

DATE OF DEPOSIT

MAR 27 2023

PA Public Utility Commission
Secretary's Bureau

Form 4. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
Reported on a Statewide Basis: Residential
EGS Name: Direct Energy Services, LLC
Reporting Period Date: January 1, 2022 - December 31, 2022

Data from EGS	Residential Totals
1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)	
2. Number of Customer Accounts- Flat Rate §54.203 (a)(4)(ii)	
3. Number of Customer Accounts- Seasonal Rates §54.203 (a)(4)(iii)	
Seasonal rates differ in summer/non-summer.	
4. Number of Customer Accounts- Time of Use Rates §54.203 (a)(4)(iv)	
A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a 24-hour period, frequently as each hour to reflect the costs of serving the customer during different time periods.	
5. Number of Customer Accounts-Hybrid Rate Schedule §54.203 (a)(4)(v)	
Includes any pricing arrangement which incorporates hourly rates and block rates.	
6. Number of Customer Accounts-Other Categories*	
(Do not include Customers in #2-5 or #8.) Please Specify:	
7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract §54.203 (a)(4)(vi)	
7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract	
7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract	
8. Number of Customer Accounts- Hourly/Real Time Rates §54.203 (a)(4)(x)	
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day average.	
9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(vii)	
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)	
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)	
Defined as electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum requirements for retail power. Products offered to customer when customer requests specialized service.	
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)	
Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service other than the utility.	
12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x)	
Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. bill pay).	
13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)	

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

M-2023-3037452

DATE OF DEPOSIT

MAR 27 2023

PA Public Utility Commission
Secretary's Bureau

Form 5. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
Reported on a Statewide Basis: Small, Medium & Large Non-Residential Classifications
EGS Name: Direct Energy Services, LLC
Reporting Period Date: January 1, 2022 - December 31, 2022

Data from EGS	Small	Medium	Large	Total
	Non-Residential	Non-Residential	Non-Residential	
1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)				
2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)				
3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)				
Seasonal rates differ in summer/non-summer.				
4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)				
A retail customer account that is charged a rate that changes at different times of the day or night, or frequently as each hour to reflect the costs of serving the customer during different time periods.				
5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v)				
Includes any pricing arrangement which incorporates hourly rates and block rates.				
6. Number of Customer Accounts-Other Categories*				
(Do not include Customers in #2-5 or #8.) Please Specify:				
7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract				
7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract				
7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract				
8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(xi)				
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or				
9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)				
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)				
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)				
Defined as electric supply that has been promoted as having greater than required renewable content requirements for retail power. Products offered to customer when customer requests specialized service				
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)				
Includes all customers who are not billed by the utility for the supplier's services. Includes customers b				
12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x)				
Includes customers indicated in #11 who are billed automatically on credit cards or other automatic pa				
13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)				

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-8 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years. page 1

UPS CampusShip: View/Print Label

1. Ensure there are no other shipping or tracking labels attached to your package. Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.
 2. Fold the printed label at the solid line below. Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label.
 3. **GETTING YOUR SHIPMENT TO UPS Customers with a Daily Pickup**
Your driver will pickup your shipment(s) as usual.
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Take your package to any location of The UPS Store®, UPS Access Point™ location, UPS Drop Box, UPS Customer Center, Staples® or Authorized Shipping Outlet near you. Items sent via UPS Return Services(SM) (including via Ground) are also accepted at Drop Boxes. To find the location nearest you, please visit the Resources area of CampusShip and select UPS Locations.
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	PA 171 9-20 	
UPS NEXT DAY AIR		1
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BILLING: 3RD PARTY		
		
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MAR 28 2023
PA PUBLIC UTILITY COMMISSION
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