

COMMONWEALTH OF PENNSYLVANIA  
(PUBLIC UTILITIES COMMISSION)

-----x  
RICHARD ADAMS \*  
Complainant, \* Case No.  
v. \* C-2022-3036961  
AQUA PENNSYLVANIA \*  
WASTEWATER INC. \*  
Respondent. \*

-----x  
Pages 1 through 69 TELEPHONIC HEARING  
Judge's Chambers  
State Office Building  
801 Market Street  
Philadelphia, PA 19107

Thursday, February 2, 2023  
Met, pursuant to notice, at 10:09 a.m.

BEFORE: THE HONORABLE ERANDA VERO  
Administrative Law

INDEX TO EXHIBITS

Docket No.: C-2022-3036961  
Hearing Date: February 2, 2023

EXHIBIT INDEX

NUMBER	FOR IDENTIFICATION	IN EVIDENCE
COMPLAINANT		
1	Spreadsheet (upon receipt)	
2	(upon receipt)	
RESPONDENT		
1	Aqua Wastewater Tarriff	23 67
2	Bills 4/6/2022 - 9/2/2022	27 67
3	January 5, 2023 Bill	37 67
4	Letter Dated 3/15/2022	45 67



**Via Email**

January 27, 2023

Administrative Law Judge Eranda Vero

[evero@pa.gov](mailto:evero@pa.gov)

[pmcneal@pa.gov](mailto:pmcneal@pa.gov)

RE: ***Richard Adams v. Aqua Pennsylvania Wastewater, Inc.***  
**PUC Docket No. C-2022-3036961**

Dear Judge Vero:

Enclosed please find the Proposed Exhibits of Aqua Pennsylvania Wastewater, Inc. for the Telephonic Hearing scheduled for Thursday, February 2, 2023 at 10 a.m. in the above captioned matter.

A copy of the Proposed Exhibits has been served upon the Complainant, as evidenced by the enclosed Certificate of Service.

Sincerely,

*Mary McFall Hopper*

Mary McFall Hopper

Regulatory Counsel

[mmhopper@aquaamerica.com](mailto:mmhopper@aquaamerica.com)

(610) 645-1170

Enclosure

cc: Richard Adams – via email

SUPPLEMENT NO. 7  
TARIFF SEWER-PA P.U.C. NO. 3

AQUA PENNSYLVANIA WASTEWATER, INC.  
(hereinafter referred to as the "Company")

RATES, RULES, AND REGULATIONS

GOVERNING THE COLLECTIONS OF

WASTEWATER

IN PORTIONS OF

ADAMS, BERKS, BUCKS, CARBON, CHESTER, CLARION, CLEARFIELD, DELAWARE,  
LACKAWANNA, LUZERNE, MONROE, MONTGOMERY, PIKE, SCHUYLKILL, VENANGO,  
AND WYOMING COUNTIES

IN THE COMMONWEALTH OF PENNSYLVANIA

ISSUED: January 10, 2023

EFFECTIVE: January 20, 2023

By:

Marc Lucca, President  
Aqua Pennsylvania, Inc.  
762 Lancaster Avenue  
Bryn Mawr, Pennsylvania 19010

## **NOTICE**

THIS TARIFF DECREASES THE STATE TAX ADJUSTMENT SURCHARGE FOR  
ALL METERED AND UNMETERED CUSTOMERS WITH THE EXCEPTION OF  
RATE ZONE 12 AND RATE ZONE 13 CUSTOMERS.

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Table of Contents (Cont'd)	5	
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Description of Territory Served (Cont'd)	7	Original Page
Description of Territory Served (Cont'd)	8	First Revised
Held For Future Use	9	Original Page

**SCHEDULE OF RATES:**

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SCHEDULE OF RATES

RATE ZONE 12 – METERED AND UNMETERED

The rates under this schedule apply to all customer classes in the territories served subject to Rate Zone 12 rates as noted in the Description of Territories Served section under this tariff unless otherwise specifically identified below.

