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 Frank J. Cservak, Jr.  
                   v.  
 Duquesne Light Company

Docket No.:  
 C-2022-3036252

Initial Call-In  
 Telephonic  
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Judge's Chambers  
 Piatt Place  
 301 5th Avenue  
 Suite 220  
 Pittsburgh, PA

Wednesday, February 15, 2023  
 Commencing at 10:03 a.m.

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Hearing Date: February 15, 2023

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**Frank J. Cservak Jr. P.E.****CM Services**

174 Barberry Road, Sewickley Heights, PA 15143 W:412.281.5050 M:412.427.4385  
FCservak@C-MServices.com

**PROFILE**

Executive Manager with a talent for building/leveraging relationships to get work done and for convincing others to align with strategic initiatives, contributes strengths in Leadership, Analysis/Problem Solving, Planning/Execution, Research, and Tactical Intelligence to capture and capitalize on opportunities.

Competencies include the ability to:

- Organize people and effectively manage personnel, budgets and schedules.
- Make solid business decisions based on insights into client organizations.
- Identify state-of-the-art research tools to collect critical data.
- Create/execute comprehensive, realistic action plans.
- Recognize/apply solutions to a wide-range of construction challenges.

Background represents over 50 years in the Architecture, Engineering and Construction Industry. Areas of expertise include: Business Management: business planning, market research, business development, building teams and establishing joint ventures, proposals/oral presentations and contract negotiations; HR Management: identification/selection/recruitment of talent, personnel/performance management, incentive plans, career planning/development, Project Management: estimating, scheduling, writing contracts, constructability/design reviews, contract management, and customized computer applications.

A manager who consciously works to build an open environment in which people enjoy working together. Empowers employees to take responsibility and make appropriate decisions. Is exceptionally skilled at getting people to achieve common goals. Involves himself in rigorous business thinking and is extremely cost conscious. Looks ahead and is rarely caught by surprise. Is driven to complete projects. Key descriptors: team-oriented, pragmatic, results-oriented, and efficient.

**EDUCATION and TRAINING**


1968 Chartiers Valley High School, Pittsburgh, PA - Football (Captain), Baseball, Shop, Soul Band  
1972 U.S. Military Academy, West Point, NY BSCE - Football, Baseball, Rock Band  
1973 Defense Language Institute, Monterey, CA - Turkish Interpreter  
1990 University of Pittsburgh, Katz School of Business - EMBA - Operations Management  
1991 National Guitar Workshop, Canterbury School, New Milford, CT - Music Biz

**CERTIFICATION**

1974 Nuclear Weapons Officer, NATO Honest John Warhead Detachment, Ortakoy, Turkey  
1981 Professional Engineer, Commonwealth of Pennsylvania  
2005 Green Building Institute - Certified Green Building Designer  
2010 IGSHPA - Geothermal Ground Source Heat Pump Design Certified

**PROFESSIONAL AFFILIATIONS**

Member, National Society of Professional Engineers (1981-Present)  
Member, Pennsylvania Society of Professional Engineers (1981-2003)  
Member, American Society of Highway Engineers (1990-2003)  
Member, Construction Management Association of America (1990-2003)

**EXHIBIT****A**

## **PROFESSIONAL EXPERIENCE**

**CSERVAK MANAGEMENT SERVICES, dba CM SERVICES, McMurray, PA** 12 Years **2003 - 2015**

Founder and Managing Partner of the Architecture, Engineering and Construction Management Professional Services Firm specializing in Planning and Permitting, Building Design and Construction Management, Net-Zero Energy Building Models and Geothermal HVAC Design for Residential and Commercial buildings.

**DICK CORPORATION, Pittsburgh, PA** 26 Years **1977 - 2003**

***President, Construction Management Division*** 7 Years **1996 - 2003**

Overall responsibility to secure profits in the Construction Management (CM) market. Established division goals, encompassing profit attainment, revenue growth and cost control. Led business development. Grew professional and technical staff to 200 FTEs by developing personnel from within and by recognizing and hiring talent from outside the company.

- Prepared yearly business plan: established division goals, developed revenue/cost/margin projections and new work marketing plans to support business plan revenues. Results: by controlling overhead costs and utilization rates, met profit targets for six straight years; grew key staff from 3 to 17 employees over six years; developed stand-alone CM office in Cleveland.
- Led proposal development process on major project acquisitions: introduced key personnel to client; assembled proposal team by negotiating agreements with partners; conceptualized project approach; calculated cost estimate and profit percentage; prepared state-of-the-art proposals; developed and gave formal oral presentations. Results: shortlisted on every major proposal submitted. Retained 12 new customers over five years.
- Designed marketing plans: performed market research; prepared analyses of customers/markets/projects; identified best potential clients; established customer contact responsibilities; created documentation process to track leads. Results: number of proposals grew from 15 to 80 per year; over a seven year period, increased customers from 3 to 15.
- Created division financial management system: developed overhead tracking reports; formulated cost projections based on historical expenditures/ data; developed/implemented method to monitor new work acquisition and year-end profit recognition.

***Vice President, Bridge and Highway Division*** 3 Years **1994 - 1997**

Acquired and managed multiple CM projects in this market. Assembled teams to pursue new work, including writing proposals, preparing oral presentations and negotiating contracts. Staffed projects to satisfy contract requirements and installed state-of-the-art communication and computer equipment to maximize project efficiency. Grew CM staff to enter new markets and acquire more projects.

- Selected to take charge of the Business Strategy Group: collaborated with company owners to define five-year growth strategy; analyzed previous ten years of project profitability; performed market research; purchased and implemented marketing software company-wide. Results: company became market-driven, achieving \$1.2B in revenue within two years. Identified and targeted highest profit/risk ratio markets.
- Created performance evaluation process linked to career development: defined rating system based on company values; critiqued employee performance and created developmental action plans; instituted two-tiered Round Table Reviews to reveal employee potential. Results: increased productivity and company profitability; established succession planning; grew the division and built excellent project teams.
- Developed and implemented a Continuous Improvement Program: established and empowered teams to identify and resolve problems; created computer software to track and communicate process improvements; formulated curriculum and trained over 50 teams; instituted a recognition and awards program to celebrate successes. Results: positive process changes led to the most profitable year in company history.

**Project Director/Manager** 7 Years 1987 - 1994  
 Managed \$100M construction management projects in the infrastructure marketplace. Accountable for project P&L, staffing, contract management, payables/receivables and customer satisfaction.

- Created cost reporting system for professional services contracts: developed computerized system to predict project profitability; formulated projections to predict ultimate costs; developed heuristics to estimate profitability on projects with variable reimbursable expenses; created personnel utilization reports. Results: able to estimate and maintain profitability within 5%.

**DICK COAL CORPORATION**, Pittsburgh, PA 5 Years 1982 - 1987

**Project Manager**  
 Full P&L responsibility. Estimated and managed nearly 100 separate construction projects in the coal industry, including design-build, site preparations, reclamations, buildings, preparation plants, and water treatment facilities. Division level profits ranged from 7% to 15% over 5 years with UMWA employees.

**DICK CORPORATION**, Pittsburgh, PA 4 Years 1977 - 1981

**Project Manager - Hydro Electric Pump/Turbine Installation - Smith Mountain Dam, VA**

Site Project Manager for the Installation of a 110 MW / 186,000 HP Allis Chalmers Pump Turbine for American Electric Power, NY. Was instrumental in recovering a multi-million claim for delays related to late, defective and out of sequence equipment shipped to the project site.

**US ARMY**, Lieutenant to Captain 5 Years 1972 - 1977  
 Assignments: US and Europe.

### PROJECT LIST

***Dick Corporation - Project Director/Manager***

1985-1987 Pittsburgh International Airport, Midfield Terminal Site Preparation	\$90M
1987-1993 PA Turnpike, Beaver Valley Expressway	\$120M
1995-2003 Ohio Turnpike Commission, Third Lane Widening	\$600M
1994-2003 Port Authority of Allegheny County, Airport Busway Project	\$400M

***Dick Corporation - Project Principal***

1994-2000 PA Turnpike, Mon/Fayette Expressway, Uniontown to West Virginia	\$120M
2000-2002 Ohio Turnpike Commission, Interchanges and Service Plazas	\$150M
2001-2002 Port Authority of Allegheny County, Park & Ride Construction	\$20M
1999-2003 PennDOT, District 2, I-99 Corridor Project, State College, PA,	\$400M
2001-2003 PA Turnpike, Mainline Reconstruction, Donegal, PA	\$50M
2002-2003 PennDOT, District 12, Route 22 Reconstruction	\$40M

2001-2003 PennDOT, District 11, Various Highway Projects	\$20M
2001-2003 Pittsburgh International Airport Authority, Various Projects	\$20M
2002-2003 Redevelopment Authority of Allegheny County, Industry Drive	\$10M
2002-2003 Redevelopment Authority of Washington County, Jail Reuse Project	\$10M
2002-2003 Erie Airport Authority, Fenestra Facility	\$1M
2002-2003 City of Lakewood, OH, Wastewater Treatment Facility	\$3.4M
2002-2003 OhioDOT, District 4	\$5M
2002-2003 Lorain, Ohio Police Facility Renovation & Jail Addition	\$6.9M
2001-2002 Stark County Ohio, Carl Street Storm Sewer	\$1.5M

**CM Services 2003 - 2015**

2003-2011 CM/CI - Pa Turnpike Mon/Fayette Expressway - U2B Phase II -	\$240M
2003-2007 Five Commercial to Residential Conversion Projects, Downtown, Pittsburgh, PA	
2013-2015 California Municipal Building Addition/Renovation, California, PA	\$10M
2010-2011 Washington Health Center - J.Barry Stout Rehab Addition, Washington, PA	
2011-2012 PTC Mon/Fayette Maintenance Facility – Seawrights Maintenance	\$40M
2011-2012 Centerville Clinics - Yablonski Health Center, Washington, PA	
2014-2015 Mingo Creek Distillery, Washington, PA	<u>\$3.63 B</u>



004172 00000836  
FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY PA 15143-9440

Service Address:  
174 BARBERRY RD  
SEWICKLEY, PA 15143-9440

Account Number: 7796-070-000

October 10, 2022

**\*\*\*10 DAY SHUT-OFF NOTICE\*\*\*  
\*\*\*AVISO DE SUSPENSION DE SERVICIO\*\*\***

**¡Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llamar a 412-393-7200.**  
**Your Electric Service May Be Shut-Off**  
Because your bill is past due, we will shut-off the service to 174 BARBERRY RD on or after 8:00 a.m. on 10/24/2022.  
**We may act on this notice for up to 60 days. We will NOT shut-off your electric service if you do ONE of the following:**

- Pay your past due balance in the amount of \$3,797.26 in full before 10/24/2022 at [DuquesneLight.com/payonline](http://DuquesneLight.com/payonline); select **Same-Day Payment** on the free DLC mobile app, available from the App Store and Google Play; or call Speedpay, an ACI Worldwide company, at 866-526-0815.
- Pay the amount you owe on your payment arrangement. Call us for this amount.
- Enroll in the Customer Assistance Program (CAP). Apply online at [DuquesneLight.com/cap](http://DuquesneLight.com/cap) or call us for additional details.
- File a dispute with Duquesne Light Co. or the Pennsylvania Public Utility Commission at 1-800-692-7380.

