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BEFORE

THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

IN RE: Z-00223698 David P. Boyce v. Duquesne Light Company Billing Dispute. Initial Hearing.

Stenographic report of hearing held at the Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, Pennsylvania

**DOCUMENT
FOLDER**

Monday,
February 7, 1994,
at 10:00 a.m.

BEFORE

MICHAEL NEMEC, ADMINISTRATIVE LAW JUDGE

APPEARANCES:

DAVID P. BOYCE
5608 Ellsworth
Avenue Seven, Apartment 7
Pittsburgh, PA 15232
Appearing pro se

REGINA M. SESTAK, ESQUIRE
Duquesne Light Company
One Oxford Centre
301 Grant Street
Pittsburgh, PA 15279
Appearing on behalf of Duquesne Light Company

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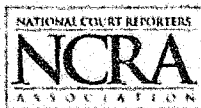
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HOLLIDAYSBURG, PA. 16648

116 SOUTH ALLEGHENY STREET
BELLEFONTE, PA 16823

THE ATRIUM
665-PHILADELPHIA STREET
INDIANA, PA. 15701

17TH FLOOR ALLEGHENY BLDG.
PITTSBURGH, PA 15219

SARA ANN SARGENT
COURT REPORTING SERVICE
210 MAIN STREET
JOHNSTOWN, PA. 15901
(814) 536-8908



137 WEST MAIN STREET
SOMERSET, PA. 15501

26 SOUTH SECOND ST.
CLEARFIELD, PA. 16830

31 NORTH MAIN STREET
GREENSBURG, PA 15601

12 EAST NINTH STREET
ERIE, PA 16501

I N D E X

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WITNESS:

DAVID BOYCE

Examination
by Judge Nemeč

4 - 18

SUSAN MOSER

Direct Examination
by Attorney Sestak

19 - 26

KENNETH SIKORSKI

Direct Examination
by Attorney Sestak

26 - 30

DISCUSSION AMONG PARTIES

30 - 35

CERTIFICATE

36

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SARA ANN SARGENT
COURT REPORTING SERVICE
210 Main Street
Johnstown, PA 15901
(814) 536-8908

•GREENSBURG
•HOLLIDAYSBURG

•BELLEFONTE
•CLEARFIELD
•JOHNSTOWN

P R O C E E D I N G S

JUDGE MICHAEL NEMEC:

This morning we have a case that's captioned David P. Boyce versus Duquesne Light Company, the matter is Docketed at Z-223698. My name is Michael Nemec. I'm an Administrative Law Judge with the Pennsylvania Public Utility Commission. I've been assigned to conduct the initial hearing in this case. Present this morning is Mr. Boyce and he's appearing for himself. Also present, Attorney Regina Sestak representing Duquesne Light Company. We've had a fairly extensive discussion off the record before starting this morning. And I think we will try and do an abbreviated record for the sake of creating a record here with my leading the witness. Mr. Boyce, as we've discussed off the record, you get to go first. You're the Complainant and you have the burden of proof. Can I ask you to raise your right hand.

DAVID P. BOYCE, CALLED AND SWORN TO TESTIFY

JUDGE:

Okay. Please state your full name?

A. My name is David Paul Boyce.

JUDGE:

•PITTSBURGH
•ERIE
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•INDIANA

SARA ANN SARGENT
COURT REPORTING SERVICE
210 Main Street
Johnstown, PA 15901
(814) 536-8908

•GREENSBURG
•HOLLIDAYSBURG

•BELLEFONTE
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•JOHNSTOWN

1 And you reside at 5608 Ellsworth Avenue,
2 Apartment Number Seven?

3 A. Yes, sir.

4 JUDGE:

5 And that's in the Shadyside area of
6 Pittsburgh at 15232?

7 A. Yes, sir.

8 JUDGE:

9 And how long have you resided there, sir?

10 A. Since December 31st, 1990.

11 JUDGE:

12 Okay. And you've caused a complaint to be
13 filed against Duquesne Light Company. And it's my
14 understanding that this complaint has to do with high
15 bills that you're receiving as a result of your meter
16 being connected to the electrical service of an
17 adjacent apartment; is that correct?

18 A. Yes, sir.

19 JUDGE:

20 Can you summarize briefly the remainder of
21 your complaint?

22 A. For three years running, there have been six to
23 seven different groups of people that have lived in
24 Apartment One to which sole access to the thermostat
25 is located. However ---.

1 JUDGE:

2 In Apartment One?

3 A. Right.

4 JUDGE:

5 Okay.

6 A. However, there are three apartments two other
7 than mine attached to my meter from the air
8 conditioning unit. So I'm paying the bill for three
9 apartments each year.

10 JUDGE:

11 Is it only the air conditioning unit that runs
12 through the ---?

13 A. Yes, sir. Although the air conditioning unit is
14 external to the building, we have an internal forced
15 air unit that provides heat which is connected to the
16 house meter. So we're not charged for that other than
17 --- I'm sure he's compensated for it when he
18 determined the amount of the rent that he wanted.

19 JUDGE:

20 Okay. But your meter registers all the usage
21 for the air conditioning in the three apartments?

22 A. Yes, sir.

23 JUDGE:

24 Okay. And how do you know that?

25 A. I've had several Duquesne technicians verify

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that. I've made several phone calls over the last three years indicating that. I can introduce this letter into evidence.

JUDGE:

Please show that to Ms. Sestak.

A. Yeah, it's from last year's bill requesting payment for the bill, the arrangement being that I take the average of my yearly bill or close to it and subtract that from the top of the current usage and then the remaining balance I'm to divide by three and each apartment is supposed to pay an equal third over and above what I pay for my own use. And so if everybody would do as they were supposed to, there wouldn't be any problem. However, these people have been transient and I was especially disappointed in the last two ladies because they were Pitt students and they graduated. And although they paid the first month that they owed when they moved out, they never contacted me as they were supposed to do thereafter to pay on the subsequent bill that they owed. And then the man that lives in Apartment Two, who is an elderly man, he's on retirement and he's old and crotchety and the last time I asked him for payment he shouted and said that he shouldn't be responsible for paying that and I can't afford it. I'm on a fixed income,

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I'm an old man. And for me to tell that to Harold Haffner who is the owner of the apartment building.

JUDGE:

Can you spell his last name?

A. H-A, double F-N-E-R.

JUDGE:

And do you know his address?

A. 2723 Beachwood Boulevard, 15217.

JUDGE:

And he's the owner of the building?

A. Yes, sir. He's a nice man, but he doesn't always get around to doing what needs to be done.

JUDGE:

Now, off the record you had mentioned that you had discussed with him hiring somebody to separate this service and sharing the cost of doing that.

A. I have not approached him.

JUDGE:

You haven't talked to him about it yet?

