



May 22, 2023

To: All Parties of Record at Docket No. M-2022-3031727
PPL Electric Utilities Corporation 2023-2027 USECP

RE: PPL Electric Utilities Corporation Revised CAP Credit Letters, Landlord Consent Form, Customer Consent Form¹

Overview

On February 9, 2023, the Pennsylvania Public Utility Commission (Commission) entered an Order (February 2023 Order) directing PPL Electric Utilities Corporation (PPL) to, *inter alia*, file and serve revised letters sent to customers who reach 50% and 80% of their maximum Customer Assistance Program (CAP) credit limits (CAP credit letters), as well as revised landlord and customer consent forms within three months from the entry date of the February 2023 Order. February 2023 Order at 45, 83-84, OP #6(d), OP 6(i), OP #10.

Specifically, the February 2023 Order directed PPL to:

- Work with its universal service advisory committee (USAC) to amend CAP credit letters to make customers aware of the exceptions and how to notify PPL if they may qualify. February 2023 Order at 45, OP# 6(d), OP# 10.
- Work with its USAC to revise its WRAP consent forms. At a minimum, the landlord consent form should include language consistent with the provisions of 52 Pa. Code § 58.8(a) and the customer consent form should explain the customer may be penalized for making false or knowingly incomplete statements. February 2023 Order at 83-84, OP# 6(i).

On April 25, 2023, PPL met with its USAC, presented proposed revisions to these forms. On May 9, 2023, PPL filed its final revised CAP credit letters, as well as revised landlord and customer consent forms (May 9 Compliance Filing). To date, no protests or other responsive pleadings have been filed relative to the May 9 Compliance Filing.

The Commission's Bureau of Consumer Services (BCS) has reviewed the May 9 Compliance Filing and finds the revised CAP application and recertification letters in compliance with the June 2022 Order.

¹ The February 2023 Order referred to this form as the "tenant consent form." February 2023 Order at 83 84, OP# 6(i). As described in PPL's 2023-2027 USECP (PPL 2023 USECP), this form is used to obtain consent from all WRAP recipients to abide by the terms and conditions of the program, regardless of whether they are homeowners or tenants. PPL's 2023 USECP, Docket No. M-2022-3031727 (filed on April 18, 2023) at 30. To better reflect the function and application of this form – and consistent with the 2023 USECP – this Secretarial Letter refers to it as the "customer consent form."

Conclusion

Accordingly, BCS finds PPL's May 9 Compliance Filing to be compliant with the February 2023 Order. These staff determinations relative to the review of the May 9 Compliance Filing will be deemed to be the final action of the Commission unless reconsideration is sought from the Commission within 20 days after service of this Secretarial Letter. *See* 52 Pa. Code § 5.44 (relating to petitions for appeal from actions of the staff).

If you have any questions, please contact BCS Energy Policy Analyst Nathan Froehlich at nfroehlich@pa.gov.

Sincerely,



Rosemary Chiavetta
Secretary

cc: Gladys Brown Dutrieuille, Chairman
Stephen M. DeFrank, Vice Chairman
Ralph V. Yanora, Commissioner
Kathryn L. Zerfuss, Commissioner
John F. Coleman, Jr, Commissioner
Nathan Froehlich, BCS, nfroehlich@pa.gov
Joseph Magee, BCS, jmagee@pa.gov
Louise Fink Smith, Law Bureau, finksmith@pa.gov
Rhonda L. Daviston, Law Bureau, rdaviston@pa.gov
Erin N. Tate, Law Bureau, etate@pa.gov