

1	INDEX TO EXHIBITS	
2	COMPLAINANT:	IDENTIFIED/ADMITTED
3	(no exhibits marked)	
4		
5	RESPONDENT:	IDENTIFIED/ADMITTED
6	R-1	30/46
7	UGI Bills	
8	R-2	37/46
9	Payment Arrangement History	
10	R-3	38/46
11	Final Bill for 4 Hay Street	
12	R-4	38/46
13	Prior Formal Complaint	
14	R-5	39/46
15	Complaint filed with BCS	
16	R-6	42/46
17	Informal Complaint	
18	R-7	43/46
19	Informal Complaint	
20		
21		
22		
23		
24		
25		

**UGI Utilities, Inc, Gas Division
Payment Arrangement History**

Cust Name:	Joseph Madajewski			
Account #:	411-004-9964-34			
Type of Arrangement	Company Covid	Company	Company	Company - Formal Resolution - Docket # C-2017-2611708
Balance	\$3,661.83	\$3,179.40	\$2,694.78	\$737.16
Date Made	08/18/21	02/21/20	09/06/19	08/31/17
Down Payment Down Payment Due Date				
Start Date	09/13/21	03/30/20	11/26/19	10/06/17
Terms Arrangement Status	\$84.03/mo Broken	\$180.31/mo Broken	\$116.09/mo Broken	\$118/mo Broken

R-2

Exhibit R-2



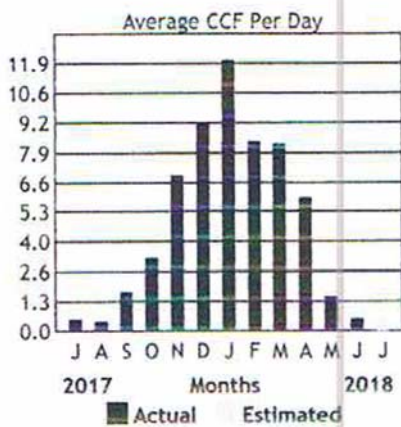
Energy to do more®

Billing Summary for Service to:
 JOSEPH A MADAJEWSKI
 4 HAY ST
 NANTICOKE PA 18634-1037

Rate Classification (R):
 Residential Heating

Billing Period:
 06/27/2018 to 07/24/2018 (28 days)
 Estimated Read

Questions?
 Call (800) 276-2722 or write to UGI at
 PO Box 13009
 Reading, PA 19612-3009
 *Your current UGI charges include State
 taxes totaling about \$0.09.



Average	Last Year	This Year
CCF/Day	0.5	0.5
Daily Temperature	73°F	74°F

Past Bill Information

The pay agreement balance on your last bill was.....	\$1,553.00
Payments.....	0.00
Canceled Installment Plan.....	587.16
Pay agreement amount due as of 09/06/2018.....	2,140.16

Account Number
 411004996434

Current Bill Information

Customer Charge.....	13.25	
Commodity Charge (13 CCF at \$0.40965).....	5.33	
Distribution Charges (13 CCF at \$0.44072).....	5.73	
Natural Gas System Improvement Charge.....	0.14	
Tax Relief Credit.....	-0.73	
Current Charges.....	23.72	
Late Charge.....		23.99

Utility charges owed this bill.....	\$2,187.87
Total Amount Due By 10/08/2018.....	\$2,187.87

Meter Information - Next Read Date

Meter Number	Previous Reading	Present Reading	CCF Used
20070026	7379	7392	13

Important message(s) from UGI

- Your current UGI natural gas price to compare is \$0.91155/CCF.
- Effective JUL 01, 2018, the Natural Gas System Improvement Charge increased from 0.69% to 0.72%.
- Your natural gas total annual usage is 1,773 CCF. Your natural gas average monthly usage is 148 CCF.
- This bill replaces your most recent bill.
- Thank you for being a UGI customer. This is your final bill.
- Please pay your bills promptly or your credit history may be affected.
- Help prevent pipeline damage, accidents and service disruptions. Call 811 before you dig.

R-3

Exhibit R-3

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

(412) 831-5462
(412) 425-4029

September 4, 2017

Joseph Madajewski
4 Hay Street
Nanticoke, PA 18634

**Re: Joseph Madajewski v. UGI Penn Natural Gas, Inc.
Complaint Docket No. C-2017-2611708**

Dear Mr. Madajewski:

You have acknowledged to UGI Penn Natural Gas, Inc., ("Penn Natural") that you no longer wish to pursue your Formal Complaint filed at the above-referenced docket.

To resolve this complaint, you have agreed a payment agreement of \$118.00 per month beginning October 6, 2017, consisting of your average monthly bill in the current amount of \$103.00 plus an additional amount of \$15.00 each month to be applied to your arrearage. Penn Natural agrees to waive the security deposit requirement at this time. However, if you fail to pay monthly bills in full and on a timely basis, the security deposit requirement will be reimposed.

If you do not agree to the filing of the Certificate of Satisfaction, you have ten (10) days to object in writing to the Secretary of the Commission. If you have any questions, please contact me at 412-831-5462.

