

# Rosemary Chiavetta, Secretary

Pennsylvania PUC  
Commonwealth Keystone B,dg  
400 North Street  
Harrisburg Pa. 17120

C-2023-3040177

Docket NO C-2023-3040177  
DATE OF DEPOSIT

MAY 11 2023

PA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

Let me respond today to Todd Stewart's denials of my claim of being solicited by the internal Marketing division of IGS. I was previously given the wrong information about IGS Using the same telemarketing company as AFP&G. On a phone call with a supervisor of IGS (5/8/2023) at 6:pm I was informed that IGS has its own internal marketing division and all calls made to present and prospective customers are recorded. She also stated that she has worked There for a little more than five years and their marketing division was present then. I was eighty seven years old at the time of being solicited by IGS. All of the letters supposedly sent to me by IGS and DES were never received by me. I contend that such important notices should have been sent by registered mail with return receipt requested. In my home I maintain filing cabinets which store all contractual agreements received and other important documents. To the best of my knowledge I do not recall receiving letters mentioned in exhibits D and E Of his filings. If I did I receive these letters they would have been filed by me and acted upon. As a retired senior Who is very careful with expenses I would not have accepted a variable rate as suggested in Attachment E. I do admit to receiving the letters in exhibit A and B

Attachment A dated April 4 2019 does not nullify my claim placed on actions of IGS committed in 2022. Page 2 of Mr Stewart's filing he claims I called DES on September 16 2019 accepting a new deal. Since IGS supervisor maintains all such calls are recorded; Where is this recording. I contend the only two times I called DES or IGS was to discuss the appearance of Verde as a supplier on bill Sent me by Peco. The second time was to discuss billings that far exceeded promises. The latter call was abrupt and I was instructed by a supervisor to file a complaint with the PUC. It is very strange to me and I hope to the PUC that the only call recorded was the one questioning the appearance on my Peco bill of Verde.

I am willing to swear under oath that I was solicited by IGS prior to their informing Peco that they Would be my gas supplier. Peco bills will prove that IGS started their service to me August 1 2022 Immediately after my being solicited. The bills proving this are included. Why would there be a need to inform Peco on July 12 2022 that they are my gas supplier if they have assumed all of DES Customers. Since all calls are recorded where are the recordings of me giving them permission to be my supplier. The only recording submitted by Mr. Stewart is of me questioning why Verde appeared on my Peco bill. Now I would like to describe their actual recording procedure. On the first recording I clearly stated that I would accept their service if I would be charged 1/2 the price Of Peco as promised. I then questioned the solicitor and was verbally assured that the pricing would

be just that. He immediately said he had to record my saying Yes only the second time. In retrospect I should have realized I was being Tricked into something not right. Included in my exhibit A are two forms submitted to me by Peco. Exhibit A #1 shows when IGS contacted Peco informing them they are my gas supplier. Exhibit A #2 shows date of IGS first billing on Peco bill. Also notice pricing differences. Please note that IGS notifying Peco of their being my gas supplier is dated July 12 2022. Their first bill is August 1 2022. Certainly related.

As to the PUC request of what I want them to do. #1 have all monies charged on Peco billing for them to be returned to me. #2 Have their internal marketing division cease false promises in their solicitations. #3 Supply law firm representing them with all calls which are recorded.

In summation! I have been informed that I did not have to accept IGS as a gas supplier just because they were a successor to DES. This should substantiate my claim that I was solicited by I G S With a very attractive offer which they did not provide. This I believe is the reason IGS Notified Peco on July 12 2022.

To complete my submission of facts I will compare Peco price per Ccf to that of IGS to prove I did not receive what was promised.

Peco for 8/22=.0834/Ccf.

IGS for 8&9/22.0899/Ccf

Peco for 9&10&11/22.08179.

IGS for 10&11/22.1.299/Ccf

Just some more evidence that I did not receive what I was promised on phone solicitation. I wonder what an internal marketing group does if not solicitation for their company.

Respectfully submitted;  
Stuart Licht.