QUARTERLY SERVICE & CONSUMPTION CHARGES (\$)

A. Residential

Minimum Charge per quarter:

	\$160.4
Per Dwelling Unit (private dwelling)	8
Exception: Residential Building with 1 meter	
	\$269.2
meter and no more than 2 dwelling units	2

Consumption Charge:

(Based on Water Usage or Sewage Flows, determined at the Company’s discretion)

First 10,000 gallons per quarter	\$4.37	per 1,000 gallons
Next 10,000 gallons per quarter	\$4.60	per 1,000 gallons
Next 10,000 gallons per quarter	\$4.81	per 1,000 gallons
Next 10,000 gallons per quarter	\$5.29	per 1,000 gallons
Next 10,000 gallons per quarter	\$5.90	per 1,000 gallons
Over 50,000 gallons per quarter	\$6.77	per 1,000 gallons

Unmetered (This charge is a flat fee for customers not metered for water consumption.)

Unmetered Charge	\$269.22
------------------	----------

B. Commercial - Apartments billed under the residential rate by Lower Makefield Township\*\*

Minimum Charge per quarter:

	\$160.4
Per Dwelling Unit	8

Consumption Charge:

(Based on Water Usage or Sewage Flows, determined at the Company’s discretion)

First 10,000 gallons per quarter	\$4.37	per 1,000 gallons
Next 10,000 gallons per quarter	\$4.60	per 1,000 gallons
Next 10,000 gallons per quarter	\$4.81	per 1,000 gallons
Next 10,000 gallons per quarter	\$5.29	per 1,000 gallons
Next 10,000 gallons per quarter	\$5.90	per 1,000 gallons
Over 50,000 gallons per quarter	\$6.77	per 1,000 gallons

RATE ZONE 12 – CONTINUED

QUARTERLY SERVICE & CONSUMPTION CHARGES (\$) continued

C. Commercial (Other than Customers in subsection B above), Industrial, and Public Customers

Minimum Charge per quarter	\$297.65
Consumption Charge:	
(Based on Water Usage or Sewage Flows, determined at the Company’s discretion)	
	Included in Minimum Charge
First 12,981 gallons per quarter	
Over 12,981 gallons per quarter	\$22.93 per 1,000 gallons

MONTHLY SERVICE & CONSUMPTION CHARGES (\$)

A. Residential

Minimum Charge per month:	
	\$53.4
Per Dwelling Unit (private dwelling)	9
Exception: Residential Building with 1 meter	
	\$89.7
meter and no more than 2 dwelling units	4
Consumption Charge:	
(Based on Water Usage or Sewage Flows, determined at the Company’s discretion)	
First 3,400 gallons per month	\$4.37 per 1,000 gallons
Next 3,300 gallons per month	\$4.60 per 1,000 gallons
Next 3,300 gallons per month	\$4.81 per 1,000 gallons
Next 3,400 gallons per month	\$5.29 per 1,000 gallons
Next 3,300 gallons per month	\$5.90 per 1,000 gallons
Over 16,700 gallons per month	\$6.77 per 1,000 gallons

Unmetered (This charge is a flat fee for customers not metered for water consumption.)

Unmetered Charge	\$89.74
------------------	---------

RATE ZONE 12 – CONTINUED

MONTHLY SERVICE & CONSUMPTION CHARGES (\$) continued

B. Commercial - Apartments billed under the residential rate by Lower Makefield Township\*\*

Minimum Charge per month:

Per Dwelling Unit \$53.49

Consumption Charge:

(Based on Water Usage or Sewage Flows, determined at the Company’s discretion)

First 3,400 gallons per month	\$4.37	per 1,000 gallons
Next 3,300 gallons per month	\$4.60	per 1,000 gallons
Next 3,300 gallons per month	\$4.81	per 1,000 gallons
Next 3,400 gallons per month	\$5.29	per 1,000 gallons
Next 3,300 gallons per month	\$5.90	per 1,000 gallons
Over 16,700 gallons per month	\$6.77	per 1,000 gallons