To talk about your bill, call us at 412-393-7200. If we shut-off your electric service, you may have to pay all of the following, and any additional bills that have become past due, before we can turn your service on:

Full Account Balance	\$3,858.92
Paid Security Deposit (Applied to Amount Due)	0.00
Estimated New Security Deposit	\$82.00
Maximum Reconnect Fee	\$250.00
Estimated Total	\$4,190.92 Maximum turn-on charge. May be less.

ARTERM10



Please return this portion with your payment. Please enclose check facing forward.  
Make payment payable to Duquesne Light Company in US Currency.

\$

USD Amount Enclosed

Account Number: 7796-070-000

Please Pay  
\$3,797.26

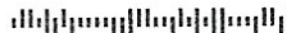
FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY, PA 15143-9440

DUQUESNE LIGHT CO  
PO BOX 371324  
PITTSBURGH, PA 152

EXHIBIT

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OCT 2022



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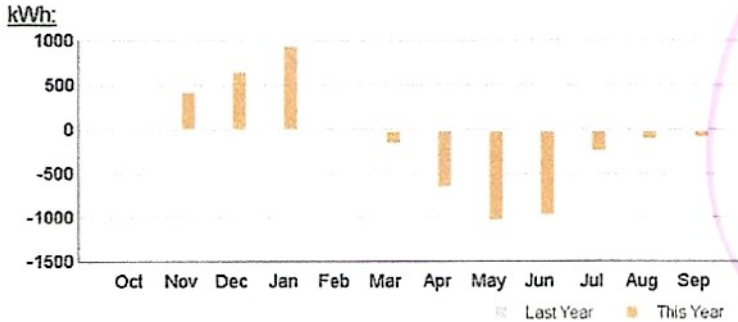


FRANK J CSERVAK JR  
174 BARBERRY RD  
Account # 7796-070-000

Due Date	Amount Due
10/25/2022	\$3,818.69

Usage and Demand

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-91	0	31	57
Last Month	-113	0	31	73
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 12 months: -96 kWh  
Total Annual Usage for the last 12 months: -1154 kWh

Bill Summary

Bill ID: 779788627059	Date Prepared: 10/09/2022
Previous Account Balance	\$3,797.26
Payment(s) Received	\$0.00
Balance Forward	\$3,797.26
DLC Charges	\$21.43
<b>NEW ACCOUNT BALANCE</b>	<b>\$3,818.69</b>
Previous Amount Due	\$3,797.26
Total Payment(s)	\$0.00
Current Amount Due (see Page 3 for Details)	\$21.43
<b>AMOUNT DUE BY 10/25/2022</b>	<b>\$3,818.69</b>

Message Center

**NEW & IMPROVED:** The DLC Mobile app makes managing your electric account even easier. Quickly report an outage with just a few clicks. Get fast and convenient access to your DLC account. Download it for free on your Apple or Android device today!

Signing up for our e-Bill program is fast and easy! Enroll today at [DuquesneLight.com/ebill](http://DuquesneLight.com/ebill) and you'll receive an email each month when your bill is available.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at [DuquesneLight.com/dollar](http://DuquesneLight.com/dollar).



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Online: [www.DuquesneLight.com](http://www.DuquesneLight.com)

Phone: 412-393-7300

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2022-10-25

Account #  
7796-070-000

Due Date	Amount Due
10/25/2022	\$3,818.69

\$

USD Amount Enclosed



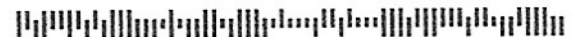
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FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY PA 15143-9440

Please mail payment to:

DUQUESNE LIGHT COMPANY  
PO BOX 371324  
PITTSBURGH PA 15250-7324



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7793845059

Meter Reading Usage Information

Meter Number	F84321777
Voltage	120/240V
<b>Meter Readings - kWh</b>	
Present 10/09/2022 Act	99,967.2940
Prior 09/08/2022 Act	99,969.5700
Difference	-2.2760
Your Meter Multiplier	40
Total kWh Used	-91.0400
kWh Credits from Prior Billing	-2,366.9200

Current Bill Details

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.0789 / kWh	
<b>DLC Charges</b>		<b>\$21.43</b>
Customer Charge		\$15.00
DSIC Surcharge	-0.09%	-\$0.01
Sales Tax		\$1.05
Late Payment Charge		\$5.39
<b>Supply Charges</b>		<b>\$0.00</b>

Total kWh Used 0.0000

Service Charges \$21.43

Current Amount Due Detail

Service Charges	
DLC Charges	\$21.43
<b>Subtotal</b>	<b>\$21.43</b>

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,366.9200
Total kWh Used/Generated from Current Billing	-91.0400
Bank NET Generation Balance	<u>-2,457.9600</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7793845059  
 Rate Schedule: GS-Small Commercial Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com).
- YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).



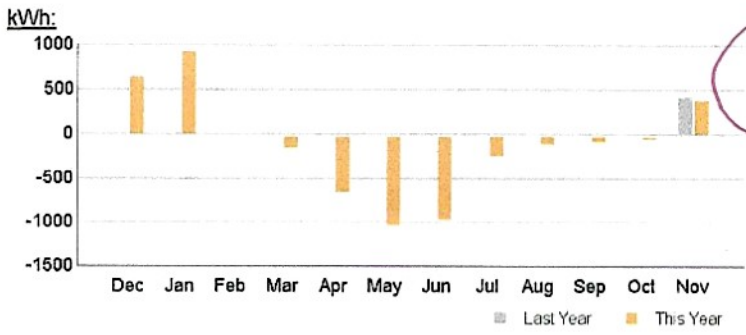


FRANK J CSERVAK JR  
174 BARBERRY RD  
Account # 7796-070-000

Due Date	Amount Due
12/23/2022	\$32.28

**Usage and Demand**

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	408	0	30	40
Last Month	-51	0	29	54
Same Month Last Year	442	10	30	42



Average Monthly Usage for the last 12 months: -105 kWh  
Total Annual Usage for the last 12 months: -1259 kWh

**Bill Summary**

Bill ID: 779738584594	Date Prepared: 12/07/2022
Previous Account Balance	\$3,874.96
Payment(s) Received	\$0.00
<b>Balance Forward</b>	<b>\$3,874.96</b>
Disputed Charges	-\$3,858.92
<b>Active Account Balance</b>	<b>\$16.04</b>
DLC Charges	\$16.24
<b>AMOUNT DUE BY 12/23/2022</b>	<b>\$32.28</b>

**Message Center**

Energy costs are on the rise. Learn what you can do to save money at [DuquesneLight.com/PTC](http://DuquesneLight.com/PTC).

Signing up for our e-Bill program is fast and easy! Enroll today at [DuquesneLight.com/ebill](http://DuquesneLight.com/ebill) and you'll receive an email each month when your bill is available.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at [DuquesneLight.com/dollar](http://DuquesneLight.com/dollar).



Online: [www.DuquesneLight.com](http://www.DuquesneLight.com)

Phone: 412-393-7300

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Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2022-12-23

Due Date	Amount Due
12/23/2022	\$32.28

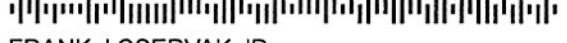
\$

USD Amount Enclosed



Account #  
7796-070-000

025292 000006631



FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY PA 15143-9440



Please mail payment to:  
DUQUESNE LIGHT COMPANY  
PO BOX 371324  
PITTSBURGH PA 15250-7324



7796070006 0000000000 00003891203 00000032285

Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7793845059

Meter Reading Usage Information

Current Bill Details

Meter Number	F84321777
Voltage	120/240V

Meter Readings - kWh

Present	12/07/2022 Act	99,976.2150
Prior	11/07/2022 Act	99,966.0120
Difference		10.2030
Your Meter Multiplier		40
Total kWh Used		408.1200
kWh Credits from Prior Billing		-2,509.2400

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.1016 / kWh	
<b>DLC Charges</b>		<b>\$16.24</b>
Customer Charge		\$15.00
DSIC Surcharge	-0.09%	-\$0.01
Sales Tax		\$1.05
Late Payment Charge		\$0.20
<b>Supply Charges</b>		<b>\$0.00</b>

Total kWh Used 0.0000

Service Charges \$16.24

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,509.2400
Total kWh Used/Generated from Current Billing	408.1200
Bank NET Generation Balance	-2,101.1200

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- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7793845059  
 Rate Schedule: GS-Small Commercial Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com).
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).
- Effective December 1, a change in the Default Service Supply increased the monthly bill of an average small commercial customer (using 20 kW and 6,000 kWh) who purchases their generation from Duquesne Light by about \$136, or 18%.
- Estimated Gross Receipts Tax of \$0.88 and Estimated PA State Tax of \$1.02 are included in your rates.



