

COMMONWEALTH OF PENNSYLVANIA  
(PUBLIC UTILITY COMMISSION)

-----X  
FREDA WILLIS :  
Complainant : CASE NO:  
v. : F-2022-3032925  
PECO ENERGY COMPANY :  
Respondent :  
-----X

Pages 14 through 69 TELEPHONIC HEARING  
Judge's Chambers  
State Office Building  
801 Market Street  
Philadelphia, PA 19107

Wednesday, January 25, 2023  
Met, pursuant to notice, at 2:08 p.m.

INDEX TO EXHIBITS

Docket No. F-2022-3032925  
Hearing Date: January 25, 2023

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>	
PECO			
1	(Account Activity)	36	64
2	(CAP History Removal April 28, 2022)	35	64
3	(Payment Agreement)	38	64
4	(BCS Decision Report #3831071)	39	64
5	(Decision BCS)	41	64
6	(Customer Assistance Program Application)	42	64



Direct Dial: 215.841.6841  
khadijah.scott@exeloncorp.com

January 12, 2023

**VIA E-MAIL**

Honorable Arlene Ashton  
PA Public Utility Commission  
Commonwealth Keystone Building  
801 Market Street, Suite 4063  
Philadelphia, PA 19107

**RE: Freda Willis v. PECO Energy Company**  
**Docket No. F-2022-3032925**  
**Date of Hearing: January 25<sup>th</sup>, 2023 @ 10:00 a.m.**

Dear Judge Ashton:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 6, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott". The signature is written in a cursive, flowing style.

Khadijah Scott

KS/ab  
Enclosure

Cc: Freda Willis (via email)

# **EXHIBIT 1**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	Account Number: 9896501300			<b>Service Address:</b>			Current Bill: \$469.00			<b>Account Balance: \$9801.48</b>									
2	Account Name: FREDA WILLIS			14 COLLEGE AV			Billed Prior: \$9,332.48												
3	Account Status: ACTIVE			UPPER DARBY, PA 19082			Balance Due: \$9,801.48												
4	Meter Bill Group: 5																		
5				<b>Mail To:</b>			Credit Amount: \$0.00			<b>Rates:</b>									
6				FREDA WILLIS			Deposit Requested: \$0.00			GAS RESIDENTIAL HEATING SERVICE									
7				14 COLLEGE AVE			Deposit On-Hand: \$0.00			ELECTRIC RESIDENTIAL HEATING SERVICE									
8				UPPER DARBY, PA 19082			CAP Pre-program Arrears: \$0.00												
9							Payment Agreement Balance: \$0.00												
10																			
11																			
12	Account Transaction Activity																		

