
Eugene and Susan
McLaughlin
v.
Aqua Pennsylvania
Wastewater, Inc.

Docket No.:
C-2022-3035043

Initial Call-In
Telephonic

Pages 1 - 47

Judge's Chambers
Piatt Place
301 5th Avenue
Pittsburgh, PA

Wednesday, February 15, 2023
Commencing at 1:30 p.m.

INDEX TO EXHIBITS

Docket No. C-2022-3035043

Hearing Date: February 15, 2023

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Respondent's Exhibit 1	25	35
Customer Information		
Screenshot		
Respondent's Exhibit 2	29	36
6/3/22 Tariff		
Approval Letter		
Respondent's Exhibit 3	26	36
Notice of Proposed		
Wastewater Rate Changes		

1
2
3
4

 Eugene and Susan
 McLaughlin
 v.
 Aqua Pennsylvania
 Wastewater, Inc.

 Initial Call-In
 Telephonic

Docket No.:
 C-2022-3035043

Pages 1 - 47

1
 2
 3
 4

 5

 6
 7
 8
 9
 10
 11
 12
 13
 14
 15
 16
 17
 18
 19
 20

Judge's Chambers
 Piatt Place
 301 5th Avenue
 Pittsburgh, PA

Wednesday, February 15, 2023
 Commencing at 1:30 p.m.

INDEX TO EXHIBITS (Cont.)

Docket No. C-2022-3035043

Hearing Date: February 15, 2023

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
Respondent's Exhibit 4	29	36
List of Changes and		
Rate Schedule		
Respondent's Exhibit 5	31	36
April to December 2022		
Bills		

February 7, 2023

Via Electronic Mail

The Honorable Darlene Heep
c/o pmcneal@pa.gov and sdelvillar@pa.gov

**Re: Docket No. C-2022-3035043
Eugene and Susan McLaughlin v. Aqua Pennsylvania Wastewater, Inc.
Proposed Hearing Exhibits of Aqua**

Your Honor:

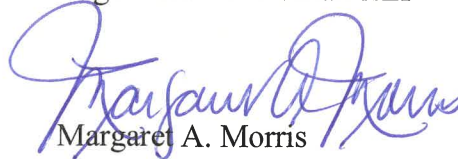
In anticipation of the Telephonic Hearing scheduled Wednesday, February 15, 2023, at 1:30 p.m., attached please find the Proposed Exhibits of Aqua Pennsylvania Wastewater, Inc.

A copy of the Proposed Exhibits has been provided to the Complainants in the manner indicated on the enclosed Certificate of Service.

If there are any questions, please feel free to contact me.

Very truly yours,

Reger Rizzo & Darnall LLP



Margaret A. Morris

MAM/co
Enclosures

cc: Mary McFall Hopper, Esquire, Aqua Pennsylvania, Inc. [w/encl.]
Eugene and Susan McLaughlin [w/encl.]

**Re: Docket No. C-2022-3035043
Eugene and Susan McLaughlin v. Aqua Pennsylvania Wastewater, Inc.
Proposed Hearing Exhibits of Aqua**

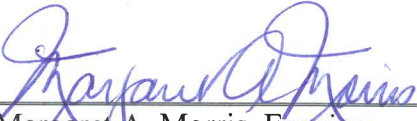
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document has been served upon the following person(s), in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Via Electronic and First-Class Mail

Eugene and Susan McLaughlin
2926 Whitehall Road
East Norriton, PA 19403
genogiant@verizon.net

Dated: February 7, 2023


Margaret A. Morris, Esquire

Docket No. C-2022-3035043

Eugene and Susan McLaughlin v. Aqua Pennsylvania Wastewater, Inc.

