

C-2022-3035224

**STATE OF PENNSYLVANIA  
PUBLIC UTILITIES COMMISSION**

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UTILISAVE, LLC COMPLAINT  
ON BEHALF OF POST CONSUMER  
BRANDS, LLC

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**COMPLAINT ON BEHALF OF POST CONSUMER, LLC**

Michael Steifman  
Utilisave, LLC  
292 Montauk Highway,  
South Hampton, New York 11968  
P: 718-645-4100 ext 809  
E: ms@Utilisave.com

Dated: September 2, 2022

DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~DATE OF DEPOSIT~~

~~SEP - 2 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~

**STATE OF PENNSYLVANIA  
PUBLIC UTILITIES COMMISSION**

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UTILISAVE, LLC COMPLAINT  
ON BEHALF OF POST CONSUMER  
BRANDS, LLC

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**COMPLAINT ON BEHALF OF POST CONSUMER BRANDS, LLC**

UtiliSave, LLC (“UtiliSave”) submits the within Complaint on behalf of Post Consumer Brands, LLC (“Post” or “ratepayer”), on the grounds that First Energy Corporation d/b/a Metropolitan Edison Company (“Met-Ed” or “utility”) failed to move account no. 100123023986 from General Service Secondary – Medium with Hourly Pricing Rate to the General Service Secondary – Large with Hourly Pricing Rate, service classification. As such, the account was erroneously billed under the Medium General Secondary rate from October 25, 2017, to January 1, 2021. Further, the account was also erroneously billed under Price-to-Compare from October 25, 2017 to June 24, 2019. The erroneous billing caused overcharges to the account. Despite efforts to resolve the instant dispute, the parties remain divided. As a result, UtiliSave now seeks redress for Post through the Public Utilities Commission (PUC).

**Facts**

In 2017, Post received electric service from Met-Ed under the GS – Medium Rate (Rate Code: MEGSMF). See Invoice dated July 27, 2017, attached hereto as Exhibit A. During the billing period of June 23 to July 24, 2017, Post used 388.6 KW of electricity which justified the GS – Medium Rate. See Id. The General Service Secondary Medium Rate is available to non-Residential Customers that use electric service through a single delivery location for lighting,

heating and/or power service up to 400 kW demand. See Metropolitan Edison Company Tariff Electric Pa. P.U.C. No. 52 page 66, attached hereto as Exhibit B.

On September 26, 2017, Post received an invoice for the period between August 24 and September 24, 2017, that showed Post used 407 KW of electricity. See Invoice dated Sept. 26, 2017, attached hereto as Exhibit C. The following months invoice dated October 26, 2017 for the billing period September 25 to October 24, 2017, shows that Post used 415 KW of electricity. See Invoice dated Oct. 26, 2017, attached hereto as Exhibit D. After two consecutive months of over 400 KW of electric demand, Post should have been moved to the Rate Schedule of GS – Large. According to Met-Ed’s Tariff, “If an existing Customer’s billing demand is equal to or greater than 400 kW for two (2) consecutive months... the Customer may no longer be eligible for service under this Rate Schedule GS-Medium, and shall be placed on Rate Schedule GS-Large.” See Exhibit B.

On or about February 26, 2021, while reviewing and analyzing the billing for account no. 100123023986, UtiliSave, Post’s utility rate consultant, discovered that Post remained on the GS – Medium Rate. See Invoice dated January 25, 2018 attached hereto as Exhibit E. Three months after Post’s invoices showed two consecutive months of demand over 400 KW, Post’s invoice showed they were billed under the GS – Medium Rate, not the Large Rate. See Id. The same invoice also shows that Post used 437.80 KW of electric demand. See Id.

Additionally, UtiliSave found that Post’s rate was classified with Price-to-Compare Default Service, instead of the Hourly Pricing Default Service. See Id. Price to Compare and Hourly Pricing are two different methodologies to bill electric supply. Price to Compare is calculated quarterly based on a company’s projected costs for electricity in the upcoming quarter. Hourly Rate is calculated using the actual market prices and is not a projection. According to

Met-Ed Tariff Leaf 71, once a customer is classified as a General Service – Large Rate, the Default Service Rider should be Hourly Pricing. See Tariff Leaf 71 attached hereto as Exhibit F.

Accordingly, UtiliSave submitted a request to Met-Ed on February 26, 2021, to have Post's previous bills after October 24, 2017, recalculated under the company's Large General Secondary Service Rate with the Hourly Pricing Service Rider. See Request Letter attached hereto as Exhibit G. Further, the request indicated that if the recalculation findings revealed that Post was incorrectly billed, that Met-Ed should send a check for the adjustment with any applicable interest. See Id. On March 5, 2021, Met-Ed responded that the account was billed correctly on the proper rate. See Mar. 5 E-mail communication hereto attached as Exhibit H. However, UtiliSave provided five sample bills that clearly showed that Met-Ed was the electric supplier for the relevant period, that the demand exceeded 400 KW, and that the commodity charges were assessed based on the default price to compare rate. See Id.

