



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

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November 7, 2022

**VIA ELECTRONIC MAIL**

Administrative Law Judge Marta Guhl  
Pennsylvania Public Utility Commission  
801 Market Street  
Suite 4063  
Philadelphia, PA 19107

**Re: Suzanne Williamson v. Philadelphia Gas Works, Docket No. C-2022-3034532**

Dear Judge Marta Guhl:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

*/s/ Graciela Christlieb*

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



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### **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

**VIA REGULAR MAIL**

Suzanne Williamson  
1321 Cardeza Street  
Philadelphia, PA 19119

Date: November 7, 2022

*/s/ Graciela Christlieb*

Graciela Christlieb, Esquire



Specific Service Agreement Statement of Account SA- 1584403496

<b>Customer Name</b>	<b>From Date</b>	<b>To Date</b>		
SUSANNE WILLIAMSON	11/7/2020	11/7/2022		
<b>Service Address</b>	<b>Account Number</b>	<b>S A Number</b>	<b>Meter</b>	<b>Rate/Class</b>
1321 E CARDEZA ST PHIL, PA 191191546	231851056	1584403496	1831153	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/25/2020	BILL	1843	R	32	130	4.06	376		12/21/2020	\$200.18	\$2,506.41	\$2,506.41
12/29/2020	BILL	2016	R	30	173	5.77	691		1/25/2021	\$249.40	\$2,755.81	\$2,755.81
1/28/2021	LPC									\$40.54	\$2,796.35	\$2,796.35
1/28/2021	BILL	2302	R	34	286	8.41	933		2/23/2021	\$426.67	\$3,223.02	\$3,223.02
2/27/2021	BILL	2621	R	30	319	10.63	969		3/23/2021	\$443.68	\$3,666.70	\$3,666.70
3/27/2021	LPC									\$53.60	\$3,720.30	\$3,720.30
3/27/2021	BILL	2811	R	28	190	6.79	565		4/21/2021	\$276.47	\$3,996.77	\$3,996.77
4/28/2021	LPC									\$57.74	\$4,054.51	\$4,054.51
4/28/2021	BILL	2929	R	32	118	3.69	328		5/21/2021	\$178.72	\$4,233.23	\$4,233.23
4/28/2021	PAY							Check		(\$900.00)	\$3,333.23	\$3,333.23
5/27/2021	BILL	2984	R	29	55	1.9	87		6/22/2021	\$93.94	\$3,427.17	\$3,427.17
6/25/2021	BILL	3006	R	29	22	0.76	36		7/20/2021	\$43.51	\$3,470.68	\$3,470.68
7/27/2021	LPC									\$49.36	\$3,520.04	\$3,520.04
7/27/2021	BILL	3018	R	30	12	0.4	0		8/19/2021	\$31.22	\$3,551.26	\$3,551.26
8/25/2021	BILL	3031	R	31	13	0.42	0		9/20/2021	\$32.69	\$3,583.95	\$3,583.95
9/25/2021	BILL	3044	R	31	13	0.42	0		10/19/2021	\$34.17	\$3,618.12	\$3,618.12
10/26/2021	LPC									\$50.83	\$3,668.95	\$3,668.95
10/26/2021	BILL	3058	R	29	14	0.48	36		11/19/2021	\$38.85	\$3,707.80	\$3,707.80
11/25/2021	LPC									\$51.41	\$3,759.21	\$3,759.21
11/25/2021	BILL	3200	R	32	142	4.44	438		12/20/2021	\$229.24	\$3,988.45	\$3,988.45
12/29/2021	LPC									\$54.85	\$4,043.30	\$4,043.30
12/29/2021	BILL	3433	R	34	233	6.85	700		1/24/2022	\$408.66	\$4,451.96	\$4,451.96
1/28/2022	LPC									\$60.98	\$4,512.94	\$4,512.94
1/28/2022	BILL	3704	R	30	271	9.03	875		2/23/2022	\$466.50	\$4,979.44	\$4,979.44
2/26/2022	BILL	3947	R	29	243	8.38	787		3/22/2022	\$429.88	\$5,409.32	\$5,409.32
3/29/2022	LPC									\$74.42	\$5,483.74	\$5,483.74
3/29/2022	BILL	4111	R	29	164	5.66	498		4/22/2022	\$308.94	\$5,792.68	\$5,792.68

