

JONATHAN A. FRITZ, MEMBER
111TH LEGISLATIVE DISTRICT

HARRISBURG OFFICE:
ROOM 414, IRVIS OFFICE BUILDING
PO BOX 202111
HARRISBURG PA 17120-2111
PHONE: 717-783-2910 FAX: 717-782-2957

DISTRICT OFFICES:
821 MAIN STREET
NEW MILFORD PA 18834
PHONE: 570-782-2264 FAX: 570-782-2265
32 COMMERCIAL ST, STE 300
HONESDALE PA 18431
PHONE: 570-253-5533 FAX: 570-253-8046



House of Representatives
Commonwealth of Pennsylvania
Harrisburg

COMMITTEES:

FINANCE

GAMING OVERSIGHT

INSURANCE

WEB: repfritz.com
EMAIL: jfritz@pahousegop.com

March 23, 2023

Secretary Rosemary Chiavetta, Esq.
Secretary's Bureau
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
2nd Floor, Room-N201
400 North Street
Harrisburg, Pennsylvania 17120

RE: C-2023-3037574

Office of Consumer Advocate & Office of Small Business Advocate

v.

Commonwealth Telephone Company, LLC d/b/a Frontier Communications

Dear Secretary Chiavetta:

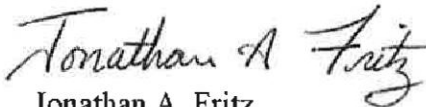
Please allow this correspondence to serve as a formal request that public hearings be held in the Northern Tier area regarding the above-captioned matter. Frontier Communications has been an unceasing subject of complaint for my constituents. There has been an inexplicably protracted lack of maintenance and repair of Frontier's systems and infrastructure. This disregard has resulted in regular lost service for my constituents and unreasonable delay in taking restorative action. This has impacted our community significantly and resulted in community safety issues caused by an inability to reliably contact emergency services.

A genuine plan-of-action from Frontier Communications seems non-existent. I question whether commitments made by this company to the Public Utility Commission under their obligations arising from Title 66, Chapter 30 are being adhered to and I thank you for your inquiries into this matter.

Page two
March 23, 2023
Secretary Rosemary Chiavetta, Esq.

I also would like to commend the Office of Consumer Advocate and the Office of Small Business Advocate for their attention on this longstanding problem that impacts me and my constituents lives every day. I hope you will consider holding public hearings in my region and I will endeavor to be as helpful as I can in arranging such a hearing.

Sincerely,



Jonathan A. Fritz
111th Legislative District

cc: Phillip Kirchner, Esq., Counsel/Executive Director
Consumer Protection, Technology and Utilities
NazAarah Sabree
PA Office of Small Business Advocate
Patrick Cicero, Esq.
PA Office of Consumer Advocate