

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

-----*
ANNURADHA GOEL, :
Complainant, : Case No.:
vs. : C-2022-3035690
AQUA PENNSYLVANIA WASTEWATER, :
INC., :
Respondent. :
-----*

Pages 1 through 43 TELEPHONIC HEARING
Judge's Chamber
Commonwealth Keystone Bldg.
400 North Street
Harrisburg, PA 17120

Tuesday, March 14, 2023
Met, pursuant to notice, at 10:02 a.m.

INDEX TO EXHIBITS
Docket No. C-2022-3035690
Hearing Date: March 14, 2023

NUMBER	FOR IDENTIFICATION	IN EVIDENCE
AQUA WASTEWATER:		
1	(Customer Information Screen)	35 36
2	(Notice of Proposed Rate Increase for New Garden Township Division)	35 36
3	(Docket No. R-2021-3027386, Tariff Approval Secretarial Letter, dated 6/3/22)	35 36
4	(Rate Zone 11, Tariff for New Garden Township Div.)	35 36
5	(Quarterly Monthly Bills, dated 4/1/22; 6/17/22; 9/19/22; 12/13/22 & 2/28/23)	35 36

Docket No. C-2022-3035690

Annuradha Goel v. Aqua Pennsylvania Wastewater, Inc.

The Hon. Dennis J. Buckley

Hearing: Tuesday, March 14, 2023; 10:00 a.m.

Call-in Hearing No.: 877.920.7184; PIN: 57338450#

PROPOSED HEARING EXHIBITS OF AQUA

1. Customer Information Screen
2. Notice of Proposed Rate Increase for New Garden Township Division
3. Docket No. R-2021-3027386, Tariff Approval Secretarial Letter, dated 6/3/22
4. Rate Zone 11, Tariff for New Garden Township Division
5. Quarterly Monthly Bills, dated 4/1/22; 6/17/22; 9/19/22; 12/13/22; and 2/28/23



GOEL 4NMLR/DHA - CSR Interface (UC*CSR) 3.15-210423 029(C/SF)--000

Cust Code: 2843995 Prem Code: 1497548 Address: 5 QUEENS CT LAJENBERG PA 19350-9349 Service Selector: All Services
 Timer: On Off A- 1 RES QTR 1 DIAL SEW

Summary	Bill Information	Collection	Service	Deposit	Contact History	Misc	Oth Inv
Last Bill Amount: 519.93	Acct Status: Active				Pending SO: <input type="checkbox"/>	Life Support: <input type="checkbox"/>	
Last Bill Date: 18-SEP-2022	Established: 21-DEC-2020				Budget: <input type="checkbox"/>	Notes: <input type="checkbox"/>	
Due Date: 11-OCT-2022	Credit Rating: Good				Pynt Arr: <input type="checkbox"/>	Complaints: <input type="checkbox"/>	
Past Due: 0.00	Billing Cycle: 2026				Bank Draft: <input type="checkbox"/>	Master: <input type="checkbox"/>	
Acct Balance: 0.00	Next Read Date:				CoApp: <input type="checkbox"/>	Consp Bill: <input type="checkbox"/>	
Billed Charges: 519.93	Next Bill Date:				Contract: <input type="checkbox"/>	Cust Asst: <input type="checkbox"/>	
Payments: 519.93	Penalty Exempt: <input type="checkbox"/> No Check: <input type="checkbox"/>				Letters: <input type="checkbox"/>	Loans: <input type="checkbox"/>	
Adjustments: 0.00	Bad Debt Exempt: <input checked="" type="checkbox"/> Haz Mat: <input type="checkbox"/>				Bad Debt: <input type="checkbox"/>	Resp: <input type="checkbox"/>	
Discounts: 0.00	Charity: <input type="checkbox"/> Inspection Required: <input type="checkbox"/>				Credit Card: <input type="checkbox"/>	EWD: <input type="checkbox"/>	
Unbilled Chrg: 0.00					Pending RD: <input type="checkbox"/>		
Company Name: NEW GARDEN TOWNSHIP WASTEWATER							
Dist: P217 Dist Desc: NEW GARDEN SOMERSET							
Next Read Date:	Days To: 0	DIV: JG	DIV Desc: PA - Southeast - Great Va				



NOTICE OF PROPOSED WASTEWATER RATE CHANGES

Dear Customer:

Aqua Pennsylvania, Inc. ("Aqua" or "Company") filed a request with the Pennsylvania Public Utility Commission ("PUC") on Aug. 20, 2021 to increase your wastewater rates as of Oct. 19, 2021. A full investigation of this request by the PUC could delay the change until May 2022. This notice describes our request, the PUC's role, and what actions you can take.