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
4/11/2022	PAY							Cash		(\$200.00)	\$5,592.68	\$5,592.68
4/11/2022	PAY							Cash		(\$900.00)	\$4,692.68	\$4,692.68
4/28/2022	BILL	4255	R	32	144	4.5	417		5/23/2022	\$236.22	\$4,928.90	\$4,928.90
5/26/2022	BILL	4311	R	28	56	2	101		6/22/2022	\$107.87	\$5,036.77	\$5,036.77
6/25/2022	LPC									\$68.14	\$5,104.91	\$5,104.91
6/25/2022	BILL	4327	R	30	16	0.53	1		7/20/2022	\$49.99	\$5,154.90	\$5,154.90
7/21/2022	WNA2&5									(\$3.74)	\$5,151.16	\$5,151.16
7/27/2022	LPC									\$68.89	\$5,220.05	\$5,220.05
7/27/2022	BILL	4341	R	32	14	0.44	0		8/19/2022	\$43.79	\$5,263.84	\$5,263.84
8/3/2022	PAY							Cash		(\$700.00)	\$4,563.84	\$4,563.84
8/25/2022	BILL	4353	R	29	12	0.41	0		9/20/2022	\$39.83	\$4,603.67	\$4,603.67
9/23/2022	BILL	4365	R	30	12	0.4	0		10/18/2022	\$39.34	\$4,643.01	\$4,643.01
10/25/2022	LPC									\$60.23	\$4,703.24	\$4,703.24
10/25/2022	BILL	4420	R	29	55	1.9	180		11/18/2022	\$113.85	\$4,817.09	\$4,817.09

Search For Negotiated Payment Arrangement

Search Criteria

Account... 0002 3185 1056  Williamson, Susanne

From Date: 11/07/2022

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
04/11/2022	1	Broken	
08/18/2021	1	Broken	BCS #3797727
05/04/2021	1	Broken	
02/21/2020	1	Broken	
10/11/2019	1	Broken	
07/19/2019	1	Broken	
08/28/2018	1	Broken	PUC PAR
04/25/2018	1	Broken	

13 record(s) found.

Search For Negotiated Payment Arrangement

Search Criteria

Account... 0002 3185 1056  Williamson, Susanne

From Date: 11/07/2022

Apply Criteria

OK

Cancel

Date	Seq	Status	Comments
07/19/2019	1	Broken	
08/28/2018	1	Broken	PUC PAR
04/25/2018	1	Broken	
04/20/2018	1	Canceled	
09/02/2016	1	Broken	
05/10/2016	1	Broken	BCS# 3437759
01/29/2016	1	Broken	
03/04/2015	1	Broken	BCS# 3322560 - PUC DECISION

13 record(s) found.

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 3640114  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** SUZANNE  
**Customer Middle Initial:**  
**Customer Last Name:** WILLIAMSON  
**Customer Account Number:** 0231851056  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 1321 CARDEZA ST  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19192  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 2  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  

Source	Income Amount
SSI	1056
WAGES	900
AD3	0

  
**Date Open:** 2018-08-07  
**Reason For Contact:** ON - PAR NEEDED (# 61)  
**Term Date:** 2018-08-14  
**Business Name:**  
**Case Problem:**

**Company Position:** 08/06/2018 PGW WANTS HER TO PAY 612 TO KEEP SERVICES ON.

**Related Information:** STRAIGHT PAR CUSTOMER STATES THE PREVIOUS BALANCE WAS PAID OFF SINCE THE PUC DECISION. CUSTOMER MADE THE PAYMENT OF 2920 ON THE ACCOUNT RECENTLY.

