

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

Public Meeting held December 8, 2022

Commissioners Present:

Gladys Brown Dutrieuille, Chairman  
Stephen M. DeFrank, Vice Chairman  
Ralph V. Yanora  
Kathryn L. Zerfuss  
John F. Coleman, Jr.

James Hill	:	
	:	C-2021-3030086
v.	:	C-2021-3028645
	:	C-2021-3027358
Verizon Pennsylvania LLC	:	

**ORDER**

BY THE COMMISSION:

We adopt as our action the Initial Decision of Administrative Law Judge Eranda Vero dated September 29, 2022;

THEREFORE,

IT IS ORDERED:

1. That James Hill's Complaints against Verizon Pennsylvania LLC at Docket Nos. C-2021-3030086, C-2021-3028645 and C-2021-3027358 are consolidated for adjudication purposes.

2. That the formal Complaint filed by James Hill against Verizon Pennsylvania LLC at Docket No. C-2021-3027358 is dismissed in its entirety.

3. That the formal Complaint filed by James Hill against Verizon Pennsylvania LLC at Docket No. C-2021-3028645 is dismissed in its entirety.

4. That Verizon Pennsylvania LLC's Motion to Dismiss the Complaint of James Hill at Docket No. C-2021-3030086 is granted to the extent it challenges the Commission's jurisdiction over quality-of-service standards related to internet service.

5. That the formal Complaint filed by James Hill against Verizon Pennsylvania LLC at Docket No. C-2021-3030086 is dismissed in its entirety.

6. That the Secretary mark these dockets closed.

BY THE COMMISSION,



Rosemary Chiavetta  
Secretary

(SEAL)

ORDER ADOPTED: December 8, 2022

ORDER ENTERED: December 8, 2022