

Lisa Norden
Vice President – Customer Services

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E-FILE

February 6, 2023

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

Dear Ms. Chiavetta:

PPL Electric Utilities Corporation (“PPL Electric” or the “Company”) respectfully requests that the Pennsylvania Public Utility Commission (“Commission”) grant the Company an additional 30 days to respond to any informal complaints filed by customers regarding, in whole or in part, their estimated bills for electric service for December 2022.

Under Section 56.163(1), “Information and documents requested by Commission staff as part of the review process shall be provided by the public utility within 30 days of the request.” 52 Pa. Code § 56.163(1).

Due to the significant number of informal complaints filed regarding the estimated bills for December 2022, PPL Electric cannot reasonably respond to those informal complaints or the Commission’s requests for information and documents within 30 days. As of February 6, 2023, PPL Electric has received approximately 2,000 informal complaints filed with the Commission concerning that issue.

To ensure that PPL Electric can adequately respond to the claims set forth in those informal complaints and provide the information and documents requested by the Commission, the Company respectfully requests an additional 30 days to respond to any such informal complaints and Commission requests.

If you need this request reduced to a formal motion to be filed with the Commission, please let us know.

Sincerely,

Lisa Norden

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cc: Alexis Bechtel, BCS