	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	02/02/2021		PAYMENT								-\$144.28							
15	02/04/2021	BUDGET BILLING									\$145.00							
16	02/04/2021	DEFERRED PAYMENT AGREEMENT									\$173.45							
17	02/04/2021	ELECTRIC SERVICE		01/06/2021-02/04/2021	34509	ACTUAL	118916270	123	0		\$30.00	\$0.00	\$318.45	\$318.45	02/26/2021	\$328.73	876	\$10.28
18	02/04/2021	GAS SERVICE		01/06/2021-02/04/2021	3017	ACTUAL	16400633		0	217	\$174.46	\$0.00	\$318.45	\$318.45	02/26/2021	\$328.73	876	\$10.28
19	03/03/2021	BILL OUT DPA									\$3,815.87							
20	03/03/2021	LATE PAYMENT CHARGE - BAL									\$151.43							
21	03/05/2021	BUDGET BILLING									\$145.00							
22	03/05/2021	ELECTRIC SERVICE		02/04/2021-03/05/2021	34631	ACTUAL	118916270	122	0		\$30.00	\$4,134.32	\$145.00	\$4,279.32	03/29/2021	\$4,352.97	860	\$73.65
23	03/05/2021	GAS SERVICE		02/04/2021-03/05/2021	3238	ACTUAL	16400633		0	221	\$178.37	\$4,134.32	\$145.00	\$4,279.32	03/29/2021	\$4,352.97	860	\$73.65
24	03/24/2021		PAYMENT								-\$318.45							
25	03/24/2021		PAYMENT AGREEMENT								-\$3,815.87							
26	04/05/2021	BUDGET BILLING									\$145.00							
27	04/05/2021	DEFERRED PAYMENT AGREEMENT									\$173.45							
28	04/05/2021	ELECTRIC SERVICE		03/05/2021-04/05/2021	34758	ACTUAL	118916270	127	0		\$30.00	\$145.00	\$318.45	\$463.45	04/27/2021	\$586.33	530	\$122.88
29	04/05/2021	GAS SERVICE		03/05/2021-04/05/2021	3435	ACTUAL	16400633		0	197	\$164.23	\$145.00	\$318.45	\$463.45	04/27/2021	\$586.33	530	\$122.88
30	05/03/2021	BILL OUT DPA									\$3,642.42							
31	05/03/2021	LATE PAYMENT CHARGE - BAL									\$127.15							
32	05/04/2021	BUDGET BILLING									\$145.00							
33	05/04/2021	ELECTRIC SERVICE		04/05/2021-05/04/2021	34935	ACTUAL	118916270	177	0		\$30.00	\$4,105.87	\$145.00	\$4,250.87	05/26/2021	\$4,401.37	210	\$150.50
34	05/04/2021	GAS SERVICE		04/05/2021-05/04/2021	3604	ACTUAL	16400633		0	169	\$142.62	\$4,105.87	\$145.00	\$4,250.87	05/26/2021	\$4,401.37	210	\$150.50
35	06/03/2021	BUDGET BILLING									\$145.00							
36	06/03/2021	ELECTRIC SERVICE		05/04/2021-06/03/2021	35190	ACTUAL	118916270	255	0		\$43.15	\$4,250.87	\$145.00	\$4,395.87	06/25/2021	\$4,575.88	27	\$180.01
37	06/03/2021	GAS SERVICE		05/04/2021-06/03/2021	3759	ACTUAL	16400633		0	155	\$131.36	\$4,250.87	\$145.00	\$4,395.87	06/25/2021	\$4,575.88	27	\$180.01
38	07/02/2021	BUDGET BILLING									\$173.00							
39	07/02/2021	ELECTRIC SERVICE		06/03/2021-07/02/2021	35742	ACTUAL	118916270	552	0		\$81.37	\$4,395.87	\$173.00	\$4,568.87	07/27/2021	\$4,730.17		\$161.30
40	07/02/2021	GAS SERVICE		06/03/2021-07/02/2021	3843	ACTUAL	16400633		0	84	\$72.92	\$4,395.87	\$173.00	\$4,568.87	07/27/2021	\$4,730.17		\$161.30
41	07/23/2021		PAYMENT AGREEMENT								-\$4,568.87							
42	08/03/2021	BUDGET BILLING									\$173.00							
43	08/03/2021	DEFERRED PAYMENT AGREEMENT									\$76.15							
44	08/03/2021	ELECTRIC SERVICE		07/02/2021-08/03/2021	36541	ACTUAL	118916270	799	0		\$113.25	\$0.00	\$249.15	\$249.15	08/25/2021	\$452.40		\$203.25
45	08/03/2021	GAS SERVICE		07/02/2021-08/03/2021	3957	ACTUAL	16400633		0	114	\$101.70	\$0.00	\$249.15	\$249.15	08/25/2021	\$452.40		\$203.25
46	08/30/2021	BILL OUT DPA									\$4,492.72							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
47	08/30/2021	LATE PAYMENT CHARGE - BAL									\$127.58								
