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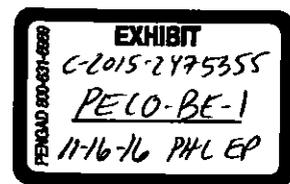
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RECEIVED
2016 DEC 19 AM 10:39
PA PUS
SECRETARY'S OFFICE

Mary Paul - Customer Information Management System Contacts

EXHIBIT "BE-1"



CONTACT HISTORY

NAME: MARY E PAUL
ACCOUNT NUMBER: 35774-01018
ADDRESS: 239 HONEY LOCUST DR AVONDALE PA 19311
CASE: C-2015-2475355

5/28/14 Letter sent notifying the customer of he Company's intention to install an AMI (advanced metering infrastructure) meter.

Corix Elec-Proactive Letter Sent: 1st Written Notification

8/29/14 The customer refused the installation of the AMI (advanced metering infrastructure) meter. The customer does not want a digital meter.

Select Customer Contact for MARY E PAUL ☐ ☐ ☒

Contact Edit Actions Help

Contacted	Type	
04/02/15	Supervisor Comments	
03/27/15	Remove from Collection - Other	
03/24/15	Change Meter Only Issued	
03/23/15	AMI Appointment Process	
03/10/15	Change Meter Only Issued	
02/21/15	Automated Metering Infrastructure (AMI)	
09/22/14	Change Meter Only Issued	
09/22/14	Change Meter Only Issued	
09/22/14	Change Meter Only Voided	
09/22/14	PECO AMI Escalation	
09/22/14	Customer Relations	
09/02/14	Change Meter Only Issued	
09/02/14	Change Meter Only Voided	
08/29/14	AMI Unable to Complete Installation	

Comments:

Corix Elec-Refused Access: rtu a, customer refused install. Does not want digital meter .

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:

UTC CORIX 8/29 REFUSED NO ACCESS rtu a, customer refused install. Does not want digital meter

9/22/14 The Company received an executive complaint in regard to the installation of the AMI meter. The customer was contacted at 2:31 PM and the representative confirmed receipt of the complaint and explained someone from that department will be contacting her within 24 hours. The customer was satisfied with the information provided.

Select Customer Contact for MARY E PAIJL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:

I contacted the customer at 2:31 PM at (610) 925-2959 and confirmed receipt of the Executive Complaint. The customer was advised that a representative from the appropriate department will contact her within 24 hours. Customer agreed and stated satisfied.

9/22/14 A representative made an unsuccessful telephone attempt to contact Mrs. Paul. A message was left acknowledging receipt of the complaint. A letter will be mailed from the Supervisor which will explain that the company is using L&G meters going forward and that extensive testing has been done confirming the equipment is safe. The letter will also explain that the Company must comply with ACT 129 law and upgrade our existing equipment and that there is no 'opt out' provision. The pending meter order was put on hold until cleared to do so.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:

AMI REFUSAL DUE TO GENERAL CONCERNS RCVD THRU EXEC OFC AS COMPLAINT. LM FOR CUST TO ACKNWLDG COMPLAINT-TIER 4-SOFT LETTER WB MAILED FM B.EISON TO EXPLAIN PECO USING L&G METERS GOING FORWARD. EXTENSIVE TESTING HAS BEEN DONE AND EQUIP IS SAFE. COMPANY MUST COMPLY W/ PA ACT 129 LAW TO UPGRADE EXISTING TECH. THERE IS NO OPT OUT PROVISION.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:
AMI REFUSAL GAS DO NOT FIELD UNTIL CLEARED

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:
AMI REFUSAL DO NOT FIELD UNTIL CLEARED

