



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Graciela Christlieb, Senior Attorney
Legal Department
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

July 19, 2022

VIA ELECTRONIC MAIL

Administrative Law Judge Arlene D. Ashton
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Janet Spivak v. Philadelphia Gas Works, Docket No. F-2022-3032571

Dear Judge Ashton:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

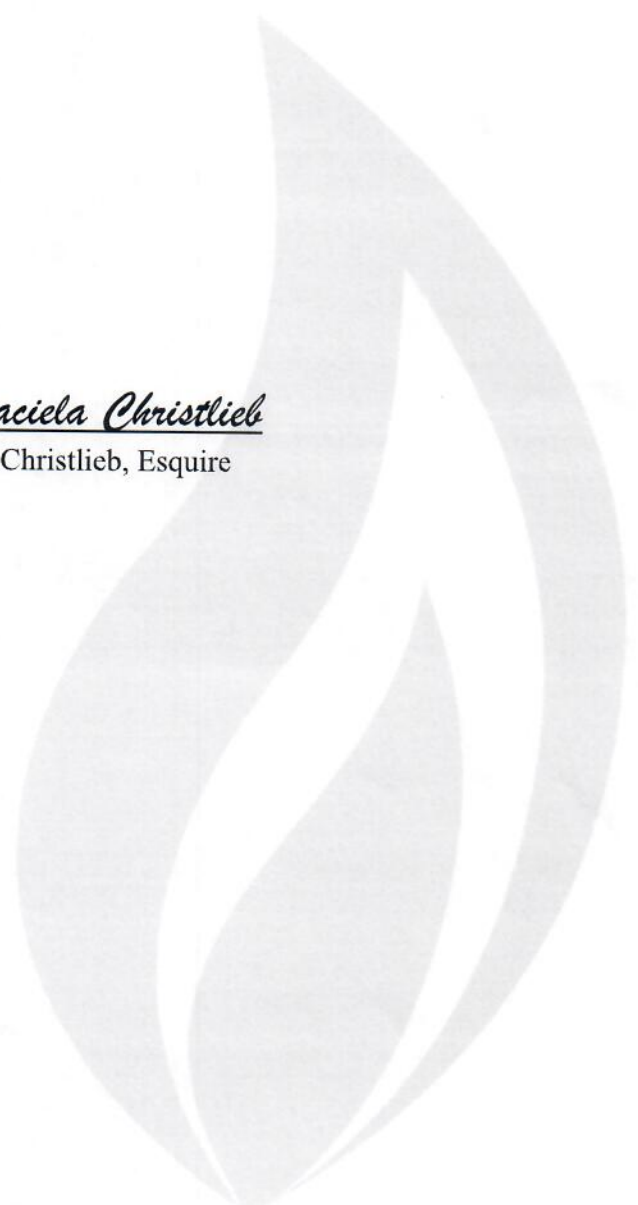
Janet Spivak

janet_spivak@yahoo.com

Date: July 19, 2022

/s/ Graciela Christlieb

Graciela Christlieb, Esquire



Specific Service Agreement Statement of Account SA- 7518906035

Customer Name	From Date	To Date		
JANET SPIVAK	5/11/2019	7/19/2022		
Service Address	Account Number	S A Number	Meter	Rate/Class
2680 VERONICA LN PHIL, PA 19116	4111936634	7518906035	2106176	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Code	Read	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/22/2019	PAY								Check		(\$95.41)	\$0.00	\$0.00
5/31/2019	BILL	7074	R		30	17	0.57	76		6/24/2019	\$39.69	\$39.69	\$39.69
6/21/2019	PAY								Check		(\$39.69)	\$0.00	\$0.00
6/29/2019	BILL	7089	R		29	15	0.52	3		7/24/2019	\$34.99	\$34.99	\$34.99
7/23/2019	PAY								Check		(\$34.99)	\$0.00	\$0.00
7/31/2019	BILL	7104	R		32	15	0.47	0		8/22/2019	\$34.84	\$34.84	\$34.84
8/21/2019	PAY								Check		(\$34.84)	\$0.00	\$0.00
8/29/2019	BILL	7118	R		29	14	0.48	0		9/23/2019	\$33.50	\$33.50	\$33.50
9/20/2019	PAY								Check		(\$33.50)	\$0.00	\$0.00
10/1/2019	BILL	7133	R		31	15	0.48	2		10/24/2019	\$35.23	\$35.23	\$35.23
10/23/2019	PAY								Check		(\$35.23)	\$0.00	\$0.00
10/30/2019	BILL	7156	R		31	23	0.74	140		11/25/2019	\$48.04	\$48.04	\$48.04
11/22/2019	PAY								Check		(\$48.04)	\$0.00	\$0.00
11/30/2019	BILL	7261	R		30	105	3.5	585		12/26/2019	\$149.08	\$149.08	\$149.08
12/24/2019	PAY								Check		(\$149.08)	\$0.00	\$0.00
1/1/2020	BILL	7419	R		33	158	4.79	856		1/27/2020	\$225.83	\$225.83	\$225.83
1/24/2020	PAY								Credit Card		(\$225.83)	\$0.00	\$0.00
2/1/2020	BILL	7566	R		31	147	4.74	798		2/26/2020	\$231.41	\$231.41	\$231.41
2/25/2020	PAY								Check		(\$231.41)	\$0.00	\$0.00
3/4/2020	BILL	7711	R		32	145	4.53	769		3/27/2020	\$226.02	\$226.02	\$226.02
3/26/2020	PAY								Check		(\$226.02)	\$0.00	\$0.00
4/1/2020	BILL	7792	R		28	81	2.89	424		4/27/2020	\$134.37	\$134.37	\$134.37
4/24/2020	PAY								Check		(\$134.37)	\$0.00	\$0.00
5/1/2020	BILL	7859	R		30	67	2.23	415		5/27/2020	\$94.04	\$94.04	\$94.04
5/26/2020	PAY								Check		(\$94.04)	\$0.00	\$0.00
6/2/2020	BILL	7881	R		30	22	0.73	170		6/25/2020	\$41.08	\$41.08	\$41.08
6/24/2020	PAY								Check		(\$41.08)	\$0.00	\$0.00

