



Frank J Cservak Jr <fcservak@c-mservices.com>

PUC FORMAL COMPLAINT - Frank Cservak - 174 Barberry

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Fri, Oct 14, 2022 at 10:04 AM

To: "Chiavetta, Rosemary" <rchiavetta@pa.gov>

Cc: Richard Haft <rhaft@rewisyoder.com>, "Zimmerman, Michael" <mzimmerman@duqlight.com>, Frank J Cservak Jr <fcservak@c-mservices.com>

Dear Secretary Chiavetta,

Attached please find a Formal Complaint against DLC that is being mailed today to you today dealing with the power company's continued unscrupulous Billing Practices and refusal to remove Fraudulent Charges from my Billing Statement.

I am distributing this Formal Complaint in this manner because, as you are aware, Pro Se litigants are no longer able to file Documents into the E-File System as my account was CANCELLED as of January 2022.

I have also attached my EXCEPTIONS to Judge Johnson's Hearing which were not properly addressed by Gladys Brown Duttriciulle's OPINION AND ORDER, in which she writes "The Complainant's mere layman's assertion of his TED device's recording accuracy..." is defamatory to this Professional Engineer and will be addressed in the Case now on Appeal.

Service Never Ends

Frank J. Cservak Jr., P.E.
CM Services
174 Barberry Road
Sewickley Heights, PA 15143
FCservak@C-MServices.com
412-427-4385

3 attachments

- PUC-Formal Complaint - 10-13-22.pdf**
2381K
- PUC-DecisionExceptions 3-23-2021 (2).pdf**
4568K
- Response to UTILITY COMPANY REPORT - 9-20-2022.pdf**
4355K



Frank J Cservak Jr <fcservak@c-mservices.com>

Exceptions - Cservak v. Duquesne Light Company - F-2020-3019005

1 message

Frank J Cservak Jr <fcservak@c-mservices.com>

Wed, Mar 24, 2021 at 8:37 PM

To: rchiavetta@pa.gov, "Frank J. Cservak" <fcservak@c-mservices.com>

Dear Secretary Chiavetta,

In accordance with your instructions I have emailed my Exceptions to Judge Johnson's Assistant and Ms. Farah, DLCo. Attorney as well as OSA. I am emailing them to you because I feel they are confidential in nature.

My reason for doing this is that I have been under legal attack since the Condemnation of my Home and Property for the Southern beltway project in 2012 by the Pennsylvania Turnpike Commission. That legal attack followed me to Sewickley Heights where the Borough has delayed and obstructed my use of solar panels through their Permitting and Inspection Processes and Procedures. Those Permitting and Inspection processes and procedures led to the termination of my electrical service on March 3, 2020 which went unresolved until September 1, 2020. Six full months on a gasoline generator, during the Pandemic.

I received no assistance from the Court to resolve the matter in July, but rather was scolded by Judge Johnson that I had "dirty hands" and he suggested for me to pay DLC's bill to resolve the issue.

It was a very disappointing experience... Maybe we can make something good out of it.

Service Never Ends - Frank



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PUC-DecisionExceptions 3-23-2021.pdf
4564K

CSERVAK'S EXCEPTIONS

3-24-2021

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

FRANK J. CSERVAK, Jr., P.E.

Complainant,

vs.

DUQUESNE LIGHT COMPANY

Respondent.

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:

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No: F-2020-3019005

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INITIAL DECISION - EXCEPTIONS

Before
Conrad A Johnson
Administrative Law Judge

Complainant files its EXCEPTIONS to the INITIAL DECISION, stating as follows:

INTRODUCTION

EXCEPTION: An electric utility customer filed a Complaint alleging incorrect billing charges. Subsequently his electrical service was terminated by the utility company. For relief, Complainant DEMANDED service restoration ASAP and adjustment to his bills.

HISTORY OF THE PROCEEDING

EXCEPTION: Frank J Cservak, Jr. (Complainant or Mr. Cservak) filed an Informal Complaint (PUC BCS Case #3691697 and PUC BCS Case #3691576) with the Pennsylvania Public Utility Commission (Commission) against Duquesne Light Company (Respondent, Duquesne Light Company or DLC) on April 14, 2019 alleging incorrect billing charges based on meter readings reported. The Complainant was contacted by the PUC on Dec 20, 2019 for additional information which was provided to azepp@pa.gov (Angie & Jose) including his intent to have one of the meters removed. At that time the Cases were consolidated. Both Claims were DENIED on JANUARY 31, 2020 to which the Request for Formal Complaint Forms (Notification of Intent to Appeal) were served by the Complainant on the PUC.

The Formal complaint was delivered to the PUC Offices in Harrisburg on Mar 2, 2020 on or about 11:30am to Ms. Bonnie Allison voicing the Complainant's frustration with the Process and desire for a Hearing. Upon the Complainant's return to the Pittsburgh area four hours later, he discovered that his service had been terminated and called the PUC to which Ms. Allison responded "They shouldn't have

done that". Subsequent calls to the PUC regarding Service Termination and Docketing went unanswered until Docketing transpired on Mar 4, 2020 at which time the Complaint was sent to Mediation.

EXCEPTION: For relief, Complainant requests the following: 1) reset house account to \$0.00 as of Jan 1, 2020 and reset meter reading to 0.00; 2) cancel barn account with a \$0.00 balance. 3) A \$2709.80 credit check of the house account; 4) a \$3696.43 credit check for the barn account; and 5) a \$796.50 credit check for the second meter charges. **6) Immediate restoration of electrical service to his House and Barn continued at the Residential Rate.**

Answer and New Matter

EXCEPTION: Respondent further alleges that on February 15, 2019, the Company visited the Service Location to investigate Complainant's claim that the meter assignments between the Home and Barn were switched; however, Complainant refused the Company access to the Service Location. **DENIED: The Service Location for the Home and Barn can be viewed and accessed from the street.**

EXCEPTION: According to Respondent, during a Service Location investigative visit on February, 13, 2020, the Company's technician observed that the Home net meter had been removed from its socket and wiring reconfigured, apparently to connect to the meter for the Barn. Consequently, Respondent asserts that its technician removed the existing Barn's net meter. **DENIED: The Barn's net meter was not removed by its technician. In addition, the technician (DUQ EMP #3630) performed his safety inspection of the house wiring at that time responding to me that everything looked okay. He then told me that I had to pay my Bill which was reinforced by DLC EMP # 6998 and Security Services EMP #3032 (Attach H).**

EXCEPTION: In New Matter, Respondent alleges, in part that under 52 PaCode % 56.2 a utility company is authorized to immediately terminate utility service if it discovers evidence of tampering or unauthorized use. Respondent further alleges that contrary to Complainant's claim that the barn should be on a residential rate schedule, the barn is not a dwelling, as defined by Pa Code % 56.2. Consequently, Respondent asserts that the Barn must be on a commercial rate schedule. **DENIED: The Complainant asserts that the service termination was the result of the Company's attempt to change the service rate schedule on the house and barn to a Commercial Rate. In addition, the only tampering ever evidenced was the Complainant's removal of the meter from its socket which was subsequently returned to the Company.**

Reply to Answer and New Matter and Mediation

EXCEPTION: On June 12, 2020, Respondent filed a Motion for Partial Judgement on the Pleadings (Motion) alleging Complainant admitted removing the Home meter and reconfiguring the wiring for the Home to the Barn meter. Respondent maintained that Complainant's conduct was tantamount to tampering, thereby warranting a ruling that service termination was in conformity with the Commission's Regulations. Complainant did not file a response to the Motion. **DENIED: The Complainant complied with all of the Court's requests to submit all documents intended as Exhibits in the Hearing to the Administrative Law Judge's Assistant by his email of July 1, 2020. In response to**

questions regarding the Motion for Partial Judgement, the Assistant responded that the questions “should be posed to Judge Johnson at the Hearing”. Therefore no response was filed to the Motion.

EXCEPTION: The telephonic hearing in the proceeding convened as scheduled on July 9, 2020... Upon due consideration, I made a ruling that Mr. Cservak admitted he tampered with Duquesne Light’s facilities, thereby warranting termination of his electric service. **DENIED: The Complainant only removed his electrical meter and returned it when service was restored.**

FINDINGS OF FACT

The Parties, Service Location and Billing Accounts

EXCEPTION: 4. At the Service Location there is a residence, the House or Home, and a commercial building, the Barn. TR 275 and 280; DLC Exhibits 6A and 6B. **DENIED: The Witness’s testimony provides no evidence of a commercial building, but rather demonstrates that the Witness had the Billing Accounts of the house and barn confused.**

EXCEPTION: 5. There are two billing accounts for the Service Location: Account 7796... Home and Account 8796... Barn. Tr 76-77, 82; DLC Exhibits 1A and 1B. **DENIED: The Witness’s testimony provides no evidence of the Billing Accounts being correct, but rather demonstrates that the Witness had the Billing Accounts of the house and barn confused. The Witness goes further to describe how the BCS case was closed and the disputed dollars were taken out of a dispute hold once the Company received information that the Complainant intended to Appeal the PUC Decision...**

Service Location Investigation

EXCEPTION: 14. In early 2019 Mr. Cservak contacted Duquesne Light claiming that the meters for the House and Barn were improperly set or installed resulting in a switching of the billing accounts for the House and Barn. **DENIED: The Complainant contacted DLC in February 2019 regarding the Billing Statements and meter readings used to determine the bills to which no reasonable effort was made by the Company to resolve resulting in the Informal Complaint filed on April 15, 2019.**

EXCEPTION: 15. On February 12, 2019, Duquesne Light dispatched a technician to the Service Location to investigate Mr. Cservak’s claim that there was an inverted assignment of the House and Barn Meters. Tr, 137-138; DLC Exhibit 9A. **DENIED: The Witness testified to a field activity... general investigation by a technician. However upon clarification of the investigation the Witness states that no technician was sent and no reads were taken. The Witness had no explanation other than I do not believe the customer provided access which is blatantly untrue. TR 139**

EXCEPTION: 16. On February 22, 2019, Mr. Cservak denied Duquesne Light’s technician access to the meters. Tr. 95, 137-139; DLC Exhibit 8B. **DENIED: The Service Location for the Home and Barn can be viewed and accessed from the street.**

Complainant's Removal of the House's Net Meter

EXCEPTION: 19. Mr. Cservak did not have permission from Duquesne Light to remove net meter F8209 from its socket. Tr. 26, 61. **DENIED:** The Complainant asserts that he does not need the Company's permission to remove a meter from service.

