

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

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Bryan E. Garner,
v.
Philadelphia Gas Works
Initial Call-in
Telephonic

Docket No.: F-2022-3036883

Pages 29 - 118

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

March 24, 2023
Commencing at 10:05 a.m.

INDEX TO EXHIBITS (con't)

Docket No. F-2022-3036883

Hearing Date: March 24, 2022

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
<u>For the Respondent:</u>		
No. 1	(Utility Report)	75 109
No. 2	(Ten Day Shutoff Notice)	75 109
No. 3	(Opening of Informal Complaint)	75 109
No. 4	(Statement of Account)	75 109
No. 5	(Meter Test Results)	83 109

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Purchase Order No.	Revng	Date
0 6 6 2 3 9 A	0 0	02/06/20

B I L L O	Keystone Supply Group 185 W Wyoming Ave Philadelphia, PA 19140-1636	S H I E P	PGW CASH SALE		
			CASH SALE		
V E N D O R	CROWN BOILER COMPANY 3633 I St Philadelphia, PA 19134 Telephone 215-535-8900 Fax 215-535-9736	O T H E R	Ship Via	Terms	
			CUSTOMER PICKUP	14 30, NET 31	
			Reference	F.O.B.	
			S/O 066239		
			Requested Date	Buyer	
				Frank Slack	
			Our Account No.	Vendor No.	Branch
			KEY222	01464	01

LN	OUR NUMBER	VEND-PART#	DESCRIPTION	QUANT
----	------------	------------	-------------	-------

 Special Instructions:
CUSTOMER P/O# STEAM

 Sent on 02/06/20
 * DO NOT DUPLICATE *

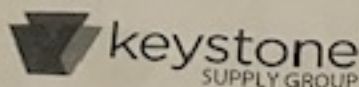
1	850095	850095	850095 BOILER LOOP 069	1ea
---	--------	--------	------------------------	-----

Total: Lines	Quantity Due	Weight	Packages	Volume
1	1	0	1	0

Authorized Signature) X:

MESSAGE

TERMS



185 West Wyoming Avenue
 Philadelphia, PA 19140
 800-521-4822 P
 215-849-3755 P
 215-849-7642 F
 keystoneupply.com

INVOICE



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Sold To
 PGW CASH SALE
 CASH SALE
 CASH SALE
 PHILADELPHIA PA 19144

Ship To
 PGW CASH SALE
 CASH SALE
 CASH SALE
 PHILADELPHIA PA 19144

Customer # 0003707	Order Date 02/06/2020	Sales Order # 066239	Buyer IDRISS BYRD	Customer P/O # STEAM	Ship Via CUSTOMER PIC	Salesman 092
Invoice # P034158	Invoice Date 02/06/2020	Ship Date	Freight Terms PREPAID& ADD	Job Number	Terms CREDIT CARD/CASH	

LN	QNTY ORD	QNTY SHIP	QNTY B/O	QNTY PICK	PRODUCT NUMBER	DESCRIPTION	UOM	NET PRICE	EXTENSION
1	1	1			R54-065	W01130 5/8CX3/4 MPT MALE ADAPTER	Ea	5.9431	\$5.94
2	1	1			D96-769	1/2C NOMINAL X3/4MPT	Ea	5.08	\$5.08
3	1	1			D96-479	58 6X3 3PC RED PLAIN	Ea	6.35	\$6.35
4	1	1			D96-991	55 6" TEE CAP	Ea	3.05	\$3.05
5	1	1			D96-306	3" 26GA 90	Ea	5.9768	\$5.98
6	1	0	1		850095	24" JT 3" 26GA M/U PIPE *MU*MADE UP. PRE-ASSEMBLD	Ea	330.00	\$0.00
						850095 BOILER LOOP 069			
						Open Sales Order.....		356.40	
						Tax 28.51		384.91	
						Prior Payments.....		0.00	
						Shipments.....		0.00	
						Deposit Avail.....		0.00	
					Payment Received.....			
						Cash		390.00	
						Balance Deposit.....		361.49	
						Order.....		-5.09	

