Ryan - From Centurion Movers

1 message

Centurion Movers, LLC. <office@centurionmovers.com>
To: Jryanemail1@gmail.com

Thu, Jun 2, 2022 at 12:56 PM



Tel : 215-366-7596
Cell: 215-740-5909
office@centurionmovers.com

LOCAL MOVE
LONG DISTANCE
POOL TABLE/PIANO

Hello Jeffrey Ryan

We have send you 2 different emails:

1. Confirmation (this one)
2. Invoice for the deposit (please check spam too) **DO NOT COMPLETE CC AUTHORIZATION**

Click **<BLUE>** link bellow to see all the details and to sign electronically

You are booked for the move shown below:

Customer Name: Jeffrey Ryan
Move Date: June 24, 2022
Type of Service: Residential Move
Origin Address: [3000 Ford Road, Bristol, Pennsylvania 19007](#)
Destination Address: [1752 Limekiln Pike, Dresher, Pennsylvania 19025](#)

[Click here to view or edit your Estimate](#)

[CREDIT CARD AUTHORIZATION FORM](#)

If you have any questions or concerns please contact your Sales Representative below:

Sales Rep Name: Wanda M
Sales Rep Phone #: (215) 740-5961
Sales Rep Email: oana@centurionmovers.com.

Moving guide – Provided by Centurion Movers

1 week before moving -

Make sure to mark which items you'll take yourself, so the movers won't take them or have any questions.

Make sure you haven't overlooked anything in the house.

Mark your boxes to be shipped with "fragile", "do not load" , "load last" stickers.

Empty, defrost and clean your refrigerator, freezer and clean your stove, all at least 24 hours before moving to let them air out. Try using baking soda to get rid of any odors.

Prepare items you'll need while your goods are in transit. Pack your suitcases and confirm travel arrangements for you and your family. Try to keep plans as flexible as possible in the event of unexpected delay or schedule change.

Make sure Centurion Movers knows the address and phone number of your new home. You should also provide an address and phone number of where you can be reached until you will get to your new home (interstate moves).

Arrange for payment to Centurion Movers. Contact us to inquire about methods of payment accepted.

Inquire with us about protecting your goods. Please refer to protection options available during your move.

During moving day -

"Work" with the movers. Be on hand when the movers arrive. If you are not able to be present while the movers are there designate an authorized person who will be authorized to take your place. Let us know to whom you have given this authority. Be sure that your chosen representative knows exactly what to do and which valuation liability program and amount you have selected. This person may be asked to sign documents obligating you to charges.

Provide the new phone number and all other phone numbers where you can be reached while shipment is in transit.

Review all paper work and details when the driver arrives. Accompany the driver as he inspects each piece of furniture and identifies them with numbered tags (interstate moves or moves into storage only). These numbers along with a detailed description of your goods at the time of loading will appear on the inventory.

Make a final walkthrough before the driver leaves. It is your responsibility to see all of your goods are loaded, and nothing you need loaded was left behind. Leave your phone connected throughout moving day. After the movers leave, pack your phone in one of your suitcases for easy access when you arrive to your new home.

Before the movers arrive clean your house as much as you can.

Make yourself available for the movers for instructions on where to place your furniture while unloading. Stay there in case there are questions.

If you cannot be at your home while the van is being unloaded be sure to authorize a representative to accept delivery and pay the charges for you.

By signing the inventory sheet, you are acknowledging the receipt of all items listed. Make sure you have your reference number when calling us with any questions or concerns.

Get a baby sitter for your kids during the unloading process.

Put your pets in a room where they will not be on the way of the unloading or loading process.

Unpacking service is available but must be scheduled in advance. Limited unpacking and removal of cartons may be requested on move day.

Do not use your stereos, computers, televisions, other electronic devices and appliances for 24 hours after delivery to prevent possible damage. Allow them to adjust to room temperature.

Make sure all utilities have been connected.

Have your phone connected a day before move-in day.

After moving -

Locate your local post office, police, fire station and hospitals as well as gas stations near your home

Get familiar with your neighborhood shopping areas. You may need house wares, tools or other items for your new home unexpectedly.

Call the department of sanitation in your new home to find out which day the trash is collected and what type of recycling programs are available in your community

Get new service providers such as a bank, pharmacist, cleaner, cable television etc.

Contact your local DMV if you moved to a different state to exchange your driver's license.

Provide your new doctor and dentist with your medical history.