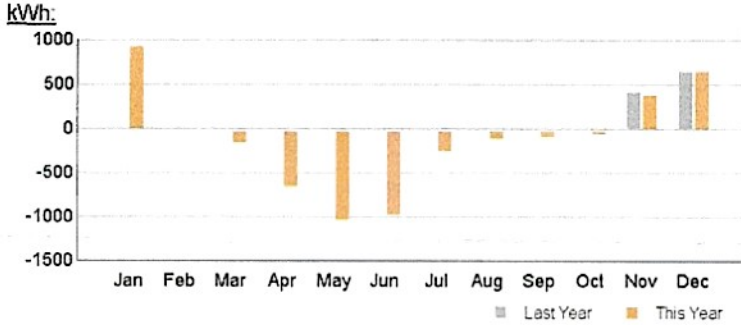


FRANK J CSERVAK JR  
174 BARBERRY RD  
Account # 7796-070-000

Due Date	Amount Due
01/25/2023	\$48.72

### Usage and Demand

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	688	0	33	34
Last Month	408	0	30	41
Same Month Last Year	669	20	33	39



Average Monthly Usage for the last 12 months: -103 kWh  
Total Annual Usage for the last 12 months: -1241 kWh

### Bill Summary

Bill ID: 779580021054	Date Prepared: 01/09/2023
Previous Account Balance	\$3,891.20
Payment(s) Received	\$0.00
<b>Balance Forward</b>	<b>\$3,891.20</b>
Disputed Charges	-\$3,858.92
<b>Active Account Balance</b>	<b>\$32.28</b>
DLC Charges	\$16.44
<b>AMOUNT DUE BY 01/25/2023</b>	<b>\$48.72</b>

### Message Center

Energy costs are on the rise. Learn what you can do to save money at [DuquesneLight.com/PTC](http://DuquesneLight.com/PTC).

Signing up for our e-Bill program is fast and easy! Enroll today at [DuquesneLight.com/ebill](http://DuquesneLight.com/ebill) and you'll receive an email each month when your bill is available.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at [DuquesneLight.com/dollar](http://DuquesneLight.com/dollar).



Online: [www.DuquesneLight.com](http://www.DuquesneLight.com)

Phone: 412-393-7300

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Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-01-25

Due Date	Amount Due
01/25/2023	\$48.72

\$

USD Amount Enclosed



Account #  
7796-070-000

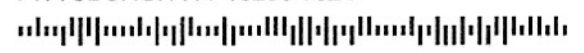
024779 000006438



FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY PA 15143-9440



Please mail payment to:  
DUQUESNE LIGHT COMPANY  
PO BOX 371324  
PITTSBURGH PA 15250-7324



77960700006 00000000000 000003907647 000000048729



Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7793845059

Meter Reading Usage Information

Meter Number	F84321777
Voltage	120/240V
<b>Meter Readings - kWh</b>	
Present 01/09/2023 Act	99,993.4060
Prior 12/07/2022 Act	99,976.2150
Difference	17.1910
Your Meter Multiplier	40
Total kWh Used	687.6400
kWh Credits from Prior Billing	-2,101.1200

Current Bill Details

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.1016 / kWh	
<b>DLC Charges</b>		<b>\$16.44</b>
Customer Charge		\$15.00
DSIC Surcharge	-0.08%	-\$0.01
Sales Tax		\$1.05
Late Payment Charge		\$0.40
<b>Supply Charges</b>		<b>\$0.00</b>

Total kWh Used 0.0000

Service Charges \$16.44

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,101.1200
Total kWh Used/Generated from Current Billing	687.6400
Bank NET Generation Balance	-1,413.4800

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7793845059  
 Rate Schedule: GS-Small Commercial Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com).
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).
- Effective December 1, a change in the Default Service Supply increased the monthly bill of an average small commercial customer (using 20 kW and 6,000 kWh) who purchases their generation from Duquesne Light by about \$136, or 18%.
- A change in the State Tax Adjustment Surcharge, effective January 1, will decrease your overall monthly bill by about \$0.34, or less than 1%.
- A change in the poly-phase Smart Meter Charge (see Understanding Your Bill section on page 2), effective January 1, will decrease the overall monthly bill by about \$0.04, or less than 1%.
- A change in the Distribution System Improvement Charge, effective January 1, will increase your monthly bill by about \$0.03, or less than 1%.
- Estimated Gross Receipts Tax of \$0.88 and Estimated PA State Tax of \$1.02 are included in your rates.





Account Detail

174 BARBERRY RD

Supplier Agreement ID: 7793845059

Meter Reading Usage Information

Meter Number	F84321777
Voltage	120/240V
<b>Meter Readings - kWh</b>	
Present 11/07/2022 Act	99,966.0120
Prior 10/09/2022 Act	99,967.2940
Difference	-1.2820
Your Meter Multiplier	40
Total kWh Used	-51.2800
kWh Credits from Prior Billing	-2,457.9600

Current Bill Details

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.0789 / kWh	
<b>DLC Charges</b>		<b>\$16.04</b>
Customer Charge		\$15.00
DSIC Surcharge	-0.09%	-\$0.01
Sales Tax		\$1.05
<b>Supply Charges</b>		<b>\$0.00</b>

Total kWh Used 0.0000

Service Charges \$16.04

Net Metering Summary Statement

Excess kWh Credits from Prior Billing	-2,457.9600
Total kWh Used/Generated from Current Billing	-51.2800
Bank NET Generation Balance	-2,509.2400

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: 7793845059  
 Rate Schedule: GS-Small Commercial Rider 21

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com).
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).
- A change in the Distribution System Improvement Charge, effective October 1, will decrease your monthly bill by about \$0.06, or less than 1%.
- Estimated Gross Receipts Tax of \$0.88 and Estimated PA State Tax of \$1.02 are included in your rates.





411 Seventh Ave, Pittsburgh, PA, 15219  
Date: 01/25/2023 Vendor No: 561858

Vendor Name: FRANK J CSERVAK JR

DATE	INVOICE NO.	PO NO.	INV TOTAL	DISCOUNT	AMOUNT
1/24/2023	879607000020230124001 Account Number 8796070000 had a credit balance of \$32.28. It is being refunded to you at this time.		32.28	0.00	32.28
			32.28	0.00	32.28

1117599

THIS DOCUMENT HAS A VOID PANTOGRAPH, MICROPRINTING, A COIN REACTIVE ARTIFICIAL WATERMARK AND THERMOCHROMATIC INK.



411 Seventh Ave  
Pittsburgh, PA 15219

The Bank of New York Mellon

60-160/433

1117599

Check Date  
01/25/2023

Check Amount  
\*\*\*\*\*\$32.28

Thirty-Two Dollars And Twenty-Eight Cents\*\*\*\*\* US

PAY  
EXACTLY

PAY TO THE  
ORDER OF

FRANK J CSERVAK JR  
174 BARBERRY RD BARN

SEWICKLEY, PA 15143

Authorized Signature

561858

⑈ 1117599⑈ ⑆043301601⑆ 0403408⑈

Exhibit  
I



**Duquesne Light Company - Statement Of Account**

Prepared: February 8, 2023

Page: 1 of 3

Account #:	7796070000
Name:	CSERVAK JR,FRANK J

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$3,858.92

Premise ID	Service Address
7796070137	174 BARBERRY RD, SEWICKLEY, PA 15143

Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
08/05/21	08/05/21	Billing - Cancel Transaction	7796070137	08/25/21	08/04/21	24	0.00		0.00	-\$11.26	\$2,395.54	-\$11.26	\$2,395.54
08/05/21	08/05/21	Current w/payoff balance								-\$2,395.36	\$0.18	\$0.00	\$2,395.54
08/05/21	08/05/21	Bill - Actual	7796070137	08/26/21	08/04/21	24	0.00		0.00	\$11.26	\$11.44	\$11.26	\$2,406.80
08/09/21	10/07/21	Generation True-Up								-\$15.52	\$0.00	-\$15.52	\$2,391.28
08/09/21	10/07/21	Transmission True-Up								-\$15.52	\$0.00	-\$15.52	\$2,375.76
08/09/21	10/07/21	Generation True-Up - Cancel Transaction								\$15.52	\$0.00	\$15.52	\$2,347.87
08/09/21	10/07/21	Generation True-Up								-\$43.41	\$0.00	-\$43.41	\$2,332.35
09/03/21	10/07/21	Transfer Adjustment								-\$11.44	\$0.00	-\$11.44	\$2,336.43
09/03/21	10/07/21	Refund Adjustment-System								\$47.49	\$0.00	\$47.49	\$2,383.92
09/03/21	10/07/21	Transfer Adjustment								\$11.44	\$0.00	\$11.44	\$2,395.36
09/24/21	10/07/21	Dispute								-\$823.32	\$0.00	\$823.32	\$3,218.68
09/24/21	10/07/21	Current w/payoff balance								\$823.32	\$0.00	\$823.32	\$3,218.68
10/07/21	10/07/21	Bill - Actual	7796070137	10/28/21	10/07/21	17	0.00		0.00	\$7.96	\$7.96	\$7.96	\$3,226.64
11/03/21	11/07/21	Late Payment Charge								\$0.10	\$8.06	\$0.10	\$3,226.74



