



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
May 18, 2023

**MR. JOHN TOUMEH
MANAGER DIMP/LEAK SURVEY
UGI UTILITIES, INC.
1 UGI DRIVE
DENVER, PA 17517**

**Re: Management Efficiency Investigation (MEI)
Docket D-2022-3032778**

Dear Mr. Toumeh:

The Commission appreciates the cooperation extended by the officers and employees of UGI Utilities, Inc. to our audit staff during the recent Management Efficiency Investigation. We seek the company's further cooperation in implementing the recommendations cited in the MEI audit report.

At its Public Meeting of May 18, 2023, the Commission acknowledged receipt of the company Implementation Plan submitted on April 24, 2023 and released it to the public, along with the audit staff's MEI report. The Commission notes that the company Implementation Plan indicates agreement with all recommendations. Receipt of the Implementation Plan does not constitute acceptance by the Commission of the actions already taken, those to be taken, or the explanations and analysis provided. The company implementation actions, together with any explanations and cost/benefit analyses, may be reviewed by the Commission at a later date. This review would be made to determine if the company has effectively implemented the recommendations.

Accordingly, the Commission directs the company to proceed with the April 24, 2023 Implementation Plan. The Commission's direction to proceed with the Implementation Plan should not be construed as approval of the plan.

Sincerely,

A handwritten signature in black ink, appearing to read 'Rosemary Chiavetta', written in a cursive style.

Rosemary Chiavetta
Secretary

Contact Person: John Clista
(717) 772-0317