

## Application for Broker of Household Goods in Use

THIS APPLICATION IS TO BE USED FOR A LICENSE TO OPERATE AS A BROKER WHO WILL ARRANGE FOR THE TRANSPORTATION OF HOUSEHOLD GOODS IN USE BETWEEN POINTS IN PENNSYLVANIA.

1. **Legal Name of Applicant** (Individual, Partnership or Corporation)

MOVERS OF PENNSYLVANIA, LLC

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- If you are an individual who has not formed any type of corporate entity, you should enter your name **as it will appear on your insurance documents**.
- If you are filing for a partnership, but **not a limited liability partnership**, the names of all partners must be entered on this line. Those names should be entered **as they will appear on your insurance documents**. This includes husbands and wives filing jointly.
- If you are filing for a corporate entity (corporation, limited liability company, or limited liability partnership), **even if you are the sole shareholder member**, you must enter the name **exactly as it appears on the registration papers from the Corporation Bureau of the Pennsylvania Department of State**.

2. **Trade Name** (Attach a copy of fictitious name registration if applicable)

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This is any name which you will be operating under which differs from the **LEGAL NAME OF APPLICANT**. A **TRADE NAME** is considered a **FICTITIOUS NAME** if the identity of the applicant cannot be readily determined. *EXAMPLE: John Doe is the applicant and wants to use the name "Johnboy Trucking" as his trade name. People cannot readily determine that John Doe is the actual operator; therefore, the name is fictitious and must be registered as such. Trade names such as "John Doe Trucking" or "J. Doe Trucking" are not considered fictitious and would not have to be registered.*

3. **Do you currently hold PUC Authority?** NO **Previous Authority?** NO

**If YES, at PUC No. A-** \_\_\_\_\_

4. **Are you a business entity registered with the PA Dept. of State?** YES

If NO, you must register (see checklist on how to register)

**If YES, provide your PA Corporation Bureau Entity ID Number** 7354803

(see checklist and indicate type of business entity registered)

5. **Mailing Address**

5831 Forward Ave, STE 1094

Street Address

Pittsburgh, PA 15217

City, State and Zip Code

Allegheny

County

800-509-2414

Telephone Number

Info@MoversofPA.com

E-mail Address

*This is the e-mail address to which the Commission will send all official documents issued by the Commission until further notice.*

6. **Physical Address** (If different than mailing address. Do not use a post office box.)

Street Address

City, State and Zip Code

Telephone Number

County

The address entered here should reflect the actual location of the business. This is the address the Commission needs in order to dispatch Enforcement Officers to inspect equipment. If left blank, it will be assumed that the **PHYSICAL ADDRESS** is the same as the **MAILING ADDRESS**

7. **Attorney** (if applicable)

Attorney's Name & Telephone Number for this Filing

Attorney's Address

E-mail Address

An attorney's name should only be entered if an attorney is filing the application for a client and the application is being sent under the attorney's cover letter.

8. **Does applicant hold interstate operating authority?**

No  Yes, at No. \_\_\_\_\_

9. **Describe the service area proposed by this application.**

(Use the space below or attach additional sheet if space provided is not sufficient).

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Our company would oversee, arrange, manage, and communicate with the client and the contractor for the transportation of household goods in use between points in Pennsylvania.

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*Examples:*

- *To arrange for the transportation of household goods in use between points in Pennsylvania.*
- *To arrange for the transportation of household goods in use between points in Clarion County.*

10.. **Certification:**

Applicant certifies that it is not now engaged in unauthorized intrastate transportation for compensation between points in Pennsylvania and will not engage in said transportation unless and until authorization is received from the Pennsylvania Public Utility Commission.

Applicant further certifies that it understands the requirements of the Pennsylvania Public Utility Commission, especially as they relate to safety and insurance and that it may be subject to civil penalties, suspension or cancellation of the Certificate for failure to comply with Commission requirements.

Applicant further certifies that it understands that it is subject to an annual assessment based upon its reported gross Pennsylvania intrastate revenues; said assessment to help defray expenses incurred in regulating Brokers of Household Goods in Use; and acknowledges that failure to report revenue and pay its annual assessment may result in civil penalties, suspension or cancellation of the certificate.

