

Direct Dial: 215.841.6841  
khadijah.scott@exeloncorp.com

November 2, 2022

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

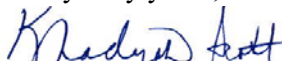
**RE: Elaine Mickman v. PECO Energy Company  
PUC Docket No. C-2022-3036040**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission are the *Preliminary Objections of Respondent PECO Energy Company*.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Khadijah Scott, Esquire  
Assistant General Counsel, Exelon BSC  
Encl.

PENNSYLVANIA PUBLIC UTILITY COMMISSION

ELAINE MICKMAN  
Complainant

v.

PECO ENERGY COMPANY  
Respondent

:  
:  
:  
:  
:  
:  
:  
:  
:

DOCKET NO. C-2022-3036040

---

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Preliminary Objections of PECO Energy Company, within ten (10) days from service of this notice, a decision may be rendered against you. All pleadings, such as a Reply to Preliminary Objections, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Khadijah Scott, and where applicable, the Administrative Law Judge presiding over the issue.

File with:  
Rosemarie Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

With a copy to:  
Khadijah Scott, Esq.  
PECO Energy Company  
2301 Market Street, S-23  
Philadelphia, PA 19103  
Khadijah.scott@exeloncorp.com

Dated: November 2, 2022



---

Khadijah Scott  
Counsel for PECO Energy Company  
2301 Market Street S-23  
Philadelphia, PA 19103  
215-841-6841  
Khadijah.scott@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ELAINE MICKMAN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2022-3036040</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	
	:	

---

**PRELIMINARY OBJECTION OF RESPONDENT,  
PECO ENERGY COMPANY**

Respondent, PECO Energy Company (“PECO Energy”), pursuant to 52 Pa. Code §5.101(a)(4), respectfully petitions this Honorable Commission to dismiss the instant Complaint as legally insufficient.

1. On October 12, 2022, PECO Energy was served with a formal complaint filed by Elaine Mickman (hereafter “Complainant”) in the above captioned docket. A copy of the Complaint is attached hereto as Exhibit “1”.

2. On November 1, 2022, PECO Energy filed an Answer to the Complainant’s Complaint. A copy of the Answer is attached hereto as “Exhibit 2”.

3. In the Complaint, the Complainant alleges that PECO Energy’s Low Income Usage Reduction Program (“LIURP”) failed to make an incidental repair in order to provide her proper services and thus, followed discriminatory practices when it refused to make the needed repairs at her property. See Exhibit “1”.

4. In essence, the Complainant is requesting that the Commission classify remediation of sewage, which was identified in the Complainant’s basement, as an incidental repair.

5. PECO Energy therefore files the instant Preliminary Objections.
6. Pursuant to 52 Pa. Code §5.101, preliminary objections may be filed against a complaint and dismissed for legal insufficiency. 52 Pa. Code §5.101(a)(4).
7. Commission procedure regarding the disposition of preliminary objections is similar to that utilized in Pennsylvania civil procedure. Equitable Small Transportation Intervenors. v. Equitable Gas Co., 1994 Pa.PUC LEXIS 69, Docket No. C-00935435 (July 18, 1994).
8. In deciding preliminary objections, the Public Utility Commission must determine, based on the factual pleadings of the petitioner, if relief or recovery is possible. Roc v. Flaherty, 527 A.2d 211 (Pa. Cmwlth 1985).
9. A complaint must be able to recover under the law to survive a preliminary objection. Milliner v. Enck, 709 A.2d 417, 418 (Pa. Super. Ct. 1998) (“preliminary objection should be sustained only where it appears with certainty that, upon the facts averred, the law will not allow the plaintiff to recover”).
10. All of the non-moving party’s averments must be taken as true for the sake of deciding the preliminary objection. County of Allegheny v. Commw. of Pa., 490 A.2d 402 (Pa. 1985).
11. The court does not, however, need to accept, “unwarranted inferences from facts, argumentative allegations, or expressions of opinions.” Feingold v. McNulty, 2009 Phila. Ct. Com. Pl LEXIS 167, \*3.

12. Section 703 of the Public Utility Code, 66 Pa. C.S.A. § 703(b) provides that the Commission may dismiss any complaint without a hearing if, in its opinion, a hearing is not necessary to the public interest.

13. A hearing is required only when there is a disputed question of fact, and is not required to resolve questions of law. Dee-Dee Cab, Inc. v. Pa.Pub. Util. Comm'n, 817 A.2<sup>nd</sup> 593 (Pa.Comm. Ct. 2003), petition for allowance of appeal denied, 836 A.2d 123 (Pa. 2003).

14. Here, there are no genuine issues of fact and PECO Energy is entitled to judgment as a matter of law with respect to all of the allegations in the Complaint.

**I. Legal Insufficiency – PECO Energy Followed its LIURP as Required by its Universal Service and Energy Conservation Plan.**

1. PECO Energy’s Universal Service and Energy Conservation Plan (“USECP”) was approved by the Public Utility Commission.

2. PECO Energy is currently following its 2016-2018 USCEP.

3. Pursuant to PECO Energy’s USECP, LIURP is a usage reduction program for low income, residential customers with household gross income at or below 200% of the FPL and high usage as defined under LIURP eligibility criteria on page 14 of the Plan.

4. LIURP assistance includes direct weatherization and conservation measures as well as in-home education that promote usage reduction for the customer.

5. During the LIURP home audit, the customer is always informed of any hazards found during the inspection, including but not limited to: gross moisture problems, visible mold growth, friable asbestos, potential carbon monoxide sources, and other real or potential

indoor air quality (IAQ) concerns. Carbon monoxide and other combustion appliance hazards are remedied through service or replacement as needed. Space heaters are addressed through client education in every house where they are found.

6. PECO Energy refers clients to other programs for assistance with hazards that are beyond the scope of LIURP, such as electrical problems, structural damage to the property, or heating system malfunctions that the program is unable to address.

7. On June 13, 2022, the Complainant received a Home Energy Audit (“Audit”) through PECO Energy’s LIURP program.

8. The Complainant was informed that the basement could not be inspected after what was believed to be standing water was identified.

9. Pursuant to LIURP’s Health and Safety Program, an emergency work order was issued to an HVAC subcontractor to address what was believed to be an actively leaking water heater.

10. On June 14, 2022, Black Horse Pike Plumbing responded to the Complainant’s home and identified a cracked drain pipe, which was leaking sewage, not water, into the basement.

11. The Complainant was advised that remediation of the hazardous sewage condition had to take place before additional inspection or repairs could be made in the basement.

12. Pursuant to 52 Pa. Code 58.12:

Expenditures on program measures may include incidental repairs to the dwelling necessary to permit proper installation of the program measures or repairs to existing weatherization measures which are needed to make those measures operate effectively.

13. Sewage is a health hazard and not an “incidental repair”.

14. Consistent with PECO Energy's USCEP, the Complainant was informed of the hazardous condition found during the inspection.

15. Sewage remediation is beyond the scope of the LIURP program.

16. Pursuant to 66. Ps. CS §1502: Discrimination in Service:

No public utility shall, as to service, make or grant any unreasonable preference or advantage to any person, corporation, or municipal corporation, or subject any person, corporation, or municipal corporation to any unreasonable prejudice or disadvantage. No public utility shall establish or maintain any unreasonable difference as to service, either as between localities or as between classes of service, but this section does not prohibit the establishment of reasonable classifications of service.

17. Sewage remediation is beyond the scope of the LIURP program for all of PECO Energy's customers.

18. The Complainant has failed to allege any unreasonable homeowner preference or advantage as to service. See, 66. Ps. CS §1502.

19. Accordingly, the Complainant's formal complaint should be dismissed as it fails to set forth a violation by PECO Energy of either the Public Utility Code, the regulations of the Public Utility Commission or PECO Energy's Electric Service Tariff as required by 52 Pa. Code §5.22(a)(4).

### **REQUEST FOR RELIEF**

WHEREFORE, for the reasons set forth above, PECO Energy Company respectfully requests that your Honorable Commission summarily dismiss the Complainant's formal

complaint, and all issues which were raised in the Complaint.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott". The signature is written in a cursive style with a horizontal line underneath the name.