A. I had thought about it subsequent to talking to Mr. Pelcher.

JUDGE:

I see. Have you raised the subject of the interconnection of the service with Mr. Haffner at all?

1 A. In terms of letters, which I can also introduce
2 into evidence, where I make a practice of writing him
3 letters and keeping him apprised of the situation.

4 JUDGE:

5 Did you inform him that you had this hearing
6 today?

7 A. Yes, sir. I sent him a copy of the appearance
8 notice and I sent him a portion of the Court
9 document. I sent it. It really wasn't necessary to
10 send all of the pages because they were saying pretty
11 much the same thing.

12 JUDGE:

13 Okay. Did you send him a copy of the
14 Duquesne pleading that indicated he ought to be a
15 party to this?

16 A. That is on the portion of the document that I
17 sent in.

18 JUDGE:

19 Okay. Did you receive any response from him?

20 A. No, sir. He just knows that I have been trying
21 to get Duquesne to do what they have offered to do
22 in the first place. That's why I pursued it for the
23 last two years.

24 JUDGE:

25 All right. And what was that offer again?

1 A. To switch the air conditioning cable from my
2 meter to the meter of apartment one or the house meter
3 or whichever I prefer. And it should go on number
4 one. This is the most recent letter.

5 ATTORNEY SESTAK:

6 Yeah, I took a look at that. Thank you.

7 JUDGE:

8 Okay.

9 A. Here is an \$80 payment that I made to Duquesne
10 per the agreement with the PUC. And these are
11 records of my mailings to Public --- not only the
12 Public Utility Commission but I have them for the
13 County Assistance Office as well. I would suggest
14 that to resolve the matter most expeditiously, it
15 would be for me to offer Mr. Haffner to pay half the
16 cost of having the meter adjusted --- the cable to the
17 meter adjusted from one to the other, namely Apartment
18 One. And then when the people run out on a bill, then
19 Duquesne can chase them wherever they go and I won't
20 have to.

21 JUDGE:

22 Do you have any copies of the letters that
23 you've shown counsel for Duquesne?

24 A. They can keep these.

25 JUDGE:

1 Well, okay. May I see them, please?

2 ATTORNEY SESTAK:

3 I have no objection to any of these exhibits,
4 Your Honor.

5 JUDGE:

6 Okay. The three letters that you've shown me,
7 are these letters that you typed yourself ---

8 A. Yes.

9 JUDGE:

10 --- and sent to ---

11 A. Mr. Haffner.

12 JUDGE:

13 --- Mr. Haffner or to the residents in the
14 apartments?

15 A. Or to the residents, yes, sir.

16 JUDGE:

17 Was there a letter from Duquesne Light, did
18 you reference a letter from Duquesne Light? No. I
19 thought you had indicated that one of these was from
20 Duquesne.

21 A. Well, I have several letters from Duquesne.

22 JUDGE:

23 No, that's okay. Just the ones that you've
24 talked about already.

25 A. Well, this is a letter from the Public Utilities

1 Commission Bureau of Consumer Services, residential
2 termination unit, Post Office Box 3265, Harrisburg,
3 Pennsylvania.

4 JUDGE:

5 That's okay. We don't need that. That will
6 be part of the Commission's records.

7 A. And then ---.

8 JUDGE:

9 No, that's all right. I don't want to see
10 anything else from the Commission if that's what you
11 have.

12 A. Here's where I responded and the date.

13 JUDGE:

14 Okay. It's your understanding that the ---
15 L.I.E.A.P.?

16 ATTORNEY SESTAK:

17 L.I.H.E.A.P.

18 JUDGE:

19 L.I.H.E.A.P.

20 ATTORNEY SESTAK:

21 Low Income Home Energy Assistance Program.

22 JUDGE:

23 It's your understanding that L.I.H.E.A.P. is
24 going to pay the balance on your Duquesne Light
25 bill; is that correct?

1 A. The man wasn't specific when I called about
2 L.I.H.E.A.P. The man said call Duquesne and tell
3 them we'll take care of the bill. But he wasn't any
4 more specific than that. And I'm paraphrasing, but
5 that's the general content.

6 JUDGE:

7 And it's my understanding that you're on a
8 fixed income; is that correct?

9 A. Yes, sir.

10 JUDGE:

11 And your income is from what source?

12 A. Social Security Disability, \$612 currently a
13 month. I worked for 25 years. I was in the service
14 for three years. I have an Honorable Discharge.
15 However, unfortunately three years ago I became ill
16 and had to apply for disability. But I'm going to
17 school, while undergoing treatment with the intention
18 of returning to the work force after school and after
19 my treatment is successful.

20 JUDGE:

21 What are you paying in rent?

22 A. \$350 a month.

23 JUDGE:

24 And how about the gas bill?

25 A. Pardon me, sir?

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JUDGE:

Natural gas?

A. That's included in the rent.

JUDGE:

In the rent.

A. For the heat.

JUDGE:

Heat's included, okay.

A. Utilities are electric.

JUDGE:

Telephone?

A. I have a telephone.

JUDGE:

What does that cost you?

A. I have the unlimited package \$9 a month for unlimited calling and then whatever toll calls you would make come additional to that.

JUDGE:

You pay about \$15 a month, maybe?

A. No, sir, I'm spending more than that because as part of my school work, I call people and interview them for papers for school.

JUDGE:

Is any of that reimbursed through the payment for the education?

1 A. I'm just expected to make due with what they give
2 me.

3 JUDGE:

4 Any other monthly expenses?

5 A. I have television, cable. I have expanded basic
6 plus GMX, I use that to study by. I need
7 expanded basic because my double major is media
8 communications and political science and I'm
9 instructed oftentimes to watch either C-Span one or
10 two or the Court Channel and I'm also requested to buy
11 subscriptions to newspapers and magazines to keep
12 current with the news.

13 JUDGE:

14 Where are you going to school?

15 A. University of Pittsburgh.

16 JUDGE:

17 Any other monthly expenses? What's your
18 budget amount for electricity for example, right now,
19 do you know that?

20 A. I have no budget, per se. I normally don't have
21 any money left over.

22 JUDGE:

23 Now, on your bill there may be a budget amount
24 for electricity.

25 A. I think the most recent one was --- I can tell

1 you exactly I'd say for instance August 25th, 1993,
2 it was either pay \$416.45 or the budget amount of
3 \$278.03.

4 JUDGE:

5 Okay.

6 A. And then ---.

7 JUDGE:

8 That's okay. That's fine.

9 A. There are bills much larger than that.

10 JUDGE:

11 I'm sure. How about transportation?

12 A. I would buy a monthly bus pass plus I utilize the
13 campus bus system.

14 JUDGE:

15 How much is a monthly bus pass?

16 A. \$40.

17 JUDGE:

18 How much do you spend on food?

19 A. Virtually nothing any more. I haven't been able
20 to eat. I'm living on liquid food right now. I
21 receive food stamps and I use sometimes food stamps to
22 pay for electric --- the liquid food, but I try to eat
23 solid food but ---.

