



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
400 NORTH STREET, HARRISBURG, PA 17120

IN REPLY PLEASE
REFER TO OUR FILE

February 1, 2023

Docket No. R-2023-3037939
Utility Code 230073

ELIZABETH ROSE TRISCARI ESQUIRE
PENNSYLVANIA AMERICAN WATER COMPANY
852 WESLEY DRIVE
MECHANICSBURG PA 17055
ELIZABETH.TRISCARI@AMWATER.COM

RE: Pennsylvania-American Water Company – Wastewater Division (PAWC-WD)
Supplement No. 44 to Tariff Wastewater PA P.U.C. No. 16 at
Docket No. R-2023-3037939

Dear Attorney Triscari:

On January 30, 2023, PAWC-WD filed Supplement No. 44 to Tariff Wastewater PA P.U.C. No. 16 (Supplement No. 44) with the Pennsylvania Public Utility Commission (Commission). PAWC-WD indicated in supporting information filed with Supplement No. 44 that Supplement No. 44 proposes a special metered rate option for customers in the service territory formerly served by Upper Pottsgrove Township. Also, PAWC-WD specified that “[t]here are six customers in Upper Pottsgrove Township who have elected the metered rate option”, and that “[d]epending on their water usage each month, these six customers may see increases or decreases on their bill if they were moved to Zone 1 standard metered rates rather than remaining on the special metered rate calculation.”

The Commission directs PAWC-WD to provide customers whose bills may be increased by Supplement No. 44 with a customer notice substantially like the attached example. The customer notice shall indicate the impact of Supplement No. 44 on a typical bill for each affected customer. The notice period will close 30 days after the last customer notice is sent. PAWC-WD will certify to the Commission that it has complied with this directive, the pertinent dates, and will include copies of the customer notices provided with that certification. If there are no customers whose bills may be increased by Supplement No. 44, PAWC-WD will certify to the Commission that there are no customers whose bills may be increased by Supplement No. 44.

All documents requiring notary stamps must have original signatures. The Commission strongly encourages submission through efilings with the Secretary of the Commission by opening an efilings account through the Commission website and accepting eservice at <https://efiling.puc.pa.gov>. The Commission is accepting all public documents through our efilings system at this time.

If your filing contains confidential material, you are required to either file by overnight delivery or submit to the Secretary's Share Point File system to ensure the timely filing of your submission. Filers should contact the Secretary's Bureau in advance to gain access to the Share Point File system. Make sure to reference the Docket Number listed above when filing your response. The overnight address for hard-copy or confidential responses is:

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

In addition, to expedite completion of the review, please send a copy of the response to Paul Zander in the Water/Wastewater Section of the Bureau of Technical Utility Services via e-mail at pzander@pa.gov. Please also direct any questions to Paul Zander at telephone number (717) 783-1372. If you are dissatisfied with the resolution of this matter, you may, as set forth in 52 Pa. Code § 5.44, file a Petition for Reconsideration from Staff Action with the Commission within twenty (20) days of the date of this letter.

Sincerely,



Rosemary Chiavetta
Secretary

Enclosure: Example Public Notification

cc: Christine Hoover, Office of Consumer Advocate (w/enclosure), choover@paoca.org
Teresa Wagner, Office of Small Business Advocate (w/enclosure), tereswagne@pa.gov
Richard Kanaskie, Bureau of Investigation & Enforcement (w/enclosure), rkanaskie@pa.gov

Example Public Notification

(Company)

Notice of Proposed Rate Changes

To Our Customers:

(Company) has filed a request with the Pennsylvania Public Utility Commission (PUC) that may increase your (type of service) rates as of (date). This notice describes the company's rate request, the PUC's role, and what actions you can take.

(Company) has requested an overall rate (increase or decrease) of (amount) per year. If the company's entire request is approved, your typical bill would (increase or decrease) from (amount) to (amount) per month or by (amount)%. This calculation is based on your typical usage level of (state typical usage level).

To find out your customer class or how the requested change may affect your (type of service) bill, contact (company) at (toll free phone number). The rates requested by the company may be found in (tariff supplement number). You may examine the material filed with the PUC which explains the requested change and the reasons for it. A copy of this material is kept at (company's) office. Upon request, the company will send you the Statement of Reasons for (tariff supplement number), explaining why the rate change has been requested.

The state agency which approves rates for public utilities is the PUC. The PUC will examine the requested rate change and can prevent existing rates from changing until it investigates and/or holds hearings on the request. The company must prove that the requested rates are reasonable. After examining evidence, the PUC may grant all, some, or none of the request or may reduce existing rates.

The PUC may change the amount of the rate increase or decrease requested by the utility for each customer class. As a result, the rate charged to you may be different than the rate requested by the company and shown above.

There are three ways to challenge a company's request to change its rates:

1. You can file a formal complaint. If you want a hearing before a judge, you must file a formal complaint. By filing a formal complaint, you assure yourself the opportunity to take part in hearings about the rate change request. All complaints should be filed with the PUC before (proposed effective date of the rate change). If no formal complaints are filed, the Commission may grant all, some or none of the request without holding a hearing before a judge.

Example Public Notification

2. You can send us a letter telling why you object to the requested rate change. Sometimes there is information in these letters that makes us aware of problems with the company's service or management. This information can be helpful when we investigate the rate request. Send your letter or request for a formal complaint form to the Pennsylvania Public Utility Commission, 400 North Street, Harrisburg, PA 17120. Complaint forms can also be accessed at the PUC website in Adobe Acrobat format:
http://www.puc.state.pa.us/general/onlineforms/pdf/official_complaint_form_final.pdf.
3. You can be a witness at a public input hearing. Public input hearings are held if the Commission opens an investigation of the company's rate change request and if there is a large number of customers interested in the case. At these hearings, you have the opportunity to present your views in person to the PUC judge hearing the case and the company representatives. All testimony given "under oath" becomes part of the official rate case record. These hearings are held in the service area of the company.

For more information call the PUC at 1-800-692-7380. You may leave your name and address so you can be notified of any public input hearings that may be scheduled in this case.

(Company)