On March 16, 2021, Met-Ed responded that at this time, the account qualifies for the general service medium with hourly pricing rate. See Mar. 16 E-mail communication attached in Exhibit H. Afterwards, UtiliSave engaged with representatives via phone to resolve the matter. Met-Ed referred the matter to their Billing Exceptions Department and stated that they would get back to UtiliSave when they finished looking into the matter. Met-Ed never got in touch with UtiliSave thereafter, and in follow up phone calls made on, July 20, 2021, Apr. 8, 2022, and May 20, 2022, Met-Ed stated that the matter was pending. Eventually, on June 30<sup>th</sup>, 2022, after UtiliSave initiated a follow-up phone call, Met-Ed informed UtiliSave that the matter was closed out. UtiliSave thus submits the within complaint to the PUC for resolution.

## Argument

As previously stated, Post had two consecutive months, from August 24 to October 24, 2017, where they were invoiced electric demand charges of over 400 KW. See Exhibit C and Exhibit D. Pursuant to Met-Ed Tariff Leaf 66, Post should no longer have been eligible for the GS – Medium Rate. Therefore, Met-Ed violated the requirements of Tariff Leaf 66 by not moving Post to the Rate Schedule GS – Large. See Tariff Leaf 66 in Exhibit B. Further, Met-Ed also violated the requirements of Tariff 71 by not classifying Post under the Hourly Rate Default Service Ricer. See Tariff Leaf 71 in Exhibit F.

Once UtiliSave submitted the February 26, 2021, request letter to Met-Ed on behalf of Post, Met-Ed should have reclassified Post to the GS – Large Rate with Hourly Billing dating back to October 25, 2017. See Exhibit G. Post should have recalculated the bills based on this new classification and returned any adjustment with interest. Instead, Met-Ed refused to reclassify Post to the proper rate, refused to refund any overcharges, and was unresponsive in trying to settle the matter in an amicable manner.

UtiliSave thus respectfully requests the PUC's intervention and ask that Met-Ed to be ordered to reclassify Post's GS – Large with Hourly Billing dating back to October 25, 2017, that Met-Ed recalculate subsequent bills after October 25, 2017, to January 20, 2021, and that Met-Ed provide any refunds plus all applicable interest at the maximum permitted rate and duration.

Thank you for the opportunity to submit this matter.

# EXHIBIT A

DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~DATE OF DEPOSIT~~

~~SEP 7 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~



**Mistakes (Continued)**

**Explanation of Terms**

**Customer Charge** - Monthly charge that offsets costs for being, meter reading equipment, service line maintenance, and assessing and deploying Smart Meter Technology

**Default Service Support Charge** - Charge to recover new and deferred costs associated with serving customers in a competitive market

**Distribution Charge** - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to consumers from high-voltage transmission lines

**Distribution System Improvement Charge** - This charge recovers costs incurred to repair, improve or replace infrastructure that the Company uses to deliver electricity to its customers

**Estimated Reading** - On the months we do not read a meter, we calculate the bill based on past electrical usage

**Energy Efficiency Charge(s)** - Charge to fund the utility's programs designed to reduce customers' annual electric use and peak demand for electricity mandated by Act 129 of 2008

**Hourly Pricing Service Charge** - Charges to provide energy, capacity compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for Industrial customers receiving Default Service

**KWH (Kilowatt Hour)** - A unit of measure for electricity usage equal to 1,000 watts used for one hour

**Late Payment Charge** - A charge added to the bill on balances owed after the Due Date

**Price to Compare (PTC)** - Price per kilowatt hour to be used when comparing to the price of a generation supplier

**Price to Compare Default Service** - Charges for costs to provide energy capacity, compliance with Alternative Energy Portfolio Standards, transmission and ancillary services for customers receiving Default Service

**Prorated Reading** - Reading calculated by multiplying the daily average electric usage between two recent readings by the number of days in the billing period

**Service Charge** - Charge for opening an account

**Solar Requirements Charge** - Charge to acquire Solar Photovoltaic Alternative Energy Credits to comply with the Alternative Energy Portfolio Standards Act

**State Tax Surcharge** - An adjustment to the state taxes recovered through Met Ed's basic charges

**General Information**

If you have billing questions or complaints about your Met Ed account, please contact us, before the due date

Call Customer Service at 1-800-545-7741 from Monday - Friday, 8:00 a.m. - 6:00 p.m. Our representatives can answer your questions, describe the charges on your bill, explain how to make sure your bill is correct, and provide information on rate schedules and energy efficiency

Call Payment Options at 1-800-962-4848 from Monday - Friday, 8:00 a.m. - 6:00 p.m.