The Hon. Darlene Heep

Hearing Date: Wednesday, February 15, 2023, at 1:30 PM

Call-In Hearing No.: 1.866.953.0992; PIN: 21268703#

PROPOSED EXHIBITS OF AQUA

1. Customer Information Screen
2. Notice of Proposed Rate Increase for East Norriton Division
3. Docket No. R-2021-3027386, Tariff Approval Secretarial Letter, dated 6/3/22
4. Rate Zone 10, Tariff for East Norriton Division
5. Select Monthly Bills



MCLAUGHLIN EUGENE & SUSAN - CSR Interface (UCACSR) 3.0.5-2(04/23.029)(CISF)

Cust Code: 2597839
Prem Code: [REDACTED] **Address:** [REDACTED] **Service Selector:** All Services
Timer: On

Summary | **Bill Information** | **Collection** | **Service** | **Deposit** | **Contact History** | **Mtr/MU** | **Other Inv**

Last Bill Amount:	66.06	Acct Status:	Active	Pending SO:	<input type="checkbox"/>	Life Support:	<input type="checkbox"/>
Last Bill Date:	25-AUG-2022	Established:	19-JUN-2020	Budget:	<input type="checkbox"/>	Notes:	<input type="checkbox"/>
Due Date:	18-SEP-2022	Credit Rating:	Excellent	Pynt Arr:	<input type="checkbox"/>	Complaints:	<input type="checkbox"/>
Past Due:	0.00	Billing Cycle:	2029	Bank Draft:	<input type="checkbox"/>	Master:	<input type="checkbox"/>
Acct Balance:	66.06	Next Read Date:		CoApp:	<input type="checkbox"/>	Consol Bill:	<input type="checkbox"/>
Billed Charges:	66.06	Next Bill Date:		Contract:	<input type="checkbox"/>	Cust Asst:	<input type="checkbox"/>
Payments:	0.00	Penalty Exempt:	<input type="checkbox"/> No Check	Letters:	<input type="checkbox"/>	Leans:	<input type="checkbox"/>
Adjustments:	0.00	Bad Debt Exempt:	<input type="checkbox"/> Haz Mat	Bad Debt:	<input type="checkbox"/>	Resp:	<input type="checkbox"/>
Discounts:	0.00	Charity:	<input type="checkbox"/> Inspection Required	Credit Card:	<input type="checkbox"/>	EWD:	<input type="checkbox"/>
Unbilled Chrg:	0.00			Pending FE:	<input type="checkbox"/>		

Company Name: EAST NORRITON TOWNSHIP WASTEWA

Dist: P221 **Old Desc:** EAST NORRITON

Next Read Date: [REDACTED] **Days Trk:** [REDACTED] **DV:** E **OV Desc:** PA - Southeast - East



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120



June 3, 2022

Docket Nos. R-2021-3027385
R-2021-3027386

Erin M. Feeney
Aqua Pennsylvania, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Re: Aqua Pennsylvania, Inc. Compliance Filing, Original Tariff Water-PA P.U.C. No. 3; and Aqua Pennsylvania Wastewater, Inc. Compliance Filing, Original Tariff Sewer-PA P.U.C. No. 3

Dear Ms. Feeney:

By Opinion and Order entered May 16, 2022, the Commission authorized Aqua Pennsylvania, Inc. and Aqua Pennsylvania Wastewater, Inc. (the Company) to file tariff revisions designed to produce an annual revenue increase of approximately \$50,510,192 for water service, and an annual revenue increase of approximately \$18,740,978 for wastewater service, to become effective for service rendered on and after May 19, 2022.

On May 23, 2022, the Company filed Original Tariff Water-PA P.U.C. No. 3 and Original Tariff Sewer-PA P.U.C. No. 3, effective May 19, 2022 (Compliance Tariffs). The Company also filed a detailed proof of revenues, demonstrating that the filed tariff adjustments comply with the provisions of the final Opinion and Order.

Commission Staff reviewed the tariff revisions and proof of revenues and found that suspension or further investigation does not appear warranted at this time. Therefore, in accordance with 52 Pa. Code Chapter 53, the Commission will allow the Compliance Tariffs to become effective by operation of law according to the effective date contained on each page of the tariffs. However, approval of the Compliance Tariffs is subject to investigation, refund, and recoupment based on the outcome of the Commission's review of Petitions for Reconsideration and Clarification filed in the above dockets.¹ The Company may be required to file revised Compliance Tariffs as necessary.

¹ See *Petition for Reconsideration and/or Clarification of CAUSE-PA*, and *Petition for Reconsideration/Clarification of Aqua Pennsylvania, Inc. and Aqua Pennsylvania Wastewater, Inc.*, filed May 31, 2022 at Docket Nos. R-2021-3027385 and R-2021-3027386.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

If you have any questions in this matter, please contact Marissa Boyle, Bureau of Technical Utility Services, at (717) 787-7237 or maboyle@pa.gov.