**Case Misc Info:**

**Hot Issue:**

**Case Origin:** TELEPHONE

**Prior Case Number:** 3595572

**Universal Service:** M

**Arrearage:** 912

**BCS Investigator First Name:** BCS

**BCS Investigator Last Name:** CASE POOL

**BCS Investigator Phone w/ Area Code:** 7177875468

**BCSIntaker First Name:** STEFANIA

**BCSIntaker Last Name:** MICOLUCCI

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**Number Of Time Faxed:** 7177876641

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 3640114  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** SUZANNE  
**Customer Middle Initial:**  
**Customer Last Name:** WILLIAMSON  
**Account Number:** 231851056  
**Service Address 1:** 1321 CARDEZA ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19192  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 1970.30  
**Date Closed:** 2018-08-15  
**Resolution:** LEVEL 1, BB 177.00 + 33.00 = 210.00 BEGINNING SEPTEMBER 2018.  
WAIVE LPCS.  
**Balance Date:** 2018-08-15  
**Service Restored Pay:**  
**Service Continue Amount:**  
**Service Continue Date:**  
**Terms:** SEPTEMBER 2018 BILL DUE DATE  
**Special Budget Amount:** 210.00  
**Regular Budget Amount:** 177.00  
**Arrears Payment Plus:** 33.00  
**FinalMonthlyPayment:**  
**CurrentMonthlyPayment:**  
**EndMonthlyPayment:**  
**LetterDescription:** EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1  
HOUSEHOLDS

**HeadDate:** 2018-08-17  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:**  
**BCS Investigator First Name:** BUREAU OF  
**BCS Investigator Last Name:** CONSUMER SERVICE  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7177876641

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 3797727  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** SUZANNE  
**Customer Middle Initial:**  
**Customer Last Name:** WILLIAMSON  
**Customer Account Number:** 231851056  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 1321 E CARDEZA STREET  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19119  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 2  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  

Source	Income Amount
A1 SSI	993
A1 CT	600
A2 SSI	743

  
**Date Open:** 2021-08-06  
**Reason For Contact:** ON - PAR NEEDED (# 61)  
**Term Date:** 2021-08-09  
**Business Name:** SM  
**Case Problem:**

**Company Position:** 08/05/2021 2992.00 TO STOP TERMINATION

**Related Information:** 61 – CUSTOMER NEEDS A PAYMENT ARRANGEMENT. NOTES FOR COMPANY – IF RESPONDING WITH AN EGW ABBREVIATED PAR REPORT FOR A STRAIGHT PAYMENT ARRANGEMENT REQUEST (CODE 61), YOU MUST ALSO COMPLETE AND SEND THE “ABBREVIATED REPORT ATTACHMENT.” IF RESPONDING WITH AN EGW FULL PAR REPORT, THE REPORT MUST ANSWER THE SAME QUESTIONS FROM THE “ABBREVIATED REPORT ATTACHMENT.” THE PA’S MUST COMPLY WITH THE MARCH 18, 2021 ORDER (M-2020-3019244). THE CELL PHONE NUMBER (267) 582 - 7926 HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:** NO EMAIL ADDRESS USED, BUT DOES HAVE TEXT MESSAGES

**Hot Issue:**

**Case Origin:** TELEPHONE

**Prior Case Number:** 3780542

**Universal Service:** N

**Arrearage:** 2992

**BCS Investigator First Name:** BCS

**BCS Investigator Last Name:** CASE POOL

**BCS Investigator Phone w/ Area Code:** 7177875468

**BCSIntaker First Name:** TONYA

**BCSIntaker Last Name:** MEREDITH-MOTTER

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**Number Of Time Faxed:** 7177876641