## Duquesne Light Company - Statement Of Account

Prepared: February 8, 2023

Page: 2 of 3

Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
11/07/21	11/07/21	Bill - Actual	7796070137	11/29/21	11/07/21	31	0.00		0.00	\$14.06	\$22.12	\$14.06	\$3,240.80
12/06/21	12/07/21	Late Payment Charge								\$0.28	\$22.40	\$0.28	\$3,241.08
12/07/21	12/07/21	Bill - Actual	7796070137	12/28/21	12/07/21	30	307.80		0.00	\$61.37	\$83.77	\$61.37	\$3,302.45
01/03/22	01/09/22	Late Payment Charge								\$1.04	\$84.81	\$1.04	\$3,303.49
01/09/22	01/09/22	Bill - Actual	7796070137	01/31/22	01/09/22	33	668.96		0.00	\$118.36	\$203.17	\$118.36	\$3,421.85
02/07/22	02/08/22	Late Payment Charge								\$2.52	\$205.69	\$2.52	\$3,424.37
02/08/22	02/08/22	Bill - Actual	7796070137	03/01/22	02/08/22	30	960.32		0.00	\$166.64	\$372.33	\$166.64	\$3,591.01
03/07/22	03/09/22	Late Payment Charge								\$4.60	\$376.93	\$4.60	\$3,595.61
03/09/22	03/09/22	Bill - Actual	7796070137	03/25/22	03/09/22	29	26.20		0.00	\$20.20	\$397.13	\$20.20	\$3,615.81
03/31/22	04/07/22	Late Payment Charge								\$4.85	\$401.98	\$4.85	\$3,620.66
04/07/22	04/07/22	Bill - Actual	7796070137	04/25/22	04/07/22	29	0.00		0.00	\$16.04	\$418.02	\$16.04	\$3,636.70
05/02/22	05/09/22	Late Payment Charge								\$5.05	\$423.07	\$5.05	\$3,641.75
05/09/22	05/09/22	Bill - Actual	7796070137	05/25/22	05/09/22	32	0.00		0.00	\$16.04	\$439.11	\$16.04	\$3,657.79
05/24/22	06/08/22	Generation True-Up								-\$44.98	\$394.13	-\$44.98	\$3,612.81
05/24/22	06/08/22	Transmission True-Up								-\$9.64	\$384.49	-\$9.64	\$3,603.17
05/31/22	06/08/22	Late Payment Charge								\$4.58	\$389.07	\$4.58	\$3,607.75
06/09/22	06/08/22	Bill - Actual	7796070137	06/24/22	06/08/22	30	0.00		0.00	\$16.04	\$405.11	\$16.04	\$3,623.79
06/17/22	07/10/22	Dispute - Cancel Transaction								\$3,218.68	\$3,623.79	\$0.00	\$3,623.79
06/30/22	07/10/22	Late Payment Charge								\$34.72	\$3,658.51	\$34.72	\$3,658.51
07/10/22	07/10/22	Bill - Actual	7796070137	07/26/22	07/10/22	32	0.00		0.00	\$16.04	\$3,674.55	\$16.04	\$3,674.55



## Duquesne Light Company - Statement Of Account

Prepared: February 8, 2023

Page: 3 of 3

Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
08/01/22	08/08/22	Late Payment Charge								\$45.21	\$3,719.76	\$45.21	\$3,719.76
08/08/22	08/08/22	Bill - Actual	7796070137	08/24/22	08/08/22	29	0.00		0.00	\$16.04	\$3,735.80	\$16.04	\$3,735.80
08/30/22	09/08/22	Late Payment Charge								\$45.42	\$3,781.22	\$45.42	\$3,781.22
09/08/22	09/08/22	Bill - Actual	7796070137	09/26/22	09/08/22	31	0.00		0.00	\$16.04	\$3,797.26	\$16.04	\$3,797.26
10/03/22	10/09/22	Late Payment Charge								\$45.62	\$3,842.88	\$45.62	\$3,842.88
10/09/22	10/09/22	Bill - Actual	7796070137	10/25/22	10/09/22	31	0.00		0.00	\$16.04	\$3,858.92	\$16.04	\$3,858.92
10/23/22	11/07/22	Dispute								-\$3,858.92	\$0.00	\$0.00	\$3,858.92
11/07/22	11/07/22	Bill - Actual	7796070137	11/23/22	11/07/22	29	0.00		0.00	\$16.04	\$16.04	\$16.04	\$3,874.96
11/29/22	12/07/22	Late Payment Charge								\$0.20	\$16.24	\$0.20	\$3,875.16
12/07/22	12/07/22	Bill - Actual	7796070137	12/23/22	12/07/22	30	0.00		0.00	\$16.04	\$32.28	\$16.04	\$3,891.20
12/29/22	01/09/23	Late Payment Charge								\$0.40	\$32.68	\$0.40	\$3,891.60
01/09/23	01/09/23	Bill - Actual	7796070137	01/25/23	01/09/23	33	0.00		0.00	\$16.04	\$48.72	\$16.04	\$3,907.64
01/31/23		Late Payment Charge								\$0.60	\$49.32	\$0.60	\$3,908.24
02/08/23		Transfer Adjustment								-\$16.44	\$32.88	-\$16.44	\$3,891.80
02/08/23		Transfer Adjustment - Printed								-\$32.28	\$0.60	-\$32.28	\$3,859.52



**Duquesne Light Company - Statement Of Account**

Prepared: February 6, 2023

Page: 1 of 1

Account #:	8796070000
Name:	CSERVAK JR,FRANK J

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$0.00

Premise ID	Service Address
8796070501	174 BARBERRY RD BARN, SEWICKLEY, PA 15143

**Residential**

Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	Meter Reading	KWh Usage	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
08/09/21	08/09/21	Bill - Actual	8796070501	08/30/21	08/05/21	25	98,297.46	0.00	\$10.95	\$0.00	\$10.95	\$815.52
08/12/21		Generation True-Up							-\$43.67	\$0.00	-\$43.67	\$771.85
08/12/21		Transmission True-Up							-\$15.62	\$0.00	-\$15.62	\$756.23
09/08/21		Refund Adjustment-System							\$67.09	\$0.00	\$67.09	\$823.32
09/24/21		Current w/payoff balance							\$823.32	\$823.32	\$0.00	\$823.32
09/24/21		Transfer Adjustment - Printed							-\$823.32	\$0.00	-\$823.32	\$0.00
01/06/23		Payment							-\$32.28	\$0.00	-\$32.28	-\$32.28
01/10/23		Refund Adjustment-System							\$32.28	\$0.00	\$32.28	\$0.00
01/31/23		Payment							-\$16.44	\$0.00	-\$16.44	-\$16.44
02/02/23		Refund Adjustment-System							\$16.44	\$0.00	\$16.44	\$0.00



FRANK J CSERVAK JR  
 174 BARBERRY RD  
 Account # 7796-070-000

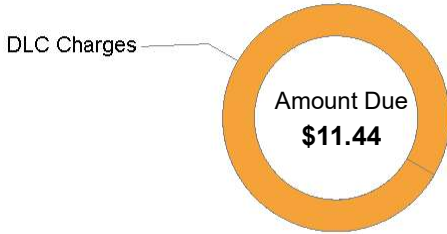
Due Date	Amount Due
08/26/2021	\$11.44

**Bill Summary**

**Corrected Final Bill**

Bill ID: 779509003081 Date Prepared: 08/05/2021

Previous Account Balance	\$2,406.80
Payment(s) Received	\$0.00
<b>Balance Forward</b>	<b>\$2,406.80</b>
Disputed Charges	-\$2,395.36
<b>Active Account Balance</b>	<b>\$11.44</b>
DLC Charges	\$11.26
Miscellaneous Adjustments	-\$11.26
<b>AMOUNT DUE BY 08/26/2021</b>	<b>\$11.44</b>



**Message Center**

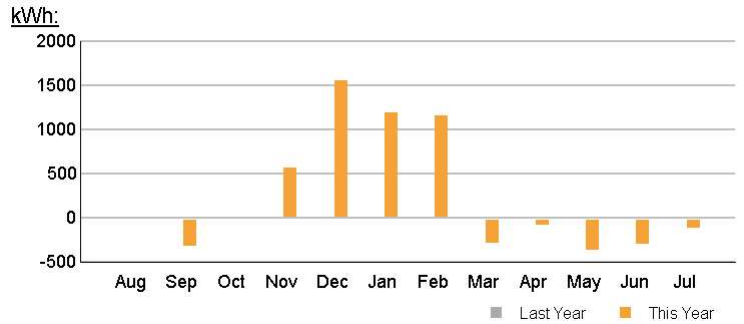
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



**Usage Comparison Chart**

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-118	0	24	76
Last Month	-305	0	32	74
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 11 months: 281 kWh  
 Total Annual Usage for the last 11 months: 3086 kWh

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Billing and meter reading details on page 3

Online: www.DuquesneLight.com

Phone: 412-393-7100



Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-08-26

Account #  
7796-070-000

Due Date	Amount Due
08/26/2021	\$11.44

\$

USD Amount Enclosed

FRANK J CSERVAK JR  
 174 BARBERRY RD  
 SEWICKLEY PA 15143-9440

Please mail payment to:

DUQUESNE LIGHT COMPANY  
 PO BOX 371324  
 PITTSBURGH PA 15250-7324



**General Information**

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

**Online:** www.DuquesneLight.com

**Phone:** 412-393-7100

**Mail:** Dept 6-1  
411 7<sup>th</sup> Ave Ste 3  
Pittsburgh, PA 15219-1942

**Billing and Service Options**

Sign up online for any of the following services:

- **E-Billing** - Free service lets you view bills online
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

**Dollar Energy Fund**

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

**Text:** Make a one-time donation of \$5 by texting POWER to 50000

**Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

**Phone:** 412-393-7100

**Mail:** Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:


Duquesne Light Hardship Fund Donations  
Dept 15-1  
411 7<sup>th</sup> Ave Ste 3  
Pittsburgh, PA 15219-1942

**Understanding Your Bill**

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

**Customer Assistance Program (CAP)**


CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the Federal Poverty Guidelines. Customers who enroll in CAP are eligible for a reduced monthly payment based on their verified household income. The CAP Program also includes an opportunity to have existing debt forgiven. Please call a CAP Specialist at 888-393-7600 with any questions or for information on how to enroll in the program.