AQUA'S RATE REQUEST

Aqua is requesting a total overall rate increase of \$97.7 million per year for all of our water and wastewater operations. This covers investments in system repairs and improvements that Aqua has already made since April 2020 and projected through March 2023. It also covers the cost of operation and maintenance, essential to ensuring proper treatment and uninterrupted service. Since the last rate case, Aqua has invested approximately \$1.1 billion in infrastructure and other service improvements.

THE RATES YOU PAY DIRECTLY BENEFIT YOUR COMMUNITY

The investments Aqua has made in our water and wastewater systems throughout the state have increased reliability and capacity and helped prevent service interruptions. These improvements include, but are not limited to, the following: collection system replacement and renewal, treatment plant rehabilitation, upgrades to electrical systems, installation of remote monitoring systems, and installation of generators.

Aqua's commitment to ongoing system investments helps ensure uninterrupted service and the appropriate treatment of wastewater to protect the environment. It also helps protect our customers from critical systems failures that many U.S. communities are now facing due to aging water and wastewater infrastructure.

If the Company's entire request is approved, the typical wastewater bill for:

- Residential customers using 5,100 gallons a month would increase from \$89.72 to \$123.27 per month.
- Commercial customers using 78,400 gallons a month would increase from \$1,855.93 to \$2,550.05 per month.

Aqua's filing with the PUC also requests a combined revenue requirement for the Company's water and wastewater operations.

To find out how the request may change your wastewater bill, or to address any other questions you might have, contact Aqua at 877.987.2782. You can find the rates we asked for in Original Tariff Water – PA P.U.C. No. 3 and Original Tariff Sewer – PA P.U.C. No. 3, filed with the PUC or on our website at AquaAmerica.com. You may review the material we filed with the PUC at our office in Bryn Mawr, Pennsylvania. You can also ask us to send you a copy of our Statement of Reasons, which is a plain-language summary of why we need to raise our rates.

PUC ROLE

The state agency that approves rates for public utilities is the PUC. The PUC will review and investigate the requested rate increase. Aqua must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request or may reduce existing rates. As a result, the final effect on your bill may be different than Aqua's request.

ACTIONS YOU CAN TAKE

You may challenge the Company's request by:

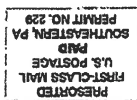
1. Sending a letter to the PUC. You can tell the PUC why you object to the requested rate increase in your letter. You can also tell the PUC about any other concerns you have about the Company. This information can be helpful when the PUC investigates the rate request. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
2. Attending or presenting testimony at PUC public input hearings. You can attend or be a witness at a PUC public hearing. The PUC holds public input hearings if it opens an investigation of the Company's rate increase request and if there is enough interest in the case. At these hearings you may present your views in person to the PUC judge and to Company representatives. Testimony under oath becomes part of the rate case record. The PUC holds these hearings in the service area of the Company. For more information, call the PUC at 800.692.7380.

3. Becoming a party by filing a formal complaint. If you want to be a party to the case, you must file a formal complaint. You then have an opportunity to take part in all hearings about the rate increase request. You can receive copies of all materials distributed by the other parties. Formal complaints should be filed with the PUC before Oct. 19, 2021. If no one files a formal complaint, the PUC may grant all, some or none of the request without holding a hearing before a PUC judge. You can request a formal complaint form by writing to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265, or by going to its website: www.puc.pa.gov.

