

Irena Porter

C - 2022- 3031693

v.

DATE OF DEPOSIT

Philadelphia Gas Works

SEP - 3 2022

Secretary of the Commission

Exceptions

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

I disagree with the PUC's decision on account #0221019216 , because of inaccurate information regarding my account and not following proper protocol that proves any evidence of how their decision was made. PGW has stated my account has had a theft of services.

PGW visited the property during a leak compliant. At that time the PGW technician determined that I had unsafe conditions in my house such as my house heater and my chimney. I received a correspondence from the technician at that time for the unsafe use of these appliances, and service was were turned off by PGW until safe operating practices could be made. The second correspondence was given to me stated that the tech had insufficient access to the meter.


Pgw reported my crp was suspended was suspended on 04/24/2014. However, Pgw also reported my last crp bill was 02/12/2015. Pgw also stated I don't pay my bills or keep a payment plan. I have an bill at the time that shows everything was paid and had a balance of \$2.74 .Pgw stated my service was suspended due to non-payments.

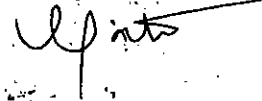
I was told when the heater was replaced and PGW was notified to restore service. Once I got a new heater and called Pgw was when I found out I was accused of theft. If I was being accused of theft, PGW must give me a document stating if a meter is present (which it was) and stating that it is under suspicion of tampering and the meter will have to go to the office for testing review. I did not receive such a document. Also, PGW is supposed to take pictures of the meter in my house, while it shows evidence of tampering and then remove the meter. PGW's technician wrote his self that the house heater was rusted through and did not work. The only appliances running on gas at that time was the oven and stove top. All other appliances use electricity.

PGW states that I made payment arrangements in the pass and broke them. However, I was making payments. With a balance of \$125.48 and making regular payments I didn't think I needed an agreement any longer. At the time I was eligible for several grants that would assist me in paying my bill. Therefore, there was no reason to "steal" this service. There were no

missing red caps or new screws on the meter. That meter was presented the same on 2/12/15 as it was the day it was installed. PUC needs to re-evaluate my account and look over the past paperwork and reconsider their decision.

At this time I'm ineligible for grants or including LIHEAP at this time because of the note they put on my account. I also have a 1-year-old disable child who's been injured at birth. I didn't not receive a notice of the hearing. I called Puc to see what was going on and found out I missed the hearing. I've been waiting several months for this hearing to clear not only my name but to get help with my bills.

 Recoverable Signature

X 

Irena Porter

Signed by: 93502df3-0c90-43a5-ae52-d8dd523dbca4

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



PHILADELPHIA GAS WORKS

Gas Leak Emergencies: 215-235-1212
Billing & General Information (English & Spanish): 215-235-1000
Access Your Account Online: www.pgworks.com

PG_20160218200104 del-72019-000000983

Page: 1 of 3
Billing Date: Feb 14, 2015
Account Number: 0221019216

MONTHLY STATEMENT

From Feb 05, 2015 thru Feb 12, 2015 (7 Days) **Final Bill**

IRENA D PORTER
219 N 53RD ST
PHILA PA 19139-1404

Thank you for your payment of \$25.00

Billing Summary

Past Due Amount
Current Charges

\$147.70
\$2.78

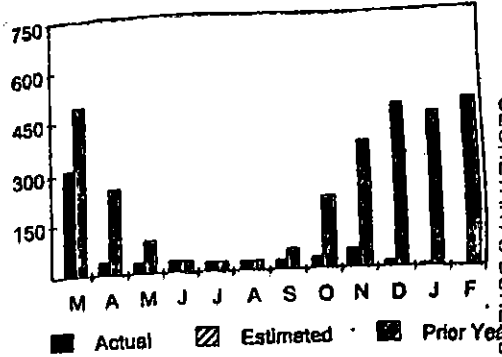
Total Amount Due By
Mar 11, 2015

\$150.48

2,600.07

P.V.C
April 08 - Feb 12 - 15
D 1800-692-7380

Energy Usage Information



PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SEP - 3 2022

DATE OF DEPOSIT

- Average daily temperature 32.8 °F.
- Your average daily cost is \$0.40 compared to \$0.78 last year.
- For the last 12 months:
 - Your total usage is 591 Ccf.
 - Your average monthly usage is 49.25 Ccf.