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ENROLL AT:  
[DUQUESNELIGHT.COM/AUTOPAY](http://DUQUESNELIGHT.COM/AUTOPAY)



**Dollar Energy Fund**

Monthly Pledge:

- \$1.00
- \$2.00
- Other: \$ \_\_\_\_ .00



**Account Detail**

174 BARBERRY RD

Supplier Agreement ID: 7796070674

**Meter Reading Usage Information**

Meter Number	F74217262
Present 08/04/2021 Act	3,085.6580
Prior 07/11/2021 Act	3,204.1330
Difference	-118.4750
Your Meter Multiplier	1
Total kWh Used	-118.4750
kWh Credits from Prior Billing	-676.6680

**Current Bill Details**

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
<b>DLC Charges</b>		<b>\$11.26</b>
Customer Charge		\$10.01
DSIC Surcharge	4.98%	\$0.50
Sales Tax		\$0.75
<b>Supply Charges</b>		<b>\$0.00</b>
<b>Miscellaneous Charges</b>		<b>-\$11.26</b>
Cancel / Rebill	Bill ID: 779139713828	-\$11.26

**Total kWh Used 0.0000**

**Service Charges \$0.00**

**Net Metering Summary Statement**

Excess kWh Credits from Prior Billing	-676.6680
Total kWh Used/Generated from Current Billing	-118.4750
Bank NET Generation Balance	-795.1430

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

**Shopping and Supplier Information**

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

**Supplier Agreement ID: 7796070674**  
**Rate Schedule: RS-Residential Service Rider 21**

The current Price to Compare is listed above in Account Detail and will change every June and December. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

**Additional Notifications**

- This is a corrected bill for an error made on your account in an earlier bill period. If you have any questions, contact us at 412-393-7100.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com).
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).
- Estimated Gross Receipts Tax of \$0.62 and Estimated PA State Tax of \$0.71 are included in your rates.

# Duquesne Light Exhibit 4

Date	Sequence	Aux OnUs	P/C	Amount	Post Date	Post Account
10/12/2021	2000715102	1080862		\$47.49	10/12/2021	403408

**THIS DOCUMENT HAS A VOID PANTOGRAPH MICROPRINT SECURITY CONTOUR, WATERMARK AND THERMOCHROMATIC INK**

**DL**  
DUQUESNE LIGHT CO.

411 Seventh Ave  
Pittsburgh, PA 15219

The Bank of New York Mellon  
60-160/433  
1080862

PAY  
EXACTLY  
Fifty-Seven Dollars And Forty-Nine Cents \*\*\*\*\* US

PAY TO THE  
ORDER OF  
FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY, PA 15143

561690

Check Date  
09/22/2021

Check Amount  
\*\*\*\*\*\$47.49

Authorized Signature  
*Frank J. Cservak Jr.*

1080862 ⑆ 043301601⑆ 0403408⑆

**VOID**

*Frank J. Cservak Jr.*

VS

Schwab Bank > 121202211 < 2021-10-08 519454066

For use of the system to issue this receipt security enabled and participate in the reporting system for the voided, returned and limited amounts. All other amounts are subject to the system's security.





FRANK J CSERVAK JR  
174 BARBERRY RD BARN

Account # 8796-070-000

Due Date	Amount Due
08/30/2021	\$0.00

Bill Summary

Final Bill



Bill ID: 879508839329 Date Prepared: 08/09/2021

Previous Account Balance	\$804.57
Payment(s) Received	\$0.00
<b>Balance Forward</b>	<b>\$804.57</b>
Disputed Charges	-\$823.32
<b>Active Account Balance</b>	<b>-\$18.75</b>
DLC Charges	\$10.95
<b>NEW ACCOUNT BALANCE</b>	<b>-\$7.80</b>
<b>AMOUNT DUE BY 08/30/2021</b>	<b>\$0.00</b>

Message Center

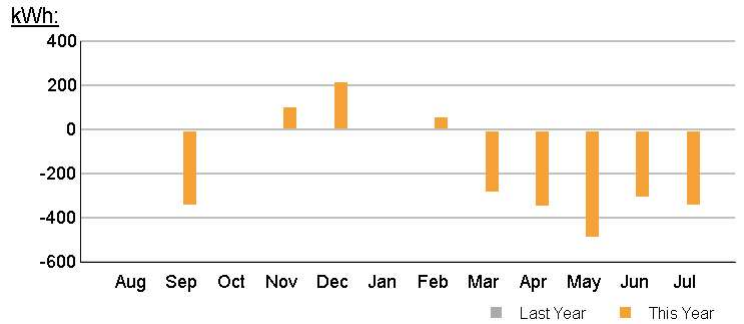
Signing up for our e-Bill program is fast and easy! Enroll today at DuquesneLight.com/ebill and you'll receive an email each month when your bill is available.

Duquesne Light partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Usage Comparison Chart

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-344	0	25	75
Last Month	-308	0	32	74
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 11 months: -155 kWh  
Total Annual Usage for the last 11 months: -1703 kWh

BI\_POSTAL\_20210809PRD.xml

Online: www.DuquesneLight.com

Phone: 412-393-7100

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2021-08-30



Account #  
8796-070-000

Due Date	Amount Due
08/30/2021	\$0.00

\$

USD Amount Enclosed

FRANK J CSERVAK JR  
174 BARBERRY RD BARN  
SEWICKLEY PA 15143-9440

Please mail payment to:

DUQUESNE LIGHT COMPANY  
PO BOX 371324  
PITTSBURGH PA 15250-7324



**General Information**

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

**Online:** www.DuquesneLight.com

**Phone:** 412-393-7100

**Mail:** Dept 6-1  
411 7<sup>th</sup> Ave Ste 3  
Pittsburgh, PA 15219-1942

**Billing and Service Options**

Sign up online for any of the following services:

- **E-Billing** - Free service lets you view bills online
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7100 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

**Dollar Energy Fund**

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

**Text:** Make a one-time donation of \$5 by texting POWER to 50000

**Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

**Phone:** 412-393-7100

**Mail:** Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations  
Dept 15-1  
411 7<sup>th</sup> Ave Ste 3  
Pittsburgh, PA 15219-1942

**Understanding Your Bill**

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**ENROLL AT:  
DUQUESNELIGHT.COM/AUTOPAY**



**Dollar Energy Fund**

Monthly Pledge:

- \$1.00
- \$2.00
- Other: \$ \_\_\_\_ .00



**Account Detail**

174 BARBERRY RD BARN

Supplier Agreement ID: 8796070868

**Meter Reading Usage Information**

Meter Number	F82141469
Present 08/05/2021 Act	98,297.4620
Prior 07/11/2021 Act	98,641.7980
Difference	-344.3360
Your Meter Multiplier	1
Total kWh Used	-344.3360
kWh Credits from Prior Billing	-799.9460

**Current Bill Details**

DLC Rate	RS-Residential Service Rider 21	
Price to Compare	\$0.0741 / kWh	
<b>DLC Charges</b>		<b>\$10.95</b>
Customer Charge		\$10.43
DSIC Surcharge	4.98%	\$0.52
<b>Supply Charges</b>		<b>\$0.00</b>

**Total kWh Used 0.0000**

**Service Charges \$10.95**

**Net Metering Summary Statement**

Excess kWh Credits from Prior Billing	-799.9460
Total kWh Used/Generated from Current Billing	-344.3360
Bank NET Generation Balance	<u>-1,144.2820</u>

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

**Shopping and Supplier Information**

When shopping for electricity with an Electric Generation Supplier, please provide the following information:



**Supplier Agreement ID: 8796070868**  
**Rate Schedule: RS-Residential Service Rider 21**

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- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).
- Estimated Gross Receipts Tax of \$0.65 and Estimated PA State Tax of \$0.74 are included in your rates.

Date	Sequence	Aux OnUs	P/C	Amount	Post Date	Post Account
10/12/2021	2000715107	1080692		\$67.09	10/12/2021	403408

	411 Seventh Ave Pittsburgh, PA 15219	The Bank of New York Mellon	60-160/433	1080692
			Check Date 09/22/2021	Check Amount *****\$67.09
PAY EXACTLY	Sixty-Seven Dollars And Nine Cents***** US			
PAY TO THE ORDER OF	FRANK J CSERVAK JR 174 BARBERRY RD BARN SEWICKLEY, PA 15143			
561658				 Authorized Signature
⑈ 1080692 ⑆ ⑆043301601⑆ 0403408 ⑆				

 <p>THIS BANK IS AN EQUAL OPPORTUNITY LENDER. Our internet security includes and phishing spoof, recognizing scam text and spam and phishing, and phishing. For more information, visit www.schwab.com or call 1-800-424-2299.</p>	 <p style="text-align: center;">Schwab Bank &gt;121202211&lt; 2021-10-08 519483054</p>
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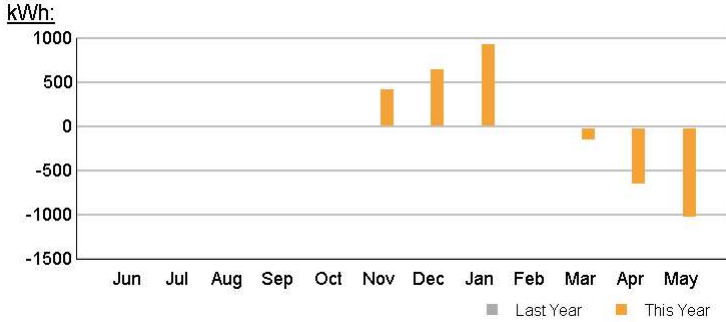
FRANK J CSERVAK JR  
174 BARBERRY RD

Account # 7796-070-000

Due Date	Amount Due
06/24/2022	\$405.11

**Usage and Demand**

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	-1027	0	30	66
Last Month	-660	0	32	51
Same Month Last Year	0	0	0	0



Average Monthly Usage for the last 8 months: 35 kWh  
Total Annual Usage for the last 8 months: 277 kWh

**Bill Summary**

Bill ID: 779690421588	Date Prepared: 06/08/2022
Previous Account Balance	\$3,657.79
Payment(s) Received	\$0.00
<b>Balance Forward</b>	<b>\$3,657.79</b>
Disputed Charges	-\$3,218.68
<b>Active Account Balance</b>	<b>\$439.11</b>
DLC Charges	\$20.62
Miscellaneous Adjustments	-\$54.62
<b>AMOUNT DUE BY 06/24/2022</b>	<b>\$405.11</b>

**Message Center**

Please note that Duquesne Light Company recently updated its privacy policy to incorporate minor clarifications. The Company takes seriously its responsibility to protect customer information and the policy explains how it collects, uses, shares, stores, and protects customer information. The policy also provides information about the DLC website and mobile applications. To access the full text of the policy, including ways to contact the Company with any questions or concerns about the policy, please visit: [DuquesneLight.com/privacy](http://DuquesneLight.com/privacy).