---

Khadijah Scott  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
(215) 841-6841  
Khadijah.scott@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ELAINE MICKMAN</b>	:	
<b>Complainant</b>	:	
	:	
<b>v.</b>	:	<b>DOCKET NO. C-2022-3036040</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	
	:	

---

**VERIFICATION**

I, Khadijah Scott, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: November 2, 2022



---

Khadijah Scott

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ELAINE MICKMAN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2022-3036040</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	
	:	

---

**CERTIFICATE OF SERVICE**

I, Khadijah Scott, hereby certify that I have this day served a copy of PECO Energy Company's Preliminary Objection in the above matter upon all interested parties by *E-mailing* a copy to:

ELAINE MICKMAN  
1619 GERSON DR  
NARBERTH PA 19072  
*Via E-mail: laineyfive@yahoo.com*

Dated: November 2, 2022



---

Khadijah Scott  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
(215) 841-6841  
Fax: 215.568.3389  
Khadijah.scott@exeloncorp.com

# **EXHIBIT 1**

## Botak, Amy:(PECO)

---

**From:** RA-PCESERVE@pa.gov  
**Sent:** Wednesday, October 12, 2022 2:42 PM  
**To:** Scott, Khadijah:(PECO)  
**Cc:** Botak, Amy:(PECO)  
**Subject:** [EXTERNAL]PA PUC eServe Notice

**Importance:** High

**EXTERNAL MAIL. Do not click links or open attachments from unknown senders or unexpected Email.**

Dear Khadijah Scott,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2022-3036040**. You may view this document at

[Formal Complaint - Mickman](#)

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,  
Public Utility Commission  
Commonwealth of Pennsylvania

*\* Please do not respond to this automatically generated email.*

*PUC has recently updated E-Service delivery E-Mail address to RA-PCESERVE@pa.gov. Please update your Address book and/or E-Mail rules accordingly.*

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an informal complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Elaine Mickman

Street/P.O. Box 1619 Gerson Dr. Apt #

City Narberth State PA Zip 19072

County Montgomery

Telephone Number(s) Where We Can Contact You During the Day (required):

(610) 246 96 28 (home) (610) 246 96 28 (mobile)

E-mail Address (required): laineyfive@yahoo.com

Utility Account Number (from your bill) 46 2 68 00402

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO 2301 Market St. Philadelphia, PA 19101

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> STORM WATER  |
| <input checked="" type="checkbox"/> GAS      | <input type="checkbox"/> WASTEWATER/SEWER                                     |
| <input type="checkbox"/> WATER               | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance)  |
| <input type="checkbox"/> STEAM HEAT          | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
  
- I would like a payment agreement.
  
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
  
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

See Attached

- Other (explain)**  
LIURP is derelict in their obligation for energy-saving services for my house. LIURP violated 52 Pa. Code 58 et seq., and *58.12 Incidental Repair* by refusing to make a repair necessary to permit proper installation of the program energy-saving repairs. It appears LIURP Program is mismanaged and misappropriating funds. Employee abuse compromised the integrity of the LIURP.

**Note:** If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

**5. Requested Relief**

**How do you want your complaint to be resolved?** Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

LIURP parted from 52 Pa. Code 58. LIURP told me I had to remediate my basement, an Incidental Repair, prior to their making energy-saving repairs when I am SSI-dependent and don't have financial ability to remodel. LIURP is low-income discriminating against me when the program is supposed to assist low-income. There is good cause to believe a pattern exists necessitating an Audit of the LIURP Program's appropriation and disbursement of funds. LIURP must be held accountable for the necessary incidental repairs to my house and the energy-saving repairs wrongfully withheld and delayed.

LIURP should be directed to expedite on an emergency basis Incidental Repairs to my house, including, but not limited to the pipe repair for which a work-slip was submitted.

LIURP should be directed to expedite immediate energy-saving repairs to my house for ALL repairs which work-slips were submitted June 2022, including, but not limited to, replacement of Hot Water Heaters, Mold treatment, Heater and Air Conditioner tune-up, chimney repair, replacement of broken windows, and insulation as LIURP suggested.

**Note:** The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

**6. Protection From Abuse (PFA)/ Domestic Violence**

Has a court granted you a "Protection From Abuse" order or any other order which provides clear evidence of domestic violence against you that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order or any other order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

**7. Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, (all required contact information). Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. **Verification and Signature**

**You must sign your complaint.** Individuals filing a Formal Complaint **must** print or type their name on the line provided in the verification paragraph below and **must** sign and date this form in **ink**. **If you do not sign the Formal Complaint, the PUC will not accept it.**

**Verification:**

I Elaine Mickman, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Elaine Mickman  
(Signature of Complainant)

September 30, 2022  
(Date)

**Title of authorized employee or officer** (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

**Note:** If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification **must** be signed by an authorized officer or authorized employee. If the Formal Complaint is **not signed** by one of these individuals, the PUC **will not accept it**.

10. **How to File Your Formal Complaint**

**Electronically.** You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

**Mail.** Mail the completed form with your original signature and any attachments, by certified mail, priority mail, or overnight delivery to this address and retain the tracking information as proof of submission:

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, Pennsylvania 17120

**If you are appealing a BCS decision:** follow the directions in the cover letter you received from the Secretary's Bureau with the formal complaint form. **ONLY** Formal complaints appealing a BCS decision can be filed by fax, email or overnight delivery to meet filing deadlines. **All other formal complaints MUST be eFiled or mailed.**

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your Formal Complaint for your records.**

**Please know that your complaint form and the utility's answer will not be published to the PUC's website. Once your complaint case moves to the Office of Administrative Law Judge, any filings you make should be marked confidential if you do not want them published to the website.**

**52 Pa. Chap. 58- LIURP- RESIDENTIAL LOW INCOME USAGE REDUCTION PROGRAMS**

**§ 58.4. Program funding.**

(a) General guidelines for gas utilities. Annual funding for a covered natural gas utility's usage reduction program shall be at least .2% of a covered utility's jurisdictional revenues. Covered gas utilities shall submit annual program budgets to the Commission. A covered gas utility will continue to fund its usage reduction program at this level until the Commission acts upon a petition from the utility for a different funding level, or until the Commission reviews the need for program services and revises the funding level through a Commission order that addresses the recovery of program costs in utility rates. Proposed funding revisions that would involve a reduction in program funding shall include public notice found acceptable by the Commission's Bureau of Consumer Services, and the opportunity for public input from affected persons or entities.

**§ 58.10. Priority of program services.**

**(a) Priority for receipt of program services shall be determined as follows:**

**(1) Among eligible customers, those with the largest usage and greatest opportunities for bill reductions relative to the cost of providing program services shall receive services first.**

When prioritizing eligible customers by usage level, several factors shall be considered when feasible. **These factors include: the size of the dwelling, the number of occupants and the end uses of the utility service.** When prioritizing eligible customers by opportunities for bill reductions, utility rate factors which may tend to limit (for example, declining block rates) or facilitate, for example, time-of-day rates or heating rates, bill reductions somewhat independently of absolute usage levels should be considered.

**(2) Among customers with the same standing with respect to paragraph (1), those with the greatest arrearages shall receive services first. When feasible, priority should be given to customers with the largest arrearage relative to their income, for example, arrearage as a percentage of income.**

**(3) Among the customers with the same standing with respect to paragraph (2), those with incomes which place them farthest below the maximum eligibility level shall receive services first.**

**§ 58.12. Incidental repairs.**

**Expenditures on program measures may include incidental repairs to the dwelling necessary to permit proper installation of the program measures or repairs to existing weatherization measures which are needed to make those measures operate effectively.**



**§ 58.14. Program measure installation.**

(a) Installation. Based on the results of the energy survey conducted under § 58.11 (relating to energy survey), a covered utility shall install or arrange for the installation of the following applicable program measures designed to reduce energy bills, usage or demand for space heating, water heating and baseload end uses:

(1) For residential space heating customers, applicable program measures may include the **installation of insulation, furnace replacement or furnace efficiency modifications, clock thermostats, infiltration measures designed to reduce the flow of air through the building envelope or the repair or replacement of chimneys and service lines.**

(2) For residential water heating customers, program measures may include the installation of control devices on water heaters or other major appliances, rewiring to permit billing on a time of day or other off-peak rate schedule, the installation of water heater and pipe insulation and devices reducing the flow of hot water in showers, faucets or other equipment.

(3) For residential baseload customers, applicable program measures may include lighting efficiency modifications, refrigeration replacements or efficiency improvements, **air conditioner replacements or efficiency improvements and other major appliance replacements,** retrofits or efficiency improvements.

Follow-up re: LIURP Complaint  
Yahoo/Sent

PUC BCS # 3852525

- elaine mickman <laineyfive@yahoo.com>  
To: aharing@pa.gov  
Wed, Aug 31 at 1:31 PM  
Dear Ms. Haring,

I am following-up on my Complaint that I filed against LIURP for wrongfully refusing to provide me energy-related services because they said there was some water in my basement regardless that the LIURP Technician who assessed my house submitted work slips for the energy-related plumbing work to be done. The plumber confirmed the appointment and came to my house but left without making the repair and the plumber said he would return the following week.

Attachment pg. 3

I provided you with a picture of my basement. You told me on phone that you were agreeing with LIURP regardless that LIURP refused to provide you with a picture that they took of my basement (to substantiate the water).

LIURP Customer Service alleged they emailed the Program Management about my case, yet nobody contacted me in 6 weeks.

LIURP has refused to provide me with the name, phone or email to any of their Program Management which is deceitful conduct especially when LIURP is NOT a private company.

The LIURP Program is being mismanaged and it seems funds are being misappropriated just as LIHEAP funds were wrongfully withheld 2021-2022 from those who the funds were intended. LIURP is arbitrarily providing services which is manifestly wrong, in violation of legislated law, and contrary to the intention of LIURP to offer energy-related repair services for low-income individuals and households.

I am requesting from you the name of the LIURP Program Management and their phone or email contact.

Please send me your decision and the instructions for the next step to appeal the decision.