2/21/15 Letter sent in regard to installing an AMI meter.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type	
04/02/15	Supervisor Comments	
03/27/15	Remove from Collection - Other	
03/24/15	Change Meter Only Issued	
03/23/15	AMI Appointment Process	
03/10/15	Change Meter Only Issued	
02/21/15	Automated Metering Infrastructure (AMI)	
09/22/14	Change Meter Only Issued	
09/22/14	Change Meter Only Issued	
09/22/14	Change Meter Only Voided	
09/22/14	PECO AMI Escalation	
09/22/14	Customer Relations	
09/02/14	Change Meter Only Issued	
09/02/14	Change Meter Only Voided	
08/29/14	AMI Unable to Complete Installation	

Comments:

AMI Reengagement Letter sent

3/10/15 The customer refused access to install an AMI meter.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:
CUSTOMER REFUSAL NO ACCESS PROCESS

3/23/15 The account was referred to mail a 10 day termination notice to allow access to install an AMI meter.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:

PECO Elec - Customer Appointment Process-10-Day Notice

3/24/15 A 10 day termination notice was mailed to allow access to install an AMI meter.

Select Customer Contact for MARY E PAUL



Contact Edit Actions Help

Contacted	Type	
04/02/15	Supervisor Comments	
03/27/15	Remove from Collection - Other	
03/24/15	Change Meter Only Issued	
03/23/15	AMI Appointment Process	
03/10/15	Change Meter Only Issued	
02/21/15	Automated Metering Infrastructure (AMI)	
09/22/14	Change Meter Only Issued	
09/22/14	Change Meter Only Issued	
09/22/14	Change Meter Only Voided	
09/22/14	PECO AMI Escalation	
09/22/14	Customer Relations	
09/02/14	Change Meter Only Issued	
09/02/14	Change Meter Only Voided	
08/29/14	AMI Unable to Complete Installation	

Comments:

10-DAY NOTICE SENT

4/2/15 The customer called stating she filed a complaint with the Public Utility Commission (PUC) in Harrisburg in regard to the AMI meter. The Supervisor explained the RFs (radio frequencies) of the AMR (automatic meter reading) meter. The customer was concerned with the two way capabilities and had biological concerns. The customer had health issues that needed to be addressed. The 10 day notice termination notice was voided until the account was cleared.

Select Customer Contact for MARY E PAUL

Contact: Edit Actions Help

Contacted	Type
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided
09/22/14	PECO AMI Escalation
09/22/14	Customer Relations
09/02/14	Change Meter Only Issued
09/02/14	Change Meter Only Voided
08/29/14	AMI Unable to Complete Installation

Comments:

customer stated that she filed a complaint PUC Commison in Harrisburg provided RF levels for the AMR meter and AMI meter concerned about two way capability has biological issue with this type of transaction. customer has health concerns that need to be addressed.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided

Comments:

ACCT-3577401018: HEALTH ISSUE PER B EISON.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided

Comments:

ACCT-3577401018: HEALTH ISSUE PER B EISON.
AMI REFUSAL GAS DO NOT FIELD UNTIL CLEARED

4/6/15 The Company was notified by the Secretary's office at the PUC that the customer had filed a formal complaint. A 3 day hold was placed on the account.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided

Comments:

Stop Credit Action Effective Date : 2015-04-06

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only Issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided

Comments:

Per aerial at the sec off - sending new formal C2015- 247355 - put 3 day hold

Contact Edit Actions Help

Contacted	Type
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued
03/23/15	AMI Appointment Process
03/10/15	Change Meter Only issued
02/21/15	Automated Metering Infrastructure (AMI)
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Issued
09/22/14	Change Meter Only Voided

Comments:

ACCT-3577401018: FORMAL PUC C2015- 247355
 HEALTH ISSUE PER B EISON.
 AMI REFUSALGAS DO NOT FIELD UNTIL CLEARED

4/6/15 Formal complaint filed at docket # C-2015-2475355 was received.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
01/11/16	Customer Relations
08/14/15	AMI Proactive Notification
08/14/15	AMI Proactive Notification
04/07/15	COMM FORMAL
04/06/15	COMM FORMAL
04/06/15	PUC Complaint
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued

Comments:
PUC # C-2015-2475355 - account balance \$.00

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
01/11/16	Customer Relations
08/14/15	AMI Proactive Notification
08/14/15	AMI Proactive Notification
04/07/15	COMM FORMAL
04/06/15	COMM FORMAL
04/06/15	PUC Complaint
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued

Comments:
C-2015-2475355 PUC rights not given to customer. Customer Satisfied-NO.