Customer Signature: _____

Merchandise	26.40
Freight	0.00
Misc Charges	0.00
Sub Total	26.40
Taxable	26.40
Tax (03)	2.11
TOTAL	\$28.51

Copy

ABLE PLUMBING SUPPLY COMPANY

6815 GERMANTOWN AVENUE
PHILADELPHIA, PA 19119

INVOICE

Phone 215-843-5500
Fax 215-843-5139

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Sold To
COUNTER SALE

Ship To
COUNTER SALE

Customer # 0000468	Order Date 02/06/2020	Sales Order # A040196	Buyer	Customer P/O # SALES	Ship Via PICK UP ABLE	Salesman H
Invoice #	Invoice Date 02/06/2020	Ship Date	Freight Terms PREPAID	Job Number	Terms NET DUE	

LN	QNTY ORD	QNTY SHIP	QNTY B/O	QNTY PICK	PRODUCT NUMBER	DESCRIPTION	UOM	NET PRICE	EXTENSION
1	1	1			UTL-14-216	8 OZ UTILITY SOLDER FLUX	Ea	8.848	\$8.85
2	1	1			CPAM-J	2 CXM PRESSURE ADAPTER	Ea	12.4341	\$12.43
3	1	1			NIB-ECL	3/4XCLOSE BLACK NIPPLE	Ea	1.3177	\$1.32
4	2	2			CPL9-F	1 CC PRESSURE 90 ELL	Ea	2.6727	\$5.35
5	1	1			CPAM-F	1 CXM PRESSURE ADAPTER	Ea	4.0998	\$4.10
6	1	1			SM-Y-06	6 #51 SMOKE WYE 2FOOT	Ea	24.4118	\$24.41
7	1	1			CPAF-F	1 CXF PRESSURE ADAPTER	Ea	4.7617	\$4.76
.....Payment Received.....									
Cash								66.12	

DNR *5050*
into

*ALL CLAIMS MUST BE MADE WITHIN 5 DAYS
DEPOSITS ON SPECIAL ORDER ITEMS, NOT PICKED UP
*** WITHIN 30 DAYS WILL BE KEPT BY ABLE AS A HANDLING CHARGE ****
Terms & Conditions
NO RETURNS AFTER 5 DAYS
ALL RETURNS SUBJECT TO MINIMUM
20% HANDLING CHARGE - TOOLS / VALVES
CONTROLS ARE NOT RETURNABLE FOR ANY REASON

Merchandise	61
Freight	0
Misc Charges	0
Sub Total	61
Taxable	61
Tax (PI7)	
TOTAL	\$66

Customer Signature:



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

February 16, 2023

VIA ELECTRONIC MAIL

Administrative Law Judge Arlene D. Ashton
Pennsylvania Public Utility Commission
801 Market Street
Suite 4063
Philadelphia, PA 19107

Re: Bryan E. Garner v. Philadelphia Gas Works, Docket No. F-2022-3036883

Dear Judge Ashton:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Bryan Garner

Foundation25beg@gmail.com

Date: February 16, 2023

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122

Telephone 215-787-1288
Fax 215-684-6996

June 2, 2022

Bryan E. Garner
5924 Pulaski Avenue
Philadelphia, PA 19144

Account Number: 09 4221 2515

Dear Bryan E. Garner,

On May 3, 2022, you filed a dispute with the Philadelphia Gas Works (PGW) due to the increase of your bills during the winter months. In your dispute, you indicated that you recently installed a new house heater and the bill should not be this high.

An investigation of your dispute has been completed and it was determined the balance in question is correct as rendered. The meter at your property is equipped with an Automatic Meter Reading (AMR) device. This device allows PGW to obtain the actual usage recording at your meter without having to gain access into the property. The balance you are disputing reflects the actual usage recording on the meter. A gas usage analysis which compares your usage with the prior historical consumption at this property was completed, and it was determined that the usage pattern is consistent. The analysis also supports your heater may not have been operable in the last two years; however, the property has the capacity to use the amount of usage registered in the last year.

In your dispute, you indicated that you recently installed a new house heater and the bill should not be this high. The appliances such as your house heater and water heater work by thermostat setting. The heater will turn on every time the temperature in the residence falls below the thermostat set temperature.