C. Commercial (Other than Customers in subsection B above), Industrial, and Public Customers

Minimum Charge per month \$99.22

Consumption Charge:

(Based on Water Usage or Sewage Flows, determined at the Company’s discretion)

First 4,400 gallons per month	Included in Minimum Charge
Over 4,400 gallons per month	\$22.93 per 1,000 gallons

\*\*For apartment complexes, the rate shall be determined by assessing each dwelling unit the minimum charge per quarter, and then measuring the total water consumption for the entire apartment building and dividing that consumption by the number of dwelling units therein to arrive at a water gallonage per dwelling unit, at which time each dwelling unit shall be charged on the average water consumption for each unit in addition to the minimum charge.

Wastewater customers in Lower Makefield Township are required to comply with the wastewater control regulations adopted by Lower Makefield Township and included in Exhibit H to the Application filed at Docket No. A-2021-3024267.

The DSIC surcharge shall not be applied to bills of wastewater customers in Lower Makefield Township; this will remain effective until an amended Long-Term Infrastructure Improvement Plan (LTIIP) is filed and approved which includes Lower Makefield. Following the approval of an amended LTIIP, the DSIC surcharge shall be applicable to wastewater customers in Lower Makefield Township



Richard Adams v. Aqua PA WW  
 Service To: Docket No. C-2022-3036961  
 MARJORIE B. ADAMS Aqua Exhibit 2  
 221 TAYLORSVILLE RD  
 YARDLEY, PA 19067

Account Number  
**002730244 1516922**  
 LOWER MAKEFIELD WW  
 2200694 PWSID # PA0026701

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
 762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
 Bryn Mawr, PA 19010-3489 AquaAmerica.com April 06, 2022 \$ 6.43 April 28, 2022

Meter Data	Billing Period	Days	Usage	Units
	03/07/22	28	1,500	Gallons
	02/07/22			
Average Daily Usage = 53 Gallons	Total Days:	28	Total Usage:	1,500 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 0.00
Total Payments Received .....	0.00
Remaining Balance .....	0.00
Customer Charge Sewer.....	5.73
161 gallons @ \$0.00437 per gallon.....	0.70
Total Current Sewer Charges .....	6.43
Amount Due.....	\$ 6.43

**Message Center** (see reverse side for other information)

<sup>n</sup> The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Pennsylvania Wastewater  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

**MAKE CHECK PAYABLE TO:  
 Aqua PA WW**

Account Number  
**002730244-1516922**

Please do not remit payment to the above address

DUE DATE 04/28/2022 **TOTAL AMOUNT DUE \$6.43**

Cyc=2045 1up=3654395 EC: P989 BC: P989 Seq=53910

Amount Enclosed \$   .



MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY PA 19067-1329

**AQUA PENNSYLVANIA**  
 PO BOX 70279  
 PHILADELPHIA PA 19176-0279



00273024415169220000000006439

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

### Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA  
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

### Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

**Aqua Pennsylvania** is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



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## Save time and cut clutter with paperless billing!

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Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
Bryn Mawr, PA 19010-3489 AquaAmerica.com May 04, 2022 \$ 60.92 May 26, 2022

Meter Data	Billing Period	Days	Usage	Units
	04/07/22	31	1,700	Gallons
	03/07/22			
Average Daily Usage = 54 Gallons	Total Days:	31	Total Usage:	1,700 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 6.43
Total Payments Received .....	6.43
Remaining Balance .....	0.00
Customer Charge Sewer.....	53.49
1,700 gallons @ \$0.00437 per gallon.....	7.43
Total Current Sewer Charges .....	60.92
Amount Due.....	\$ 60.92

**Message Center** (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Aqua Pennsylvania Wastewater  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=3705855

