

INDEX TO EXHIBITS

COMPLAINANT: IDENTIFIED/ADMITTED

Exhibit No. 1 submitted late/DCALJ
(photo of meter) to determine admission

RESPONDENT: IDENTIFIED/ADMITTED

PECO Exhibit No. 1 31 / 39
(one-page account activity statement)

PECO Exhibit No. 2 23 / 39
(one-page excerpt rules/regs)

PECO Exhibit No. 3 34 / 39
(two-page case details report)

PECO Exhibit No. 4 22 / 39
(photograph of meter)

Exhibit No. 1



*** Account Information ***

Account Number: 81184-51020
 Account Status: Active
 Requested By: ANDINA CABALLERO
 (267)461-6253 Extension:
 Mail To: ANDINA CABALLERO
 5311 W Oxford St
 Philadelphia PA 19131

*** Current Account Status ***

Current Bill: \$124.04
 Billed Prior: \$848.87
 Balance Due: \$972.91
 Service Address: 5311 W OXFORD ST
 PHILADELPHIA PA 19131
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 18
 Rate: Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
03/24/22	ELECTRIC SERVICE	03/15/22 03/24/22	53538	123418340	\$11.40					
03/24/22	CONNECTION CHARGE - STANDARD				\$6.00					
03/24/22	Regular Bill						\$17.40		04/18	57
04/22/22	ELECTRIC SERVICE	03/24/22 04/22/22	53539	123418340	\$10.63					
04/22/22	Regular Bill						\$28.03	\$17.40	05/16	1
04/25/22	Late Payment Charge				\$0.17					
05/23/22	ELECTRIC SERVICE	04/22/22 05/23/22	53539	123418340	\$10.49					
05/23/22	Late Payment Charge				\$0.33					
05/23/22	Regular Bill						\$39.02	\$28.53	06/14	
05/25/22	ELECTRIC METER READING OUT		53539	123418340						
05/25/22	ELECTRIC METER READING IN		00000	127138443						
06/17/22	Payment					\$39.02				
06/27/22	ELECTRIC SERVICE	05/23/22 06/27/22	53539	123418340	\$128.27					
06/27/22	ELE-ADDITIONAL METER		780	117138443						
06/27/22	REVENUE PROTECTION TAMPERING FEE				\$400.00					
06/27/22	Regular Bill						\$528.27		07/19	780
07/22/22	Payment					\$128.27				
07/22/22	ELECTRIC SERVICE	06/27/22 07/22/22	1431	117138443	\$107.48					
07/22/22	Regular Bill						\$507.48	\$400.00	08/15	651
08/22/22	ELECTRIC SERVICE	07/22/22 08/22/22	2665	117138443	\$197.66					
08/22/22	Regular Bill						\$705.14	\$507.48	09/13	1234
09/12/22	Payment					\$705.14				
09/12/22	Reversed Credit Card				\$705.14					
09/21/22	ELECTRIC SERVICE	08/22/22 09/21/22	3371	117138443	\$123.73					
09/21/22	Regular Bill						\$848.87	\$705.14	10/13	706
10/18/22	Late Payment Charge				\$1.86					
10/20/22	ELECTRIC SERVICE	09/21/22 10/20/22	3759	117138443	\$72.74					
10/20/22	Regular Bill						\$923.47	\$850.73	11/14	388
11/08/22	Payment					\$74.60				
11/18/22	ELECTRIC SERVICE	10/20/22 11/18/22	4467	117138443	\$124.04					
11/18/22	Regular Bill						\$972.91	\$848.87	12/12	708



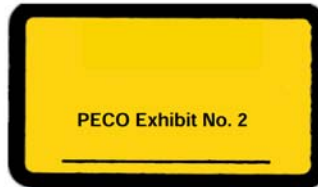
RULES AND REGULATIONS (continued)

18.7 RECONNECTION CHARGE. If service is terminated or discontinued by reason or act of the customer, the same customer, whether an applicant or a customer as defined at 66 Pa. C.S. § 1403, shall pay a reconnection charge prior to restoration of service at the same address within twelve months after discontinuance or termination. The reconnection charges, listed below, are based on the Company's current standard schedule of reconnection fees, which include direct labor costs, contractor costs, and material/transportation costs. All theft reconnections will be completed at the premise and will not be performed remotely.