Sincerely,

A handwritten signature in black ink that reads "Rosemary Chiavetta". The signature is written in a cursive, flowing style.

Rosemary Chiavetta
Secretary



NOTICE OF PROPOSED WASTEWATER RATE CHANGES

Dear Customer:

Aqua Pennsylvania, Inc. ("Aqua" or "Company") filed a request with the Pennsylvania Public Utility Commission ("PUC") on Aug. 20, 2021 to increase your wastewater rates as of Oct. 19, 2021. A full investigation of this request by the PUC could delay the change until May 2022. This notice describes our request, the PUC's role, and what actions you can take.

AQUA'S RATE REQUEST

Aqua is requesting a total overall rate increase of \$97.7 million per year for all of our water and wastewater operations. This covers investments in system repairs and improvements that Aqua has already made since April 2020 and projected through March 2023. It also covers the cost of operation and maintenance, essential to ensuring proper treatment and uninterrupted service. Since the last rate case, Aqua has invested approximately \$1.1 billion in infrastructure and other service improvements.

THE RATES YOU PAY DIRECTLY BENEFIT YOUR COMMUNITY

The investments Aqua has made in our water and wastewater systems throughout the state have increased reliability and capacity and helped prevent service interruptions. These improvements include, but are not limited to, the following: collection system replacement and renewal, treatment plant rehabilitation, upgrades to electrical systems, installation of remote monitoring systems, and installation of generators.

Aqua's commitment to ongoing system investments helps ensure uninterrupted service and the appropriate treatment of wastewater to protect the environment. It also helps protect our customers from critical systems failures that many U.S. communities are now facing due to aging water and wastewater infrastructure.

If the Company's entire request is approved, the typical wastewater bill for:

- Residential customers using 3,600 gallons a month would increase from \$35.91 to \$55.91 per month.
- Commercial customers using 24,500 gallons a month would increase from \$172.59 to \$192.60 per month.

Aqua's filing with the PUC also requests a combined revenue requirement for the Company's water and wastewater operations.

To find out how the request may change your wastewater bill, or to address any other questions you might have, contact Aqua at 877.987.2782. You can find the rates we asked for in Original Tariff Water – PA P.U.C. No. 3 and Original Tariff Sewer – PA P.U.C. No. 3, filed with the PUC or on our website at AquaAmerica.com. You may review the material we filed with the PUC at our office in Bryn Mawr, Pennsylvania. You can also ask us to send you a copy of our Statement of Reasons, which is a plain-language summary of why we need to raise our rates.

PUC ROLE

The state agency that approves rates for public utilities is the PUC. The PUC will review and investigate the requested rate increase. Aqua must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request or may reduce existing rates. As a result, the final effect on your bill may be different than Aqua's request.

ACTIONS YOU CAN TAKE

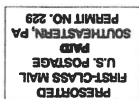
You may challenge the Company's request by:

1. Sending a letter to the PUC. You can tell the PUC why you object to the requested rate increase in your letter. You can also tell the PUC about any other concerns you have about the Company. This information can be helpful when the PUC investigates the rate request. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
2. Attending or presenting testimony at PUC public input hearings. You can attend or be a witness at a PUC public hearing. The PUC holds public input hearings if it opens an investigation of the Company's rate increase request and if there is enough interest in the case. At these hearings you may present your views in person to the PUC judge and to Company representatives. Testimony under oath becomes part of the rate case record. The PUC holds these hearings in the service area of the Company. For more information, call the PUC at 800.692.7380.

3. **Becoming a party by filing a formal complaint.** If you want to be a party to the case, you must file a formal complaint. You then have an opportunity to take part in all hearings about the rate increase request. You can receive copies of all materials distributed by the other parties. Formal complaints should be filed with the PUC before Oct. 19, 2021. If no one files a formal complaint, the PUC may grant all, some or none of the request without holding a hearing before a PUC judge. You can request a formal complaint form by writing to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265, or by going to its website: www.puc.pa.gov.