Seq=8698

Account Number  
002730244-1516922

Withdrawn on or after  
05/26/2022

**TOTAL AMOUNT DUE**  
\$60.92



MARJORIE B. ADAMS  
221 TAYLORSVILLE RD  
YARDLEY PA 19067-1329

**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

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19176-0279

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You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
Bryn Mawr, PA 19010-3489 AquaAmerica.com June 02, 2022 \$ 60.92 June 24, 2022

Meter Data	Billing Period	Days	Usage	Units
	05/06/22	29	1,700	Gallons
	04/07/22			
Average Daily Usage = 58 Gallons	Total Days:	29	Total Usage:	1,700 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 60.92
Total Payments Received .....	60.92
Remaining Balance .....	0.00
Customer Charge Sewer.....	53.49
1,700 gallons @ \$0.00437 per gallon.....	7.43
Total Current Sewer Charges .....	60.92
Amount Due.....	\$ 60.92

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- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Aqua Pennsylvania Wastewater  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=3759196

Seq=17309

Account Number  
**002730244-1516922**

Withdrawn on or after  
06/24/2022

**TOTAL AMOUNT DUE**  
**\$60.92**



MARJORIE B. ADAMS  
221 TAYLORSVILLE RD  
YARDLEY PA 19067

**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

### Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA  
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

### Free Payment Option

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You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
Bryn Mawr, PA 19010-3489 AquaAmerica.com July 07, 2022 \$ 59.17 July 29, 2022

Meter Data	Billing Period	Days	Usage	Units
	06/08/22	33	1,300	Gallons
	05/06/22			
Average Daily Usage = 39 Gallons	Total Days:	33	Total Usage:	1,300 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 60.92
Total Payments Received .....	60.92
Remaining Balance .....	0.00
Total Current Sewer Charges .....	59.17
Amount Due.....	\$ 59.17

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Aqua Pennsylvania Wastewater  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=3823304

Seq=21339

Account Number  
002730244-1516922

Withdrawn on or after  
07/29/2022

**TOTAL AMOUNT DUE**  
**\$59.17**



MARJORIE B. ADAMS  
221 TAYLORSVILLE RD  
YARDLEY PA 19067

**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

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19176-0279

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Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
Bryn Mawr, PA 19010-3489 AquaAmerica.com August 04, 2022 \$ 58.73 August 26, 2022

Meter Data	Billing Period	Days	Usage	Units
	07/08/22	30	1,200	Gallons
	06/08/22			
Average Daily Usage = 40 Gallons	Total Days:	30	Total Usage:	1,200 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 59.17
Total Payments Received .....	59.17
Remaining Balance .....	0.00
Customer Charge Sewer.....	53.49
1,200 gallons @ \$0.00437 per gallon.....	5.24
Total Current Sewer Charges .....	58.73
Amount Due.....	\$ 58.73

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Aqua Pennsylvania Wastewater  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=3874776

Seq=22584

Account Number  
002730244-1516922

Withdrawn on or after  
08/26/2022

**TOTAL AMOUNT DUE**  
**\$58.73**



MARJORIE B. ADAMS  
221 TAYLORSVILLE RD  
YARDLEY PA 19067

**Do Not Pay**

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**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

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You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:  
 MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY, PA 19067

Account Number  
**002730244 1516922**  
 LOWER MAKEFIELD WW  
 2200694 PWSID # PA0026701

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
 762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
 Bryn Mawr, PA 19010-3489 AquaAmerica.com September 02, 2022 \$ 60.92 September 26, 2022

Meter Data	Billing Period	Days	Usage	Units
	08/08/22	31	1,700	Gallons
	07/08/22			
Average Daily Usage = 54 Gallons	Total Days:	31	Total Usage:	1,700 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 58.73
Total Payments Received .....	58.73
Remaining Balance .....	0.00
Customer Charge Sewer.....	53.49
1,700 gallons @ \$0.00437 per gallon.....	7.43
Total Current Sewer Charges .....	60.92
Amount Due.....	\$ 60.92