NEW GARDEN WW

New Garden WW

Return Service Requested



762 W. Lancaster Ave.
Bryn Mawr, PA 19010





COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120



June 3, 2022

Docket Nos. R-2021-3027385
R-2021-3027386

Erin M. Feeney
Aqua Pennsylvania, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Re: Aqua Pennsylvania, Inc. Compliance Filing, Original Tariff Water-PA P.U.C. No. 3; and Aqua Pennsylvania Wastewater, Inc. Compliance Filing, Original Tariff Sewer-PA P.U.C. No. 3

Dear Ms. Feeney:

By Opinion and Order entered May 16, 2022, the Commission authorized Aqua Pennsylvania, Inc. and Aqua Pennsylvania Wastewater, Inc. (the Company) to file tariff revisions designed to produce an annual revenue increase of approximately \$50,510,192 for water service, and an annual revenue increase of approximately \$18,740,978 for wastewater service, to become effective for service rendered on and after May 19, 2022.

On May 23, 2022, the Company filed Original Tariff Water-PA P.U.C. No. 3 and Original Tariff Sewer-PA P.U.C. No. 3, effective May 19, 2022 (Compliance Tariffs). The Company also filed a detailed proof of revenues, demonstrating that the filed tariff adjustments comply with the provisions of the final Opinion and Order.

Commission Staff reviewed the tariff revisions and proof of revenues and found that suspension or further investigation does not appear warranted at this time. Therefore, in accordance with 52 Pa. Code Chapter 53, the Commission will allow the Compliance Tariffs to become effective by operation of law according to the effective date contained on each page of the tariffs. However, approval of the Compliance Tariffs is subject to investigation, refund, and recoupment based on the outcome of the Commission's review of Petitions for Reconsideration and Clarification filed in the above dockets.¹ The Company may be required to file revised Compliance Tariffs as necessary.

¹ See *Petition for Reconsideration and/or Clarification of CAUSE-PA*, and *Petition for Reconsideration/Clarification of Aqua Pennsylvania, Inc. and Aqua Pennsylvania Wastewater, Inc.*, filed May 31, 2022 at Docket Nos. R-2021-3027385 and R-2021-3027386.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

If you have any questions in this matter, please contact Marissa Boyle, Bureau of Technical Utility Services, at (717) 787-7237 or maboyle@pa.gov.

Sincerely,

A handwritten signature in black ink, which appears to read "Rosemary Chiavetta". The signature is written in a cursive style.

Rosemary Chiavetta
Secretary



AQUA PENNSYLVANIA WASTEWATER, INC.
(hereinafter referred to as the "Company")

RATES, RULES, AND REGULATIONS

GOVERNING THE COLLECTIONS OF

WASTEWATER

IN PORTIONS OF

ADAMS, BERKS, BUCKS, CARBON, CHESTER, CLARION, CLEARFIELD, DELAWARE,
LACKAWANNA, LUZERNE, MONROE, MONTGOMERY, PIKE, SCHUYLKILL, VENANGO,
AND WYOMING COUNTIES

IN THE COMMONWEALTH OF PENNSYLVANIA

ISSUED: May 23, 2022

EFFECTIVE: May 19, 2022

By:

Marc Lucca, President
Aqua Pennsylvania, Inc.
762 Lancaster Avenue
Bryn Mawr, Pennsylvania 19010

NOTICE

THIS TARIFF PROPOSES INCREASES IN RATES AND CHANGES IN RULES
AND REGULATION OF SERVICE.

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DESCRIPTION OF TERRITORIES SERVED

	<u>Township</u>	<u>County</u>
RATE ZONE 4		
Honeycroft Village Division	Londonderry (portion)	Chester
Lake Harmony Division	Kidder	Carbon
New Daleville Division	Londonderry (portion)	Chester
Peddlers View Division	Solebury (portion)	Bucks
Tobyhanna Township Division	Tobyhanna (portion)	Monroe
Twin Hills Division	West Pikeland (portion)	Chester
RATE ZONE 5		
Avon Grove School District	New London (portion)	Chester
Avon Grove School District	Penn (portion)	Chester
East Bradford Division (Brandywine)	East Bradford (portion)	Chester
Little Washington Division	East Brandywine (portion)	Chester
Plumsock Division*	Willistown (portion)	Chester
The Greens at Penn Oaks Division	Thornbury (portion)	Chester
Newlin Green Division	Newlin	Chester
Sage Hill Division	Thornbury (portion)	Chester
RATE ZONE 6		
CS Sewer Division (Masthope)	Lackawaxen	Pike
RATE ZONE 7		
Limerick Division	Limerick (portion)	Montgomery
RATE ZONE 8		
East Bradford Township Division	East Bradford (portion)	Chester
East Bradford Township Division	Birmingham (portion)	Chester
RATE ZONE 9		
Cheltenham Township Division	Cheltenham	Montgomery
Cheltenham Township Division	Jenkintown Borough (portion)	Montgomery
RATE ZONE 10		
East Norriton Township Division	East Norriton	Montgomery
RATE ZONE 11		
New Garden Township Division	New Garden	Chester