Visit our web site at [www.firstenergycorp.com](http://www.firstenergycorp.com)

Write to us at Met Ed 76 S. Main St., A-RPC, Akron, OH 44308-1890

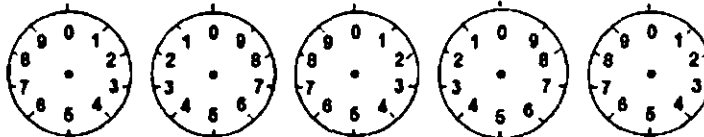
Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711

For your protection, all of our employees wear Photo ID badges

**Electronic Check Conversion** - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081

To provide a customer meter reading, use the data provided and enter the reading on-line at [www.firstenergycorp.com/aboutyou/et](http://www.firstenergycorp.com/aboutyou/et) or by calling 1-800-545-7741. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you look the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates

**Provide reading by telephone or on-line only: DO NOT MAIL**



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here



# EXHIBIT B

DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~DATE OF DEPOSIT~~

~~SEP -2 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~

## RATE SCHEDULES

RATE GS-MEDIUM  
GENERAL SERVICE SECONDARY RATE – DEMAND METERED

## AVAILABILITY:

Available to non-Residential Customers that use electric service through a single delivery location for lighting, heating and/or power service up to 400 kW demand. Secondary voltage shall be supplied to Customers at a single transformer location when load does not require transformer capacity in excess of 2,500 KVA. Upon a Customer's request, the Company may, at its option, provide transformers having a capacity of greater than 2,500 KVA.

New Customers requiring transformer capacity in excess 2,500 KVA and existing Customers whose load increases such that a transformer change is required (over 2,500 KVA) shall be required to take untransformed service.

If an existing Customer's total consumption is less than 1,500 KWH per month for twelve (12) consecutive months, the Customer may no longer be eligible for service under this Rate Schedule GS-Medium. Based upon the Company's then estimate of the Customer's usage, the Customer shall be placed on Rate Schedule GS-Small or such other Rate Schedule for which such Customer most qualifies. (C)

If an existing Customer's billing demand is equal to or greater than 400 kW for two (2) consecutive months in the most recent twelve-month period, the Customer may no longer be eligible for service under this Rate Schedule GS-Medium, and shall be placed on Rate Schedule GS-Large or such other Rate Schedule for which such Customer most qualifies.

All of the following general monthly charges are applicable to Delivery Service Customers:

## GENERAL MONTHLY CHARGES:

**Distribution Charge**

\$24.07 per month for single phase (Customer Charge),

or

\$43.03 per month for three phase (Customer Charge), plus

Demand

\$5.11 per kW for all billing kW

\$0.20 for each rkVA of Reactive Billing Demand for three phase

(C) Change

# EXHIBIT C

DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~DATE OF DEPOSIT~~

~~SEP 7 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~

ACCT #: 100123023986  
 INVOICE DATE: 2017/09/26 VER#: 04  
 DUE DATE: 2017/10/12 ACTUAL  
 PROCESSED: 2017/09/26  
 SERVICE: 2017/08/24 - 2017/09/24 ( 32 DAYS)  
 RATE SCHEDULE: MEGSMF  
 PRICE TO COMPARE: \$.000000

OLD ACCT #: n/a  
 ORIGINAL  
 PRODUCT  
 EDI RECVD DT: 2017/09/26  
 AMOUNT DUE: \$10,960.26  
 PRIOR BALANCE: \$13.94-  
 LATE FEE: \$.00  
 LATE FEE ADJ: \$.00

REMIT TO: METED-DISTRIBUTION  
 (800)545-7741 DUNS# 007916836  
 ----- METED44309A MASTER VENDOR -----  
 BILLING: POST CONSUMER BRANDS

COMMODITY ID: 08066905940007448026

METER NO: 5000716365

SERVICE ADDR: FOR ENTIRE BILL SUPPLIER: FOR ENTIRE BILL  
 -----  
 POST CONSUMER BRANDS METED ENERGY SUPPLIER  
 NORTHPOINT EDEN RD LOGISTICS C  
 EDEN RD  
 YORK PA 17402  
 SITE=496200

ELECTRIC METER READINGS: 08/24/2017 TO 09/24/2017 ( 32 DAYS) METER NO: 5000716365 RATE: MEGSMF 129,600.00

ON-PEAK ACTL DMD	1.69	X 240	407.04	KW	MEA/AA/K7/51
ON-PEAK BILL DMD	407.00		407.00	KW	MEA/BC/K1/
ON-PEAK USAGE					
ENDING:	3,763.00				MEA/AA/KH/51
BEGINNING:	3,223.00				
DIFF:	540.00	X 240	129,600.00	KWH	

CHARGE DESCRIPTION	SEP 2017	ACCOUNT	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
BEGINNING BALANCE			08/24-09/24			\$13.94-	MEGSMF