24 JUDGE:

25 Okay. How much do you receive in food stamps?

1 A. It varies. I think the last adjustment is \$63 a
2 month. I don't have to state but I could state that
3 my main major medical problem is depression and
4 because of that I don't have an appetite so I can't
5 eat.

6 JUDGE:

7 And you're currently receiving treatment for
8 it?

9 A. I've been in treatment for three years at Western
10 Psychiatric.

11 JUDGE:

12 Well, we can only hope that it won't be that
13 much longer before you start to pull out of it.

14 A. Well, there is some hope. Coincidentally they
15 have a new surge on in medical pharmacology. The
16 pharmacological industry is rapidly expanding because
17 of its success of Prozac. And they're intending on
18 supplying people with pills.

19 JUDGE:

20 Okay. We're getting a little bit beyond the
21 reason that we're here though. Okay?

22 A. Yes, sir. But I have a deficiency, serotonin and
23 it causes a relay of the neurotransmitters which there
24 just happens to be a diagram up in this months one
25 issue.

1 JUDGE:

2 Okay.

3 A. And therefore I have trouble concentrating and I
4 have trouble with my memory at times. It depends on
5 the cycle of the serotonin and that's available for my
6 brain on which to function.

7 JUDGE:

8 Okay. Anything else you want to add dealing
9 with Duquesne Light and your electric bill?

10 A. No, sir. I intend to see that the matter is
11 resolved.

12 JUDGE:

13 Well, it's something you're going to have to
14 work on. Ms. Sestak, any questions?

15 ATOTNREY SESTAK:

16 I have no questions for this witness.

17 JUDGE:

18 Okay. Let's take a break from you, Mr.
19 Boyce, and hear from Duquesne Light with some
20 brief testimony with regard to your account.

21 ATTORNEY SESTAK:

22 Your Honor, I have two witnesses for
23 Duquesne Light Company and three exhibits. The
24 witnesses will be referring to these exhibits during
25 the course of their testimony which I'm providing a

1 copy to Mr. Boyce and three copies to yourself.

2 JUDGE:

3 Fine. Thank you.

4 ATTORNEY SESTAK:

5 My first witness is Ms. Susan Moser.

6 JUDGE:

7 Ms. Moser, please raise your right hand.

8 SUSAN MOSER, CALLED AND SWORN TO TESTIFY

9 JUDGE:

10 You may proceed.

11 ATTORNEY SESTAK:

12 Is it okay for her to testify from her seat
13 here?

14 JUDGE:

15 That's fine, right there.

16 DIRECT EXAMINATION

17 BY ATTORNEY SESTAK:

18 Q. Okay. Please, state your name and spell your
19 last name for the record?

20 A. Susan Moser, M-O-S-E-R.

21 Q. And by whom are you employed?

22 A. I'm employed by Duquesne Light Company.

23 Q. And how long have you been employed by Duquesne
24 Light?

25 A. Almost four years.

1 Q. What is your present job title?

2 A. I'm a regulatory analyst for Duquesne Light.

3 Q. And how long have you been in that position?

4 A. Almost four years.

5 Q. Would you briefly describe your job duties;
6 please?

7 A. Yes. When complaints are filed with the Public
8 Utility Commission against Duquesne Light I
9 researched the complaints and report back to the
10 Commission. I also testify in formal complaint
11 hearings resolving them. And I work internally to
12 make sure that the Company is abiding by all the
13 regulations of the Public Utility Commission.

14 Q. During the course of your employment, did you
15 have occasion to research Duquesne Light Company's
16 records relating to an account in the name of David P.
17 Boyce at 5608 Ellsworth Avenue?

18 A. Yes, I did.

19 Q. And are you authorized to testify on behalf of
20 Duquesne Light Company in this matter regarding that
21 account?

22 A. Yes, I am.

23 Q. Did you or did someone acting at your direction
24 prepare a summary of the amounts billed to and paid
25 on this account?

1 A. Yes.

2 Q. I'm showing you a four page document which I've
3 marked as Respondent's Exhibit One. Can you identify
4 this document for the record please?

5 A. Yes. This is the statement of account for David
6 P. Boyce from 5608 Ellsworth Avenue, Number Seven,
7 Pittsburgh, 15232.

8 The document runs from when the account was
9 established on December 31st, 1990 --- well, yours
10 runs through 1/5/94 reading. That was an estimated
11 reading. The account statement shows in the columns
12 going left to right the first column is the date a
13 transaction occurred on the account. Next we have the
14 meter reading that was obtained. The next column it
15 tells you whether it was an estimated bill on whether
16 a payment was received, whether late payment charges
17 were provided. It tells you what transaction
18 occurred. The next is the number of kilowatt hours
19 that were billed, the number of months in the billing
20 period, the net amount billed, the total amount
21 billed, the due dates, any late payment charges, any
22 payments and then there is a running account balance
23 on the far right-hand side of the paper.

24 Q. Okay. Ms. Moser, you mentioned our copy of
25 this as opposed to your copy. I imagine you have in

1 mind --- I draw your attention to the final line of
2 our copy that shows a reading on January 5th, 1993;
3 is that correct?

4 A. Yes, that's an estimated bill of '94 --- for
5 1/5/94 --- oh, '93. It should be '94. And also the
6 due date on that should be '94 also.

7 Q. Okay. Are you saying that that is an error?

8 A. Yes, I wrote it down wrong.

9 Q. In the nature of a typographical error, but a
10 handwritten error in this case?

11 A. Exactly, yes.

12 Q. That should be ---?

13 A. That should be '94, yes.

14 Q. Okay. And are there additional entries that
15 should be appended to this copy to reflect activity
16 on this account since January 5th of '94?

17 A. Yes. Payment was --- another bill was issued on
18 February 3rd, 1994.

19 Q. And what was the amount of that bill?

20 A. \$24.98. I don't know if you want the whole
21 thing? It was for 144 kilowatt hours and it was an
22 actual reading. And that brought the balance up to
23 \$556.98.

24 Q. What is the budget amount for this account?

25 A. The budget amount is \$74 a month.

1 Q. And how is the budget amount determined?

2 A. It's on a rolling 12 months of usage. It goes
3 from, say, February of --- March of last year through
4 February of this year. We add up the amount that was
5 billed, divide it by 12 and then multiply it by the
6 rates.

7 Q. Okay. When was the last payment made on this
8 account and in what amount?

9 A. On December 30th, 1993, we received, I believe,
10 one payment for \$135.

11 Q. Okay. Have there been any other payments made
12 between the November payment that the Respondent ---
13 or that the Complainant referred to and today's date?

