



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

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August 23, 2022

VIA ELECTRONIC MAIL

Administrative Law Judge John M. Coogan
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor West
Harrisburg, PA 17120
jcoogan@pa.gov

Re: Lucinda Matthews v. Philadelphia Gas Works, Docket No. C-2022-3033241

Dear Judge Coogan:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Lucinda Matthews

nursecin11@hotmail.com

Date: August 23, 2022

/s/ Graciela Christlieb

Graciela Christlieb, Esquire



Specific Service Agreement Statement of Account SA- 8440213430

Customer Name	From Date	To Date		
LUCINDA MATTHEWS	8/23/2019	8/23/2022		
Service Address	Account Number	S A Number	Meter	Rate/Class
2336 N 18TH ST PHIL, PA 191324315	612063015	8440213430	1697461	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
9/17/2019	BILL	6030	R	31	22	0.71	0		10/10/2019	\$44.50	\$7,514.38	\$7,514.38
10/16/2019	BILL	6057	R	31	27	0.87	43		11/7/2019	\$52.84	\$7,567.22	\$7,567.22
10/31/2019	PAY							Credit Card		(\$100.00)	\$7,467.22	\$7,467.22
11/15/2019	BILL	6137	R	30	80	2.67	375		12/11/2019	\$122.61	\$7,589.83	\$7,589.83
12/14/2019	BILL	6293	R	29	156	5.38	688		1/10/2020	\$217.72	\$7,807.55	\$7,807.55
1/17/2020	BILL	6502	R	34	209	6.15	836		2/12/2020	\$311.73	\$8,119.28	\$8,119.28
2/19/2020	LPC									\$119.25	\$8,238.53	\$8,238.53
2/19/2020	BILL	6683	R	30	181	6.03	776		3/13/2020	\$283.39	\$8,521.92	\$8,521.92
3/18/2020	BILL	6828	R	31	145	4.68	650		4/13/2020	\$221.25	\$8,743.17	\$8,743.17
4/17/2020	BILL	6919	R	30	91	3.03	405		5/12/2020	\$139.18	\$8,882.35	\$8,882.35
5/16/2020	BILL	7006	R	29	87	3	354		6/10/2020	\$104.92	\$8,987.27	\$8,987.27
6/17/2020	BILL	7049	R	32	43	1.34	35		7/13/2020	\$69.92	\$9,057.19	\$9,057.19
7/17/2020	BILL	7072	R	30	23	0.77	0		8/10/2020	\$43.77	\$9,100.96	\$9,100.96
8/15/2020	BILL	7092	R	29	20	0.69	0		9/9/2020	\$39.90	\$9,140.86	\$9,140.86
9/17/2020	BILL	7112	R	33	20	0.61	5		10/12/2020	\$40.18	\$9,181.04	\$9,181.04
10/16/2020	BILL	7140	R	29	28	0.97	83		11/10/2020	\$50.33	\$9,231.37	\$9,231.37
11/17/2020	BILL	7194	R	30	54	1.8	243		12/11/2020	\$94.03	\$9,325.40	\$9,325.40
12/17/2020	BILL	7365	R	32	171	5.34	613		1/14/2021	\$251.63	\$9,577.03	\$9,577.03
1/20/2021	LPC									\$139.33	\$9,716.36	\$9,716.36
1/20/2021	BILL	7548	R	31	183	5.9	864		2/12/2021	\$267.02	\$9,983.38	\$9,983.38
2/19/2021	LPC									\$143.33	\$10,126.71	\$10,126.71
2/19/2021	BILL	7906	R	33	358	10.85	1043		3/16/2021	\$513.12	\$10,639.83	\$10,639.83
3/19/2021	LPC									\$151.03	\$10,790.86	\$10,790.86
3/19/2021	BILL	8180	R	28	274	9.79	682		4/14/2021	\$382.89	\$11,173.75	\$11,173.75
4/20/2021	LPC									\$156.77	\$11,330.52	\$11,330.52
4/20/2021	BILL	8281	R	30	101	3.37	344		5/13/2021	\$164.83	\$11,495.35	\$11,495.35
5/19/2021	BILL	8362	R	31	81	2.61	195		6/14/2021	\$116.30	\$11,611.65	\$11,611.65