East Norriton WW

Return Service Requested



East Norriton WW

762 W. Lancaster Ave.
Bryn Mawr, PA 19010

An Essential Utility Company

AQUA



TARIFF SEWER-PA P.U.C. NO. 3

AQUA PENNSYLVANIA WASTEWATER, INC.
(hereinafter referred to as the "Company")

RATES, RULES, AND REGULATIONS

GOVERNING THE COLLECTIONS OF

WASTEWATER

IN PORTIONS OF

ADAMS, BERKS, BUCKS, CARBON, CHESTER, CLARION, CLEARFIELD, DELAWARE,
LACKAWANNA, LUZERNE, MONROE, MONTGOMERY, PIKE, SCHUYLKILL, VENANGO,
AND WYOMING COUNTIES

IN THE COMMONWEALTH OF PENNSYLVANIA

ISSUED: May 23, 2022

EFFECTIVE: May 19, 2022

By:

Marc Lucca, President
Aqua Pennsylvania, Inc.
762 Lancaster Avenue
Bryn Mawr, Pennsylvania 19010

NOTICE

THIS TARIFF PROPOSES INCREASES IN RATES AND CHANGES IN RULES
AND REGULATION OF SERVICE.

LIST OF CHANGES MADE BY THIS TARIFF

This proposed TARIFF WASTEWATER-PA P.U.C. NO. 3 as filed by Aqua Pennsylvania Wastewater, Inc. at Docket No. R-2021-3027386 on May 23, 2022 supersedes TARIFF WASTEWATER WATER-PA P.U.C. NO. 2.

This proposed tariff also resets the Distribution System Improvement Charge (DSIC) to zero percent, simultaneously with the effective date of the new base rates.

ISSUED: May 23, 2022

2

EFFECTIVE: May 19, 2022

TABLE OF CONTENTS

	Page Number	
Rates, Rules, and Regulations	1	Original Page
List of Changes Made by This Tariff	2	Original Page
Table of Contents	3	Original Page
Table of Contents (Cont'd)	4	Original Page
Table of Contents (Cont'd)	5	
Description of Territory Served	6	Original Page
Description of Territory Served (Cont'd)	7	Original Page
Description of Territory Served (Cont'd)	8	Original Page
Held For Future Use	9	Original Page
SCHEDULE OF RATES:		
Rate Zone 1	10.1.1	Original Page
Rate Zone 1 (cont'd)	10.1.2	Original Page
Rate Zone 2	10.2.1	Original Page
Rate Zone 2 (cont'd)	10.2.2	Original Page
Rate Zone 3	10.3.1	Original Page
Rate Zone 3 (cont'd)	10.3.2	Original Page
Rate Zone 4	10.4.1	Original Page
Rate Zone 4 (cont'd)	10.4.2	Original Page
Rate Zone 5	10.5.1	Original Page
Rate Zone 5 (cont'd)	10.5.2	Original Page
Rate Zone 6	10.6	Original Page
Rate Zone 7 - Limerick Division	10.7	Original Page
Rate Zone 8 - East Bradford Township Division	10.8	Original Page
Rate Zone 9 - Cheltenham Township Division	10.9.1	Original Page
Rate Zone 9 - Cheltenham Township Division (cont'd)	10.9.2	Original Page
Rate Zone 10 - East Norriton Township Division	10.10	Original Page
Rate Zone 11 - New Garden Township Division	10.11	Original Page
Rate Zone 12 - Lower Makefield Township Division	10.12.1	Original Page
Rate Zone 12 - Lower Makefield Township Division (cont'd)	10.12.2	Original Page
Rate Zone 12 - Lower Makefield Township Division (cont'd)	10.12.3	Original Page
Distribution System Improvement Charge (DSIC)	11	Original Page
DSIC (Cont'd)	12	Original Page
DSIC (Cont'd)	13	Original Page
DSIC (Cont'd)	14	Original Page

SCHEDULE OF RATES

RATE ZONE 10 - METERED AND UNMETERED

The rates under this schedule apply to all customer classes in the territories served subject to Rate Zone 10 rates as noted in the Description of Territories Served section under this tariff unless otherwise specifically identified below.

