
Megan E. Rulli

mrulli@postschell.com
717-612-6012 Direct
717-731-1985 Direct Fax
File #: 200817

May 9, 2023

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Kathleen Button v. PPL Electric Utilities Corporation
Docket No. F-2023-3040329

Dear Secretary Chiavetta:

PPL Electric Utilities Corporation (“PPL Electric” or “Company”) respectfully requests that the Company’s Certificate of Satisfaction filed on May 8, 2023, in the above-referenced proceeding, be withdrawn.

On May 5, 2023, a customer service representative from PPL Electric contacted Kathleen Button (“Complainant”) to discuss the issues raised in her Formal Complaint. During that call, the Company representative and the Complainant discussed the results of the Complainant’s meter test, which demonstrated the accuracy of the Complainant’s meter, as well as the energy use at her service address. At the conclusion of the call, the Complainant indicated that she no longer wished to pursue her Complaint.

Later that day, counsel for PPL Electric contacted the Complainant. During that call, the Complainant confirmed that she no longer wished to pursue her Complaint and consented to PPL Electric’s filing of a Certificate of Satisfaction to close out the matter. Accordingly, on May 8, 2023, PPL Electric filed a Certificate of Satisfaction with the Public Utility Commission (“Commission”).

After receiving service of the Certificate of Satisfaction on Monday, May 8, 2023, the Complainant contacted counsel for PPL Electric to request that the Company rescind the Certificate of

Rosemary Chiavetta, Secretary
May 9, 2023
Page 2

Satisfaction. The Complainant stated that although she had consented to the filing of the Certificate of Satisfaction, she was persuaded to continue litigating her Complaint after speaking to her grandson about the matter.

Thus, PPL Electric respectfully requests that its Certificate of Satisfaction filed on May 8, 2023, be withdrawn. PPL Electric will continue to work with the Complainant to try to resolve the Complaint.

Copies of this filing are being provided as indicated on the Certificate of Service.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'M E Rulli', written in a cursive style.

Megan E. Rulli

MER/kl
Attachment

cc: Certificate of Service

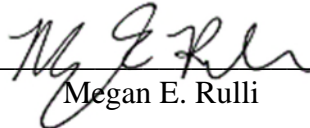
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA EMAIL AND FIRST-CLASS MAIL

Kathleen Button
122 South Main Street
Mountain Top, PA 18707
Kbutton122@gmail.com

Date: May 9, 2023



Megan E. Rulli