Based on the company's investigation, PGW's position is that the billed amount is correct as rendered.

To assist you in your review of our findings, we are including the following documents:

1. A statement of account
2. A gas usage analysis
3. Utility Report

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122

Please be advised that as of June 21, 2022, your account will become delinquent and subject to collection action. To avoid collection activity, you can pay the bill in full or contact us to determine if you are eligible for a payment agreement.

Sincerely,

N.A. Ramos

Dispute Resolution Unit

Additional information regarding the content in this letter can be obtained by calling or writing us at:

P.O. Box 3500, Philadelphia, PA 19122, Telephone #: 215-787-1288

Payments can be made by phone at 215-235-1000, online at www.pgworks.com, by mail to P.O. Box 11700, Newark, NJ 07101 or at any of our (6) convenient Customer Service Centers or any authorized payment center. Information regarding our Customer Service Centers and authorized payment centers is available upon request.

If you do not agree with this report, you may file an informal complaint with the Pennsylvania **Public Utility Commission** to ensure preservation of your rights.

You can file an informal complaint at the following:

Telephone #: 1-800-692-7380

or

P.O. Box 3265, Harrisburg, Pa 17105-3265

or

<http://www.puc.state.pa.us>

When you file an informal complaint, the Public Utility Commission will need to know the following:

1. The name of the ratepayer (your name).
2. Your mailing address and, if different, the address at which service is provided.
3. Your account number.
4. The name of the utility with which you have the dispute.
5. A brief statement of the dispute.
6. Whether the utility has investigated and reported to you on the matter being disputed.
7. Whether the dispute has been subject of the previous complaint filed with the Commission.
8. The date, if any, of proposed termination.
9. What you would like the Commission to do.

Specific Service Agreement Statement of Account SA- 7472916138

Customer Name	From Date	To Date			
BRYAN GARNER	6/2/2020	6/2/2022			
Service Address	Account Number	S A Number	Meter	Rate/Class	
5924 PULASKI AVE PHIL, PA 191443823	942212515	7472916138	2309274	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/24/2020	BILL	3723	R	32	10	0.31	8		7/20/2020	\$27.52	\$74.71	\$74.71
6/25/2020	PAY							Debit Card		(\$74.71)	\$0.00	\$0.00
7/8/2020	PAY							Check		(\$48.95)	(\$48.95)	(\$48.95)
7/24/2020	BILL	3730	R	30	7	0.23	0		8/17/2020	\$23.57	(\$25.38)	(\$25.38)
8/22/2020	BILL	3737	R	29	7	0.24	0		9/16/2020	\$23.54	(\$1.84)	(\$1.84)
9/24/2020	BILL	3745	R	33	8	0.24	36		10/19/2020	\$24.95	\$23.11	\$23.11
10/23/2020	BILL	3754	R	29	9	0.31	87		11/18/2020	\$26.67	\$49.78	\$49.78
10/30/2020	PAY							Credit Card		(\$49.78)	\$0.00	\$0.00
11/24/2020	BILL	3766	R	30	12	0.4	341		12/18/2020	\$30.93	\$30.93	\$30.93
12/23/2020	BILL	3946	R	32	180	5.62	699		1/21/2021	\$262.36	\$293.29	\$293.29
1/14/2021	PAY							Debit Card		(\$163.29)	\$130.00	\$130.00
1/27/2021	LPCWVE									(\$1.95)	\$128.05	\$128.05
1/27/2021	LPC									\$1.95	\$130.00	\$130.00
1/27/2021	BILL	4078	R	34	132	3.88	931		2/22/2021	\$204.40	\$334.40	\$334.40
2/22/2021	PAY							Credit Card		(\$234.40)	\$100.00	\$100.00
2/25/2021	LPCWVE									(\$1.47)	\$98.53	\$98.53
2/25/2021	LPC									\$1.47	\$100.00	\$100.00
2/25/2021	BILL	4180	R	30	102	3.4	975		3/22/2021	\$152.43	\$252.43	\$252.43
3/26/2021	LPCWVE									(\$3.75)	\$248.68	\$248.68
3/26/2021	LPC									\$3.75	\$252.43	\$252.43
3/26/2021	BILL	4329	R	28	149	5.32	579		4/21/2021	\$219.51	\$471.94	\$471.94
4/10/2021	PAY							Debit Card		(\$252.43)	\$219.51	\$219.51
4/27/2021	LPC									\$3.23	\$222.74	\$222.74
4/27/2021	BILL	4347	R	30	18	0.6	309		5/20/2021	\$40.11	\$262.85	\$262.85
5/26/2021	LPC									\$3.83	\$266.68	\$266.68
5/26/2021	BILL	4361	R	31	14	0.45	115		6/21/2021	\$34.14	\$300.82	\$300.82
6/24/2021	LPC									\$4.35	\$305.17	\$305.17