Select Customer Contact for MARY E PAIJL



Contact Edit Actions Help

Contacted	Type	
01/11/16	Customer Relations	
08/14/15	AMI Proactive Notification	
08/14/15	AMI Proactive Notification	
04/07/15	COMM FORMAL	
04/06/15	COMM FORMAL	
04/06/15	PUC Complaint	
04/06/15	Change Meter Only Maintained	
04/06/15	Change Meter Only Maintained	
04/06/15	Regulatory-COMMISSION	
04/06/15	Special Regulatory Stop Credit	
04/02/15	Change Meter Only Maintained	
04/02/15	Change Meter Only Maintained	
04/02/15	Supervisor Comments	
03/27/15	Remove from Collection - Other	
03/24/15	Change Meter Only Issued	

Comments:

PUC formal complaint is assigned to T Ferrier. Complaint is regarding AMI and no past due. No need to suspend collection.

8/14/15 A letter was sent notifying the customer that a new AMI module would be installed on the gas meter.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
01/11/16	Customer Relations
08/14/15	AMI Proactive Notification
08/14/15	AMI Proactive Notification
04/07/15	COMM FORMAL
04/06/15	COMM FORMAL
04/06/15	PUC Complaint
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued

Comments:

IGOS Gas-Proactive Letter Sent: Letter One Mailed by Previous Vendor: Corix

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type
01/11/16	Customer Relations
08/14/15	AMI Proactive Notification
08/14/15	AMI Proactive Notification
04/07/15	COMM FORMAL
04/06/15	COMM FORMAL
04/06/15	PUC Complaint
04/06/15	Change Meter Only Maintained
04/06/15	Change Meter Only Maintained
04/06/15	Regulatory-COMMISSION
04/06/15	Special Regulatory Stop Credit
04/02/15	Change Meter Only Maintained
04/02/15	Change Meter Only Maintained
04/02/15	Supervisor Comments
03/27/15	Remove from Collection - Other
03/24/15	Change Meter Only Issued

Comments:

IGOS Gas-Proactive Second Letter Sent: Letter Two Mailed by Previous Vendor: Corix

1/11/16 A telephone attempt was made to contact the customer for access to install a gas AMI module. A message was left to return the call.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

Contacted	Type	
01/11/16	Customer Relations	
08/14/15	AMI Proactive Notification	
08/14/15	AMI Proactive Notification	
04/07/15	COMM FORMAL	
04/06/15	COMM FORMAL	
04/06/15	PUC Complaint	
04/06/15	Change Meter Only Maintained	
04/06/15	Change Meter Only Maintained	
04/06/15	Regulatory-COMMISSION	
04/06/15	Special Regulatory Stop Credit	
04/02/15	Change Meter Only Maintained	
04/02/15	Change Meter Only Maintained	
04/02/15	Supervisor Comments	
03/27/15	Remove from Collection - Other	
03/24/15	Change Meter Only Issued	

Comments:

Called cust to schedule appt for meter change. Left a message with my ph#.

3/1/16 The account was removed from the list to install a gas AMI module until cleared to do so.

Select Customer Contact for MARY E PAUL



Contact Edit Actions Help

Contacted	Type	
07/12/16	Regulatory-COMMISSION	239 HONEY LOCUS
03/31/16	Routine Tree Trimming	
03/01/16	Automated Metering Infrastructure (AMI)	
01/11/16	Change Meter Only Maintained	
01/11/16	Customer Relations	
08/14/15	AMI Proactive Notification	
08/14/15	AMI Proactive Notification	
04/07/15	COMM FORMAL	
04/06/15	COMM FORMAL	
04/06/15	PUC Complaint	
04/06/15	Change Meter Only Maintained	
04/06/15	Change Meter Only Maintained	
04/06/15	Regulatory-COMMISSION	
04/06/15	Special Regulatory Stop Credit	
04/02/15	Change Meter Only Maintained	