Signing up for our e-Bill program is fast and easy! Enroll today at [DuquesneLight.com/ebill](http://DuquesneLight.com/ebill).

Online: [www.DuquesneLight.com](http://www.DuquesneLight.com)

Phone: 412-393-7300

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Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2022-06-24



Account #  
7796-070-000

Due Date	Amount Due
06/24/2022	\$405.11

\$

USD Amount Enclosed

FRANK J CSERVAK JR  
174 BARBERRY RD  
SEWICKLEY PA 15143-9440

Please mail payment to:

DUQUESNE LIGHT COMPANY  
PO BOX 371324  
PITTSBURGH PA 15250-7324



77960700006 00000000000 000003623798 000000405113

**General Information**

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

**Online:** www.DuquesneLight.com

**Phone:** 412-393-7300 **TTY Users:** 711

**Mail:** Dept 6-1  
411 7<sup>th</sup> Ave Ste 3  
Pittsburgh, PA 15219-1942

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- **E-Billing** - Free service lets you view bills online
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7300 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate

**Dollar Energy Fund**

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

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**Phone:** 412-393-7300

**Mail:** Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations  
Dept 15-1  
411 7<sup>th</sup> Ave Ste 3  
Pittsburgh, PA 15219-1942

**Understanding Your Bill**

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- **Demand** – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt (kW)** – A measure of electrical power that is equal to 1,000 watts.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Multiplier** – The number used to calculate your total electrical usage in kWh (may vary depending on your meter type).
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
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ENROLL AT:  
**DUQUESNELIGHT.COM/AUTOPAY**



SCAN HERE




**Dollar Energy Fund**

Monthly Pledge:

- \$1.00
- \$2.00
- Other: \$\_\_\_\_.00



**Account Detail**

174 BARBERRY RD

Supplier Agreement ID: 7793845059

**Meter Reading Usage Information**

Meter Number	F84321777
Voltage	120/240V
<b>Meter Readings - kWh</b>	
Present 06/08/2022 Act	3.0570
Prior 05/09/2022 Act	28.7430
Difference	-25.6860
Your Meter Multiplier	40
Total kWh Used	-1,027.4400

**Current Bill Details**

DLC Rate	GS-Small Commercial Rider 21	
Price to Compare	\$0.0789 / kWh	
<b>DLC Charges</b>		<b>\$20.62</b>
Customer Charge		\$15.00
DSIC Surcharge	-0.09%	-\$0.01
Sales Tax		\$1.05
Late Payment Charge		\$4.58
<b>Supply Charges</b>		<b>\$0.00</b>
<b>Miscellaneous Charges</b>		<b>-\$54.62</b>
Transmission True-Up		-\$9.64
Generation True-Up		-\$44.98

**Total kWh Used 0.0000**

**Service Charges -\$34.00**

**Net Metering Summary Statement**

Excess kWh Credits from Prior Billing	0.0000
Total kWh Used/Generated from Current Billing	-1,027.4400
Bank NET Generation Balance	-1,027.4400

- You receive credit for each kWh you delivered to Duquesne Light Company (DLC) up to the total amount of electricity DLC delivered to you during the billing period. The credit is at full retail rate. Any excess kWh is carried forward to your next bill.
- On May 31 each year, we will credit your account for any kilowatt-hours we received from you in excess of the kilowatt-hours we delivered to you during the preceding year. The credit will be calculated at the Price to Compare (PTC) for your account.
- If you select an alternative electric generation supplier, it's your responsibility to alert them of your participation in Duquesne Light's Rdr 21 Net Meter Service. They may require additional information to allow them to properly service your account.

**Shopping and Supplier Information**

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

**Supplier Agreement ID: 7793845059**  
**Rate Schedule: GS-Small Commercial Rider 21**

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) and [www.oca.state.pa.us](http://www.oca.state.pa.us).

**Additional Notifications**

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at [www.duquesnelight.com](http://www.duquesnelight.com) or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- Duquesne Light offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit [www.wattchoices.com](http://www.wattchoices.com).
- YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.
- SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website [www.duquesnelight.com](http://www.duquesnelight.com).
- A change in the Transmission and Default Service Supply rates, effective June 1, will increase the monthly bill of an average small commercial customer (using 20kW and 6,000 kWh) that purchases electric generation from DLC by about \$65, or 10%.
- Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to the Watt Choices program, will increase the monthly bill of a small commercial customer using 20 kW and 6,000 kWh by about \$3 or less than 1%.
- Estimated Gross Receipts Tax of \$0.88 and Estimated PA State Tax of \$1.02 are included in your rates.

**RATE RS - RESIDENTIAL SERVICE**

**AVAILABILITY**

Available to residential or combined residential and farm customers using the Company's standard low voltage service for lighting, appliance operation, and general household purposes and for commercial or professional activity where associated consumption represents less than 25% of the total monthly usage at the premise.

Available only when supplied at 240 volt (or less) single phase service through a single meter directly by the Company to a single family dwelling or to an individual dwelling unit in a multiple dwelling structure. For the purposes of this rate, a dwelling unit is defined as one or more rooms arranged for the use of one or more individuals for shelter, sleeping, dining, and with permanent provisions for cooking and sanitation.

**MONTHLY RATE**

**DISTRIBUTION CHARGES**

Customer Charge..... \$12.50

Energy Charge ..... 7.0993 cents per kilowatt hour

**(I)(C)**

**SUPPLY CHARGES**

Customers who elect to purchase their electric supply requirements from the Company will do so under the provisions of Rider No. 8 – Default Service Supply and will be billed in accordance with the terms contained therein.

**ELECTRIC CHARGES**

The Supply Charges for residential customers will be updated through competitive requests for proposal as described in Rider No. 8 – Default Service Supply. The Supply rate shall be determined based on the formula described in the “Calculation of Rate” section in Rider No. 8. Applicability of the Supply rate to residential customers shall be as described in Rider No. 8 and for the effective period defined in Rider No. 8.

The Company will provide and charge for transmission service consistent with the PJM Open Access Transmission Tariff approved or accepted by the Federal Energy Regulatory Commission for customers who receive Default Service from the Company. The Transmission Service Charges are included, for informational purposes, in Appendix A of this Tariff.

Customers who elect to purchase their electric energy supply requirements from an EGS will be charged the Distribution Charges by the Company and must purchase their transmission and supply requirements from their selected EGS. Customers may change suppliers or return to the Company for electric supply requirements as defined in Rule No. 45.

For customers who elect to purchase their supply from an EGS, the customer is responsible for any other charges from the EGS. Any month in which the EGS becomes unavailable or during which the customer has not chosen an EGS, the Company will supply electricity at the above Distribution Charges, the Supply Charges in Rider No. 8 and the Transmission Service Charges in Appendix A.

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**RATE RS - RESIDENTIAL SERVICE - (Continued)****MONTHLY RATE - (Continued)****ELECTRIC CHARGES – (Continued)**

Customers who choose an EGS may select Consolidated Billing or Separate Billing as defined in Rule No. 20.1.

**MINIMUM CHARGE**

The Minimum Charge shall be the Customer Distribution Charge.

**RIDERS**

Bills rendered under this schedule are subject to the charges stated in any applicable rider.

**LATE PAYMENT CHARGE**

Bills will be calculated on the rates stated herein, and are due and payable on or before twenty days from the date of mailing of the bill to the ratepayer. The bill is overdue when not paid on or before the due date indicated on the bill. An overdue bill is subject to a Late Payment Charge of 1.25% interest per month on the full unpaid and overdue balance of the charges billed by the Company including EGS charges for those customers who have selected consolidated billing. The Late Payment Charge shall be calculated on the overdue portion(s) of the charges on the bill and shall not be charged against any sum that falls due during a current billing period. A Late Payment Charge on a disputed bill may be reduced or eliminated by the Company, or upon order by the Commission, to facilitate payment by the disputing customer.

**SPECIAL PROVISIONS****RESIDENTIAL GARAGE**

A separately metered 240 volt (or less) single phase service to a detached residential garage utilized solely for storing a residential customer's vehicle(s) and that is located on the same property as the residential customer's dwelling unit will be considered residential use and may be serviced under the terms of this rate.

**STANDARD CONTRACT RIDERS - (Continued)****RIDER NO. 21 – NET METERING SERVICE****(Applicable to Rates RS, RH, RA, GS/GM, GMH, GL, GLH and L)****(C)****PURPOSE**

This Rider sets forth the eligibility, terms and conditions applicable to Customers with installed qualifying renewable customer-owned generation using a net metering system.

**APPLICABILITY**

This Rider applies to renewable customer-generators served under Rate Schedules RS, RH, RA, GS/GM, GMH, GL, GLH and L who install a device or devices which are, in the Company's judgment, subject to Commission review, a bona fide technology for use in generating electricity from qualifying Tier I or Tier II alternative energy sources pursuant to Alternative Energy Portfolio Standards Act No. 2004-213 (Act 213) or Commission regulations and which will be operated in parallel with the Company's system. This Rider is available to installations where any portion of the electricity generated by the renewable energy generating system offsets part or all of the customer-generator's requirements for electricity. A renewable customer-generator is a non-utility owner or operator of a net metered generation system with a nameplate capacity of not greater than 50 kilowatts if installed at a residential service (Rate RS, RH or RA) or not larger than 3,000 kilowatts at other customer service locations (Rate GS/GM, GMH, GL, GLH and L), except for Customers whose systems are above three megawatts and up to five megawatts who make their systems available to operate in parallel with the Company during grid emergencies as defined by the regional transmission organization or where a micro grid is in place for the primary or secondary purpose of maintaining critical infrastructure such as homeland security assignments, emergency services facilities, hospitals, traffic signals, wastewater treatment plants or telecommunications facilities provided that technical rules for operating generators interconnected with facilities of the Company have been promulgated by the Institute of Electrical and Electronic Engineers ("IEEE") and the Commission.

