

Tirlochan S Walia

M.B.A., Ph.D.

100 Denniston Ave #232
SHADYSIDE; PA 15206

Tel: (412)-362-2373
Text: (412)-362-2373

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
HARRISBURG; PA 17120

Dated: Jan 17, 2023

Ref: Docket No. F-2022-3032572

Dear Madam Secretary,

Reference above said I wish to bring the following to your attention (this is not 'EXCEPTIONS' to the Initial Decision of 1-5-23):

PWSA methodology of rolling over water usage from current billing period to next billing period appears to be inconsistent with the basic accounting tenet, namely: Cost/revenue is to be reckoned in the time period incurred/generated (GAAP — matching principle);

b) if rounding of 1,000 gallons is against public policy — straightforward remedy will be to bill usage in gallons;

c) minimum charge should reflect only fixed cost, however calculated. Shouldn't charging the same minimum charge for use of 0-999 gallons be against 'public policy'?

2) My Electric Utility (Duquesne Light) takes current meter reading, subtracts last meter reading from it — the difference is current consumption, and bills accordingly. Simple, direct and transparent.

(3) I did mail two exhibits to the address indicated (copies of cover letter, two exhibits, receipt for overnight delivery, and USPS tracking, are enclosed). Furthermore, PWSA Counsel readily affirmed receiving her copies of the exhibits.

During the hearing, I did refer to the exhibits to point out meaningless (mislabeled) and hence misleading statistics/graphs shown on monthly bills; e.g. Exhibit 1 shows that during a period of nine months my 'Total Gallons Used' varied from 0-2,000 gallons and 'Average Gallons Used/Day' varied from 0-62 gallons — an absurdity. One statistic sorely missing is 'actual gallons used' during the billing period.

It is my hope that in making the final disposition, due consideration will be given to the above mentioned.

sincerely,



Enclsrs.

RCVD PUC SEC BUR
JAN 19 2023 AM 10:34

Tirlochan S Walia

M.B.A., Ph.D.

100 Denniston Ave #232
SHADYSIDE; PA 15206

Tel: (412)-362-2373
Text: (412)-362-2373

Secretary
Pennsylvania Public Utility Commission
400 North Street
HARRISBURG, PA 17120

Dated: 8-22-2022

In RE: F-2022-3032572. Tirlochan S. Walia v. The Pittsburgh Water and Sewer Authority.

O

Enclosed please find two copies each of Exhibit-1 and Exhibit-2 to be used in ' Initial Call-in Telephonic Hearing' to be held on Wednesday, September 14,2022 at 10:00 A.M.. One set each for Nick Miskanic and Daniela Alban, legal assistants of Administrative Law Judge Conrad A. Johnson.

P

Enclsrs:

Y

PWSA BILLING STATISTICS NOV 2021-AUG 2022

<u>Billing Date</u>	<u>Amount BILLED</u>	<u>Total Gallons Used</u>	<u>#Days</u>	<u>Average Gallons Used/Day</u>	<u>Actual Gallons Used</u>
11/18/21	\$83.03	2,000	33	60	n.a. ¹
12/--/21	43.94	0	0	0	n.a. ¹
1/19/22	53.68	1,000	31	32	n.a. ¹
2/17/22	86.69	2,000	32	62	n.a. ¹
3/17/22	46.13	0	28	0	n.a. ¹
4/20/22	55.86	1,000	34	29	n.a. ¹
5/18/22	55.86	1,000	28	35	n.a. ¹
6/16/22	55.86	1,000	29	34	n.a. ¹
7/18/22	55.86	1,000	31	32	n.a. ¹

¹not available



C

Bill Date
07/18/2022

Account Number
5011728-1160584

Page 1 of 2

Billing Statement for
TIRLOCHAN WALIA
Service Location: 100 DENNISTON ST #232

Billing Summary

Need Assistance?