14 A. No.

15 Q. What is the minimum payment that Duquesne Light
16 Company is willing to accept for this account?

17 A. Budget plus \$5.

18 Q. And that is the budget amount of \$74, which is
19 that a set amount or is that subject to change?

20 A. That's subject to change with the usage.

21 Q. Okay. And then it would be a \$5 additional
22 payment toward the arrearages, which I believe you
23 said were \$500 and ---?

24 A. \$56. Yes.

25 Q. Now, I'm showing you a one-page document, which I

1 have labeled as Respondent's Exhibit Two. Could you
2 please identify this document for the record?

3 A. This is a usage comparison report for David
4 Boyce at 5608 Ellsworth Avenue. And it goes from
5 the cut in date of December 31st, 1990, through
6 November 2nd, 1993. This is based on actual meter
7 readings. So if there was an estimated bill, that
8 would not show up on here. And it shows the date that
9 we actually read the meter, the number of days between
10 meter readings, the meter reading that was obtained,
11 the numbers of kilowatt hours in that period and then
12 we got a daily average kilowatt hour usage.

13 Q. Is there anything that you would want to change
14 about Exhibit Two?

15 A. I would like to add the usage from November
16 2nd, 1993, through February 3rd, 1994. There were
17 two estimated bills from November and December. So in
18 this period, there are 93 days. The meter reading was
19 4880, 540 kilowatt hours were billed during that
20 time. And that's a daily average of 5.8.

21 Q. What does all that mean in terms of Mr. Boyce's
22 electric usage?

23 A. Mr. Boyce's electric usage shows the big
24 increase that he has during the summer months. And
25 it's been consistent for the last three years. It was

1 worse this summer but then this summer was hotter than
2 it was the last couple of summers. Otherwise, the
3 usage is pretty minimum. He doesn't use a lot except
4 for the air conditioning season.

5 Q. And is that consistent with his testimony that
6 the cause of his high bill is due to air conditioning
7 being on his meter?

8 A. Yes.

9 Q. Do you have any knowledge of Duquesne Light
10 Company having offered to rewire Mr. Boyce's meter
11 for him?

12 A. No.

13 Q. To the best of your knowledge, does Duquesne
14 Light Company have the authority to rewire internal
15 wiring in an apartment building?

16 A. No.

17 Q. Okay.

18 ATTORNEY SESTAK:

19 I have no further questions for this witness.

20 JUDGE:

21 Okay. Mr. Boyce, do you have any questions
22 for Ms. Moser?

23 DAVID BOYCE:

24 I went down to the ---.

25 JUDGE:

1 Now, I'm going to stop you. You can make any
2 additional statements you want to make when we're
3 done. But any questions for her? Anything that she
4 testified to that you don't understand?

5 DAVID BOYCE:

6 No, sir.

7 JUDGE:

8 Let's hear from your next witness and then we
9 can wrap it up and make your final statement.

10 ATTORNEY SESTAK:

11 Okay. Where would you like Mr. Sikorski?

12 JUDGE:

13 That's fine. So he can be seen and heard.
14 Sir, please raise your right hand.

15 KENNETH SIKORSKI, CALLED AND SWORN TO TESTIFY

16 JUDGE:

17 Okay. You may proceed.

18 DIRECT EXAMINATION

19 BY ATTORNEY SESTAK:

20 Q. Please state your name and spell your last name
21 for the Court Reporter?

22 A. My name is Kenneth J. Sikorski, S-I-K-O-R-S-K-I.

23 Q. And by whom are you employed?

24 A. Duquesne Light.

25 Q. How long have you been employed by Duquesne

1 Light?

2 A. Fifteen (15) years.

3 Q. What is your present job title?

4 A. I'm a senior meter technician.

5 Q. And how long have you been employed in that job
6 title?

7 A. Approximately six years.

8 Q. Okay. Have you received any specialized
9 education or training to fit you for this position?

10 A. I have an Associates Degree in applied
11 technologies from Dean Tech. I have also had some
12 on the job training and some classroom training and
13 metering from Duquesne Light.

14 Q. Okay. And when you say some training, do you
15 mean a few hours or a few months or a few years?

16 A. There have been several months of training
17 specializing in electric metering.

18 Q. Okay. How many meters do you typically inspect
19 say during the course of the month?

20 A. It varies between ten and 30 meters.

21 Q. On June 21st, 1991, did you have the occasion
22 to visit the premises at 5608 Ellsworth Avenue?

23 A. Yes, I did.

24 Q. What was the purpose of your visit?

25 A. I was there to test the meter for a high bill

1 complaint.

2 Q. Okay. And please describe the nature of your
3 investigation or inspection and what you uncovered?

4 A. I arrived at the apartment. I told Mr. Boyce
5 that I was there to test the electric meter. I
6 proceeded to test the meter. When I pulled the meter
7 to test it, I informed him that the power was going to
8 go off and verified that it did do that and I checked
9 the assignment of that meter. I continued testing the
10 meter and according to the records, it came in within
11 our specifications. After that I continued with my
12 inspection asking Mr. Boyce about his load that he
13 was aware of, you know, several appliances. And then
14 I did a grounds check. And by doing a grounds check,
15 we turn off everything such as the refrigerator and
16 the furnace and make sure that the meter stops
17 running. And when I did that I found that there was
18 something still connected to the service and traced it
19 out and it happened to be the compressor from one of
20 the AC units that was outside. And he informed me
21 that he wasn't aware of that at that time.

22 Q. Okay. Now, you're referring to a printed form
23 which is a copy of the Duquesne Light Company
24 report. Could you please --- and this has previously
25 been provided to both the Complainant and the Judge

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(814) 536-8908

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1 and marked as Duquesne Light's Exhibit Number
2 Three. Could you please describe what you're
3 referring to?

4 A. This is a meter test --- or an inspection
5 report. And the top row has the account number. The
6 action that I was there to do, a meter inspection.
7 Who it was prepared by, the date that it was prepared
8 and the reading sequence, that's the meter reading and
9 then the record number. That's for meter reading
10 purposes. The the customer's name and address is in
11 the block to the left. And all the pertinent
12 information there. Then there's a code that we put on
13 the meter to the right there which indicates that the
14 meter wasn't changed it was registering correctly and
15 that it was tested. And the next line, the reading
16 date is also the date that I tested it and that is the
17 27th of '91 --- June 27th of '91.

18 Q. Did you fill in the handwritten portions of that
19 line yourself?

20 A. Yes, I did.

21 Q. And this is a two-page form; is that correct? Or
22 is it two sides of one page?

23 A. It's two sides of one page.

24 Q. And your discussion with Mr. Boyce, did you
25 tell him that you would rewire his meter for him?

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A. No, I did not.

Q. Okay. Do you have the authority to rewire the meter?

A. No, I don't.

Q. He indicated that a compressor from one of the outside air conditioner units was connected to his meter. Were there other portions of that air conditioning unit that were not connected to his meter?

