



House of Representatives

Commonwealth of Pennsylvania
Harrisburg

March 14, 2023

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Secretary Rosemary Chiavetta, Esq.
Secretary's Bureau
Pennsylvania Public Utility Commission
400 North Front Street
Keystone Building
Harrisburg, PA 17120

RE: C-2023-3037574

Office of Consumer Advocate & Office of Small Business Advocate

v.

Commonwealth Telephone Company, LLC d/b/a Frontier Communications

To Administrative Law Judges Haas and Coogan,

I write to you requesting that public hearings be held in my district regarding the above-captioned matter. Frontier Communications has been a frequent subject of complaint for myself and for many of my constituents. There has been a sustained and glaring lack of maintenance and repair of Frontier's systems and infrastructure, which has resulted in service that is not reasonably continuous, and fraught with unreasonable interruptions and delay. This has impacted our community significantly and resulted in community safety issues caused by an inability to reliably contact emergency services.

There has been a dearth of communication from Frontier Communications on these issues and plans to improve the services and facilities are non-existent to my knowledge. I question whether commitments made by this company to the Public Utility Commission under their obligations arising from Title 66, Chapter 30 are being adhered to and I thank you for your inquiries into this matter.

I also would like to commend the Office of Consumer Advocate and the Office of Small Business Advocate for their attention on this longstanding problem that impacts me and my

constituents lives every day. I hope you will consider holding public hearings in my district and I will endeavor to be as helpful as I can in arranging such a hearing.

Sincerely,



Tina Pickett
State Representative
110th Legislative District
Bradford (part) & Wyoming Counties

cc: Patrick M. Cicero, Consumer Advocate
NazAarah Sabree, Small Business Advocate

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COMMONWEALTH OF PENNSYLVANIA
HARRISBURG

TINA PICKETT, MEMBER
PO BOX 202110
HARRISBURG, PA 17120-2110

HAND CARRY

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