CHARGE DESCRIPTION	SEP 2017	ELECTRIC	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
STATE SALES TAX			08/24-09/24		\$.060000	\$621.18	
EEC phase III Rider - Engy			08/24-09/24	129,600.00	\$.000670	\$86.83	MEGSMF
PA SMT Rider - Cust Chg			08/24-09/24	1.00		\$.00	MEGSMF
PTC Rider - Energy Charge			08/24-09/24	97,200.00	\$.058630	\$5,698.84	MEGSMF
PTC Rider - Energy Charge			08/24-09/24	32,400.00	\$.067030	\$2,171.77	MEGSMF
PA SPVRC Rider - Energy			08/24-09/24	129,600.00	\$.000470	\$60.91	MEGSMF
PA DSS Rider - Energy			08/24-09/24	129,600.00	\$.001630	\$211.25	MEGSMF
NUG Charge - Total KWH			08/24-09/24	129,600.00		\$.00	MEGSMF
Dist Charge - Total KWH			08/24-09/24	129,600.00		\$.00	MEGSMF
Dist Charge - KW			08/24-09/24	407.00	\$5.110000	\$2,079.77	MEGSMF
Dist Chrg Three Phase, Fixed			08/24-09/24	1.00	\$43.030000	\$43.03	MEGSMF
Dist Charge - KVAR			08/24-09/24	3.10	\$.200000	\$.62	MEGSMF

ACCT #: 100123023986  
 INVOICE DATE: 2017/09/26 VER#: 04  
 DUE DATE: 2017/10/12 ACTUAL  
 PROCESSED: 2017/09/26  
 SERVICE: 2017/08/24 - 2017/09/24 ( 32 DAYS)  
 RATE SCHEDULE: MEGSMF  
 PRICE TO COMPARE: \$.000000

OLD ACCT #: n/a  
 ORIGINAL  
 PRODUCT  
 EDI RECVD DT: 2017/09/26  
 AMOUNT DUE: \$10,960.26  
 PRIOR BALANCE: \$13.94-  
 LATE FEE: \$.00  
 LATE FEE ADJ: \$.00

REMIT TO: METED-DISTRIBUTION  
 (800)545-7741 DUNS# 007916836  
 ----- METED44309A MASTER VENDOR -----  
 BILLING: POST CONSUMER BRANDS

\* Charge Total \* \$10,974.20

INFORMATIONAL CHARGES: SEP 2017 ACCOUNT	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
PREV MONTH UNPAID BALANCE	08/24-09/24			\$10,965.94	MEGSMF

INFORMATIONAL CHARGES: SEP 2017 ELECTRIC	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
GROSS RECEIPTS TAX	08/24-09/24		\$.059000	\$610.83	
STATE/PROVINCIAL TAX	08/24-09/24		\$.073500	\$760.95	
CURR MONTH UNPAID BALANCE	08/24-09/24			\$10,960.26	MEGSMF
CURR MONTH BILLED AMOUNT	08/24-09/24			\$10,960.26	MEGSMF

\*- INFORMATIONAL READINGS -\*

ELECTRIC METER READINGS: 08/24/2017 TO 09/24/2017 ( 32 DAYS)	METER NO: 5000716365	RATE: MEGSMF	129,600.00
USAGE .01 X 240	3.12 KVAR		MEA/AA/K2/S1
USAGE 3.10	3.10 KVAR		MEA/BC/K2/
ON-PEAK USAGE			
ENDING: 3,763.00			MEA/IR/KH/TO
BEGINNING: 3,223.00			
DIFF: 540.00 X 240	129,600.00 KWH		

# EXHIBIT D

DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~DATE OF DEPOSIT~~

~~SEP 2 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~

ACCT #: 100123023986  
 INVOICE DATE: 2017/10/26 VER#: 04  
 DUE DATE: 2017/11/13 ACTUAL  
 PROCESSED: 2017/10/26  
 SERVICE: 2017/09/25 - 2017/10/24 ( 30 DAYS)  
 RATE SCHEDULE: MEGSMF  
 PRICE TO COMPARE: \$.000000

OLD ACCT #: n/a  
 ORIGINAL  
 PRODUCT  
 EDI RECVD DT: 2017/10/26  
 AMOUNT DUE: \$11,047.56  
 PRIOR BALANCE: \$13.94-  
 LATE FEE: \$.00  
 LATE FEE ADJ: \$.00

REMIT TO: METED-DISTRIBUTION  
 (800)545-7741 DUNS# 007916836  
 ----- METED44309A MASTER VENDOR -----  
 BILLING: POST CONSUMER BRANDS

COMMODITY ID: 08066905940007448026

METER NO: 5000716365

SERVICE ADDR: FOR ENTIRE BILL SUPPLIER: FOR ENTIRE BILL  
 -----  
 POST CONSUMER BRANDS METED ENERGY SUPPLIER  
 NORTHPOINT EDEN RD LOGISTICS C  
 EDEN RD  
 YORK PA 17402  
 SITE=496200

ELECTRIC METER READINGS: 09/25/2017 TO 10/24/2017 ( 30 DAYS) METER NO: 5000716365 RATE: MEGSMF 134,640.00

ON-PEAK ACTL DMD	1.73	X 240	415.92	KW	MEA/AA/K7/51
ON-PEAK BILL DMD	415.90		415.90	KW	MEA/BC/K1/
ON-PEAK USAGE					MEA/AA/KH/51
ENDING:	4,324.00				
BEGINNING:	3,763.00				
DIFF:	561.00	X 240	134,640.00	KWH	