[EXT]:Fwd: Stuart Licht v. PECO Energy Company, et al. (F-2023-3039215)

Stuart Licht <licht4@verizon.net>

Mon 5/8/2023 5:06 PM

To: Print & Marketing Services 721 <print.marketing0721@staples.com>

Sent from my iPhone

Begin forwarded message:

**From:** "Scott, Khadijah:(PECO)" <Khadijah.Scott@exeloncorp.com>  
**Date:** May 8, 2023 at 1:28:19 PM EDT  
**To:** Stuart Licht <licht4@verizon.net>  
**Subject:** RE: Stuart Licht v. PECO Energy Company, et al. (F-2023-3039215)

Good afternoon,

On July 12, 2022, PECO Energy Company received notification from IGS that they were serving as your supplier for gas. The switch became effective with IGS on August 1, 2022, per the switching rules. IGS served your gas account until January 2, 2023.

Account 89443-00605 for DR STUART LICHT PECO

Select Customer Contact for DR STUART LICHT

Contact Edit Actions Help

Contacted	Type
12/06/22	Rate Case Inquiry
12/06/22	Rate Case Inquiry
12/06/22	Drop [enrollment]
12/06/22	Electric Drop Enrollment
12/06/22	Miscellaneous
12/06/22	Commission Informal - Supplier
12/06/22	Add TCPA Consent
12/06/22	PUC Complaint
10/27/22	Maintain Bill Account
10/20/22	Supplier Enrollment
10/07/22	Billing Issues
07/12/22	Supplier Enrollment
06/30/22	Miscellaneous
04/27/17	Billing - Rates/Riders

Comments:

Customer enrolled with IGS Energy(8643) and enrollment letter sent.

Handwritten: # 1234



An Exelon Company  
Page 1 of 3

Name: DR STUART LIGHT  
Account Number:  
Phone Number:  
Service Address:

Emergency and Repair  
1-800-841-4141  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

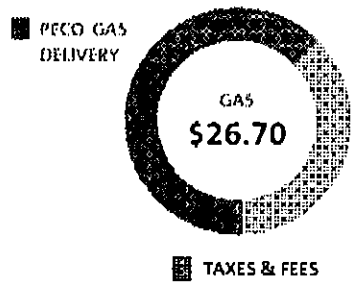


PECO  
2301 Market Street  
Philadelphia, PA 19103  
800-494-4000

Billing Summary  
Bill Date: 08/29/2022  
Thank you for your payment of \$341.38 on 08/24/2022

Current Period Charges

Electric	\$303.35
Gas	\$26.70
<b>Total New Charges</b>	<b>\$330.05</b>
<b>Total Amount Due on 09/20/2022</b>	<b>\$330.05</b>



IGS Energy  
6100 Emerald Parkway  
Dublin OH 43016  
888-995-0992

General Information  
Next scheduled meter reading: 09/29/2022  
1-800-894-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.  
peco.com/service  
Customer Self Service - Manage Your Account 24/7  
Start, stop and move your service

8889941-0015085-0001-0012063

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



2301 Market Street  
Philadelphia, PA 19103-1380

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # 777-432-9384  
Pay by phone, a convenience fee will apply.

Automatic Payment Deducted on 09/20/2022 \$330.05

Payment Amount \$

0019065 01 AV 0 JES \*\*AUTO\*\* TO 0 8885 19004-103414 -001-B1-P197041



DR STUART LIGHT  
414 LINDY LN  
BALA CYNWYD, PA 19004-1334



PECO - Payment Processing  
PO Box 37629  
Philadelphia, PA 19101-0629



894430060501003300522630330056



An Exelon Company  
Page 2 of 3

Account Number:

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
07/28-08/26	122180847	General Service	Tot kWh	114184 Actual	116010 Actual	1,826	1	1,826
08/01-08/26	016388408	General Service	Total Ccf	5965 Actual	5976 Actual	11	1	11

Total kWh Used: 1,826  
Total Ccf Used: 11



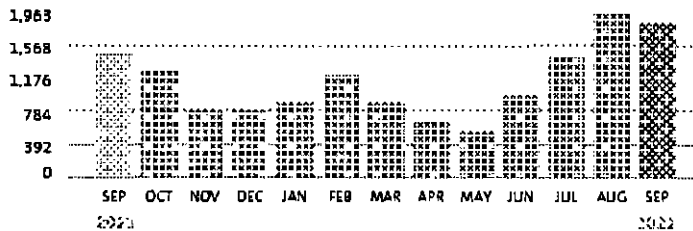
**Electric Residential Service**

Service Period 07/28/2022 to 08/26/2022 - 29 days

PECO ELECTRIC DELIVERY		\$148.01
Customer Charge		10.51
Distribution Charges	1,826 kWh X 0.07530	137.50
GENERATION SUPPLY		\$145.45
Generation Charges	1,826 kWh X 0.07780	142.06
Transmission Charges	1,826 kWh X 0.00728	13.29
TAXES & FEES		\$8.51
State Tax Adjustment		-0.01
<b>Total Current Charges</b>		<b>\$808.35</b>