NON-RESIDENTIAL**MONTHLY SERVICE CHARGE**

Customer Charge (\$)	Rate Zone 10
Fixed (per EDU)	\$ 34.94
Unmetered Charge (per EDU)	\$ 64.89

MONTHLY CONSUMPTION CHARGE

Consumption Charge (per 1,000 gallons)	\$ 7.5900
---	-----------

RESIDENTIAL**MONTHLY SERVICE CHARGE**

Customer Charge (\$)	Rate Zone 10
Fixed (per EDU)	\$ 35.57
Unmetered Charge (per EDU)	\$ 66.06

MONTHLY CONSUMPTION CHARGE

Consumption Charge (per 1,000 gallons)	\$ 7.7260
---	-----------

ISSUED: May 23, 2022

10.10

EFFECTIVE: June 19, 2022

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date **April 27, 2022** Total Amount Due **\$ 38.53** Current Charges Due Date **May 19, 2022**

Billing Detail

For period
 beginning **March 24, 2022** and ending **April 26, 2022**

Amount Owed from Last Bill	\$ 38.53
Total Payments Received	38.53
Remaining Balance	0.00
Total Current Sewer Charges	38.53
Amount Due.....	\$ 38.53



Message Center (see reverse side for other information)

- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Withdrawn on or after **05/19/2022** **TOTAL AMOUNT DUE \$38.53**

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
 EAST NORRITON WW
 2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date Total Amount Due Current Charges Due Date
June 27, 2022 \$ 43.12 July 19, 2022

Billing Detail

For period
 beginning **May 25, 2022** and ending **June 24, 2022**

Amount Owed from Last Bill	\$ 38.53
Total Payments Received	38.53
Remaining Balance	0.00
Total Current Sewer Charges	43.12
Amount Due.....	\$ 43.12

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=3801970 EC: P982 BC: P982 Seq=41086



EUGENE & SUSAN MCLAUGHLIN
 2926 WHITEHALL RD
 EAST NORRITON PA 19403-4401

Account Number
002597839-1486004

Withdrawn on or after **07/19/2022** TOTAL AMOUNT DUE **\$43.12**

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA 19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
EAST NORRITON WW
2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
762 W. Lancaster Avenue Fax: **866.780.8292**
Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
Bill Date **May 26, 2022** Total Amount Due **\$ 38.53** Current Charges Due Date **June 17, 2022**

Billing Detail

For period
beginning **April 26, 2022** and ending **May 25, 2022**

Amount Owed from Last Bill	\$ 38.53
Total Payments Received	38.53
Remaining Balance	0.00
Total Current Sewer Charges	38.53
Amount Due.....	\$ 38.53

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=3746630

Seq=16217

Account Number

002597839-1486004

Withdrawn on or after
06/17/2022

TOTAL AMOUNT DUE
\$38.53



EUGENE & SUSAN MCLAUGHLIN
2926 WHITEHALL RD
EAST NORRITON PA 19403-4401

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA 19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
 EAST NORRITON WW
 2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date **August 25, 2022** Total Amount Due **\$ 66.06** Current Charges Due Date **September 16, 2022**

Billing Detail

For period beginning **July 27, 2022** and ending **August 24, 2022**

Amount Owed from Last Bill	\$ 66.06
Total Payments Received	66.06
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due	\$ 66.06

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=3913207

Seq=29953

Account Number

002597839-1486004

Withdrawn on or after
09/16/2022

TOTAL AMOUNT DUE
\$66.06

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



EUGENE & SUSAN MCLAUGHLIN
 2926 WHITEHALL RD
 EAST NORRITON PA 19403-4401

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA 19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
 EAST NORRITON WW
 2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date **July 28, 2022** Total Amount Due **\$ 66.06** Current Charges Due Date **August 19, 2022**

Billing Detail

For period
 beginning **June 24, 2022** and ending **July 27, 2022**

Amount Owed from Last Bill	\$ 43.12
Total Payments Received	43.12
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due.....	\$ 66.06

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=3862051

Seq=6095



EUGENE & SUSAN MCLAUGHLIN
 2926 WHITEHALL RD
 EAST NORRITON PA 19403-4401

Account Number
002597839-1486004

Withdrawn on or after
08/19/2022

TOTAL AMOUNT DUE
\$66.06

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
 EAST NORRITON WW
 2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.