Sincerely,  
Elaine Mickman (610 2469628)

## **EXHIBIT 2**



Commonwealth of Pennsylvania  
**Pennsylvania Public Utility Commission**  
 Harrisburg, PA 17105-3265  
**EFILING - FILING DETAIL**

<b>Date Created</b>	<b>Filing Number</b>
11/1/2022	2441708

Your filing has been electronically received. Upon review of the filing for conformity with the Commission's filing requirements, a notice will be issued acknowledging acceptance or rejection (with reason) of the filing. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

The date filed on will be the current day if the filing occurs on a business day before or at 4:30 p.m. (EST). It will be the next business day if the filing occurs after 4:30 p.m. (EST) or on weekends or holidays.

**Docket Number:** C-2022-3036040  
**Case Description:** Answer to Complaint  
**Transmission Date:** 11/1/2022 8:28 AM  
**Filed On:** 11/1/2022 8:28 AM  
**eFiling Confirmation Number:** 2441708

File Name	Document Type	Upload Date
Answer to Formal Complaint - Elaine Mickman.pdf	Answer to Formal Complaint	11/1/2022 8:28:17 AM

For filings exceeding 250 pages, the PUC is requiring that filers submit one paper copy to the Secretary's Bureau within three business days of submitting the electronic filing online. Please mail the paper copy along with copy of this confirmation page to Secretary, Pennsylvania Public Utility Commission, 400 North Street, Harrisburg PA 17120 a copy of the filing confirmation page or reference the filing confirmation number on the first page of the paper copy.

**No paper submission is necessary for filings under 250 pages.**

You can view a record of this filing and previous filings you have submitted to the PUC by using the links in the Filings menu at the top of the page. Filings that have been submitted within the last 30 days can be viewed by using the Recent Filings link. Older filings can be viewed by using the search options available in the Filing History link.



Direct Dial: 215.841.6841  
khadijah.scott@exeloncorp.com

November 1, 2022

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**RE: Elaine Mickman vs. PECO Energy Company  
PUC Docket No. C-2022-3036040**

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Answer to Formal Complaint*.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in blue ink that reads "Khadijah Scott".

Khadijah Scott, Esquire  
Assistant General Counsel, Exelon BSC  
Encl.

Cc: *Not Recommended for Call of Docket*

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ELAINE MICKMAN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2022-3036040</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	
	:	

---

**ANSWER OF RESPONDENT,**  
**PECO ENERGY COMPANY**

On October 12, 2022, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by ELAINE MICKMAN (hereafter "Complainant") in the above captioned docket. Pursuant to 52 Pa. Code §5.61, PECO Energy responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of

fact and conclusions of law in the instant Complaint. In the Complaint, the Complainant alleges that PECO Energy's Low Income Usage Reduction Program ("LIURP") failed to make an incidental repair in order to provide her proper services and thus, followed discriminatory practices when it refused to make the needed repairs at her property. The Complainant requests that LIURP receive an audit.

PECO Energy's records reveal the Complainant initiated service at 1619 Gerson Dr., Narberth, Pa 19072 under account number 46268-00402. See, Account Activity Statement, attached hereto as Exhibit "1". The Complainant is currently enrolled in PECO Energy's Customer Assistance Program ("CAP"). See, CAP History, attached hereto as Exhibit "2". On June 13, 2022, the Complainant received a Home Energy Audit ("Audit") through PECO Energy's LIURP program. See, Audit Report dated, June 13, 2022, attached hereto as Exhibit "3". During the Audit, the Complainant was provided the installation of three (3) 10-year smoke detectors (one per level); the LIURP folder of information (energy education materials; CAP information; additional referrals; how to reach us at LIURP); two (2) PECO Energy blankets to reinforce behavior changes to achieve energy efficiency; Installation of two 1.5 gpm showerhead replacements; and the installation of one 1.0 gpm faucet Aerator in the kitchen. Id. The Complainant was informed that the basement could not be inspected after what was believed to be standing water was identified. She was informed that they would return after the issue had been rectified.

The next day, on June 14, 2022, pursuant to LIURP's Health and Safety Program, an emergency work order was issued to an HVAC subcontractor to address what was believed to be an actively leaking water heater. On June 14, 2022, the same day, Black Horse Pike Plumbing responded to the customer's home and identified a cracked drain pipe, which was leaking sewage, not water, into the basement. The customer was again advised that remediation of the hazardous condition had to take place before additional inspection or repairs could be made in the basement.

On July 22, 2022, the Complainant filed an Informal Complaint with the Bureau of Consumer Services ("BCS") under case number 003852525 alleging that PECO violated its

LIURP Program policies during its inspection at her home. On September 2, 2022, the BCS closed the case as follows:

DISMISSAL LETTER ISSUED: LIURP UNABLE TO ACCESS BASEMENT AND ADVISED CUSTOMER TO CORRECT SEWAGE PROBLEM. CUSTOMER PROVIDED REFERRALS TO ASSIST IN CORRECTING THE STANDING WATER/SEWAGE ISSUED. BCS HAS LIMITED JURISDICTION OVER SERVICE COMPLAINTS AND FOUND THAT THE COMPANY IS CONSISTENT WITH THE LIURP POLICY AS DEFINED IN THEIR USECP. CASE CLOSED WITH NO DECISION.

See, BCS Decision attached hereto as Exhibit “4”.

In this matter, the Complainant alleges that PECO Energy violated 52 Pa. Code §58.12 when it failed to make incidental repairs in order to complete the actual repairs needed at the property. Pursuant to 52 Pa. Code 58. 12:

Expenditures on program measures may include incidental repairs to the dwelling necessary to permit proper installation of the program measures or repairs to existing weatherization measures which are needed to make those measures operate effectively.

In this matter, it was confirmed that a broken pipe caused sewage and sewage water to leak into the Complainant’s basement. Sewage is a health hazard and not an “incidental repair”. Moreover, sewage remediation is beyond the scope of the LIURP program. By way of further answer, the Complainant avers that PECO Energy exhibited discriminatory practices in the inspection of the LIURP Audit when it failed to make the incidental repairs. Pursuant to 66. Ps. CS §1502: Discrimination in Service:

No public utility shall, as to service, make or grant any unreasonable preference or advantage to any person, corporation, or municipal corporation, or subject any person, corporation, or municipal corporation to any unreasonable prejudice or disadvantage. No public utility shall establish or maintain any unreasonable difference as to service, either as between localities or as between classes of service,

but this section does not prohibit the establishment of reasonable classifications of service.

The Complainant was informed that the LIURP Program would come back to inspect her basement after remediations were made. Sewage remediation is beyond the scope of the LIURP program for any and all of PECO Energy's customers. The Complainant has failed to allege any unreasonable homeowner preference or advantage. See, 66. Ps. CS §1502. This Complaint is without merit and should be dismissed.

5. This paragraph is a request for relief to which no answer is required. To the extent this paragraph contains factual allegations, they are denied for the reasons set forth above. See, Response to Paragraph 4.

6. Admitted

7. Admitted.

8. PECO Energy neither admits nor denies the allegations in paragraph 8. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



---

Khadijah Scott  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
(215) 841-6841  
Fax: 215.568.3389  
Khadijah.scott@exeloncorp.com

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ELAINE MICKMAN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2022-3036040</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	
	:	

---

**VERIFICATION**

I, Khadijah Scott, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: November 1, 2022



---

Khadijah Scott

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>ELAINE MICKMAN</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. C-2022-3036040</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	
	:	

---

**CERTIFICATE OF SERVICE**

I, Khadijah Scott, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by E-mailing a copy to:

ELAINE MICKMAN  
1619 GERSON DR  
NARBERTH PA 19072  
*Via E-mail: laineyfive@yahoo.com*

Dated: November 1, 2022



---

Khadijah Scott  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
Philadelphia, PA 19103  
(215) 841-6841  
Fax: 215.568.3389  
Khadijah.scott@exeloncorp.com

# **EXHIBIT 1**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Account Number: 4626800402		<b>Service Address:</b>		Current Bill: \$0.00		<b>Account Balance: \$0</b>											
2	Account Name: ELAINE MICKMAN		1619 GERSON DR		Billed Prior: \$0.00													
3	Account Status: ACTIVE		NARBERTH, PA 19072		Balance Due: \$0.00													
4	Meter Bill Group: 3																	
5			<b>Mail To:</b>		Credit Amount: \$179.56		<b>Rates:</b>											
6			ELAINE MICKMAN		Deposit Requested: \$0.00		CAP FCO GAS RESIDENTIAL SERVICE											
7			1619 GERSON DR		Deposit On-Hand: \$0.00		CAP FCO ELECTRIC RESIDENTIAL SERVICE											
8			NARBERTH, PA 19072		CAP Pre-program Arrears: \$0.00													
9					Payment Agreement Balance: \$0.00													
10																		
11																		
12	Account Transaction Activity																	