Transfer insurance policies to your new agent. You may also wish to make a detailed list of your belongings, their value and your coverage.

Get information on schools, libraries, community activities and emergency calling service from your local Chamber of Commerce.



Website



Facebook



Google



Angie's List



Thumbtack

[Unsubscribe](#)

Copyright © Centurion Moving and Storage - All rights reserved.

You are receiving this email because you have requested services or have used our company for a move.

State Authority #: 8919614
USDOT#: 2994081

Centurion Moving and Storage
341 York Road
Willow Grove, PA, 19090
(215) 366 - 7596
office@centurionmovers.com

I&E
Exhibit 3

Centurion Movers
Phone: +1 215-740-5961



Invoice No#: 0239
Invoice Date: Jun 2, 2022
Due Date: Jun 2, 2022



PAID

\$0.00
AMOUNT DUE

BILL TO
Jeffrey Ryan
Jryanemail1@gmail.com

#	ITEMS & DESCRIPTION	PRICE	AMOUNT(\$)
1	Deposit	\$200.00	\$200.00
	Subtotal		\$200.00
	Shipping		\$0.00
	Tip		\$0.00
	TOTAL		\$200.00 USD
	Amount paid		\$200.00
	AMOUNT DUE		\$0.00 USD

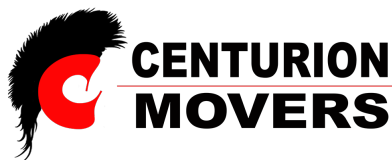
NOTES TO CUSTOMER

The payment is due in the day of the reservation, terms and conditions from the contract apply.

I&E

Exhibit 4

Estimate: 13678
 8919614
 2994081
 Invoice: 3474-1
 Service Date: 06-24-2022



CENTURION MOVERS, LLC.
 359 YORK ROAD
 WILLOW GROVE, PENNSYLVANIA 19090
 TEL: (215) 740-5961
 www.centurionmovers.com

Jeffrey Ryan

Jeffrey: (267) 896-4389 m Jryanemail1@gmail.com;

LOGISTICS - RESIDENTIAL MOVE

ORIGIN	3000 FORD ROAD BRISTOL, PENNSYLVANIA 19007 TYPE: STORAGE [Less than 50 Feet] FLOOR: 1	STOPS	NO EXTRA STOPS.	DESTIN	1752 LIMEKILN PIKE DRESHER, PENNSYLVANIA 19025 TYPE: STORAGE [Less than 50 Feet] FLOOR: 1
Quote Date: 06-02-2022	Service Date: 06-24-2022	Bid: Phone	Estimate: #13678	Booking: 3474	Arrival Time: 09:30 AM - 11:30 AM
Referred By: SOCIAL MEDIA		Estimated By: Wanda M 06-02-22		Booked By: WM 06-02-2022	

ESTIMATE FOR SERVICES					PRICING	
0	0	0	Storage Unit	23	TRUCKS:	1
SqFt	Weight lbs	CuFt	Move Size	Miles	CREW SIZE:	3
TOTAL ESTIMATED BOXES/TOTES: 0					HOURLY RATE:	\$ 168.00
(1) Garage, storage 12x12					MIN HOURS:	3.0
					MOVING HOURS:	3.00
					MOVING (HOURLY RATE X HOURS)	\$ 504.00
					FUEL SURCHARGE :	\$ 68.00
					DISCOUNT:	-\$ 30.00
					TRUCK AND EQUIPMENT FEE :	\$ 160.00
					TOLL FEE :	\$ 15.00
					TOTAL EST PRICE	\$ 717.00

All jobs require a deposit to reserve your date with a \$150/\$200.00 deposit non-refundable. By signing you agree and understand that all quotes unless noted are an estimate only, not a guaranteed price or flat rate. I have read and understand all attachments that were sent with mv estimate. *Is companv policv that we are NOT responsible if the customers do not read the contract/email/text.* LET'S GET MOVING!

[Click to Sign](#)

Estimate Notes :

At	Rep	Notes
----	-----	-------

06/02

WM

PARKING PERMIT [CLICK HERE](#)

This estimate is based on the information/ inventory you provide, and on the assumption that your house or business is **properly packed (properly packed = using packing paper/news paper or bubble wrap and packing tape, no duck tape or paper tape etc., **NO open boxes**) and ready to move upon arrival, unless packing services are noted above. If additional items, or variables (more items are add , the floors are not the same like in the contract, the access to the house/apartment is not possible, bulky items are add etc.) happen the price will be adjusted accordingly (quarterly/hourly). **Packing supplies will be charged up on use only on the move date.****

The foreman will have POS for charging credit/debit cards.