48	09/01/2021	BUDGET BILLING									\$173.00								
49	09/01/2021	ELECTRIC SERVICE		08/03/2021-09/01/2021	37272	ACTUAL	118916270	731	0		\$105.90	\$4,741.87	\$173.00	\$4,914.87	09/23/2021	\$5,169.38		\$254.51	
50	09/01/2021	GAS SERVICE		08/03/2021-09/01/2021	4088	ACTUAL	16400633		0	131	\$118.36	\$4,741.87	\$173.00	\$4,914.87	09/23/2021	\$5,169.38		\$254.51	
51	09/10/2021		PAYMENT AGREEMENT																
52	09/10/2021		PAYMENT																
53	10/01/2021	BUDGET BILLING									\$173.00								
54	10/01/2021	DEFERRED PAYMENT AGREEMENT									\$76.15								
55	10/01/2021	ELECTRIC SERVICE		09/01/2021-10/01/2021	37710	ACTUAL	118916270	438	0		\$60.22	\$173.00	\$249.15	\$422.15	10/25/2021	\$693.78		\$271.63	
56	10/01/2021	GAS SERVICE		09/01/2021-10/01/2021	4227	ACTUAL	16400633		0	139	\$129.90	\$173.00	\$249.15	\$422.15	10/25/2021	\$693.78		\$271.63	
57	11/01/2021	BILL OUT DPA									\$4,340.42								
58	11/01/2021	BUDGET BILLING									\$207.00								
59	11/01/2021	DEFERRED PAYMENT AGREEMENT									\$76.15								
60	11/01/2021	LATE PAYMENT CHARGE - BAL									\$94.03								
61	11/01/2021	ELECTRIC SERVICE		10/01/2021-11/01/2021	37902	ACTUAL	118916270	192	0		\$32.09	\$422.15	\$283.15	\$705.30	11/23/2021	\$941.96	42	\$236.66	
62	11/01/2021	GAS SERVICE		10/01/2021-11/01/2021	4378	ACTUAL	16400633		0	151	\$139.94	\$422.15	\$283.15	\$705.30	11/23/2021	\$941.96	42	\$236.66	
63	12/02/2021	BUDGET BILLING									\$207.00								
64	12/02/2021	ELECTRIC SERVICE		11/01/2021-12/02/2021	38077	ACTUAL	118916270	175	0		\$30.83	\$5,045.72	\$207.00	\$5,252.72	12/27/2021	\$5,499.52	564	\$246.80	
65	12/02/2021	GAS SERVICE		11/01/2021-12/02/2021	4581	ACTUAL	16400633		0	203	\$186.31	\$5,045.72	\$207.00	\$5,252.72	12/27/2021	\$5,499.52	564	\$246.80	
66	01/05/2022	BUDGET BILLING									\$207.00								
67	01/05/2022	ELECTRIC SERVICE		12/02/2021-01/05/2022	38209	ACTUAL	118916270	132	0		\$30.00	\$5,252.72	\$207.00	\$5,459.72	01/27/2022	\$5,848.24	672	\$388.52	
68	01/05/2022	GAS SERVICE		12/02/2021-01/05/2022	4870	ACTUAL	16400633		0	289	\$318.72	\$5,252.72	\$207.00	\$5,459.72	01/27/2022	\$5,848.24	672	\$388.52	
69	02/04/2022	BUDGET BILLING									\$207.00								
70	02/04/2022	ELECTRIC SERVICE		01/05/2022-02/04/2022	38316	ACTUAL	118916270	107	0		\$30.00	\$5,459.72	\$207.00	\$5,666.72	02/28/2022	\$6,346.49	997	\$679.77	
71	02/04/2022	GAS SERVICE		01/05/2022-02/04/2022	5336	ACTUAL	16400633		0	466	\$468.25	\$5,459.72	\$207.00	\$5,666.72	02/28/2022	\$6,346.49	997	\$679.77	
72	03/07/2022	BUDGET BILLING									\$287.00								
73	03/07/2022	ELECTRIC SERVICE		02/04/2022-03/07/2022	38441	ACTUAL	118916270	125	0		\$30.00	\$5,666.72	\$287.00	\$5,953.72	03/29/2022	\$6,798.48	739	\$844.76	
74	03/07/2022	GAS SERVICE		02/04/2022-03/07/2022	5751	ACTUAL	16400633		0	415	\$421.99	\$5,666.72	\$287.00	\$5,953.72	03/29/2022	\$6,798.48	739	\$844.76	
75	04/05/2022	BUDGET BILLING									\$287.00								
76	04/05/2022	ELECTRIC SERVICE		03/07/2022-04/05/2022	38562	ACTUAL	118916270	121	0		\$30.00	\$5,953.72	\$287.00	\$6,240.72	04/27/2022	\$7,158.52	458	\$917.80	
77	04/05/2022	GAS SERVICE		03/07/2022-04/05/2022	6075	ACTUAL	16400633		0	324	\$330.04	\$5,953.72	\$287.00	\$6,240.72	04/27/2022	\$7,158.52	458	\$917.80	
78	05/04/2022	BUDGET BILLING									\$287.00								