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/24/2021	BILL	4374	R	29	13	0.45	36		7/20/2021	\$31.17	\$336.34	\$336.34
7/15/2021	PAY							Debit Card		(\$200.00)	\$136.34	\$136.34
7/24/2021	LPC									\$1.81	\$138.15	\$138.15
7/24/2021	BILL	4387	R	30	13	0.43	0		8/17/2021	\$32.49	\$170.64	\$170.64
8/24/2021	LPC									\$2.30	\$172.94	\$172.94
8/24/2021	BILL	4399	R	29	12	0.41	0		9/17/2021	\$31.38	\$204.32	\$204.32
8/31/2021	PAY							Debit Card		(\$10.00)	\$194.32	\$194.32
8/31/2021	PAY							Debit Card		(\$65.00)	\$129.32	\$129.32
8/31/2021	PAY							Credit Card		(\$136.34)	(\$7.02)	(\$7.02)
9/24/2021	BILL	9	R	33	14	0.42	0		10/19/2021	\$35.45	\$28.43	\$28.43
10/23/2021	LPC									\$0.42	\$28.85	\$28.85
10/23/2021	BILL	21	R	29	12	0.41	32		11/17/2021	\$33.22	\$62.07	\$62.07
11/6/2021	PAY							Debit Card		(\$62.07)	\$0.00	\$0.00
11/24/2021	BILL	37	R	32	16	0.5	417		12/20/2021	\$39.24	\$39.24	\$39.24
12/5/2021	PAY							Debit Card		(\$39.24)	\$0.00	\$0.00
12/28/2021	BILL	152	R	30	115	3.83	616		1/21/2022	\$206.75	\$206.75	\$206.75
1/27/2022	LPC									\$3.10	\$209.85	\$209.85
1/27/2022	BILL	569	R	34	417	12.26	946		2/22/2022	\$714.52	\$924.37	\$924.37
2/25/2022	LPC									\$13.81	\$938.18	\$938.18
2/25/2022	BILL	995	R	29	426	14.69	797		3/22/2022	\$738.14	\$1,676.32	\$1,676.32
3/26/2022	LPC									\$24.89	\$1,701.21	\$1,701.21
3/26/2022	BILL	1179	R	29	184	6.34	514		4/20/2022	\$342.17	\$2,043.38	\$2,043.38
4/27/2022	LPC									\$30.02	\$2,073.40	\$2,073.40
4/27/2022	BILL	1284	R	32	105	3.28	427		5/20/2022	\$177.13	\$2,250.53	\$2,250.53
5/25/2022	BILL	1299	R	28	15	0.54	103		6/21/2022	\$40.11	\$2,290.64	\$2,290.64

10-DAY SHUT OFF NOTICE Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 5924 PULASKI AVE on or after 8 a.m. on Aug 30, 2022. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Arrange to pay your past due amount of \$2,364.35.
- Pay the amount you owe on your payment plan.
- Show us a payment receipt for the past due amount.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$2,364.35
Security Deposit	\$506.00
Turn On Charge	\$123.23
Total	\$2,993.58

(Plus \$372.00 if we must dig up the street to shut off gas).