Sincerely,

Larry R. Crayne

Enclosure



Exhibit R-4



PUC Complaint Processing System

Case #	3066950	Date Opened	03/04/2013	Date Closed	03/05/2013	Status	Closed
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Account #	919401004234		
Customer Name	JOSEPH	MADAJEWSKI	
Service Address	4 HAY STREET		
City	NANTICOKE	State	PA
Zip	18634	Zip+4	

Decision Issued (Y/N)	Y	Decision Type	W ('O'ral/'W'ritten)
Issued Date	03/05/2013		

Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description	EGW PAR W/COMPLEX DISPUTE/NO PAYMENT AGREEMENT/LEVEL 2-4		

Total Balance	710.89	Balance Date	03/05/2013
Service Continue AMT	0.0	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	0.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution
 DISMISS...REVIEWED COMPLAINT AND REPORT...DEPOSIT ASSESSED DUE TO PAYMENT HISTORY...LATE OR MISSING PAYMENTS FOR OCTOBER, NOVEMBER, AND DECEMBER 2012...CO ISSUED DEPOSIT WARNING WITH NOVEMBER 2012 BILL...PAYMENT FOR FEB 2013 WAS LATE AND DEPOSIT WAS ASSESSED...56.41(1) ALLOWS CO TO ASSESS DEPOSIT WHEN CU HAS BEEN DELINQUENT IN PAYING TWICE CONSECUTIVELY OR THREE TIMES IN A 12 MONTH PERIOD...DEPOSIT REQUEST IS COMPLIANT WITH 56.41(1)...DEPOSIT VALID...CO HAS OFFERED PAR OF BB + 15.00 BEGINNING WITH NEXT DUE DATE.....



Exhibit R-5
page 1 of 6



Case #	3266474	Date Opened	07/22/2014	Date Closed	02/13/2015	Status	Closed
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Account #	919401004234		
Customer Name	JOSEPH	MADAJEWSKI	
Service Address	4 HAY STREET		
City	NANTICOKE	State	PA
Zip	18634	Zip+4	

Decision Issued (Y/N)	N	Decision Type		('O'ral/'W'ritten)
Issued Date				

Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description	NO LETTER REQUIRED		

Total Balance	1729.92	Balance Date	08/19/2014
Service Continue AMT	0.0	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	0.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution
 CUSTOMER SATISFIED. REQUESTED CLOSE

Exhibit R-5
page 2 of 6



PUC Complaint Processing System

Case #	3324928	Date Opened	03/16/2015	Date Closed	03/18/2015	Status	Closed
--------	---------	-------------	------------	-------------	------------	--------	--------

Account #	919401004234		
Customer Name	JOSEPH	MADAJEWSKI	
Service Address	4 HAY STREET		
City	NANTICOKE	State	PA
Zip	18634	Zip+4	

Decision Issued (Y/N)	Y	Decision Type	W ('O'ral/'W'ritten)
Issued Date	03/20/2015		

Violation	NO	Chapter	
Section/Rule			
Terms	MAY 2015 BILL DUE DATE		
Letter Description			

Total Balance	630.12	Balance Date	03/18/2015
Service Continue AMT		Service Continue Date	
Service Restore AMT		Regular Budget AMT	162.0
Special Budget/Opt PMT	268.0	Payment toward arrears	106.0
Final Bill monthly PMT		Current Bill Monthly PMT	
End of Month payment			

Resolution
 LEVEL 4, BB 162.00 + 106.00 = 268.00 BEGINNING MAY 2015.

*Exhibit R-5
 page 3 of 6*



PUC Complaint Processing System

Case #	3412121	Date Opened	02/09/2016	Date Closed	02/09/2016	Status	Closed
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Account #	919401004234		
Customer Name	JOSEPH	MADAJEWSKI	
Service Address	4 HAY STREET		
City	NANTICOKE	State	PA
Zip	18634	Zip+4	

Decision Issued (Y/N)	Y	Decision Type	W ('O'ral/'W'ritten)
Issued Date	02/11/2016		
Violation	NO	Chapter	
Section/Rule			
Terms	MARCH 2016 BILL DUE DATE		
Letter Description			

Total Balance	632.95	Balance Date	02/09/2016
Service Continue AMT		Service Continue Date	
Service Restore AMT		Regular Budget AMT	129.0
Special Budget/Opt PMT	147.0	Payment toward arrears	18.0
Final Bill monthly PMT		Current Bill Monthly PMT	
End of Month payment			

Resolution
 LEVEL 2, BB 129.00 + 18.00 = 147.00 BEGINNING MARCH 2016.