Your Usage Profile  
ANNUAL ELECTRIC USAGE

PERFORMANCE TIPS  
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,826	63.0	29	81
Last Month	1,963	65.4	30	81
Last Year	1,472	50.8	29	78

Avg kWh per Month: 1,406  
2022 Annual kWh Usage: 13,276

**Message Center**

From PECO:  
New charges contain estimated total state taxes of \$21.85, including \$17.90 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0851 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [PAPowerSwitch.com](http://PAPowerSwitch.com) and [oca.state.pa.us](http://oca.state.pa.us).  
Your estimated gas price to compare for your rate class is \$0.8346 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit [PaGasSwitch.com](http://PaGasSwitch.com) and [oca.state.pa.us](http://oca.state.pa.us).

The amount of this bill will be automatically deducted from your bank account on September 20, 2022.

**From IGS Energy**

Sign up for MyAccount to view your plan and usage at [www.igs.com/login](http://www.igs.com/login)

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following:

Account Number: 89443-00605  
Electric Rate: Electric Residential Service  
Gas Rate: Gas Residential Heating Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



**Gas Residential Heating Service**

Service Period 08/01/2022 to 08/26/2022 - 25 days

PECO GAS DELIVERY		\$16.65
Customer Charge		11.35
Distribution Charges	11 Ccf X 0.43295	4.76
Balancing Service Charges	11 Ccf X 0.04925	0.54
GAS SUPPLY		\$9.89
IGS Energy Charges (888-995-0992)		
Energy Charge (11 CCF @ \$0.8991)		9.89
TAXES & FEES		\$0.16
Federal Tax Adjustment		0.15
State Tax Adjustment		0.01
<b>Total Current Charges</b>		<b>\$26.70</b>





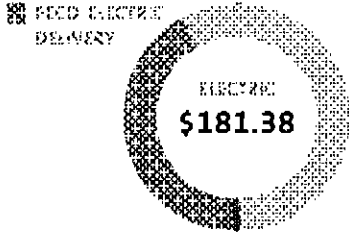
An Exelon Company  
Page 1 of 3

Name: DR STUART LIGHT  
Account Number:  
Phone Number:  
Service Address: 414 Lindy Ln, Balá Cynwyd

Emergency and Repair

800-841-4141

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.



TAXES & FEES

AP Gas & Electric  
6161 Savoy Drive, Suite 500  
Houston TX 77036  
877-544-4857

Billing Summary

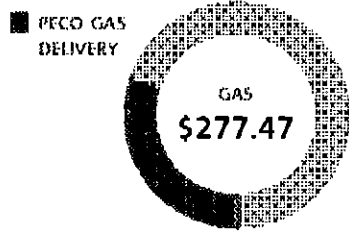
Bill Date: 11/30/2022  
Thank you for your payment of \$285.14 on 11/18/2022

Current Period Charges

Electric: \$181.38  
Gas: \$277.47

Total New Charges: \$458.85

Total Amount Due on 12/22/2022: \$458.85



TAXES & FEES

IGS Energy  
6100 Emerald Parkway  
Dublin OH 43016  
888-995-0992

General Information

Next scheduled meter reading: 01/02/2023

1-800-494-4000

If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service

Customer Self Service - Manage Your Account 24/7  
Start, stop and move your service

DATE OF DEPOSIT

MAY 11 2023

PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Online: peco.com

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



2301 Market Street  
Philadelphia, PA 19103-1980

Pay Today!

peco.com/ebill

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account

877-492-9384

Pay by phone, a convenience fee will apply.