CHARGE DESCRIPTION	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
BEGINNING BALANCE	09/25-10/24			\$13.94-	MEGSMF

CHARGE DESCRIPTION	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
STATE SALES TAX	09/25-10/24		\$.060000	\$626.13	
EEC phase III Rider - Engy	09/25-10/24	134,640.00	\$.000670	\$90.21	MEGSMF
PA SMT Rider - Cust Chg	09/25-10/24	1.00		\$.00	MEGSMF
PTC Rider - Energy Charge	09/25-10/24	134,640.00	\$.058630	\$7,893.94	MEGSMF
PA SPVRC Rider - Energy	09/25-10/24	134,640.00	\$.000470	\$63.28	MEGSMF
PA DSS Rider - Energy	09/25-10/24	134,640.00	\$.001630	\$219.46	MEGSMF
NUG Charge - Total KWH	09/25-10/24	134,640.00		\$.00	MEGSMF
Dist Charge - Total KWH	09/25-10/24	134,640.00		\$.00	MEGSMF
Dist Charge - Kw	09/25-10/24	415.90	\$5.110000	\$2,125.25	MEGSMF
Dist Chrg Three Phase, Fixed	09/25-10/24	1.00	\$43.030000	\$43.03	MEGSMF
Dist Charge - KVAR	09/25-10/24	1.00	\$.200000	\$.20	MEGSMF
* Charge Total *				\$11,061.50	

ACCT #: 100123023986  
 INVOICE DATE: 2017/10/26 VER#: 04  
 DUE DATE: 2017/11/13 ACTUAL  
 PROCESSED: 2017/10/26  
 SERVICE: 2017/09/25 - 2017/10/24 ( 30 DAYS)  
 RATE SCHEDULE: MEGSMF  
 PRICE TO COMPARE: \$.000000

OLD ACCT #: n/a  
 ORIGINAL  
 PRODUCT  
 EDI RECVD DT: 2017/10/26  
 AMOUNT DUE: \$11,047.56  
 PRIOR BALANCE: \$13.94-  
 LATE FEE: \$.00  
 LATE FEE ADJ: \$.00

REMIT TO: METED-DISTRIBUTION  
 (800)545-7741 DUNS# 007916836  
 ----- METED44309A MASTER VENDOR -----  
 BILLING: POST CONSUMER BRANDS

INFORMATIONAL CHARGES:	OCT 2017	ACCOUNT	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
CHARGE DESCRIPTION							
PREV MONTH UNPAID BALANCE			09/25-10/24			\$10,960.26	MEGSMF

INFORMATIONAL CHARGES:	OCT 2017	ELECTRIC	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
CHARGE DESCRIPTION							
GROSS RECEIPTS TAX			09/25-10/24		\$.059000	\$615.69	
STATE/PROVINCIAL TAX			09/25-10/24		\$.073500	\$767.00	
CURR MONTH UNPAID BALANCE			09/25-10/24			\$11,047.56	MEGSMF
CURR MONTH BILLED AMOUNT			09/25-10/24			\$11,047.56	MEGSMF

\*- INFORMATIONAL READINGS -\*

ELECTRIC METER READINGS: 09/25/2017 TO 10/24/2017 ( 30 DAYS) METER NO: 5000716365 RATE: MEGSMF 134,640.00

USAGE	.96	X 240	.96	KVAR	MEA/AA/K2/51
USAGE	1.00		1.00	KVAR	MEA/BC/K2/
ON-PEAK USAGE					MEA/IR/KH/TO
ENDING:	4,324.00				
BEGINNING:	3,763.00				
DIFF:	561.00	X 240	134,640.00	KWH	

# EXHIBIT E

ACCT #: 100123023986  
 INVOICE DATE: 2018/01/25 VER#: 04  
 DUE DATE: 2018/02/12 ACTUAL

OLD ACCT #: n/a  
 ORIGINAL  
 PRODUCT  
 EDI RECVD DT: 2018/01/25  
 AMOUNT DUE: \$13,403.84  
 PRIOR BALANCE: \$13.94-  
 LATE FEE: \$.00  
 LATE FEE ADJ: \$.00

REMIT TO: METED-DISTRIBUTION  
 (800)545-7741 DUNS# 007916836  
 ----- METED44309A MASTER VENDOR -----  
 BILLING: POST CONSUMER BRANDS

PROCESSED: 2018/01/25  
 SERVICE: 2017/12/26 - 2018/01/23 ( 29 DAYS)  
 RATE SCHEDULE: MEGSMF  
 PRICE TO COMPARE: \$.000000

COMMODITY ID: 08066905940007448026 METER NO: 5000716365

SERVICE ADDR: FOR ENTIRE BILL SUPPLIER: FOR ENTIRE BILL  
 -----  
 POST CONSUMER BRANDS METED ENERGY SUPPLIER  
 NORTHPOINT EDEN RD LOGISTICS C  
 EDEN RD  
 YORK PA 17402  
 SITE=496200