Standard arrival times:

Morning arrival 9:30am-11:30am

Afternoon arrival 3-6pm

Actual charges reflect the time spent on your move, plus boxes, packing supplies, travel time, fuel, and any other extra charges as noted on your estimate. In addition all moves have a 5% surcharge which covers the consumables that are not charged individually, for example moving blankets, rubber bands, shrink wrap, etc. **Floor protection and other protections are provided by request from the customer.** **Billing begins when the movers arrive to your location and ends when they finish the move, plus the travel time which is the time to get to and from your locations.**

PLEASE check your inventory list to see if it's accurate. we are NOT responsible for the items NOT listed on the inventory. LONG WALK=MORE HOURS

ESTIMATES ARE GIVEN TO INFORM YOU OF APPROXIMATE COSTS AND ALLOW US TO SCHEDULE MOVERS APPROPRIATELY.

IS CUSTOMER RESPONSIBILITY TO CHECK AND INFORM ANY CHANGE OR MISTAKE FOUND IT IN THE CONTRACT

Is company policy that we are NOT responsible if the customer do not read the contract/email/text.

All our workers are every day outside to help/move furniture until 8:00pm

06/02	WM	<p>Centurion Movers will protect all the furniture YOU WILL REQUEST in blankets. Estimates are valid for 5 days from the first day. After 5 days the estimate need to be readjust it.</p> <p>Price include: Blankets and Professional disassembling and reassembling of furniture**exceptions: pressed wood or particle board furniture, IKEA furniture, baby cribs, gym equipment**</p> <p>Packing fragile / breakable items Have 3 options :</p> <p>(TV's, mirrors, glass top, glass lamp shade, etc.)</p> <ol style="list-style-type: none"> 1. We pack (Packing supplies will be charged up on use only on the move date, need to inform us 5 days prior the move) 2. You pack (no extra charge, we are not responsible) 3. You sign a waiver if the item have no proper packing, we are not responsible <p>Packing services include, packing your belongings in the boxes, NO ORGANIZER of your belongings.</p> <p>NOT RESPONSIBLE FOR IKEA FURNITURE, IKEA FURNITURE IS NOT INSURED</p> <p>BASIC VALUATION 0.60c/Lbs/box FOR ANY ADDITIONAL INSURANCE INFORMATION OR PACKING INFORMATION ASK ONE OF OUR REPRESENTATIVE.</p>
06/02	WM	<p>For POOL table/ PIANO moves: For the pool table re-felt it is an extra charge of \$225; For the pool table move we need pictures before we provide a price; For the piano moves we need pictures with the piano location and the entrance and exit, before we provide a price. If you never informed us about Piano/pool table, the fee will be applied at the end of the move.</p> <p>All the picture can be send at info@centurionmovers.com</p> <p>For furniture disposal: We need a list of the furniture, NO electronics (electronics are not consider furniture)</p> <p>List can be send to info@centurionmovers.com</p>
06/02	WM	<p>TARIFF: For Monday-Thursday 1 truck and 2 men= \$168/hour, 1 truck and 3 men=\$178/hour, 1 truck and 4 men = \$188/hour, for Friday and Saturday 1 truck and 2 men= \$178/hour, 1 truck and 3 men=\$188/hour, 1 truck and 4 men = \$198/hour, For Sunday 1 truck and 2 men= \$198/hour, 1 truck and 3 men=\$208/hour, 1 truck and 4 men = \$218/hour for more prices please contact us 215-740-5961</p>
06/02	WM	<p>As a disclaimer: We Centurion Movers are responsible to load, pack /or move ONLY the items on your inventory , sign by you. In case you want us to move items not listed on your inventory, you need to talk with our company to schedule a day for your extra item/or to see if the schedule permit to move them on the same day. WE RESERVE THE RIGHT TO CHOOSE OUR CUSTOMERS</p> <p>If you want to update your inventory list or packing materials please send an email office@centurionmovers.com 5 days prior of your move. No items can be add it after this.</p>

06/02	WM	After 3h go \$84/half of hour
-------	----	--------------------------------------

Estimate :