79	05/04/2022	ELECTRIC SERVICE		04/05/2022-05/04/2022	38674	ACTUAL	118916270	112	0		\$24.44	\$6,240.72	\$287.00	\$6,527.72	05/26/2022	\$7,484.03	278	\$956.31	
80	05/04/2022	GAS SERVICE		04/05/2022-05/04/2022	6353	ACTUAL	16400633		0	278	\$301.07	\$6,240.72	\$287.00	\$6,527.72	05/26/2022	\$7,484.03	278	\$956.31	
81	06/02/2022	LATE PAYMENT CHARGE									\$67.76								
82	06/03/2022	BUDGET BILLING									\$287.00								
83	06/03/2022	ELECTRIC SERVICE		05/04/2022-06/03/2022	38964	ACTUAL	118916270	290	0		\$53.83	\$6,595.48	\$287.00	\$6,882.48	06/27/2022	\$7,876.85		\$994.37	
84	06/03/2022	GAS SERVICE		05/04/2022-06/03/2022	6595	ACTUAL	16400633		0	242	\$271.23	\$6,595.48	\$287.00	\$6,882.48	06/27/2022	\$7,876.85		\$994.37	
85	07/05/2022	BUDGET BILLING									\$378.00								
86	07/05/2022	ELECTRIC SERVICE		06/03/2022-07/05/2022	39508	ACTUAL	118916270	544	0		\$93.00	\$6,882.48	\$378.00	\$7,260.48	07/27/2022	\$8,306.09		\$1,045.61	
87	07/05/2022	GAS SERVICE		06/03/2022-07/05/2022	6839	ACTUAL	16400633		0	244	\$336.24	\$6,882.48	\$378.00	\$7,260.48	07/27/2022	\$8,306.09		\$1,045.61	
88	08/03/2022	BUDGET BILLING									\$378.00								
89	08/03/2022	ELECTRIC SERVICE		07/05/2022-08/03/2022	40304	ACTUAL	118916270	796	0		\$131.23	\$7,260.48	\$378.00	\$7,638.48	08/25/2022	\$8,739.20		\$1,100.72	
90	08/03/2022	GAS SERVICE		07/05/2022-08/03/2022	7057	ACTUAL	16400633		0	218	\$301.88	\$7,260.48	\$378.00	\$7,638.48	08/25/2022	\$8,739.20		\$1,100.72	
91	09/01/2022	BUDGET BILLING									\$378.00								
92	09/01/2022	ELECTRIC SERVICE		08/03/2022-09/01/2022	41053	ACTUAL	118916270	749	0		\$130.62	\$7,638.48	\$378.00	\$8,016.48	09/23/2022	\$9,170.23		\$1,153.75	
93	09/01/2022	GAS SERVICE		08/03/2022-09/01/2022	7274	ACTUAL	16400633		0	217	\$300.41	\$7,638.48	\$378.00	\$8,016.48	09/23/2022	\$9,170.23		\$1,153.75	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
94	10/03/2022	BUDGET BILLING									\$378.00								
95	10/03/2022	ELECTRIC SERVICE		09/01/2022-10/03/2022	41464	ACTUAL	118916270	411	0		\$68.28	\$8,016.48	\$378.00	\$8,394.48	10/25/2022	\$9,567.15		\$1,172.67	
96	10/03/2022	GAS SERVICE		09/01/2022-10/03/2022	7516	ACTUAL	16400633		0	242	\$328.64	\$8,016.48	\$378.00	\$8,394.48	10/25/2022	\$9,567.15		\$1,172.67	
97	11/01/2022	BUDGET BILLING									\$469.00								
98	11/01/2022	ELECTRIC SERVICE		10/03/2022-11/01/2022	41572	ACTUAL	118916270	108	0		\$25.69	\$8,394.48	\$469.00	\$8,863.48	11/23/2022	\$9,944.92	224	\$1,081.44	
99	11/01/2022	GAS SERVICE		10/03/2022-11/01/2022	7776	ACTUAL	16400633		0	260	\$352.08	\$8,394.48	\$469.00	\$8,863.48	11/23/2022	\$9,944.92	224	\$1,081.44	
100	12/02/2022	BUDGET BILLING									\$469.00								
101	12/02/2022	ELECTRIC SERVICE		11/01/2022-12/02/2022	41666	ACTUAL	118916270	94	0		\$24.98	\$8,863.48	\$469.00	\$9,332.48	12/27/2022	#####	449	\$830.10	
102	12/02/2022	GAS SERVICE		11/01/2022-12/02/2022	7914	ACTUAL	16400633		0	138	\$192.68	\$8,863.48	\$469.00	\$9,332.48	12/27/2022	#####	449	\$830.10	
103	01/05/2023	BUDGET BILLING									\$469.00								
104	01/05/2023	ELECTRIC SERVICE		12/02/2022-01/05/2023	41755	ACTUAL	118916270	89	0		\$24.16	\$9,332.48	\$469.00	\$9,801.48	01/27/2023	#####	842	\$728.46	
105	01/05/2023	GAS SERVICE		12/02/2022-01/05/2023	8179	ACTUAL	16400633		0	265	\$343.20	\$9,332.48	\$469.00	\$9,801.48	01/27/2023	#####	842	\$728.46	

