



1120 South Tryon St.
 Suite 700
 Charlotte, NC 28203
 brightspeed.com

September 23, 2022

VIA ELECTRONIC MAIL rchiavetta@pa.gov

Rosemary Chiavetta, Secretary
 Pennsylvania Public Utility Commission
 Commonwealth Keystone Building
 400 North Street, 2nd Floor
 Harrisburg, PA 17120

Re: Updated Company / Designated Contacts for The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink and CenturyTel Broadband Services, LLC

Dear Secretary Chiavetta:

On October 21, 2021, Connect Holding LLC d/b/a Brightspeed and Lumen Technologies, Inc. notified the Pennsylvania Public Utility Commission (“Commission”) of the planned transfer of ownership and control of The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink and CenturyTel Broadband Services, LLC (“Acquired Companies”) from Lumen Technologies, Inc. to Connect Holding LLC d/b/a Brightspeed.

Please update any Commission records for the following Acquired Companies:

The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink	I L E C
CenturyTel Broadband Services, LLC	C L E C / I X C

Updated contact information Effective Date: on or after October 4, 2022

Providing customer service	Scott Belka Scott.Belka@brightspeed.com PUC@brightspeed.com
Repair and maintenance	1-833-692-7773
Answering complaints	Scott Belka Scott.Belka@brightspeed.com PUC@brightspeed.com
Tariff issues	Chantel Miller Chantel.miller@brightspeed.com 704.314.2353



Billing inquiries	1-833-692-7773
Regulatory matters	Ted M. Hankins ted.hankins@brightspeed.com 704.314.2354
Annual reporting	Mike Giordano Director, External Reporting Phone: 1.917.658.6633 mike.giordano@brightspeed.com
Attorney for regulatory matters; and	Sue Benedek Sue.benedek@brightspeed.com 704-314-2352
Community Liaison	Deloris Carroll Deloris.carroll@brightspeed.com 704.314.2355

Please feel free to contact Deloris Carroll (704-314-2355), me (704-314-2249), or any of the above individuals if you have any questions or matters that need to be addressed.

Sincerely,

Pamela H. Sherwood
Senior Regulatory and Compliance Counsel
Pamela.Sherwood@Brightspeed.com

Cc: christhodg@pa.gov
sspunaugle@pa.gov