EXCEPTION: 21. Rewiring the wires for two net meters into one net meter presents and unsafe condition and posed the potential for an electrical fire. Tr. 282. The Witness displayed his ignorance by making the ludicrous statement that if you pull over 200 amps continuous, then the meter will probably burn up and you could actually start a fire. **DENIED:** Actual amperage of the Barn and House under full load is less than 12.5 amps or 6.25% of the system rated capacity. The Witness should be removed from his position of Senior Metering Engineer at once due to his professional incompetence.

Service Termination

EXCEPTION: 26. On March 2, 2020 Duquesne Light terminated Mr. Cservak's electrical service for irregular wiring, meter tampering and an unsafe condition. TR 140. **Denied:** The Witness testified that a field activity created on February 28 was created to disconnect service ahead of the meter, typically at a transformer aerial tap of other location above the meter... but only a ten-day notice provided. In answer to safety measures taken by The Company, the Witness went on to state Yes, The meter socket itself, I believe, was open. It was sealed back up with a plastic insert that would prevent a passerby from sticking their hand inside to deenergize the surface of the socket. So it was sealed up and all electrical components were isolated. And I believe a lock was applied as well to prevent further tampering. That is an outright fabrication. Mr. Cservak's electrician sealed the meter socket when the meter was removed on Dec 31, 2019. Service was terminated on March 2, 2020 the day the Formal Complaint was filed in Harrisburg.

Account Balances

EXCEPTION: 28. Upon Termination of his electric service, Mr Cservak had a balance for the House Account 7796 in the amount of \$2395.36 and a balance for the Barn Account 8796 in the amount of \$823.32 Tr. 80-91 DLC Exhibits 1A and 1B. **DENIED:** DLC Bill ID: 779603398767-Barn; Dtd. 2/17/20 Total Account Balance: 2395.36 and DLC Bill ID: 879601741709-House: Dtd. 02/12/20 Total Account Balance: \$1463.82. Att #6, Att #14. In addition, incorrect charges on Bills at the time of the termination of services are \$3859.18-\$832.32 = \$3026.86. DLC Exhibits 1A and 1 B.

Exception: 29. At the time of the hearing Mr. Cservak had not returned the House's net meter to Duquesne Light. Tr. 117 (incorrect reference). **Clarification:** The meter was returned when service was restored on September 1, 2020, after 182 days without power.

EXCEPTION: 31. At the time of the hearing Mr. Cservak was using a generator fueled by gasoline for his electricity, and he has gas heat. Tr. 561-53, 262, 271, 291. **Testimony:** Damn Good thing, it was cold. Tr. 294-296.

EXCEPTION: 32. Mr. Cservak wants Duquesne Light to turn his power back on. Tr. 54, 65,262, CORRECTION: Mr Cservak demands that his service be restored ASAP and DLC to comply with the Contract. 54, 65, 262.

DISCUSSION

Analysis

The Parties' Positions

In his Complaint, Mr Cservak raised three issues alleging: 1) service termination. 2) incorrect billing charges related to the electricity generated by his solar panels and 3) the switching for his billing accounts for his House meter and Barn meter. **EXCEPTION: In his Complaint Mr. Cservak alleged incorrect billing charges and demanded that his service be restored ASAP and DLC perform to the Contract. Tr. 16-20, 31-40, 58-64, 256-260, 262-265, 269-273.**

Mr. Cservak admits he removed one of the meters from its socket and stored the meter in his garage. Tr. 25, 263. **EXCEPTION: The Complainant had the meter removed by a Licensed Electrician due to DLC's intent to charge the Commercial Rate for electrical service. Removal of the meter does not constitute tampering. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273.**

As a relief for his Complaint Mr. Cservak wants credits for the electricity generated by his Solar Panels... **EXCEPTION: Mr. Cservak wants corrected Billing Statements that accurately reflects the electricity provided to and from DLC at the rates provided for in the Contract. Tr. 24-29,31-40,45-46,53-55,262-265,265-266, 269-273.**

Reasonable Service

Section 1501 of the Code, 66 Pa.C.S. % 1501, mandates that a public utility must furnish and maintain adequate, efficient, safe, and reasonable service and facilities, and must make such repairs, changes, alterations, substitutions, and improvements in or to such service and facilities as shall be necessary of proper for the accommodation, convenience and safety of its patrons and the public. Section 102 of the Code, 66 Pa.C.S. % 102 defines "service"... **EXCEPTION: Mr. Cservak: I'm really disappointed in this process, e3xtremely disappointed in this process. Here we see the heavy hand of government laying it on the People. Okay? I didn't do anything wrong out here. Okay? All I did was ask a question. We went all over – all over here. Okay? So you know what, I've been in court before. This is no different. Hopefully I can get some Justice here. I want my Power turned back on. And it's a shame that I got put through this process, you know. I filed a formal complaint, and the day I file it my power gets shut off, right at the beginning of the pandemic. And I'm – I'm a retired military guy, Vietnam era. You know what, if I couldn't have taken care of myself like I do, I could have died here. Oh, you might laugh, but you know, for not paying my bill, that's what I got. And I file my Complaint, I did all the p0aperwork that I – that I could do. And I contact – I called them people 20, 30 times, trying to work this out. And then I get put into this little thing here. But that's just a sign of the times. We're going to have to stand up for our rights. And you know, when they can roll the cops on you and**

they can make you out the bad guy like I was stealing something off of somebody, these are the guys that are stealing. Okay? And they're stealing off the Public. And this is terrible. I'm like a dog on a bone, Your Honor. I ain't going away. Just hope – you better hope I die out here because I'm going to keep coming back. That's all. Tr. 294-296.

Termination Issue

As noted in the above History of the Proceeding... He further testified that he had removed the net meter in late 2019 without Duquesne Light's authorization. Tr. 25, 41-42, 45, 49, 61, 263.

EXCEPTION: The Complainant asserts that he does not need the Company's permission to remove a meter from service. Tr. 15-18, 26-29, 31-40.

On February 13, 2020 Duquesne Light conducted a Service Location investigation and discovered that the House's net meter F82092154 was missing and wiring for the House's net meter was connected to the Barn's net meter F77238259. Tr. 140; Exhibit 9A; Complainant's Exhibit G. **DENIED: Mr. McClain, Senior Manager of Meter Operations conducted an energy diversion investigation to determine if the Complainant was diverting electricity. On that day the technician Mr. Robert Boardley (DUQ EMP #3630) performed his safety inspection of the house wiring at that time responding to me that everything looked okay. He then told me that I had to pay my Bill which was reinforced by Mary (DLC EMP # 6998) and "Mr. Security Services" (EMP #3032) who refused to identify himself that day and remains unidentified. Tr. 133-141 (Attach H).**

Duquesne Light's discovery of Mr. Cservak's tampering with the Company's facilities warranted termination of his electric service on March 2, 2020. Tr. 140, DLC Exhibit 11. **DENIED: Mr. McClain states when we discovered that the meter was removed, a ten-day notice was provided to the customer to rewire back to two meters. Service was not immediately disconnected then. Mr. McClain went on to state Yes, The meter socket itself, I believe, was open. It was sealed back up with a plastic insert that would prevent a passerby from sticking their hand inside to deenergize the surface of the socket. So it was sealed up and all electrical components were isolated. And I believe a lock was applied as well to prevent further tampering. EXCEPTION and VEHEMENTLY DENIED: These statements made by a DLC Senior Manager are an outright fabrication. Mr. Cservak's electrician sealed the meter socket when the meter was removed on Dec 31, 2019. Service was terminated on March 2, 2020 the day the Formal Complaint was filed in Harrisburg. The Energy Diversion Unit and Mr. "Security Services" EMP #3032 are those responsible for unjustly terminating Mr. Cservak's service. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273; (Attach H).**

Furthermore, Mr. Cservak's rewiring for both the House and Barn into the Barn's net meter posed a fire hazard. Tr.282. Duquesne Light's witness, Charles Stoltenberg, a senior meter engineer, explained the safety hazard. Tr.235. The net meters are each rated for 200 amps continuously. If you wire over 200 amps from one meter into another 200 amps meter, "the meter will probably burn up and you could actually start a fire." Tr. 282. Accordingly, the presence of a safety hazard at the Service Location also warranted termination of Mr. Cservak's electric service. Tr. 22. **DENIED: Actual amperage of the Barn and House under full load is less than 12.5 amps or 6.25% of the system rated capacity. For**

DLC's Senior Metering Engineer to be permitted to make such statements and terminate customers' service is a violation of the Public Trust and the Contract. Mr. Stoltenberg should be removed from his position of Senior Metering Engineer at once due to his professional incompetence. It is quite interesting to note that Mr. Stoltenberg was the first at DLC to refute the Complainant's meter readings as early as February 2019 at the outset of the Claim and he is at center of having my service terminated because he opined that "the meter would probably burn up". This shows the extent to which DLC harassed the Complainant. Tr. 234-260.