Comments:

ABYSS SCRUB - 239 HONEY LOCUST DR AVONDALE PA 19311 NO GAS MI ORDER - AMI CMO IN 12/26/20 FORMAL PUC C2015- 247355 HEALTH ISSUE PER B EISON. AMI REFUSALGAS DO NOT FIELD UNTIL CLEARED

7/21/16. An unsuccessful telephone attempt was made to discuss resolution pursuant to the prehearing order. A message was left to return the call.

Select Customer Contact for MARY E PAUL

Contact Edit Actions Help

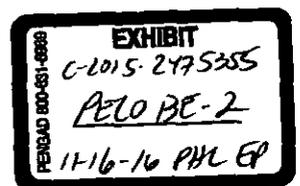
Contacted	Type	
07/12/16	Regulatory-COMMISSION	239 HONEY LOCUS
03/31/16	Routine Tree Trimming	
03/01/16	Automated Metering Infrastructure (AMI)	
01/11/16	Change Meter Only Maintained	
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08/14/15	AMI Proactive Notification	
04/07/15	COMM FORMAL	
04/06/15	COMM FORMAL	
04/06/15	PUC Complaint	
04/06/15	Change Meter Only Maintained	
04/06/15	Change Meter Only Maintained	
04/06/15	Regulatory-COMMISSION	
04/06/15	Special Regulatory Stop Credit	
04/02/15	Change Meter Only Maintained	

Comments:

Per legal - called her today and left a voicemail message for her to call me back to

45-Day AMI Deployment Letter

EXHIBIT "BE-2"



LETTER ONE

DATE:

Current Resident

Service Address:

Account#

You flick the switch and the lights go on. But, what if there was something more? You probably don't spend much time thinking about this question, but at PECO . . . we do.

To do this, each year we continue to invest in our system to serve you better. Just like you replace equipment in your home or business, beginning in 2012 we will be replacing our current meters with newer technology.

In the next two months we will be replacing the meters in your area. When we replace our meter you will experience a brief service interruption-typically less than a minute. And, if you are home, we'll knock before we begin working to make sure you are aware.

If our electric meter is located indoors, or in another location that requires you to provide us access, please contact us at 1-855-741-9011 to schedule an appointment. If our electric meter is already accessible, simply do nothing.

In the future, these new meters will help us provide more information to help you understand how you use energy, and how to save energy and money. They will also help us provide faster and more convenient service, detect problems faster and provide the platform for new products and services.

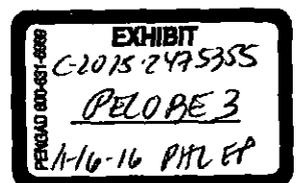
If you have any questions please visit www.peco.com/technology or call 1-855-741-9011.

Sincerely,

PECO Meter Installation Team

9/16/14 – Paul Executive Complaint

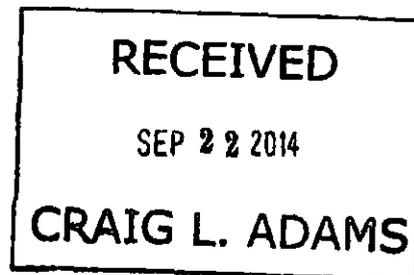
EXHIBIT “BE-3”



By Certified U.S. Postal Mail to PECO Energy Company

From: Mary E Paul
239 Honey Locust Drive
Avondale, PA 19311

To: Craig L. Adams, President & CEO
PECO Energy Company
2301 Market Street
Philadelphia, PA 19101



September 16, 2014

NOTICE OF NO CONSENT TO TRESPASS, SURVEILLANCE AND RADIATION POLLUTION, NOTICE OF LIABILITY, ADHESION CONTRACT

Dear Craig L. Adams, PECO Energy Company, and all agents, officers, employees, contractors and interested parties,