Contact Center

412-255-2423 - Press Menu Option #5

Pay-By-Phone 24 hours a day / 7 days a week

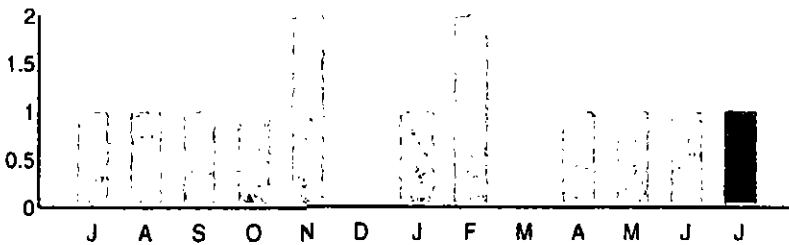
1-833-660-1366

PRIOR BALANCE	-	PAYMENTS	=	ACCOUNT BALANCE	+	CURRENT CHARGES	=	TOTAL BALANCE
\$55.86		\$55.86		\$0.00		\$55.86		\$55.86

My Water Usage

Average Monthly Usage in 1,000 Gallons

P



1,000
Total Gallons Used
This Month

32
Average Gallons per Day
(31 Days)

1,000 Gallons / 31 Days = 32 Average Daily Gallons

Customer Assistance Programs



Having difficulty paying your PWSA bill?

**Call Dollar Energy Fund at
1-866-762-2348 to see if you qualify for:**

1. Relief from your fixed, monthly PWSA charges plus forgiveness on past due balances if you are on an active payment plan
2. A cash grant to help pay your past due charges
3. Protection from shut-off in winter months
4. Reimbursement for private side lead line replacement

Money-back Guarantee: If the mailer submits an item at a designated USPS® Priority Mail Express® acceptance location on or before the specified deposit time, the Postal Service will deliver or attempt delivery to the addressee or agent before the applicable delivery date and time. Mailer may request the addressee's signature from the addressee upon delivery of the item by checking the "signature required" box at the time of mailing. If the Postal Service does not deliver or attempt delivery by the specified time and the mailer files a valid claim for a refund, the Postal Service will refund the postage, unless an exception applies. See *Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)* 604.9.5.5 which is available at pe.usps.com.



- The Postal Service insures "nonnegotiable documents" (as defined by postal indemnity regulations) against loss, damage, or missing contents up to \$100 per mailpiece for document reconstruction, subject to additional limitations for multiple pieces lost or damaged in a single catastrophic occurrence. Document reconstruction insurance provides reimbursement for the reasonable costs incurred in reconstructing duplicates of nonnegotiable documents mailed. Document reconstruction insurance coverage above \$100 per mailpiece is not available. The mailer should not attempt to purchase additional document insurance, because additional document insurance is void.
- The Postal Service insures "negotiable items" (defined by postal regulations as items that can be converted to cash without forgery), currency, or bullion up to a maximum of \$15 per mailpiece.
- The Postal Service does not provide coverage for consequential losses due to loss, damage, or delay of Priority Mail Express items or for concealed damage, spoilage of perishable items, and articles improperly packaged or too fragile to withstand normal handling in the mail. Coverage, terms, and limitations are subject to change. For additional limitations and terms of coverage, consult the DMM, which is available at pe.usps.com.

Note: The Postal Service does not offer money-back guarantee for military or DPO shipments delayed due to customs inspections or the item was destined for an APO/FPO/DPO that was closed on the intended day of delivery or the delay was caused by one of the situations in DMM 604.9.5.5. Consult USPS.com or your local Post Office for information on delivery commitments and Priority Mail Express Military Service (PMEMS). For details, see DMM 703.2.8, which is available at pe.usps.com.

When a mailer submits a Priority Mail Express item requiring a signature and the Postal Service cannot deliver the item on the first attempt, the Postal Service leaves a notice for the addressee. If the addressee does not claim the item within 5 calendar days, the Postal Service returns the item to the sender at no additional charge.

Insurance coverage: The Postal Service provides insurance only in accordance with postal regulations in the DMM, which is available at pe.usps.com. The DMM sets forth the specific types of losses that are covered, the limitations on coverage, terms of insurance, conditions of payment, and adjudication procedures. Certain items are not insurable. The DMM consists of federal regulations, and USPS personnel are not authorized to change or waive these regulations or grant exceptions. A mailer who requires information on Priority Mail Express insurance may contact the Postal Service before submitting an item. Limitations prescribed in the DMM provide, in part, that:

- Insurance coverage extends to the actual value of the contents at the time of mailing or the cost of repairs, not to exceed the insured limit for the item.
- The Postal Service insures the contents of Priority Mail Express "merchandise" items (with "merchandise" defined by postal regulations) against loss, damage, or missing contents. The Postal Service includes coverage up to \$100 per mailpiece at no additional charge. Additional merchandise insurance up to \$5,000 per mailpiece may be available for purchase. Additional insurance for Priority Mail Express items is not available unless a signature is required.