	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	01/31/2019		INPA FORGIVEN - COMPANY								-\$2.69							
15	01/31/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
16	01/31/2019	End of Month Balance														\$259.53		
17	02/01/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
18	02/01/2019	ELECTRIC SERVICE		01/02/2019-02/01/2019	31097	ACTUAL	123496005	514	0		\$12.00	\$0.00	\$159.80	\$159.80	02/25/2019	\$159.80	953	\$0.00
19	02/01/2019	GAS SERVICE		01/02/2019-02/01/2019	2148	ACTUAL	20504778		0	280	\$145.18	\$0.00	\$159.80	\$159.80	02/25/2019	\$159.80	953	\$0.00
20	02/28/2019	End of Month Balance														\$416.71		
21	03/04/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
22	03/04/2019	ELECTRIC SERVICE		02/01/2019-03/04/2019	31561	ACTUAL	123496005	464	0		\$12.00	\$159.80	\$163.73	\$323.53	03/26/2019	\$323.53	874	\$0.00
23	03/04/2019	GAS SERVICE		02/01/2019-03/04/2019	2397	ACTUAL	20504778		0	249	\$149.11	\$159.80	\$163.73	\$323.53	03/26/2019	\$323.53	874	\$0.00
24	03/06/2019		LIHEAP PAYMENT								-\$273.00							
25	03/25/2019		PAYMENT								-\$50.00							
26	03/29/2019	End of Month Balance														\$254.82		
27	04/01/2019		INPA FORGIVEN - RATE CASE								-\$5.08							
28	04/01/2019		INPA FORGIVEN - COMPANY								-\$5.38							
29	04/02/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
30	04/02/2019	ELECTRIC SERVICE		03/04/2019-04/02/2019	31943	ACTUAL	123496005	382	0		\$16.06	\$0.53	\$146.24	\$146.77	04/24/2019	\$146.77	616	\$0.00
31	04/02/2019	GAS SERVICE		03/04/2019-04/02/2019	2565	ACTUAL	20504778		0	168	\$127.56	\$0.53	\$146.24	\$146.77	04/24/2019	\$146.77	616	\$0.00
32	04/23/2019		PAYMENT								-\$146.77							
33	04/30/2019		INPA FORGIVEN - COMPANY								-\$2.69							
34	04/30/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
35	04/30/2019	End of Month Balance														\$235.98		
36	05/01/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
37	05/01/2019	ELECTRIC SERVICE		04/02/2019-05/01/2019	32164	ACTUAL	123496005	221	0		\$12.00	\$0.00	\$42.11	\$42.11	05/23/2019	\$42.11	163	\$0.00
38	05/01/2019	GAS SERVICE		04/02/2019-05/01/2019	2612	ACTUAL	20504778		0	47	\$27.49	\$0.00	\$42.11	\$42.11	05/23/2019	\$42.11	163	\$0.00
39	05/21/2019		PAYMENT								-\$42.11							
40	05/30/2019		INPA FORGIVEN - RATE CASE								-\$2.54							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
41	05/30/2019		INPA FORGIVEN - COMPANY								-\$2.69							
42	05/31/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
43	05/31/2019	ELECTRIC SERVICE		05/01/2019-05/31/2019	32493	ACTUAL	123496005	329	0		\$12.00	\$0.00	\$39.71	\$39.71	06/24/2019	\$39.71	\$0.00	
44	05/31/2019	GAS SERVICE		05/01/2019-05/31/2019	2643	ACTUAL	20504778		0	31	\$25.09	\$0.00	\$39.71	\$39.71	06/24/2019	\$39.71	\$0.00	
45	05/31/2019	End of Month Balance														\$265.22		
46	06/20/2019		PAYMENT								-\$39.71							
47	06/28/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
48	06/28/2019		INPA FORGIVEN - COMPANY								-\$2.69							
49	06/28/2019	End of Month Balance														\$220.28		
50	07/01/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
51	07/01/2019	ELECTRIC SERVICE		05/31/2019-07/01/2019	33210	ACTUAL	123496005	717	0		\$33.78	\$0.00	\$55.19	\$55.19	07/23/2019	\$55.19	\$0.00	
52	07/01/2019	GAS SERVICE		05/31/2019-07/01/2019	2663	ACTUAL	20504778		0	20	\$18.79	\$0.00	\$55.19	\$55.19	07/23/2019	\$55.19	\$0.00	
53	07/18/2019		PAYMENT								-\$55.19							
54	07/30/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
55	07/30/2019		INPA FORGIVEN - COMPANY								-\$2.69							
56	07/31/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
57	07/31/2019	ELECTRIC SERVICE		07/01/2019-07/31/2019	34565	ACTUAL	123496005	1355	0		\$129.42	\$0.00	\$146.76	\$146.76	08/22/2019	\$146.76	\$0.00	
58	07/31/2019	GAS SERVICE		07/01/2019-07/31/2019	2678	ACTUAL	20504778		0	15	\$14.72	\$0.00	\$146.76	\$146.76	08/22/2019	\$146.76	\$0.00	
59	07/31/2019	End of Month Balance														\$356.57		
60	08/12/2019		PAYMENT								-\$146.76							
61	08/28/2019		INPA FORGIVEN - COMPANY								-\$2.69							
62	08/28/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
63	08/29/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
64	08/29/2019	ELECTRIC SERVICE		07/31/2019-08/29/2019	35486	ACTUAL	123496005	921	0		\$79.80	\$0.00	\$93.23	\$93.23	09/20/2019	\$93.23	\$0.00	
65	08/29/2019	GAS SERVICE		07/31/2019-08/29/2019	2691	ACTUAL	20504778		0	13	\$10.81	\$0.00	\$93.23	\$93.23	09/20/2019	\$93.23	\$0.00	
66	08/30/2019	End of Month Balance														\$295.19		
67	09/17/2019		PAYMENT								-\$93.23							
68	09/27/2019		INPA FORGIVEN - COMPANY								-\$2.69							
69	09/27/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
70	09/30/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
71	09/30/2019	ELECTRIC SERVICE		08/29/2019-09/30/2019	35963	ACTUAL	123496005	477	0		\$37.57	\$0.00	\$51.09	\$51.09	10/22/2019	\$51.09	\$0.00	
72	09/30/2019	GAS SERVICE		08/29/2019-09/30/2019	2709	ACTUAL	20504778		0	18	\$10.90	\$0.00	\$51.09	\$51.09	10/22/2019	\$51.09	\$0.00	
73	09/30/2019	End of Month Balance														\$245.20		
74	10/21/2019		PAYMENT								-\$51.09							
75	10/28/2019		INPA FORGIVEN - RATE CASE								-\$2.54							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
76	10/28/2019		INPA FORGIVEN - COMPANY								-\$2.69							
77	10/29/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
78	10/29/2019	ELECTRIC SERVICE		09/30/2019-10/29/2019	36173	ACTUAL	123496005	210	0		\$12.00	\$0.00	\$25.92	\$25.92	11/20/2019	\$25.92	113	\$0.00
79	10/29/2019	GAS SERVICE		09/30/2019-10/29/2019	2749	ACTUAL	20504778		0	40	\$11.30	\$0.00	\$25.92	\$25.92	11/20/2019	\$25.92	113	\$0.00
80	10/31/2019	End of Month Balance														\$212.18		
81	11/15/2019		PAYMENT								-\$25.92							
82	11/26/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
83	11/26/2019		INPA FORGIVEN - COMPANY								-\$2.69							
84	11/27/2019	INPA: IN PROGRAM ARREARAGE									\$2.62							
85	11/27/2019	ELECTRIC SERVICE		10/29/2019-11/27/2019	36511	ACTUAL	123496005	338	0		\$12.00	\$0.00	\$55.24	\$55.24	12/23/2019	\$55.24	559	\$0.00
86	11/27/2019	GAS SERVICE		10/29/2019-11/27/2019	2901	ACTUAL	20504778		0	152	\$40.62	\$0.00	\$55.24	\$55.24	12/23/2019	\$55.24	559	\$0.00
87	11/27/2019	End of Month Balance														\$233.65		
88	12/04/2019		LIHEAP PAYMENT								-\$200.00							
89	12/31/2019		INPA FORGIVEN - RATE CASE								-\$2.54							
90	12/31/2019		INPA FORGIVEN - COMPANY								-\$2.69							
91	12/31/2019	End of Month Balance														\$173.18		
92	01/02/2020		EXCESS CREDIT								-\$144.76							
93	01/02/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
94	01/02/2020	ELECTRIC SERVICE		11/27/2019-01/02/2020	37022	ACTUAL	123496005	511	0		\$12.00	\$0.00	\$0.00	\$0.00	01/24/2020	\$0.00	924	\$0.00
95	01/02/2020	GAS SERVICE		11/27/2019-01/02/2020	3161	ACTUAL	20504778		0	260	\$69.63	\$0.00	\$0.00	\$0.00	01/24/2020	\$0.00	924	\$0.00
96	01/31/2020		INPA FORGIVEN - COMPANY								-\$2.69							
97	01/31/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
98	01/31/2020	End of Month Balance														\$165.33		
99	02/03/2020		EXCESS CREDIT								-\$60.51							
100	02/03/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
101	02/03/2020	ELECTRIC SERVICE		01/02/2020-02/03/2020	37476	ACTUAL	123496005	454	0		\$15.25	\$0.00	\$10.19	\$10.19	02/25/2020	\$10.19	818	\$0.00
102	02/03/2020	GAS SERVICE		01/02/2020-02/03/2020	3398	ACTUAL	20504778		0	237	\$52.83	\$0.00	\$10.19	\$10.19	02/25/2020	\$10.19	818	\$0.00
103	02/20/2020		PAYMENT								-\$10.19							
104	02/28/2020	End of Month Balance														\$162.71		
105	03/02/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
106	03/02/2020		INPA FORGIVEN - COMPANY								-\$2.69							
107	03/03/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
108	03/03/2020	ELECTRIC SERVICE		02/03/2020-03/03/2020	37852	ACTUAL	123496005	376	0		\$14.68	\$0.00	\$80.66	\$80.66	03/25/2020	\$80.66	698	\$0.00
109	03/03/2020	GAS SERVICE		02/03/2020-03/03/2020	3598	ACTUAL	20504778		0	200	\$63.36	\$0.00	\$80.66	\$80.66	03/25/2020	\$80.66	698	\$0.00
110	03/16/2020		PAYMENT								-\$80.66							