In regard to your possible intention to install a "Smart Meter" or other digital utility meter at the above address, those meters violate the law and cause endangerment to users and the public due to the following factors:

- 1) They individually identify electrical devices and record when they are operated causing invasion of privacy.
- 2) They monitor household activity and occupancy in violation of rights of domestic privacy.
- 3) They transmit wireless signals that can be intercepted by unauthorized and distant parties.
- 4) No power company or other individual or agency has consent to conduct surveillance or monitoring or to emit radiation (EMR) on our property with a digital meter.
- 5) Data about occupant's daily habits and activities are collected by digital meters, recorded and stored in permanent databases which are accessed by parties not authorized or invited to know and share that private data.

5) Those with access to the data can review a permanent history of household activities taken and viewed unlawfully and without the consent of occupants and subjects of the surveillance.

6) Those databases may be shared with, or fall into the hands of unauthorized law enforcement, private hackers of wireless transmissions and other unidentified parties for use against the interests of the energy subscribers and the occupants of the structures.

7) "Smart Meters" are, by definition surveillance devices that violate Federal and State wiretapping laws by recording and storing databases of private and personal activities and behaviors recorded without the consent or knowledge of those people who are monitored.

8) It is possible for example, with analysis of certain "Smart Meter" data, for unauthorized and distant parties to determine medical conditions, sexual activities, physical locations of persons within the home, vacancy patterns, general affluence, trade secrets and personal habits of occupants.

9) Digital meters cause, by intentional transmission and/or incidental disruption of house current, cancer-causing electromagnetic radiation to be emitted in proximity of the installed location and property in violation of laws against public endangerment, assault and commission of bodily harm.

10) Digital Meters are designed to transmit using electromagnetic radiation known to cause cancer and many other diseases, illnesses and symptoms.

For the above reasons, and by right of occupancy and property ownership, I prohibit and deny consent of any installation and use of any monitoring, eavesdropping, surveillance and radiation emitting devices on my property and place of residence, especially in the form of an electric meter. Any attempt to install any such device directed at me or other occupants on my property or residence will constitute trespass, stalking, wiretapping and assault, all prohibited and punishable by law through criminal and civil actions. All persons, government agencies and private organizations responsible for installing or operating monitoring devices, which I consider to be unlawful, will be fully liable for major financial and compliance claims and demands in excess of one million dollars. This is legal notice. The liabilities and obligations listed above are true and binding upon all parties upon delivery of this notice.

Utility service may not be denied for refusal of unlawful conduct by the utility company or for any act of self- defense.

Under my authority as owner and/or occupant of the above property, and under your implied or expressed application to enter that property, this is an adhesion contract to which you are now bound until and unless you respond with factual rebuttal in a sworn statement by an authorized and identified party within 21 days of this delivery. Any rebuttal must show your authority to install an unlawful radiation-emitting surveillance device (digital electric "meter") on my property without my consent. Expect rebuttal to any such claim. Any failure to timely show and prove full and binding authority to install the unlawful and harmful device on my property and/or place of occupancy will be agreement with all terms and conditions herein. We deny and refuse any past, present and future proposal, offer, demand or claim contrary to any terms or conditions herein.

Notice to principle is notice to agent and notice to agent is notice to principal. All rights reserved.

Mary E. Paul

MP

SENDER COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

O CRAIG L. ADAMS
PECO ENERGY CO.
2301 MARKET ST.
PHILADELPHIA, PA
19101

2. Article Number
(Transfer from service label)

COMPLETE THIS SECTION ON DELIVERY

A. Signature  Agent
 Addressee

B. Received by (Printed Name) C. Date of Delivery
MASI 9/22/14

D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

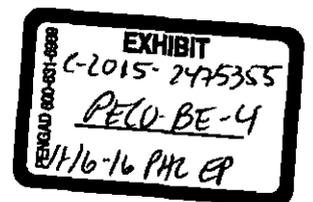
3. Service Type
 Certified Mail® Priority Mail Express™
 Registered Return Receipt for Merchandise
 Insured Mail Collect on Delivery

