

01/30/2023

**Gary C Walk JR, T/A Walk's Moving**  
**5812 Avondale Ave Altoona, PA 16601**

**Telephone: (814)-941-1729**

**DATE OF DEPOSIT**

**FEB 01 2023**

**A – 00116497**

**C – 2022-3035957**

**PA PUBLIC UTILITY COMMISSION**  
**SECRETARY'S BUREAU**

**On December 26<sup>th</sup>, 2022, at 3:33PM, I responded with an email sent to PUC explaining the situation.**

**On January 25<sup>th</sup>, 2023, PUC sent me a letter saying I owed \$1,250.00 due to no response.**

**This is the reason for my appeal. Please see the attached documents.**



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01/30/2023



**COMMONWEALTH OF PENNSYLVANIA**  
 PENNSYLVANIA PUBLIC UTILITY COMMISSION  
 COMMONWEALTH KEYSTONE BUILDING  
 400 NORTH STREET  
 HARRISBURG, PENNSYLVANIA 17120  
<http://www.puc.pa.gov>

**January 25, 2023**

A-00116497  
 C-2022-3035957

GARY C WALK JR, T/A WALK'S MOVING  
 5812 AVONDALE AVENUE  
 ALTOONA PA 16601

**DATE OF DEPOSIT**

FEB 1 2023

**In Re: Pennsylvania Public Utility Commission  
 v.  
Gary C Walk Jr, t/a Walk's Moving**

PA PUBLIC UTILITY COMMISSION  
 SECRETARY'S BUREAU

**Respondent:**

On October 6, 2022, the Bureau of Investigation and Enforcement instituted a Complaint at C-2022-3035957 against Gary C Walk Jr, t/a Walk's Moving, Respondent, alleging that:

- a. That Respondent, by failing to adhere to the tariff rates and charging an amount higher than the amount computed by the Respondent's tariff, is in violation of 66 Pa. C.S. §1303 and 52 Pa. Code §31.27. The penalty for this violation is \$500.
- b. That Respondent, by not providing the Information for Shippers form 48 hours before the move, has violated 52 Pa Code §31.121(c). The penalty for this violation is \$250.
- c. That Respondent, by failing to provide an estimated cost of services, has violated 52 Pa. Code §31.122(a). The penalty for this violation is \$250.
- d. That Respondent, by failing to provide a bill of lading, has violated 52 Pa. Code §31.132(b). The penalty for this violation is \$250.

In accordance with 52 Pa. Code §5.61, the Bureau of Investigation and Enforcement notified the Respondent that an Answer to the Complaint must be filed within twenty (20) days of the date of service. The Notice further specified that, if Respondent failed to answer the Complaint within twenty (20) days, the Bureau of Investigation and Enforcement would request that the Commission to issue a letter fining Respondent the sum of twelve hundred fifty dollars (\$1250.00).

The Complaint was served on Respondent, December 12, 2022, by certified mail. To date, more than twenty (20) days later, no response has been received from Respondent.

Respondent is assessed a fine of \$1250.00 for failure to comply with the provisions of 66 Pa. C.S. 1501 and 52 Pa. Code. Payment must be made by certified check or money order payable to the Commonwealth of PA, and mailed to Pa. Public Utility Commission, 400 North Street, Harrisburg, PA 17120.

Respondent is hereby notified to cease and desist from further violations of the Public Utility Code, 66 Pa. C.S. §§1.1 et seq., and the regulations of the Commission, 52 Pa. Code §§1.1 et seq.

## APPEAL RIGHTS

If you disagree with this determination, you may send a Petition for Reconsideration from Staff Action (Petition) to: Secretary, PA Public Utility Commission, 400 North Street, Harrisburg, PA 17120. Such a Petition is a written statement asking the Commission to change its determination.

**ALL Parties to proceedings pending before the Commission must open and use an e-filing account through the Commission's website, OR you may submit your filing by overnight delivery. If a filing contains confidential or proprietary material, the filing is required to be submitted by overnight delivery.**

The Petition must be filed with the Commission within twenty (20) days of the date of this letter. If no timely request for reconsideration is made, this action will be deemed to be the final action of the Commission.