LIHEAP grants are still available. Need help paying your winter heating bills? Apply for a LIHEAP grant today. Text WARM to 95997 or call 215-787-HEAT (4328).

Think you smell gas? Call us immediately at 215-235-1212. Natural gas is given a rotten egg-like odor for easy detection. If you think you smell gas, leave the area immediately, then call PGW at 215-235-1212 once you're in a safe place.

Like us on Facebook and follow us on Twitter @MyPGW

Questions or Complaints about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122

Please return this portion with your payment.

Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number:
Due Date:
Please Pay:

0221019216
Mar 11, 2015
\$150.48

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

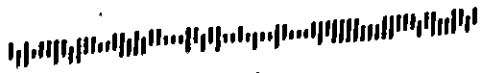
036510 000000983



IRENA D PORTER
219 N 53RD ST
PHILA PA 19139-1404

412547190

PA11577 13813



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

000221019216000000000150488

Customer Name Parker Tagged by 9811-13279
 Address 219 N 53rd St Owner Tenant Time PM Date 7-17-15
 Appliance Hydratic Boiler Agent Other Floor _____ APL No _____
 Phone _____

WARNING: DUE TO A HAZARDOUS CONDITION, THIS APPLIANCE OR SECTION OF GAS LINE HAS BEEN SHUT OFF. DO NOT USE IT UNTIL THE CONDITION(S) NOTED BELOW HAS BEEN CORRECTED BY A QUALIFIED PROFESSIONAL.

PRECAUTIONARY: THE UNDESIRABLE CONDITION(S) NOTED BELOW MUST BE CORRECTED AS SOON AS POSSIBLE TO COMPLY WITH SAFE OPERATING PRACTICES.

Condition(s) to be corrected Condenser gas control valve is bypassing, burner pilot is broken, gas pilot is cracked, main burner and sections are cracked, pressure gauge is an "O" chimney is open
(If you have a question(s) about the condition(s) noted above, call us at 215-236-3000)

Customer's Signature [Signature]

PHILADELPHIA GAS WORKS
 Field Service Department
 600 W. Montgomery Avenue
 Philadelphia, PA 19122
 Phone: (215) 236-3000

PGWP

Customer Name

Pocter

Tagged by

3811-12279

Address

219 N. 53rd St.
Inside Service Area

Owner
 Agent

Tenant
 Other

Time

12M

Date

2-12-15

Floor

Apt. No.

Phone



WARNING:

DUE TO A HAZARDOUS CONDITION, THIS APPLIANCE OR SECTION OF GAS LINE HAS BEEN SHUT OFF. DO NOT USE IT UNTIL THE CONDITION(S) NOTED BELOW HAS BEEN CORRECTED BY A QUALIFIED PROFESSIONAL.



PRECAUTIONARY:

THE UNDESIRABLE CONDITION(S) NOTED BELOW MUST BE CORRECTED AS SOON AS POSSIBLE TO COMPLY WITH SAFE OPERATING PRACTICES.

Condition(s) to be corrected

insufficient access to head of service meter valve, and meter

If you have a question(s) about the condition(s) noted above, call or notify:

PHILADELPHIA GAS WORKS

Field Services Department
800 W. Montgomery Avenue
Philadelphia, PA 19122
Phone: (215) 238-2050

Customer's Signature

Joseph Pocter



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SEP - 3 2022

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PRESS FIRMLY TO SEAL

PRESS FIRMLY TO SEAL

PRIORITY MAIL
FLAT RATE ENVELOPE
POSTAGE REQUIRED

UNITED STATES
POSTAL SERVICE.

Retail

P

US POSTAGE PAID

\$8.95

Origin: 19151
09/03/22
4165620146-32

PRIORITY MAIL®

0 Lb 2.40 Oz

1004 restrictions apply)*

EXPECTED DELIVERY DAY: 09/06/22

SHIP TO:

HARRISBURG PA 17120



USPS TRACKING® #



9505 5180 1433 2248 4840 95



PRIORITY®
MAIL

FROM:

Irene Porter
5351 GRAYS AVE
Phila Pa 19143

RECEIVED

SEP 06 2022

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

TO:

Secretary, Pennsylvania
Public Utility Commission
400 North Street
Harrisburg Pa 17120

many international destinations.

form is required.

items exclusions see the

policy and limitations of coverage.

To schedule free Package Pickup,
scan the QR code.