SCHEDULE OF RATES

RATE ZONE 11 – METERED

The rates under this schedule apply to all customer classes in the territories served subject to Rate Zone 11 rates as noted in the Description of Territories Served section under this tariff unless otherwise specifically identified below.

QUARTERLY SERVICE & CONSUMPTION CHARGES (\$)

		Gallons per Quarter	Rate Zone 11 Quarterly (\$)	
<u>RESIDENTIAL</u>	Base		\$	136.38
	Excess 1	0 to 15,000	\$	23.2590 per 1000 gallons
	Excess 2	15,001 and over	\$	33.4350 per 1000 gallons
<u>COMMERCIAL 1 & PUBLIC</u>	Base		\$	187.56
	Excess 1	0 to 15,000	\$	34.8500 per 1000 gallons
	Excess 2	15,001 and over	\$	44.8680 per 1000 gallons
<u>COMMERCIAL 2</u>	Base		\$	187.56
	Excess 1	0 to 15,000	\$	44.5800 per 1000 gallons
	Excess 2	15,001 and over	\$	50.0000 per 1000 gallons
<u>INDUSTRIAL</u>	Base		\$	934.65
	Excess 1	0 to 15,000	\$	44.5800 per 1000 gallons
	Excess 2	15,001 and over	\$	50.0000 per 1000 gallons

COMMERCIAL 1 class (Rate Zone 11 - New Garden Division only)

Shall be defined as each commercial, retail, industrial or institutional establishment and each bedroom unit of a motel, hotel or boardinghouse, having sanitary facilities, including stores, food markets, professional offices, mushroom houses, automotive repair garages and establishments not regularly preparing and/or dispensing food or beverages, but excluding those uses enumerated in the Commercial 2 class, and excluding industrial establishments discharging biodegradable industrial waste.

COMMERCIAL 2 class (Rate Zone 11 - New Garden Division only)

Shall be defined as each restaurant, bar, institution or establishment regularly preparing and/or dispensing food or beverages, whether for consumption on or off the premises, including but not limited to stores, food markets, delicatessens, food marts, schools, day-care centers, or other establishments requiring food-handling licensing, and beauty parlor and service stations.



Service To:
ANNURADHA GOEL
5 QUEENS CT
LANDENBERG, PA 19350-9349

Account Number
002643995 1497549
 NEW GARDEN WASTEWATER
 2200680 PWSID # WQ1596432

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date **April 01, 2022** Total Amount Due **\$ 327.11** Current Charges Due Date **April 25, 2022**

Meter Data

Billing Period	Days	Usage	Units
02/15/22	91	18,000	Gallons
11/16/21			
Average Daily Usage = 197 Gallons		Total Usage: 18,000	Gallons



Billing Detail

Amount Owed from Last Bill	\$ 284.26
Total Payments Received	284.26
Remaining Balance	0.00
Current Wastewater Charges	210.65
Late Charge	3.55
Base User Charge	112.91
Amount Due	\$ 327.11

Message Center (see reverse side for other information)

- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

MAKE CHECK PAYABLE TO:
Aqua PA WW

Account Number
002643995-1497549

Please do not remit payment to the above address

Cyc=2026 1up=3645427

Seq=2214

DUE DATE **04/25/2022** TOTAL AMOUNT DUE **\$327.11**

Amount Enclosed \$



ANNURADHA GOEL
 5 QUEENS CT
 LANDENBERG PA 19350-9349

AQUA PENNSYLVANIA
 PO BOX 70279
 PHILADELPHIA PA 19176-0279



00264399514975490000000327118

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
ANNURADHA GOEL
5 QUEENS CT
LANDENBERG, PA 19350-9349