Incorrect Charges Issue

Duquesne Light countered that the meters installed at the Service Location were tested prior to installation. According to Ronald Dornin, Duquesne Light's former manager of meter and systems team, the tests measured compliant with the Commissions regulations at 52 Pa. Code % 57.20(c). Tr. 89-92 and 114-122, 126; DLC Exhibit 5; EXCEPTION: Mr Dornin states that neither he nor the three individuals working for him that he describes as "engineers" are Licensed Engineers. Mr Dornin testified that three meters have been installed at the Barn account. Two of the three were exchanged because DLC was having communications issues with the IPv6 firmware update. Tr.121. When questioned regarding the account number he was referring to he replied Mr. Cservak, the account number for the barn, or what we're considering is the barn, ends in 8796. Tr. 127. Mr. Cservak: For the Court's benefit and for DLC's benefit, what I've been saying all along is, look at my Attach #5 and look at my spreadsheet, the house started out as 8796. Tr. 127

Duquesne Light's supervisor of regulatory consumer relations, Roxanne Morris, testified that Mr. Cservak's usage was accurately billed as reflected in his service accounts. Tr. 76-77. EXCEPTION: Ms. Morris testified: A Statement of Account shows bills rendered, payments received. It also breaks down the kilowatt hour usage meter reading dates, things like that. Tr. 79. When we had our resolution conference, this was brought up and brought to my attention, so I put this balance into a dispute as well and added it to the case. The effect of the delay of the dispute hold being placed on the account caused Mr. Cservak to receive a collection agent – a collection letter from a collection agency and – saying that his credit could be affected. Tr. 84-85. The Witness further testified that the transactions represent net metering credits that were not previously for this account. When asked if she was familiar with how the credits are calculated she responded no. Tr. 85.86. Ms. Morris testified that when she reviewed Mr. Cservak's accounts in our computer system and saw that he actually had no payment arrangements on either account, from the chronological summary of payment arrangements and PUC payment arrangements provided on the account, she CREATED them. Tr. 87.

Electrical engineer, Charles Stoltenberg stated Duquesne Light's Meter Data Management System calculates kilowatts delivered to the Service Location and kilowatts received from Mr. Cservak's solar panels. Tr. 176 (incorrect reference), 237-238; DLC Exhibit 17. EXCEPTION: Mr. Stoltenberg states the primary display of the meter is net. What it does is a meter will record the delivered usage and it also records the received usage. Delivered usage is what is being sent from Duquesne Light to the

customer. Received is what the customer may send to Duquesne Light. The meter continuously measures that. And on the net register, anything that is considered delivered, it adds. And anything that becomes – that it receives is subtracted. And that's continuously. Tr. 237-238. Mr. Stoltenberg then explained that the MD – the M Data System ONLY UPDATES ONCE PER HOUR... So the meter updates continuously, but the M Data System... stores data hourly. Tr. 256-257. Mr. Stoltenberg stated that he did not know how Estimated Bills were calculated but that they were automatically generated in the system. Tr. 258-259.

Although Mr. Cservak claims his TED monitor is accurate, there is nothing in the record to establish the accuracy of the monitor. Mr Cservak did not present any evidence that he ever had the TED monitor tested.. **EXCEPTION:** There is no testing of TED that is required as it is accurate to within .01% of recorded values as was submitted to DLC and the Court since February 2019. Accuracy of DLC's MDM System relies on Data recorded on an hourly basis. Tr. 256-257. TED records data to the data logger every second, providing accuracy 3600 times greater than the MDM System which provides data to the billing system in the form of meter readings.

Mr. Cservak did not present any additional evidence to refute the accuracy of his billing charges. **EXCEPTION:** Mr. Cservak testified: What my case shows is that Duquesne Light Company has unscrupulous billing practices in how they're invoicing for power. They control the meter readings. They tell the meters how fast to spin. They tell the meters to be reading don't – they tell the meters do not go backwards, Okay? Now, you know, Duquesne Light Company's still getting the benefit of that power that my solar panels are putting out. Why? Because they're hooked up. It goes right back. It's only the meter that's not going backwards, Your Honor. It's only the meter. And they control this all with a smart meter. Ronald Dornin testified that two of the three meters were exchanged because DLC was having communications issues with the IPv6 firmware update. Tr. 121. Ms. Morris testified that when she reviewed Mr. Cservak's accounts in our computer system and saw that he actually had no payment arrangements on either account, so she CREATED them. Tr. 87. Mr. Dornin testified that DLC was checking the meters because they were having communication issues with the meters. Meaning that the reads were not coming into our system automatically and we had to manually verify them with a technician. Tr. 130-131. Cservak continues to allege the TED system is far more accurate than DLC's MDM/Billing System. Tr. 24-29, 31-40, 45-46, 53-55, 262-265, 265-266, 269-273.

More importantly Mr. Cservak comes before the Commission with "unclean Hands." He removed one of the net meters from its socket, he has not returned the net meter to Duquesne Light nor has he reinstalled the meter into its socket... The doctrine of unclean hands applies generally in a court of equity... while this is an administrative proceeding, the doctrine nevertheless applies. Here, Mr. Cservak is a wrongdoer. He cannot now be heard to claim that his billing charges are incorrect. Equity will not aid a wrongdoer. Accordingly, Mr. Cservak's incorrect billing allegations must be denied. **EXCEPTION:** To Judge Johnson: Mr. Cservak's hands are neither unclean nor is he a wrongdoer. Admonishment, belittlement, disparagement, deprecation, or attacks by the Court or DLC upon him or his family will not deter Mr. Cservak in his pursuit of this Claim, which now includes the wrongful termination of services.

Throughout his testimony Mr. Cservak repeated that he wanted Duquesne Light to turn his power back on... To have his electricity restored, Mr. Cservak is encouraged to arrange for payment of his outstanding balances with Duquesne Light. **EXCEPTION: Mr. Cservak does not intend to pay any outstanding balances and is shocked that the Judge would make such a ruling based on the evidence presented.**

Meter and Account Switching Issue

Mr. Cservak asserts that at some point Duquesne Light Switched his house and barn meters... Mr. Cservak did not present any evidence as to how he determined the meters had been switched or when... "Mere bald assertions... **EXCEPTION: On June 30, 2020, the Complainant submitted via email additional documentation and 8 attachments which were forwarded to the Court at the Clerk's direction to be included as Exhibits in the Case. It became readily apparent from the outset, that since I didn't submit a .pdf version numbered consecutively, the Court was unable to view my evidence. Tr. 10-17,**

Judge: Any – well, let me explain to you Mr. Cservak. Anything that you previously presented through your informal complaint is not a part of the formal complaint, unless you move or offer it into evidence. And then I'll give Attorney Farah an opportunity to respond to any exhibits that you'd like to offer into the record. This is a new proceeding. There is nothing in the record from any prior proceeding. But I – before we get to that part, I will state that I'm going to take what's called official notice of the complaint and the Answer in New Matter that was filed respectively by yourself and Duquesne Light. So I would ask both of you, do either of you have any objection to my taking notice – official notice of the complaint you filed Mr. Cservak and the Answer in New Matter that was filed by Duquesne Light? I will refer – what I'm saying is, I will – I may refer to the complaint and the Answer when I write the Decision. So, I'm asking, do you have an objection? Mr. Cservak: No. Tr. 17-19. **EXCEPTION: Complainant states: if you have any hearing exhibits to which you will refer to during the hearing, one copy must be mailed to Nick, legal assistant, and the other party. And that's been done. Judge: I have – yes, I do – I do have the exhibits that you mailed to my legal assistant. Tr. 19. The Complainant was never convinced that the Judge was able to view the exhibits that were submitted to the legal assistant. Tr. 38-40.**

Judge: Settlement discussions are not part of the record. Settlement discussions are not evidence. So I would ask you to refrain from testifying to anything that may have occurred during the settlement process... I'm sustaining Attorney Farah's objection. Now you can continue with your testimony. Go ahead. **EXCEPTION: The Witness: And again – and again – Your Honor, I'm confused again on this evidence thing. And I understand what's being played on me here. So all the – all the exhibits that I submitted through Nick on all these matters, what, I'm not allowed to bring them up? That's what was asked for in the Order. You wrote me an Order and told me to submit this stuff, that's what I'm talking from. Tr. 37-38.**

Judge: You can go back to the beginning, but refrain from testifying to anything that occurred during the settlement discussions. Witness: Okay. We're going to Attachment A. Judge: Okay. Just a – hold on just a moment while I – because I'm doing everything electronically. I don't have paper exhibits.