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify by phone or in writing that such an illness exists and that it may be aggravated if your service is shut off; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.
- If you have a valid Protection From Abuse order from a court, there are additional protections available to you. Call us immediately at 215-235-1777. You will be required to provide us with a copy of the order.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill. If service is shut off ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2022

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
1	\$1,699 or less	\$1,700-\$2,831
2	\$2,289 or less	\$2,290-\$3,815
3	\$2,879 or less	\$2,880-\$4,798
4	\$3,469 or less	\$3,470-\$5,781
Each add. person add	\$590	\$591-\$983

PL_20220818180001.dat-4183-000000020

**Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works**

**Account Number: 0942212515
Notice Date: Aug 18, 2022
Please Pay: \$2,364.35**

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

002092 000000020



BRYAN GARNER
5924 PULASKI AVE
PHILA PA 19144-3823



**Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700**



PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number:	3859458
Company Name:	PGW (PHILA. GAS WORKS (NGDC))
Company Code:	0766
Company Type:	GAS TRANSPORTER
Customer First Name:	BRYAN
Customer Middle Initial:	
Customer Last Name:	GARNER
Customer Account Number:	0942212515
Customer Home Phone w/ Area Code:	
Customer Work Phone w/ Area Code:	
Customer Service Class:	RESIDENTIAL
Customer Mail Address 1:	
Customer Mail Address 2:	
Customer Mail Address City:	
Customer Mail Address State:	
Customer Mail Address Zip:	
Customer Mail Address 4-Zip:	
Customer Service Address 1:	5924 PULASKI AVE
Customer Service Address 2:	
Customer Service Address City:	PHILADELPHIA
Customer Service Address State:	PA
Customer Service Address Zip:	19144
Customer Service Address 4-Zip:	
Customer Family Adults:	1
Customer Family Children:	0
Customer Family Age:	
Gross Income	
Source	Income Amount
A1 WAGES	3087.50
Date Open:	2022-08-23
Reason For Contact:	ON - PAR WITH DISPUTE (#63)
Term Date:	2022-08-30
Business Name:	
Case Problem:	
Company Position:	08/15/2022 COMPANY INFORMED CUSTOMER THEY ARE SEEKING THE AMOUNT OF \$2300.00.

Related Information:

THE CUSTOMER IS DISPUTING THE BILL(S) FROM THE MONTH(S) OF MARCH THE BILL REGISTERED OVER \$2043.00 CUSTOMER DID NOT CONSUME THAT MUCH GAS FOR THE MONTH OF MARCH. CUSTOMER DOES NEED A PUC PAR FOR PAST DUE . - RELIEF SOUGHT - CUSTOMER NEEDS BILL ADJUSTED TO ACTUAL USAGE AND PUC PAR THAT FITS HIS BUDGET. THE CELL PHONE NUMBER (267) 304 - 2202 HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS FOUNDATION25BEG@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:**Hot Issue:**

Case Origin: TELEPHONE
Prior Case Number: 3834309
Universal Service: M
Arrearage: 2300
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: 7177875468
BCSIntaker First Name: EVERETT
BCSIntaker Last Name: KINCHLOE
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3859458
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: BRYAN
Customer Middle Initial:
Customer Last Name: GARNER
Account Number: 942212515
Service Address 1: 5924 PULASKI AVE
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19144
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 2477.88
Date Closed: 2022-10-07
Resolution: DECISION ISSUED: THE COMPANY IS ALLOWED TO RENDER BILLS BASED ON AN AMR READING, WHICH IS CONSIDERED AN ACTUAL READING. THE BILLS ARE CORRECT AS RENDERED. THE BALANCE IS AN ACCUMULATION OF PAST-DUE BALANCES, NOT ONE MONTH'S USAGE. THIS INFORMAL COMPLAINT IS DISMISSED.
Balance Date: 2022-09-21
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 251.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00

EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2022-10-07
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: MONTRELL
BCS Investigator Last Name: SMITH
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