Account Number
002643995 1497549
 NEW GARDEN WASTEWATER
 2200680 PWSID # WQ1596432

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date **June 17, 2022** Total Amount Due **\$ 303.91** Current Charges Due Date **July 11, 2022**

Meter Data

Billing Period	Days	Usage	Units
05/17/22 02/15/22	91	17,000	Gallons
Average Daily Usage = 186 Gallons	Total Days: 91	Total Usage: 17,000	Gallons

Billing Detail

Amount Owed from Last Bill \$ 327.11
 Total Payments Received 327.11
Remaining Balance **0.00**
 Current Wastewater Charges 191.00
 Base User Charge 112.91
Amount Due **\$ 303.91**

Message Center (see reverse side for other information)

- Coming soon: We are excited to announce that a new and improved Aqua website will be launching this summer! The new site will offer user-friendly enhancements and a new look. More details will be shared soon.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

MAKE CHECK PAYABLE TO:
Aqua PA WW

Account Number
002643995-1497549

Please do not remit payment to the above address

DUE DATE **07/11/2022** TOTAL AMOUNT DUE **\$303.91**

Cyc=2026 1up=3787372

Seq=15043

Amount Enclosed \$.



ANNURADHA GOEL
 5 QUEENS CT
 LANDENBERG PA 19350-9349

AQUA PENNSYLVANIA
 PO BOX 70279
 PHILADELPHIA PA 19176-0279



00264399514975490000000303919

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

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Free Payment Option

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View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
ANNURADHA GOEL
5 QUEENS CT
LANDENBERG, PA 19350-9349

Account Number
002643995 1497549
 NEW GARDEN WASTEWATER
 2200680 PWSID # WQ1596432

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date Total Amount Due Current Charges Due Date
September 19, 2022 \$ 519.93 October 11, 2022

Meter Data

Billing Period	Days	Usage	Units
08/16/22 05/17/22	91	16,000	Gallons
Average Daily Usage = 175 Gallons	Total Days: 91	Total Usage: 16,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 303.91
Total Payments Received	303.91
Remaining Balance	0.00
Current Wastewater Charges.....	380.02
Late Charge.....	3.80
Base User Charge.....	1.24
Base User Charge.....	134.88
Amount Due.....	\$ 519.93

Message Center (see reverse side for other information)

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RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

MAKE CHECK PAYABLE TO:
Aqua PA WW

Account Number
002643995-1497549

Please do not remit payment to the above address

Cyc=2026 1up=3955348 EC: P930 BC: P930

Seq=18933

DUE DATE **10/11/2022** TOTAL AMOUNT DUE **\$519.93**

Amount Enclosed \$.

ANNURADHA GOEL
 5 QUEENS CT
 LANDENBERG PA 19350-9349

AQUA PENNSYLVANIA
 PO BOX 70279
 PHILADELPHIA PA 19176-0279



00264399514975490000000519937

Important Customer Information

Office Information:

Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782

Fax: 866.780.8292

AquaAmerica.com

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View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



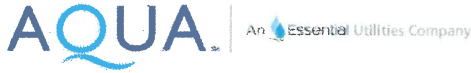
(Scan with smartphone)

Save time and cut clutter with paperless billing!

Enroll today in WaterSmart e-Billing. You can cut the clutter of a paper bill, and we'll notify you by email when your bill is available to view online. It's simple, secure, and free of charge.

Visit AquaAmerica.com for more details or use your smartphone camera to link directly to the site.

You will need your 16 digit account number and mailing address ZipCode printed on the front of your statement.



Service To:
ANNURADHA GOEL
5 QUEENS CT
LANDENBERG, PA 19350-9349

Account Number
002643995 1497549
 NEW GARDEN WASTEWATER
 2200680 PWSID # WQ1596432

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782**
 762 W. Lancaster Avenue Fax: **866.780.8292**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Questions about your sewer service? Contact us before the due date.
 Bill Date Total Amount Due Current Charges Due Date
December 13, 2022 \$ 462.01 January 04, 2023

Meter Data

Billing Period	Days	Usage	Units
11/14/22	90	14,000	Gallons
08/16/22			
Average Daily Usage = 155 Gallons		Total Usage:	14,000 Gallons