## Verification of Application

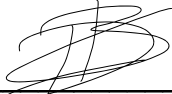
I/We hereby state that the statement(s) made in this application is/are true and correct to the best of my/our knowledge and belief.

The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 relating to unsworn falsification to authorities.

Dwayne Buckley

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(Print Name)



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(Signature)

November 30, 2022

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(Date)

The verification of the application must be completed by the applicant appearing on Line 1 of the application by the named individual, all partners if a partnership, a member (if a limited liability company), or by the President or Secretary (if a corporation).

**Note: Before you can provide service as a Pennsylvania licensed broker of household goods, you must submit evidence of financial responsibility to the Commission. Your evidence will be in the form of a Surety Bond in the amount of \$10,000.**

# VERIFIED STATEMENT OF APPLICANT

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THE APPLICANT'S FITNESS TO OPERATE. STATEMENTS SHOULD BE TYPED OR PRINTED. ILLEGIBLE STATEMENTS WILL DELAY YOUR APPLICATION.

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**PUC Application Docket No.**

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**DWAYNE BUCKLEY (MOVERS OF PENNSYLVANIA, LLC)**

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**Legal Name of Applicant**

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**Trade Name, if any**

<b>5831 FORWARD AVE, STE 1094</b>	<b>PITTSBURGH</b>	<b>PA</b>	<b>15217</b>
<small>Street Address (principal place of business)</small>	<small>City or Municipality</small>	<small>State</small>	<small>Zip Code</small>

The Verified Statement of the Applicant is more or less a business plan, or your proposal for providing the transportation service for which you are making application. Prior to deciding to make application for operating authority from the Public Utility Commission, you likely gave much consideration to the manner in which you would operate the business in order that you could provide satisfactory service to your customers and so that you could make a reasonable profit. As part of the application process, you must provide the Commission with your proposal to provide the transportation service.

At minimum, the Verified Statement of the Applicant should include a discussion of the numbered items listed below and on the following pages. You are encouraged to provide as much information as possible about the particular subject as is necessary to fully explain your plan. If you fail to provide sufficient information about the subjects listed below, it may cause the review of your application to be delayed until you provide the necessary information. If you need more space to provide your explanation, please attach additional pages that list the appropriate item by number.

1. Identify the person making the Verified Statement on behalf of the applicant. If the applicant is a sole proprietor making the statement, this will be the same information as provided above. If an employee/officer of applicant is making the statement, give name, title, business address and telephone number, and indicate that the applicant's directors/owners/partners/etc. have authorized the witness to speak for the business.

DWAYNE BUCKLEY, OWNER  
5831 FORWARD AVE, STE 1094  
800-509-2414  
412-929-1905  
IS AUTHORIZED TO SPEAK FOR THE BUSINESS

2. List the applicant's affiliation (owner, manager, controls) with any other carrier, with the description of affiliation.

We have pending partnerships with a few registered moving companies in Pennsylvania. We are now finalizing formal arrangements as soon as we receive license from PUC.

3. Describe your business experience, particularly any experience relating to the operation as a broker for the transportation of persons. You may also include an explanation of education or training that you believe may be relevant.

I/We have over 5 years of business experience on an international scale. We established Movers of Pennsylvania on August 31, 2022 to expand our services the the state. We have a fully trained team of customer services agents, logistics managers, operations managers, and accounts team. Our team is fully trained and attend workshops and conferences.

4. Describe your facilities, record maintenance plan and your communication network. Please include a description of your physical location, to include the office area, office machines that will be utilized. Please include an explanation of your plan to maintain records required by the PUC, as well as normal business records. In regard to your communication network, please explain how you will receive customer requests for transportation. Finally, please state your intended business hours.

We currently occupy a number of facilities. In the Pennsylvania, Florida, and Kingston Jamaica. In Pennsylvania, our physical office is located at 5831 Forward Ave, Suite 1094. Our physical communication is handled here, as well as any on-the-ground logistics need. Clients may walk into the office and get any information they need, or send us instructions to act on their behalf. We have a notary and an in-house shipping company that also handle local and international shipping via FedEx and UPS. Our communication network is broad and fully integrated with the services offered. Our general telephone number is a toll free (that is listed in the 411 telephone directory), and this line is monitored by our customer service team located in Pittsburgh and Jamaica. Using service providers such as Google, Skype, T-Mobile, Grasshopper to form a seamless communication network. The offices are equipped with MacBooks and other computers that records, and stored all company files on local hard drives, and our Google cloud servers. Customer request for transportation will be received via direct calls to our office, via email, or from our website. Mon - Sat (8am - 6pm)

5. Please state the number of employees you intend to use, along with a description of their duties. Please explain why that number of employees is appropriate to provide reasonable and efficient service to the geographical territory you will be serving.