Bill Date	Total Amount Due	Current Charges Due Date
August 25, 2022	\$ 66.06	September 16, 2022

Billing Detail

For period
 beginning **July 27, 2022** and ending **August 24, 2022**

Amount Owed from Last Bill	\$ 66.06
Total Payments Received	66.06
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due.....	\$ 66.06

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=3913207

Seq=29953

Account Number

002597839-1486004

Withdrawn on or after
09/16/2022

TOTAL AMOUNT DUE
\$66.06

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



EUGENE & SUSAN MCLAUGHLIN
 2926 WHITEHALL RD
 EAST NORRITON PA 19403-4401

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
 EAST NORRITON WW
 2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date Total Amount Due Current Charges Due Date
September 28, 2022 \$ 66.06 October 20, 2022

Billing Detail

For period
 beginning **August 24, 2022** and ending **September 27, 2022**

Amount Owed from Last Bill	\$ 66.06
Total Payments Received	66.06
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due.....	\$ 66.06

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=3974618

Seq=20553

Account Number

002597839-1486004

Withdrawn on or after
10/20/2022

TOTAL AMOUNT DUE
\$66.06

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.



EUGENE & SUSAN MCLAUGHLIN
 2926 WHITEHALL RD
 EAST NORRITON PA 19403-4401

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
 EAST NORRITON WW
 2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date **October 27, 2022** Total Amount Due **\$ 66.06** Current Charges Due Date **November 18, 2022**

Billing Detail

For period beginning **September 27, 2022** and ending **October 26, 2022**

Amount Owed from Last Bill	\$ 66.06
Total Payments Received	66.06
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due.....	\$ 66.06

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching soon! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=4028208

Seq=13644



EUGENE & SUSAN MCLAUGHLIN
 2926 WHITEHALL RD
 EAST NORRITON PA 19403-4401

Account Number
002597839-1486004

Withdrawn on or after
11/18/2022

TOTAL AMOUNT DUE
\$66.06

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
EAST NORRITON WW
2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
762 W. Lancaster Avenue Fax: **866.780.8292**
Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
Bill Date Total Amount Due Current Charges Due Date
November 29, 2022 \$ 66.06 December 21, 2022

Billing Detail

For period
beginning **October 26, 2022** and ending **November 28, 2022**

Amount Owed from Last Bill	\$ 66.06
Total Payments Received	66.06
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due.....	\$ 66.06

Message Center (see reverse side for other information)

- Your bill may contain a Rate Case Adjustment and Distribution System Improvement Charge Credit. They reflect an adjustment for the period between when Aqua's new rates were effective on 5.19.2022 and when they were implemented, 6.20.2022. Learn more at <https://www.aquaamerica.com/our-states/pennsylvania>
- Coming soon: We are excited to announce that a new and improved Aqua website will be launching soon! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.



Aqua Pennsylvania Wastewater
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=4087932

Seq=17783



EUGENE & SUSAN MCLAUGHLIN
2926 WHITEHALL RD
EAST NORRITON PA 19403-4401

Account Number

002597839-1486004

Withdrawn on or after
12/21/2022

TOTAL AMOUNT DUE
\$66.06

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
EUGENE & SUSAN MCLAUGHLIN
2926 N WHITEHALL RD
EAST NORRITON, PA 19403

Account Number
002597839 1486004
EAST NORRITON WW
2200692 PWSID # PA0026816

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
762 W. Lancaster Avenue Fax: **866.780.8292**
Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
Bill Date Total Amount Due Current Charges Due Date
December 28, 2022 \$ 66.06 January 19, 2023

Billing Detail

For period
beginning **November 28, 2022** and ending **December 27, 2022**

Amount Owed from Last Bill	\$ 66.06
Total Payments Received	66.06
Remaining Balance	0.00
Total Current Sewer Charges	66.06
Amount Due.....	\$ 66.06

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching soon! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2029 1up=4141415

Seq=17872

Account Number

002597839-1486004

Withdrawn on or after
01/19/2023

TOTAL AMOUNT DUE
\$66.06



EUGENE & SUSAN MCLAUGHLIN
2926 WHITEHALL RD
EAST NORRITON PA 19403-4401

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.