

**JOE HAMM, MEMBER**  
84<sup>TH</sup> LEGISLATIVE DISTRICT  
**CAPITOL OFFICE:**  
P.O. BOX 202084  
HARRISBURG, PA 17120-2084  
PHONE: 717-787-5270

**DISTRICT OFFICES:**  
274 BROAD STREET  
MONTGOMERYVILLE, PA 17754  
PHONE: 570-546-2084  
PHONE: 570-327-2084

TIADAGHTON VALLEY MALL, ROOM 105  
701 ALLEGHENY STREET, BOX 4  
JERSEY SHORE, PA 17740  
PHONE: 570-398-4476  
FAX: 570-398-5963



**House of Representatives**  
Commonwealth of Pennsylvania  
Harrisburg

**COMMITTEES**  
ENVIRONMENTAL RESOURCES  
AND ENERGY  
GAME AND FISHERIES  
LOCAL GOVERNMENT  
VETERANS AFFAIRS AND  
EMERGENCY PREPAREDNESS

**CAUCUSES:**  
AGRICULTURE  
BROADBAND  
GAS & OIL  
PRO LIFE  
SECOND AMENDMENT

**JHAMM@PAHOUSEGOP.COM**  
**WWW.REPJAMM.COM**

March 21, 2023

Secretary Rosemary Chiavetta, Esq Secretary's Bureau  
Pennsylvania Public Utility Commission, Commonwealth Keystone Building  
2nd Floor, Room-N201  
400 North Street  
Harrisburg, Pennsylvania 17120

Attention: Judge Haas

Dear Judge Haas:

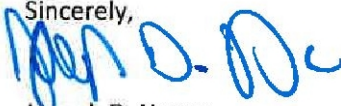
It has come to my attention you are serving as the ALJ for OCA & OSBA v Commonwealth d/b/a Frontier (C-2023-3037574) and that there will be a prehearing conference on the morning of Tuesday, April 11. Thank you for hearing this case as it is incredibly important to residents in my district, particularly in rural Sullivan County, which is the second least-populous county in the Commonwealth.

The stories my staff and I have heard from constituents are heartbreaking. Many of the people who contact me with Frontier service disruptions are elderly with limited access to resources. Several of them struggle just to manage their medical conditions, treatments, and follow up appointments. Having an additional burden of losing landline telephone and internet service places their wellbeing and safety at great risk, as well as causing increased anxiety and frustration.

My office has received several complaint forms from constituents who have had or are currently having issues with their Frontier telephone lines. I routinely see the line issues as I drive throughout my district. It is also worth noting that my offices continue to receive complaints every week from residents in rural Sullivan County. This is especially concerning for those who do not have cell service in our remote areas, which is most of that county. Sullivan County residents depend on reliable landline telephone service as their primary means of communication.

I ask that you hold an in-person public input hearing in Sullivan County. Representatives Tina Pickett and Clint Owlett hosted two meetings with OCA and OSBA in their districts to explain the next steps of this process. The community made it clear they would like to have the opportunity to speak during this important hearing. Many Frontier customers cannot or do not have the ability to join an online format because of the very topic in this case. I believe the best avenue for effective communication would be for an in-person public hearing. Otherwise, you will receive an incomplete depiction of how Frontier customers are being negatively impacted.

Your consideration of this request is greatly appreciated. Please feel free to contact me if you wish to further discuss.

Sincerely,  
  
Joseph D. Hamm  
State Representative  
84<sup>th</sup> District

**JOE HAMM, MEMBER**

84<sup>TH</sup> LEGISLATIVE DISTRICT

**CAPITOL OFFICE:**

P.O. BOX 202084

HARRISBURG, PA 17120-2084

PHONE: 717-787-5270

**DISTRICT OFFICES:**

274 BROAD STREET

MONTOURSVILLE, PA 17754

PHONE: 570-546-2084

PHONE: 570-327-2084

TIADAGHTON VALLEY MALL, ROOM 105

701 ALLEGHENY STREET, BOX 4

JERSEY SHORE, PA 17740

PHONE: 570-398-4476

FAX: 570-398-5963



**House of Representatives**

Commonwealth of Pennsylvania

Harrisburg

**COMMITTEES**

ENVIRONMENTAL RESOURCES  
AND ENERGY  
GAME AND FISHERIES  
LOCAL GOVERNMENT  
VETERANS AFFAIRS AND  
EMERGENCY PREPAREDNESS

**CAUCUSES:**

AGRICULTURE  
BROADBAND  
GAS & OIL  
PRO LIFE  
SECOND AMENDMENT

**JHAMM@PAHOUSEGOP.COM**  
**WWW.REPJAMM.COM**

March 21, 2023

Secretary Rosemary Chiavetta, Esq Secretary's Bureau  
Pennsylvania Public Utility Commission, Commonwealth Keystone Building  
2nd Floor, Room-N201  
400 North Street  
Harrisburg, Pennsylvania 17120

Attention: Judge Coogan

Dear Judge Coogan:

It has come to my attention you are serving as the ALJ for OCA & OSBA v Commonwealth d/b/a Frontier (C-2023-3037574) and that there will be a prehearing conference on the morning of Tuesday, April 11. Thank you for hearing this case as it is incredibly important to residents in my district, particularly in rural Sullivan County, which is the second least-populous county in the Commonwealth.