A. As far as I can remember, the fan was not connected to his meter but the air compressor was, or the air conditioning compressor was. The fan remained on when I turned off his main service breaker but the compressor went off. And then subsequently I determined that it was connected to his service that way.

ATTORNEY SESTAK:

I have no further questions of this witness.

JUDGE:

Again, Mr. Sikorski, the date that you were at the Apartment Seven, 5608 Ellsworth, that was June 27 of '91?

A. June 27th, '91 as indicated on the front part of this form.

JUDGE:

1 Thank you, sir. Mr. Boyce, any questions
2 for Mr. Sikorski?

3 DAVID BOYCE:

4 No. He's accurate in saying that I wasn't
5 aware of the meter being attached to two other
6 apartments. When I moved in I was told that I would
7 have to share utilities but I had no idea the extent
8 to which that mean. And I did not know that the meter
9 that was registering all the usage from the air
10 conditioning unit from the three apartments would be
11 on mine alone.

12 JUDGE:

13 Do you have any questions regarding his
14 testimony, though or the meter reading or the other
15 information that he's provided?

16 A. (Indicates no).

17 JUDGE:

18 Okay. Have you had a chance to review
19 Duquesne's Exhibits?

20 DAVID BOYCE:

21 Yes, sir. I have a printout which is current
22 --- well, it was current as of last summer for months
23 preceding and successive to the summer serge.

24 JUDGE:

25 And where did that come from?

1 DAVID BOYCE:

2 I obtained it from One Oxford Center when I
3 went down to ask Duquesne to help me figure out the
4 electric bill because it had gotten so involved. But
5 they refused to help me. They said they weren't
6 supposed to do that and neither did they have anyone
7 there who knew how to do that. The problem was that I
8 had four parties that needed to pay on the bill and
9 two of the parties had to be prorated for two separate
10 months. And I had difficulty trying to figure out
11 what each party would owe. So I asked Duquesne to
12 help me do that and they couldn't.

13 JUDGE:

14 Again, I think this is something that the
15 landlord should be responsible for doing, for sorting
16 this all out. It's his place. He set this up the way
17 it is and he owns it. It's his responsibility to make
18 sure that he treats his tenants properly. In any
19 event, do you have any objections to the exhibits that
20 Duquesne's presented?

21 DAVID BOYCE:

22 No, they're fine.

23 JUDGE:

24 Okay. They are Duquesne's Exhibits One
25 through Three are admitted into the record in these

1 proceedings.

2 ATTORNEY SESTAK:

3 Thank you, Your Honor.

4 JUDGE:

5 Now, what I'll do with your letters, Mr.
6 Boyce, is to have some copies made and I'll provide
7 them to the Reporter. Ms. Sestak has previously
8 said that she has no objection to them. They'll be
9 incorporated in the record also. And we'll do that
10 once we close the hearing. I believe that we've
11 covered the ground here pretty well in terms of the
12 facts. I'm going to ask you, Mr. Boyce if you have
13 anything else you wish to add?

14 DAVID BOYCE:

15 Well, my most recent communication from
16 Duquesne Light dated merely January 1994, however,
17 it was post marked February 2nd, 1994. They
18 notified me that I may be eligible for a Federal
19 benefit up to \$2,364 from the earned income credit
20 program. Please read the enclosed letter and I
21 reviewed the requirements to obtain the \$2,364. There
22 are two basic requirements other than paperwork, such
23 as income tax returns or the absence thereof. You
24 have to have earned less than \$23,050 in 1993, which I
25 didn't. And I had to have had at least one qualifying

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1 in quotes, child living with me during 1993. I can't
2 meet that requirement.

3 JUDGE:

4 Yes. Don't you think that was mailed to you
5 just sort of as a general information, mailing.
6 That's not directed to you specifically; is it?

7 DAVID BOYCE:

8 No, it's ---.

9 JUDGE:

10 Duquense Light customer?

11 DAVID BOYCE:

12 It was addressed to me but it is a generic
13 letter saying dear customer.

14 JUDGE:

15 I think that you probably are aware of the
16 programs available to provide assistance to you. It
17 may --- and if you've made those applications then
18 perhaps you can talk to Ms. Moser after we go off
19 the record regarding any other programs that you might
20 qualify for. Anything else you want to add with
21 regard to the facts in this particular case, your
22 case, involving service to your apartment?

23 DAVID BOYCE:

24 Only that I intend to see that the cable is
25 changed from my meter to meter one.

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JUDGE:

Okay.

DAVID BOYCE:

And if I have to pay for it myself, I'll do it.

JUDGE:

I think that's ultimately what's going to solve the situation here. Thank you all for your attendance, we're going to adjourn the hearing at this time. You're free to remain and discuss this any further if you wish. And I will make copies of Mr. Boyce's letters and return with them for everybody and the Reporter. Thank you, again.

ATTORNEY SESTAK:

Thank you, Your Honor.

DAVID BOYCE:

Thank you, sir.

HEARING ADJOURNED AT 11:10 A.M.

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C E R T I F I C A T I O N

I hereby certify that the foregoing is a true and correct transcript of the notes taken by me at the hearing in this matter.

February 25, 1992 *Amthia Kerchner*
DATE REPORTER

•PITTSBURGH
•ERIE
•SOMERSET

•HARRISBURG
•INDIANA

SARA ANN SARGENT
COURT REPORTING SERVICE
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DOCKETED
MAR 04 1994

DOCUMENT
FOLDER

RECEIVED
FEB 28 1994

David P. Boyce
5608 Ellsworth Ave.
Pittsburgh, Pa. 15232
(412) 362-8362

To Appropriate Residents:

SECRETARY'S OFFICE
Public Utility Commission

July 10, 1993

Dear Ladies, (Michele Milanesi and Suzann Lehmier), and Mr. William (Bill) Lloyd:

Please find enclosed copies of the last year's electric charges to my *Duquesne Light* account (minus August and September, 1992: the whereabouts of which are presently unknown). However, the *Current Billing Charges* for the last nine out of the 10 months included show my monthly electric charges to be: \$260.92, or an average of, \$20.89 (divided by nine) per month.

The month of July 1993 however, shows a *current billing charge* of \$137.92 - or a difference of \$117.03 - which indicates the increased usage for the air conditioner. That amount should be divided equally between the three of us, you ladies, Bill and myself, for last month's usage of the excess electricity due to the above-mentioned air-conditioning. The \$117.03 divided by three comes to: \$39.01. If you have a questions about, or the accuracy of the figures indicated, please let me know.

The next month's charges for this month's usage of excess electricity for the air conditioner I shall not know until about this time next month.