## **EXHIBIT 2**

## CAP HISTORY

**NAME:** FREDA WILLIS

**ACCOUNT:** 98965-01300

**ADDRESS:** 14 COLLEGE AVE UPPER DARBY PA 19082

**CASE:** Docket# F-2022-3032925

CAP Program for Account 98965-01300					
Account Edit Help					
Status					
Date Taken	FPL %	Recertification Date	End Date	CAP Status	
11/26/08	136.00	05/06/21	04/28/22	Removed from Prog	
06/18/08	60.00	/ /	06/25/08	Refused Program	
04/08/08	65.00	/ /	04/09/08	Refused Program	

Add... View... Modify... History... PPA...

Percent FPL	136	Pre-program Arrears	0.00
Yearly Energy Burden	0.00	Social Security	***_**_****
Annual Discount	0.00	Recertification Date	05/06/21
Start Date	11/26/08	Status	Removed from Program

View CAP History for Account 98965-01300



Account Edit Help

Activity Date	CAP Activity	CAP Rate
04/28/22	Removed From Program	
08/17/21	Sent CAP Application Packet	
07/23/21	CAP FCO Credit Recalculated	CAP FCO Electric Residential Heating Svc
05/26/21	Sent CAP Application Packet	
04/21/21	Re-Certification Letter Sent	
04/06/21	Re-Certification Letter Sent	
05/06/19	Enrolled	CAP FCO Electric Residential Heating Svc
04/15/19	Sent CAP Application Packet	
04/12/19	Sent CAP Appl and No-Income Ltr	
10/09/18	Removed From Program	
11/21/16	Re-Certification completed	CAP FCO Electric Residential Heating Svc

View CAP History for Account 98965-01300



Account Edit Help

Activity Date	CAP Activity	CAP Rate
10/09/18	Removed From Program	
11/21/16	Re-Certification completed	CAP FCO Electric Residential Heating Svc
11/21/16	CAP FCO Credit Recalculated	CAP FCO Electric Residential Heating Svc
10/18/16	Re-Certification Letter Sent	
10/17/16	Re-Certification Letter Sent	
10/17/16	CAP Rate Change	CAP FCO Electric Residential Heating Svc
10/13/16	Re-Certification Letter Sent	
10/04/16	Sent CAP Appl and No-Income Ltr	
09/28/16	Re-Certification Letter Sent	
05/04/15	Sent CAP Appl and No-Income Ltr	
04/22/15	Sent CAP Appl and No-Income Ltr	

View CAP History for Account 98965-01300



Account Edit Help

Activity Date	CAP Activity	CAP Rate
05/04/15	Sent CAP Appl and No-Income Ltr	
04/22/15	Sent CAP Appl and No-Income Ltr	
04/22/15	Sent CAP Appl and No-Income Ltr	
03/25/15	Sent CAP Appl and No-Income Ltr	
10/28/14	Re-Certification completed	CAP Opt E Electric Residential Heating Svc
08/27/14	Sent CAP Appl and No-Income Ltr	
06/20/14	Sent Proof of No-Income Letter	
05/28/14	Sent CAP Application Packet	
11/11/13	Sent CAP Application Packet	
10/11/13	Sent CAP Application Packet	
09/26/13	Sent CAP Application Packet	

View CAP History for Account 98965-01300



Account Edit Help

Activity Date	CAP Activity	CAP Rate
10/11/13	Sent CAP Application Packet	
09/26/13	Sent CAP Application Packet	
07/12/13	Sent CAP Application Packet	
06/26/13	Sent CAP Application Packet	
03/11/13	Sent CAP Application Packet	
03/07/13	Enrolled	xCAP Opt E1 Electric Residential Heating S
01/18/13	Sent CAP Application Packet	
01/07/13	Sent CAP Application Packet	
10/04/12	Sent CAP Application Packet	
05/30/12	Removed From Program	
03/08/12	CAP Rate Change	xCAP Opt E Electric Residential Service

