

BEFORE THE PA PUBLIC UTILITY COMMISSION

:
:
:

Florence Ackridge

C-2022-3035899

V.

Philadelphia Gas Works

EXCEPTIONS TO JUDGE MARTA GUHL INITIAL DECISION

INTRODUCTION

The purpose of these exceptions is to admit additional documents and evidence by Complainant Florence Ackridge to sustain her burden of proof. Florence Ackridge resides at 6713 Gratz st, Philadelphia Pa 19126.

The Respondent is the Philadelphia Gas Works.

BACKGROUND

Ms. Ackridge adopts the Administrative Judge Guhl history of the proceedings and supplements the following: see Affidavit of Witness Florence Ackridge dated 5-12-2023 attached hereto.

Ms. Ackridge made several attempts to resolve the issue of high billing, gas leaks, and hazard tickets, etc.

Ms Ackridge contacted the Heater Hotline on the three (3) coldest days of the year during January 10, 2023. Oval heating replaced a gas valve, thermostat and aqestat for the heater, and fixed a few gas leaks.

Later in March her son smelled gas in the home. Ms. Ackeridge called PGW. They sent someone out who verified the leaks and turned off the gas. PGW instructed Ms Ackridge to contact a HVAC private contractor to replace the heater and fix the gas leaks. This was despite the fact she was eligible for a free heater replacement via the Crisis heater hotline program. (More on that later)

DATE OF DEPOSIT

MAY 25 2023

PA Public Utility Commission
Secretary's Bureau

Ms. Ackridge contacted Green Sky Finance heater at tele 833-981-1370. Adams Mechanics installed a new heater. Ms Ackridge was misrepresented by these companies that she needed a new boiler, heater, pipes, etc.

A boiler is not hooked to a gas line and was in working order when Oval heating visited her residence. Ms Ackridge was charged \$18,000 for the work and is currently being charged \$240 a month.

Later she was contacted by Ms Johnson of the heater hotline and told she was eligible for a free home heater. Ms Ackridge was the victim of Elder Fraud and GSW was vicariously responsible. She is seeking compensation and refund from PGW.

In addition, her heating bills were way to high do to her gas being turned off and being forced to rely on space heaters. Oval President Jimmy Stoykov in a zoom hearing stated there were three space heaters being used.

Mr. Stoykov also stated that the brand new gas meter that PGW installed was not set a zero and could have caused the high bills. Over 100 pictures were taken and Ms. Ackridge would like to hereto subpoena those from PGW. Oval is part of the heater Hotline Program run by PGW

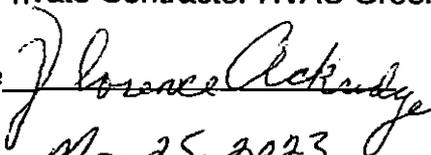
STATEMENT OF ISSUE

Ms. Ackridge is seeking refund and the amount for a heater she was eligible for, a declaration that Elder Fraud and PGW is, a rebate, and dispute that her bills were to high, the meter was incorrectly set at zero, that water in teh heater could have caused the high bills.

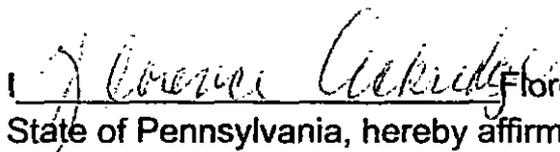
ARGUMENT

Based on the supporting documents and evidence it is a preponderance of evidence that Ms. Ackridge is a victim of Elder Fraud, high billing, misrepresentation. Ms. Ackridge asked the commission to issue a subpoena to PGW to provide the photographs of Oval heating and the Heater hotline which show the meter readings and work performed and that her boiler was working but the heater did not. Documents and notes and invoices from Oval heating to show that Ms Ackridge was overbilled \$10,000 from the Private Contractor HVAC Green Sky and Adams Mechanics.

Signature

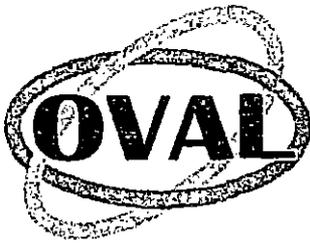

May 25, 2023

AFFIDAVIT OF WITNESS

 Florence Ackridge, of City of Philadelphia, in the State of Pennsylvania, hereby affirm:

1. My name is Florence Ackridge and I am 83 yrs of age. I was born 6-14-1939.
2. On May 23, 2023 I participated in a zoom hearing with Oval Heating President Jimmy Stoykov and Legal-Eagles Founder David G. Lusick.
3. During the meeting we reviewed over 100 photos from Jan 10, 2023 and Jan 11, 2023.
4. Mr. Stoykov said that it was the three coldest days of the year. And stated he was part of the Heater Hotline program.
5. He reviewed the photos and documents and acknowledged there were three space heaters being used by me and that my house heater was broke.
6. Oval Heating replaced a gas valve , thermostat and adquestat for the home heater. He also stated that a combination of water leaking from the hot water heater as well as use of the space heaters could have caused the higher heating bills.
7. Oval heating also fixed 3-5 gas leaks.
8. Later in March, my son smelled gas leaks and we called PGW. They sent out someone who verified there were gas leaks and turned off the gas. PGW said I needed to contact a HVAC private contractor to replace the heater and fix gas leaks. I should have been eligible for a new heater through the Crisis program.
9. I was charged 18,000 dollars to fix nine gas leaks and replace a boiler and heater. Mr. Stoylov said the boiler was working properly and did not need to be replaced.
10. Later I was contacted by Ms Johnson of the Home heater Hotline and said I was eligible for a new boiler and heater through the Crisis program.
11. I believe I should be reimbursed for the cost of \$10,000.

I swear pursuant to Title 18 C.S P.S 4904 Unsworn falsification to authorities that the above is true and correct to the best of my knowledge and belief.



HEATING & AIR CONDITIONING Co. LLC

35 Lews St, Feasterville PA 19053

PHONE: 215-233-9600; FAX: 215-689-3489

E-mail: ovalheating@gmail.com

To whom it may concern

We visited the property at 6713 N GRATZ ST on 1/10/2022. At the time of our visit the customer was using electric heaters to heat up the house. The gas to the property was shut off, but the meter was not locked.

The following day we went back to fix the gas leaks and service the heater. We fixed the heater and put in new pipes. After that we performed tests for gas leaks and checked that the heater was working safely.

We have pictures from both days that will confirm our statement. We can provide them upon request.

Date: 5/12/2022

Oval Heating & AC

A handwritten signature in black ink, appearing to read "E. King".

Docket# C-2022-3035899



Re: Florence Ackridge External Inbox 



David Lusick 11:07 AM

Hello Jimmy, This will confirm we spoke today via telephone on May 23, 2023 at 11 a.m



Jimmy Stoykov 11:08 AM

to me 



I did receive your email.

Thank you

Jimmy Stoykov
OVAL Heating & Air Conditioning
NATE, BPI certified
tel. 215-233-9600
fax: 215-689-3489

Show quoted text

Great, thanks for letting me know.

Great, thanks!

Great, thank you.

 Reply

 Reply all

 Forward





Fwd: Requested note from Oval Heating

1 message

Jimmy Stoykov <ovalheating@gmail.com>
To: David Lusick <dave@legal-eagles.org>

Tue, May 23, 2023 at 11:49 AM

Jimmy Stoykov
OVAL Heating & Air Conditioning
NATE, BPI certified
tel: 215-233-9600
fax: 215-689-3489

----- Forwarded message -----

From: **Jimmy Stoykov** <ovalheating@gmail.com>
Date: Thu, May 12, 2022 at 5:03 PM
Subject: Requested note from Oval Heating
To: <tlossleack@gmail.com>, <ackridgetflorencia@gmail.com>

Good afternoon Ms Ackridge,

Attached you can find the document you requested.

Thank you

Jimmy Stoykov
OVAL Heating & Air Conditioning
NATE, BPI certified
tel: 215-233-9600
fax: 215-689-3489

 **6713 N Gratz St.docx**
146 KB



Case# C-2022-3035899 Florence Ackeridge

1 message

David Lusick <dave@legal-eagles.org>

Mon, May 22, 2023 at 5:09 PM

To: sdelvillar@pa.gov, flossieack@gmail.com <flossieack@gmail.com>

Hello Athena,

This shall confirm you and I and Florence spoke today May 22 2013 at 4:30 pm.

You advised you would speak to Judge Martha Guhl and reach out to me by tomorrow.

Cordially Yours,

Dave

Founder and CEO

www.legal-eagles.org

Florence Ackridge
6713 Gatz St
Philadelphia Pa
19126

RECEIVED

MAY 30 2023

PUBLIC UTILITY COMMISSION
STATEMENT BUREAU



RDC 99



17120

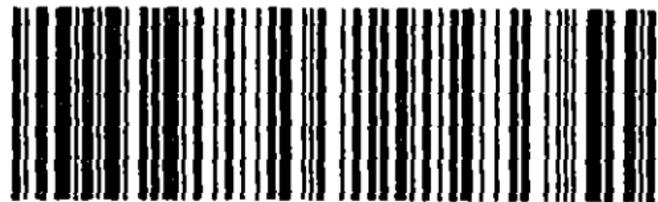
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P.O. LISTED
PHILADELPHIA, PA
19149
MAY 25, 23
AMOUNT

\$5.02

R2305K132905-24

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL



9589 0710 5270 0124 1335 75

Commonwealth of Pennsylvania
PUC (Public Utility Commission)
Commonwealth Keystone Bldg
Office of Secretary
400 North Street
Harrisburg Pa 17120

171203021-0000