The Petition MUST include: (1) a written statement (divided into numbered paragraphs) outlining the reasons for the request, (2) the case docket number(s) (they are provided for you at the top right-hand corner of this letter), (3) the name of the person on whose behalf the petition is made, (4) copies of relevant documentation, and (5) a verification with original signature. See 52 Pa. Code §§1.31 and 5.44. Below is a sample Verification:

DATE OF DEPOSIT

FEB 01 2023

## VERIFICATION

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

I, ( **GARY C WALK JR** ), hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. §4904 (relating to unsworn falsification to authorities).

(SIGN AND DATE)

**1-30-23**

If you believe that you have received this letter in error, please contact the Compliance Office of the Motor Carrier Services Division in the Bureau of Technical Utility Services at 717-787-3834 within ten (10) days of the date of this letter.

Very truly yours,

A handwritten signature in cursive script, appearing to read "Rosemary Chiavetta".

Rosemary Chiavetta,  
Secretary

CC: Secretary's Bureau - File



Gary Walk <walksmovingandstorage@gmail.com>

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**C-2022-3035957 Gary C Walk JR**

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Walk's Moving <walksmovingandstorage@gmail.com>  
To: RA-PCCmpltResp@pa.gov

Mon, Dec 26, 2022 at 3:33 PM

The customer was in storage for 4 1/2 months but was given a bill of lading/cost of service/information to the shipper as Officer Simmit stated in his complaint. We emailed all three of these papers as none of the above matters. This is a move of property, not household goods as your website states.

As your website states:

**Please note:** The commission cannot order reimbursement for damaged household goods or investigate a complaint involving goods moved out of Pennsylvania or placed in storage for more than 90 days. However, during an investigation, violations of PUC regulations may be discovered.

DATE OF DEPOSIT

FEB 01 2023

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

(no subject)

Gary Walk, walksmovingandstorage@gmail.com  
to RA-PCComplntResp

Mon, Dec 26, 2022 at 12:07 AM

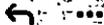
12:08



< [Icons] ...  
C-2022-3035957 Gary C Walk JR ☆



me Dec 26, 2022  
to RA-PCComplntResp ^



From Walk's Moving  
walksmovingandstorage@gmail.com  
To RA-PCComplntResp@pa.gov  
Date Dec 26, 2022 at 3:33 PM

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← Reply Forward →

Available add-ons:



**Moving Company Brochure - Guidelines for consumers to follow when hiring a moving company.**

Before hiring a moving company, consumers should consider the following standards:

- Mover must provide a written estimate.
- Estimate is based on applicable tariff charges (hourly rate if distance is 40 miles or less) or on a weight and mileage basis (if distance is over 40 miles).
- If the actual bill exceeds the estimate by more than 10% you must pay the estimated charges plus 10% of the estimate or \$25 (whichever is greater). You have up to 15 days after delivery to pay the balance.
- Loss or damages automatic protection is insured up to 60 per pound per article. (If additional protection is desired, consumer must purchase it through the moving company or private insurer.)
- Ensure the company is licensed by the PUC. All movers operating within Pennsylvania must display their PUC number in advertisements (such as phone books).
- Ensure you receive an Information for Shippers form prior to signing any agreements.
- Shop around for more than one estimate since tariff charges do vary among companies.

At the conclusion of a move, check delivered items for missing or damaged goods prior to signing the delivery receipt. Note any problems (service or damages) on the delivery sheet and do not sign until all items have been moved. **Keep all paperwork given to you by the moving company.**

If you wish to file a complaint, please contact the District Office nearest you, in writing, with the following information:

- Name of company and anyone you dealt with.
- Date(s) of move.
- Amount of estimate and actual amount charged.
- Nature of complaint.\*

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SECRETARY'S BUREAU

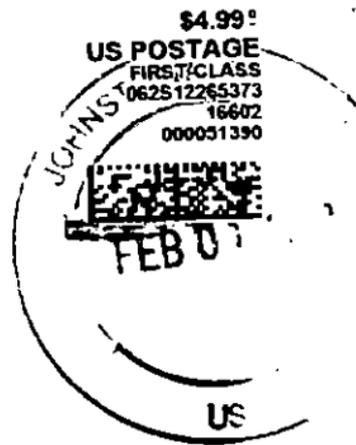
PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT  
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE

**CERTIFIED MAIL**

Walks Moving  
306 N. 8th Street  
Altoona, PA 16601



7021 1970 0000 0984 6226



**RECEIVED**

FEB 6 2023

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Secretary, PA  
Public Utility  
Commission  
400 North Street

Harrisburg, PA 17120