View CAP History for Account 98965-01300



Account Edit Help

Activity Date	CAP Activity	CAP Rate
03/28/12	CAP Rate Change	xCAP Opt E Electric Residential Service
08/08/11	Enrolled	xCAP Opt D1 Electric Residential Service
06/30/11	Removed From Program	
04/22/11	Re-Certification Letter Sent	
04/07/11	Re-Certification Letter Sent	
12/31/10	CAP Rate Change	xCAP Opt D1 Electric Residential Service
05/07/09	CAP Rate Change	zCAP Opt D Electric Residential Service
11/26/08	Enrolled	zCAP Opt E Electric Residential Service
10/13/08	Sent CAP Application Packet	
11/03/08	Sent CAP Application Packet	

## **EXHIBIT 3**

## PAYMENT AGREEMENT HISTORY

**NAME: FREDA WILLIS**

**ACCOUNT: 98965-01300**

**ADDRESS: 14 COLLEGE AVE UPPER DARBY PA 19082**

**CASE: Docket# F-2022-3032925**

DPA Information for Account 98965-01300 - □ ×

Account Edit Help

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**DPA Reinstatement Information**

<b>Eligible for Reinstatement:</b>	<input type="text" value="Yes"/>	<b>Reinstatement Amount:</b>	<input type="text" value="\$5,982.01"/>
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Plan Start Date	Plan Status	Date Last Defaulted	Default Installment Remaining	Default Amount Unbilled (\$)	Date Last Updated	Income Level
07/23/21	Default	11/01/21	44	3,350.47	12/27/22	1
12/02/20	Final	05/03/21	0	0.00	07/23/21	1
11/20/18	Final	01/07/19	0	0.00	11/24/20	1
07/11/14	Final	11/03/14	0	0.00	12/15/14	1
04/10/14	Final	06/03/14	0	0.00	07/11/14	1
04/16/13	Final	06/03/13	0	0.00	09/24/13	1
10/18/11	Final	12/05/11	0	0.00	07/25/12	1
08/08/11	Final	/ /	0	0.00	09/27/11	1
04/05/11	Final	07/05/11	0	0.00	08/08/11	1
09/09/10	Final	11/01/10	0	0.00	04/05/11	1
04/29/10	Final	09/01/10	0	0.00	09/09/10	1
07/15/09	Final	02/18/10	0	0.00	04/29/10	1
05/07/09	Final	07/06/09	0	0.00	07/15/09	1
10/23/06	Final	03/05/07	0	0.00	05/23/07	2

# **EXHIBIT 4**



January 12, 2023

**BCS Decision Report**

**BCS Case #:** 003831071 **Open Date:** 2022-04-18  
**Customer Name:** FREDA WILLIS  
**Service Address:** 14 COLLEGE AVE  
  
UPPER DARBY, PA 19082 1605  
**BCS Bill Account #:** 9896501300 **Previous Case #:** 3712119  
**Violation Type:** NO **Chapter Type:**  
**Decision Type:** W **Section / Rule:**  
**Investigator Name:** DOUGLAS FUNK  
  
**Decision Issued Date:** 2022-05-11  
**Case Closed Date:** 2022-05-11

**Letter Description:**

<b>Total Balance:</b>	\$7158.52	<b>Balance Date:</b>	2022-04-29
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$1917.90
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$265.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

**Resolution Description:**

DECISION ISSUED. DISMISSED DUE TO 1405C, BROKEN 2 OR MORE PRIOR PARS, AND NO GOOD FAITH TO PAY DOWN BALANCE. CUSTOMER STATES THERE SHOULD BE NO CAP ARREARS AND WILL BE APPEALING. CUSTOMER FURTHER STATED THEY RECEIVED POOR CUSTOMER SERVICE FROM COMPANY.

# **EXHIBIT 5**



# **EXHIBIT 6**

# PECO Universal Services - Customer Assistance Program (CAP) Application

**INSTRUCTIONS:** Please complete the application below. Attach proof of total gross income (before taxes) for each household member including yourself, and sign your name at the X.