111	03/31/2020		INPA FORGIVEN - RATE CASE								-\$2.54							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
112	03/31/2020		INPA FORGIVEN - COMPANY								-\$2.69							
113	03/31/2020	End of Month Balance														\$149.63		
114	04/01/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
115	04/01/2020	ELECTRIC SERVICE		03/03/2020-04/01/2020	38164	ACTUAL	123496005	312	0		\$12.21	\$0.00	\$59.10	\$59.10	04/23/2020	\$59.10	463	\$0.00
116	04/01/2020	GAS SERVICE		03/03/2020-04/01/2020	3721	ACTUAL	20504778		0	123	\$44.27	\$0.00	\$59.10	\$59.10	04/23/2020	\$59.10	463	\$0.00
117	04/09/2020		PAYMENT								-\$59.10							
118	04/29/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
119	04/29/2020		INPA FORGIVEN - COMPANY								-\$2.69							
120	04/30/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
121	04/30/2020	ELECTRIC SERVICE		04/01/2020-04/30/2020	38457	ACTUAL	123496005	293	0		\$17.28	\$0.00	\$98.30	\$98.30	05/22/2020	\$98.30	400	\$0.00
122	04/30/2020	GAS SERVICE		04/01/2020-04/30/2020	3827	ACTUAL	20504778		0	106	\$78.40	\$0.00	\$98.30	\$98.30	05/22/2020	\$98.30	400	\$0.00
123	04/30/2020	End of Month Balance														\$237.46		
124	05/14/2020		PAYMENT								-\$98.30							
125	05/29/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
126	05/29/2020		INPA FORGIVEN - COMPANY								-\$2.69							
127	05/29/2020	End of Month Balance														\$133.93		
128	06/01/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
129	06/01/2020	ELECTRIC SERVICE		04/30/2020-06/01/2020	38761	ACTUAL	123496005	304	0		\$12.00	\$0.00	\$56.02	\$56.02	06/23/2020	\$56.02	116	\$0.00
130	06/01/2020	GAS SERVICE		04/30/2020-06/01/2020	3878	ACTUAL	20504778		0	51	\$41.40	\$0.00	\$56.02	\$56.02	06/23/2020	\$56.02	116	\$0.00
131	06/11/2020		PAYMENT								-\$56.02							
132	06/29/2020		INPA FORGIVEN - COMPANY								-\$2.69							
133	06/29/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
134	06/30/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
135	06/30/2020	ELECTRIC SERVICE		06/01/2020-06/30/2020	39503	ACTUAL	123496005	742	0		\$42.33	\$0.00	\$61.35	\$61.35	07/22/2020	\$61.35		\$0.00
136	06/30/2020	GAS SERVICE		06/01/2020-06/30/2020	3897	ACTUAL	20504778		0	19	\$16.40	\$0.00	\$61.35	\$61.35	07/22/2020	\$61.35		\$0.00
137	06/30/2020	End of Month Balance														\$184.81		
138	07/13/2020		PAYMENT								-\$61.35							
139	07/29/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
140	07/29/2020		INPA FORGIVEN - COMPANY								-\$2.69							
141	07/30/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
142	07/30/2020	ELECTRIC SERVICE		06/30/2020-07/30/2020	40982	ACTUAL	123496005	1479	0		\$143.25	\$0.00	\$159.18	\$159.18	08/21/2020	\$159.18		\$0.00
143	07/30/2020	GAS SERVICE		06/30/2020-07/30/2020	3912	ACTUAL	20504778		0	15	\$13.31	\$0.00	\$159.18	\$159.18	08/21/2020	\$159.18		\$0.00
144	07/31/2020	End of Month Balance														\$274.79		
145	08/17/2020		PAYMENT								-\$159.18							
146	08/27/2020		INPA FORGIVEN - COMPANY								-\$2.69							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
147	08/27/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
148	08/28/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
149	08/28/2020	ELECTRIC SERVICE		07/30/2020-08/28/2020	42067	ACTUAL	123496005	1085	0		\$98.77	\$0.00	\$112.23	\$112.23	09/21/2020	\$112.23		\$0.00
150	08/28/2020	GAS SERVICE		07/30/2020-08/28/2020	3925	ACTUAL	20504778		0	13	\$10.84	\$0.00	\$112.23	\$112.23	09/21/2020	\$112.23		\$0.00
151	08/31/2020	End of Month Balance														\$219.99		
152	09/14/2020		PAYMENT								-\$112.23							
153	09/28/2020		INPA FORGIVEN - COMPANY								-\$2.69							
154	09/28/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
155	09/29/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
156	09/29/2020	ELECTRIC SERVICE		08/28/2020-09/29/2020	42551	ACTUAL	123496005	484	0		\$35.82	\$0.00	\$50.97	\$50.97	10/21/2020	\$50.97		\$0.00
157	09/29/2020	GAS SERVICE		08/28/2020-09/29/2020	3947	ACTUAL	20504778		0	22	\$12.53	\$0.00	\$50.97	\$50.97	10/21/2020	\$50.97		\$0.00
158	09/30/2020	End of Month Balance														\$150.88		
159	10/12/2020		PAYMENT								-\$50.97							
160	10/28/2020		INPA FORGIVEN - COMPANY								-\$2.69							
161	10/28/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
162	10/29/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
163	10/29/2020	ELECTRIC SERVICE		09/29/2020-10/29/2020	42764	ACTUAL	123496005	213	0		\$12.00	\$0.00	\$26.01	\$26.01	11/20/2020	\$26.01	119	\$0.00
164	10/29/2020	GAS SERVICE		09/29/2020-10/29/2020	3990	ACTUAL	20504778		0	43	\$11.39	\$0.00	\$26.01	\$26.01	11/20/2020	\$26.01	119	\$0.00
165	10/30/2020	End of Month Balance														\$118.07		
166	11/17/2020		PAYMENT								-\$26.01							
167	11/30/2020		INPA FORGIVEN - COMPANY								-\$2.69							
168	11/30/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
169	11/30/2020	End of Month Balance														\$86.83		
170	12/01/2020	INPA: IN PROGRAM ARREARAGE									\$2.62							
171	12/01/2020	ELECTRIC SERVICE		10/29/2020-12/01/2020	43138	ACTUAL	123496005	374	0		\$12.00	\$0.00	\$63.34	\$63.34	12/23/2020	\$63.34	445	\$0.00
172	12/01/2020	GAS SERVICE		10/29/2020-12/01/2020	4154	ACTUAL	20504778		0	164	\$48.72	\$0.00	\$63.34	\$63.34	12/23/2020	\$63.34	445	\$0.00
173	12/09/2020		LIHEAP PAYMENT								-\$200.00							
174	12/31/2020		INPA FORGIVEN - RATE CASE								-\$2.54							
175	12/31/2020		INPA FORGIVEN - COMPANY								-\$2.69							
176	12/31/2020	End of Month Balance														\$78.98		
177	01/04/2021		EXCESS CREDIT								-\$136.66							
178	01/04/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
179	01/04/2021	ELECTRIC SERVICE		12/01/2020-01/04/2021	43646	ACTUAL	123496005	508	0		\$12.00	\$0.00	\$0.00	\$0.00	01/26/2021	\$0.00	881	\$0.00
180	01/04/2021	GAS SERVICE		12/01/2020-01/04/2021	4439	ACTUAL	20504778		0	285	\$87.46	\$0.00	\$0.00	\$0.00	01/26/2021	\$0.00	881	\$0.00
181	01/29/2021	End of Month Balance														\$76.36		
182	02/01/2021		INPA FORGIVEN - RATE CASE								-\$2.54							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
183	02/01/2021		INPA FORGIVEN - COMPANY								-\$2.69							
184	02/02/2021		EXCESS CREDIT								-\$34.58							
185	02/02/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
186	02/02/2021	ELECTRIC SERVICE		01/04/2021-02/02/2021	44111	ACTUAL	123496005	465	0		\$14.19	\$0.00	\$78.71	\$78.71	02/24/2021	\$78.71	862	\$0.00
187	02/02/2021	GAS SERVICE		01/04/2021-02/02/2021	4714	ACTUAL	20504778		0	275	\$96.48	\$0.00	\$78.71	\$78.71	02/24/2021	\$78.71	862	\$0.00
188	02/22/2021		PAYMENT								-\$78.71							
189	02/26/2021	End of Month Balance														\$68.51		
190	03/02/2021		INPA FORGIVEN - COMPANY								-\$2.69							
191	03/02/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
192	03/03/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
193	03/03/2021	ELECTRIC SERVICE		02/02/2021-03/03/2021	44591	ACTUAL	123496005	480	0		\$25.98	\$0.00	\$160.64	\$160.64	03/25/2021	\$160.64	878	\$0.00
194	03/03/2021	GAS SERVICE		02/02/2021-03/03/2021	4994	ACTUAL	20504778		0	280	\$132.04	\$0.00	\$160.64	\$160.64	03/25/2021	\$160.64	878	\$0.00
195	03/18/2021		PAYMENT								-\$160.64							
196	03/31/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
197	03/31/2021		INPA FORGIVEN - COMPANY								-\$2.69							
198	03/31/2021	End of Month Balance														\$55.43		
199	04/01/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
200	04/01/2021	ELECTRIC SERVICE		03/03/2021-04/01/2021	44925	ACTUAL	123496005	334	0		\$13.35	\$0.00	\$88.81	\$88.81	04/26/2021	\$88.81	496	\$0.00
201	04/01/2021	GAS SERVICE		03/03/2021-04/01/2021	5150	ACTUAL	20504778		0	156	\$72.84	\$0.00	\$88.81	\$88.81	04/26/2021	\$88.81	496	\$0.00
202	04/21/2021		PAYMENT								-\$88.81							
203	04/29/2021		INPA FORGIVEN - COMPANY								-\$2.69							
204	04/29/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
205	04/30/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
206	04/30/2021	ELECTRIC SERVICE		04/01/2021-04/30/2021	45168	ACTUAL	123496005	243	0		\$17.73	\$0.00	\$75.31	\$75.31	05/24/2021	\$75.31	283	\$0.00
207	04/30/2021	GAS SERVICE		04/01/2021-04/30/2021	5223	ACTUAL	20504778		0	73	\$54.96	\$0.00	\$75.31	\$75.31	05/24/2021	\$75.31	283	\$0.00