The stories my staff and I have heard from constituents are heartbreaking. Many of the people who contact me with Frontier service disruptions are elderly with limited access to resources. Several of them struggle just to manage their medical conditions, treatments, and follow up appointments. Having an additional burden of losing landline telephone and internet service places their wellbeing and safety at great risk, as well as causing increased anxiety and frustration.

My office has received several complaint forms from constituents who have had or are currently having issues with their Frontier telephone lines. I routinely see the line issues as I drive throughout my district. It is also worth noting that my offices continue to receive complaints every week from residents in rural Sullivan County. This is especially concerning for those who do not have cell service in our remote areas, which is most of that county. Sullivan County residents depend on reliable landline telephone service as their primary means of communication.

I ask that you hold an in-person public input hearing in Sullivan County. Representatives Tina Pickett and Clint Owlett hosted two meetings with OCA and OSBA in their districts to explain the next steps of this process. The community made it clear they would like to have the opportunity to speak during this important hearing. Many Frontier customers cannot or do not have the ability to join an online format because of the very topic in this case. I believe the best avenue for effective communication would be for an in-person public hearing. Otherwise, you will receive an incomplete depiction of how Frontier customers are being negatively impacted.

Your consideration of this request is greatly appreciated. Please feel free to contact me if you wish to further discuss.

Sincerely,

A handwritten signature in blue ink, appearing to read "Joe Hamm".

Joseph D. Hamm  
State Representative  
84<sup>th</sup> District

**JOE HAMM, MEMBER**  
84<sup>TH</sup> LEGISLATIVE DISTRICT

**CAPITOL OFFICE:**  
P.O. BOX 202084  
HARRISBURG, PA 17120-2084  
PHONE: 717-787-5270

**DISTRICT OFFICES:**  
274 BROAD STREET  
MONTOURSVILLE, PA 17754  
PHONE: 570-546-2084  
PHONE: 570-327-2084

TIADAGHTON VALLEY MALL, ROOM 105  
701 ALLEGHENY STREET, BOX 4  
JERSEY SHORE, PA 17740  
PHONE: 570-398-4476  
FAX: 570-398-5963



## House of Representatives

Commonwealth of Pennsylvania  
Harrisburg

**COMMITTEES**  
ENVIRONMENTAL RESOURCES  
AND ENERGY  
GAME AND FISHERIES  
LOCAL GOVERNMENT  
VETERANS AFFAIRS AND  
EMERGENCY PREPAREDNESS

**CAUCUSES:**  
AGRICULTURE  
BROADBAND  
GAS & OIL  
PRO LIFE  
SECOND AMENDMENT

**JHAMM@PAHOUSEGOP.COM**  
**WWW.REPJAMM.COM**

March 21, 2023

Secretary Rosemary Chiavetta, Esq Secretary's Bureau  
Pennsylvania Public Utility Commission, Commonwealth Keystone Building  
2nd Floor, Room-N201  
400 North Street  
Harrisburg, Pennsylvania 17120

Attention: Secretary Rosemary Chiavetta

Dear Rosemary:

It has come to my attention you are serving as the ALJ for OCA & OSBA v Commonwealth d/b/a Frontier (C-2023-3037574) and that there will be a prehearing conference on the morning of Tuesday, April 11. Thank you for hearing this case as it is incredibly important to residents in my district, particularly in rural Sullivan County, which is the second least-populous county in the Commonwealth.

The stories my staff and I have heard from constituents are heartbreaking. Many of the people who contact me with Frontier service disruptions are elderly with limited access to resources. Several of them struggle just to manage their medical conditions, treatments, and follow up appointments. Having an additional burden of losing landline telephone and internet service places their wellbeing and safety at great risk, as well as causing increased anxiety and frustration.

My office has received several complaint forms from constituents who have had or are currently having issues with their Frontier telephone lines. I routinely see the line issues as I drive throughout my district. It is also worth noting that my offices continue to receive complaints every week from residents in rural Sullivan County. This is especially concerning for those who do not have cell service in our remote areas, which is most of that county. Sullivan County residents depend on reliable landline telephone service as their primary means of communication.

I ask that you hold an in-person public input hearing in Sullivan County. Representatives Tina Pickett and Clint Owlett hosted two meetings with OCA and OSBA in their districts to explain the next steps of this process. The community made it clear they would like to have the opportunity to speak during this important hearing. Many Frontier customers cannot or do not have the ability to join an online format because of the very topic in this case. I believe the best avenue for effective communication would be for an in-person public hearing. Otherwise, you will receive an incomplete depiction of how Frontier customers are being negatively impacted.

Your consideration of this request is greatly appreciated. Please feel free to contact me if you wish to further discuss.

Sincerely,

A handwritten signature in blue ink, appearing to read "Joe Hamm".

Joseph D. Hamm  
State Representative  
84<sup>th</sup> District