**PLEASE COMPLETE ALL INFORMATION IN ORDER FOR THIS APPLICATION TO BE PROCESSED.** (Please Print Clearly)

1. Enter your account number, home phone number, name, address, and cell phone number
2. Enter the name of all members of your household including yourself
3. Attach proof of gross household income for all members in your household including yourself

There are four (4) ways to complete and submit your CAP application:

1. **Mail** the completed application along with the required proof of income to:  
**PECO CAP, P.O. Box 570, Jackson, MI 49204-0570**
2. **Fax** information to 1-866-362-8906 (Toll Free) (Note: you must include account number and name on every page)
3. **On-line** at PECO.com/help - click "CAP" and then click "Apply"
4. **E-mail** - PECOCAP@exeloncorp.com

You can receive CAP application updates via text message by checking the text message "check box" next to cell phone number below. Otherwise, you will be notified by mail.

<b>Account Number:</b> 98965-01300	<b>Home Phone:</b> 610 609 4501
<b>Name: Last</b> Willis	<b>First</b> Freda
<b>Address:</b> 14 College Ave	<b>Middle Initial</b> D
<b>City</b> Upper Darby	<b>State</b> Pa
<b>Cell Phone:</b> 610 931 6966	<b>Zip Code</b> 19082
<input checked="" type="checkbox"/> Check here to receive a status update via text message Message & data rates may apply	

**See back of this application for acceptable sources of income**

List all the people who live with you, starting with yourself. Include all adults and children. Attach proof of all income for all household members including you. Attach additional sheet, if needed.

Name (Last, First, M.I.)	* Social Security # or ITIN #	Birth Date	Relationship	Source of Income <i>See back for sources</i>
Willis Freda D	185468229	6/25/55	SELF	Disability
Willis Steven L	177747560	1/31/93	son	None
Willis Steph A	198749315	12/24/93	daughter	None

My signature on this CAP application gives my permission to PECO or its authorized agent to: (a) check any information I give about where I live, my jobs, income, resources, and energy supplier for me or any member of my household; (b) find out about the costs of my shelter, and heating use; (c) complete any survey or reporting to a governmental agency that it may be requested to do by that agency; (d) obtain a consumer credit report on me or any member of my household and; (e) obtain a copy of the federal income tax return for me or any member of my household. I authorize the release of limited information to approved agencies which provide other energy/weatherization assistance for which I may be eligible. I certify that the information I gave is true, correct and complete to the best of my knowledge. I understand that if I give false information, I can be denied or removed from CAP and subject to repay any CAP benefits received to date. You must sign this application to receive the CAP fixed credit benefit.

**DO NOT SEND BILL PAYMENT WITH THIS APPLICATION. X**

\*Social Security number or ITIN is optional

*Freda Willis*

Applicant's Signature

**If you need help with your application, please call 1-800-774-7040**





PECO Customer Assistance Program (CAP) No-Income Form

PECO Account Number: 98965-07300

Name (Please Print): Steven Willis

Street Address: 14 College Ave

City: Upper Darby

State: PA

Zip Code: 19082

Is the PECO bill in your name?  Yes  No

I certify that I personally have "no income." I depend on the following person(s) / organization(s) to pay my living expenses: Freda Willis (mom)

Does anyone else in your household have income?  Yes  No

If Yes, please provide the name of that person(s) and their income (use back if necessary): Freda Willis Disability (see letter)

Name: Freda Willis

Amount of Income: Disability (see letter)

If No, how do you pay for the following?

Food: m m

Housing: m m m

Utility Service (example: electricity, gas, heat, water, phone, etc.): m m m

I understand that providing false information to PECO is grounds for denial of my CAP application or removal from CAP. I certify that the information provided on this form is true.

Signature: Steven Willis

Date: 4/20/19

Please send this form to PECO CAP by fax, e-mail or U.S. mail:

Fax - 1-866-362-8906

E-Mail - PECOCAP@exeloncorp.com

Mail - PECO CAP, P.O. Box 570, Jackson, MI 49204-0570

(see back)

0000933-0001260-0000007 of 0000008-C02-00-9173-00933



Stephanie Willis

14 College Ave

Upper Darby Pa

19082

NO Income

I depend on ] My <sup>mom</sup> Julia Willis (mom)

my mom pays for my  
housing, food utility services

Stephanie Willis

4/20/19