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November 1, 2022

VIA eFILING

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 400 North Street, 2nd Floor Harrisburg, PA 17120

Re: Investigation into Conservation Service Provider and Other Third-Party Access to Electric Distribution Company Customer Data

Docket No.: M-2021-3029018

Dear Secretary Chiavetta:

Enclosed for filing in the above-captioned proceeding are the Comments of PECO Energy Company in Response to the Commission's September 6, 2022 Secretarial Letter.

If you have any questions or concerns, please feel free to contact me directly at (215) 841-4608.

Very truly yours,

Jack R. Garfinkle

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Enclosure

cc: Certificate of Service

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BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Investigation into Conservation Service

Provider and Other Third-Party Access to : Docket No. M-2021-3029018

Electric Distribution Company :

Customer Data

COMMENTS OF PECO ENERGY COMPANY ON THE COMMISSION'S SEPTEMBER 6, 2022 SECRETARIAL LETTER

I. INTRODUCTION

On February 8, 2022, the Pennsylvania Public Utility Commission ("Commission") issued a Secretarial Letter ("February 2022 Secretarial Letter") containing questions regarding Conservation Service Provider ("CSP") and other third-party access to Electric Distribution Company ("EDC") customer data. In doing so, the Commission sought to determine whether there was a safe and acceptable way for CSPs or other third parties to gain electronic access to EDC customer data, with customer consent. PECO Energy Company ("PECO"), along with other interested parties, filed comments to the February 2022 Secretarial Letter on May 5, 2022 ("Initial Comments").

On September 6, 2022, the Commission issued a second Secretarial Letter ("September 2022 Secretarial Letter") with additional questions regarding CSP and other third-party customer data access. These questions, according to the Commission, were in response to the comments to the February 2022 Secretarial Letter and the Commission's recent approval of the Petition for Approval of the Default Service Plan from June 1, 2023 to May 31, 2027 of Metropolitan Edison Company, Pennsylvania Power Company, and West Penn Power Company (collectively, "FirstEnergy"). *See* Docket No. P-2021-3030012.

PECO will address each of the Commission's supplemental questions presented in the September 2022 Secretarial Letter in these Comments.

II. COMMENTS IN RESPONSE TO THE QUESTIONS PRESENTED IN ATTACHMENT A OF THE SEPTEMBER 2022 SECRETARIAL LETTER

- 7. What barriers, if any, prevent EDCs from implementing the components of the third-party data access tariff supplement contained in the FirstEnergy settlement at Docket No. P-2021-3030012, including but not limited to, the following policies?
 - a. Implement a standard form of authorization to be used for all new requests from third parties seeking customer data.

A standard form of authorization for all EDCs might not be feasible because each EDC accounts for its customers and services in different ways (i.e., naming conventions, service characterizations). However, a standard form for all eligible requestors of an individual EDC's customer data might be possible.

As noted in PECO's response to Question 1(g) of its Initial Comments, PECO does not believe there should be different levels of access or standards between third party requestors. CSPs and other third parties should be given the same level of access to customer data that is currently available to electric generation suppliers ("EGSs") through the PECO Advanced Meter Data Portal ("PAMDP"), pursuant to the September 3, 2015 Final Order on Act 129 Smart Meter Deployment, Docket No. M-2009-2092655 ("September 15 Final Order"). That said, PECO suggests that the Commission convene a working group of EDC stakeholders to develop a form of authorization and Third-Party Data Access Tariff for each EDC, with the goal of making them as standard as possible. Proposed tariff provisions may include those listed in PECO's response to Question 2(d) of its Initial Comments, such as Commencement of EDC/EGS Coordination and Coordination Obligations.

PECO does not believe any completed authorization forms for third-party data access should be sent to the EDCs for verification. It should not be the responsibility of the EDC to audit the CSP or third-party and determine whether they have obtained the requisite

authorizations. EDCs do not, and should not, have an audit enforcement role with respect to the dissemination of third-party data. Rather, it is incumbent on the entity seeking the information to show proof of customer authorization if requested by the customer, the Commission, or the EDC. This comment is consistent with the process currently used with EGSs. Any deviations, including audit enforcement responsibilities, should be developed by the Commission. *See* PECO's Initial Comments at Question 2(e).

b. Conduct periodic, randomized internal audits of participants to ensure that letters of authorization are being properly obtained by third parties. Such audits will occur at least semi-annually and will include at least 10% of active third parties.

As stated in PECO's response to Question 2(e) of its Initial Comments and Question 7(a) of these Comments, PECO does not believe it should be the responsibility of an EDC to audit the third-party requesting access to third-party data. The process should mimic the current process used with EGSs. Adding an internal audit responsibility would create an administrative burden on EDCs that would ultimately increase the cost to the customer.

PECO believes that it would be more appropriate for the Commission to take on an audit and enforcement role to ensure that CSPs and other third-parties are not abusing or improperly handling the electronic customer data that they obtain from the EDC. The Commission has the experience and expertise needed, making it best suited for this function. *See* PECO's Initial Comments at Question 2(j).

8. What specific customer electric usage information do the EDCs believe can reasonably to be [sic] released to 3rd parties?

PECO provides to EGSs, through its PAMDP, the data mandated by the Commission's September 2015 Final Order, which include customer account number, rate class, usage, and load information. This should be the same data provided to CSPs and other third-parties. CSPs

and other third parties should not have different access to customer data. Please refer to PECO's response to Question 3(a) of its Initial Comments for additional information.

9. What specific customer electric usage data do other parties believe EDCs should have available to reasonably be released to 3rd parties?

As an EDC, PECO is not in a position to respond to this question.

III. CONCLUSION

PECO appreciates the opportunity to provide comments to the September 2022 Secretarial Letter and looks forward to continuing to work with the Commission and interested stakeholders to discuss CSP and third-party electronic data access.

Respectfully submitted,

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Dated: November 1, 2022

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Investigation into Conservation Service :

Provider and Other Third-Party Access to : Docket No. M-2021-3029018

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CERTIFICATE OF SERVICE

I hereby certify and affirm that I have this day served a copy of the foregoing document in the above-captioned proceeding on the persons listed below, in the manner specified in accordance with the requirements of 52 Pa. Code § 1.54:

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Dated: November 1, 2022