

Certificate No. A-8925349  
Docket No. A-2022-3033551

Freight Pa. P.U.C. No. 1

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**JORDAN R DIETRICH**

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Rates and Rules Governing the Transportation of Household Goods**

*To transport, as a common carrier, by motor vehicle, household goods in use,  
limited to transporting pianos, between points in Pennsylvania*

Issued: November 14, 2022

Effective: November 15, 2022

Issued Under authority of 52 PA Code Section 23.42

By: JORDAN R DIETRICH  
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## RULES AND REGULATIONS

### SCHEDULE OF RATES & POLICIES

Piano type	Move base rate	Removal base rate	In-house move base rate	Stairs/yard additional fee*	Upend piano on stairs fee
Spinnet	\$275.00	\$225.00	\$ 80.00	\$ 20.00	\$ 40.00
Console	\$300.00	\$250.00	\$ 80.00	\$ 25.00	\$ 50.00
Studio	\$325.00	\$275.00	\$ 80.00	\$ 35.00	\$100.00
Full upright	\$375.00	\$300.00	\$100.00	\$100.00	Not available
Grands < 6'	\$400.00	\$325.00	\$150.00	\$ 40.00	\$125.00
Grands 6'6"7"	\$425.00	\$350.00	\$150.00	\$ 50.00	\$175.00
Grand 6'9"-7'1"	\$450.00	\$400.00	\$225.00	\$150.00	Not available
Digital upright	\$225.00	\$200.00	\$ 80.00	\$ 15.00	\$ 0.00
Digital grand	\$300.00	\$250.00	\$125.00	\$ 25.00	\$ 40.00
Hybrid upright	\$325.00	\$250.00	\$ 80.00	\$ 60.00	\$ 25.00

\* Each instance of four (4) or more steps is considered stairs. Traversing grass, dirt, gravel, a slope, and/or severely broken or paver type sidewalk is considered yard.

**Estimates** – Estimates are provided free of charge on a case by case basis and may differ from the above rates. I reserve the right to charge less than an indicated fee or estimate. A customer will not be charged more than a given estimate, except in the case that the customer failed to provide accurate information at the time the estimate was given, in which case, the above rates and policies will be used to determine the correct fee.

**Flat Rates and Mileage Rates** - Using zip code 15233 (near Glenshaw/Fox Chapel) as a center point, there will be an additional fee of \$1.00 per mile up to fifty (50) miles and \$2.00 per mile for fifty (50) miles and beyond. Rates begin from the time vehicle leaves carrier's place of business and ends at the final delivery destination for the piano.

**Cancellations/No-shows** - If a move is canceled by the customer the day of the move, or if a customer is not available to give us access to a move location by fifteen (15) minutes after an arranged meeting time, or if a customer otherwise creates an unreasonable delay of more than fifteen (15) minutes, an additional fee of up to \$50.00 will be added to the cost of the move. Legitimate emergencies and acts of God exempt customers from this policy.

**Rush job** - Location-based efficiency in scheduling usually cannot be achieved for customers requiring a move within five (5) days of contacting us to schedule. For such moves, a fee of up to \$100.00 may be charged to cover this inefficiency.

**Odd hours/Rush hour** - If we are not given the option to schedule a move during normal work hours (Monday – Saturday, 8:00 AM – 4:00 PM) or if a customer's schedule requires us to drive in a major metropolitan area during evening rush hour, an additional fee of up to \$25.00 will be added. If we are required to move between the hours of 7:00 PM and 7:00 AM, an additional fee of up to \$150.00 will be added.

**Apartments/Complexes** – Moves in buildings with elevators, more than three (3) doors, or that are part of a multi-building complex (ie., apartments, universities) may incur an added fee of up to \$25.00.

**Snow/Debris Removal** - Please ensure walkways, stairs, and driveways and areas necessary for handling the piano are passable and safe. If I need to remove snow or ice or move furniture or belongings to complete the job there will be an additional fee of up to \$25.00.

**Advance Reservations** - must be made prior to the service being rendered.

**Insurance Coverage Offered** - There is no charge for this coverage. Pianos damaged in transit are reimbursed up to \$25,000. General liability coverage is \$300,000. Customers agree that damage to facilities and homes resulting from preexisting structural defects (ie., tile cracked when laid over incorrect or nonexistent subfloor, porch steps broken when wood structure was decomposed) will be excluded from coverage.

3rd party insurance is not offered.

**Payment Policy** - Unless otherwise agreed in advance, payment in full via cash, check, or money order is due upon completion of the service. A \$40.00 dollar fee will be added to any amount due for a returned check or if received after ten (10) business days after the date of completion of service.