**Message Center** (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Pennsylvania Wastewater  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=3927991

Seq=11923

Account Number  
 002730244-1516922

Withdrawn on or after  
 09/26/2022

**TOTAL AMOUNT DUE**  
**\$60.92**



MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY PA 19067

**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

### Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA  
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

### Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

**Aqua Pennsylvania** is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

## Save time and cut clutter with paperless billing!

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Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
Bryn Mawr, PA 19010-3489 AquaAmerica.com November 09, 2022 \$ 109.64 December 01, 2022

Meter Data	Billing Period	Days	Usage	Units
	10/07/22	91	1,900	Gallons
	07/08/22			
Average Daily Usage = 20 Gallons	Total Days:	91	Total Usage:	1,900 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 60.92
Total Payments Received .....	60.92
Remaining Balance .....	0.00
Adjustments .....	60.92 Credit
Customer Charge Sewer at Old Rate .....	133.73
900 gallons @ \$0.00437 per gallon.....	3.93
Current Sewer Charges At Old Rate.....	137.66
Customer Charge Sewer at Current Rate.....	28.53
1,000 gallons @ \$0.00437 per gallon.....	4.37
Current Sewer Charges at Current Rate.....	32.90
Total Current Sewer Charges .....	170.56
Amount Due.....	\$ 109.64

**Message Center** (see reverse side for other information)

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Aqua Pennsylvania Wastewater  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=4051955

Seq=9184

Account Number  
002730244-1516922

Withdrawn on or after  
12/01/2022

**TOTAL AMOUNT DUE**  
**\$109.64**



MARJORIE B. ADAMS  
221 TAYLORSVILLE RD  
YARDLEY PA 19067

**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

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19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

### Free Payment Option

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You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
Bryn Mawr, PA 19010-3489 AquaAmerica.com December 02, 2022 \$ 139.57 December 27, 2022

Meter Data	Billing Period	Days	Usage	Units
	11/07/22	31	17,100	Gallons
	10/07/22			
Average Daily Usage = 551 Gallons	Total Days:	31	Total Usage:	17,100 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 109.64
Total Payments Received .....	109.64
Remaining Balance .....	0.00
Customer Charge Sewer.....	53.49
3,400 gallons @ \$0.00437 per gallon.....	14.86
Next 3,300 gallons @ \$0.0046 per gallon.....	15.18
Next 3,300 gallons @ \$0.00481 per gallon.....	15.87
Next 3,400 gallons @ \$0.00529 per gallon.....	17.99
Next 3,300 gallons @ \$0.0059 per gallon.....	19.47
Next 400 gallons @ \$0.00677 per gallon.....	2.71
Total Current Sewer Charges .....	139.57
Amount Due.....	\$ 139.57

**Message Center** (see reverse side for other information)

- Your bill may contain a Rate Case Adjustment and Distribution System Improvement Charge Credit. They reflect an adjustment for the period between when Aqua's new rates were effective on 5.19.2022 and when they were implemented, 6.20.2022. Learn more at <https://www.aquaamerica.com/our-states/pennsylvania>
- Coming soon: We are excited to announce that a new and improved Aqua website will be launching soon! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.



**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

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19176-0279

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### Free Payment Option

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(Scan with smartphone)

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You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:  
 MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY, PA 19067

Account Number  
**002730244 1516922**  
 LOWER MAKEFIELD WW  
 2200694 PWSID # PA0026701

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782 Questions about your sewer service? Contact us before the due date.  
 762 W. Lancaster Avenue Fax: 866.780.8292 Bill Date Total Amount Due Current Charges Due Date  
 Bryn Mawr, PA 19010-3489 AquaAmerica.com January 05, 2023 \$ 57.42 January 27, 2023