Specific Service Agreement Statement of Account SA- 7472916138

Customer Name	From Date	To Date		
BRYAN GARNER	11/1/2018	2/15/2023		
Service Address	Account Number	S A Number	Meter	Rate/Class
5924 PULASKI AVE PHIL, PA 191443823	942212515	7472916138	2323309	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
11/9/2018	PAY							Check		(\$61.65)	(\$20.00)	(\$20.00)
11/21/2018	PAY							Check		(\$381.00)	(\$401.00)	(\$401.00)
11/22/2018	BILL	1682	R	32	24	0.75	542		12/17/2018	\$45.46	(\$355.54)	(\$355.54)
12/20/2018	BILL	1878	R	29	196	6.76	768		1/17/2019	\$260.82	(\$94.72)	(\$94.72)
1/25/2019	BILL	2381	R	35	503	14.37	953		2/19/2019	\$712.85	\$618.13	\$618.13
2/23/2019	LPC									\$9.27	\$627.40	\$627.40
2/23/2019	BILL	2819	R	29	438	15.1	863		3/19/2019	\$608.39	\$1,235.79	\$1,235.79
3/23/2019	LPC									\$18.39	\$1,254.18	\$1,254.18
3/23/2019	BILL	3079	R	28	260	9.29	707		4/16/2019	\$370.84	\$1,625.02	\$1,625.02
4/12/2019	PAY							Check		(\$350.00)	\$1,275.02	\$1,275.02
4/23/2019	LPC									\$19.12	\$1,294.14	\$1,294.14
4/23/2019	BILL	3101	R	32	22	0.69	324		5/16/2019	\$47.60	\$1,341.74	\$1,341.74
5/22/2019	LPC									\$19.83	\$1,361.57	\$1,361.57
5/22/2019	BILL	3117	R	29	16	0.55	109		6/17/2019	\$38.10	\$1,399.67	\$1,399.67
5/28/2019	PAY							Check		(\$220.00)	\$1,179.67	\$1,179.67
6/22/2019	LPC									\$17.69	\$1,197.36	\$1,197.36
6/22/2019	BILL	3131	R	30	14	0.47	3		7/17/2019	\$34.04	\$1,231.40	\$1,231.40
7/10/2019	PAY							Check		(\$300.00)	\$931.40	\$931.40
7/23/2019	LPC									\$13.97	\$945.37	\$945.37
7/23/2019	BILL	3143	R	32	12	0.38	0		8/15/2019	\$30.85	\$976.22	\$976.22
8/9/2019	PAY							Check		(\$195.24)	\$780.98	\$780.98
8/21/2019	BILL	3155	R	29	12	0.41	0		9/16/2019	\$30.83	\$811.81	\$811.81
8/30/2019	PAY							Cash		(\$101.00)	\$710.81	\$710.81
9/16/2019	PAY							Credit Card		(\$100.00)	\$610.81	\$610.81
9/24/2019	BILL	3168	R	31	13	0.42	2		10/17/2019	\$32.42	\$643.23	\$643.23
10/4/2019	PAY							Cash		(\$101.00)	\$542.23	\$542.23
10/18/2019	PAY							Check		(\$102.00)	\$440.23	\$440.23