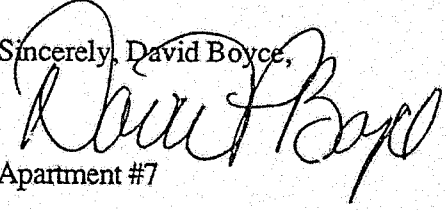
If there are no objections to or questions about these figures, please give me a Money Order or a Check for the amount indicated (no cash), please - made out to *Duquesne Light*, and payable to my account number listed on the form of payment. My account number is listed below, or can be seen on the copies of the bills:

Account number: 2000617607001. Notice that the old account number changed starting in January.

EXHIBIT
1
7-00223698

If you will please notice, the due date for payment is by July 28, 1993. Thank you.

Sincerely, David Boyce,

A handwritten signature in cursive script that reads "David Boyce". The signature is written in black ink and is positioned to the right of the typed name "David Boyce".

Apartment #7

P.S. Any complaints regarding liability or another problems should and *must* be taken up with Mr. Haffner ! (412) 521-9359.

**DOCUMENT
FOLDER**

David Boyce
5608 Ellsworth Ave. #7
Pittsburgh, Pa 15232
362-8362

November 9, 1993

DOCKETED
MAR 04 1994

Harold E. Haffner
2723 Beechwood Blvd.
Pittsburgh, Pa. 15217

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FEB 28 1994

**SECRETARY'S OFFICE
Public Utility Commission**

Dear Mr. Haffner,

Please find enclosed along with the rent my relatively recent letter to the County Assistance Officer regarding the electric situation. Also enclosed is a copy of the summons to appear in court for my hearing regarding my complaint against Duquesne Light and their letter in response, to me and the County. It is all fairly self-explanatory - except to say that I deleted several pages of Duquesne Light's letter - which were more or less much of the same.

Due to returning to school and registration and all the initial gyrations incumbent with the start of a new term at school I will just now be getting copies of the letters and requests for payment from the girls in apartment # 1 and Bill for their part of last summer's energy usage.

There has obviously been no word from Suzanne or Michelle, nor do I believe there ever will be. They have had more than five months to get back to me after they moved out. I hope you had a good holiday and that everyone is well. And now is the time to begin the business of the New Year. Perhaps this one will treat us all better. Happy New Year!


Sincerely 

EXHIBIT
2
7-00223698
8-7-84

**DOCUMENT
FOLDER**

David Boyce
5608 Ellsworth Ave. #7
Pittsburgh, Pa 15232
362-8362

November 9, 1993

DOCKETED
MAR 04 1994

Harold E. Haffner
2723 Beechwood Blvd.
Pittsburgh, Pa. 15217

RECEIVED
FEB 28 1994

Dear Mr. Haffner,

Please find enclosed the rent and also, unfortunately, the electricity bills that have been mounting since the summer. It's looks as though I've been run out on for the third summer running. I really didn't believe Michelle and Suzanne would do that; but I've waited for them to contact me for quite awhile about settling up their bill. They said they would call after the end of august to find out what they left owing. They paid, if you will check the print out I recently obtained from Duquesne Light, \$17.46 apiece on the June bill, when they moved out at the end of July (26, 27th). Bill paid \$39.01.

I paid a *token* \$5.00 because - if you will notice from the copies I've provided for your convenience - I had already paid \$178.00 in March, and then another \$145.00 in April, leaving my account due at \$ - 5.67 (credit). The \$5.00 merely served to round the last payment off to an even \$150.00, paid. My monthly bill in the \$30.00 range.

So, I was to the good at the end of April, and incurred \$22.88, and \$31.02 in May \$53.90, at the end of May. But the air conditioner had been first started up by those girls on May 4. I know that for a fact because that was the anniversary date of the killing of the students at Kent State, by the National Guard in 1974. I remember that day just like I do the day JFK was assassinated - November 22, 1963 - the 30th anniversary of which, is coming up in a few days.

EXHIBIT
3
2-60923698
2-7-94

But back to the subject at hand: if you will notice my bill maintained its low profile at \$24.98 for May - leaving my personal accrued bill at \$78.88, for the three months prior to the June bill which came at the end of July, 137.92 in charges, for one month - and as said, on which the girls and Bill paid. But although the July bill came at the end of August, for \$199.65, for one month's charges - I received no phone call and no money from the girls, nor Bill. The there was the lull in Apt #1 until August 17, when the new girls arrived. I informed them of the arrangements here regarding on how things are supposed to work.

However, while I have been waiting for Michelle and Suzanne to call; and as the bill has continued to mount I have received no offers from the new girls nor Bill, either. And as you see the bill is again, for the third year in a row into the hundreds of dollars - on my account. I finally received a shut off notice from Duquesne a couple of months ago, if you'll notice on the print out, at when the bill had reached \$614.59. I then called the electric company and explained the situation, but as they have said for the last three years, "Sorry Charlie," the bill's in your name and if you don't pa it in full, off goes your electric.

I had been holding the girls and Bill's checks in case of such a circumstance and offered then the partial payment to borrow time to look for the girls and inform the new girls and Bill that they would have to start paying - but the plan didn't work - they (Duquesne) said "all or nothing." They would accept no partial payment. I called LEAP and asked them but they weren't in operation; but suggested I call the P.U.C., to intervene.

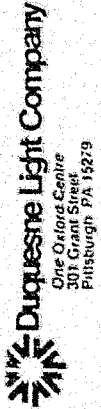
And that's where it stands now. I arranged through them to send in the partial payment while they held off Duquesne - but now I have to pay (as you can see in the copy), \$80.00; and even if I appealed - which I have - they said that I still had to pay the \$80.00 a month or else they would allow Duquesne to shut off my power. Not Michelle's or Suzanne's. Apartment #1 is so transient, that at least six or seven different groups of

people have lived their in the last three years, and every summer, they have controlled the air conditioner, and they have run off without paying - leaving the first year, you and I stuck, and last year me.

I've had a time getting the bill figured out because it's split so many ways - four parties - and has to be pro-rated on an individual basis for the two groups from Apt #1, on top of that. As you can see the bill is now at (\$683.49) for November 24, the same day that the first P.U.C. bill is due. Could you please give me a call, or stop by in the next few days, when you get time? In the meantime, I'll draft letters to the new girls and Bill.

Thank you.