Let me get to your – Which exhibit? Witness: Attachment A – Judge: give me a moment – (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Witness: There’s a couple hundred pages here, Your Honor. Can’t do it this way. Judge: Well, we’re going to do it this way sir. Witness: Okay. Judge: Give me a moment. Witness: Yes sir. (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Tr. 38-39.

The Witness: I’m going to direct you to my Exhibit H, please. Judge: Is it Exhibit H or Attachment H? The Witness: This would be my Attachment H, sir. Judge: Okay. Hold on. (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Judge: Just a moment. Okay. Attachment H is entitled Duquesne Light Company Energy Diversion Department Shut-Off Notice. Is that what you’re referring to, Mr. Cservak? The witness: No, sir. H, Hotel. Judge: Identify it for me again. It’s an - . The Witness: This would be Attachment H, Hotel. Judge: You say Hotel? The Witness: Hotel, H. Judge: Okay. Well, that was Exhibit H that I just referred to. I’m looking through your attachments again. Just a moment. (WHEREUPON, A PAUSE IN THE RECORD WAS HELD.) Judge: I’ll let you continue with your testimony, but I’ll note it in my notes that you’re referring to Attachment H. Identify to me what Attachment – Tr. 43-45. **EXCEPTION: The Complainant was never convinced that the Judge was able to view the exhibits that were submitted to the legal assistant. Tr. 39-40.**

Ruling

Weighing the testimony and analyzing exhibits presented in this proceeding, a ruling is required that Mr. Cservak failed to carry his burden to demonstrate that Duquesne Light violated the Code or a Commission order or regulation. Accordingly the Complaint will be dismissed in the ordering paragraphs below. **EXCEPTION: The Complainant was prevented from placing evidence into the Court. In fact evidence submitted into the Docketing system was deleted and the Complainant was instructed to submit to the Court for the Hearing. That evidence was not available at the time of the Hearing due to the Court’s Process.**

Judge: I caution you, if you file Exceptions, your Exceptions should be timely filed. Otherwise, the Commission may not consider your Exceptions. But I would again encourage the parties to before you – my decision probably won’t be out for several – I have to wait for the court reporter’s transcript, so it will be several weeks before my decision goes out. During that time I would encourage the parties to try and work towards amicably resolve this matter, because it is the Commission’s policy to encourage settlement. Tr. 296. **EXCEPTION: The Complainant negotiated and mediated with DLC and was subsequently told that the negotiations were confidential and couldn’t be mentioned at the Hearing. Tr. 37. The notion of an amicable settlement at the time of the Hearing is nonsensical and disingenuous.**

Judge: It is the Commission’s policy to encourage settlement. Settlement saves everyone the time and expense of litigation. |Settlement provides the parties the opportunity to be in control of the outcome of the Complaint rather than have the Judge make a decision for you. My question to Attorney Farah is, have you had the opportunity to speak with Mr. Cservak to see if this matter could be resolved in an amicable fashion? Attorney Farah: We have had the opportunity to discuss settlement with the Complainant. At this time Duquesne Light does wish to proceed with a hearing on the matter. Tr.10. .

EXCEPTION: The Complainant negotiated and mediated with DLC for over a year and was subsequently told that the negotiations were confidential and couldn't be mentioned at the Hearing. Tr. 37. The notion of an amicable settlement at the time of the Hearing is nonsensical and disingenuous. The Formal complaint was delivered to the PUC Offices in Harrisburg on Mar 2, 2020 on or about 11:30am to Ms. Bonnie Allison voicing the Complainant's frustration with the Process and desire for a Hearing.

Since the Hearing:

Since the Hearing on July 9, 2020 DLC continued their obstruction of restoring my service. DLC continued to collude with Sewickley Heights Borough to delay restoration of my electrical service through their onerous and corrupt permitting and inspection processes. I have names. Service was restored on September 1, 2020 through no help of the Court. Thank you.

Date: Mar 24, 2021

Frank J Cservak Jr. P.E.
174 Barberry Road
Sewickley Heights, PA 15143

9/20/2022

Duquesne Light Company
Customer Service
411 Seventh Avenue
Pittsburgh, PA 15219
Attn: Attorney Michael Zimmerman

Frank J. Cservak Jr. P.E.
CM Services
174 Barberrry Road
Sewickley Heights, PA 15143

RE: Response to DLCo UTILITY COMPANY REPORT - 8/19/2022 (Attachment A)

Dear Customer Service and Mr. Zimmerman,

On or about 8/12/22 I filed a Complaint with Char in the Commercial Billing Department that included the Commercial Rate now being IMPROPERLY charged at 174 Barberrry, the DELETION of Solar Credits and DISPUTED CHARGES that remained on my Billing Statement since you last changed the Meter.

To add insult to injury, those DISPUTED CHARGES are now reflected as a "Previous Account Balance of \$3,735.80" demanding payment by 9/26/22. (Attachment B) That's quite remarkable considering that the Billing Statement also indicates that 174 Barberrry has a **2,366.92 Bank NET Generation Balance** indicating that since last September when the New Meter was installed, I have generated far more electricity than I used from DLCo. And that's not to consider the **1,9787.25 kwh that were DELETED from the Billing Statements** in September of 2021 when the New Meter was installed. See: Final Bill #8796 8-9-21 and Final Bill #7796 8-5-21 for which this Claim is about. (Attachments C1&C2).

1. **The Disputed Charges on my Bill were the result of the DLC- DIVERSION UNIT SCAM - Jan 2020** in which a DLC Hit Squad changed my meter, inspected the house wiring and told me to pay my bill. Please see the attachment DLCo-Hit Squad-2-13-2020.pdf and the attachment DLC-DIVERSION UNIT SCAM - JAN 2020.pdf which details the fraudulent bills and the 10 DAY SHUT-OFF NOTICE which led to the Termination of Services in March 2020. The Disputed Charges on the current bill are these. Have the Disputed Charges REMOVED from my Bill. **And now those Disputed Charges are being billed as AMOUNT DUE... another of DLCo's Fraudulent Billing practices.** (Attachments D1&D2)

2. **Deletion of Solar Credits:** Attached are the Final Bills before going to one meter in September of 2021; so please tell me where the Solar Credits went... Attached are Final Bill #8796 8-9-21 and Final Bill #7796 8-5-21 which show 1,144.282, 795.143 and 393.000 (**Bank NET Generation**) respectively which equals **1,9787.25 Solar Credits DELETED from my account.** This means that if the Solar Credits that I generated carried forward, I would not have had to "purchase" any electricity from DLCo in Dec, Jan and February 2022. **The Billing Account should be set to ZERO.**

The Bills are actually comical as to how DLCo tried to manipulate everything to make it appear I owed them money, rather than the other way around... **another of DLCo's Fraudulent Billing Practices.** (Attachments C1&C2).

3. **The Rate should be returned to the Residential Rider 21 Rate ASAP** as it had been since 2015.

4. DLCo contends in their Report that "Residential rates are only available to premises where (1) there are one or more dwelling unit(s) and (2) less than 25% of the Premises' monthly electrical consumption is attributable to commercial use." Specifically with regard to DLCo's Specification:

1. There is one dwelling unit, the House.
2. **Less than 25% of the Premises' monthly electrical consumption is attributable to commercial use. In Fact, there is NO commercial use and the net monthly electrical consumption at the Barn can be verified on all Billing Statements dating back to 2017.** The Premises' net monthly electrical consumption has been NEGATIVE since 2020.

Therefore, 174 Barberry Qualifies for the Residential Rate Rider 21 as it did since 2015.

5. DLCo alleges that "the company could not verify the foregoing because Cservak denied their representatives access to the barn...". Cservak denied DLCo's multiple requests to access the Barn since March of 2018 because they have no right to demand access to either of Cservak's buildings to verify anything; and they will continue to be denied.

6. DLCo alleges that they cannot accept the Appraisal that was furnished to them "because (1) They cannot validate the accuracy of that document and (2) that document does not contain information necessary for the Company to estimate the Barn's electric consumption."

1. The Appraisal stands on its own... no "verification" by DLCo or anyone else is necessary.
2. **The Appraisal contains several photographs of the Barn's interior. To estimate the electrical consumption of the Barn one only needs to look at the historical Billing Statements back to 2017 when the Solar Panels were installed. The Barn is a "Net Generator", there is no "consumption".**

7. Cservak alleges that DLCo is being directed by Sewickley Heights Officials in DLCo's prosecution of Cservak due to the Borough's objections to Solar Panels. **Sewickley Heights officials continued to collude with DLCo to obstruct Cservak from having his power restored over Permits and Inspections for 3 months after the Hearing in 2020; for which Cservak was forced to live off a gas generator causing severe damage.** In addition, establishment of the Commercial Rate by DLCo in 2021 is in **direct disregard to Judge Johnson's instructions at the Hearing**, which Mr Zimmerman and DLCo are clearly aware of.

8. Cservak alleges that these requests to inspect the interior of the Barn are nothing but the Borough and DLCo accusing Cservak of "Diverting Electricity", a crime that they are punishing him for. **Look no further than the Hit Squad led by Mr. Security Services and the Billing Statements containing the 800 kwh Diversion Fees fraudulently added to Cservak's Billing Statements in 2020.** (Attachments D1&D2).