4. Restricted Delivery? (Extra Fee) Yes

7013 3020 0000 1821 7573

9/23/14 – B. Eison Letter to Paul

EXHIBIT “BE-4”



September 23, 2014

Mary E. Paul
239 Honey Locust Dr.
Avondale, PA 19311

Dear Ms. Paul:

This letter will confirm receipt of recent correspondence received in our Executive office regarding PECO's latest technology initiative and your concerns regarding an upgraded meter to be installed at 239 Honey Locust Drive in Avondale.

At PECO, keeping the lights on and providing tools and information to help customers understand how they use energy – and save energy and money – is always a priority. The next step in our journey involves enhancements to our electric delivery system.

With this project we will be able to provide more information to customers about how they use electricity, and what steps they can take to manage their energy use – information previously only available to our largest customers. However, this information is not new to PECO. Unlike other utilities across the country who are moving from a manual to fully automated digital system, all of this information has been available to PECO for more than a decade through our current automated metering technology. The difference, with this new smart meter technology, is our ability to provide the information to you.

This modernization also includes the completion of a secure, private, PECO-owned, encrypted fiber optic and wireless system. This will ensure the privacy and security of customers' energy usage information. Indeed, as our customer, your privacy is extremely important to us. Accordingly, we will continue to work with the National Institute of Standards and Technology (NIST), the Federal Energy Regulatory Commission (FERC), and the Pennsylvania Public Utility Commission to ensure we continue to take steps to protect it.

All Pennsylvania utilities are required to install new metering technology for customers as part of Pennsylvania's 2008 Act 129. There is no option to opt out of this upgraded meter. We look forward to continuing to work with our customers to successfully meet this requirement.



An Exelon Company

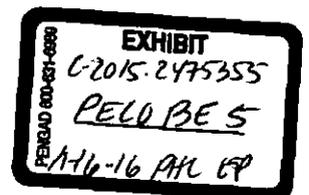
Should you have any further questions, please contact me directly at (215)841-4298.

Sincerely,

Brenda Eison
Customer Care Manager

2/21/15 – Reengagement Letter

EXHIBIT “BE-5”



SAMPLE RE-ENGAGEMENT LETTER

DATE

CUSTOMER NAME

CUSTOMER ADDRESS

Dear Customer,

At PECO we put our energy into keeping the lights on and gas flowing, and helping customers save energy and money. As part of these efforts, we are working to upgrade our electric and natural gas meters with newer technology.

Based on our previous conversation, the installation of our new meter at your property was postponed. During the past three years more than 1,700,000 new electric meters have been installed at customer homes and businesses across the area. These new meters provide more information to help customers make informed decisions about their energy use and identify opportunities to save energy and money. In addition, this technology has significantly enhanced our storm restoration efforts and enabled us to provide faster and more convenient service to our customers.

These meters are being installed as part of Pennsylvania state law, PA Act 129, requiring utilities state-wide to install new metering technology for customers. We are scheduled to complete our project by April, 2016.

When complete, we also will fully transition to an upgraded communications network. At that time, our current meter on your property will no longer be able to communicate with our network. This will impact our ability to provide you reliable service and accurate billing. We are contacting you today to inform you that we plan to install a new meter at your property. Please call 1-215-841-5950 as soon as possible to schedule an appointment.

If you have any questions please visit www.peco.com/technology.