**(C)****(C)**

Qualifying renewable energy installations are limited to Tier I and Tier II alternative energy sources as defined by Act 213 and Commission Regulations. The Customer's equipment must conform to the Commission's Interconnection Standards and Regulations pursuant to Act 213. This Rider is not applicable when the source of supply is service purchased from a neighboring electric utility under Borderline Service.

Service under this Rider is available upon request to renewable customer-generators on a first come, first served basis so long as the total rated generating capacity installed by renewable customer-generator facilities does not adversely impact service to other Customers and does not compromise the protection scheme(s) employed on the Company's electric distribution system.

**METERING PROVISIONS**

A Customer may select one of the following metering options in conjunction with service under applicable Rate Schedule RS, RH, RA, GS/GM, GMH, GL, GLH and L.

**(C)**

1. A customer-generator facility used for net metering shall be equipped with a single bi-directional meter that can measure and record the flow of electricity in both directions at the same rate. A dual meter arrangement may be substituted for a single bi-directional meter at the Company's expense.

**(C) – Indicates Change****ISSUED: JANUARY 4, 2022****EFFECTIVE: JANUARY 15, 2022**

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**STANDARD CONTRACT RIDERS - (Continued)****RIDER NO. 21 – NET METERING SERVICE – (Continued)****(Applicable to Rates RS, RH, RA, GS/GM, GMH, GL, GLH and L)****(C)****METERING PROVISIONS - (Continued)**

2. If the customer-generator's existing electric metering equipment does not meet the requirements under option (1) above, the Company shall install new metering equipment for the customer-generator at the Company's expense. Any subsequent metering equipment change necessitated by the customer-generator shall be paid for by the customer-generator. The customer-generator has the option of utilizing a qualified meter service provider to install metering equipment for the measurement of generation at the customer-generator's expense. Additional metering equipment for the purpose of qualifying alternative energy credits owned by the customer-generator shall be paid for by the customer-generator. The Company shall take title to the alternative energy credits produced by a customer-generator where the customer-generator has expressly rejected title to the credits. In the event that the Company takes title to the alternative energy credits, the Company will pay for and install the necessary metering equipment to qualify the alternative energy credits. The Company shall, prior to taking title to any alternative energy credits, fully inform the customer-generator of the potential value of those credits and options available to the customer-generator for their disposition.
3. Meter aggregation on properties owned or leased and operated by a customer-generator shall be allowed for purposes of net metering. Meter aggregation shall be limited to meters located on properties within two (2) miles of the boundaries of the customer-generator's property. Meter aggregation shall only be available for properties located within the Company's service territory. Physical meter aggregation shall be at the customer-generator's expense. The Company shall provide the necessary equipment to complete physical aggregation. If the customer-generator requests virtual meter aggregation, it shall be provided by the Company at the customer-generator's expense. The customer-generator shall be responsible only for any incremental expense entailed in processing his account on a virtual meter aggregation basis.

**BILLING PROVISIONS**

The following billing provisions apply to customer-generators in conjunction with service under applicable Rate Schedule RS, RH, RA, GS/GM, GMH, GL, GLH and L:

**(C)**

1. The customer-generator will receive a credit for each kilowatt-hour received by the Company up to the total amount of electricity delivered to the Customer during the billing period at the full retail rate consistent with Commission regulations. If a customer-generator supplies more electricity to the Company than the Company delivers to the customer-generator in a given billing period, the excess kilowatt hours shall be carried forward and credited against the customer-generator's usage in subsequent billing periods at the full retail rate. Any excess kilowatt hours shall continue to accumulate for the 12 month period ending May 31. On an annual basis, the Company will compensate the customer-generator for kilowatt-hours received from the customer-generator in excess of the kilowatt hours delivered by the Company to the customer-generator during the preceding year at the Company's Price To Compare consistent with Commission regulations. For customer-generators on Rider No. 9 – Day-Ahead Hourly Price Service, the Price To Compare shall be determined as an average for the twelve (12) month period in accordance with Rider No. 9 and Appendix A – Transmission Service Charges. The customer-generator is responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.

**(C)****(C) – Indicates Change****ISSUED: JANUARY 4, 2022****EFFECTIVE: JANUARY 15, 2022**

**STANDARD CONTRACT RIDERS - (Continued)****RIDER NO. 21 – NET METERING SERVICE – (Continued)****(Applicable to Rates RS, RH, RA, GS/GM, GMH, GL, GLH and L)****(C)****BILLING PROVISIONS - (Continued)**

2. If the Company supplies more kilowatt-hours of electricity than the customer-generator facility feeds back to the Company's system during the billing period, all charges of the appropriate rate schedule shall be applied to the net kilowatt-hours of electricity that the Company supplied. The customer-generator is responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.
3. For customer-generators involved in virtual meter aggregation programs, a credit shall be applied first to the meter through which the generating facility supplies electricity to the distribution system, then through the remaining meters for the customer-generator's account equally at each meter's designated rate. Virtual meter aggregation is the combination of readings and billing for all meters regardless of rate class on properties owned or leased and operated by a customer-generator by means of the Company's billing process, rather than through physical rewiring of the customer-generator's property for a physical, single point of contact. The customer-generators are responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.

**BILLING PROVISIONS FOR  
ELECTRIC VEHICLE TIME-OF-USE PILOT PROGRAM ("EV-TOU") CUSTOMER GENERATORS****(Applicable to Rates RS, RH, RA, GS/GM and GMH)**

The following billing provisions apply to customer-generators that take service on Rider No 8 – Default Service Supply and are on EV-TOU rates.

1. The EV-TOU customer-generator will receive a credit for each kilowatt-hour received by the Company up to the total amount of electricity delivered to the Customer during the billing period at the full retail rate consistent with Commission regulations. If an EV-TOU customer-generator supplies more electricity to the Company than the Company delivers to the customer-generator in a given billing period, the Company will maintain an active record of the excess kilowatt hours produced at the customer-generators premise in a "bank". If an EV-TOU customer-generator supplies more electricity to the Company than the Company delivers to the customer-generator in a given billing period, the excess kilowatt hours shall be carried forward and credited against the EV-TOU customer generator's usage in a subsequent billing period at the full retail rate. If, in a subsequent billing period, a customer consumes more electricity than produced, kilowatt-hours will be pulled from the customer's bank on a first in first out basis. Any excess kilowatt hours shall continue to accumulate and credit against usage for the 12 month period ending May 31<sup>st</sup>. On an annual basis, the Company will compensate the customer-generator for kilowatt-hours remaining in the bank on May 31<sup>st</sup>, at the applicable Price To Compare at the time the excess kilowatt-hours were banked. The customer-generator is responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.

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**STANDARD CONTRACT RIDERS - (Continued)****RIDER NO. 21 – NET METERING SERVICE – (Continued)****(Applicable to Rates RS, RH, RA, GS/GM, GMH, GL, GLH and L)****(C)****BILLING PROVISIONS FOR  
ELECTRIC VEHICLE TIME-OF-USE PILOT PROGRAM (“EV-TOU”) CUSTOMER GENERATORS****(Applicable to Rates RS, RH, RA, GS/GM and GMH)****- (Continued)**

1. If the Company supplies more kilowatt-hours of electricity than the customer-generator supplies during the billing period, all charges of the appropriate rate schedule shall be applied to the net kilowatt-hours of electricity that the Company supplied. The customer-generator is responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.
3. If an eligible customer-generator wishes to no longer be enrolled in the EV-TOU Pilot Program and switches to the standard default service supply product, any excess kilowatt hours banked and remaining from the EV-TOU period will be used, as applicable, for the remaining portion of the 12 month period ending May 31 and the Company shall compensate for any excess kilowatt hours that are banked at the Price To Compare in effect at the time.

**NET METERING PROVISIONS FOR SHOPPING CUSTOMERS**

1. Customer-generators may take net metering services from EGSs that offer such services.
2. If a net-metering customer takes service from an EGS, the Company will credit the customer for distribution charges for each kilowatt hour produced by the customer-generator, up to the total amount of kilowatt-hours delivered to the customer by the Company during the billing period. If a customer-generator supplies more electricity to the electric distribution system than the Company delivers to the customer-generator in a given billing period, the excess kilowatt hours shall be carried forward and credited against the customer-generator's usage in subsequent billing periods at the Company's distribution rates. Any excess kilowatt hours shall continue to accumulate for the 12 month period ending May 31. Any excess kilowatt hours at the end of the 12 month period will not carry over to the next year for distribution charge purposes. The customer-generator is responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.
3. If the Company delivers more kilowatt-hours of electricity than the customer-generator facility feeds back to the Company's system during the billing period, all charges of the applicable rate schedule shall be applied to the net kilowatt-hours of electricity that the Company delivered. The customer-generator is responsible for the customer charge, demand charge and other applicable charges under the applicable Rate Schedule.

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**STANDARD CONTRACT RIDERS - (Continued)****RIDER NO. 21 – NET METERING SERVICE – (Continued)****(Applicable to Rates RS, RH, RA, GS/GM, GMH, GL, GLH and L)****(C)****NET METERING PROVISIONS FOR SHOPPING CUSTOMERS – (Continued)**

4. Pursuant to Commission regulations, the credit or compensation terms for excess electricity produced by customer-generators who are customers of EGSs shall be stated in the service agreement between the customer-generator and the EGS. The Company will provide the customer-generator with a statement of monthly kilowatt hour usage for the 12 month period ending May 31 for the purpose of the customer-generator seeking credit or compensation from the EGS.
5. If a customer-generator switches electricity suppliers, the Company shall treat the end of the service period as if it were the end of the year.