208	04/30/2021	End of Month Balance														\$120.27		
209	05/17/2021		PAYMENT								-\$75.31							
210	05/28/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
211	05/28/2021		INPA FORGIVEN - COMPANY								-\$2.69							
212	05/28/2021	End of Month Balance														\$39.73		
213	06/01/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
214	06/01/2021	ELECTRIC SERVICE		04/30/2021-06/01/2021	45496	ACTUAL	123496005	328	0		\$21.16	\$0.00	\$54.31	\$54.31	06/23/2021	\$54.31	39	\$0.00
215	06/01/2021	GAS SERVICE		04/30/2021-06/01/2021	5257	ACTUAL	20504778		0	34	\$30.53	\$0.00	\$54.31	\$54.31	06/23/2021	\$54.31	39	\$0.00
216	06/16/2021		PAYMENT								-\$54.31							
217	06/29/2021		INPA FORGIVEN - COMPANY								-\$2.69							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
218	06/29/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
219	06/30/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
220	06/30/2021	ELECTRIC SERVICE		06/01/2021-06/30/2021	46289	ACTUAL	123496005	793	0		\$66.38	\$0.00	\$85.89	\$85.89	07/22/2021	\$85.89	\$0.00	
221	06/30/2021	GAS SERVICE		06/01/2021-06/30/2021	5272	ACTUAL	20504778		0	15	\$16.89	\$0.00	\$85.89	\$85.89	07/22/2021	\$85.89	\$0.00	
222	06/30/2021	End of Month Balance														\$115.15		
223	07/20/2021		PAYMENT								-\$85.89							
224	07/29/2021		INPA FORGIVEN - COMPANY								-\$2.69							
225	07/29/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
226	07/30/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
227	07/30/2021	ELECTRIC SERVICE		06/30/2021-07/30/2021	47573	ACTUAL	123496005	1284	0		\$130.90	\$0.00	\$152.13	\$152.13	08/23/2021	\$152.13	\$0.00	
228	07/30/2021	GAS SERVICE		06/30/2021-07/30/2021	5286	ACTUAL	20504778		0	14	\$18.61	\$0.00	\$152.13	\$152.13	08/23/2021	\$152.13	\$0.00	
229	07/30/2021	End of Month Balance														\$173.54		
230	08/20/2021		PAYMENT								-\$152.13							
231	08/27/2021		INPA FORGIVEN - COMPANY								-\$2.69							
232	08/27/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
233	08/30/2021	INPA: IN PROGRAM ARREARAGE									\$2.62							
234	08/30/2021	ELECTRIC SERVICE		07/30/2021-08/30/2021	48699	ACTUAL	123496005	1126	0		\$118.16	\$0.00	\$139.60	\$139.60	09/21/2021	\$139.60	\$0.00	
235	08/30/2021	GAS SERVICE		07/30/2021-08/30/2021	5300	ACTUAL	20504778		0	14	\$18.82	\$0.00	\$139.60	\$139.60	09/21/2021	\$139.60	\$0.00	
236	08/31/2021	End of Month Balance														\$153.16		
237	09/15/2021		LIHEAP PAYMENT								-\$250.00							
238	09/28/2021		INPA FORGIVEN - COMPANY								-\$2.69							
239	09/28/2021		INPA FORGIVEN - RATE CASE								-\$2.54							
240	09/29/2021		EXCESS CREDIT								-\$110.40							
241	09/29/2021	INPA: IN PROGRAM ARREARAGE									\$2.58							
242	09/29/2021	ELECTRIC SERVICE		08/30/2021-09/29/2021	49257	ACTUAL	123496005	558	0		\$55.21	\$0.00	\$0.00	\$0.00	10/21/2021	\$0.00	\$0.00	
243	09/29/2021	GAS SERVICE		08/30/2021-09/29/2021	5315	ACTUAL	20504778		0	15	\$18.38	\$0.00	\$0.00	\$0.00	10/21/2021	\$0.00	\$0.00	
244	09/30/2021	End of Month Balance														\$5.75		
245	10/27/2021		INPA FORGIVEN - RATE CASE								-\$2.50							
246	10/27/2021		INPA FORGIVEN - COMPANY								-\$3.25							
247	10/28/2021		EXCESS CREDIT								-\$34.23							
248	10/28/2021	ELECTRIC SERVICE		09/29/2021-10/28/2021	49441	ACTUAL	123496005	184	0		\$12.00	\$0.00	\$0.00	\$0.00	11/19/2021	\$0.00	17	\$0.00
249	10/28/2021	GAS SERVICE		09/29/2021-10/28/2021	5342	ACTUAL	20504778		0	27	\$15.82	\$0.00	\$0.00	\$0.00	11/19/2021	\$0.00	17	\$0.00
250	10/29/2021	End of Month Balance														\$0.00		
251	11/30/2021		EXCESS CREDIT								-\$6.41							
252	11/30/2021	ELECTRIC SERVICE		10/28/2021-11/30/2021	49815	ACTUAL	123496005	374	0		\$21.17	\$0.00	\$119.53	\$119.53	12/22/2021	\$119.53	549	\$0.00
253	11/30/2021	GAS SERVICE		10/28/2021-11/30/2021	5499	ACTUAL	20504778		0	157	\$104.77	\$0.00	\$119.53	\$119.53	12/22/2021	\$119.53	549	\$0.00
254	11/30/2021	End of Month Balance														\$119.53		
255	12/27/2021		PAYMENT								-\$119.53							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
256	01/03/2022	ELECTRIC SERVICE		11/30/2021-01/03/2022	50250	ACTUAL	123496005	435	0		\$68.79	\$0.00	\$285.11	\$285.11	01/25/2022	\$285.11	648	\$0.00
257	01/03/2022	GAS SERVICE		11/30/2021-01/03/2022	5691	ACTUAL	20504778		0	192	\$216.32	\$0.00	\$285.11	\$285.11	01/25/2022	\$285.11	648	\$0.00
258	01/31/2022	End of Month Balance														\$285.11		
259	02/02/2022	ELECTRIC SERVICE		01/03/2022-02/02/2022	50768	ACTUAL	123496005	518	0		\$85.18	\$285.11	\$417.80	\$702.91	02/24/2022	\$702.91	1015	\$0.00
260	02/02/2022	GAS SERVICE		01/03/2022-02/02/2022	5993	ACTUAL	20504778		0	302	\$332.62	\$285.11	\$417.80	\$702.91	02/24/2022	\$702.91	1015	\$0.00
261	02/21/2022		PAYMENT															
262	02/28/2022	End of Month Balance														\$602.91		
263	03/03/2022	ELECTRIC SERVICE		02/02/2022-03/03/2022	51187	ACTUAL	123496005	419	0		\$71.09	\$602.91	\$307.69	\$910.60	03/25/2022	\$910.60	705	\$0.00
264	03/03/2022	GAS SERVICE		02/02/2022-03/03/2022	6204	ACTUAL	20504778		0	211	\$236.60	\$602.91	\$307.69	\$910.60	03/25/2022	\$910.60	705	\$0.00
265	03/16/2022		PAYMENT															
266	03/25/2022		PAYMENT AGREEMENT															
267	03/31/2022	End of Month Balance														\$307.69		
268	04/01/2022	DEFERRED PAYMENT AGREEMENT																
269	04/01/2022	ELECTRIC SERVICE		03/03/2022-04/01/2022	51512	ACTUAL	123496005	325	0		\$57.46	\$0.00	\$263.26	\$263.26	04/25/2022	\$263.26	480	\$0.00
270	04/01/2022	GAS SERVICE		03/03/2022-04/01/2022	6340	ACTUAL	20504778		0	136	\$154.52	\$0.00	\$263.26	\$263.26	04/25/2022	\$263.26	480	\$0.00
271	04/20/2022		PAYMENT															
272	04/29/2022	End of Month Balance														\$256.41		
273	05/02/2022	DEFERRED PAYMENT AGREEMENT																
274	05/02/2022	ELECTRIC SERVICE		04/01/2022-05/02/2022	51778	ACTUAL	123496005	266	0		\$48.90	\$0.00	\$196.92	\$196.92	05/24/2022	\$196.92	333	\$0.00
275	05/02/2022	GAS SERVICE		04/01/2022-05/02/2022	6420	ACTUAL	20504778		0	80	\$96.74	\$0.00	\$196.92	\$196.92	05/24/2022	\$196.92	333	\$0.00
276	05/31/2022	BILL OUT DPA																
277	05/31/2022	End of Month Balance														\$402.05		
278	06/01/2022	ELECTRIC SERVICE		05/02/2022-06/01/2022	52180	ACTUAL	123496005	402	0		\$70.50	\$402.05	\$113.85	\$515.90	06/23/2022	\$515.90		\$0.00
279	06/01/2022	GAS SERVICE		05/02/2022-06/01/2022	6448	ACTUAL	20504778		0	28	\$43.35	\$402.05	\$113.85	\$515.90	06/23/2022	\$515.90		\$0.00
280	06/30/2022	ELECTRIC SERVICE		06/01/2022-06/30/2022	52817	ACTUAL	123496005	637	0		\$107.12	\$515.90	\$140.71	\$656.61	07/22/2022	\$656.61		\$0.00
281	06/30/2022	GAS SERVICE		06/01/2022-06/30/2022	6463	ACTUAL	20504778		0	15	\$33.59	\$515.90	\$140.71	\$656.61	07/22/2022	\$656.61		\$0.00
282	06/30/2022	End of Month Balance														\$542.76		
283	07/29/2022	End of Month Balance														\$542.76		
284	08/01/2022	ELECTRIC SERVICE		06/30/2022-08/01/2022	54328	ACTUAL	123496005	1511	0		\$238.65	\$656.61	\$269.49	\$926.10	08/23/2022	\$926.10		\$0.00
285	08/01/2022	GAS SERVICE		06/30/2022-08/01/2022	6476	ACTUAL	20504778		0	13	\$30.84	\$656.61	\$269.49	\$926.10	08/23/2022	\$926.10		\$0.00
286	08/29/2022		PAYMENT															
287	08/30/2022	ELECTRIC SERVICE		08/01/2022-08/30/2022	55680	ACTUAL	123496005	1352	0		\$226.45	\$0.00	\$255.96	\$255.96	09/21/2022	\$255.96		\$0.00
288	08/30/2022	GAS SERVICE		08/01/2022-08/30/2022	6488	ACTUAL	20504778		0	12	\$29.51	\$0.00	\$255.96	\$255.96	09/21/2022	\$255.96		\$0.00
289	08/31/2022		PAYMENT AGREEMENT															
290	08/31/2022	End of Month Balance														\$255.96		
291	09/07/2022		PAYMENT															
292	09/21/2022		MISCELLANEOUS															
293	09/21/2022	PAID IN ADVANCE																
294	09/29/2022		EXCESS CREDIT															
295	09/29/2022	ELECTRIC SERVICE		08/30/2022-09/29/2022	56134	ACTUAL	123496005	454	0		\$73.12	\$0.00	\$0.00	\$0.00	10/21/2022	\$0.00		\$0.00
296	09/29/2022	GAS SERVICE		08/30/2022-09/29/2022	6504	ACTUAL	20504778		0	16	\$34.12	\$0.00	\$0.00	\$0.00	10/21/2022	\$0.00		\$0.00
297	09/30/2022	End of Month Balance														\$0.00		
298																		
299																		
300																		
301																		
302																		