1. LIABILITY OF THE MOVER:

(A) Aside from the valuation declared, the Moving company's liability shall not exceed 60 cents per article for any of the following: i) In the event of injury or damage to any fragile articles (articles susceptible to breakage or crushing), the Mover shall be liable only in the amount of 60 cents per pound per article, unless such items/articles are both packed and unpacked by its employees, and subject to the further condition that such injury or damage is caused by the Mover; ii) The Mover is not liable for disassemble/reassemble cribs, furniture made from particleboards, content of boxes packed by customer, coins, money, jewelry, bullion, notes, securities, precious stones, furs, species, silverware, watches, pearls, documents, stamps, accounts bills, Deeds, evidences of debt, letters, manuscripts, mechanical drawings, blueprints, records, or other valuable papers, or any article of extraordinary high value (value in excess of \$100 per pound), and shall only carry such articles when specifically declared in writing, and the additional valuation charges are paid by the Shipper. In the event of a claim related to any and all such undeclared articles, the Mover shall not be liable for an amount in excess of 60 cents per pound per article, for any reason whatsoever; iii) The Mover shall not be charged with the knowledge of the contents of containers or drawers or condition thereof, which the shipper packed, prepared, sealed, or refuses to open to allow the Mover to inspect, and the Mover shall be liable only in the amount of 60 cents per pound per article for damage, injury, or loss to such containers or the contents thereof and any damage to furniture made from IKEA, pressed wood or particleboard is not covered under .60 cents per pound; iv) The Mover's liability shall not exceed 60 cents per article/item for the electrical or mechanical or electrical malfunction of any articles such as, but not limited to computers and computer equipment, camera's, pianos, radios, television sets, video cassette recorders (VCR's), digital video games, players, barometers, washers, dryers, refrigerators, clocks, air conditioners, whether or not such articles are packed or unpacked by the Mover. (B) the Mover has the right and shall be immediately notified of, and given an opportunity to inspect all claims for damage, including any concealed and/or external damage to the items and original packing materials. (C) The Mover's liability with regard to sets or matched pieces shall be limited to repair or replacement, whichever is less, of the lost or damaged pieces only, and shall not extend to repair, replacement, or recovering the entire set, but in no-event to exceed the released or declared value as indicated. (D) The Mover shall not be liable or responsible for loss or damage caused after the property has been delivered to or receipted for by the consignee or Shipper or the authorized agent of either. (E) Where the Mover is directed to load property from (or render any services at) a place or places at which the Shipper or its agent is not present, the property shall be loaded at the risk of the Shipper before loading. (F) The Mover will not be liable for the following: i) any loss or damage caused by ordinary wear and tear, mold, mildew, termites, rodents, vermin, moths, bedbugs, and other insects, rust, leakage, tarnish, oxidation, fumigation, heat, cold, moisture, change in temperature, or other atmospheric conditions. ii) Any loss or damage caused by natural deterioration inherent vice or defect of the property, or loss, damage, or decay contributed to or caused by acts, neglect, or omissions of the Shipper, or by acts of war, terrorism, insurrection, nuclear explosion or contamination, strikes, labor disturbances, fire, riots, or by any acts of God. (G) Where the shipment has been released to the mover at a value not exceeding 60 cents per pound per article as per declaration of value on the face hereof, it is agreed that the said property be moved, packed, shipped, forwarded, or otherwise handled with the Mover's liability limited to 60 cents per pound per article. All of the liability in excess of 60 cents per pound per article is solely the Shipper's responsibility with respect to any loss, damage, or delay for any reason whatsoever. (H) Where the shipment has been released to the Mover at a value in excess of 60 cents per pound per article as per declaration of value on the face hereof, and in consideration of the additional charge for such value scheduled thereon, it is agreed that the Mover's liability shall not exceed the cost of repairing or replacing the property lost or damaged with materials of like kind and quality, whichever is less, not exceeding the actual cash value of the property at the time and place of loss, with due allowance for depreciation or deterioration however caused, but in no event shall the Mover's liability for all loss and damage to the Shipper's property exceed the value declared by the Shipper, in writing, on the face of this agreement hereof. (I) The company is not responsible for any fragile articles injured or broken, unless packed by its employees and unpacked by them at the time of delivery. The company will not be responsible for mechanical or electrical functioning of any article such as but not limited to pianos, radios, phonographs, televisions, clocks, barometers, computers, phones, refrigerators, washers, dryers, freezers, air conditioners, or other instruments or appliances whether or not such articles are packed or unpacked by the company.(J) All Customers are responsible to pack all boxes and fragile items (glass, mirror, marble, and electronics) unless packing is noted above. For health and sanitary reasons all mattresses, box springs, and futon pads must be properly protected in Mattress box or plastic cover. Personal effects in plastic bags are not allowed in the truck. (H) Items that we do NOT move, below is a partial list of items that should not be shipped: Bleach, House paints, Open containers of liquid, Propane tanks or cans, Gas or oils, Butane, Ammunition, Open alcohol containers, Open non-sealed food containers, Aerosols, Fire Extinguishers, Welding Gas, Antifreeze, Disinfectant cleaners, Perishable foods, Items with excessive odor. Items that we DO NOT Disassemble and/or Reassemble: Cribs, Gym Equipment, Outdoor Playground Equipment, Items that are Bolted/Screwed into Walls or Floor (TV Brackets, Shelving, Safes, etc), any item that is disassembled by a customer and/or other moving company. **The total of the refund for your damages can not be greater than the total value of your bill, only if you choose to purchase extra insurance.**