ELECTRIC METER READINGS: 12/26/2017 TO 01/23/2018 ( 29 DAYS) METER NO: 5000716365 RATE: MEGSMF 159,600.00  
 ON-PEAK ACTL DMD 1.82 X 240 437.28 KW MEA/AA/K7/51  
 ON-PEAK BILL DMD 437.30 437.30 KW MEA/BC/K1/  
 ON-PEAK USAGE  
 ENDING: 6,335.00 MEA/AA/KH/51  
 BEGINNING: 5,670.00  
 DIFF: 665.00 X 240 159,600.00 KWH

CHARGE DESCRIPTION	JAN 2018	ACCOUNT	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
BEGINNING BALANCE			12/26-01/23			\$13.94-	MEGSMF

CHARGE DESCRIPTION	JAN 2018	ELECTRIC	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
STATE SALES TAX			12/26-01/23		\$.060000	\$759.50	
PA SMT Rider - Cust Chg			12/26-01/23	1.00	\$.860000-	\$.68-	MEGSMF
PA SMT Rider - Cust Chg			12/26-01/23	1.00		\$.00	MEGSMF
EEC phase III Rider - Engy			12/26-01/23	159,600.00	\$.000670	\$106.93	MEGSMF
PTC Rider - Energy Charge			12/26-01/23	159,600.00	\$.062260	\$9,936.70	MEGSMF
PA DSS Rider - Energy			12/26-01/23	159,600.00	\$.001630	\$260.15	MEGSMF
PA SPVRC Rider - Energy			12/26-01/23	159,600.00	\$.000470	\$75.01	MEGSMF
NUG Charge - Total KWH			12/26-01/23	159,600.00		\$.00	MEGSMF
Dist Chrg Three Phase, Fixed			12/26-01/23	1.00	\$43.030000	\$43.03	MEGSMF
Dist Charge - Total KWH			12/26-01/23	159,600.00		\$.00	MEGSMF
Dist Charge - KW			12/26-01/23	437.30	\$5.110000	\$2,234.60	MEGSMF
Dist Charge - KVAR			12/26-01/23	12.70	\$.200000	\$2.54	MEGSMF

ACCT #: 100123023986  
 INVOICE DATE: 2018/01/25 VER#: 04  
 DUE DATE: 2018/02/12 ACTUAL  
 PROCESSED: 2018/01/25  
 SERVICE: 2017/12/26 - 2018/01/23 ( 29 DAYS)  
 RATE SCHEDULE: MEGSMF  
 PRICE TO COMPARE: \$.000000

OLD ACCT #: n/a  
 ORIGINAL  
 PRODUCT  
 EDI RECVD DT: 2018/01/25  
 AMOUNT DUE: \$13,403.84  
 PRIOR BALANCE: \$13.94-  
 LATE FEE: \$.00  
 LATE FEE ADJ: \$.00

REMIT TO: METED-DISTRIBUTION  
 (800)545-7741 DUNS# 007916836  
 ----- METED44309A MASTER VENDOR -----  
 BILLING: POST CONSUMER BRANDS

\* Charge Total \* \$13,417.78

INFORMATIONAL CHARGES: JAN 2018 ACCOUNT	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
CHARGE DESCRIPTION					
PREV MONTH UNPAID BALANCE	12/26-01/23			\$13,355.13	MEGSMF

INFORMATIONAL CHARGES: JAN 2018 ELECTRIC	SVC PERIOD	UNITS	COST PER UNIT	CHARGE	RATE CODE
CHARGE DESCRIPTION					
GROSS RECEIPTS TAX	12/26-01/23		\$.059000	\$746.84	
STATE/PROVINCIAL TAX	12/26-01/23		\$.073500	\$930.38	
CURR MONTH UNPAID BALANCE	12/26-01/23			\$13,403.84	MEGSMF
CURR MONTH BILLED AMOUNT	12/26-01/23			\$13,403.84	MEGSMF

\*- INFORMATIONAL READINGS -\*

ELECTRIC METER READINGS: 12/26/2017 TO 01/23/2018 ( 29 DAYS)	METER NO: 5000716365	RATE: MEGSMF	159,600.00
USAGE .05 X 240	12.72 KVAR		MEA/AA/K2/51
USAGE 12.70	12.70 KVAR		MEA/BC/K2/
ON-PEAK USAGE			MEA/IR/KH/TO
ENDING: 6,335.00			
BEGINNING: 5,670.00			
DIFF: 665.00 X 240	159,600.00 KWH		

# EXHIBIT F

~~DATE OF DEPOSIT~~

~~SEP 2 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~

DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RATE SCHEDULES**

Rate GS-Large (continued)

**DEFAULT SERVICE CHARGES:**

For Customers receiving Default Service from the Company, the Hourly Pricing Default Service Rider, Rider I, rates apply.