Lastly, I hope that DLCo and Sewickley Heights Borough law enforcement aren't working like they do in California where "the deputies believed the defendants were stealing power to grow marijuana because their power consumption was low and they said as much... The retired couple is "thrifty." and uses solar panels to reduce its overall power and electricity use." FYI: Cservak is not growing marijuana in the Barn. Read the article (Attachment E).

Mr. Zimmerman, when I file this it will be a Formal Complaint, not the Informal one DLCo suggests. Remember, I've been through this before.

Service Never Ends



Frank J. Cservak Jr., P.E.
CM Services
FCservak@C-MServices.com
412-427-4385
174 Barberry Road
Sewickley Heights, PA 15143



411 Seventh Avenue
Pittsburgh, PA 15219
412-393-7100

Date: August 19, 2022

Utility Company Report

Mailing Address:
Frank J. Cservak, Jr.
174 Barberry Rd.
Sewickley, PA 15143

Service Address:
Frank J. Cservak, Jr.
174 Barberry Rd.
Sewickley, PA 15143
Account Number: 7796070000

Customer Dispute: On or about August 12, 2022, you emailed Duquesne Light to dispute the billing and rate assigned to your service address, located at 174 Barberry Rd., Sewickley, PA 15143 ("Property") and identified by account number 7796070000. You alleged that Duquesne Light is not properly applying net metered generation credits to your account, and with respect to the two bills prior to the Property being served via one meter, you asked, "where did my solar credits go?" You also asserted that the Barn uses less than 25% of the combined electric consumption at the Property, and so the Property is eligible for a residential rate. You provided a redacted document entitled "Appraisal" in support of this assertion.

Duquesne Light Company's Position: The Property contains two separate buildings: one building that is used for commercial purposes (the "Barn") and one residential building (the "House"). Since September 21, 2021, the Company began measuring electric consumption for both buildings on your Property through one meter, at your request.

Regarding your billing dispute, Duquesne Light reviewed the bills you referenced in your email dated August 12, 2022, specifically, the two bills issued to you before the Property was billed with one meter. Your solar credits are shown on page 3 of your bills. On August 9, 2021, the Company issued credits for excess solar generation associated with the House (previously assigned account #7796-070-000) in the amount of \$58.93 (\$15.52 associated with Transmission, plus \$43.41 associated with Generation). On August 12, 2021, the Company issued credits for excess solar generation associated with the Barn (previously assigned #8796-070-000) in the amount of \$59.29, which can be seen on the enclosed Statement of Account (\$15.62 associated with Transmission, plus \$43.67 associated with Generation). These credits can be seen on your bill and on the enclosed Statement of Accounts. The Company maintains that you have been billed properly and the solar credits have been appropriately applied to your account.

Regarding your rate, the Property has been billed on the Company's GS-General Service Small rate ("GS"), a nonresidential rate, since September 21, 2021, when the Company began measuring electric consumption for both buildings on your Property through one meter, at your request.

Rate eligibility is provided in the Company's Tariff (available online at



411 Seventh Avenue
Pittsburgh, PA 15219
412-393-7100

<https://www.duquesnelight.com/service-reliability/service-map/rates/tariff-resources>.

Residential rates are only available to premises where (1) there are one or more dwelling unit(s), and (2) less than 25% of the premises' monthly electrical consumption is attributable to commercial use. On August 3, 2022, Company representatives visited the Property, as previously scheduled with you, to determine whether the Property could be eligible for a residential rate. You denied the Company's representatives access to the Barn. Therefore, the Company could not (1) verify whether the Barn contains one or more dwelling units, or (2) estimate the Barn's electric consumption attributable to nonresidential purposes. Because the Company could not verify the Property's eligibility for a residential rate, the Company has determined that the GS rate is appropriate for the Property.

The Company cannot accept the document entitled "Appraisal" to determine the Property's eligibility for a residential rate, because (1) the Company cannot validate the accuracy of that document; and (2) that document does not contain information necessary for the Company to estimate the Barn's electric consumption. The Company is willing to visit the Barn in-person, accompanied by you, to obtain the information necessary to determine the Property's rate eligibility.

If you do not agree with the Company's position, you may file an informal complaint with the Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17120-3265 or by telephone at 1-800-692-7380. You will need to include the following information:

- a. The name and telephone number of the customer.
- b. The address of the customer and, if different, the address at which service is provided.
- c. The account number of the customer, if applicable.
- d. The name of the utility.
- e. A brief statement of the complaint.
- f. The customer must state he/she first contacted Duquesne Light Company for the purpose of resolving the problem about which the customer wishes to file a complaint.
- g. The customer must state whether the dispute was formerly the subject of a Commission informal or formal complaint.
- h. The date the electric service was shut off.
- i. The relief sought.

Payments may be made by phone or in person at a Western Union office. To locate the closest office, visit our website at www.duquesnelight.com or call 412-393-7100.

If you have questions or need additional information, please call our Customer Care Department at 412-393-7100.

Sincerely,

Duquesne Light Company

DIS-MEDON

Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7793845059

Meter Reading Usage Information

Current Bill Details

Meter Number	F84321777
Voltage	120/240V
Meter Readings - kWh	
Present 09/08/2022 Act	99,969 5700
Prior 08/08/2022 Act	99,972.3860
Difference	-2.8160
Your Meter Multiplier	40
Total kWh Used	-112.6400
kWh Credits from Prior Billing	-2,254.2800

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.0789 / kWh	
DLC Charges		\$21.23
Customer Charge		\$15 00
DSIC Surcharge	-0.07%	-\$0 01
Sales Tax		\$1.05
Late Payment Charge		\$5 19
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$21.23

Current Amount Due Detail

Service Charges	
DLC Charges	\$21.23
Subtotal	\$21.23

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,254.2800
Total kWh Used/Generated from Current Billing	-112 6400
Bank NET Generation Balance	-2,366 9200

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7793845059
 Rate Schedule: GS-Small Commercial Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December Your actual PTC may differ based on your demand & usage kWh For more information & supplier offers visit www.PAPowerSwitch.com and www.oa.state.pa.us

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219 Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com
- YOUR ACCOUNT IS PAST DUE TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID 8796070868

Meter Reading Usage Information

Meter Number	FR2141467
Present 08/05/2021 Act	08,207 4630
Prior 07/11/2021 Act	08,641 7080
Difference	-344,3360
Your Meter Multiplier	1
Total kWh Used	-344,3360
kWh Credits from Prior Billing	-709 9460

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0 0741 / kWh	
DLC Charges		\$10.95
Customer Charge		\$10.43
DSIC Surcharge	4.25%	\$0.62
Supply Charges		\$0 00

Total kWh Used 0 0000

Service Charges \$10.95

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-709 9460
Total kWh Used/Generated from Current Billing	-344 3360
Back Net Generation Balance	-1 144 2820

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868

Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.65 and Estimated PA State Tax of \$0.74 are included in your rates.



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

Meter Reading Usage Information

Current Bill Details

Meter Number	F112141403
Present 07/11/2021 Act	08,041.7980
Prior 06/02/2021 Act	08,049.5080
Difference	-307.7100
Your Meter Multiplier	1
Total kWh Used	-307.7100
kWh Credits from Prior Billing	-492.2360

DLC Rate	RS Residential Service Rider 21	
Price to Compare	\$0.0743 / kWh	
DLC Charges		\$13.13
Customer Charge		\$12.51
DSIC Surcharge	4.98%	\$0.02
Supply Charges		\$0.00

Total kWh Used 0.0200

Service Charges \$0.00

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-492.2360
Total kWh Used/Generated from Current Billing	-307.7100
Bank NET Generation Balance	-799.9460

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Net 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.54, or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1 will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$2.08, or 2%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.watchchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.80 are included in your totals.





CERVAK BILLS 06/30/21 - 21

FRANK J CSERVAK JR
174 BARBERRY RD BARN

Account # 8796-070-000

06/30/2021

\$0.00

Bill Summary

Bill ID: 879474450521

Date Prepared: 06/09/2021

Amount Due
\$0.00

Previous Account Balance	\$836.31
Payment(s) Received as of 05/25/2021	-\$12.99
Balance Forward	\$823.32
Disputed Charges	-\$823.32
Active Account Balance	\$0.00
OLC Charges	\$12.00
Miscellaneous Adjustments	-\$44.87
NEW ACCOUNT BALANCE	-\$31.88
AMOUNT DUE BY 06/30/2021	\$0.00

Message Center

Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DuquesneLight.com/privacy.

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	492	0	30	64
Last Month	340	0	29	53
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 0 months: -117 kWh

Total Annual Usage for the last 0 months: -1050 kWh

Online: www.DuquesneLight.com

Phone: 412.393.7100

Rating and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 06/30/2021.



Account #
8796-070-000

06/30/2021

\$0.00

\$ | | | | | | | | | |

USD Amount Enclosed

046263 000000204



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY PA 15143-0440



DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

Meter Reading Usage Information

Meter Number	FR2141460
Prior 05/03/2021 Act	98,049 5080
Prior 05/10/2021 Act	99,441 7440
Difference	-492 2360
Your Meter Multiplier	1
Total kWh Used	-492 2360

Current Bill Details

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$12.99
Customer Charge		\$12.49
DSIC Surcharge	4.01%	\$0.50
Supply Charges		\$0.00
Miscellaneous Charges		-\$44.87
Sales of Elec - Residential Generation		-\$33.02
Sales of Elec - Residential Transmission		-\$11.85

Total kWh Used 0.0000

Service Charges -\$31.88

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	0.0000
Total kWh Used/Generated from Current Billing	-492.2360
Bank NET Generation Balance	-492.2360

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868
Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers, visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun 1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.02 or less than 1%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.84 are included in your rates.