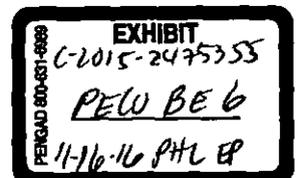
Sincerely,

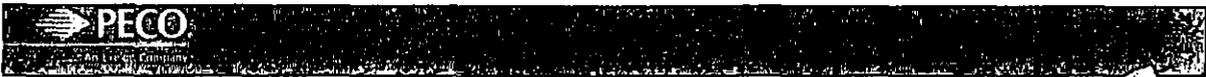
Brenda Eison,

Manager, Customer Care

10-Day Termination Notice

EXHIBIT "BE-6"





SAMPLE

10-DAY SHUT OFF NOTICE (AVISO DE SUSPENSION DE SERVICIO EN 10 DIAS)

Account Number: Past Due Amount: \$
For Service To: New Billing: \$
Date Prepared: Total Amount: \$

Your Electric/Natural Gas Service May Be Shut Off

Your electric/natural gas service will be shut off to on or after because:

- You have a past due amount of \$ as of
X You did not give us access to our meter and your equipment.
You did not pay your security deposit.
You did not meet the requirements and/or complete the application for utility service.
Other:

We will NOT shut off your electric/natural gas service if you:

- Pay \$ in full on or before, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
Pay the required security deposit of.
Pay the catch up amount on your agreement if it is defaulted. Call 1-888-480-1533 for the amount.
Show us a paid receipt for the past due amount.
X Provide us access to our meter and your equipment. Call 215-641-5950

You may be eligible for a payment agreement or special assistance programs. Call 1-888-480-1533 right away if you dispute your bill or to provide us with household income and occupant information. To talk about your bill, please call our office at 1-888-480-1533.

WE MUST RECEIVE YOUR PAYMENT, ACCESS OR INFORMATION BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your electric/natural gas service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of
- Deposit Past Due Amount of
- Agreement Unbilled Balance of
- Reconnection Charge of
- Total

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

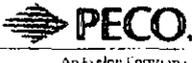
- 1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.
AND
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion | Este es un mensaje muy importante. Si usted no lo entiende, favor de llame a 1-888-480-1533

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$2.35 See other side for more information.



656 T4 01



RECEIVED
2016 DEC 19 AM 10:39
PA PUC
SECRETARY'S BUREAU

RECEIVED

NOV 16 2016

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE

MARY PAUL – E-MAIL FROM ALLEN
LUDWICK, JR.

EXHIBIT “BE-7”

EXHIBIT
C-2015-2495335
PELOBE7
11-16-16 PHL EP
PERGAD 80-651-688

Botak, Amy:(PECO)

From: Ludwick Jr, George Allen:(PECO)
Sent: Monday, June 20, 2016 8:15 AM
To: Lee, Shawane L.:(PECO); Eison, Brenda J:(PECO)
Subject: FW: 239 Honey Locust

Saturdays inspection.

The customer at 173 Candlewyck Rd. was most helpful on property and bounty line info. We had to knock on their door because to properly walk this out, their property line is the backend of this whole development where 239 Honey Locust Drive is. We told her we were just verifying the existing underground line, She was very nice and most helpful saying there is property line crossing over her property, she has so much had she didn't mind. This didn't effect her line bc the disputed bounty is 3 houses down.

There is nothing aerial anywhere here, the URD feed would be too far from anything in the rear to reach the backyard of 239 Honey Locust. The "best" option is create a splice box (disconnect where the current meter is on the house) and run an underground line approx. 40 ft down heavy slope near 173 Candlewyck property line. (If you look at where the large blue 7 is on the print where the 239 property is, yellow dotted line on bottom of the properties is the 173 Candlewyck property line)) its about 35-40' down and back and set a pedestal mount for the meter.

This can be done and would cosmetically not be bad. I do not have the exact figures for a slope run and this distance plus the pedestal price. I am asking for this this morning. Ballpark \$ with slope trench digging, concrete small pedestal set and wire run, labor cost. Id say between 3-4K. but I want to get more precise.

