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**From:** Vero, Eranda  
**Sent:** Tuesday, February 22, 2022 10:53 AM  
**To:** Christlieb, Graciela C  
**Subject:** C-2021-3030024 - Meeting Invitation for Frances Mestichelli v. Philadelphia Gas Works  
**Attachments:** audio.mp3

**Importance:** High

Good morning Ms. Christlieb,

I have received a phone call from Ms. Mestichelli requesting a continuance of the scheduled hearing (2/24/2022). Please see the attached audio file or read the summary below. Please let me know as soon as possible if PGW has an objection to her request.

ALJ Vero

**From:** PC, SVC-qalj1399 <pcsvcqalj1399@pa.gov>  
**Sent:** Tuesday, February 22, 2022 7:41 AM  
**To:** Vero, Eranda <evero@pa.gov>  
**Cc:** McNeal, Pamela <pmcneal@pa.gov>  
**Subject:** FW: [External] Voice Mail (1 minute and 30 seconds)  
**Importance:** High

Good Morning Eranda,

FYI - We received this voice message yesterday concerning C-2021-3030024: Frances Mestichelli v. Philadelphia Gas Works. From this message I gather that: they are stating that they are sick, haven't paid their phone bill (and phone is turned off because of this), they will not be able to attend the hearing for tomorrow, and are requesting a reschedule.

Thank you,

Susan

**From:** +1 267-275-1409 <+12672751409>  
**Sent:** Monday, February 21, 2022 9:17 PM  
**To:** PC, SVC-qalj1399 <pcsvcqalj1399@pa.gov>  
**Subject:** [External] Voice Mail (1 minute and 30 seconds)

**ATTENTION:** This email message is from an external sender. Do not open links or attachments from unknown sources. To report suspicious email, forward the message as an attachment to [CWOPA\\_SPAM@pa.gov](mailto:CWOPA_SPAM@pa.gov).

Hi, my name is famous chili. By doctor number is C as in cat 20213030024. Again it's cat fee as a cat 20213030024. Right. Period, Mr Charlie. But telephone number 267-275-1409. I have a hearing on February 24th. However, I cannot do that February 24th or today and I'm not feeling well and I got to see my doctor and I'm probably not going to have a telephone that either 'cause I didn't pay the bill, so it has to be rescheduled. So I guess you would have to send me a letter in the mail or something or try to use my phone number. She could leave me a message, but other

than that, I don't think open and get the message 'cause. I'm talking to her phone. So if you could please reschedule hearing, would appreciate it. Thank you.

You received a voice mail from [+12672751409](#).

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[Set Up Voice Mail](#)

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**From:** Vero, Eranda  
**Sent:** Monday, April 4, 2022 7:47 AM  
**To:** Christlieb, Graciela C  
**Subject:** Frances Mestichelli v PGW C- 2021 3030024 -- request for continuance of the hearing

Good morning Ms. Christlieb,

Please read Ms. Mestichelli's request for continuance below and let me know whether your client has any objections to it.

Thank you!

ALJ Vero

-----Original Message-----

**From:** Donna Mestichelli <dmestichelli4@gmail.com>  
**Sent:** Friday, April 1, 2022 3:41 PM  
**To:** Vero, Eranda <evero@pa.gov>  
**Subject:** [External] Re : C- 2021 3030024 Judge Eranda Vero .. Phila gas works

ATTENTION: This email message is from an external sender. Do not open links or attachments from unknown sources. To report suspicious email, forward the message as an attachment to CWOPA\_SPAM@pa.gov.

To whom it may concern , Frances Mestichelli is not going to be available for telephonic hearing on april 7 th 2022 at 10:00 am . Has doctors appointment and cannot be changed . Need to reschedule for next month . Please .. Thank you , Frances Mestichelli .

Sent from my iPhone

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**From:** Vero, Eranda  
**Sent:** Monday, April 4, 2022 12:00 PM  
**To:** dmestichelli4@gmail.com  
**Cc:** Christlieb, Graciela C  
**Subject:** FW: [External] RE: Frances Mestichelli v PGW C- 2021 3030024 -- request for continuance of the hearing

Ms. Mestichelli,

Please see PGW's response to the request for a continuance of the hearing. I will rule on the request shortly.

*Eranda Vero*  
*Administrative Law Judge*  
*Pennsylvania Public Utility Commission*

**From:** Christlieb, Graciela C <Graciela.Christlieb@pgworks.com>  
**Sent:** Monday, April 4, 2022 8:57 AM  
**To:** Vero, Eranda <evero@pa.gov>  
**Subject:** [External] RE: Frances Mestichelli v PGW C- 2021 3030024 -- request for continuance of the hearing

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Good morning Judge Vero,

PGW cannot agree to another continuance in this case. This is the second request for a continuance Ms. Mestichelli has made in this case. She has made both requests without first contacting PGW. PGW has made several attempts to contact Ms. Mestichelli with no success and Ms. Mestichelli has failed to call us back despite several voicemail messages being left asking her to do so. PGW asks that we proceed with the hearing as scheduled.

Thank you.  
Graciela Christlieb

Graciela Christlieb | Senior Attorney | Legal Department  
Philadelphia Gas Works | 800 W. Montgomery Ave | Philadelphia, PA 19122  
Phone: (215) 684-6164 | Fax: (215) 684-6798  
Follow us on Facebook Twitter and YouTube

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-----Original Message-----  
From: Vero, Eranda <evero@pa.gov>

Sent: Monday, April 04, 2022 7:47 AM

To: Christlieb, Graciela C <[Graciela.Christlieb@pgworks.com](mailto:Graciela.Christlieb@pgworks.com)>

Subject: Frances Mestichelli v PGW C- 2021 3030024 -- request for continuance of the hearing

External Email Notice. This Email originates from outside of PGW.