2. STORAGE ACCOUNTS:

(A) Any part or all of said goods, items, and chattels to be delivered to said Depositor/Shipper/ can be initiated only upon receipt of written orders or return of warehouse receipt, at the option of the Mover, with delivery instructions signed by the Shipper/Depositor. (B) Any change of address of the Shipper/Depositor, to be valid and binding to the Mover, must be provided by the Shipper/Depositor or their agent to the Mover in writing, and acknowledged in writing by the Mover. (C) No Transfer of ownership of these goods will be recognized unless entered on the books of the Mover, on the warehouse receipt, and upon all charges being paid. (D) The rates as stated in this Contract cannot be raised for 3(three) months,just in case other notes are made on the contract. After which, they can be raised in accordance with the local rates for all applicable Shipper/Depositors. (E) Storage

charges will be prorated to the end of the month. All subsequent storage charges will be billed and due on the first of the month or on the monthly anniversary of the pickup date. When goods remain in storage for a fraction of a month, a full month's storage will be charged. (F) There will be a labor charge (warehouse handling) made for placing goods in storage and taking them out. All labor utilized for access to goods, un-piling, unpacking, replacing and piling shall be charged at the current rate for such service. A charge will also be made for the use of the dock facilities and forklift of the Mover, for vehicles other than its own, at the current rate for such services. (G) 48 business hours notice is required for access to or delivery of goods. This is subject to the availability of labor and equipment. (H) All the Terms and Conditions on both sides of this contract, shall apply to any goods, articles, and items, hereinafter stored for this account. (I) After 3 days of not paying your balance due, late fees will be applied, \$25/day. After 30 days of not paying, your items will be disposed. Disposal value will be added to your balance due.

3. HARMFUL ITEMS:

Any party, directly or indirectly, tendering to the Mover any explosives or dangerous goods, without previous full written disclosure to the Mover of their nature and or danger, shall be liable for the indemnify the Mover against all loss or damage caused by such goods and such goods may be warehoused at Shipper's risk and expense or destroyed without compensation.

4. PAYMENT/DEPOSIT:

Can be made with the following: Cash, credit/debit card with the addition of 5% service fee charge. WE DO NOT ACCEPT PERSONAL CHECKS. The **DEPOSIT** is \$200 Non-REFUNDABLE and is due at the time when you reserve the date. All jobs require a \$200 deposit upon reserving your date. Deposit is non-refundable. Deposit will be applied directly to your moving bill. **All the remaining balance under \$450 need to be paid in CASH.** To **RESERVE/HOLD** your move date, you need to pay the deposit and to sign electronically the contract, before the move date. No deposit=No reservation

5. CANCELLATION / RESCHEDULE POLICY:

Customers must give Centurion Movers at least 4 days in advance notice, from scheduled move date, to Cancel or Reschedule with no cancellation/rescheduling fee. Customers that gives 3 days' notice to Cancel or Reschedule, from scheduled move date, will be charged a \$150 cancellation / reschedule fee(Non-Refundable). If customer gives less than 48 hours' notice to cancel or reschedule, from scheduled move date, customer will be charged a \$350 cancellation / reschedule fee(Non-Refundable). In top of this, reschedule fee can be add it, on the 3rd reschedule you will be **cancelled**. You agree that if your property or belongings are deemed a hazard by Centurion Movers personnel (no access to the house, dirt driveway or due to bed bugs, lice, fleas, rodents, etc.), the move will be suspended and rescheduled for the time when the hazard is corrected. In such an event, you will be liable for our minimum payment 3 hours of labor plus, travel time, fuel and mileage. We reserve the right to cancel any job.