To provide an effective service, our plan is to employ agents to suit the following positions;

Customer Service Agents (3) - These agents will be in charge of handling incoming calls and responding to emails and website queries.

Logistics Officers (2) - This team will be in charge of communicating with contractors and service providers, working out rates, routes, and any other logistics necessary to ensure that the client receives a seamless services.

Accountant (1) - The accountant will ensure that all bookkeeping is done on a daily basis, the accountant will also work closely with our Tax consultants and filing company in Florida to ensure that all financials are in perfect order.

6. Licensed brokers are required to maintain a surety bond with a value of no less than \$10,000. While it is not necessary to obtain a surety bond at this time, please give the names of bonding companies you have contacted in preparation for obtaining a surety bond.

Our surety bond for (household moving services/brokers) were obtained through JW Surety Bonds

7. Please describe your customer service standards. Within your description, please explain:
- Your plan to inform customers of the procedures for filing complaints with the PUC;
  - Your intended customer complaint resolution procedure.

All customers are issued a brochure from the Pennsylvania Utilities Commission, this outlines the guidelines for filing complaints with the PUC.

Internally, we provide a dedicated customer service team, which handles all complaints and issues that may arise whilst tendering a service. The customer may call our office directly, as well as visit our website (and click Claim, fill out a dispute/claims form). Once a form is submitted, our team will make contact with the customer by phone to have the matter resolved, whether is to offer more time/labor/refund etc.


8. Criminal Record. Have you been convicted of a misdemeanor or felony for which you remain subject to supervision by a court or correctional institution?

YES     NO

9. Financial Data. In addition to demonstrating your technical fitness, you must also demonstrate that you possess the financial fitness to provide the proposed transportation service. Therefore, you must complete both parts of the "Statement of Financial Position", which follows this page. The first part is the Balance Sheet. You need only provide the applicable information. The second part of the Statement of Financial Position is the Projected Income Statement. The projection is your estimation of expected revenues and specific expenses for one year. You should use the projected information, along with the financial data reported on your balance sheet to help you determine if proposed business can be feasible. Please feel free to also provide clarification information with your "Statement of Financial Position", which explains why you believe you have sufficient funds to ensure your transportation business can provide reliable service to the public in a safe manner.

### Verification of Statement

The undersigned deposes and says that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

  
\_\_\_\_\_  
(Signature) **Dwayne Buckley, Owner**  
\_\_\_\_\_  
(Name and Title, printed or typed)

**November 30, 2022**  
\_\_\_\_\_  
(Date)

STATEMENT OF FINANCIAL POSITION (BALANCE SHEET)  
AS OF (DATE) NOVEMBER 30, 2022  
(Must be less than 6 months old)

**ASSETS**

Current Assets

Cash		Intellectual Property Insurance	\$17,000.00
Other Current Assets (specify)		Etc.	\$1,050,000.00
<b>Total Current Assets</b>			<b>\$1,067,000.00</b>

Tangible Assets

Motor Vehicle Equipment			\$40,000.00
Property (Buildings, land, etc.)			\$9,000.00
Office Equipment			\$2,000.00
<b>Total Tangible Assets</b>			<b>\$51,000.00</b>

**TOTAL ASSETS** \$1,118,000

**LIABILITIES**

Current Liabilities (Due within one year of date)

Loans			\$0.00
Credit Cards/revolving credit			\$800.00
Other Liabilities (attach schedule)			\$0.00
<b>Total Current Liabilities</b>			<b>\$800.00</b>

Long Term Liabilities (Due after one year of date)

Mortgage			\$0.00
Long Term commercial loan			\$39,000.00
Other Liabilities (Attach Schedule)			\$0.00
<b>Total Long-Term Liabilities</b>			<b>\$39,800.00</b>

**TOTAL LIABILITIES** \$39,800.00