Automatic Payment Deducted on 12/22/2022 \$458.85

Payment Amount \$

0022192 01 AV 0 455 \*\*AUTO\*\* T9 0 8932 19004-192416 -C01-B1-P22214-123 5 8



DR STUART LIGHT  
414 LINDY LN  
BALA CYNWYD, PA 19004-1934



PECO - Payment Processing  
PO Box 37629  
Philadelphia, PA 19101-0629

894430060501004588523560458850



An Exelon Company

Page 2 of 3

Account Number:

Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
12/12-12/29	122180847	General Service	Tot kWh	119342 Actual	119881 Actual	539	1	539
11/28-01/02	016389408	General Service	Total Ccf	6219 Actual	6520 Actual	301	1	301

Total kWh Used: 539

Total Ccf Used: 301



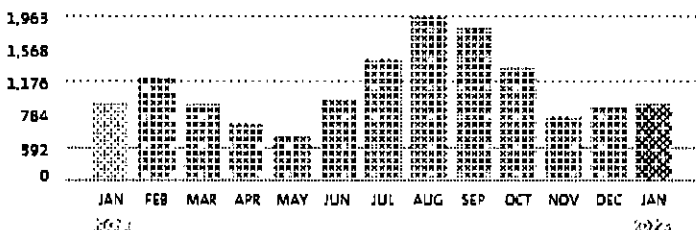
**Electric Residential Service**

Service Period 12/12/2022 to 12/29/2022 - 17 days

PECO ELECTRIC DELIVERY		\$46.10
Customer Charge		5.96
Distribution Charges	539 kWh X 0.07447	40.14
GENERATION SUPPLY		\$43.12
Generation Charges	539 kWh X 0.09128	49.20
Transmission Charges	539 kWh X 0.00727	3.92
TAXES & FEES		\$8.00
<b>Total Current Charges</b>		<b>\$200.42</b>

Your Usage Profile  
ANNUAL ELECTRIC USAGE

[peco.com/myidea](http://peco.com/myidea)  
Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	913	29.5	31	38
Last Month	873	26.5	33	52
Last Year	896	25.6	35	45

Req kWh per Month: 1,173  
Total Annual kWh Usage: 10,428



**Gas Residential Heating Service**

Service Period 11/28/2022 to 01/02/2023 - 35 days

PECO GAS DELIVERY		\$163.22
Customer Charge		13.67
Distribution Charges	301 Ccf X 0.44121	132.80
Balancing Service Charges	301 Ccf X 0.05564	16.75
GAS SUPPLY		\$391.00
IGS Energy Charges (888-995-0992)		
Energy Charge (301 CCF @ \$1.299)		391.00
TAXES & FEES		\$1.47
Federal Tax Adjustment		1.38
State Tax Adjustment		0.09
<b>Total Current Charges</b>		<b>\$555.69</b>

**Message Center**

From PECO:  
New charges contain estimated total state taxes of \$6.88, including \$5.85 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0986 per kWh. This may change in March, June, September and December. For more information and supplier offers, visit [PAPowerSwitch.com](http://PAPowerSwitch.com) and [oca.state.pa.us](http://oca.state.pa.us).  
Your estimated gas price to compare for your rate class is \$0.7327 per Ccf. This may change in March, June, September and December. For more information on how to shop for natural gas visit [PaGasSwitch.com](http://PaGasSwitch.com) and [oca.state.pa.us](http://oca.state.pa.us).

**IMPORTANT BILL MESSAGE:** Your account has been removed from our electronic bill payment plan. This bill amount will not be deducted from your bank account. Please pay the total due amount on this bill.

**From IGS Energy**

Sign up for MyAccount to view your plan and usage at [www.igs.com/login](http://www.igs.com/login)

**Shopping Information Box**

When shopping for a competitive electric/natural gas supplier, please provide the following:

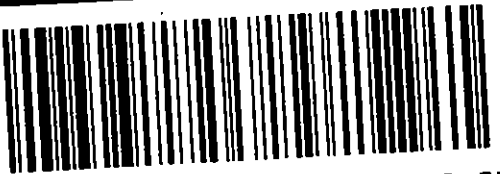
Account Number: 89443-00605  
Electric Rate: Electric Residential Service  
Gas Rate: Gas Residential Heating Service

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



414 LINDY LAWE  
514 CYNWYD PA  
19004

CERTIFIED MAIL



9589 0710 5270 0651 3350 53

RECEIVED

MAY 15 2023

PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Roseman  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North ~~State~~ Street  
Harrisburg PA 17120

Attention  
Docket no. C 2023-3040177

RDC 89



17120

R2305F150905-18

\$8.37

U.S. POSTAGE PAID  
FCM LETTER  
BALA CYNWYD, PA  
19004  
MAY 11, 23  
AMOUNT

17120 0651 3350 53  
MAY 15 2023 11 51  
PA 19004