

Before the
Pennsylvania Public Utility Commission

Orpheus and Kimberly Hanley
Complainants.

v.

FirstEnergy, Pennsylvania Power Company,
Respondent.

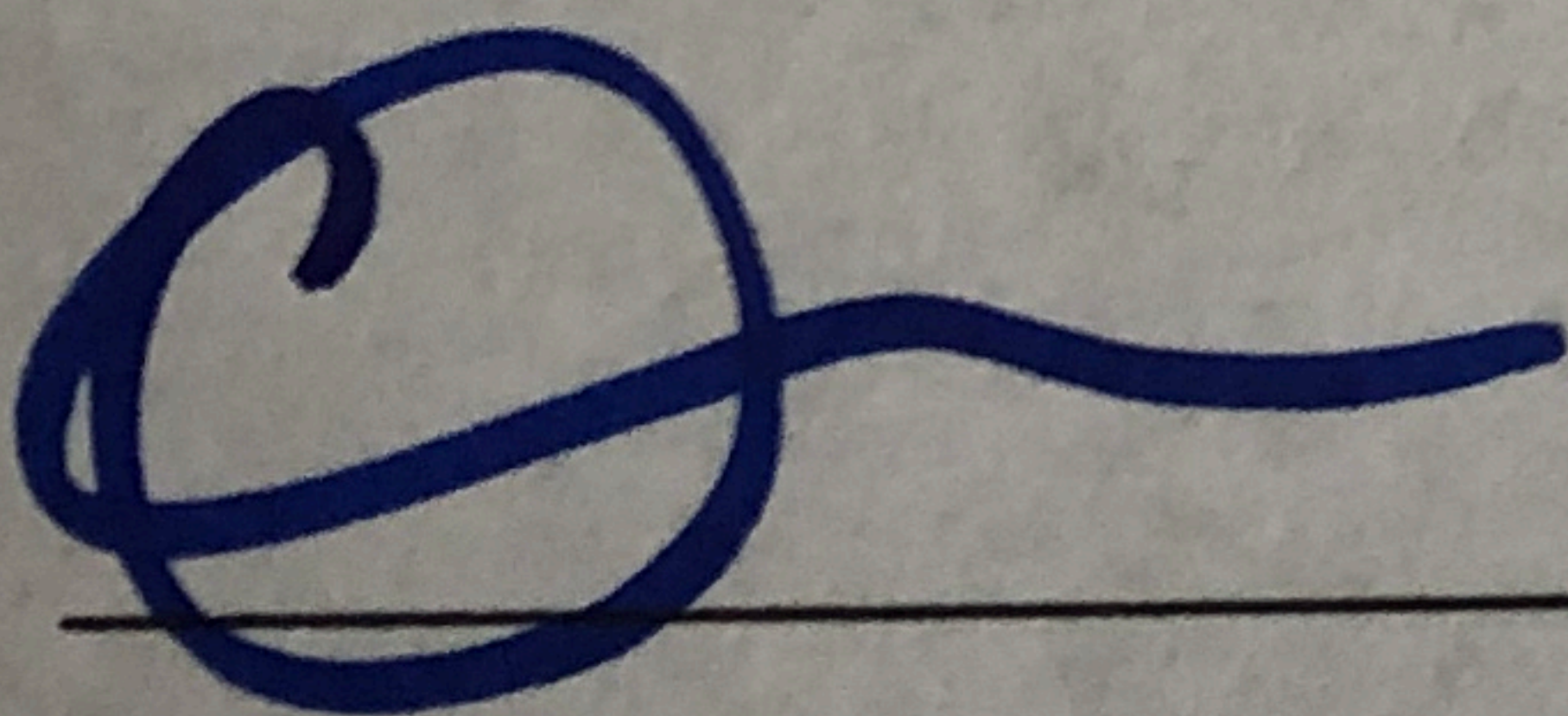
Docket No. C-2023-3041147

Never Requested, Never Agreed to Pay for Installation

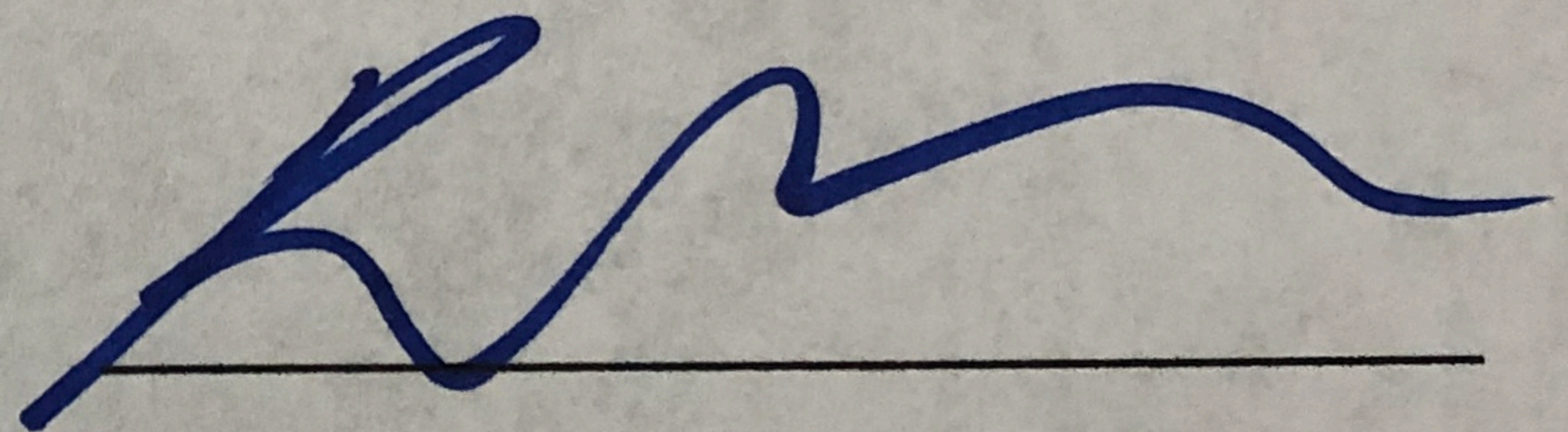
Background:

We NEVER requested a smart meter nor agree to pay for the installation of a smart meter. The attorneys falsely claim that we requested opt-out, but if you review the formal complaint, we never requested the service. We have not requested to opt-out because we never opted in!

The respondents are basing this formal complaint on the previous request to "opt-out", but as then is now, we never requested to participate in the advanced metering program; therefore, there is no need to request an opt-out. We have not opted-in! Moreover, in hopes of expediting this case, we made all aware of the previous case. This is tiresome and aggravating and feels like a bullying spirit that goes beyond the requirements of PURPA and Act 129. We are concerned about not only the abuse against our civil and constitutional rights, but also privacy, safety, security, and health concerns. The concerns remain the same as they always have been. **We do not want a smart meter and have never requested the installation of a smart meter.**



Orpheus Hanley



Kimberly Hanley