Meter Data	Billing Period	Days	Usage	Units
	12/07/22	30	900	Gallons
	11/07/22			
Average Daily Usage = 30 Gallons	Total Days:	30	Total Usage:	900 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 139.57
Total Payments Received .....	139.57
Remaining Balance .....	0.00
Customer Charge Sewer.....	53.49
900 gallons @ \$0.00437 per gallon.....	3.93
Total Current Sewer Charges .....	57.42
Amount Due.....	\$ 57.42

**Message Center** (see reverse side for other information)

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Aqua Pennsylvania Wastewater  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=4156054

Seq=4774

Account Number  
 002730244-1516922

Withdrawn on or after  
 01/27/2023

**TOTAL AMOUNT DUE**  
**\$57.42**



MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY PA 19067

**Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

## Important Customer Information

**Office Information:**  
Aqua Pennsylvania  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

Toll Free: 877.987.2782  
Fax: 866.780.8292  
AquaAmerica.com

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19176-0279

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### Free Payment Option

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You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:  
 MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY, PA 19067

Richard Adams v. Aqua PA WW  
 Docket No. C-2022-3036961  
 Account Number Aqua Exhibit 3  
**002730244 1516922**  
 LOWER MAKEFIELD WW  
 2200694 PWSID # PA0026701

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782  
 762 W. Lancaster Avenue Fax: 866.780.8292  
 Bryn Mawr, PA 19010-3489 AquaAmerica.com

Questions about your sewer service? Contact us before the due date.  
 Bill Date **October 10, 2022** Total Amount Due **\$ 76.74** Current Charges Due Date **November 01, 2022**

Meter Data	Billing Period	Days	Usage	Units
	09/21/22	75	900	Gallons
	07/08/22			
Average Daily Usage = 12 Gallons	Total Days:	75	Total Usage:	900 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 60.92
Total Payments Received .....	60.92
Remaining Balance .....	0.00
Adjustments .....	60.92 Credit
Customer Charge Sewer .....	133.73
900 gallons @ \$0.00437 per gallon .....	3.93
Total Current Sewer Charges.....	137.66
Amount Due.....	<b>\$ 76.74</b>

**Message Center** (see reverse side for other information)

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Aqua Pennsylvania Wastewater  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=4051955

Seq=9184

Account Number  
 002730244-1516922

Withdrawn on or after  
**11/01/2022**

**TOTAL AMOUNT DUE**  
**\$76.74**



MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY PA 19067

**Do Not Pay**

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Service To:  
 MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY, PA 19067

Account Number  
**002730244 1516922**  
 LOWER MAKEFIELD WW  
 2200694 PWSID # PA0026701

Aqua Pennsylvania Wastewater Toll Free: 877.987.2782  
 762 W. Lancaster Avenue Fax: 866.780.8292  
 Bryn Mawr, PA 19010-3489 AquaAmerica.com

Questions about your sewer service? Contact us before the due date.  
 Bill Date Total Amount Due Current Charges Due Date  
**November 09, 2022 \$ 109.64 December 01, 2022**

Meter Data	Billing Period	Days	Usage	Units
	10/07/22	16	1,000	Gallons
	09/21/22			
Average Daily Usage = 63 Gallons	Total Days:	16	Total Usage:	1,000 Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 76.74
Total Payments Received .....	0.00
Remaining Balance .....	<b>76.74</b>
Customer Charge Sewer .....	28.53
1,000 gallons @ \$0.00437 per gallon.....	4.37
Total Current Sewer Charges.....	32.90
Amount Due.....	<b>\$ 109.64</b>

**Message Center** (see reverse side for other information)

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Aqua Pennsylvania Wastewater  
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2045 1up=4051955

Seq=9184

Account Number  
 002730244-1516922

Withdrawn on or after  
**12/01/2022**

**TOTAL AMOUNT DUE**  
**\$109.64**



MARJORIE B. ADAMS  
 221 TAYLORSVILLE RD  
 YARDLEY PA 19067

**Do Not Pay**

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An Essential Utilities Company

Updated Effective Date

Mar. 15, 2022

Dear Customer,

I am pleased to share with you that effective at 12:01 a.m. Mar. 5, 2022, Aqua Pennsylvania Wastewater became the owner of the Lower Makefield Township wastewater system. I would like to formally welcome you as customers and provide you with information about Aqua, our operations and customer service.