Account Detail

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

Meter Reading Usage Information

Current Bill Details

Meter Number	[82141400]
Present 05/10/2021 Act	00.441 7440
Prior 04/11/2021 Act	00.700 0330
Difference	-348 2890
Your Meter Multiplier	1
Total kWh Used	-348 2890
kWh Credits from Prior Billing	-286 7780

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0707 / kWh	
DLC Charges		\$12.99
Customer Charge		\$12.49
OSIC Surcharge	4.01%	\$0.60
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$12.99

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-286 7780
Total kWh Used/Generated from Current Billing	-348 2800
Bank NET Generation Balance	-635 0670

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 8796070868
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.waflchocoms.com.
- You can join our Budget Plan by calling us at (412) 303-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.88 are included in your rates.



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Current Bill Details

Meter Number	174217272
Present 08/04/2021 Act	3,085 6580
Prior 07/11/2021 Act	3,204 1330
Difference	-118 4750
Your Meter Multiplier	1
Total kWh Used	-118 4750
kWh Credits from Prior Billing	-676 6680

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$11.26
Customer Charge		\$10.01
OSIC Surcharge	4.98%	\$0.50
Sales Tax		\$0.75
Supply Charges		\$0.00
Miscellaneous Charges		-\$11.26
Cancel / Rebill	Bill ID 779139713828	-\$11.26

Total kWh Used 0.0000

Service Charges \$0.00

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-676 6680
Total kWh Used/Generated from Current Billing	-118 4750
Bank NET Generation Balance	-795 1430

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity (DLC) delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the low watt hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- This is a corrected bill for an error made on your account in an earlier bill period. If you have any questions, contact us at 412-393-7100.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com
- Estimated Gross Receipts Tax of \$0.62 and Estimated PA State Tax of \$0.71 are included in your rates.





FRANK J CSERVAK JR
174 BARBERRY RD

08/25/2021

\$2,406.80

Account # 7796-070-000

Bill Summary

Print Bill

Bill ID: 779139713878

Date Prepared: 08/04/2021

Balance Forward



DLC Charges

Previous Account Balance	\$7,395.54
Payment(s) Received	\$0.00
Balance Forward	\$2,395.54
DLC Charges	\$11.20
AMOUNT DUE BY 08/25/2021	\$2,406.80

Message Center

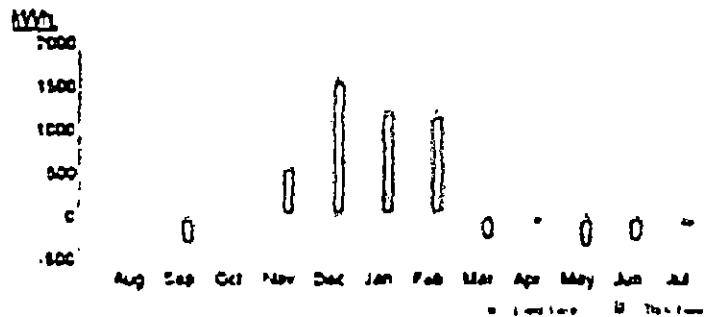
Signing up for our e-Bill program is fast and easy! Enroll today at Duquesnelight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar

DOLLAR ENERGY FUND

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-118	0	24	73
Last Month	-305	0	32	74
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 11 months: 281 kWh
Total Annual Usage for the last 11 months: 3080 kWh

Online: www.duquesnelight.com

Phone: 412-393-7100

Rating and meter reading details on page 3

Please return this portion with your payment. Please enclose check being forwarded. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-08-25



Account # 7796-070-000

08/25/2021 \$2,406.80

\$

USD Amount Enclosed

047756 000001662



FRANK J CSERVAK JR
174 BARBERRY RD
SHEWICKLY PA 15143-1440

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Current Bill Details

RS Residential Service Rider 21

\$0.0741 / kWh

Meter Number	774217202
Present 06/04/2021 Act	3,085.6580
Prior 07/11/2021 Act	3,204.1330
Difference	-118.4750
Your Meter Multiplier	1
Total kWh Used	118.4750
kWh Credits from Prior Billing	-070.6650

DLC Rate		
Price to Compare		
DLC Charges		\$11.25
Customer Charge	\$10.01	
DSIC Surcharge	\$0.50	
Sales Tax	\$0.75	
Supply Charges		\$0.00

Total kWh Used 0.0000

Service Charges \$11.25

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-070.6650
Total kWh Used/Generated from Current Billing	118.4750
Bank NET Generation Balance	<u>-795.1430</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rider 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

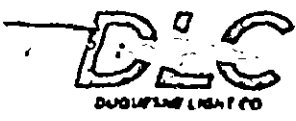
When shopping for electricity with an Electric Generation Supplier, please provide the following information:
 Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com
- Estimated Gross Receipts Tax of \$0.62 and Estimated PA State Tax of \$0.71 are included in your rates.





FRANK J CSERVAK JR
174 BARBERRY RD

Account # 7796-070-000

08/02/2021

Bill Summary

Bill ID: 770601373250

Date Prepared: 07/17/2021

Previous Account Balance	\$2,381.40
Payment(s) Received	\$0.00
Balance Forward	\$2,381.49
Disputed Charges	\$2,305.36
Active Account Balance	-\$13.87
DLC Charges	\$14.05
AMOUNT DUE BY 08/02/2021	\$0.18

DLC Charges
21 JUL 3:28 PM

Amount Due
\$0.18

7-30-21

D JUDY

MON 2d.

8

credits to 8796

Message Center

Signing up for our e-Bill program is fast and easy! Email today at DuquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DuquesneLight.com/privacy

2 SUE MON 2d 5 PM 5-2

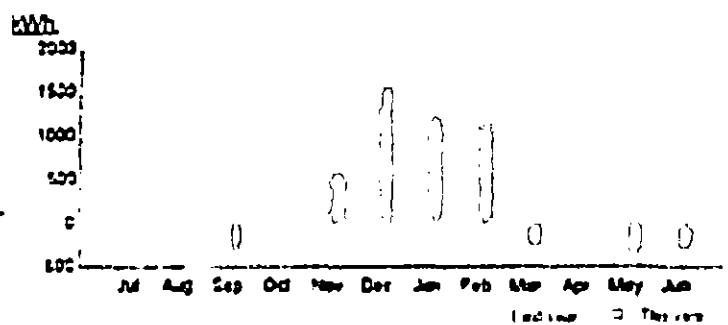
Reconnect House

TUE 3d 845 35
40

3 LAURA 4:39 AM

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-305	0	32	71
Last Month	-371	0	30	67
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 10 months: 320 kWh
Total Annual Usage for the last 10 months: 3204 kWh

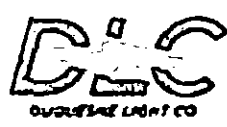
Online: www.Duquesnelight.com

Phone: 412-373-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-08-02



08/02/2021	\$0.18
------------	--------

\$

USD Amount Enclosed

7 ERIC

9:15
10:00
1:5
11:00 2.5

Account # 7796-070-000

1 PM

030878 000007726
FRANK J CSERVAK JR
174 BARBERRY RD
SE WICKLIFF IA 15143 0440

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324

5 CINDY SUPER CALL CTR 3:30
ALL POWER BACK ON -
NO GOOD - REMOVE METER

WED 8:00 EBONY - COULDN'T SEE SSOC

77960700006 000000000000 000002395548 000000000181

8 Stephanie 12:40
NEW BUSINESS

Account Detail

174 BARBERRY RD

Supplier Agreement ID 7796070674

Meter Reading Usage Information

Current Bill Details

Meter Number	174217262
Present 07/11/2021 Act	3,204 1330
Prior 06/09/2021 Act	3,509 4550
Difference	-305 3220
Your Meter Multiplier	1
Total kWh Used	-305 3220
kWh Credits from Prior Billing	-371 3460

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
DLC Charges		\$14.05
Customer Charge		\$12.51
DSIC Surcharge	4.37%	\$0.82
Sales Tax		\$0.82
Supply Charges		0.00

Total kWh Used 0.0000

Service Charges \$14.05

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-371 3460
Total kWh Used/Generated from Current Billing	-305 3220
Bank NET Generation Balance	<u>-076 6680</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.54 or less than 1%.
- A change in the Transmission and Default Service Supply rates that went into effect June 1 will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$2.08, or 2%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.00 are included in your rates.