	Reconnect Fees
Electric Reconnect at the Meter	\$ 75.00
Electric Reconnect at Tap	\$ 260.00
Electric Reconnect - Underground dig	\$ 1,650.00
Electric with dual meters	\$ 100.00
Electric Remote Reconnect (one or dual meters)	\$ 20.00

18.8 THEFT INVESTIGATION CHARGE. If the Company establishes that there has been confirmed active theft resulting from tampering with the Company meter on the customer's premises, and the customer is or was a customer as defined at Pa. C.S. § 1403 the customer shall pay a theft investigation charge in addition to any amount that the Company establishes is due for service used, but not registered on the Company's meter. The Company reserves the right to assess theft investigation charges as a precedent to reconnection of service as well as the right to assess a separate reconnection charge as described in Rule 18.7.

	Theft Investigation Fees
Electric Theft at Meter	\$400.00



Case Details Report

BCS Case #: 003851941 **BCS Bill Account #:** 8118451020
Customer Name: ANDINA CABALLERO
Service Address: 5311 W OXFORD ST

Mailing Address: PHILADELPHIA, PA 19131

Home Phone:) -
Business Phone:) -
Business name:
Alternatc contact:

Date Case Opened: 2022-07-20 **Date Cut Out:** 9999-12-31
PAR Case: Y
Investigator Name: BCS CASE POOL
Investigator Phone: (717) 787-5468 **Universal Service:** Y
Service class: R **Contact Type:** TELEPHONE
Previous case #: **Amount in Arrears:** \$528.00

Adults: 1
Children: 2
Children Ages: 6,10MOS
Gross Income: \$4333.33
Miscellaneous Info:

Complaint Reason:
ON - PAR WITH DISPUTE (#63)

Customer Problem Description:
CUSTOMER JUST PURCHASED THE HOUSE ON MARCH 13TH 2022. COMPANY SENT TECHNICIAN TO INSPECT THE METER ON MAY 25TH 2022, AND HE FOUND THAT THE METER WAS TAMPERED. COMPANY CHARGES CUSTOMER TAMPER FEE OF \$ 400. CUSTOMER DISPUTED THE TAMPER FEE BECAUSE SHE JUST MOVED INTO THE ADDRESS IN MIDST OF MAY 2022. - RELIEF SOUGHT - WAIVE THE TAMPER FEE. THE CELL PHONE NUMBER (267) 461 - 6253 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS MRS.HATCH0617@ICLOUD.COM HAS BEEN ALLOWED TO BE SHARED.

Company Position:
07/18/2022 CUSTOMER OWNS THE PROPERTY. PAY \$ 528 TO AVOID TERMINATION.

BCS Decision Report

BCS Case #: 003851941 **Open Date:** 2022-07-20
Customer Name: ANDINA CABALLERO
Service Address: 5311 W OXFORD ST

PHILADELPHIA, PA 19131
BCS Bill Account #: 8118451020 **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: JONATHAN
ZIMMERMAN

Decision Issued Date: 2022-08-29
Case Closed Date: 2022-08-29

Letter Description:

Total Balance:	\$507.48	Balance Date:	2022-08-01
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$400.00
Date Payment Due:		Regular Budget Amount:	\$65.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		

Payment Terms:

PAR Description:

Resolution Description:

DECISION ISSUED: PECO'S TECHNICIAN COMPLETED REVENUE PROTECTION INVESTIGATION AND FOUND TAMPERING WITH CUSTOMER METER. PECO ACTED WITHIN RIGHT TO ASSESS TAMPERING FEE AS PER PUC APPROVED TARIFF. PECO OFFERING COMPANY PAR TO HELP WITH PAYMENT OF TAMPERING CHARGES. CUSTOMER RESPONSIBLE FOR TOTAL ACCOUNT BALANCE: \$507.48 AS OF 08/01/2022. CUSTOMER ADVISED TO CONTACT PECO REGARDING AMOUNT TO MAINTAIN SERVICE OR FOR COMPANY PAR TO MAINTAIN SERVICE. DISMISSED.

PECO Exhibit No. 4