Do not click on links or open attachments unless you recognize the sender.

Good morning Ms. Christlieb,

Please read Ms. Mestichelli's request for continuance below and let me know whether your client has any objections to it.

Thank you!

ALJ Vero

-----Original Message-----

From: Donna Mestichelli <[dmestichelli4@gmail.com](mailto:dmestichelli4@gmail.com)>

Sent: Friday, April 1, 2022 3:41 PM

To: Vero, Eranda <[evero@pa.gov](mailto:evero@pa.gov)>

Subject: [External] Re : C- 2021 3030024 Judge Eranda Vero .. Phila gas works

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To whom it may concern , Frances Mestichelli is not going to be available for telephonic hearing on april 7 th 2022 at 10:00 am . Has doctors appointment and cannot be changed . Need to reschedule for next month . Please .. Thank you , Frances Mestichelli .

Sent from my iPhone

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**From:** Vero, Eranda  
**Sent:** Wednesday, April 6, 2022 9:54 AM  
**To:** Donna Mestichelli  
**Cc:** Christlieb, Graciela C  
**Subject:** RE: [External] Re : C- 2021 3030024 Judge Eranda Vero .. Phila gas works  
  
**Importance:** High

Good morning Ms. Mestichelli,

On Monday, April 3, 2022, I forwarded Frances Mestichelli's request for continuance of the scheduled hearing to PGW's counsel in this matter, Graciela Christlieb, Esq. By email date April 3, 2022, Ms. Christlieb objected to the request being granted. As reasons for objecting to the request PGW's counsel listed the following: 1) this is the second request for a continuance Ms. Mestichelli has made in this case; 2) she has made both requests without first contacting PGW; and 3) PGW has made several attempts to contact Ms. Mestichelli with no success. I forwarded PGW's email to your email address on the same day (4/3/2022).

In view of these events, I will deny Frances Mestichelli's request for continuance. This is, indeed, her second request for continuance of the hearing, and the second time that she cites medical reasons for her request. At this time, I am unable to grant her request for a continuance without some documentation substantiating her claim of a medical appointment at the time of the scheduled hearing. Unless such documentation is produced, the hearing will proceed as scheduled on Thursday, April 7, 2022 at 10:00 a.m. Frances Mestichelli may participate via telephone by dialing:

Telephone Number: 1-866-560-8322  
Passcode/PIN Number: 36676820

If Frances Mestichelli has any questions, she may call me at 215-560-1303.

Eranda Vero  
Administrative Law Judge  
Pennsylvania Public Utility Commission

-----Original Message-----

From: Donna Mestichelli <dmestichelli4@gmail.com>  
Sent: Friday, April 1, 2022 3:41 PM  
To: Vero, Eranda <evero@pa.gov>  
Subject: [External] Re : C- 2021 3030024 Judge Eranda Vero .. Phila gas works

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Sent from my iPhone

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Subject: [External] Re : C- 2021 3030024 Judge Eranda Vero .. Phila gas works

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Sent from my iPhone

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**From:** Vero, Eranda  
**Sent:** Thursday, April 7, 2022 9:39 AM  
**To:** Donna Mestichelli  
**Cc:** Christlieb, Graciela C  
**Subject:** Frances Mestichelli v PGW, Docket No. C- 2021 3030024

Good morning Ms. Mestichelli,

Requesting a continuance of the hearing in a timely manner does not guarantee its approval. As I mentioned in my previous email, another hearing date will only be scheduled if you produce documentation from your doctor regarding your appointment today. You have until 4:30 p.m. today to submit the document. I will accept a picture of it sent through the iPhone on which you have communicated with me until now.

In the alternative, I hope you will attend today's hearing at 10:00 a.m.  
For your convenience, it will be conducted via telephone by dialing the following:

Telephone Number: 1-866-560-8322  
Passcode/PIN Number: 36676820

Thank you!

Eranda Vero  
Administrative Law Judge

-----Original Message-----

From: Donna Mestichelli <dmestichelli4@gmail.com>  
Sent: Wednesday, April 6, 2022 9:24 PM  
To: Vero, Eranda <evero@pa.gov>  
Subject: [External]

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Re:C-2021 3030024 Dear Judge Vero , I l'm writing back to get the continuance , I mean after all the covid is still going around . I did what I was suppose to do by letting you know about doctors appointment ahead of time . I l'm a senior trying to just get ahead by living on fixed income . Hopefully it will be considered. Thank you , Frances Mestichelli  
P G W gas works  
Sent from my iPhone

---

**From:** PC, SVC-qalj1399  
**Sent:** Tuesday, February 22, 2022 7:41 AM  
**To:** Vero, Eranda  
**Cc:** McNeal, Pamela  
**Subject:** FW: [External] Voice Mail (1 minute and 30 seconds)  
**Attachments:** audio.mp3  
  
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Thank you,

Susan

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**Sent:** Monday, February 21, 2022 9:17 PM  
**To:** PC, SVC-qalj1399 <pcsvcqalj1399@pa.gov>  
**Subject:** [External] Voice Mail (1 minute and 30 seconds)

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