6. PACKAGING & MATERIALS:

Additional charges will be based according to the AMOUNT OF TIME to pack and materials used during your move: *rolls of tape, mattress bags, shrink wrap, tv protection, glass protection, etc.* Floor protection and other protections are provided by request from the customer. If you want to update your inventory list please send an email office@centurionmovers.com 5 (five) days prior of your move. No items can be add it after this.

7. MISCALCULATION ON INVOICE, CONTRACT OR FORMS:

If an addition or calculation error is made on an invoice, contract, or any other written form by a representative of Centurion Movers and Storage and is found by our billing department after the fact the customer is still liable for actual charges and time that the bill should have reflected regardless what the invoice, contract, or other written form states if it directly contradicts itself based on the totals of the (A) moving time between the arrival and finished time, (B) discount time if any, (C) travel time, (D) fuel charge, (E) materials if any, (F) storage if any, (G) or any other charges listed on said form that do not calculate to the correct grand total. Customer hereby agrees for said correct grand total to be billed to their payment method listed on the front of this Contract

8. OWNERSHIP OF GOODS:

The Shipper has represented and warranted to the Mover that the Shipper has a lawful possession of, legal right, and authority to tender all of the property herein described, and that there are and will be no liens, mortgages, or encumbrances on said property superior or averse to the legal right and authority of the Shipper to contract for services. If there be any claims or litigation concerning the property, the Shipper agrees to pay all storage and other charges, and agrees to indemnify the Mover for all costs, expenses, and attorney's fees that the Mover may reasonably incur or become liable to pay in connection therewith. The Mover shall have a lien on said property for all charges including storage and for such costs and expenses. The lien specified herein shall also cover legal expenses incurred in bringing or defending an interpleader action to determine the ownership and/or right of possession of property specified in the Contract. The Mover, at its option, may bring suit for reimbursement pursuant to the foregoing provisions without further foreclosing of its lien.

9. MOVERS LIEN:

(A) It is agreed that the Mover shall have a lien against any and all property tendered to it or heretofore or hereafter tendered to it, and on the proceeds from the sale thereof for all charges provided herein, including without limitation claims for monies advanced, storage, transportation, interest, labor, auction costs, and all other charges or expenses in relation to said property, as well as any other costs incurred through legal action, including enforcement of the Mover's lien (costs for collections, notice,

advertisement of sale, actual cost of sale, Court cost, etc.); conflicting claims of ownership; any interpleader action arising from the bailment of the goods; or defending itself in the event the Mover is made a party to any litigation concerning the goods involved herein. (B) All goods upon which the Mover has a lien are subject to sale at auction to satisfy any and all unpaid charges, including interest as hereinabove provided, which charges are not paid when due, plus the expense for preservation of the goods reasonably incurred in the sale, advertising, as well as any legal expenses, including reasonable attorney's fees, which may be necessitated by said sale. (C) The lien upon any and all property tendered with the Mover shall also include unpaid charges and expenses pertaining to property previously tendered with the Mover, regardless of whether said property has been delivered by the Mover. (D) The parties agree that in any sale conducted to satisfy the Mover lien, all property which is subject to the lien shall be sold. Proceeds of sale, in excess of charges secured by the lien, plus the cost of preserving the goods and conducting the sale, shall be remitted to the Shipper. (E) The Mover may, at its option, bring suit for reimbursement pursuant to the foregoing provisions without first foreclosing upon this lien. (F) The Mover shall be presumed to have acted in good faith and in a reasonable and commercially acceptable manner when or if it seeks to enforce its lien pursuant to the appropriate provisions of the State's Uniform Commercial Code, as adopted in Pennsylvania and/or relevant Statutes.

10. CLAIM FILING - TIME LIMIT - COMPLAINT PROCEDURES :

The Mover shall NOT be liable for the loss or destruction of, or damage to the goods/articles tendered and moved and or stored hereunder, or any part thereof, claim need to be made, in writing, to the mover listed on the front of this Contract and filed with the Mover within (7) days, or the minimum time afforded by local ordinance, where applicable. Once a claim form is submitted no further claims may be made against Centurion movers and Storage.

