

August 11, 2022

Secretary of The Commission
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

Re: Case F-2021-3030122

Dear Secretary,

I am submitting these exceptions in response to the Initial Decision by Special Agent Kailey B. Maguire in my formal complaint hearing against Philadelphia Gas Works held on April 5, 2022. I am offering the following exceptions in order to seek reconsideration of the order rendered by the Initial Decision:

- **I would like to request a settlement for the amount \$2,244 catchup (I would be able to pay 1,112 by September 16th) that I have been ordered to pay in order to reestablish a payment arrangement that is affordable with PGW due to the following:**
 - **On April 8th I was no longer employed at Hussian College I started working for Philadelphia Job Corps on April 18th**
 - **The financial gap put me behind, however I made payments to PGW in April, June. Below will explain May and July's payment. I will be making another payment on August 15th.**
 - **In May, my brother had quadruple bypass surgery which has left him unable to work. I assisted him with his June rent while he was hospitalized and his July rent when he returned home.**
 - **I have a documented medical issue and would like to request a medical exception if that would assist in establishing a payment arrangement.**

I would like reestablish good standing with PGW and not be subject to a shut-off as the winter approaches. I would also ask that the exceptions be considered and I am afforded the opportunity to receive an equitable resolution without loss of service and shows good faith to PGW.

Terri Williams
7041 Lindbergh Blvd

Cc: Office of Special Assistants (OSA)
Graciela Christlieb – Philadelphia Gas Works