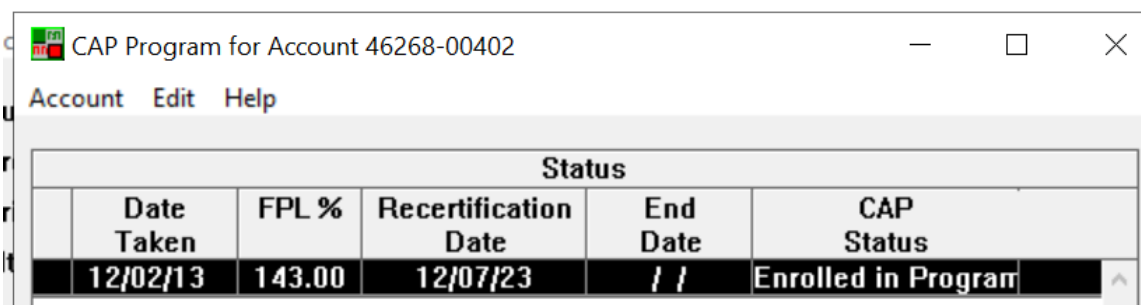
## **EXHIBIT 2**

## CAP RATE HISTORY

**NAME:** ELAINE MICKMAN  
**ACCOUNT NUMBER:** 46268-00402  
**ADDRESS:** 1619 GERSON DR NARBERTH PA 19072  
**DOCKET #:** C-2022-3036040

---

**Service Initiated 9/9/2003**




Status				
Date Taken	FPL %	Recertification Date	End Date	CAP Status
12/02/13	143.00	12/07/23	/ /	Enrolled in Program

- Enrolled 12/2/13
- Customer recertified every 2 years as required
- 10/17/16 Program criteria revised to CAP Fixed Credit Option (CAP FCO)- past due \$471.48 forgiven after complying with InProgramArrears Agreement (INPA)

**PECO EXHIBIT**

## FIXED CREDIT PROPOSED ALLOCATION AS OF 10/13/22

 Fixed Credit Details for 46268-00402

[Edit](#) [Help](#)

Fixed Credit Totals		
	Service Point 1	Service Point 2
	CAP FCO Electric Residential Service	CAP FCO Gas Residential Service
Annual Fixed Credit:	153.99	18.27
Annual Energy Burden:	997.92	1,496.88
Overage:	0.00	0.00

Projected Fixed Credit		
Relative Month	Service Pt 1 Discount	Service Pt 2 Discount
10/22	10.21	0.48
11/22	10.13	1.26
12/22	13.38	2.48
01/23	14.77	3.76
02/23	13.66	3.56
03/23	12.33	2.65
04/23	10.70	1.75
05/23	8.96	0.82
06/23	11.87	0.48
07/23	17.39	0.35
08/23	16.28	0.31
09/23	14.31	0.37

## **EXHIBIT 3**

# YOUR HOME ENERGY AUDIT ocs

## 1-800-675-0222

This energy survey was prepared for you by CMC Energy Services, Inc. on behalf of PECO

This report prepared for

Owner

**Elaine Mickman**  
1619 Gerson Dr  
Narberth, PA 19072

610-246-9628 ..

Audit performed by

**David Jones**

The survey results are based on the

**Home Energy Audit**

Performed on 6/13/2022

Thank you for participating in PECO's Low Income Usage Reduction Program (LIURP).

Homes that are energy efficient use less energy, are more comfortable and healthier, cost less to run, and have less impact on the environment.

This report will show you where your home's energy efficiency performance is now, and what you can do to bring it up to the next level.

Questions? Contact us at: **1-800-675-0222**

### How You Compare

Average Gas Use Comparison (CCF)



■ Good ■ You ■ Similar Home

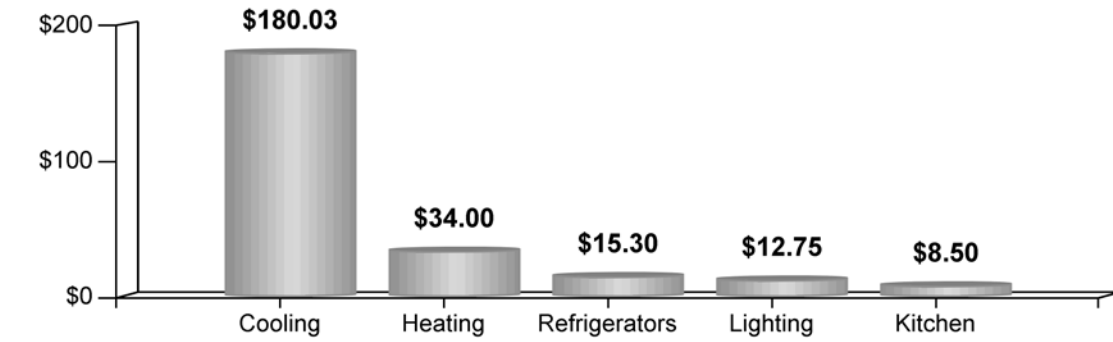
### Property details

Year Built	1969
Home Style	1+ Story Single
Square Footage	3400
Number of Rooms	12
Number of Occupants	2
Year of Occupancy	38