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
10/23/2019	BILL	3182	R	31	14	0.45	104		11/15/2019	\$34.04	\$474.27	\$474.27
11/8/2019	PAY							Credit Card		(\$151.00)	\$323.27	\$323.27
11/15/2019	PAY							Credit Card		(\$60.00)	\$263.27	\$263.27
11/22/2019	BILL	3199	R	30	17	0.57	478		12/17/2019	\$37.67	\$300.94	\$300.94
12/4/2019	PAY							Check		(\$464.00)	(\$163.06)	(\$163.06)
12/6/2019	PAY							Credit Card		(\$103.00)	(\$266.06)	(\$266.06)
12/18/2019	PAY							Credit Card		(\$125.00)	(\$391.06)	(\$391.06)
12/21/2019	BILL	3228	R	29	29	1	715		1/17/2020	\$53.43	(\$337.63)	(\$337.63)
1/25/2020	BILL	3370	R	35	142	4.06	904		2/19/2020	\$217.92	(\$119.71)	(\$119.71)
2/11/2020	PAY							Credit Card		(\$150.00)	(\$269.71)	(\$269.71)
2/26/2020	BILL	3555	R	32	185	5.78	777		3/20/2020	\$292.56	\$22.85	\$22.85
3/25/2020	BILL	3656	R	28	101	3.61	493		4/20/2020	\$162.02	\$184.87	\$184.87
4/24/2020	BILL	3684	R	30	28	0.93	424		5/18/2020	\$50.05	\$234.92	\$234.92
5/4/2020	PAY							Debit Card		(\$135.92)	\$99.00	\$99.00
5/20/2020	PAY							Debit Card		(\$99.00)	\$0.00	\$0.00
5/23/2020	BILL	3713	R	29	29	1	257		6/17/2020	\$47.19	\$47.19	\$47.19
6/24/2020	BILL	3723	R	32	10	0.31	8		7/20/2020	\$27.52	\$74.71	\$74.71
6/25/2020	PAY							Debit Card		(\$74.71)	\$0.00	\$0.00
7/8/2020	PAY							Check		(\$48.95)	(\$48.95)	(\$48.95)
7/24/2020	BILL	3730	R	30	7	0.23	0		8/17/2020	\$23.57	(\$25.38)	(\$25.38)
8/22/2020	BILL	3737	R	29	7	0.24	0		9/16/2020	\$23.54	(\$1.84)	(\$1.84)
9/24/2020	BILL	3745	R	33	8	0.24	36		10/19/2020	\$24.95	\$23.11	\$23.11
10/23/2020	BILL	3754	R	29	9	0.31	87		11/18/2020	\$26.67	\$49.78	\$49.78
10/30/2020	PAY							Credit Card		(\$49.78)	\$0.00	\$0.00
11/24/2020	BILL	3766	R	30	12	0.4	341		12/18/2020	\$30.93	\$30.93	\$30.93
12/23/2020	BILL	3946	R	32	180	5.62	699		1/21/2021	\$262.36	\$293.29	\$293.29
1/14/2021	PAY							Debit Card		(\$163.29)	\$130.00	\$130.00
1/27/2021	LPCWVE									(\$1.95)	\$128.05	\$128.05
1/27/2021	LPC									\$1.95	\$130.00	\$130.00
1/27/2021	BILL	4078	R	34	132	3.88	931		2/22/2021	\$204.40	\$334.40	\$334.40
2/22/2021	PAY							Credit Card		(\$234.40)	\$100.00	\$100.00
2/25/2021	LPCWVE									(\$1.47)	\$98.53	\$98.53
2/25/2021	LPC									\$1.47	\$100.00	\$100.00
2/25/2021	BILL	4180	R	30	102	3.4	975		3/22/2021	\$152.43	\$252.43	\$252.43
3/26/2021	LPCWVE									(\$3.75)	\$248.68	\$248.68