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/14/2021	PAY							Credit Card		(\$358.00)	\$11,253.65	\$11,253.65
6/17/2021	BILL	8402	R	29	40	1.38	36		7/13/2021	\$65.81	\$11,319.46	\$11,319.46
7/14/2021	PAY							Credit Card		(\$358.00)	\$10,961.46	\$10,961.46
7/17/2021	BILL	8442	R	30	40	1.33	0		8/10/2021	\$67.67	\$11,029.13	\$11,029.13
8/17/2021	LPC									\$152.25	\$11,181.38	\$11,181.38
8/17/2021	BILL	8471	R	29	29	1	0		9/10/2021	\$53.82	\$11,235.20	\$11,235.20
8/19/2021	PAY							Credit Card		(\$358.00)	\$10,877.20	\$10,877.20
9/10/2021	PAY							Credit Card		(\$358.00)	\$10,519.20	\$10,519.20
9/17/2021	BILL	8509	R	33	38	1.15	0		10/12/2021	\$68.34	\$10,587.54	\$10,587.54
10/12/2021	PAY							Credit Card		(\$366.23)	\$10,221.31	\$10,221.31
10/16/2021	BILL	8545	R	29	36	1.24	9		11/9/2021	\$72.46	\$10,293.77	\$10,293.77
11/9/2021	PAY							Credit Card		(\$183.00)	\$10,110.77	\$10,110.77
11/9/2021	PAY							Credit Card		(\$183.23)	\$9,927.54	\$9,927.54
11/17/2021	BILL	8630	R	32	85	2.66	312		12/13/2021	\$147.27	\$10,074.81	\$10,074.81
12/8/2021	PAY							Check		(\$500.00)	\$9,574.81	\$9,574.81
12/17/2021	BILL	8819	R	30	189	6.3	600		1/12/2022	\$315.66	\$9,890.47	\$9,890.47
1/20/2022	BILL	9056	R	34	237	6.97	856		2/14/2022	\$417.75	\$10,308.22	\$10,308.22
2/17/2022	LPC									\$139.15	\$10,447.37	\$10,447.37
2/17/2022	BILL	9284	R	28	228	8.14	877		3/15/2022	\$389.47	\$10,836.84	\$10,836.84
3/19/2022	LPC									\$145.00	\$10,981.84	\$10,981.84
3/19/2022	BILL	9447	R	30	163	5.43	605		4/12/2022	\$297.20	\$11,279.04	\$11,279.04
4/3/2022	PAY							Credit Card		(\$300.00)	\$10,979.04	\$10,979.04
4/20/2022	BILL	9558	R	32	111	3.47	414		5/13/2022	\$199.47	\$11,178.51	\$11,178.51
5/18/2022	BILL	9646	R	28	88	3.14	179		6/13/2022	\$149.19	\$11,327.70	\$11,327.70
6/17/2022	LPC									\$150.18	\$11,477.88	\$11,477.88
6/17/2022	BILL	9664	Y	30	18	0.6	1		7/14/2022	\$48.16	\$11,526.04	\$11,526.04
7/19/2022	BILL	9725	R	30	61	2.03	0		8/11/2022	\$137.05	\$11,663.09	\$11,663.09
8/17/2022	LPC									\$152.96	\$11,816.05	\$11,816.05
8/17/2022	BILL	9759	R	31	34	1.1	0		9/12/2022	\$83.48	\$11,899.53	\$11,899.53

Search For Negotiated Payment Arrangement

Search Criteria

Account... 0006 1206 3015 Matthews, Lucinda R

From Date: 08/23/2022

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
08/26/2021	1	Broken	
05/07/2021	1	Broken	
06/14/2019	1	Broken	BCS# 3704187 - PUC PAR
11/20/2018	1	Broken	
03/31/2015	1	Broken	

5 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3704187
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LUCINDA
Customer Middle Initial:
Customer Last Name: MATTHEWS
Customer Account Number: 0612063015
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 2336 N 18TH ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19132
Customer Service Address 4-Zip:
Customer Family Adults: 2
Customer Family Children: 5
Customer Family Age: 10 5 3 1 17
Gross Income

Source	Income Amount
ADULT1	816

Date Open: 2019-05-22
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2019-05-28
Business Name:
Case Problem:
Company Position: 05/20/2019 CAN BE PLACED ON A BUDGET FOR 300,

Related Information:

CUSTOMER ADVISED SHE PAID OFF ARREARS ON CRP. DOESNT HAVE THE MONEY FOR THE CO PAR. TOOK PAPERWORK TO CRP A COUPLE MONTHS AGO AND THEY SAID THAT THEY DONT HAVE IT. - RELIEF SOUGHT - SEEKING PAR. THE CELL PHONE NUMBER (484) 366 - 7525 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS NURSECIN11@HOTMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: Y

Arrearage: 7000

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: DAMON

BCSIntaker Last Name: WALTON

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3704187
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LUCINDA
Customer Middle Initial:
Customer Last Name: MATTHEWS
Account Number: 612063015
Service Address 1: 2336 N 18TH ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19132
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 7711.22
Date Closed: 2019-06-13
Resolution: DECISION ISSUED: LEVEL 1, BUDGET 167.00 + 129.00 = 296.00
BEGINNING JUYL 2019 DUE DATE. WAIVE LPCS.
Balance Date: 2019-05-29
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms: WITH THE JULY 2019 BILL DUE DATE
Special Budget Amount: 296.00
Regular Budget Amount: 167.00
Arrears Payment Plus: 129.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription: EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1
HOUSEHOLDS

HeadDate: 2019-06-15
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: TORRIN
BCS Investigator Last Name: CAVANAUGH
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3826474
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LUCINDA
Customer Middle Initial:
Customer Last Name: MATTHEWS
Customer Account Number: 0612063015
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 2336 N 18TH ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19132
Customer Service Address 4-Zip:
Customer Family Adults: 3
Customer Family Children: 3
Customer Family Age: 6, 17, 16
Gross Income

Source	Income Amount
NO INCOME	0
NO INCOME	0
WORK	2136.33

Date Open: 2022-04-01
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2022-04-04
Business Name:
Case Problem:

Company Position: 03/31/2022 THEY WERE NOT ABLE TO OFFER A COMPANY PAR

Related Information: 61 – PAYMENT ARRANGEMENT REQUEST. - RELIEF SOUGHT - PUC PAR TO AVOID TERMINATION THE CELL PHONE NUMBER (484) 366 - 7525 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS NURSECIN11@HOTMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: Y

Arrearage: 11000

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: 7177875468

BCSIntaker First Name: AMANDA

BCSIntaker Last Name: SMITH

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3826474
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LUCINDA
Customer Middle Initial:
Customer Last Name: MATTHEWS
Account Number: 612063015
Service Address 1: 2336 N 18TH ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19132
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 10979.04
Date Closed: 2022-05-19
Resolution: DISMISSAL LETTER: THE CUSTOMER IS NOT ELIGIBLE FOR PUC PAR DUE TO DEFAULT OF BCS 3704187 ISSUED ON 06/13/2019. CASE DISMISSED.
Balance Date: 2022-04-06
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 200.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:

HeadDate: 2022-05-19
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: AVIS
BCS Investigator Last Name: CHISHOLM
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641