PGW #1
12/6/22
H

Transaction		Transaction		Read		CCF		Average		Heating		Payment		Transaction		Current		Actual	
Date	Type	Reading	Code	Days	Usage	CCF/Day	DDDs	Type	Due Date	Amount	Balance	Amount	Balance	Transaction	Amount	Balance	Transaction	Amount	Balance
7/1/2020	BILL	7899	R	31	18	0.58	3		7/27/2020	\$37.47	\$37.47	\$37.47	\$37.47		\$37.47	\$37.47		\$37.47	\$37.47
7/24/2020	PAY							Check		(\$37.47)	\$0.00	(\$37.47)	\$0.00		(\$37.47)	\$0.00		(\$37.47)	\$0.00
7/31/2020	BILL	7915	R	30	16	0.53	0		8/25/2020	\$34.87	\$34.87	\$34.87	\$34.87		\$34.87	\$34.87		\$34.87	\$34.87
8/24/2020	PAY							Check		(\$34.87)	\$0.00	(\$34.87)	\$0.00		(\$34.87)	\$0.00		(\$34.87)	\$0.00
8/29/2020	BILL	7930	R	29	15	0.52	0		9/23/2020	\$33.59	\$33.59	\$33.59	\$33.59		\$33.59	\$33.59		\$33.59	\$33.59
9/21/2020	PAY							Check		(\$33.59)	\$0.00	(\$33.59)	\$0.00		(\$33.59)	\$0.00		(\$33.59)	\$0.00
10/1/2020	BILL	7948	R	33	18	0.55	36		10/26/2020	\$37.86	\$37.86	\$37.86	\$37.86		\$37.86	\$37.86		\$37.86	\$37.86
10/26/2020	PAY							Check		(\$37.86)	\$0.00	(\$37.86)	\$0.00		(\$37.86)	\$0.00		(\$37.86)	\$0.00
10/30/2020	BILL	7965	R	29	17	0.59	123		11/25/2020	\$37.20	\$37.20	\$37.20	\$37.20		\$37.20	\$37.20		\$37.20	\$37.20
11/25/2020	PAY							Check		(\$37.20)	\$0.00	(\$37.20)	\$0.00		(\$37.20)	\$0.00		(\$37.20)	\$0.00
12/2/2020	BILL	8056	R	33	91	2.76	435		12/29/2020	\$144.24	\$144.24	\$144.24	\$144.24		\$144.24	\$144.24		\$144.24	\$144.24
12/29/2020	PAY							Check		(\$144.24)	\$0.00	(\$144.24)	\$0.00		(\$144.24)	\$0.00		(\$144.24)	\$0.00
1/5/2021	BILL	8209	R	31	153	4.94	808		1/29/2021	\$222.41	\$222.41	\$222.41	\$222.41		\$222.41	\$222.41		\$222.41	\$222.41
1/29/2021	PAY							Check		(\$222.41)	\$0.00	(\$222.41)	\$0.00		(\$222.41)	\$0.00		(\$222.41)	\$0.00
2/3/2021	BILL	8393	R	32	184	5.75	937		3/1/2021	\$277.41	\$277.41	\$277.41	\$277.41		\$277.41	\$277.41		\$277.41	\$277.41
3/1/2021	PAY							Check		(\$277.41)	\$0.00	(\$277.41)	\$0.00		(\$277.41)	\$0.00		(\$277.41)	\$0.00
3/5/2021	LPC									\$4.16	\$4.16	\$4.16	\$4.16		\$4.16	\$4.16		\$4.16	\$4.16
3/5/2021	BILL	8572	R	30	179	5.97	901		3/30/2021	\$257.69	\$257.69	\$257.69	\$257.69		\$257.69	\$257.69		\$257.69	\$257.69
3/30/2021	PAY							Check		(\$257.69)	\$0.00	(\$257.69)	\$0.00		(\$257.69)	\$0.00		(\$257.69)	\$0.00
4/2/2021	LPC									\$0.06	\$0.06	\$0.06	\$0.06		\$0.06	\$0.06		\$0.06	\$0.06
4/2/2021	BILL	8667	R	28	95	3.39	464		4/27/2021	\$151.31	\$151.31	\$151.31	\$151.31		\$151.31	\$151.31		\$151.31	\$151.31
4/27/2021	PAY							Check		(\$151.31)	\$0.00	(\$151.31)	\$0.00		(\$151.31)	\$0.00		(\$151.31)	\$0.00
