



**COMMONWEALTH OF PENNSYLVANIA**  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120

September 6, 2022

Docket No. M-2021-3029018

**TO ALL INTERESTED PARTIES:**

Re: Investigation into Conservation Service Provider and Other Third-Party Access to Electric Distribution Company Customer Data

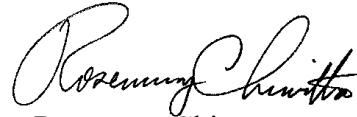
On February 8, 2022, the PA Public Utility Commission (Commission) sent out a Secretarial Letter, with a list of questions regarding Conservation Service Provider (CSP) and other third-party access to Electric Distribution Company customer data. On August 4, 2022, the Commission approved a Petition by Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company (collectively FirstEnergy) at Docket No. P-2021-3030012, et al., for approval of the Default Service Plan (DSP) from 6/1/23 through 5/31/27. Based on the initial comments filed at Docket No. M-2021-3029018, and the approval of the FirstEnergy's DSP, filed at Docket No. P-2021-3030012, the Commission has additional questions regarding potential pathways to be created for CSP's and other third parties to access customer data. These questions have been included as Attachment A to this Secretarial Letter.

It is not intended that this list of questions limit the information commenters may furnish. When submitting responses to these proceedings, commenters are encouraged to submit any additional questions or any other information that they deem relevant.

Interested parties are invited to file comments within 45 days after the date of publication of the instant Secretarial Letter in the *Pennsylvania Bulletin*. Written comments referencing Docket No. M-2021-3029018 shall be submitted to the Pennsylvania Public Utility Commission, Attn.: Secretary, 400 North Street, Harrisburg, PA 17120, or e-filed at <https://efiling.puc.pa.gov/>.

If there are any technical questions regarding the investigation, please contact Jeremy Haring, [jharing@pa.gov](mailto:jharing@pa.gov), 717-783-6174, in the Commission's Bureau of Technical Utility Services. If there are any questions related to the comment and approval processes, please contact either Scott Thomas, [sjthomas@pa.gov](mailto:sjthomas@pa.gov), 717-783-2812, in the Commission's Law Bureau, or Christian McDewell, [cmcdewell@pa.gov](mailto:cmcdewell@pa.gov), 717-787-7466, in the Commission's Law Bureau.

Very truly yours,



Rosemary Chiavetta  
Secretary

Attachment A: Follow Up Questions Related to the Commission's Investigation into Conservation Service Provider (CSP) and Other Third-Party Access to Electric Distribution Company Customer Data at Docket No. M-2021-3029018

cc: Chairman's Office  
Vice Chairman's Office  
Commissioners' Offices  
Seth A. Mendelsohn, Executive Director  
Renardo Hicks, Chief Counsel  
Dan Mumford, Director, the Office of Competitive Market Oversight  
Paul Diskin, Director, Technical Utility Services  
All jurisdictional electric distribution companies  
All licensed electric generation suppliers  
All parties that provided comments at Docket No. A-2019-3009271  
All registered Conservation Service Providers

**ATTACHMENT A**

Follow Up Questions Related to the Commission's Investigation into Conservation Service  
Provider (CSP) and Other Third-Party Access to Electric Distribution Company Customer Data  
at  
Docket No. M-2021-3029018

- 7. What barriers, if any, prevent EDCs from implementing the components of the third-party data access tariff supplement contained in the FirstEnergy settlement at Docket No. P-2021-3030012, including but not limited to, the following policies?**
  - a. Implement a standard form of authorization to be used for all new requests from third parties seeking customer data.
  - b. Conduct periodic, randomized internal audits of participants to ensure that letters of authorization are being properly obtained by third parties. Such audits will occur at least semi-annually and will include at least 10% of active third parties.
- 8. What specific customer electric usage information do the EDCs believe can reasonably be released to 3<sup>rd</sup> parties?**
- 9. What specific customer electric usage data do other parties believe EDCs should have available to reasonably be released to 3<sup>rd</sup> parties?**