**DETERMINATION OF BILLING DEMAND:**

A Customer's demand shall be measured by indicating or recording instruments. Demands shall be integrated over 15-minute intervals. The billing demand in the current month shall be the greatest of: (i) the maximum measured demand established in the month during On-Peak Hours, as stated herein, (ii) forty percent (40%) of the maximum measured demand established in the month during off-peak hours, (iii) contract demand, or (iv) fifty percent (50%) of the highest billing demand established during the preceding eleven (11) months. The on-peak and off-peak hour provisions of this definition are only applicable for those customers who have installations of Time-of-Use demand meters.

(C)

Pending the installation of a demand meter, customer's demand shall be a formula demand determined by dividing the kilowatt-hour consumption by 200.

(C) Change

# EXHIBIT H

**From:** [UtiliSave Bills](#)  
**To:** [Matthew Sands](#); [Michael Steifman](#)  
**Subject:** FW: [EXTERNAL] UtiliSave Billing 100123023986 Post Consumer Brands LLC Served by Met-Ed <<#620907-4768548-5048360#>>  
**Date:** Tuesday, March 16, 2021 9:01:29 AM

---

**From:** [fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com) <[fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com)>  
**Sent:** Tuesday, March 16, 2021 7:07 AM  
**To:** UtiliSave Bills <[utilisaveacc@utilisave.com](mailto:utilisaveacc@utilisave.com)>  
**Subject:** RE: [EXTERNAL] UtiliSave Billing 100123023986 Post Consumer Brands LLC Served by Met-Ed <<#620907-4768548-5048360#>>

Matthew Sands:

Thank you for your reply. We apologize for the incorrect information regarding the supplier below. The supplier enrolled on the account as of 11/17/2020. When the general service medium with hourly pricing rate was established as of 06/01/2019, the account was billed at hourly pricing until 11/17/2020 when the supplier enrolled on the account. General service large and general service medium with hourly pricing are two different rates. It sounds like you are requesting for the account to be reviewed for the general service large rate with hourly pricing. Again, at this time, the account qualifies for the general service medium with hourly pricing rate. However the generation is charged by the supplier.

If you are not satisfied with this response or have additional comments or questions, please reply to this email within five business days or call us at 1-800-545-7741, Monday through Friday, between 8 a.m. and 6 p.m. If we do not hear from you within five business days, we will consider this course of action acceptable.

For information regarding our customer communication tools including interactive text messaging and alerts or mobile site, visit <http://www.firstenergycorp.com/connect>. To enroll in eBill (Electronic Billing) to view your bill statements online, go to [www.firstenergycorp.com/ebill](http://www.firstenergycorp.com/ebill).

Sincerely,  
Autumn  
Customer Service

Please refer to request number 4768548 in any future correspondence.

--- Original Message ---

From: "UtiliSave Bills" <[utilisaveacc@utilisave.com](mailto:utilisaveacc@utilisave.com)>  
Received: 3/5/21 3:59:55 PM EST  
To: "[fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com)" <[fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com)>  
CC: "Matthew Sands" <[msands@utilisave.com](mailto:msands@utilisave.com)>

Subject: RE: [EXTERNAL] UtiliSave Billing 100123023986 Post Consumer Brands LLC Served by Met-Ed

Good Afternoon,

It seems that there is a bit of confusion, so I will provide extra documentation that I hope will clear things up.

This account received service from Met-Ed at least from June 2017 to June 2019. I have included 5 sample bills from this period, spaced roughly 6 months apart, that clearly show that Met-Ed was the electric supplier and that the commodity charges were assessed based on the default price to compare rate.

I have also attached the specific tariff sheets, 66 and 68, with the portions highlighted that show an account having demand greater than 400 kW for two consecutive months does not qualify for medium general service, and that an account with a demand of 100 kW is defaulted to the hourly pricing service. This is why I had asked for the account to be corrected to large general service and for the hourly pricing to have been active on the account in accordance with the tariff.

If this can be agreed upon, please process the original request. Thank you.

Best regards,  
Matthew Sands

**Matthew Sands**  
Auditing  
UtiliSave, LLC  
129 West 27<sup>th</sup> Street, 11<sup>th</sup> Floor  
New York, NY 10001  
Office: 718.382.4500, ext.208  
Fax: 718.645.4100  
Mobile: 718.702.7572



**From:** UtiliSave Bills <[utilisaveacc@utilisave.com](mailto:utilisaveacc@utilisave.com)>  
**Sent:** Friday, March 5, 2021 11:04 AM  
**To:** Matthew Sands <[msands@utilisave.com](mailto:msands@utilisave.com)>; Michael Steifman <[ms@utilisave.com](mailto:ms@utilisave.com)>  
**Subject:** FW: [EXTERNAL] UtiliSave Billing 100123023986 Post Consumer Brands LLC Served by Met-Ed <<#620907-4768548-5025350#>>

**From:** [fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com) <[fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com)>  
**Sent:** Friday, March 5, 2021 10:38 AM  
**To:** UtiliSave Bills <[utilisaveacc@utilisave.com](mailto:utilisaveacc@utilisave.com)>  
**Subject:** RE: [EXTERNAL] UtiliSave Billing 100123023986 Post Consumer Brands LLC Served by Met-Ed <<#620907-4768548-5025350#>>

UtiliSave Bills:

Thank you for your bill inquiry. We apologize in the delay in getting back with you. Our records indicate that there is an alternate supplier on this account since 01/16/2017 named Direct Energy Business LLC. We show that they are charging 5.97 cents per kWh. Our price to compare is 5.82 cents per kWh. You may want to contact the supplier in reference to their rates.