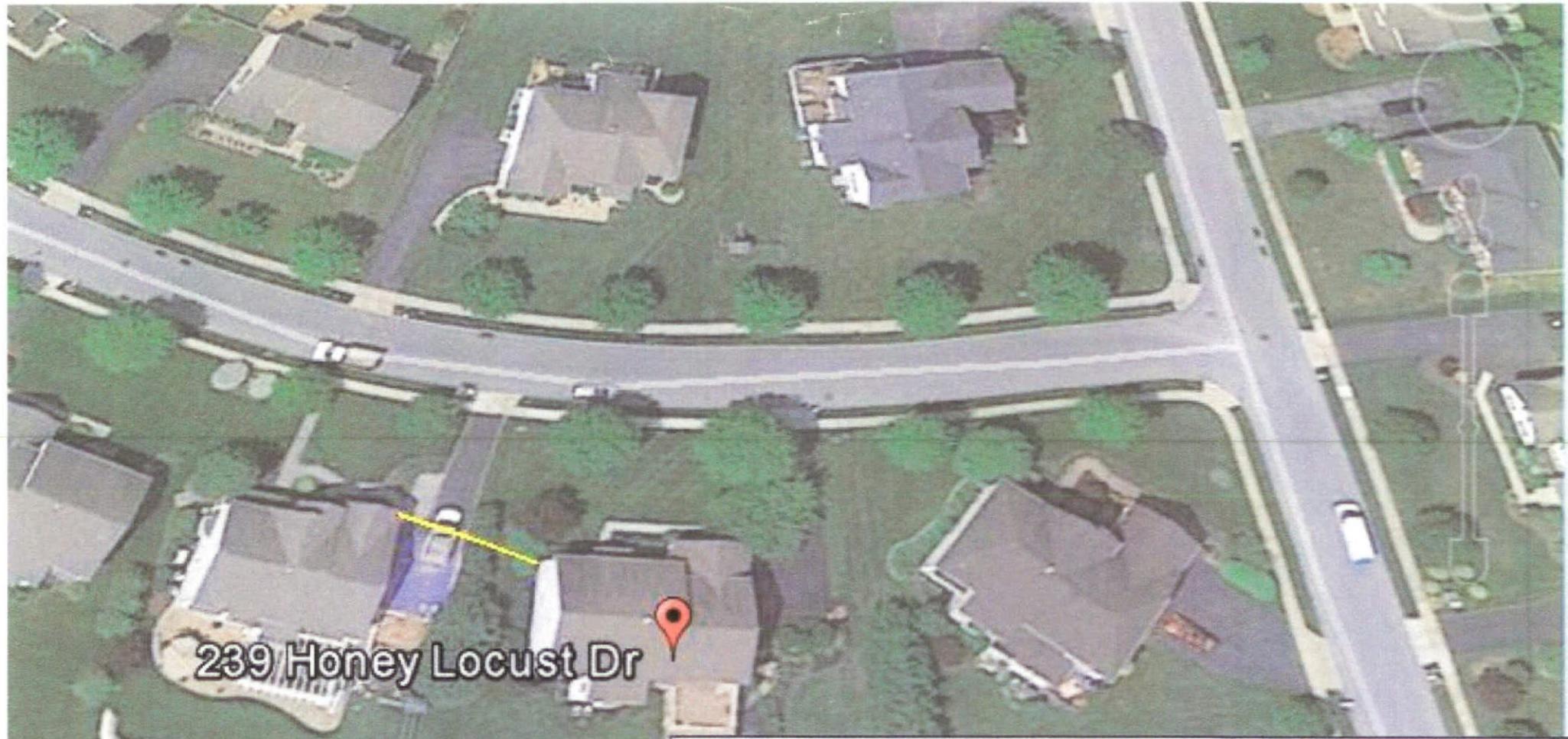
Just advise there would be a trench dug and fill, seed, a little messy till all is settled. All PA calls would have to be made and some zoning checks from township, **but we can do this.**

I will get back w some pricing but quick guess 3-4k

RECEIVED

NOV 16 2016

**PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE**



239 Honey Locust Dr

Ruler

Line Path Pro

Measure the distance between two points on the ground

EXHIBIT
C-1015-2475355
PELO CD 8
11-16-16 PHZ EP
PENGAD 800-831-6889

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Map Length: 47.78 Feet
Ground Length: 47.83
Heading: 293.06 degrees