Sincerely,



STATEMENT OF ACCOUNT
Residential and Small Commercial Accounts

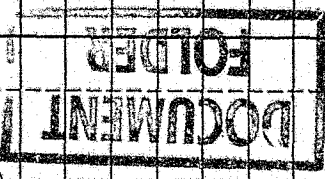
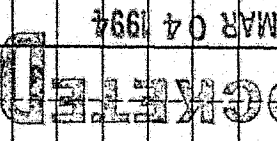
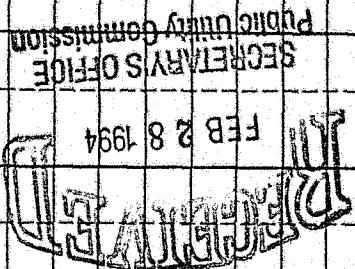
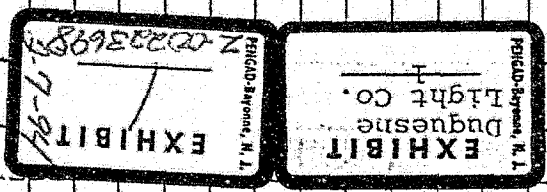
UI	03	01/20/88
CNTRL	WD	CONTRACT
2000417607001		SUF

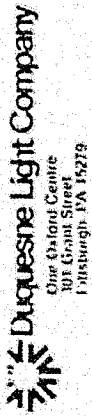
Initiated by: S. Moser
Date: 12-8-93
Prepared by: A.M.S.
Reviewed by: _____
Dept. Pic Relations
Date 12-9-93

RATEPAYER NAME David P. Boyer DATE REQUIRED ASA P PAGE 1 OF 3
STREET ADDRESS 5608 Chaworth Ave #7 RATE _____ CONSTANT _____ NO. OF METERS _____
CITY, STATE, ZIP Pgh 15232 MAILING ADDRESS _____ RIDER _____

REMARKS: Formal Complaint

Date	Code	Meter Reading	Type of Reading	Kilowatt Hours	Months Billed	Net Amount Billed	Sales Tax	Total Amount Billed	Due Date	Opt. Payment Amount	Late Payment Charge	Adjustment Debit (Credit)	Payments	Opt. Payment Balance	Opt. Bill #	Account Balance
12-31-90	X	3449														
02-04-91	24	3474	Ext U	300	1/16	42.07		42.07	02-28-91				20.07			42.07
03-01-91	43		Payment													22.00
03-06-91	10	3504	RDG-1	360	1/00	47.97		47.97	03-27-91							69.97
04-05-91	51		LPC													70.84
04-05-91	10	3521	RDG-1	204	1/00	30.43		30.43	04-29-91							101.27
05-06-91	51		LPC													102.53
05-06-91	10	3548	RDG-1	324	1/00	48.04		48.04	05-28-91							150.57
05-23-91	43		Payment													145.57
06-07-91	51		LPC													147.39
06-06-91	23	3616	RDG-B	816	1/00	110.62		110.62	07-01-91							258.01
06-19-91	43		Payment													146.9902
07-05-91	24	3684	Ext U	816	1/00	110.62		110.62	08-01-91							(36.3702)
07-25-91	44		Asst Payment													(137.3702)
08-05-91	24	3722	Ext U	456	1/00	64.83		64.83	09-03-91							(72.5402)
09-04-91	24	3760	Ext U	456	1/00	65.61		65.61	10-01-91							(6.9302)
10-03-91	10	3992	RDG-1	2784	1/00	371.79		371.79	10-24-91							364.86
11-01-91	10	4009	RDG-1	204	1/00	33.77		33.77	11-25-91							398.63
12-05-91	20	4024	RDG-B	180	1/00	30.62		30.62	12-26-91							429.25
12-12-91	43		Payment													329.25
01-04-92	10	4038	RDG-1	168	1/00	29.05		29.05	01-27-92							358.30
02-04-92	10	4052	RDG-1	168	1/00	29.05		29.05	02-25-92							387.35
						1,014.47		1,014.47					631.07			387.35





STATEMENT OF ACCOUNT
Residential and Small Commercial Accounts

Initiated by: S. 1102610
Date: 12-8-93
Prepared by: A.M.S
Reviewed by: _____

CONTRACT	SUF
20001760701	

Dept. Public Relations
Date 12 9 93

RATEPAYER NAME David P. Boyce DATE REQUIRED ASAP PAGE 2 OF 3
STREET ADDRESS 508 Alhambra Ave #7 RATE _____ CONSTANT _____ NO. OF METERS _____
CITY, STATE, ZIP Pitt 15232 MAILING ADDRESS _____ RIDER _____

REMARKS: Formal Complaint

Date Mo. Day Yr.	Code	Meter Reading	Type of Reading	Kilowatt Hours	Months Billed	Net Amount Billed	Sales Tax	Total Amount Billed	Due Date Mo. Day Yr.	Opt. Payment Amount	Late Payment Charge	Adjustment Debit (Credit)	Payments	Opt. Payment Balance	Opt. Bill #	Account Balance
	99											387.35				387.35
03 04 92	2B	4067	R06-B	180	100	30.62		30.62	03 25 92							417.97
03 09 92	43		Payment										242.00			175.97
04 02 92	2B	4679	R06-B	144	100	25.91		25.91	04 23 92							201.88
05 04 92	2B	4093	R06-B	168	100	28.72		28.72	05 26 92							230.60
05 28 92	44		ASIST Payment										300.00			(69.400)
06 03 92	2B	4104	R06-B	132	100	23.97		23.97	06 24 92							(45.430)
07 02 92	2B	4112	R06-B	96	100	19.32		19.32	07 27 92							(26.110)
08 03 92	2B	4207	R06-B	140	100	15.408		15.408	08 25 92							127.97
09 01 92	2B	4272	R06-B	780	100	107.62		107.62	09 22 92							235.59
09 08 92	43		Payment													159.59
10 01 92	2B	4283	R06-B	132	100	23.97		23.97	10 22 92				76.00			183.56
10 30 92	2B	4294	R06-B	132	100	23.97		23.97	11 23 92							207.53
11 05 92	43		Payment										28.97			178.56
12 03 92	2B	4311	R06-B	304	100	33.27		33.27	12 24 92							211.83
01 07 93			LPC								2.65					214.48
01 06 93		4327	J NAR	192	100	31.72		31.72	01 28 93							246.20
02 04 93			LPC								3.04					249.24
02 04 93		4345	J NAR	216	100	34.82		34.82	02 25 93							284.06
02 23 93			ASST Payment										178.00			106.06
03 08 93		4362	J NAR	204	100	33.27		33.27	03 29 93							139.33
04 05 93			ASST Payment										145.00			(5.670)
						571.26		571.26			5.69	387.35	969.97			(5.670)

USAGE COMPARISON REPORT

CONSTANT 12	ACCOUNT NUMBER	2000617607001	ACCOUNT STATUS	ACTIVE
	SERVICE NAME	DAVID P. BOYCE	CUT-IN DATE	
	SERVICE STREET	5608 ELLSWORTH AVENUE	RATE	RESIDENTIAL
	CITY STATE ZIP	PITTSBURGH, PA 15232	PERIOD COVERED	12-31-90 TO PRESENT

DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE	DATE	DAYS	READ	KWH	AVERAGE
31-Dec-90		3449			06-Mar-91	65	3504	660	10.2	04-Jan-92	30	4038	168	5.6
06-Mar-91	65	3504	660	10.2	05-Apr-91	30	3521	204	6.8	04-Feb-92	31	4052	168	5.4
					06-May-91	31	3548	324	10.5	04-Mar-92	29	4067	180	6.2
					06-Jun-91	31	3616	816	26.3	02-Apr-92	29	4079	144	5.0
					03-Oct-91	119	3992	4512	37.9	04-May-92	32	4093	168	5.3
					01-Nov-91	29	4009	204	7.0	03-Jun-92	30	4104	132	4.4
					05-Dec-91	34	4024	180	5.3	02-Jul-92	29	4112	96	3.3
										03-Aug-92	32	4207	1140	35.6
										01-Sep-92	29	4272	780	26.9
										01-Oct-92	30	4283	132	4.4
										30-Oct-92	29	4294	132	4.6
										03-Dec-92	34	4311	204	6.0
TOTAL	65		660	10.2	TOTAL	339		6900	20.4	TOTAL	364		3444	9.5

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FEB 28 1994

SECRETARY'S OFFICE
Public Utility Commission

DATE	DAYS	READ	KWH	AVERAGE
06-Jan-93	34	4327	192	5.6
04-Feb-93	29	4345	216	7.4
08-Mar-93	32	4362	204	6.4
05-May-93	58	4392	360	6.2
04-Jun-93	30	4404	144	4.8
07-Jul-93	33	4491	1044	31.6
04-Aug-93	28	4619	1536	54.9
04-Oct-93	61	4819	2400	39.3
02-Nov-93	29	4835	192	6.6
TOTAL	334		6288	18.8

DOCKETED
MAR 04 1994

**DOCUMENT
FOLDER**

EXHIBIT
Duquesne
Light Co.
EXHIBIT
2
7-9-94
Z-00223698

CTRL 01	ACCOUNT NUMBER 03 809828 0	ACTION METR INSPT	PREPARED BY G JOHNSON	DATE 04/21/91	STAT 0	READING SEQ 4127700	SERV DISC	RECORD NO 713257
DAVID P BOYCE 5608 ELLSWORTH AV 7 PGH PA 15232			MAILING ADDRESS - PRESENT ACCOUNT			NEW NAME AND MAILING ADDRESS		
READING DATE 6/27/91	MTR	READING 3700	DEM. RDG.	CONSTANT 12	COMPLETED BY KS	GEO CO 102	GEO LOCATION PITTSBURGH	
CANCELLATION DT	MTR 3	CANCEL RDG	DEM. RDG	TURN-ON DATE	TURN-ON READING	METER NUMBER 66	MULTIPLIER 049895 12.0	
METER LOCATION CELLAR-BACK						CUT-IN DATE 12/31/90		
T	MRC	DATE	MONTHS	READING	KWH/RKWH	KW/PPM	AMOUNT	AVERAGE
B		06081	1 0	3616	816		110 62	26 3
0		05081	1 0	3548	324		48 04	10 5
0		04051	1 0	3521	204		30 43	6 8
U		03061	1 0	3504	360		47 97	
N		02041	1 1	3474	300		42 07	
METER LOCATION CELLAR-BACK						CUT-IN DATE 12/31/90		
ELECTRIC OFF AT						STATUS ACTIVE		
1. POLE						DHMT		
2. METER								
3. BRACKET								
4. L. PLUG								
RATE 00200						DISPUTE 06/21/91		
CHANGE RATE TO						ACCOUNT BALANCE 146.99-		

SPECIAL INFORMATION:

USE CELLAR ENTRANCE

KEY ALONG-CELLAR

412/362/8362 DISPUTE HIGH BILL CUST CLAMS HE HAS A/C BUT HE NOT RESPON. FOR PAYING FOR IT. FL DO STANDARD TEST

*NO FOREIGN LOAD -
PER AC DURS*

6/28/91 Taff.

SOCKETED

MAR 04 1994

RECEIVED
FEB 28 1994

SECRETARY'S OFFICE
Public Utility Commission

DOCUMENT
FOLDER

EXHIBIT
Duquesne
Light Co.

EXHIBIT
3
Z-00273698

LOAD ANALYSIS	SIZE AND/OR WATTAGE	NUMBER IN HOUSEHOLD	ED NUMBER
<input type="checkbox"/> DISHWASHER		ADULTS 1	WATTAGE
<input checked="" type="checkbox"/> RANGE (ELEC)	14 CF ³ Man	TEENS	None
<input type="checkbox"/> REFRIGERATOR		CHILDREN	DISCONNECTED
<input type="checkbox"/> FREEZER	CF	CHANGE IN OCCUPANCY Y N	CLEARED
<input type="checkbox"/> WASHER		THERMOSTAT SETTING	IRREGULARITY
<input type="checkbox"/> DRYER (ELEC/GAS)		FURNACE DAY F ⁴	UNMETERED
<input type="checkbox"/> FURNACE MOTOR	HP	FURNACE NITE F ⁴	REGISTERING CORRECTLY
<input checked="" type="checkbox"/> HSE. AIR COND.	BTU	HSE. AIR COND. F ⁴	ESTIMATE
<input type="checkbox"/> ROOM AIR COND.	BTU		REBILL
<input type="checkbox"/> SPACE HEATER		DWELLING CODES	RECHECK
<input type="checkbox"/> DEHUMIDIFIER		SINGLE FAMILY	DISCUSSED WITH CUST?
<input checked="" type="checkbox"/> TELEVISION		TOWN HOUSE	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<input type="checkbox"/> ELEC. POOL HTR	BTU	APARTMENT	METER ASSIGNED CORRECTLY?
<input type="checkbox"/> SWIM POOL FLTR	HP	MOBILE HOME	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
<input type="checkbox"/> GUTTER CABLES		OTHER	CUSTOMER SATISFIED?
<input type="checkbox"/> ELEC AIR CLEANER			<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
<input type="checkbox"/> HOT WATER TANK		STANDARD TEST	LCWR/NO FURTHER GO ACTION
<input type="checkbox"/> WATER BED		FULL LOAD 100.1	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
<input type="checkbox"/> HOT TUB		LIGHT LOAD 100.1	SEAL AS FOUND
<input type="checkbox"/>		LOAD AT TIME OF INSPECTION 3655W	MD-NS (MD-S) (M-S) (M-NS)
			SEAL NO AS LEFT
			E136510
			LOCKED AS FOUND
			<input type="checkbox"/> YES <input type="checkbox"/> NO
			INSPECTOR
			Sikorski
			DATE
			6-27-91
			CUSTOMER SIGNATURE
			X [Signature]

COMMENTS: Compressor for one of the AC Units is connected to the Cust's service and he says he was not aware of this. Cust claims that someone said that I would provide him with a letter explaining what I handle. Please have someone who is qualified to provide this letter contact and advise the Cust. Explained to Cust that meter is reg ok and there are no grounds on service