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
3/26/2021	LPC									\$3.75	\$252.43	\$252.43
3/26/2021	BILL	4329	R	28	149	5.32	579		4/21/2021	\$219.51	\$471.94	\$471.94
4/10/2021	PAY							Debit Card		(\$252.43)	\$219.51	\$219.51
4/27/2021	LPC									\$3.23	\$222.74	\$222.74
4/27/2021	BILL	4347	R	30	18	0.6	309		5/20/2021	\$40.11	\$262.85	\$262.85
5/26/2021	LPC									\$3.83	\$266.68	\$266.68
5/26/2021	BILL	4361	R	31	14	0.45	115		6/21/2021	\$34.14	\$300.82	\$300.82
6/24/2021	LPC									\$4.35	\$305.17	\$305.17
6/24/2021	BILL	4374	R	29	13	0.45	36		7/20/2021	\$31.17	\$336.34	\$336.34
7/15/2021	PAY							Debit Card		(\$200.00)	\$136.34	\$136.34
7/24/2021	LPC									\$1.81	\$138.15	\$138.15
7/24/2021	BILL	4387	R	30	13	0.43	0		8/17/2021	\$32.49	\$170.64	\$170.64
8/24/2021	LPC									\$2.30	\$172.94	\$172.94
8/24/2021	BILL	4399	R	29	12	0.41	0		9/17/2021	\$31.38	\$204.32	\$204.32
8/31/2021	PAY							Debit Card		(\$10.00)	\$194.32	\$194.32
8/31/2021	PAY							Debit Card		(\$65.00)	\$129.32	\$129.32
8/31/2021	PAY							Credit Card		(\$136.34)	(\$7.02)	(\$7.02)
9/24/2021	BILL	9	R	33	14	0.42	0		10/19/2021	\$35.45	\$28.43	\$28.43
10/23/2021	LPC									\$0.42	\$28.85	\$28.85
10/23/2021	BILL	21	R	29	12	0.41	32		11/17/2021	\$33.22	\$62.07	\$62.07
11/6/2021	PAY							Debit Card		(\$62.07)	\$0.00	\$0.00
11/24/2021	BILL	37	R	32	16	0.5	417		12/20/2021	\$39.24	\$39.24	\$39.24
12/5/2021	PAY							Debit Card		(\$39.24)	\$0.00	\$0.00
12/28/2021	BILL	152	R	30	115	3.83	616		1/21/2022	\$206.75	\$206.75	\$206.75
1/27/2022	LPC									\$3.10	\$209.85	\$209.85
1/27/2022	BILL	569	R	34	417	12.26	946		2/22/2022	\$714.52	\$924.37	\$924.37
2/25/2022	LPC									\$13.81	\$938.18	\$938.18
2/25/2022	BILL	995	R	29	426	14.69	797		3/22/2022	\$738.14	\$1,676.32	\$1,676.32
3/26/2022	LPC									\$24.89	\$1,701.21	\$1,701.21
3/26/2022	BILL	1179	R	29	184	6.34	514		4/20/2022	\$342.17	\$2,043.38	\$2,043.38
4/27/2022	LPC									\$30.02	\$2,073.40	\$2,073.40
4/27/2022	BILL	1284	R	32	105	3.28	427		5/20/2022	\$177.13	\$2,250.53	\$2,250.53
5/25/2022	BILL	1299	R	28	15	0.54	103		6/21/2022	\$40.11	\$2,290.64	\$2,290.64
6/24/2022	LPC									\$33.28	\$2,323.92	\$2,323.92
6/24/2022	BILL	1312	R	30	13	0.43	1		7/20/2022	\$40.97	\$2,364.89	\$2,364.89

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
7/21/2022	WNA2&5									(\$0.54)	\$2,364.35	\$2,364.35
7/26/2022	LPC									\$33.89	\$2,398.24	\$2,398.24
7/26/2022	BILL	1325	R	30	13	0.43	0		8/18/2022	\$41.81	\$2,440.05	\$2,440.05
8/24/2022	BILL	1336	R	31	11	0.35	0		9/19/2022	\$37.83	\$2,477.88	\$2,477.88
9/23/2022	BILL	1348	R	30	12	0.4	0		10/18/2022	\$39.37	\$2,517.25	\$2,517.25
9/28/2022	PAY							Debit Card		(\$400.00)	\$2,117.25	\$2,117.25
10/22/2022	LPC									\$29.72	\$2,146.97	\$2,146.97
10/22/2022	BILL	1361	R	29	13	0.45	168		11/16/2022	\$40.76	\$2,187.73	\$2,187.73
11/22/2022	BILL	1377	R	29	16	0.55	267		12/16/2022	\$48.31	\$2,236.04	\$2,236.04
12/21/2022	BILL	1437	R	31	60	1.94	712		1/19/2023	\$128.77	\$2,364.81	\$2,364.81
1/23/2023	PAY							Debit Card		(\$304.81)	\$2,060.00	\$2,060.00
1/24/2023	BILL	1632	R	32	195	6.09	788		2/16/2023	\$397.87	\$2,457.87	\$2,457.87

Customer Requested Meter Test

Date: 1-30-23

The Philadelphia Gas Works tested the meter removed from the premise of:

CUSTOMER: Bryan E Garner

ADDRESS: 5924 Pulaski Ave

ON APPLICATION NO.:

GIVES THE FOLLOWING RESULTS:

METER NO. 2309274		PROOF [X]			ACCURACY []	
SIZE I250TC	INDEX 1671	Meter Test Results			Percentage	
		Temperature	Open 100%	Check 20%	Fast	Slow
Meter Receive 1-27-23		71	99.1	98.9		
		71	99.1	98.8		
Meter Tested 1-30-23		71	99.1	99.0		
		Average of Results	99.1	98.9	-1.1	

Von E Morgan

PGW REPRESENTATIVE