FRANK J CSERYAK JR
 174 BARBERRY RD
 Account # 7796-070-000

06/30/2021

\$0.00

Bill Summary

Bill ID: 770497042501

Date Prepared: 06/09/2021

Amount Due
\$0.00

Previous Account Balance	\$7,409.26
Payment(s) Received as of 05/25/2021	-\$13.90
Balance Forward	\$2,395.38
Disputed Charges	-\$2,395.38
Active Account Balance	\$0.00
DLC Charges	\$13.00
Miscellaneous Adjustments	\$27.97
NEW ACCOUNT BALANCE	-\$13.87
AMOUNT DUE BY 06/30/2021	\$0.00

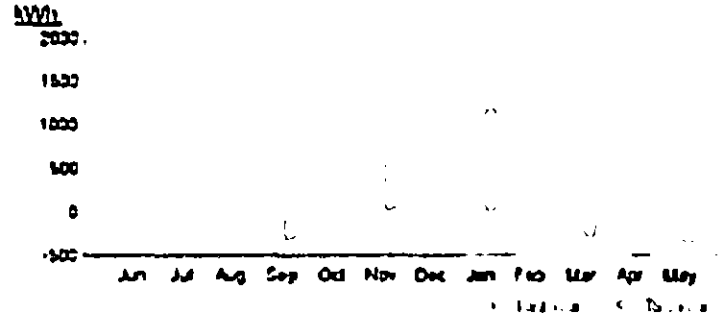
Message Center

Signing up for our e-Bill program is fast and easy! Enroll today at DucquesneLight.com/ebill.

Duquesne Light shares customer information with some trusted partners that offer programs and services you may find valuable. These trusted service providers operate under confidentiality agreements and cannot share your information with others. For more information, please visit DucquesneLight.com/privacy.

Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-371	0	30	64
Last Month	-95	0	20	53
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 9 months: 300 kWh
 Total Annual Usage for the last 9 months: 3509 kWh

DUQUESNE LIGHT COMPANY

Online: www.DucquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-06-30

Account #
 7796 070 000

06/30/2021	\$0.00
\$ <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	

USD Amount Enclosed



032305 000007166



FRANK J CSERYAK JR
 174 BARBERRY RD
 SEWICKLEY PA 15143 0440

DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796870674

Meter Reading Usage Information

Meter Number	774217202
Present 05/17/2011 Act	3,509.4550
Prior 05/10/2011 Act	3,880.8010
Difference	-371.3460
Your Meter Multiplier	1
Total kWh Used	-371.3460

Current Bill Details

DLC Rate	RS-Residential Service Rider 21
Price to Compare	\$0.0741 / kWh
DLC Charges	\$13.90
Customer Charge	\$12.49
DSIC Surcharge	4.01% \$0.60
Sales Tax	\$0.91
Supply Charges	\$0.00
Miscellaneous Charges	\$27.77
Sales of Elec - Residential Generation	-\$20.44
Sales of Elec - Residential Transmission	-\$7.33

Total kWh Used 0.0000

Service Charges \$13.87

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	0.0000	← -393.1 CREDITS DELETED
Total kWh Used/Generated from Current Billing	-371.3460	
Bank NET Generation Balance	-371.3460	

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:
 Supplier Agreement ID: 7796870674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Effective Jun 1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.02 or less than 1%.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- CLICK UP! OR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.88 are included in your rates.





FRANK J CSERVAK JR
 174 BARBERRY RD
 Account # 7796-070-000

06/01/2021	\$13.90
------------	---------

Bill Summary

Bill ID 779102510095

Date Prepared: 05/10/2021

DLC Charges

Amount Due
\$13.90

Previous Account Balance	\$2,409.28
Payment(s) Received as of 04/21/2021	-\$13.90
Balance Forward	\$2,395.38
Disputed Charges	-\$2,395.38
Active Account Balance	\$0.00
DLC Charges	\$13.90
AMOUNT DUE BY 06/01/2021	\$13.90

Message Center

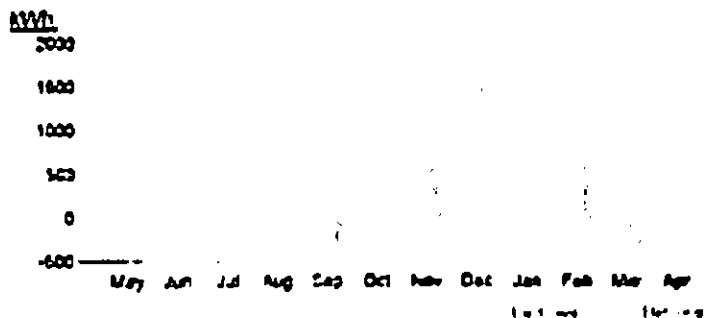
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	95	0	29	51
Last Month	299	0	32	54
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 8 months: 485 kWh
 Total Annual Usage for the last 8 months: 3881 kWh

Online: www.DuquesneLight.com

Phone: 412-353-7100

REGISTRATION AND METER READING DETAILS ON PAGE 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-06-01



Account #
 7796-070-000

06/01/2021	\$13.00
------------	---------



USD Amount Enclosed

034328 000009126
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SE WICKLEY PA 15143 0440



DUQUESNE LIGHT COMPANY
 PO BOX 371324
 PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7796070674

Meter Reading Usage Information

Current Bill Details

Meter Number	F74217202
Precedent 05/10/2021 Act	3 850 8010
Prior 04/11/2021 Act	3 075 3140
Difference	-84 5130
Your Meter Multiplier	1
Total kWh Used	-94 5130
kWh Credits from Prior Billing	-298 5870

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0 0707 / kWh	
DLC Charges		\$13.90
Customer Charge		\$12.49
DSIC Surcharge	4.01%	\$0.50
Sales Tax		\$0.01
Supply Charges		\$0.00

Total kWh Used 0 0000

Service Charges \$13.90

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-298 5870
Total kWh Used/Generated from Current Billing	94 5130
Bank NET Generation Balance	<u>-393 1000</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rtr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7796070674
 Rate Schedule: RS-Residential Service Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

Additional Notifications

- Give to DoCar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15210. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.watchchoices.com.
- You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
- Estimated Gross Receipts Tax of \$0.77 and Estimated PA State Tax of \$0.88 are included in your rates.





DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879601741709

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/12/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: F82092150

Present: Feb 5, 2020 - Estimate 16600.0000
Prior: Jan 6, 2020 - Estimate -16100.0000
Difference 500.0000

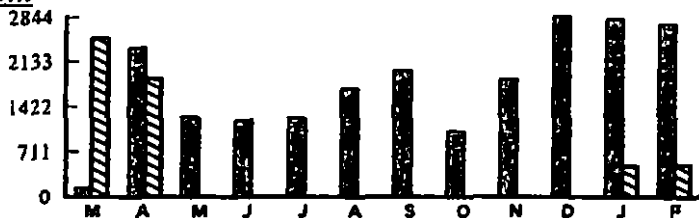
Your Meter Multiplier x 1
Total kWh Used 500.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	17
Avg. Temperature (E)	27	36
YTD Usage (kWh)	5544	994

kWh:



Legend: Prior 12 Months (Solid Bar), Latest 12 Months (Hatched Bar)

DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	29	31	30

- Average Monthly Usage for the past 13 months is 624 kWh.
- Total Annual Usage for the past 13 months is 8108 kWh.

Summary

Prior Billing Information

Amount of Last Bill **TOTALLY** \$1,387.49
Prior Account Balance \$1,387.49

Current Billing Information

DLC Basic Service Charges **FAKE** \$76.33

TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$1,463.82

ESTIMATED CORRECTED BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 4, 2020	Payment Due	Amount Due
\$4.95	\$11.60	1.25%	Mar 4, 2020	\$1,463.82

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY MAR 4, 2020
\$1,463.82

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

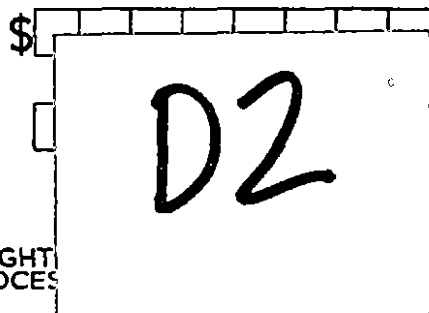
051517 000000080



FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT
PAYMENT PROCES
PO BOX 67
PITTSBURGH, PA 15267-0001



87960700003 00000000000 000001463824 000001463824



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY, PA 15143-9440
BILL ID: 779603398767

Account Number: 7796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/17/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read information for Meter Number: **F82092154**

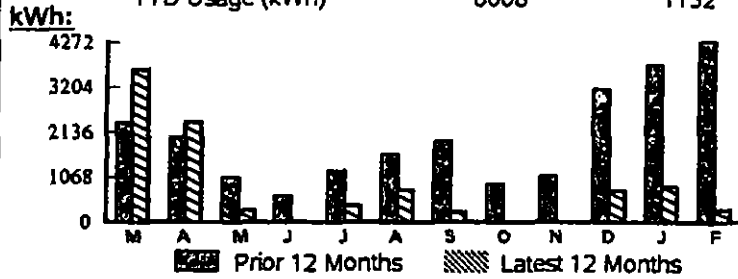
Present: Feb 13, 2020 - Estimate 42000.0000
Prior: Jan 6, 2020 - Estimate 41700.0000
Difference 300.0000

Your Meter Multiplier x 1
Total kWh Used 300.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	142	8
Avg. Temperature (F)	27	35
YTD Usage (kWh)	8008	1152



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
29	32	29	32	30	29	33	29	29	30	33	30
31	29	30	32	30	29	33	30	28	32	30	34

- Average Monthly Usage for the past 12 months is 800 kWh.
- Total Annual Usage for the past 12 months is 9604 kWh.

