



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 NORTH STREET, HARRISBURG, PA 17120

IN REPLY PLEASE  
REFER TO OUR FILE

June 22, 2023

C-2023-3041184

**BY eService and Email to Parties of Record**

Garrett Lent, Esq.  
On behalf of Aqua Pennsylvania, Inc.  
Post & Schell  
Harrisburg, Pennsylvania

RE: William Ferguson, Complainant  
v.  
Aqua Pennsylvania, Inc., Respondent  
Docket Number: C-2023-3041184  
Docket Number: R-2021-3027386

Counselor:

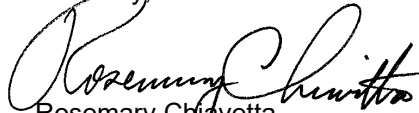
Pursuant to your request dated June 20, 2023, please be advised that Aqua Pennsylvania (Aqua) is granted an extension of time to file its Answer to the above captioned formal complaint.

The proposed rate increase filed by Aqua Pennsylvania Wastewater at Docket Number R-2021-3027386 was finally adopted by the Commission with an Order entered on October 27, 2022. Therefore, when the Complainant filed his formal rate complaint on June 8, 2023, there was no current rate case pending before the Commission and the formal "rate" complaint used solely during rate case proceedings should not have been processed or served upon Aqua Pennsylvania.

However, any utility's customer can file a "formal complaint" against the utility's rates at any time. If the Complainant wishes to refile a formal complaint against the current rates of Aqua Pennsylvania Wastewater, the Complainant may do so. A formal complaint form is available on our website. Once a formal complaint is filed, it will be served on Aqua and the company will be given twenty (20) days from the date of service to file an answer to the formal complaint, to which the Complainant must be provided a copy.

Aqua's Answer or other responsive pleading to the Complainant's current rate complaint is due to be filed with the Commission by the close of business (4:30 p.m. EST) on June 30, 2023.

Sincerely,

  
Rosemary Chiavetta  
Secretary

cc: William Ferguson, Complainant  
email: [zzzferg@gmail.com](mailto:zzzferg@gmail.com)

Matt Homsher, Esq., Office of Administrative Law Judge