5/4/2021	LPC									\$0.06	\$0.06	\$0.06	\$0.06		\$0.06	\$0.06		\$0.06	\$0.06
5/4/2021	BILL	8726	R	30	59	1.97	289		5/27/2021	\$93.67	\$93.67	\$93.67	\$93.67		\$93.67	\$93.67		\$93.67	\$93.67
5/12/2021	LPCWVE									(\$4.28)	\$0.00	(\$4.28)	\$0.00		(\$4.28)	\$0.00		(\$4.28)	\$0.00
5/27/2021	PAY							Check		(\$93.67)	\$0.00	(\$93.67)	\$0.00		(\$93.67)	\$0.00		(\$93.67)	\$0.00
6/3/2021	BILL	8744	R	32	18	0.56	115		6/28/2021	\$38.46	\$38.46	\$38.46	\$38.46		\$38.46	\$38.46		\$38.46	\$38.46
6/28/2021	PAY							Check		(\$38.46)	\$0.00	(\$38.46)	\$0.00		(\$38.46)	\$0.00		(\$38.46)	\$0.00
7/1/2021	BILL	8760	R	28	16	0.57	0		7/27/2021	\$35.84	\$35.84	\$35.84	\$35.84		\$35.84	\$35.84		\$35.84	\$35.84
7/27/2021	PAY							Check		(\$35.84)	\$0.00	(\$35.84)	\$0.00		(\$35.84)	\$0.00		(\$35.84)	\$0.00
8/1/2021	BILL	8776	R	30	16	0.53	0		8/24/2021	\$36.64	\$36.64	\$36.64	\$36.64		\$36.64	\$36.64		\$36.64	\$36.64
8/10/2021	PAY							Check		(\$36.64)	\$0.00	(\$36.64)	\$0.00		(\$36.64)	\$0.00		(\$36.64)	\$0.00
8/24/2021	PAY							Check		(\$36.64)	\$0.00	(\$36.64)	\$0.00		(\$36.64)	\$0.00		(\$36.64)	\$0.00
8/31/2021	BILL	8791	R	29	15	0.52	0		9/24/2021	\$35.33	\$35.33	\$35.33	\$35.33		\$35.33	\$35.33		\$35.33	\$35.33
10/1/2021	BILL	8809	R	33	18	0.55	3		10/26/2021	\$41.73	\$41.73	\$41.73	\$41.73		\$41.73	\$41.73		\$41.73	\$41.73

Transaction Date	Transaction Type	Transaction Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/26/2021	PAY							Check		(\$40.42)	\$0.00	\$0.00
10/30/2021	BILL	8826	R	29	17	0.59	72		11/24/2021	\$42.32	\$42.32	\$42.32
11/24/2021	PAY							Check		(\$42.32)	\$0.00	\$0.00
12/2/2021	BILL	8925	R	33	99	3	560		12/28/2021	\$159.34	\$159.34	\$159.34
12/27/2021	PAY							Check		(\$159.34)	\$0.00	\$0.00
1/5/2022	BILL	9023	R	31	98	3.16	605		1/31/2022	\$190.90	\$190.90	\$190.90
1/31/2022	PAY							Check		(\$190.90)	\$0.00	\$0.00
2/3/2022	BILL	9252	R	32	229	7.16	1037		3/1/2022	\$387.08	\$387.08	\$387.08
3/4/2022	BILL	9408	R	29	156	5.38	703		3/29/2022	\$287.56	\$674.64	\$674.64
4/2/2022	BILL	9512	R	29	104	3.59	488		4/27/2022	\$194.11	\$868.75	\$868.75
4/27/2022	PAY							Check		(\$194.11)	\$674.64	\$674.64
5/4/2022	LPC									\$10.11	\$684.75	\$684.75
5/4/2022	BILL	9562	R	32	50	1.56	335		5/27/2022	\$93.92	\$778.67	\$778.67
5/27/2022	PAY							Check		(\$93.92)	\$684.75	\$684.75
6/2/2022	BILL	9571	R	29	9	0.31	50		6/28/2022	\$30.27	\$715.02	\$715.02
6/28/2022	PAY							Check		(\$30.27)	\$684.75	\$684.75
6/30/2022	BILL	9579	R	29	8	0.28	0		7/27/2022	\$31.89	\$716.64	\$716.64

