

From: Terri Williams <terriwilliams11@gmail.com>
Sent: Friday, April 1, 2022 8:27 AM
To: Maguire, Kailey <kamaguire@pa.gov>
Cc: Christlieb, Graciela C <Graciela.Christlieb@pgworks.com>
Subject: Re: [External] Case F-2021-3030122

Ms. Maguire,

I understand. I would also like to resolve this matter as well as the financial anxiety has been a bit overwhelming. I just wanted to share with you and Ms. Graciela the financial state that I am in by providing the documentation.

I am grateful for all the consideration that has been extended to me in this process.

Best regards,

Terri Williams

On Fri, Apr 1, 2022 at 8:12 AM Maguire, Kailey <kamaguire@pa.gov> wrote:

Good morning,

I am inclined to proceed with the hearing next Tuesday (April 5, 2022). Ms. Williams at that time you may discuss the information contained within your previous email.

My best,

Kailey B. Maguire | Special Agent
Pennsylvania Public Utility Commission
Office of Administrative Law Judge
400 North Street | Harrisburg, PA 17120
Phone: 717.787.3490
Email: kamaguire@pa.gov

From: Terri Williams <terriwilliams11@gmail.com>

Sent: Sunday, March 27, 2022 3:22 PM

To: Maguire, Kailey <kamaguire@pa.gov>; Christlieb, Graciela C <Graciela.Christlieb@pgworks.com>

Subject: [External] Case F-2021-3030122

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Case Name: Terri Williams v. Philadelphia Gas Works

Case Number: F-2021-3030122

Hearing Date: Tuesday, March 5, 2022

Reason: Loss of Income/Financial Hardship

Other Parties Agreement or Opposition: Unknown

Ms. Maguire and Ms. Christlieb,

Since our last correspondence regarding a continuance, I am not sure if the attached documentation would qualify for another one. I was to return to work on February 28th, but unfortunately my furlough was extended until March 14th. I have attached the letter from my employer. I will not receive a paycheck until April 1st. As previously stated, I would have received a paycheck on March 15th, but because of the extension of the furlough, it has caused further hardship. I was hesitant to ask, but as the hearing date approaches and my financial obligations are further compounded, I thought perhaps it would be in my interest to inform you.

In addition, my application for unemployment compensation has not been processed due to a fraudulent claim that was made in my name in July of 2021 when I was with my previous employer. I filed the fraud at that time and unemployment stopped the claim, however it is their policy to conduct an investigation only when a NEW claim is filed. Due to the backload caused by Covid, I am still waiting for unemployment to complete the investigation so that my claim can be processed. I have reached out to my state representative, Regina Young's office and they are acting as a mediator for me to expedite this process. I have the documentation of proof of this which I have also attached. I have also attached my bank statement regarding the payment in July of 2021 when my payment was returned due to an

upgrade in the system I was told and it had been applied to a closed bank account that I had in the past with Wells Fargo. As soon as I realized the payment didn't go through, I resubmitted it.

I realize the hearing is Tuesday, April 5th, and I just wanted you both to be aware that if no continuance can be granted, I am still financially strapped and only ask that this be taken into consideration during the hearing. I want to pay my bill, but I know I am going to need at least another paycheck to make a substantive payment and hopefully be granted a reasonable payment plan.

Thank you

Terri