Exhibit R-5
page 4 of 4



PUC Complaint Processing System

Case #	3538791	Date Opened	06/26/2017	Date Closed	06/30/2017	Status	Closed
--------	---------	-------------	------------	-------------	------------	--------	--------

Account #	919401004234		
Customer Name	JOSEPH	A	MADAJEWSKI
Service Address	4 HAY STREET		
City	NANTICOKE	State	PA
Zip	18634	Zip+4	

Decision Issued (Y/N)	N	Decision Type	O ('O'ral/'W'ritten)
Issued Date			

Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description	NO LETTER REQUIRED		

Total Balance	8888.0	Balance Date	06/30/2017
Service Continue AMT	0.0	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	0.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution
 CLOSED NO DECISION. NO LETTER VERBAL WITH COMPLAINT. CLOSED THIS CASE AS A DUPLICATE OF PENDING FORMAL CASE, DOCKET # C-2017-2611708, OPENED 6.27.17. CLOSED THIS CASE WITHOUT FURTHER ACTION AT THIS TIME.

Exhibit R-5
page 5 of 6



PUC Complaint Processing System

Case #	3611143	Date Opened	05/04/2018	Date Closed	06/13/2018	Status	Closed
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Account #	411004996434		
Customer Name	JOSEPH		MADAJEWSKI
Service Address	4 HAY STREET		
City	NANTICOKE	State	PA
Zip	18634	Zip+4	

Decision Issued (Y/N)	N	Decision Type	W ('O'ral/'W'ritten)
Issued Date	06/14/2018		

Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description	SHORT BLANK LETTER		

Total Balance	2114.02	Balance Date	05/31/2018
Service Continue AMT	0.0	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	137.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution
CASE DISMISSED PER 56.166.1 - CUSTOMER DID NOT CONTACT UTILITY PRIOR TO FILING WITH THE PUC.

Exhibit R-5
page 6 of 6



PUC Complaint Processing System

Case #	3681184	Date Opened	03/07/2019	Date Closed	03/25/2019	Status	Closed
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Account #	421001406378		
Customer Name	JOSEPH	MADAJEWSKI	
Service Address	38 GAYLORD AVE		
City	PLYMOUTH	State	PA
Zip	18651	Zip+4	

Decision Issued (Y/N)	Y	Decision Type	W ('O'ral/'W'ritten)
Issued Date	03/25/2019		

Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description			

Total Balance	2187.87	Balance Date	03/13/2019
Service Continue AMT	0.0	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	0.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution
 DECISION ISSUED-APPLICANT HAD PREVIOUS BALANCE AT 4 HAY STREET NANTICOKE THAT WOULD BE DUE PRIOR TO ESTABLISHING SERVICE AT NEW ADDRESS-APPLICANT CANNOT HAVE SERVICE SET UP IN A FICTICIOUS NAME- INFORMAL COMPLAINT DISMISSED.

R-6

Exhibit R-6



PUC Complaint Processing System

Case #	3789971	Date Opened	05/28/2021	Date Closed	07/13/2021	Status	Closed
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Account #	411004996434		
Customer Name	JOSEPH	A	MADAJEWSKI
Service Address	73 N WALNUT STREET		
City	WILKES BARRE TOWNSH	State	PA
Zip	18702	Zip+4	

Decision Issued (Y/N)	Y	Decision Type	W ('O'ral/'W'ritten)
Issued Date	07/09/2021		

Violation	NO	Chapter	
Section/Rule			
Terms			
Letter Description			

Total Balance	3709.84	Balance Date	06/10/2021
Service Continue AMT	0.0	Service Continue Date	
Service Restore AMT	0.0	Regular Budget AMT	23.0
Special Budget/Opt PMT	0.0	Payment toward arrears	0.0
Final Bill monthly PMT	0.0	Current Bill Monthly PMT	0.0
End of Month payment	0.0		

Resolution

DECISION ISSUED: THIS CUSTOMER QUALIFIES FOR NEW UTILITY PAYMENT TERMS IN ACCORDANCE WITH THE COMMISSION'S PUBLIC UTILITY SERVICE TERMINATION MORATORIUM PROCLAMATION OF DISASTER EMERGENCY-COVID-19, DOCKET NO. M-2020-3019244 (EMERGENCY ORDER REVISED AND RATIFIED ON MARCH 18, 2021, EFFECTIVE APRIL 1, 2021). THE UTILITY IS ENCOURAGED TO CONTACT THE CUSTOMER WITHIN 20 DAYS OF THE DATE OF THIS DECISION, TO OFFER A PAYMENT ARRANGEMENT TO THIS CUSTOMER. THE CUSTOMER MUST PROVIDE INCOME VERIFICATION TO DETERMINE THE LENGTH OF AGREEMENT THEY ARE ELIGIBLE FOR IN ACCORDANCE WITH THE TERMS OF THE MARCH 18, 2021 PUC ORDER. CALLED AND SPOKE WITH CUSTOMER, REVIEWED COMPLAINT AS WELL AS COMPANY RESPONSE. THE COMPANY MAY TRANSFER AN UNPAID BALANCE TO A NEW RESIDENTIAL SERVICE ACCOUNT OF THE SAME CUSTOMER PER 56.16(B). THE TOTAL ACCOUNT BALANCE IS CORRECT AS RENDERED. CASE DISMISSED.



Exhibit R-7