11. PICKUP/DELIVERY:

The Mover will make reasonable efforts to complete pickup/delivery and is not responsible if physical conditions or other special circumstances prevent completion. If the Mover cannot pickup/deliver the goods in the ordinary way (by stairs or elevator), there will be an extra charge for hoisting, lowering, or other labor or equipment necessary. The Customer must make advance arrangements for elevators (have them padded), parking permits or other services and pay any charges. ANY TICKET got when a move take place is customer responsibility. The customer must be sure his items are fitting in the new location, is not the company or movers responsibility. Movers are not allowed to carry furniture on grass. The Customer will be charge for waiting time caused by lack of sufficient elevator service or any other causes beyond the Mover's control including weather. If no authorized person is present to accept goods at the agreed time, or if orders are incomplete, the Mover will deliver the goods at the Shipper's risk using reasonable judgment. You will be charged from the time of arrival until the contract is closed, plus travel time. The time between the origin of the move and the destination of the move is considered as Labor Time and is included in your hourly labor estimate. **Guaranteed price move:** 1st flight of stairs FREE, any additional flight is \$75. 1st 75 feet FREE, any additional feet \$75

As a disclaimer: We Centurion Movers are responsible to load, pack /or move ONLY the items on your inventory , sign by you. In case you want us to move items not listed on your inventory, you need to talk with our company to schedule a day for your extra item/or to see if the schedule permit to move them on the same day.

All our workers are every day outside to help/move furniture until 8:00pm

12. INVENTORY SHEETS:

Inventory sheets are prepared only on shipments destined to storage, co-mingled with other shipments, when valuation requires it, or when requested, in writing, by the Shipper. (Additional fees will apply when requested by the Shipper.)

13. ENTIRE AGREEMENT - SEVERABILITY:

The agreement represents the entire Contract between the parties hereto and cannot be modified except in writing, signed by the Shipper and an officer of the Moving Company, and it shall be deemed to apply to all property of any and all nature or description which the Mover may now or at any time in the future pack or ship for the Shipper's account. If any paragraph or portion thereof is found to be unenforceable for any reason, it shall not affect the remainder of this Contract, then said Contract shall be fully enforceable and shall govern the rights and responsibilities of the parties.

The following papers will be present on the day of the move and will need to be sian before the move start (they are here for you to see and read them before the day of the move, you don't need to sing them now)

Before we start the job, you will have to sign some paperwork:

Estimate details: This estimate is based on the information you provide, and on the assumption that your house or business is properly packed (NO open boxes) and ready to move upon arrival, unless packing services are noted above. Estimates are given to inform you of approximate costs and allow us to schedule movers appropriately. Actual charges reflect the time spent on your move, plus boxes, packing supplies, travel time, fuel, and any other extra charges as noted on your estimate. In addition, all moves have a 5% surcharge which covers the consumables that are not charged individually, for example moving blankets, rubber bands, shrink wrap, etc. Billing begins when the movers arrive to your location and ends when they finish the move, plus the travel time which is the time to get to and from your locations. PLEASE check your inventory list to see if it's accurate, we are NOT responsible for the items NOT listed on the inventory. LONG WALK=MORE HOURS. The Mover will make reasonable efforts to complete delivery and is not responsible if physical conditions or other special circumstances prevent completion. If the Mover cannot deliver the goods in the ordinary way (by stairs or elevator), there will be an extra charge for hoisting, lowering, or other labor or equipment necessary. The Customer must make advance arrangements for elevators (have them padded), parking permits or other services and pay any charges. The Mover will charge for waiting time caused by lack of sufficient elevator service or any other causes beyond the Mover's control including weather. If no authorized person is present to accept goods at the agreed time, or if orders are incomplete, the Mover will deliver the goods at the Shipper's risk using reasonable judgment. You will be charged from the time of arrival until the contract is closed, plus travel time. The time between the origin of the move and the destination of the move is considered as Labor Time and is included in your hourly labor estimate. **INITIALS ()**

Payment options: Cash,credit/debit card, cards with the addition of 5% service fee charge. WE DO NOT

ACCEPT PERSONAL CHECKS. The DEPOSIT is Non REFUNDABLE and is due at the time when you reserve the date. All jobs require a deposit upon reserving your date. Deposit is non-refundable. Deposit will be applied directly to your moving bill. All the remaining balance under \$450 need to be paid in CASH. INITIALS ()

Parking and move waiver: the moving crew is not to be hold responsible for damages of any kind to driveways, entrance steps and walkways and steps of any kind, door frames windows, electric doors and gates, garage doors and gates, railings, rugs, carpets, drapes. I understand that the movers in attempting to get a piece of furniture into an area that said piece has difficulty entering or exiting from is not insured. This said piece or pieces and the property damage that may incur is not insured in this event. I hereby knowingly accept all responsibility to any and all damages that may incur to existing property such as walls, bannisters, doorways, light fixtures, fans, sprinklers, etc., and all floor coverings. rugs, linoleum, wooden floors, laminate, tile, etc. In this instance, any kind of damage to the furniture or property is not covered or the responsibility of the mover. The movers are not responsible (not insured) for moving out from storages items, when another company/person arrange/deliver the items.

