

Docket No. A-2023-3040823

Mohammad Hassan

Request for Information

- RCVD PUC SEC BUR  
MAY 30 2023 PM 12:50
- a) For question #10 of the application, it asks you to describe the proposed service area. You stated that you wish to provide paratransit service between points in Pennsylvania.
    - a. For example, if someone in Erie County calls and wishes to use your service, you cannot by regulation deny them service. Is it your intention to offer service from counties so far away from your base of operation? And if so, how do you intend to adequately service such a large area of operation. If it is not your intention to operate between points in Pennsylvania, then please respond with the area(s) that you wish to originate and terminate service.
  - b) Question #5b of the Verified Statement of Applicant asks for your system for conducting criminal background checks. You stated that your procedure consists of numerous criminal and immigration and license checks but does not offer any details as to what these checks are, or with whom they are made by. Please give your system for conducting criminal background checks.
  - c) Question #5c of the Verified Statement of Applicant asks for your driver training program. You failed to indicate what this program is. Please provide your driver training program.
  - d) Question #5d of the Verified Statement of Applicant asks for your system for conducting license checks. You mention that license checks will be done, but you fail to identify the system for conducting license checks. Please provide said system.
  - e) Question #5e of the Verified Statement of Applicant asks for your policies regarding alcohol and drug use by your drivers, but you failed to indicate said policies. Please provide your policies regarding alcohol and drug use by your drivers.

- A) In regards to question #10 we do not wish to provide service to areas based so far away, we intend to start out with the areas neighboring our base county. For example, we will service Montgomery County, Bucks County, Delaware County and Chester County and parts of Berks County.
- B) Our Background and License checks are ordered through a site that is called Clearchecks.com and another website checkr.com that is trusted by over 50,000 companies and is FCRA and SOC2 compliant.
- C) Our driver training program will consist of 2 weeks of learning how to properly strap in a patient with wheelchair restraints to ensure safety while in transport, while also becoming CPR certified in case of emergency during transport.
- D) The website I mentioned checkr.com conducts accurate background and license checks.
- E) We have a 0 tolerance for drinking and drugs while on the clock but especially because as a company we are Muslims so we don't condone any behavior of the sort.

**Your answers should be verified per 52 Pa Code § 1.36.** Accordingly, you must provide the following statement with your responses:

I, Mohamad Hassan, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to David Canzoneri, Bureau of Technical Utility Services at (717) 346-9738. Faxed or emailed filings are **not** accepted.

Sincerely,



Rosemary Chiavetta  
Secretary

Enclosure

637 MAGEE AVE  
PHILADELPHIA PA 19111

PHILADELPHIA PA 190

25 MAR 2012 PM 8 1



Rosemary Chivaetta,  
Secretary  
Pennsylvania Public  
Utility Commission  
Commonwealth Keystone  
Building  
400 North Street  
Harrisburg, Pa 17120

17120 007599