### Heating and Cooling

Primary Fuel	Utility Gas
Heat Type:	Central furnace - forced air
Age	15
Supplemental Fuel:	
Primary A/C	Central Air Conditioner
Water Heating Fuel	Utility Gas
Water Heating Type	Independent

## Where does your money go? Here are the top 5 contributors to your energy bill.



\* Refer to the LIURP Cost Estimate section of this report for detailed review

### Read what you can do to keep more of your \$

- Turn off lighting when not needed and rely on as much natural light as possible.
- Use high efficiency lighting such as LEDs in areas where lighting is required for several hours.
- Keep refrigerator at least 75% full for it to run most efficiently but not too full as to limit air circulation.
- Store liquid containers such as water jugs in refrigerator or freezer to take up empty space.
- Regularly clean refrigerator condenser coils that are on the back or underneath the unit.
- Set refrigerator temperature between 35 to 40 degrees and Freezer between 0 to 10 degrees Fahrenheit.
- Defrost any ice build-up thicker than a ¼" on manual defrost refrigerators.
- Check condition of door seals on refrigerators by placing a slip of paper in the seal. If it falls you should repair or replace the seal.
- Minimize use of hot water whenever possible by filling the sink to wash dishes instead of running the water.
- Only dry full loads in dryer, and when possible hang clothes to dry.
- Clean dryer filter frequently. Make sure dryer hose is clear and that it exhausts to the outside.
- Inspect, clean, and or change furnace filters on a monthly basis.
- Keep thermostat between 68 to 70 degrees Fahrenheit during the day, and set 5 degrees lower at night.
- Use fans as much as possible to replace or supplement air conditioning.
- Raise thermostat setting to between 75 to 78 degrees Fahrenheit during the cooling season.
- Make sure you have plenty of fresh air when using products with vapors, like wall paint, and always store away from living spaces.
- Repair heating system.
- Turn off any television that is not being viewed.
- Use a timer on any television to automatically turn off for late night viewing.
- Turn off any computer that is not being used.
- Window air conditioner should only be operated when the area is occupied.
- Minimize use of hot water by turning off the faucet while brushing teeth or shaving.

I understand that I was chosen to participate in PECO's Low Income Usage Reduction Program (LIURP) due to my high energy usage.  
I understand and agree to follow the recommendations listed above in order to reduce my energy usage and help make my utility bills more affordable.

### Hazards of Space Heating

During the heating season additional warmth becomes a concern for PECO customers.

Using space heaters is **NOT** the best way to solve the problem. All types of space heaters are **hazardous**. They can cause fires and pollute the indoor air quality of your home to very dangerous levels.

Space heaters are more expensive to operate than your primary heating system. An average electric space heater used 10 hours a day will cost over \$65.00 per month.

Please remember that space heater use is, **hazardous. It is unhealthy and very expensive.**

### Do you know that help could be just a phone call away?

Here are the programs the auditor selected for your household. Please see additional programs available in the Referrals brochure in your educational packet.

**1-800-675-0222 Menu Selection 3 PECO's Low Income Usage Reduction Program (LIURP)**

Property Tax/Rent Rebate Program	1-888-222-9190
PA Weatherization Assistance Program Delaware County	610-521-8770
PECO - Matching Energy Assistance Fund	800-774-7040

Error: Subreport could not be shown.

### Cost Effective Measure Recommended

Service Name	Recommended Measure	QTY
Air Sealing Installation	Blower door setup and take down: Pre/post CFM50, required for all air sealing projects.	1.00
	Guided Air Sealing: Seal plumbing, wiring, chimney (fire rated material required), chases,etc.	1.00
	Attic Chaseways(ea): Seal top plates, wiring,chimney(fire rated required),soffits,etc.ZPD required.	1.00
	Labor 1 unit eq .5hrs (VDT): Electrical safety testing. Pre/post load test <10% variation required.	1.00
	Seal major chaseway with RB/Foam(sq ft): Foam board and expandable one/two part foam.	1.00
	Labor1 unit eq .5hrs Zonal Pressure Diagnostics (ZPD): Pre/Post Zonal Pressure Test of zones treated	1.00
	Labor 1 unit eq .5hrs CAZ Test: Post spillage, CO results-per BPI1200. Required each day of work	1.00
Health and Safety Hazard Remediation	Labor_HazardRemediation	0.00
	Labor_HazardRemediation	1.00
Heating System Tune Up	Diagnostic Fee	1.00
Insulation Installation	Misc Insulate to R38 Must bring overall insulation to R38. Cellulose required.	1400.00
Water Heating System Service	Diagnostic Fee	2.00
Weatherization Installation	Window caulking - interior: Latex, white. Entire perimeter of window and trim should be caulked.	9.00
	Window molding: Paint grade, mitered, cover gap and caulk.	9.00

### CUSTOMER CONSENT

I have been informed of the above information and understand that in order to insulate my home the ceiling / wall surfaces may need to have access panels created and / or holes drilled. Attic ventilation may need to be added which will be installed in my roof. All necessary work will be properly sealed and patched as per program specifications.

I understand that the insulation installer will determine the proper location for access hatch(es) that are required and obtain my permission prior to performing the work.

### Insulation

Hazardous Conditions	Existing Attic Ventilation	Is Recessed Electrical Fixtures In Ceiling	Access Hatches	Wiring Issues	Dwelling Volume	Air Leakage
		False	Exist	Knob and tube wiring suspected	0	0

I have been informed of the above information and understand that in order to insulate my home, the ceiling/wall surfaces may need to have access panels created and/or holes drilled. Attic ventilation may need to be added which will be installed in my roof. All necessary work will be properly sealed and patched as per program specifications.  
I understand that the insulation installer will determine the proper location for access hatch(es) that are required and obtain my permission prior to performing the work.

CUSTOMER'S PRESENT MAU is 549.37 kWh / \$ 93.39  
and they can realistically reduce their usage to 500.00 kWh / \$ 85.00

## Cost Effective Conservation Measures Installed by Auditor

Conservation Measure	Installed Quantity
Bubble Aerator in the Kitchen 1.0 GPM	1.00
Branded Blanket	2.00
Smoke Alarm Lithium	3.00
Showerhead 1.5 GPM	2.00

	Location	Replaced Wattage	Hrs Used /Day	
Energy Efficient LED Bulb 9W Dimmable	Hallway	40	3	1
Energy Efficient LED Bulb (Directional/Reflector)	Living Room	65	3	2
Energy Efficient LED Bulb 5W	Living Room	60	3	4
Energy Efficient LED Bulb 9W Dimmable	Bedroom	60	3	1
Energy Efficient LED Bulb (Directional/Reflector)	Kitchen	65	3	3
Energy Efficient LED Bulb 9W Dimmable	Bathroom	13	3	1
Energy Efficient LED Bulb 6W	Bathroom	13	3	8

The energy auditor identified and reviewed with me the reason(s) for my high electric use and installed the conservation measure(s) listed above. Please note that all work and materials provided under the program, including appliances, are warrantied for one year from their install date. I **certify that all LED bulbs installed replace incandescent bulbs in fixtures that I use at least three hours each day.**

### Audit Notes

w-14 bad-9

- The cust was familiar with but very attentive with the audit process.
- The house was previously treated and still had some of the measures intact.
- The cust's main concern was having some of the windows (org wood frame) replaced. I told her the program doesn't replace the windows unless there's some type of hazard present.
- Another concern of hers is the hot water tanks, the cust said the unit were to be relaced during a previous audit but she never heard anything else. The cust believes one If the units is leaking.
- The cust hasn't been into the basement for sometime, when I went to the basement to check the htr and the hot water tanks I discovered a water pipe was constantly leaking causing some minor flooding in the basement. The cust was aware of the leak but needs some help to address the issues. I didn't perform any combustion or gas testing due to the still water on the basement.



Customer's Signature: \_\_\_\_\_

Date: 06/13/2022

# **EXHIBIT 4**



November 1, 2022

**BCS Decision Report**

**BCS Case #:** 003852525 **Open Date:** 2022-07-22  
**Customer Name:** ELAINE MICKMAN  
**Service Address:** 1619 GERSON DR

**BCS Bill Account #:** 4626800402 **Previous Case #:** 3819618  
**Violation Type:** NO **Chapter Type:**  
**Decision Type:** W **Section / Rule:**  
**Investigator Name:** ALISON HARING

**Decision Issued Date:** 2022-09-02  
**Case Closed Date:** 2022-09-12

**Letter Description:**  
SHORT BLANK LETTER

<b>Total Balance:</b>	\$656.61	<b>Balance Date:</b>	2022-08-18
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$554.04
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$178.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

**Resolution Description:**  
DISMISSAL LETTER ISSUED: LIURP UNABLE TO ACCESS BASEMENT AND ADVISED CUSTOMER TO CORRECT SEWAGE PROBLEM. CUSTOMER PROVIDED REFERRALS TO ASSIST IN CORRECTING THE STANDING WATER/SEWAGE ISSUED. BCS HAS LIMITED JURISDICTION OVER SERVICE COMPLAINTS AND FOUND THAT THE COMPANY IS CONSISTENT WITH THE LIURP POLICY AS DEFINED IN THEIR USECP. CASE CLOSED WITH NO DECISION.