Customer Contact: Service

Date: 05/11/2020 Time: 2:30:00 PM Source: JetSearch Related Tran:

CC Type: SERV - Service Created: 05/11/2020 at: 2:30:20 PM by: JYQAK

Area: 800 - Residential General Service Changed: at: by:

Surveyable Auto Delete Date: 05/11/2024 Class: Inquiry

Comments: John Yoak was here on a No Gas Investigation order with Order # 11430629 , with a result of Completed Found Gas ON , Left Gas ON , with activities of (Meter and Connections - Relight) , with comments of "reset regulator. made all checksno readings."

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: 0041 1193 6634 Spivak, Janet

Premise: 2680 Veronica Ln/Phila,Pa

Person: Spivak, Janet

Change Cancel

PGW #2
7/26/22
D/H

Customer Contact: Service

Date: 02/06/2022 Time: 10:41:00 AM Source: Related Tran:

CC Type: SERV - Service Created: 02/06/2022 at 10:41:40 AM by: JWOODING

Area: 800 - Residential General Service Changed: at by:

Surveyable Auto Delete Date: 02/06/2026 Class: Inquiry

Comments: Joseph Wooding was here on a Gas Leak Inside order with Order # 12747693 , with a result of Completed Found Gas ON , Left Gas ON , with activities of (Meter and Connections - Gradual Cease Test) , with comments of "No gas. H.P. Reg tripped. Wont reset. Will replace."

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: 0041 1193 6634 Spivak, Janet

Premise: 2680 Veronica Ln/Phila,Pa

Person: Spivak, Janet

Change Cancel

PHILADELPHIA GAS WORKS
PUC
Opening XML

Case Number: 3823667
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: JANET
Customer Middle Initial:
Customer Last Name: SPIVAK
Customer Account Number: 8888888888
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 2680 VERONICA LN
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19116
Customer Service Address 4-Zip:
Customer Family Adults: 0
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
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Date Open: 2022-03-17
Reason For Contact: BILLING DISPUTES (# 18)
Term Date:
Business Name:
Case Problem: CUSTOMER SAYS THERE WAS A LEAK IN FRONT OF HER HOME FOR THE SECOND TIME THAT REQUIRED REPAIR BY COMPANY. CUSTOMER SAYS BILLING PERIOD 12/31 TO 2/1 AND 2/1 TO 3/2/2022 BILLING WERE VERY HIGH.

PGW#3
7/26/22
DH

CUSTOMER CONTACTED COMPANY BECAUSE OF BILLING BECAUSE SHE HAS INCREASED HER USAGE. CUSTOMER SAYS THERE HAS TO BE SOMETHING WHEN THERE WAS A GAS LEAK IN FRONT OF HER HOME. THE CELL PHONE NUMBER (215) 969 - 5219 HAS BEEN ALLOWED TO BE SHARED.

Company Position: 03/17/2022
Related Information:
Case Misc Info:
Hot Issue:
Case Origin: TELEPHONE
Prior Case Number:
Universal Service: N
Arrearage: 0
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: DORIN
BCSIntaker Last Name: COLLINS
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS
PUC
Closing XML

Case Number: 3823667
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: JANET
Customer Middle Initial:
Customer Last Name: SPIVAK
Account Number: 4111936634
Service Address 1: 2680 VERONICA LN
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19116
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 868.75
Date Closed: 2022-04-14
Resolution: ALL THE BILLS ARE BASED ON ACTUAL METER READINGS;
THEREFORE, THE BILLS/BALANCE IS CORRECT AS RENDERED.
CASE DISMISSED. LETTER SENT. DUE TO A MAILING
RESTRICTION, THIS DECISION WILL BE DATED AND MAILED ON
4/15/2022. THE APPEAL DUE DATE FOR BOTH THE UTILITY AND
CUSTOMER IS 20 DAYS FROM THE DATE ON THE WRITTEN
DECISION.
Balance Date: 2022-04-06
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 139.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00

CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2022-04-15
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: FLORENCE
BCS Investigator Last Name: BLAMO
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641