Indemnity Claims (Loss, Damaged or Missing Contents): Either the mailer or the addressee may file an indemnity claim for loss, damaged or missing contents. The claimant may submit the claim online at usps.com, or by mail; for more information see Publication 122, *Domestic Claims, Customer Reference Guide*. The timelines for claims are as follows: claims for loss - no sooner than 7 days but no later than 60 days after the date of mailing; claims for damage or missing contents - immediately but no later than 60 days from the date of mailing. Retain the original USPS retail receipt or eReceipt/electronic receipt for claims purposes. For claims involving damage or missing contents, also retain the article, container, and packaging for Postal Service inspection when requested.

Refund of Postage and Fees (Service Performance): If delivery of a Priority Mail Express (PME) item does not meet the scheduled delivery commitment(s), online and commercial customers may submit a refund request by visiting USPS.com. Retail customers may submit a refund request either online at USPS.com or at retail locations. Refund requests for postage must be submitted no sooner than 2 days and no later than 30 days from the date of the mailing. Extra Services fees refund requests must be submitted no sooner than 30 days and no later than 60 days from the date of mailing. Each tracking number can only be submitted once for all applicable refunds. Refund requests for PME or PME with Extra Services must be combined into a single submission.

Thank you for choosing Priority Mail Express service.

Tracking: For USPS Tracking, scan the QR Code below or go to USPS.com or call 800-222-1811



EI 466 295 099 US
Priority Mail Express tracking number

LABEL 11-B MAY 2021 PSN 7800-02-000-6996

08/22/2022 01:14 PM
Product: Flat Rate Envelope
Qty: 1
Unit Price: \$26.95
Price: \$26.95

PM Express 1-Day 1 \$26.95
Flat Rate Envelope
Harrisburg, PA 17120
Flat Rate
Signature Waiver
Scheduled Delivery Date
Tue 08/23/2022 06:00 PM
Money Back Guarantee
Tracking #: EI466295099US
Insurance
Up to \$100.00 included \$0.00

Total \$26.95

First-Class Mail® 1 \$0.60
Letter
Harrisburg, PA 17101
Weight: 0 lb 0.70 oz
Estimated Delivery Date
Thu 08/25/2022
Certified Mail®
Tracking #: 70220410000037515830 \$4.00

Total \$4.60

Grand Total: \$31.55
Cash \$31.55

EAST LIBERTY
6360 BROAD ST
PITTSBURGH, PA 15206-9998
(800) 275-8777





[FAQs >](#)

Tracking Number:

[Remove X](#)

EI466295099US

[Copy](#)

[Add to Informed Delivery \(https://informedelivery.usps.com/\)](https://informedelivery.usps.com/)

Latest Update

Your item has been delivered and is available at a PO Box at 9:31 am on August 23, 2022 in HARRISBURG, PA 17106. Waiver of signature was exercised at time of delivery.

Get More Out of USPS Tracking:

[USPS Tracking Plus®](#)

Delivered

Delivered, PO Box

HARRISBURG, PA 17106

August 23, 2022, 9:31 am

P

[See All Tracking History](#)

[See More](#) ▾

Track Another Package

Enter tracking or barcode numbers

Y

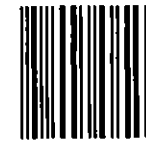
Need More Help?

Contact USPS Tracking support for further assistance.

[FAQs](#)



RDC 99



17120

U.S. POSTAGE PAID
FCM LG ENV
PITTSBURGH, PA
15206
JAN 17, 23
AMOUNT

\$1.44

R2304E106909-09

T. S. Walia
100 Denniston #232
SHADYSIDE; PA 15206

Secretary
Pennsylvania Public Utility Commission
400 North Street
HARRISBURG; PA 17120