Billing Detail

Amount Owed from Last Bill	\$ 519.93
Total Payments Received	519.93
Remaining Balance	0.00
Current Wastewater Charges.....	325.63
Base User Charge.....	136.38
Amount Due.....	\$ 462.01

Message Center (see reverse side for other information)

- Your bill may contain a Rate Case Adjustment and Distribution System Improvement Charge Credit. They reflect an adjustment for the period between when Aqua's new rates were effective on 5.19.2022 and when they were implemented, 6.20.2022. Learn more at <https://www.aquaamerica.com/our-states/pennsylvania>
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RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

MAKE CHECK PAYABLE TO:
Aqua PA WW

Account Number
002643995-1497549

DUE DATE **01/04/2023** TOTAL AMOUNT DUE **\$462.01**

Please do not remit payment to the above address

Cyc=2026 1up=4113846

Seq=75059

Amount Enclosed \$



ANNURADHA GOEL
 5 QUEENS CT
 LANDENBERG PA 19350-9349

AQUA PENNSYLVANIA
 PO BOX 70279
 PHILADELPHIA PA 19176-0279



00264399514975490000000462015

Important Customer Information

Office Information:
Aqua Pennsylvania
762 W. Lancaster Avenue
Bryn Mawr, PA 19010

Toll Free: 877.987.2782
Fax: 866.780.8292
AquaAmerica.com

Please notify our office immediately upon change of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified.

Applicable rates, rules and regulations under which service is furnished are on file at the office address listed above. Copies may be obtained upon request.

We welcome the opportunity to work with you and will attempt to resolve any concern that you may have.

Payment Options

Pay by mail to: PO Box 70279, Philadelphia, PA
19176-0279

Pay by phone at 866.269.2906 24/7 for a fee to the customer.

Free Payment Option

WaterSmart e-Billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at AquaAmerica.com to sign up today!

Aqua Pennsylvania is an Essential Utilities Inc. company (NYSE:WTRG). For more information, visit our website at AquaAmerica.com.



View your account, pay your current bill, check your daily balance, sign up for paperless billing, make a one-time payment.



(Scan with smartphone)

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Service To:
ANNURADHA GOEL
5 QUEENS CT
LANDENBERG, PA 19350-9349

Account Number
002643995 1497549
 NEW GARDEN WASTEWATER
 2200680 PWSID # WQ1596432

Aqua Pennsylvania Wastewater Toll Free: **877.987.2782** Questions about your sewer service? Contact us before the due date.
 762 W. Lancaster Avenue Fax: **866.780.8292** Bill Date **February 28, 2023** Total Amount Due **\$ 518.40** Current Charges Due Date **March 22, 2023**
 Bryn Mawr, PA 19010-3489 **AquaAmerica.com**

Meter Data

Billing Period	Days	Usage	Units
02/16/23 11/14/22	94	16,000	Gallons
Average Daily Usage = 170 Gallons	Total Days: 94	Total Usage: 16,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 462.01
Total Payments Received	462.01
Remaining Balance	0.00
Current Wastewater Charges.....	382.33
Base User Charge.....	136.38
State Tax Adjustment Surcharge - Sewer.....	0.31 Credit
Amount Due.....	\$ 518.40

Message Center (see reverse side for other information)

- Effective January 20, 2023, the allowable wastewater State Tax Adjustment Surcharge (STAS) is -0.06%.
- We are excited to announce that Aqua has a new and improved website that offers user-friendly enhancements and a new look and navigation. Please visit us at www.AquaWater.com. We hope you enjoy the new site!
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Pennsylvania Wastewater
 762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=2026 1up=4255542

Seq=20450

MAKE CHECK PAYABLE TO:
Aqua PA WW

Account Number
002643995-1497549

DUE DATE
03/22/2023

TOTAL AMOUNT DUE
\$518.40

Amount Enclosed \$.



ANNURADHA GOEL
 5 QUEENS CT
 LANDENBERG PA 19350-9349

AQUA PENNSYLVANIA
 PO BOX 70279
 PHILADELPHIA PA 19176-0279



00264399514975490000000518402

Important Customer Information

Office Information:
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Bryn Mawr, PA 19010

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Fax: 866.780.8292
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