INITIALS(_____)

Date: _____

Name (Printed): _____

Customers signature: _____

1. **FREE VALUATION:** The shipper signing the contract must insert in the valuation section of the contract, in his own handwriting, the words "sixty cents per pound per article." When this form of valuation is chosen the shipper releases the shipment to a value of one dollar per pound per article. In case of total loss to an item, the shipper will be reimbursed at the rate of \$0.60 per pound, regardless of the item's actual value (ex. If a sofa weighing 100 pounds is totally destroyed during the move, the shipper would be reimbursed \$60.00 in exchange for the sofa.) In case of total loss to the entire shipment, the shipper would be reimbursed at the rate of \$0.60 per pound per item, up to a maximum of \$2,500. Shipper will not be covered for the repairs with this type of coverage.
2. **ADDITIONAL VALUATION:** This valuation covers for the repair or depreciated value of any item lost or damaged during the move. The shipper must declare the value of the entire shipment. The shipper signing the contract must insert, in the valuation section of the contract, in his own handwriting, his declaration of the actual value of the entire shipment. This declared value is for the entire shipment, not for any one item. They shall pay \$75.00 per \$5,000.00 of the value declared for this additional valuation. The minimum valuation you can declare is \$5,000. In case of damage to any item or items, the carrier should have the first option of repairing the damages. If the items cannot be repaired, the shipper will be reimbursed the depreciated value of the item. In case of a total loss of the entire shipment, the carrier's maximum liability will be the actual value declared, minus the standard deductible. (Additional liability coverage carries \$300 deductible).

• MOVERS ARE NOT, REGARDLESS OF VALUATION CHOSEN, RESPONSIBLE FOR ITEMS WRAPPED OR PACKED BY THE OWNER. CONTENTS OF BOXES PACKED BY OWNERS WILL NOT BE COVERED IN CASE OF DAMAGE.

• **ITEMS OF EXTRAORDINARY VALUE: THE CARRIER WILL NOT CARRY OR BE LIABLE, IN ANY WAY, FOR ANY DOCUMENTS, JEWELRY, MONEY, COINS, STAMPS, OR FOR ANY ARTICLES OF EXTRAORDINARY VALUE (INCLUDING, BUT NOT LIMITED TO, ARTWORK WITH VALUE EXCEEDING \$100 PER POUND).**

• I hereby release my entire shipment to a value of \$0.60 per pound per article. I acknowledge and agree that the carrier's maximum liability for a total loss or damage to any item will not exceed \$0.60 per pound per article in exchange for the item. I understand that this type of valuation does not entitle me to repairs of any kind.

• I hereby declare that the value of the entire shipment to be moved by your company is \$_. This value covers all of the items being moved. I acknowledge and agree that this valuation covers only for the repair or depreciated value of any item lost or damaged during the move, and that the carrier's maximum liability is limited to the value declared above.

Date: _____

Name (Printed): _____

Consumer's signature: _____

MOVERS HEREBY WAIVE ANY AND ALL LIABILITY AND SHALL NOT BE HELD RESPONSIBLE FOR DAMAGE OF ANY KIND, TO FURNITURE MADE OF ANY TYPE OF PRESS WOOD.

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

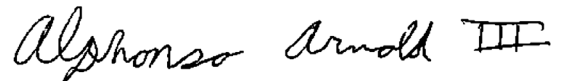
Pennsylvania Public Utility Commission,	:	
Bureau of Investigation and Enforcement	:	
	:	
v.	:	Docket No. C-2022-
	:	
Centurion Movers, LLC	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing **Formal Complaint** in the manner and upon the parties listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Served via Electronic Mail

Centurion Movers, LLC
359 York Road
Willow Grove, PA, 19090
office@centurionmovers.com



Alphonso Arnold III
Prosecutor
PA Attorney ID No. 318487

Pennsylvania Public Utility Commission
Bureau of Investigation and Enforcement
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120
(717) 787-3836
alphonarno@pa.gov

Date: July 28, 2022