Furthermore, we show that the hourly pricing was not effective on this account until 06/01/2019. This is in reference to the billing periods mentioned. You can view more info on hour pricing on our web at <https://firstenergycorp.com/content/dam/customer/Customer%20Choice/Files/PA/Hourly-Pricing-Service.pdf>

We do find that this account has been billed correctly on the proper rate.

If you are not satisfied with this response or have additional comments or questions, please reply to this email within five business days or call us at 1-800-545-7741, Monday through Friday, between 8 a.m. and 6 p.m. If we do not hear from you within five business days, we will consider this course of action acceptable.

For information regarding our customer communication tools including interactive text messaging and alerts or mobile site, visit <http://www.firstenergycorp.com/connect>. To enroll in eBill (Electronic Billing) to view your bill statements online, go to [www.firstenergycorp.com/ebill](http://www.firstenergycorp.com/ebill).

Sincerely,

Robert  
Customer Service

Please refer to request number 4768548 in any future correspondence.

--- Original Message ---

From: "UtiliSave Bills" <[utilisaveacc@utilisave.com](mailto:utilisaveacc@utilisave.com)>

Received: 2/26/21 12:57:03 PM EST

To: "[fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com)" <[fecustomerservice@firstenergycorp.com](mailto:fecustomerservice@firstenergycorp.com)>

CC: "Matthew Sands" <[msands@utilisave.com](mailto:msands@utilisave.com)>

Subject: [EXTERNAL] UtiliSave Billing 100123023986 Post Consumer Brands LLC Served by Met-Ed

Good Afternoon,

Please review attached request. Thank you!

Best regards,  
Matthew Sands

**Matthew Sands**  
Auditing  
UtiliSave, LLC

th

th

129 West 27 Street, 11 Floor  
New York, NY 10001  
Office: 718.382.4500, ext.208  
Fax: 718.645.4100



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----- Please do not remove your unique tracking number! -----  
<<#620907-4768548-5048360#>>

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DATE OF DEPOSIT

SEP 13 2022

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

~~DATE OF DEPOSIT~~

~~SEP - 2 2022~~

~~PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU~~

Please include [Dthomas@Steifmanlaw.com](mailto:Dthomas@Steifmanlaw.com)  
on all communications

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EXPECTED DELIVERY DAY: 09/06/22

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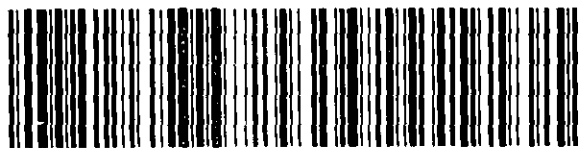
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estinations.

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HARRISBURG PA 17120

USPS TRACKING® NUMBER



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Package Pickup.  
2R code.

FROM:

Steifman Law LLP  
292 Montauk Highway  
South Hampton, NY, 11968

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SEP 02 2022

PENNSYLVANIA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

TO:

Secretary's Bureau  
Pennsylvania Public Utility  
Commission  
400 North Street  
Harrisburg, PA 17120

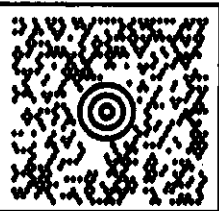


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HARRISBURG PA 17120  
PUBLIC UTILITY COMMISSION  
400 NORTH ST  
HARRISBURG PA 17120  
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4717  
12A5X117134651  
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SHIPPING DEPT  
(952) 322-8052  
POST CONSUMER BRANDS  
20808 KENSINGTON BLVD.  
LAKEVILLE MN. 55044-8052

0.2 LBS LTR 1 OF 1

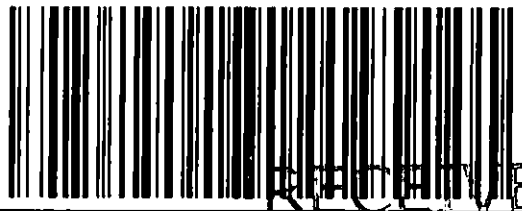
SHIP TO:  
PA PUBLIC UTILITY COMMISSION  
(952) 322-8000  
COMMONWEALTH KEYSTONE BLDG  
400 N ST  
HARRISBURG PA 17120



PA 171 9-20



UPS NEXT DAY AIR SAVER 1P  
TRACKING #: 1Z A5X 117 13 4651 4717



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BILLING: P/P

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Business Unit: 19125

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CMPC

717-705-1952

To: PUC CONSUMER SERVICES

Agency: PUC

Floor:

External Carrier: UPS 1 DAY AIR

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