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 3797727  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** SUZANNE  
**Customer Middle Initial:**  
**Customer Last Name:** WILLIAMSON  
**Account Number:** 231851056  
**Service Address 1:** 1321 E CARDEZA STREET  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19119  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 3551.26  
**Date Closed:** 2021-08-18  
**Resolution:** THIS CUSTOMER QUALIFIES FOR NEW PUC PAYMENT TERMS IN ACCORDANCE WITH THE COMMISSION'S PUBLIC UTILITY SERVICE TERMINATION MORATORIUM PROCLAMATION OF DISASTER EMERGENCY-COVID-19, DOCKET NO. M-2020-3019244 (EMERGENCY ORDER REVISED AND RATIFIED ON MARCH 18, 2021, EFFECTIVE APRIL 1, 2021). PAR DECISION ISSUED - LEVEL 1, BUDGET 173.00 + 60.00 = 233.00 BEGINNING SEP 2021 DUE DATE. WAIVE LPCS.  
**Balance Date:** 2021-08-09  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 0.00  
**Service Continue Date:**  
**Terms:** SEPTEMBER 2021 BILL DUE DATE  
**Special Budget Amount:** 233.00  
**Regular Budget Amount:** 173.00  
**Arrears Payment Plus:** 60.00

**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2021-08-18  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** MICHAEL  
**BCS Investigator Last Name:** STABLEY  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7177876641

# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 3821394  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** SUZANNE  
**Customer Middle Initial:**  
**Customer Last Name:** WILLIAMSON  
**Customer Account Number:** 0231851056  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 1321 E CARDEZA ST  
**Customer Service Address 2:**  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19119  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 2  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  

Source	Income Amount
SOC SEC	1018
WAGES	960
SSI	798

  
**Date Open:** 2022-02-23  
**Reason For Contact:** SCIC PAR (SIG. CHANGE IN CIRCUMSTANCE) (# 66)  
**Term Date:**  
**Business Name:** SM  
**Case Problem:**

**Company Position:** 02/22/2022 PGW WANTS HER TO PAY 1398 TO KEEP SERVICES ON.

**Related Information:** SCIC CUSTOMER HAD TO PAY THE EXPENSE OF 1500 WITH THE HEATER. REQUEST A PAYMENT ARRANGEMENT ON THE ACCOUNT. - RELIEF SOUGHT - - RELIEF SOUGHT - THE CELL PHONE NUMBER (267) 582 - 7926 HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:** NO EMAIL ADDRESS USED

**Hot Issue:**

**Case Origin:** TELEPHONE

**Prior Case Number:** 3797727

**Universal Service:** N

**Arrearage:** 4974.44

**BCS Investigator First Name:** BCS

**BCS Investigator Last Name:** CASE POOL

**BCS Investigator Phone w/ Area Code:** 7177875468

**BCSIntaker First Name:** STEFANIA

**BCSIntaker Last Name:** MICOLUCCI

**Number Of Time Send:** 1

**Number Of Time Faxed:** 0

**Number Of Time Faxed:** 7177876641

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 3821394  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** SUZANNE  
**Customer Middle Initial:**  
**Customer Last Name:** WILLIAMSON  
**Account Number:** 231851056  
**Service Address 1:** 1321 E CARDEZA ST  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19119  
**Service Zip 4:**  
**Decision Issue:** N  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 5409.32  
**Date Closed:** 2022-03-29  
**Resolution:** DISMISSAL LETTER ISSUED: SCIC DOCUMENTATION WAS NOT RECEIVED; CUSTOMER FAILED TO VERIFY SCIC. CUSTOMER HAS AN UNSATISFIED PUC PAR (BCS 3797727), NOT ELIGIBLE FOR A NEW PAR CASE DISMISSED PER § 1405 (D). DUE TO A MAILING RESTRICTION, THE DISMISSAL LETTER WILL BE DATED AND MAILED ON 3/30/2022.  
**Balance Date:** 2022-02-28  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 1631.00  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 230.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00

**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2022-03-30  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** HOWARD  
**BCS Investigator Last Name:** SAUERTIEG  
**Number Of Time Send:** 2  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7177876641