Summary

Prior Billing Information

Amount of Last Bill **\$2,304.07**
Prior Account Balance **\$2,304.07**

Current Billing Information

DLC Basic Service Charges **\$91.29**
TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$2,395.36

ESTIMATED READING

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 9, 2020	Payment Due	Amount Due
\$3.47	\$8.10	1.25%	Mar 9, 2020	\$2,395.36

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
7796-070-000

PLEASE PAY THIS AMOUNT BY MAR 9, 2020
\$2,395.36

\$

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

USD Amount Enclosed

011191 000013303



FRANK J CSERVAK JR
174 BARBERRY RD
SEWICKLEY PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



77960700006 00000000000 00002395360 00002395360



Customer Name and Service Address:
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY, PA 15143-9440
 BILL ID: 779608287933

Account Number: 7796-070-000
 Rate: RS-Residential Service Rider 21
 Date Prepared: 01/12/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: February 5, 2020

Meter Read Information for Meter Number: F82092154

Present:	Jan 6, 2020	- Estimate:	41700.0000
Prior:	Dec 7, 2019	- Actual:	40848.1530
		Difference	851.8470

Your Meter Multiplier \times 1

Total kWh Used 851.8470

Electric Usage:

Comparing Your Usage

	Jan 19	Jan 20
Avg. kWh Per Day	113	28
Avg. Temperature (F)	36	36
YTD Usage (kWh)	3737	852

kWh:

DAYS IN BILLING PERIOD												
	F	M	A	M	J	J	A	S	O	N	D	J
Prior 12 Months	30	29	32	29	32	30	29	33	29	29	30	33
Latest 12 Months	30	31	29	30	32	30	29	33	30	28	32	30

- Average Monthly Usage for the past 13 months is 1332 kWh.
- Total Annual Usage for the past 13 months is 17312 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$504.58
Prior Account Balance	\$504.58

Current Billing Information

DLC Basic Service Charges	\$148.63
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$653.21

ESTIMATED READING

For more information see www.duquesnelight.com.

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The amount of \$1,650.86 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Feb 3, 2020	Payment Due	Amount Due
\$7.86	\$18.39	1.25%	Feb 3, 2020	\$653.21

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number 7796-070-000 PLEASE PAY THIS AMOUNT BY FEB 3, 2020 \$653.21

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

013525 000015904
 FRANK J CSERVAK JR
 174 BARBERRY RD
 SEWICKLEY PA 15143-9440

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001

77960700006 00000000000 000002304076 000000653211



DuquesneLight.com
412-393-7100

Customer Name and Service Address:

FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440
BILL ID: 879609484317

Account Number: 8796-070-000

Rate: RS-Residential Service Rider 21

Date Prepared: 02/11/20

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 5, 2020

Meter Read Information for Meter Number: **F82092150**

Present: Feb 5, 2020 - Actual 0.0000
Prior: Jan 6, 2020 - Estimate 16100.0000
Difference 0.0000

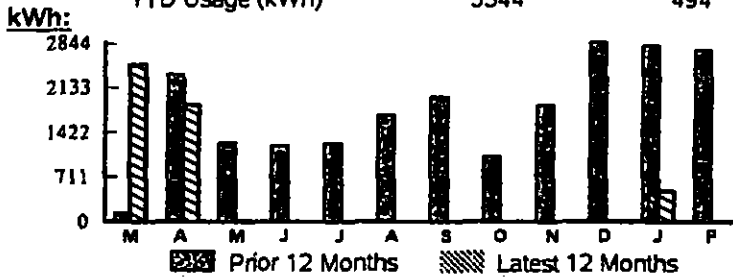
Reset

Your Meter Multiplier x 1
Total kWh Used 0.0000

Electric Usage:

Comparing Your Usage

	Feb 19	Feb 20
Avg. kWh Per Day	91	0
Avg. Temperature (F)	27	36
YTD Usage (kWh)	5544	494



DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
17	32	29	30	29	32	33	29	29	30	33	30
31	29	30	32	31	28	33	30	30	28	31	30

- Average Monthly Usage for the past 13 months is 585 kWh.
- Total Annual Usage for the past 13 months is 7608 kWh.

Summary

Prior Billing Information

Amount of Last Bill \$1,356.97
Prior Account Balance \$1,356.97

Current Billing Information

DLC Basic Service Charges \$30.52

TOTAL ACCOUNT BALANCE PAYABLE TO DLC **\$1,387.49**

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.
Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 3, 2020	Payment Due	Amount Due
\$0.75	\$1.77	1.25%	Mar 3, 2020	\$1,387.49

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number
8796-070-000

PLEASE PAY THIS AMOUNT BY **MAR 3, 2020**
\$1,387.49

\$

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

USD Amount Enclosed

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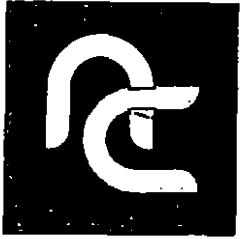
FRANK J CSERVAK JR
174 BARBERRY RD BARN
SEWICKLEY, PA 15143-9440



DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



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THE LAW OFFICE OF
ALEX COOLMAN

HOME CIVIL RIGHTS

E

Lawsuit alleging illegal searches by Riverside County Sheriff's settled for \$136,000

Attorney: Retired Lake Elsinore couple's two homes were raided due to a false belief they were stealing power to grow marijuana

By ALLYSON VERGARA

Riverside County paid a six-figure settlement to end a lawsuit brought by a Lake Elsinore couple that alleged their two homes were broken into and searched without a warrant by Riverside County Sheriff's deputies in summer 2021.

The county paid \$136,000 to settle a federal civil rights suit filed by [CH], and her husband, [JW], states a news release from their attorney, Alex Coolman.

"This was a very strange and frightening incident," [CH] said in the release. "We did nothing to deserve this, and it made us feel unsafe in our own homes."

[CH] and [JW] sued in March in response to sheriff's raids on their two homes on Aug. 5, 2021.

The operation found no evidence of a crime, alleged Coolman, who said deputies were interested in the couple's low electricity consumption, which some law enforcement agencies believe is linked to illegal marijuana growing.

"The deputies believed the defendants were stealing power to grow marijuana because their power consumption was low, and they said as much," Coolman said in an email.

The retired couple is "thrifty," and uses solar panels to reduce its overall power and electricity use, Coolman said.

Messages this week seeking comment from the Riverside County Sheriff's Department were not returned by Friday evening, Aug. 26.

The settlement has been finalized and two payments of \$66,000 — totaling \$130,000 — have been issued to the couple, Riverside County spokesperson Yaoska Machado said by email.

The lawsuit, which was dismissed Aug. 15, names as defendants Sgt. Julio Olguin and other sheriff's deputies who were involved in the 2021 raid.

The complaint alleges that deputies used a battering ram to break down the side door of the couple's first house in a quiet subdivision of Lake Elsinore. Nobody was home.

Deputies broke down multiple doors inside and spent hours rummaging through the couple's belongings, the news release states. At some point, the deputies' attention shifted to the couple's second home in the same subdivision, where [CH] was home alone, Coolman said.

The 67-year-old said in the release that "uniformed, armed deputies banged on the door."

They told her they had already broken into the couple's other residence "because they believed she was involved in growing marijuana, and demanded to come inside," the release states.

[CH] thought the deputies were soldiers because of their attire, the complaint said.

She came out in response to deputies' repeated pounding on the door, according to the complaint. Deputies, led by Olguin, told her that "someone" had informed them the house was being used to grow marijuana.

[CH] agreed to talk to them, "believing she was being directly accused of a crime by a group of uniformed deputies, and she was not free to terminate the encounter," the complaint said.

She did not grant permission to search their second home, but saw deputies photographing the home and doing a warrantless search of the garage for up to 15 minutes, the complaint said. Neighbors watched and documented the process as deputies searched the homes, wandering in and out for hours, the complaint alleges.

[W] spoke to Olguin on the phone and asked deputies to leave the house, the complaint said. In this conversation, Olguin "admitted that the searches of the homes were illegal," the complaint alleges.

Coolman alleged there have been other raids on homes in Riverside County based on similar theories, but "this is the only one I know of where there was no warrant and no apparent justification."

According to the complaint, damages to several doors and door frames at the couple's first home are estimated at nearly \$6,000 before tax.

The couple alleged sheriff's deputies violated the Fourth Amendment by doing a warrantless search of both homes, and "unreasonably" detaining [CH] by "accosting her, while armed and in uniform."

No evidence of a crime was found, no arrests were made and no charges were filed, Coolman said.

The Sheriff's Department did not document what occurred, but Olguin gave the couple a receipt for damaged property, Coolman said.

"The way the Sheriff handled this situation was unreasonable and illegal," Coolman said. "Nobody's home should be broken into based on a hunch about their use of electricity."

OPEN CA



PROUD VIETNAM VETERANS OF AMERICA MEMBER

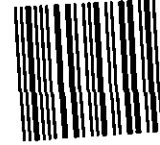
Frank J. Cservak
174 Barberry Rd
Sewickley, PA 15143



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15143
OCT 14, 22
AMOUNT

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HARRISBURG, PA 17120
ATTN: Ms ROSEMARY CHIAUETTA