

February 4, 2023

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Secretary Rosemary Chiavetta, Esq.  
Pennsylvania Public Utility Commission  
400 North Street, Keystone Building  
Harrisburg, PA 17120

Re: Kenneth Singh (Complainant) v. UGI Utilities, Inc.- Gas Division (Respondent)  
Docket No. C-2022-3037401

Dear Secretary Chiavetta:

As the Complainant, I have received the Respondent's Answer and my response is as follows:

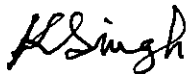
On November 29, 2022, the Respondent received notice that I had chosen Shipley Energy Company (Shipley Energy) as the new supplier of my natural gas service. The Respondent then notified me by letter dated November 30, 2022, that I would begin receiving natural gas from Shipley Energy on January 19, 2023. This meant that the Respondent took 52 days to change supplier.

It is important to mention here that I have been participating in the Commonwealth's Electric Choice Program for several years now. About every 12 months or so, have to select a different supplier of electricity. But it takes only about 5 days, including a 3 day waiting period, to change Electricity Suppliers. This means that the Commission has different Rules and Regulations (R &R) for electricity and natural gas suppliers (NGS). As the Respondent has explained that by taking 52 days to change NGS they have not violated Commission's R&R. This is very unfair and should not be so.

Until a few years ago, change of electricity suppliers also used to take two billing cycles to implement change. But thanks to the revisions in Commissions R&R for electricity suppliers, it only takes about 5 days to implement change. This is more efficient and prompt. Since the energy costs have greatly escalated in these days of high inflation, the public is greatly harmed economically by inconsistent R&R for commodities used everyday. Consumers select new suppliers mainly for economic reasons. Since the Respondent has taken 52 days instead of 5 days to change NGS, we have lost savings for 47 days of natural gas use at lower price offered by Shipley Energy.

Therefore, it is requested that the Commission strongly consider revising its R&R to shorten the time frame standards for changing NGS to that of the Electricity Suppliers. The public will thank you for it.

Respectfully Submitted,

  
Kenneth Singh  
130 Donald Avenue,  
Middletown, PA 17057  
Tel. No. 717 9390173  
email - ksingh71@verizon.net

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From Kenneth Singh <ksingh71@verizon.net>



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To Devin Ryan Megan Rulli CC / BCC

Certificate of Service

AA B I U S [Icons]

Re: Kenneth Singh (Complainant) v. UGI Utilities, Inc.- Gas Division (Respondent) Docket No. C-2022-3037401

This Certificate of Service is being provided by Kenneth Singh in the above referenced complaint.

I, Kenneth Singh, the Complainant hereby certifies that a copy of the revised Response to the Respondents's answer was served on Megan E. Rulli, Esq., and Devin T. Ryan, Esq. by email at their email addresses at postschell.com. The emails were sent on February 5, 2023.

*K Singh*  
Kenneth Singh  
ksingh71@verizon.com

Send Attach Add GIF Add stationery ... M

Certificate of Service

The Undersigned hereby certifies that a copy of the Response to the Respondent's Answer was served on Megan E. Rulli, Esq., and Devin T. Ryan, Esq., by certified mail at their office at Post & Schell P.C., 17 North Second Street, 12th Floor, Harrisburg, PA 17101.

Dated: February 2, 2023

*KSingh*

Kenneth Singh  
Complainant  
130 Donald Avenue  
Middletown  
PA 17057

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