Aqua Pennsylvania Wastewater is a subsidiary of Aqua Pennsylvania—a regional water company that provides public drinking water to approximately 1.5 million people throughout 32 counties in Pennsylvania. The wastewater business now provides service to approximately 56,000 connections in 15 counties throughout the commonwealth.

Aqua plans to make approximately \$9.7 million of improvements to the Lower Makefield wastewater system over the next 10 years. These include replacing the lining and repairing portions of the sewer collection system to reduce extraneous flows and upgrading several pump stations. These capital projects will significantly improve operational efficiency and environmental performance, resulting in cost savings over time.

**We are pleased to let you know that your wastewater base rates will remain the same upon closing and any future change will be subject to approval of the Pennsylvania Public Utility Commission.** Customers can expect their first bill from Aqua beginning in April.

As a Pennsylvania American Water customer, your wastewater bill will transition from quarterly to monthly billing. Your first Aqua wastewater bill will display the metered usage from your February meter reading date through the March meter reading date. Aqua wastewater charges will only apply for days of service beginning March 5.

**Aqua customer service representatives are available weekdays between 8 a.m. and 5 p.m. at 877.987.2782.** Emergencies after hours, on weekends and holidays should be reported to the same number.

In addition to mailing your payment, Aqua customers have several bill payment options including WaterSmart e-billing, which allows you to pay your bill online and to receive an electronic bill. Customers can also pay in person at Western Union locations in nearby retail stores. To learn more about walk in locations, e-billing and other WaterSmart options, please visit our website at [AquaAmerica.com](http://AquaAmerica.com) and look for the icons below.



If you use direct debit to autopay your bill or a bill payer service from your bank account, you will need to take the following steps once you receive your first Aqua bill. Change the payee designation to Aqua Pennsylvania, update the payee account number to your new 16-digit account number, and change the mailing address for the payment to the remittance address on your Aqua bill. Please allow the appropriate time for your bank to make the change. Your 16-digit Aqua account number will be indicated in our Welcome Brochure which will be sent to you following this letter. Your 16-digit account number will also be on every Aqua bill.

Aqua also offers payment arrangements and an assistance program for low income customers called Helping Hand. Payment arrangements, and their terms, are governed by a customer's income level. Usual eligibility requirements for the Helping Hand program include (1) household income is less than 200% of the federal poverty level, (2) account is more than 21 days past due, and (3) customer has at least \$110 in unpaid wastewater bills. Lower Makefield wastewater customers can receive more information on either program by contacting Aqua at 877.987.2782. Aqua also participates in the Low Income Household Water Assistance Program (LIHWAP). Interested customers can learn more about eligibility and how to apply at [AquaAmerica.com](http://AquaAmerica.com) and selecting the Pennsylvania state page.

We are pleased to have you as a customer and look forward to serving you.

Sincerely,



Marc Lucca  
President

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

RICHARD ADAMS .

v.

AQUA PENNSYLVANIA  
WASTEWATER, INC.

:  
: DOCKET NO: C-2022-3036961  
:  
:  
:  
:  
:

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document, Aqua Pennsylvania Wastewater, Inc's. Proposed Hearing Exhibits, upon the persons and in the manner set forth below:

Via Email:

Richard Adams  
221 Taylorsville Road  
Yardley, PA 19067  
[urbroa@hotmail.com](mailto:urbroa@hotmail.com)

*Mary McFall Hopper*

---

Mary McFall Hopper, Esquire  
Counsel for  
Aqua Pennsylvania Wastewater, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010  
(610) 645-1170  
[mmhopper@aquaamerica.com](mailto:mmhopper@aquaamerica.com)

Dated: January 27, 2023