**APPLICATION**

Customer-generators seeking to receive service under the provisions of this Rider must submit a written application to the Company demonstrating compliance with the Net Metering Rider provisions and quantifying the total rated generating capacity of the customer-generator facility.

**MINIMUM CHARGE**

The Minimum Charges under Rate Schedule RS, RH, RA, GS/GM, GMH, GL, GLH and L apply for installations under this Rider.

**(C)****RIDERS**

Bills rendered by the Company under this Rider shall be subject to charges stated in any other applicable Rider.



# Duquesne Light Exhibit 11

## Field Activity

<b>Main</b>	<b>Steps</b>	<b>Characteristics/Remarks</b>	<b>Field Activity Portal</b>	<b>Log</b>
<b>Field Activity</b>	120/240V - 1PH 3W - Transformer Rated, On-line User, Check for Rate Change, Completed, Scheduled 07-13-2022 12:00AM			
<b>Service Point ID</b>	7796024193	120/240V - 1PH 3W - Transformer Rated/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BAI		
<b>Field Activity Type</b>	FMRTECHG	Check for Rate Change		
	Created on 07-12-2022 11:21AM by user SHARRIS.			
<b>Schedule Date/Time</b>	07-13-2022	12:00AM		
<b>Field Activity Status</b>	Completed			
<b>Field Activity Priority</b>	Priority 50	<b>Eligible for Dispatch</b>		
<b>Dispatch Group</b>	114000	SEWICK HGT		
<b>Field Order ID</b>	No Field Order Information			
<b>External ID</b>	3134303035393739323136363539	<b>Intermediate Status</b>		
<b>Instructions</b>	CUST WAS SWITCHED FROM RS TO SMALL COMM IN 10/2021, CUST STATES THIS IS INCORRECT, PLEASE VERIFY THE CORRECT RATE CUST SHOULD BE BILLED AND ADV, THANKS			
<b>Comments</b>	Arrived for appointment @ 10:00 am. The customer would not consent to entry of the barn, Can not verify equipment inside, to qualify for a residential rate. change.			

## Sync Request: Field Activity Completion, Processed, 08-03-2022 02:51PM

<b>Main</b>	<b>Log</b>
<b>Sync Request</b>	
<b>Main</b>	
<b>Field Activity</b>	174 BARBERRY RD, SEWICKLEY, PA, 151439440748, 120/240V - 1PH 3W - Transformer Rated, On-line User, Check for Rate Change, Completed, Scheduled 07-13-2022 12:00AM
<b>Status</b>	Processed
<b>Crew</b>	MT W John Dunn
<b>Message Details</b>	

## Field Activity

**Main** Steps Characteristics/Remarks Field Activity Portal Log

**Field Activity** 120/240V - 1PH 3W Self Contained, On-line User, Remove Meter - Simple, Completed, Scheduled 09-21-2021 12:00AM

Service Point ID	7796070134	120/240V - 1PH 3W Self Contained/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BARBERF
Field Activity Type	MRSMRMV	Remove Meter - Simple
	Created on 09-21-2021 11:21AM by user PPIETRO.	
Schedule Date/Time	09-21-2021 / 12:00AM	
Field Activity Status	Completed	
Field Activity Priority	Priority 50	Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000	SEWICK HGT
Field Order ID		No Field Order Information
External ID	3133393037313530383236323532	Intermediate Status <input type="checkbox"/>
Instructions	service changed to T.R.	
Comments	removed meter 9-21-21 dgt	

## Field Activity

**Main** Steps Characteristics/Remarks Field Activity Portal Log

**Field Activity** 120/240V - 1PH 3W - Transformer Rated, On-line User, Meter Set - Complex, Completed, Scheduled 09-21-2021 12:00AM

Service Point ID	7796024193	120/240V - 1PH 3W - Transformer Rated/Monthly Mtr Read Cyc - Day 4/Route 000143/174 BA
Field Activity Type	STCMTRST	Meter Set - Complex
	Created on 09-21-2021 11:51AM by user PPIETRO.	
Schedule Date/Time	09-21-2021 / 12:00AM	
Field Activity Status	Completed	
Field Activity Priority	Priority 50	Eligible for Dispatch <input checked="" type="checkbox"/>
Dispatch Group	114000	SEWICK HGT
Field Order ID		No Field Order Information
External ID	2d38383037393437343230313736	Intermediate Status <input type="checkbox"/>
Instructions	SET A NEW NET METER FOR THE NEW T.R. SERVICE.	
Comments	set net meter 9-20-21 DGT	

Business

UCC

Trademark

CROP

MM/DD/YYYY



MM/DD/YYYY



Search

Clear Filters

Advanced ^

Results: 2

Filing Information	Initial Filing Date	Status	Entity Type	Formed In	Address
<b>Service Never Ends (6752272)</b>	08/02/2018	Active	Fictitious Name	PENNSYLVANIA	174 BARBERRY ROAD, SEWICKLEY, PA 15143
<b>Service Never Ends (6754972)</b>	08/08/2018	Active	Domestic Nonprofit Corporation	PENNSYLVANIA	174 BARBERRY ROAD, SEWICKLEY, PA 15143

Service Never Ends (675



Request Certificate

Initial Filing Date	08/02/2018
Status	Active
Formed In	PENNSYLVANIA
Filing Type	Fictitious Name
Principal Address	174 Barberry Road, Sewickley, PA 15143
Interested Individuals	Owner Frank J. Cserny 174 Barberry Road Sewickley, PA 15143



View History

ACCESSIBILITY

PRIVACY & DISCLAIMERS

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TRANSLATION DISCLAIMER

SECURITY



**Date: August 19, 2022**

**Utility Company Report**

**Mailing Address:**

**Frank J. Cservak, Jr.  
174 Barberry Rd.  
Sewickley, PA 15143**

**Service Address:**

**Frank J. Cservak, Jr.  
174 Barberry Rd.  
Sewickley, PA 15143  
Account Number: 7796070000**

**Customer Dispute:** On or about August 12, 2022, you emailed Duquesne Light to dispute the billing and rate assigned to your service address, located at 174 Barberry Rd., Sewickley, PA 15143 (“Property”) and identified by account number 7796070000. You alleged that Duquesne Light is not properly applying net metered generation credits to your account, and with respect to the two bills prior to the Property being served via one meter, you asked, “where did my solar credits go?” You also asserted that the Barn uses less than 25% of the combined electric consumption at the Property, and so the Property is eligible for a residential rate. You provided a redacted document entitled “Appraisal” in support of this assertion.

**Duquesne Light Company’s Position:** The Property contains two separate buildings: one building that is used for commercial purposes (the “Barn”) and one residential building (the “House”). Since September 21, 2021, the Company began measuring electric consumption for both buildings on your Property through one meter, at your request.

Regarding your billing dispute, Duquesne Light reviewed the bills you referenced in your email dated August 12, 2022, specifically, the two bills issued to you before the Property was billed with one meter. Your solar credits are shown on page 3 of your bills. On August 9, 2021, the Company issued credits for excess solar generation associated with the House (previously assigned account #7796-070-000) in the amount of \$58.93 (\$15.52 associated with Transmission, plus \$43.41 associated with Generation). On August 12, 2021, the Company issued credits for excess solar generation associated with the Barn (previously assigned #8796-070-000) in the amount of \$59.29, which can be seen on the enclosed Statement of Account (\$15.62 associated with Transmission, plus \$43.67 associated with Generation). These credits can be seen on your bill and on the enclosed Statement of Accounts. The Company maintains that you have been billed properly and the solar credits have been appropriately applied to your account.

Regarding your rate, the Property has been billed on the Company’s GS-General Service Small rate (“GS”), a nonresidential rate, since September 21, 2021, when the Company began measuring electric consumption for both buildings on your Property through one meter, at your request.

Rate eligibility is provided in the Company’s Tariff (available online at

**Exhibit**

**13**



411 Seventh Avenue  
Pittsburgh, PA 15219  
412-393-7100

<https://www.duquesnelight.com/service-reliability/service-map/rates/tariff-resources>).

Residential rates are only available to premises where (1) there are one or more dwelling unit(s), and (2) less than 25% of the premises' monthly electrical consumption is attributable to commercial use. On August 3, 2022, Company representatives visited the Property, as previously scheduled with you, to determine whether the Property could be eligible for a residential rate. You denied the Company's representatives access to the Barn. Therefore, the Company could not (1) verify whether the Barn contains one or more dwelling units, or (2) estimate the Barn's electric consumption attributable to nonresidential purposes. Because the Company could not verify the Property's eligibility for a residential rate, the Company has determined that the GS rate is appropriate for the Property.

The Company cannot accept the document entitled "Appraisal" to determine the Property's eligibility for a residential rate, because (1) the Company cannot validate the accuracy of that document; and (2) that document does not contain information necessary for the Company to estimate the Barn's electric consumption. The Company is willing to visit the Barn in-person, accompanied by you, to obtain the information necessary to determine the Property's rate eligibility.

If you do not agree with the Company's position, you may file an informal complaint with the Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17120-3265 or by telephone at 1-800-692-7380. You will need to include the following information:

- a. The name and telephone number of the customer.
- b. The address of the customer and, if different, the address at which service is provided.
- c. The account number of the customer, if applicable.
- d. The name of the utility.
- e. A brief statement of the complaint.
- f. The customer must state he/she first contacted Duquesne Light Company for the purpose of resolving the problem about which the customer wishes to file a complaint.
- g. The customer must state whether the dispute was formerly the subject of a Commission informal or formal complaint.
- h. The date the electric service was shut off.
- i. The relief sought.

Payments may be made by phone or in person at a Western Union office. To locate the closest office, visit our website at [www.duquesnelight.com](http://www.duquesnelight.com) or call 412-393-7100.

If you have questions or need additional information, please call our Customer Care Department at 412-393-7100.

Sincerely,

Duquesne Light Company

DIS-MEDON