

UGI Utilities Inc
Payment Arrangement History

Cust Name:	Jennifer Dlugosh			
Service Address	705 Nandy Dr Apt 5			
City State Zip:	Kingston, PA 18704			
Account #:	411-002-3773-89			
Type of Arrangement	Company Covid	PUC informal #3721577	PUC informal #3679409	Company
Balance	\$5,134.49	\$2,284.49	\$1,569.56	\$980.67
Date Made	07/07/21	08/26/19	02/27/19	04/18/18
Down Payment Due Date				
Start Date	09/05/21	11/01/19	04/04/19	06/04/18
Terms Arrangement Status	\$174.74/mo Broken	\$153/mo Broken	\$132/mo Broken	\$112.68/mo Broken

Exhibit R-2

UGI Utilities Inc
 Timeline and Accounts Summary

Customer Name: Jennifer Dlugosh
 Service Address: 705 Nandy Dr Apt 5
 City, State, ZIP: Kingston, PA 18704
 Acct #: 411002377389

DATE	
9/21/2018	10 day termination notice mailed
10/5/2018	Payment received - Termination stopped
12/1/2018	Winter Moratorium Begins
2/25/2019	PUC informal # 3679409 filed
2/27/2019	PUC decision #3679409 closed with PAR terms
3/30/2019	Winter Moratorium Ends
4/19/2019	Payments Received
7/15/2019	10 day termination notice mailed
7/30/2019	PUC informal # 372577 filed
8/26/2019	PUC decision # 3721577 closed with PAR terms
12/1/2019	Winter Moratorium Begins
2/19/2020	10 day termination notice mailed
3/4/2020	PUC informal #3761078 filed
3/13/2020	Emergency Order - All terminations ceased
4/21/2020	PUC decision # 3761078 - Dismissed
6/8/2020	PUC informal #3766026 filed
7/8/2020	PUC decision #3766026 - Dismissed
10/13/2020	Emergency Order modified- terminations may resume effective 11/9/2020
11/9/2020	Pre-termination notice mailed
12/1/2020	Winter Moratorium Begins
12/3/2020	PUC informal # 3775877 filed
1/28/2021	PUC decision # 3775877 - Dismissed
3/2/2021	10 day termination notice mailed
3/16/2021	PUC informal #3782131 filed
3/30/2021	Winter Moratorium Ends
4/5/2021	PUC decision # 3782131 - cust eligible for Covid company PAR
5/18/2021	10 day termination notice mailed
5/28/2021	PUC informal # 3790080 filed
6/7/2021	PUC decision #3790080 - Dismissed
7/7/2021	Entered into Company Covid PAR terms
9/3/2021	10 day termination notice mailed
9/10/2021	PUC informal # 3803108 filed
10/22/2021	PUC decision # 3803108 - Dismissed
12/1/2021	Winter Moratorium Begins
2/22/2022	10 day termination notice mailed
2/15/2022	PUC informal #3820681 filed
2/28/2022	PUC decision # 3820681 - Dismissed
3/30/2022	Winter Moratorium Ends
4/7/2022	PUC informal # 3828063 - filed
5/5/2022	PUC decision # 3828063 - Dismissed
5/24/2022	PUC formal case filed - Docket# G-2022-3032570

Exhibit R-3



PUC Complaint Processing System

Case #	3828063	Date Opened	04/07/2022	Date Closed	05/05/2022	Status	Closed
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Account #	411002377389		
Customer Name	JENNIFER	DLUGOSH	
Service Address	705 NANDY DR		
	APT 5		
City	KINGSTON	State	PA
Zip	18704	Zip+4	

Decision Issued (Y/N)	N	Decision Type	W (O'ral/W'ritten)
Issued Date	05/05/2022		
Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description			

Total Balance	6871.16	Balance Date	04/13/2022
Service Continue AMT	1747.4	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	145.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution
 DISMISSAL LETTER ISSUED: - CASE DISMISSED PER 1405(D), THE CUSTOMER HAS A PRIOR UNSATISFIED PUC PAYMENT ARRANGEMENT (BCS# 3979409).

For UGI Internal Use Only

Exhibit B4

LAB 11/10/2022
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